

Delivering for Our Community

* Denotes designated LAA target

Aim	Performance indicator (PI)	Performance Measure	Baseline (2008-09 unless stated)	Milestone 2009/10	Milestone 2010/11	Lead Partner and Contributory Partners	Commentary
Environment and Transport							
AIM 1: Protect and improve the borough's environment	NI 197	1. Improved local biodiversity – proportion of local sites where positive conservation management has been or is being implemented	50%	65%	80%	RBKC	
	L4131	2. Number of contaminated sites for which remediation plans have been formally agreed	TBC at end 2008/09	TBC once baseline established	TBC once baseline established	RBKC	
	L5108	3. Satisfaction with parks and open spaces (place survey)	86%	86%	86%	RBKC	Target is to maintain performance at this level since satisfaction levels are already very high.
AIM 2: Deliver services and work with local people day by day to make the borough a pleasant place	NI 47	4. People killed or seriously injured in road traffic accidents	171 (average 94-98)	1.19%	4.64%	RBKC/ Transport for London	Target is a percentage reduction from baseline figure which is expressed in actual numbers.
	NI 195a	5. Improved street and environmental cleanliness: Levels of litter	TBC at end 2008/09	8%	8%	RBKC	Target is based on methodology for previous performance indicator (BV199). Kensington and Chelsea scores very highly against this indicator. Target is to maintain this level but will be reviewed once 2008/09 data has been received.
	NI 195b	6. Improved street and environmental cleanliness: Levels of detritus	TBC at end 2008/09	8%	8%	RBKC	Target is based on methodology for previous performance indicator (BV199). Kensington and Chelsea scores very highly against this indicator. Target is to maintain this level but will be reviewed once 2008/09 data has been received.
	NI 195c	7. Improved street and environmental cleanliness: Levels of graffiti	TBC at end 2008/09	2%	2%	RBKC	Target is based on methodology for previous performance indicator (BV199). Kensington and Chelsea scores very highly against this indicator. Target is to maintain this level but will be reviewed once 2008/09 data has been received.

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AIM 2: Deliver services and work with local people day by day to make the borough a pleasant place	NI 195d	8. Improved street and environmental cleanliness: Levels of fly-posting	TBC at end 2008/09	2%	2%	RBKC	Target is based on methodology for previous performance indicator (BV199). Kensington and Chelsea scores very highly against this indicator. Target is to maintain this level but will be reviewed once 2008/09 data has been received.
	NI 196	9. Improved street and environmental cleanliness – fly tipping	TBC at end 2008/09	Will be set once baseline established	Will be set once baseline established	RBKC	Definition and methodology for this indicator is new. 2008/09 will be the baseline year.
	L4151	10. Percentage of noise and nuisance complaints resolved within 90 days from receipt of complaint	TBC at end 2008/09	Will be set once baseline established	Will be set once baseline established	RBKC	Definition and methodology for this indicator is new. 2008/09 will be the baseline year.
Aim 3: Improve local transport management, services and networks, and encourage and provide greener travel opportunities	L5106	11. Number of schools with school travel plans	TBC at end 2008/09	100%	100%	RBKC	Target is to achieve 100% by March 2009/10.
Aim 4: Promote energy efficiency, recycling, waste minimisation and reduction of pollution	NI 192 *	12. Household waste recycled and composted	24.3%	30.7%	33.2%	RBKC	
	NI 193	13. Percentage of municipal waste land filled	TBC at end 2008/09	Will be set once baseline established	Will be set once baseline established	RBKC	This is a new indicator. 2008/09 will be the baseline year.
	L 4132	14. Small industrial processes inspected/improved	TBC at end 2008/09	Will be set once baseline established	Will be set once baseline established	RBKC	This is a new indicator. 2008/09 will be the baseline year.
	L 5103	15. Car club membership in the Borough	TBC at end 2008/09	5% increase from 2008/09	5% increase from 2009/10	RBKC	This is a new indicator. 2008/09 will be the baseline year.
	L5109	16. Satisfaction with refuse collection (place survey)	77%	78%	79%	RBKC	
Aim 5: Tackle the causes of climate change that arise from activities of living and working in the borough and take action to adapt to the unavoidable effects of climate change that are likely to occur	NI 185 *	17. CO2 reduction from local authority operations	TBC at end 2008/09	4% reduction from base (TBC)	8% reduction from base (TBC)	RBKC	This is a new indicator. 2008/09 will be the baseline year. Targets will be confirmed following negotiation with government in May 2009.

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Aim 5: Tackle the causes of climate change that arise from activities of living and working in the borough and take action to adapt to the unavoidable effects of climate change that are likely to occur	NI 186	18. Per capita reduction in CO2 emissions in the local authority area	8% (2005 data)	7.8%	7.4%	RBKC	
	L5113	19. Percentage of residents' vehicles, for which CO2 ratings are given, that are below 121g/CO2	TBC at end 2008/09	Will be set once baseline established	Will be set once baseline established	RBKC	This is a new indicator. 2008/09 will be the baseline year.
Culture, Arts and Leisure							
Aim 6: Encourage active participation in, and build an informed and critical audience for arts and cultural activity	NI 10	20. Visits to museums or galleries	TBC at end 2008/09	Top quartile for London Boroughs	Top quartile for London Boroughs	RBKC	Kensington and Chelsea is the second best performing Council in London for this indicator. Target is to remain in the top quartile 'rank' compared with other London local authorities.
Aim 7: Develop excellence in artistic practice	NI 11	21. Engagement in the arts	TBC at end 2008/09	Top quartile for London Boroughs	Top quartile for London Boroughs	RBKC	Kensington and Chelsea is in the top five best performing Councils in London for this indicator. Target is to remain in the top quartile 'rank' compared with other London local authorities.
Aim 8: Encourage literacy, reading and life long learning for people's economic good and cultural and personal development	L2126	22. The number of physical visits per 1,000 population to public library premises	6,428	7,029	5,866	RBKC	Numbers are expected to fall following closure of the central library for refurbishment in 2009-2011.
Aim 9: Improve the quality and accessibility of sports and leisure provision for all in the Royal borough and encourage participation in physical activities	NI 8	23. Adult participation in sport and active recreation	TBC at end 2008/09	Top quartile for London Boroughs	Top quartile for London Boroughs	RBKC	Kensington and Chelsea is the top performing Council in London for this indicator. Target is to remain in the top quartile 'rank' compared with other London local authorities.
	NI 57	24. Children and young people's participation in high-quality PE and sport [2009/10]	80%	Baseline position	Will be set once baseline established	RBKC	This indicator will be introduced in 2009/10 and targets will be set in the forthcoming year.
	L5101	25. Customer satisfaction with Kensington Leisure Centre	71.39%	72%	72%	RBKC	Final target is to maintain performance since no improvements to facilities are planned during this period.
	L5102	26. Customer satisfaction with Chelsea Leisure Centre	72.47%	72%	72%	RBKC	Final target is to maintain performance since no improvements to facilities are planned during this period.

