

Starbucks Apprenticeship

Barista Mastery and Customer Service

To inspire and nurture the human
spirit – one person, one cup, and one
neighbourhood at a time.



Opportunity
to be more than an employee.
to be a partner.



GET PAID the same
as our baristas

MONEY OFF
leisure and retail

GUARANTEED JOB
at the end

FREE and discounted
products

PAID holiday

GET Starbucks
shares

What's it all about?

- Do you want to learn new skills?
- Earn while you build a retail career?
- Be part of an amazing team and have fun?

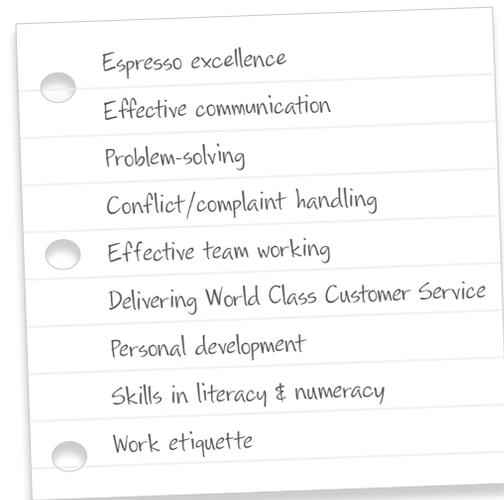
We are seeking optimistic candidates with lots of initiative and a passion for customer service, who are looking to gain a variety of transferable skills while building a retail management career.

Being an apprentice means doing a real job, getting paid while learning new skills and gaining qualifications in barista mastery and customer service.

What will I learn?

The apprenticeship takes 12 months with a guaranteed job at the end. Learning will mainly be in store, with some webinar sessions.

We'll ensure your apprenticeship fits your personal needs and provides you with skills for the job which will help you in the 'real world'. We include:



*"I have learnt so much and I already feel like a member of the family here."
Apprentice, Canary Wharf, London*



Barista apprentice journey



Interview & selection



Qualification achievement & graduation



Starbucks induction & barista training



Workplace projects



Apprenticeship induction



Group online forums



Assessor coach reviews every 6 – 8 weeks



Webinar learning



"I would recommend the programme to anyone who wants to progress and learn whilst working." Apprentice, Victoria, London



store manager

You will be supported by your store manager, a shift buddy, a barista trainer and your personal assessor coach.



barista trainer



shift buddy



personal assessor coach

Perks along the way

Along with earning an accredited qualification, and a chance to progress your career with us and learn loads of transferable skills, you can pick up some great perks along the way.

These include



Being paid the **SAME RATE** as our regular baristas



GUARANTEED job at the end for successful apprentice graduates



Top up your pay with a **BONUS** for great performance



FREE and discounted Starbucks products



25 days **PAID HOLIDAY**



Access to **LIFE COACHING**, 24 hours a day, 365 days a year



MONEY OFF leisure and retail experiences



Refer a friend for an extra **CASH REWARD**



Be a shareholder and get **STARBUCKS SHARES**

"The programme is very good and is something different to all other programmes." Apprentice, Wardour Street, London

Being a great barista apprentice

You'll get as much out of working with us as you put in. It is about making real connections with your customers and work mates. You take time to be their friend – which makes every day different for you.



Does this sound like you?

CARING

- Strong caring nature, I need to know I am making a difference to others
- Desire to be part of and contribute to a supportive team (I am not happy if others aren't happy)
- Happy when I am praised for good work
- Love spending time with others, I am not happy if I am not with other people