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Aim	Performance indicator (PI)	Performance Measure	Baseline (2008-09 unless stated)	Milestone 2009/10	Milestone 2010/11	Lead Partner and Contributory Partners	Commentary
Aim 10: Improve the quality and accessibility for all of the public open space within the Royal Borough	L5114	27. Number of parks with a Management Plan	3 parks - Holland Park, Kensington Memorial Park, St Luke's	Increase by 1 park	Increase by 1 park	RBKC	
Safer Communities							
Aim 11: Ensure that residents are, and feel, secure in their homes and daily lives	NI 15 *	28. Serious violent crime rate	0.396	0.376	0.369	Metropolitan Police Service	
	NI 16 *	29. Serious acquisitive crime rate	25.98	25.72	25.46	Metropolitan Police Service	
	NI 20	30. Assault with injury crime rate	TBC at end 2008/09	Will be set once baseline established	Will be set once baseline established	Metropolitan Police Service	Definition and methodology for this indicator is new. 2008/09 will be the baseline year.
	NI 49a	31. Total number of primary fires per 100,000 population	164.61 (294)	153.41 (274)	151.73 (271)	London Fire Brigade	Target is measured per 100, 000 population, actual numbers appear in brackets.
	NI 49b	32. Total number of fatalities due to primary fires per 100,000 population	N/A	Not set	Not set	London Fire Brigade	Fire deaths in Kensington and Chelsea are two low to set a meaningful target. However progress against this indicator will continue to be measured.
	NI 49c	33. Total number of non-fatal casualties (excluding precautionary checks and first aid cases) per 100,000 population	18.47 (33)	16.23 (29)	15.11 (27)	London Fire Brigade	Target is measured per 100, 000 population, actual numbers appear in brackets.
Aim 12: Catch and convict offenders, stop them from re-offending and ensure that victims are properly supported	NI 17 *	34. Perceptions of anti-social behaviour	13.9%	13.5%	13%	RBKC/ Metropolitan Police Service	
	NI 18	35. Adult re-offending rates for those under probation supervision	TBC	TBC	TBC	Probation Service	Targets to be set following receipt of data from Probation Service.
	NI 21	36. Dealing with local concerns about anti-social behaviour and crime by the local council and police	34.5%	TBC	TBC	RBKC/ Metropolitan Police Service	Targets will be set in the forthcoming year.

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Aim 12: Catch and convict offenders, stop them from re-offending and ensure that victims are properly supported	NI 30	37. Re-offending rate of prolific and priority offenders	TBC at end 2008/09	Will be set once baseline established	Will be set once baseline established	Metropolitan Police Service/ Probation Service	Definition and methodology for this indicator is new. 2008/09 will be the baseline year.
	NI 144	38. Offenders under probation supervision in employment at the end of the order or licence	TBC	TBC	TBC	Probation Service	Targets to be set following receipt of data from Probation Service.
Aim 13: Tackle the use of illegal drugs and misuse of alcohol	NI 38	39. Drug-related (class A) offending rate [2009/10]	TBC at end 2009/10	Will be set once baseline established	Will be set once baseline established	Drug Alcohol Action Team Partnership Board	This indicator will be introduced in 2009/10 and targets will be set in the forthcoming year.
	NI 40	40. Drug users in effective treatment	822(726) (2007/08)	838	838	Drug Alcohol Action Team (DAAT) Partnership Board	Baseline has been determined by National Treatment Agency (NTA) and target was agreed prior to a local data cleansing exercise which proved baseline to be inaccurate. 'Real' baseline is 726 and appears in brackets. Final target is therefore unlikely to be achieved through no fault of the DAAT Partnership. The NTA will not allow the DAAT to re-negotiate this target. Progress will therefore be measured against 'real' baseline.
Aim 14: Reduce the numbers of young people involved in crime and disorder either as victims or perpetrators	NI 19	41. Rate of proven re-offending by young offenders	229.8 (2005/06)	TBC	TBC	Youth Offending Team	Targets will be set in the forthcoming year.
	NI 22 *	42. Perceptions of parents taking responsibility for the behaviour of their children in the area	47.1%	48%	49%	RBKC	
	NI 33a	43. Arson incidents: primary fires	87	87	87	London Fire Brigade	Target is combined. Performance currently very high. Targets seek to maintain level of performance.
	NI 33b	44. Arson incidents: secondary fires				London Fire Brigade	Target is combined. Performance currently very high. Targets seek to maintain level of performance.
	NI 45	45. Young offenders' engagement in suitable education, training and employment	TBC at end 2008/09	Will be set once baseline established	Will be set once baseline established	Youth Offending Team	Definition and methodology for this indicator is new. 2008/09 will be the baseline year.

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Aim 14: Reduce the numbers of young people involved in crime and disorder either as victims or perpetrators	NI 111 *	46. First time entrants to the Criminal Justice System aged 10-17	1318	1261	1235	Youth Offending Team	
	NI 115	47. Substance misuse by young people	7.1%	TBC	TBC	RBKC	Targets will be set in the forthcoming year.
Health and Social Care							
Aim 15: Improve and protect the overall health of people living in the borough and reduce inequalities in health	NI 53 *	48. Prevalence of breastfeeding at 6 - 8 weeks from birth	57.7%	76%	78.9%	NHS K&C	National targets for this indicator have been imposed across all Primary Care Trusts. This accounts for the significant increase between baseline and 2009/10 target.
	NI 113	49. The percentage of the population aged 15 - 24 accepting a test/screen for Chlamydia	17%	25%	35%	NHS K&C	National targets for this indicator have been imposed across all Primary Care Trusts. This accounts for the significant target increases from baseline to 2010/11.
	NI 116 *	50. Proportion of children in poverty	26.1%	22.4%	21.2%	RBKC	
	NI 119	51. Self-reported measure of people's overall health and wellbeing	86%	TBC	TBC	RBKC/ NHS K&C	This is a new indicator. 2008/09 is the baseline year and targets will confirmed later in the year.
	NI 120a	52. All-age all cause mortality rate (Males)	444	413.6	402	NHS K&C	Target is measured per 100,000 population.
	NI 120b	53. All-age all cause mortality rate (Females)	300	290	281	NHS K&C	Target is measured per 100,000 population.
	NI 123	54. The number of 4-week smoking quitters who attended NHS Stop Smoking Services per 100,000 population	1050	1100	1150	NHS K&C	
	NI 184	55. Food establishments in the area which are broadly compliant with food hygiene law	TBC at end 2008/09	Will be set once baseline established	Will be set once baseline established	RBKC	This is a new indicator. 2008/09 will be the baseline year.
	L4150	56. Health and safety establishments in the area which are 'broadly compliant' with health and safety law	TBC at end 2008/09	Will be set once baseline established	Will be set once baseline established	RBKC	This is a new indicator. 2008/09 will be the baseline year.

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Aim 15: Improve and protect the overall health of people living in the borough and reduce inequalities in health	VSB 08	57. The under-18 conception rate defined as the number of conceptions to under-18 year olds in a calendar year per thousand females aged 15 to 17	32	22	21	NHS K&C	National targets for this indicator have been imposed across all Primary Care Trusts. This accounts for the significant target decrease from baseline to 2009/10.
	London Priority: HIV	58. Late diagnosis of HIV infection: percentage of newly diagnosed HIV-infected patients with CD4 <200 cells per mm ³	27% (2007)	16%	15%	NHS K&C	National targets for this indicator have been imposed across all Primary Care Trusts. This accounts for the significant target decrease from baseline to 2009/10.
Aim 16: Improve the quality and access offered by local health and social care services	NI 126	59. Early Access for Women to Maternity Services: percentage of women who have seen a midwife or a maternity healthcare professional, for health and social care assessment of needs, risks and choices by 12 completed weeks of pregnancy	50%	90%	90%	NHS K&C	National targets for this indicator have been imposed across all Primary Care Trusts. This accounts for the significant target increase from baseline to 2009/10.
	VSB 10	60. Proportion of children who complete MMR immunisation by their fifth birthday	45%	65%	90%	NHS K&C	National targets for this indicator have been imposed across all Primary Care Trusts. This accounts for the significant target increases from baseline to 2010/11.
	WCC8	61. Children under five accessing dentist	12%	23%	23%	NHS K&C	National targets for this indicator have been imposed across all Primary Care Trusts. This accounts for the significant target increase from baseline to 2009/10.
Aim 17: Improve the experience of patients, carers and users of local health and social care services	NI 128	62. User reported measure of respect and dignity in their treatment [2009/10]	TBC at end 2009/10	Will be set once baseline established	Will be set once baseline established	RBKC/ NHS K&C	This indicator will be introduced in 2009/10 and targets will be set in the forthcoming year.

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Aim 17: Improve the experience of patients, carers and users of local health and social care services	NI 55 *	63. Obesity in primary school age children in Reception	9.7% (2006/07)	10.7%	11%	NHS K&C	Target is to halt the year on year rise in obesity amongst primary school aged children. Figures are therefore expected to increase but target aims to slow, and eventually halt, the increase.
	NI 56 *	64. Obesity in primary school age children in Year 6	21.5% (2006/07)	23.9%	24.3%	NHS K&C	Target is to halt the year on year rise in obesity amongst primary school aged children. Figures are therefore expected to increase but target aims to slow, and eventually halt, the increase.
	NI 129	65. End of life care - access to appropriate care enabling people to be able to choose to die at home	21%	24%	26%	NHS K&C	
Aim 18: Increase residents' choice and control to improve their independence and quality of life	NI 130	66. Social Care clients receiving Self Directed Support	TBC at end 2008/09	40%	75%	RBKC	Definition and methodology for this indicator is new. 2008/09 will be the baseline year though indicative targets have already been set.
Homes and Housing							
Aim 19: Improve the quality of housing across all tenures	NI 158	67. Percentage of non-decent council homes	24%	1%	0%	Tenant Management Organisation	It is expected that the Decent Homes target will be met by 2009/10.
	L4152	68. Percentage of housing defect complaints resolved within 90 days from receipt of complaint	TBC at end 2008/09	Will be set once baseline established	Will be set once baseline established	RBKC	Definition and methodology for this indicator is new. 2008/09 will be the baseline year.
Aim 20: Increase the type and number of homes to build mixed, balanced and sustainable communities	NI 154	69. Net additional homes provided	TBC at end 2008/09	Will be set once baseline established	Will be set once baseline established	RBKC	Definition and methodology for this indicator is new. 2008/09 will be the baseline year.
	NI 155	70. Number of affordable homes delivered (gross)	TBC at end 2008/09	Will be set once baseline established	Will be set once baseline established	RBKC	Definition and methodology for this indicator is new. 2008/09 will be the baseline year.
Aim 21: Provide a range of housing and support options to prevent homelessness and promote mobility	NI 141	71. Percentage of vulnerable people achieving independent living	78.44% (2007/08)	TBC	TBC	RBKC	Targets will be set in the forthcoming year.