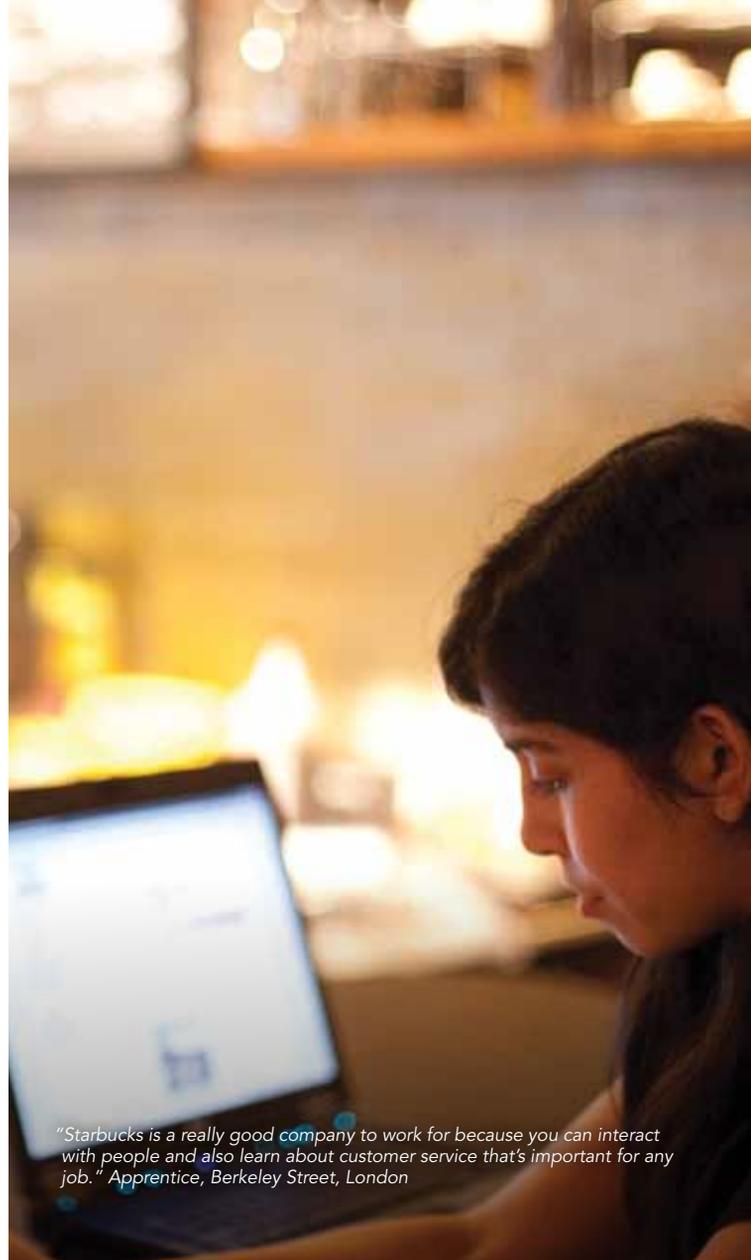
LEARNING

- Urge to learn and to help others learn
- Good memory

World Class Apprentice

DELIVERING

- Strong sense of pride
- Sense of responsibility and initiative
- Spot what needs to be done and focus on doing it
- An optimistic and positive attitude
- Able to work flexibly (our stores offer a range of shift patterns)
- Punctual with good timekeeping



"Starbucks is a really good company to work for because you can interact with people and also learn about customer service that's important for any job." Apprentice, Berkeley Street, London

What does a barista look like?

Be a smart apprentice

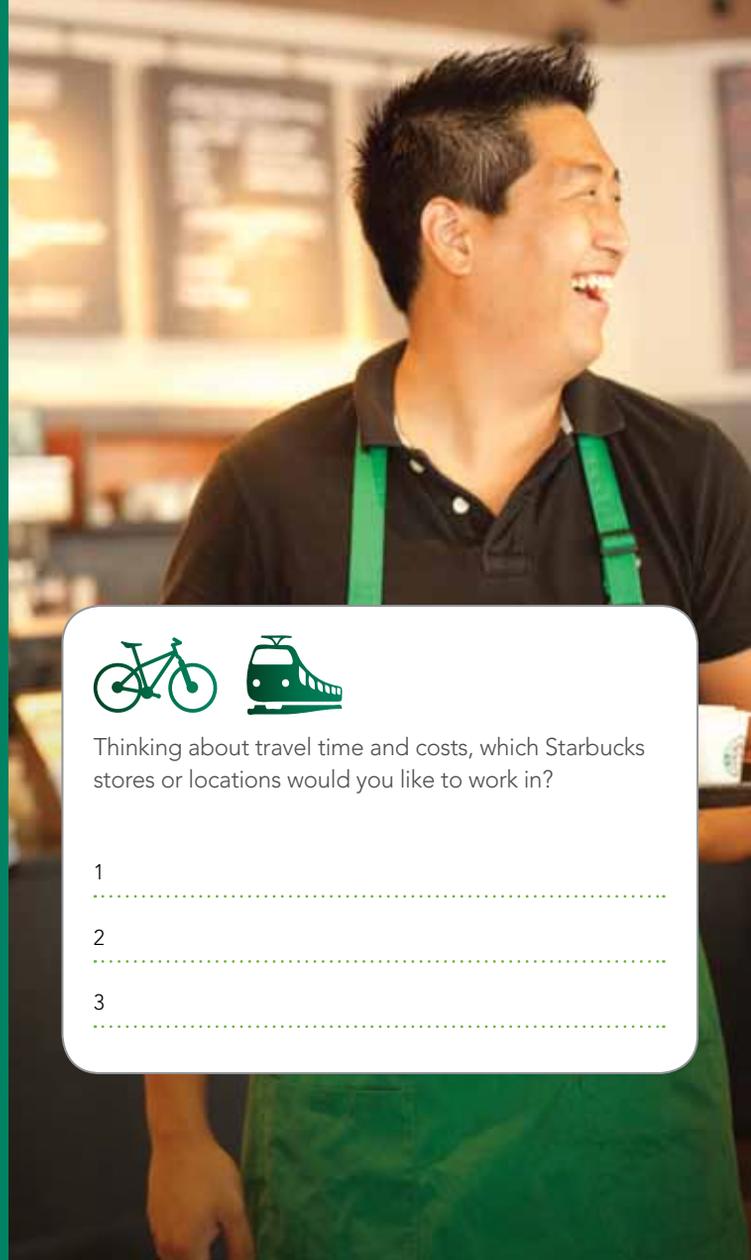


Thinking about travel time and costs, which Starbucks stores or locations would you like to work in?

1

2

3



Your future

Apprenticeship career path

Your career doesn't have to stop with the Barista Apprenticeship, there's opportunity to progress to the supervisor role and higher level apprenticeships. Show willing, show leadership, show passion, show business expertise and the sky's the limit.



How do I get started?



To find out more about Starbucks
and to apply to be an apprentice:

Contact **Jonathan Price** on **01623 410032**

or email **jonathan.price@remit.co.uk**

logon to **notgoingtouni.com**

Visit our website **starbucks.co.uk**

Selection criteria apply. Apprenticeship positions are available
at selected stores only.