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Aim 21: Provide a range of housing and support options to prevent homelessness and promote mobility	NI 156	72. Number of households living in temporary accommodation	919 (2007/08)	TBC	TBC	RBKC	Targets will be set in the forthcoming year.
	L4109	73. Housing advice service: preventing homelessness	7	7	7	RBKC	This indicator shows a comparative rate, where housing advice has prevented homelessness, with other London local authorities. Kensington and Chelsea is one of the top performing boroughs in London therefore target is to maintain current high level of performance.
Aim 22: Ensure continuous improvement in the delivery and performance of housing and support services	NI 138	74. Satisfaction of people over 65 with both home and neighbourhood	88.5%	89%	89.5%	RBKC	
	NI 160	75. Local authority tenants' satisfaction with landlord services	72%	Not set	TBC	Tennant Management Organisation	Targets will be set in the forthcoming year.
Aim 23: Improve the energy efficiency of dwellings and encourage sustainable development	NI 187a	76. Tackling fuel poverty – percentage of people receiving income based benefits living in homes with a low energy efficiency rating	17.75%	TBC	TBC	RBKC	Targets will be set in the forthcoming year.
	NI 187b	77. Tackling fuel poverty – percentage of people receiving income based benefits living in homes with a high energy efficiency rating	21.65%	TBC	TBC	RBKC	Targets will be set in the forthcoming year.
	NI 170	78. Previously developed land that has been vacant or derelict for more than 5 years	TBC at end 2008/09	Will be set once baseline established	Will be set once baseline established	RBKC	Definition and methodology for this indicator is new. 2008/09 will be the baseline year.
	L 4101	79. Energy efficiency of housing stock	72	74	75	RBKC	This indicator measures the average energy efficiency rating.
Community, Equality and Inclusivity							
Aim 24: Improve the way that partners inform, communicate with, involve and consult local residents	NI 3	80. Civic participation in the local area	22.3%	TBC	TBC	Kensington and Chelsea Partnership	Targets will be set in the forthcoming year.

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Aim 24: Improve the way that partners inform, communicate with, involve and consult local residents	NI 4 *	81. Percentage of people who feel they can influence decisions in their locality	36.7%	38%	40.9%	Kensington and Chelsea Partnership	
Aim 25: Improve the relevance and accessibility of local services to residents and other service users	NI 135	82. Carers receiving needs assessment or review and a specific carer's service, or advice and information	16.9	21	22	RBKC	
	L1213	83. Local authority buildings where there are public areas required to comply with the Disability Discrimination Act and where access audits have been undertaken and action plans created	91% (2007/08)	100%	100%	RBKC	Target is to achieve 100% performance in 2009/10 and then to maintain this level.
	L1214	84. Qualifying buildings which offer either a 'good' or 'excellent' level of basic building accessibility for their users or, where alternative arrangements are in place to allow disabled persons to make use of services located within those buildings	56% (2007/08)	60%	65%	RBKC	
Aim 26: Support and empower communities and individuals to learn more about the borough and get involved with community life and leadership	NI 1	85. % of people who believe people from different backgrounds get on well together in their local area	83.8%	TBC	TBC	Kensington and Chelsea Partnership	Targets will be set in the forthcoming year.
	NI 2	86. Percentage of people who feel they belong to their neighbourhood	63.5%	TBC	TBC	Kensington and Chelsea Partnership	Targets will be set in the forthcoming year.
	NI 6 *	87. Participation in regular volunteering	20%	21.5%	23.4%	Kensington and Chelsea Partnership	
	NI 7	88. Environment for a thriving third sector	13.7%	14%	15%	Kensington and Chelsea Partnership	

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Aim 26: Support and empower communities and individuals to learn more about the borough and get involved with community life and leadership	NI 23 *	89. Perceptions that people in the area treat one another with respect and consideration	21.7%	21%	20%	Kensington and Chelsea Partnership	Target measures people who feel this to be a problem. A low score equates to good performance.
Achieving Potential							
Aim 27: Raise education standards and achievement	NI 72	90. Achievement of at least 78 points across the Early Years Learning Foundation Stage with at least 6 points in each of the scales in Personal Social and Emotional Development and Communication, Language and Literacy	42.5%	49.5%	49%	RBKC	
	NI 73	91. Achievement at level 4 or above in both English and Maths at Key Stage 2	80%	83%	84%	RBKC	
	NI 75	92. Achievement of 5 or more A*-C grades at GCSE or equivalent including English and Maths	57%	70%	70%	RBKC	
	NI 92	93. Narrowing the gap between the lowest achieving 20% in the Early Years Foundation Stage Profile and the rest	32.9%	29.2%	28.9%	RBKC	
	NI 93	94. Progression by 2 levels in English between Key Stage 1 and Key Stage 2	94%	94%	94%	RBKC	Performance against this indicator is high. Target is to maintain level of performance.
	NI 94	95. Progression by 2 levels in Maths between Key Stage 1 and Key Stage 2	86%	92%	93%	RBKC	
	NI 99	96. Looked after children reaching level 4 in English at Key Stage 2	57.1%	44%	50%	RBKC	Target based on cohort of actual numbers which will fluctuate over the period according to age.
	NI 100	97. Looked after children reaching level 4 in Maths at Key Stage 2	57.1%	44%	50%	RBKC	Target based on cohort of actual numbers which will fluctuate over the period according to age.

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Aim 27: Raise education standards and achievement	NI 101	98. Looked after children achieving 5 A*-C GCSEs (or equivalent) at Key Stage 4 (including English and Maths)	31.2%	12%	38%	RBKC	Target based on cohort of actual numbers which will fluctuate over the period according to age.
	NI 117 *	99. 16 to 18 year olds who are not in education, employment or training (NEET)	5.8%	7%	6.5%	RBKC	Methodology for this indicator is new. 2008/09 performance will increase from baseline and final target will not be below baseline as a result.
	L2102	100. Participation in and outcomes from youth work: accredited outcomes	19% (2007/08)	30%	30%	RBKC	
Aim 28: Support children and families to enjoy and achieve, make a positive contribution and achieve economic well-being	NI 62	101. Stability of placements of looked after children: number of placements	TBC at end 2008/09	Will be set once baseline established	Will be set once baseline established	RBKC	Targets will be set in the forthcoming year.
	NI 87	102. Secondary school persistent absence rate	5%	5%	3.5%	RBKC	
	NI 148	103. Care leavers in education, employment, or training	68%	TBC	TBC	RBKC	Targets will be set in the forthcoming year.
	NI 161 *	104. Learners achieving Level 1 qualifications in literacy	176	185	193	Learning and Skills Council	
	NI 162 *	105. Learners achieving Entry Level 3 qualifications in numeracy	40	42	43	Learning and Skills Council	
Work and Business							
Aim 29: Create and maintain an attractive and vibrant business environment in the borough	NI 171	106. New business registration rate	82.1 (2007)	76	77	RBKC	Target is to slow the downward trend of this measure.
	NI 182	107. Satisfaction of business with local authority regulation service	TBC at end 2008/09	Will be set once baseline established	Will be set once baseline established	RBKC	This is a new indicator. 2008/09 will be the baseline year.

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Aim 30: Improve the employment prospects of residents including young people and parents, creating opportunities and tackling those barriers which make it difficult for certain groups to gain or retain employment	NI 152 *	108. Working age people on out-of-work benefits	9.3%	8.4%	8%	RBKC	This target is likely to be re-negotiated with government in March 2010, to reflect changes in the economic climate.
	NI 153 *	109. Working age people on out-of-work benefits in the most deprived neighbourhoods	27.8%	26.5%	25.8%	RBKC	This target is likely to be re-negotiated with government in March 2010, to reflect changes in the economic climate.

Performance indicator glossary

Performance measure	PI no	Definition
Environment and Transport		
1. Improved local biodiversity – proportion of local sites where positive conservation management has been or is being implemented	NI 197	This indicator measures the percentage of all local sites in the local authority area where positive conservation management has taken place up to five years prior to the reporting date (31st March).
2. Number of contaminated sites for which remediation plans have been formally agreed	L4131	This indicator measures remediation plans for contaminated sites identified via the planning applications process.
3. Satisfaction with parks and open spaces	L5108	This indicator is measured by Government's national Place Survey and shows the percentage of respondents who feel "very" and "fairly" satisfied with parks and open spaces in the local area.
4. People killed or seriously injured in road traffic accidents	NI 47	This indicator measures the percentage change in number of people killed or seriously injured in road traffic accidents during the calendar year compared to the previous year. Figures are based on a three year rolling average, up to the current year.
5. Improved street and environmental cleanliness: Levels of litter	NI 195a	This indicator measures the percentage of litter on a sample of sites that is covered with litter.
6. Improved street and environmental cleanliness: Levels of detritus	NI 195b	This indicator measures the percentage of detritus on a sample of sites that is covered with detritus. Detritus comprises dust, mud, soil, grit, gravel, stones, rotted leaf and vegetable residues, and fragments of twigs, glass, plastic and other finely divided materials.
7. Improved street and environmental cleanliness: Levels of graffiti	NI 195c	This indicator measures the percentage of graffiti on a sample of sites that is covered with graffiti.
8. Improved street and environmental cleanliness: Levels of fly-posting	NI 195d	This indicator measures the percentage of fly-posting on a sample of sites. Fly-posting is defined as any printed material and associated remains informally or illegally fixed to any structure, including small stickers and large posters.
9. Improved street and environmental cleanliness – fly tipping	NI 196	This indicator measures a local authority's performance based on calculating its year on year change in total incidents of fly-tipping dealt with, compared to its year on year change in enforcement actions taken against fly-tipping.

Performance measure	PI no	Definition
10. Percentage of noise and nuisance complaints resolved within 90 days from receipt of complaint	L4151	This indicator measures the percentage of noise and nuisance complaints that are either satisfactorily dealt with informally within 90 days or statutory action has been taken within 90 days.
11. Number of schools with school travel plans	L5106	This indicator measures the number of schools with school travel plans. A school travel plan puts forward alternative forms of travel to private car trips to and from school, such as walking, cycling, use of public transport and car sharing.
12. Household waste recycled and composted	NI 192	This indicator measures the percentage of household waste which has been sent by the authority for reuse, recycling, composting or anaerobic digestion (process to break down biodegradable material which produces renewable energy source).
13. Percentage of municipal waste land filled	NI 193	This indicator measures the percentage of municipal waste which is sent to landfill.
14. Small industrial processes inspected/improved	L 4132	This indicator measures the number of small industrial processes inspected on sites that the Council has a statutory duty to inspect and improve.
15. Car club membership in the Borough	L 5103	This indicator measures the number of residents who have car club membership in the Borough. Car clubs are 'pay as you go' car schemes that provide an alternative to owning a car.
16. Satisfaction with refuse collection (place survey)	L5109	This indicator is measured by Government's national Place Survey and show the percentage of respondents who are "very" or "fairly" satisfied with the Council's refuse collection service.
17. CO2 reduction from local authority operations	NI 185	The indicator measures a year on year reduction of direct and indirect CO2 emissions resulting from local authority operations.
18. Per capita reduction in CO2 emissions in the LA area	NI 186	This indicator measures the percentage reduction of per capita CO2 emissions in the local authority area. The indicator will comprise an annual amount of end user CO2 emissions across an agreed set of sectors (housing, road transport and business) measured as a percentage reduction (or increase) of the per capita CO2 emission from the 2005 baseline year.
19. Percentage of residents' vehicles, for which CO2 ratings are given, that are below 121g/CO2	L5113	This indicator measures the percentage of residents' vehicles, for which CO2 ratings are given, that are below 121g/CO2.

Performance measure	PI no	Definition
Culture, Arts and Leisure		
20. Visits to museums or galleries	NI 10	This indicator measures the percentage of the adult population in a local area who say they have physically attended a museum or gallery at least once in the last 12 months. This is measured by the Active People Survey.
21. Engagement in the arts	NI 11	This indicator measures the percentage of the adult population in a local area that have engaged in the arts (i.e. attended an arts event or participated in arts activity funded through any organisation) at least three times in the past 12 months. This is measured by the Active People Survey.
22. The number of physical visits per 1,000 population to public library premises	L2126	This indicator measures the number of physical visits to the Royal Borough's libraries per 1,000 population.
23. Adult participation in sport and active recreation	NI 8	This indicator measures the percentage of the adult population in a local area who participate in sport and active recreation (as defined by Sport England), at moderate intensity, for at least 30 minutes on at least 12 days out of the last 4 weeks (equivalent to 30 minutes on 3 or more days a week). This is measured by the Active People Survey.
24. Children and young people's participation in high-quality PE and sport [2009/10]	NI 57	This indicator measures the percentage of 5-16 year olds participating in at least two hours a week of high quality curriculum time PE and sport at school. This is measured by the School Sport Survey.
25. Customer satisfaction with Kensington Leisure Centre	L5101	This indicator is measured by Government's national Place Survey and shows the percentage of respondents who are "very" or "fairly" satisfied with leisure facilities.
26. Customer satisfaction with Chelsea Leisure Centre	L5102	
27. Number of parks with a Management Plan	L5114	This indicator measures the number of parks with a Management Plan. Such plans are a requirement to gain and retain Green Flag status which is a measure of excellence for parks.
Safer Communities		
28. Serious violent crime rate	NI 15	This indicator measures the number of serious violent crimes per 1,000 population. Examples of serious violent crime include homicide, attempted murder and causing death by dangerous driving.

Performance measure	PI no	Definition
29. Serious acquisitive crime rate	NI 16	This indicator measures the number of serious acquisitive crimes per 1,000 population. Examples of serious acquisitive crime include burglary in a dwelling, robbery of business property, robbery of personal property and theft or unauthorised taking of a motor vehicle.
30. Assault with injury crime rate	NI 20	This indicator measures the number of 'assaults with less serious injury' (including racially and religiously aggravated) offences per 1,000 population.
31. Total number of primary fires per 100,000 population	NI 49a	These indicators measure the incidence of fire and related casualties. A primary fire is any fire involving property (including non-derelict vehicles) and/or casualties and/or involves five or more fire engines.
32. Total number of fatalities due to primary fires per 100,000 population	NI 49b	
33. Total number of non-fatal casualties (excluding precautionary checks and first aid cases) per 100,000 population	NI 49c	
34. Perceptions of anti-social behaviour	NI 17	This indicator is measured by Government's national Place Survey and the British Crime Survey and show the percentage of respondents who feel that a list of anti-social behaviour concerns are a "fairly big" or "very big" problem in the local area.
35. Adult re-offending rates for those under probation supervision	NI 18	This indicator measures the rate of proven re-offending of all adult offenders on the probation caseload over the relevant quarter. An offence is counted as a proven re-offence if it is committed within three months of the first offence.
36. Dealing with local concerns about anti-social behaviour and crime by the local council and police	NI 21	This indicator is measured by Government's national Place Survey and shows the percentage of respondents who "agree" or "tend to agree" that local agencies are tackling the community safety issues that matter to local people.
37. Re-offending rate of prolific and priority offenders	NI 30	This indicator measures the rate of reduction in convictions for Prolific and other Priority Offenders over a 12 month period.
38. Offenders under probation supervision in employment at the end of the order or licence	NI 144	This indicator measures the percentage of offenders under probation supervision in employment at the end of their order or licence.

Performance measure	PI no	Definition
39. Drug-related (class A) offending rate [starting 2009/10]	NI 38	This indicator will be introduced in 2009/10 and intends to tackle drug misuse.
40. Drug users in effective treatment	NI 40	This indicator measures the total number of drug users, using crack and/or opiates recorded as being in effective treatment, when compared to the number of drug users using crack and/or opiates recorded as being in effective treatment in the baseline year of 2007/8.
41. Rate of proven re-offending by young offenders	NI 19	This indicator measures an average rate of re-offending. The young offenders cohort is established during the period January to March and includes all those receiving a pre-court disposal (reprimand or final warning) or a court disposal who are released from custody. This cohort is then tracked for 12 months to determine the total number of offences committed by those in the cohort. A re-offence is counted if it occurs within the 12 month tracking period and leads to a pre-court disposal or a court disposal within three months of the end of the 12-month tracking period.
42. Perceptions of parents taking responsibility for the behaviour of their children in the area	NI 22	This indicator is measured by Government's national Place Survey and shows the percentage of respondents who "definitely agree" or "tend to agree" that parents take enough responsibility for the behaviour of their children in the area.
43. Arson incidents: primary fires	NI 33a	This indicator measures deliberate primary fires per 10,000 population. A deliberate fire is any primary fire where the cause of the fire is suspected non-accidental. A primary fire is any fire involving casualties, rescue or escape or any fire involving property (including non-derelict vehicles) or any fire where at least 5 fire appliances attend.
44. Arson incidents: secondary fires	NI 33b	This indicator measures deliberate secondary fires per 10,000 population. Secondary fires are reportable fires that did not involve property; were not chimney fires in buildings; did not involve casualties or rescues; or were attended by 4 or fewer fire engines.
45. Young offenders' engagement in suitable education, training and employment	NI 45	This indicator measures the proportion of young offenders (age 10-17) who are actively engaged in education, training or employment.
46. First time entrants to the Criminal Justice System aged 10-17	NI 111	This indicator measures the rate of first time entrants to the Criminal Justice System aged 10-17, per 100,00 population.
47. Substance misuse by young people	NI 115	This indicator measures the percentage of young people reporting either frequent misuse of drugs/ volatile substances or alcohol, or both, as measured by the TellUs Survey.

Performance measure	PI no	Definition
Health and Social Care		
48. Prevalence of breastfeeding at 6 - 8 weeks from birth	NI 53	This indicator measures the proportion of infants who are either totally or partially breastfed at the 6-8 week check and the proportion of infants who are not at all breastfed at the 6-8 week check.
49. The percentage of the population aged 15 - 24 accepting a test/screen for Chlamydia	NI 113	This indicator measures the percentage of the resident population aged 15 -24 accepting a test/screen for Chlamydia.
50. Proportion of children in poverty	NI 116	This indicator measures the proportion of children who live in families in receipt of out of work benefits and working families whose income is below 60% of the national median income.
51. Self-reported measure of people's overall health and wellbeing	NI 119	This indicator is measured by Government's national Place Survey and shows the percentage of respondents who say that their health is "very good" or "good".
52. All-age all cause mortality rate (Males)	NI 120a	The indicator measures the standardised mortality rate for people of all ages per 100,000 population, from all causes of death.
53. All-age all cause mortality rate (Females)	NI 120b	
54. The number of 4-week smoking quitters who attended NHS Stop Smoking Services per 100,000 population	NI 123	This indicator measures the rate of self-reported 4-week smoking quitters per 100,000 population aged 16 or over.
55. Food establishments in the area which are broadly compliant with food hygiene law	NI 184	This indicator measures the percentage of food establishments in Kensington and Chelsea which are 'broadly compliant' with food law, as defined by the Food Standards Agency.
56. Workplaces in the area which are 'broadly compliant' with health and safety law	L4150	This indicator measures the percentage of 'high and medium risk' workplaces which are deemed to be have a reasonable level of compliance with health and safety law.

Performance measure	PI no	Definition
57. The under-18 conception rate defined as the number of conceptions to under-18 year olds in a calendar year per thousand females aged 15 to 17	VSB 08	This indicator measures the number of conceptions to under-18 year olds per 1,000 females aged 15-17 in the local authority area.
58. Late diagnosis of HIV infection: percentage of newly diagnosed HIV-infected patients with CD4 <200 cells per mm ³	London Priority: HIV	This indicator measures the percentage reduction of the number of people with HIV who fall into the late diagnosis category. This category is defined as those newly diagnosed with HIV who have a CD4 count less than 200 per mm ³ .
59. Early Access for Women to Maternity Services: percentage of women who have seen a midwife or a maternity healthcare professional, for health and social care assessment of needs, risks and choices by 12 completed weeks of pregnancy	NI 126	This indicator measures the percentage of women who have seen a midwife or a maternity healthcare professional, for health and social care assessment of needs, risks and choices by 12 completed weeks of pregnancy.
60. Proportion of children who complete MMR immunisation by their fifth birthday	VSB 10	This indicator measures the proportion of children in the Primary Care Trust area that have been immunised against MMR by their fifth birthday.
61. Children under five accessing a dentist	WCC8	This indicator measures the percentage of children under five accessing a dentist.
62. User reported measure of respect and dignity in their treatment	NI 128	This indicator measures the percentage of respondents who answered positively to questions about respect and dignity, posed in the Social Care User Experience Survey.

Performance measure	PI no	Definition
63. Obesity in primary school age children in Reception	NI 55	This indicator measures the percentage of children in Reception who are obese, as shown by the National Child Measurement Programme. The height, weight, sex, date of birth, date of measurement, home postcode and ethnicity as well as school name for each child is measured. The population base is all eligible children in Reception (regardless of their age at the time of measurement) in maintained primary and middle schools located within a Primary Care Trust area.
64. Obesity in primary school age children in Year 6	NI 56	This indicator measures the percentage of children in Year 6 who are obese, as shown by the National Child Measurement Programme. The height, weight, sex, date of birth, date of measurement, home postcode and ethnicity as well as school name for each child is measured. The population base is all eligible children in Year 6 (regardless of their age at the time of measurement) in maintained primary and middle schools located within a Primary Care Trust area.
65. End of life care - access to appropriate care enabling people to be able to choose to die at home	NI 129	This indicator measures the percentage of all people who choose to die at home.
66. Social Care clients receiving Self Directed Support	NI 130	This indicator measures the number of adults, older people and carers receiving Self-Directed Support in the year to the 31 March as a percentage of clients receiving community based services.
Homes and Housing		
67. Percentage of non-decent council homes	NI 158	This indicator measures the number of non decent council homes and the proportion this represents of the total council housing stock.
68. Percentage of housing defect complaints resolved within 90 days from receipt of complaint	L4152	The indicator measures the percentage of housing defect complaints that are satisfactorily dealt with informally within 90 days or statutory action has been taken within 90 days.
69. Net additional homes provided	NI 154	This indicator measures the net increase in dwelling stock over one year. The definition of dwelling (in line with the 2001 Census) is a self-contained unit of accommodation.
70. Number of affordable homes delivered (gross)	NI 155	This indicator measures the total supply of social rented housing and intermediate housing in the local authority area.

Performance measure	PI no	Definition
71. Percentage of vulnerable people achieving independent living	NI 141	The indicator measures the number of service users people who are receiving a Supporting People Service, who have moved on from supported accommodation in a planned way, as a percentage of total service users who have left the service.
72. Number of households living in temporary accommodation	NI 156	This indicator measures the number of households living in temporary accommodation, as defined by homelessness legislation.
73. Housing advice service: preventing homelessness	L4109	This indicator measures the number of households who consider themselves as homeless, who approached the local authority's housing advice service(s), and for whom housing advice casework intervention resolved their situation.
74. Satisfaction of people over 65 with both home and neighbourhood	NI 138	This indicator is measured by Government's Place Survey and shows the percentage of respondents who feel "very" or "fairly" satisfied with their home and neighbourhood as places to live.
75. Local authority tenants' satisfaction with landlord services	NI 160	The indicator measures the percentage of local authority tenants who say that they are "very satisfied" or "fairly satisfied" with the overall service provided by their landlord.
76. Tackling fuel poverty – percentage of people receiving income based benefits living in homes with a low energy efficiency rating	NI 187a	The indicator measures the proportion of households on income related benefits for whom an energy assessment of their housing has been carried out, living in homes with (a) low energy efficiency and (b) high energy efficiency.
77. Tackling fuel poverty – percentage of people receiving income based benefits living in homes with a high energy efficiency rating	NI 187b	
78. Previously developed land that has been vacant or derelict for more than 5 years	NI 170	This indicator measures the proportion of an area of developed land that is vacant or derelict for more than 5 years.

Performance measure	PI no	Definition
79. Energy efficiency of housing stock	L 4101	This indicator measures the average energy efficiency rating of the local authority's dwellings.
Community, Equality and Inclusivity		
80. Civic participation in the local area	NI 3	This indicator is measured by Government's national Place Survey and shows the percentage of respondents who say they have been involved with civic activities in the past 12 months.
81. Percentage of people who feel they can influence decisions in their locality	NI 4	This indicator is measured by Government's national Place Survey and shows the number of respondents who "definitely agree" or "tend to agree" that they can influence decisions affecting their local area.
82. Carers receiving needs assessment or review and a specific carer's service, or advice and information	NI 135	This indicator measures the number of carers who received a specific carer's service, or advice and information within a year as a percentage of people receiving a community based service in the same year.
83. Local authority buildings where there are public areas required to comply with the Disability Discrimination Act and where access audits have been undertaken and action plans created	L1213	This indicator measures the percentage of Council buildings that comply with the Disability Discrimination Act where access audits have taken place and an action plan is in place.
84. Qualifying buildings which offer either a 'good' or 'excellent' level of basic building accessibility for their users or, where alternative arrangements are in place to allow disabled persons to make use of services located within those buildings	L1214	This indicator measures the percentage of buildings which qualify (those which are not listed and/or protected) that have "good" or "excellent" basic building access.

Performance measure	PI no	Definition
85. % of people who believe people from different backgrounds get on well together in their local area	NI 1	This indicator is measured by Government's national Place Survey and shows the percentage of respondents who "definitely agree" or "tend to agree" that their area is a place where people from different backgrounds get on well together.
86. Percentage of people who feel they belong to their neighbourhood	NI 2	This indicator is measured by Government's national Place Survey and shows the percentage of respondents who feel "very strongly" or "fairly strongly" that they belong to their immediate neighbourhood.
87. Participation in regular volunteering	NI 6	This indicator is measured by Government's national Place Survey and shows the percentage of respondents who have offered unpaid help to groups, clubs or organisations in the last 12 months.
88. Environment for a thriving third sector	NI 7	This indicator measures the percentage of voluntary and community sector organisations in the local area who feel that local statutory sector organisations have a "positive" or "very positive" influence on their organisation's success, as reported through a national survey conducted by Government.
89. Perceptions that people in the area treat one another with respect and consideration	NI 23	This indicator is measured by Government's national Place Survey and shows the percentage of respondents who feel that people not treating one another with respect and dignity in their local area is a "big" or "fairly big" problem.
Achieving Potential		
90. Achievement of at least 78 points across the Early Years Learning Foundation Stage with at least 6 points in each of the scales in Personal Social and Emotional Development and Communication, Language and Literacy	NI 72	This indicator measures the number of children achieving 78 points across all 13 Early Years Foundation Stage Profile scales with at least 6 points or more in each of the Personal Social Emotional Development and Communication Language Literacy scales, expressed as a percentage of the total number of children assessed against the Early Years Foundation Stage Profile.
91. Achievement at level 4 or above in both English and Maths at Key Stage 2	NI 73	This indicator measures the proportion of pupils at Key Stage 2 (aged 8 to 11) achieving level 4 or above in both English and Maths.
92. Achievement of 5 or more A*-C grades at GCSE or equivalent including English and Maths	NI 75	This indicator measures the number of pupils at Key Stage 4 (aged 14 to 16) achieving 5 or more A*-C or equivalent including English and Maths.

Performance measure	PI no	Definition
93. Narrowing the gap between the lowest achieving 20% in the Early Years Foundation Stage Profile and the rest	NI 92	This indicator measures the gap between the median Foundation Stage Profile score of all children locally and the mean score of the lowest achieving 20% of children locally.
94. Progression by 2 levels in English between Key Stage 1 and Key Stage 2	NI 93	The indicator measures the number of pupils at the end of Key Stage 2 making 2 levels of progress in English between Key Stage 1 and Key Stage 2.
95. Progression by 2 levels in Maths between Key Stage 1 and Key Stage 2	NI 94	This indicator measures the number of pupils at the end of Key Stage 2 making 2 levels of progress in Maths between Key Stage 1 and Key Stage 2.
96. Looked after children reaching level 4 in English at Key Stage 2	NI 99	This indicator measures the number of looked after children who have been in care for at least one year who achieved at least level 4 in English at Key Stage 2, as a percentage of the total number of looked after children who have been in care for at least one year at Key Stage 2.
97. Looked after children reaching level 4 in Maths at Key Stage 2	NI 100	This indicator measures the number of looked after children who have been in care for at least one year who achieved at least level 4 in Maths at Key Stage 2, as a percentage of the total number of looked after children who have been in care for at least one year at Key Stage 2.
98. Looked after children achieving 5 A*-C GCSEs (or equivalent) at Key Stage 4 (including English and Maths)	NI 101	This indicator measures the number of looked after children who were in care for at least one year who were in year 11 and achieved the equivalent of at least 5 A*-C GCSEs, including English and Maths (or equivalent) as a percentage of the total number of looked after children who were in care for at least one year who were in year 11.
99. 16 to 18 year olds who are not in education, employment or training (NEET)	NI 117	This indicator measures the percentage of 16 to 18 year olds who are not in education, employment or training.
100. Participation in and outcomes from youth work: accredited outcomes	L2102	This indicator measures the number of 13-19 year olds obtaining an accredited outcome as a percentage of all 13-19 year olds participating in youth work.
101. Stability of placements of looked after children: number of placements	NI 62	This indicator measures the percentage of children looked after at 31 March who have had three or more placements during the year.

Performance measure	PI no	Definition
102. Secondary school persistent absence rate	NI 87	This indicator measures the number of persistent absentees as a percentage of the total number of local authority maintained secondary school pupil enrolments. A 'persistent absentee' is a pupil who has accumulated the threshold number of half-day sessions of absence over the relevant statistical reporting period.
103. Care leavers in education, employment, or training	NI 148	This indicator measures the percentage of former care leavers aged 19 who were looked after under any legal status on 1 April in their 17th year, who are in education, employment or training.
104. Learners achieving Level 1 qualifications in literacy	NI 161	This indicator measures the number of achievements in approved Level 1 qualifications in literacy (Including ESOL), reported for each academic year.
105. Learners achieving Entry Level 3 qualifications in numeracy	NI 162	This indicator measures the number of achievements in an approved Entry Level qualification in numeracy, reported for each academic year.
Work and Business		
106. New business registration rate	NI 171	The indicator measures the proportion of business registrations per 10,000 resident population aged 16 and above.
107. Satisfaction of business with local authority regulation service	NI 182	This indicator measures the percentage of business customers of regulatory services who respond that they have been treated fairly and/or the contact has been helpful. Regulatory services include trading standards, environmental health and licensing.
108. Working-age people on out-of-work benefits	NI 152	This indicator measures the percentage of the working-age population who are claiming out of work benefits. Working-age benefits include the main out-of-work client group categories (unemployed people on Jobseekers Allowance, Lone Parents on Income Support, Incapacity Benefits customers, and others on income-related benefits) and exclude the carer, disabled and bereaved client groups. The working age population is defined as the sum of females aged 16-59 plus males aged 16-64.
109. Working-age people on out-of-work benefits in the most deprived neighbourhoods	NI 153	This indicator measures the percentage of the working-age population claiming out-of-work benefits in the worst performing neighbourhoods. Working-age benefits include the main out-of-work client group categories (unemployed people on Jobseekers Allowance, Lone Parents on Income Support, Incapacity Benefits customers, and others on income-related benefits) and exclude the carer, disabled and bereaved client groups.