

STREET CLEANSING – INTRODUCTION

1. The Council is determined to maintain clean and uncluttered streets throughout the Royal Borough, and considers that the local street-scene is of great aesthetic and economic importance to its residents and to local businesses. The quality of the Contractor's delivery of street cleansing and related services is vitally important to the achievement of the Council's policy objectives for the street-scene. The Contractor can expect any shortfall in performance to be noticed immediately, and to be the subject of urgent discussions at the highest level between the Council and the Contractor.
2. The Contractor must not look to prevailing standards of service elsewhere in the UK as if they were sufficient to meet the standard required in the Royal Borough. The Council expects the Contractor at all times to deliver an exceptionally high standard of street cleansing that should be immediately noticeable to anyone coming into the Royal Borough from elsewhere.
3. The Contractor must be prepared for exceptional difficulties in delivering the level of service required by the Council. Very high population density, and high visitor numbers, means that waste dumping, littering, and car parking are serious problems within the Royal Borough – and all will have significant impacts on the Contractor's working methods.
4. The Royal Borough is increasingly a 24-hour city, and Sunday trading is extensive and growing. The Contractor must therefore sustain the output specifications set out below at all times of the week.
5. Street litter is currently classified as household waste, and the Council has been set very demanding statutory targets in relation to recycling household waste. The Contractor shall therefore be required to make every reasonable effort to maximise the reclamation of dry recyclable material from street litter.
6. The Council expects residents, shoppers, visitors, and local employees to be able to walk the Royal Borough's streets safely, and expects Borough roads to be equally safe for vehicles. Rapid, effective salting and snow clearance will be required of the Contractor, combined with due care for the health of street trees.
7. This part of the service specification is strictly an output specification. Any reference to current operations in this part of the specification is for guidance purposes only.

STREET CLEANSING – THE OUTPUT REQUIRED DAY TO DAY

8. The Code of Practice on Litter and Refuse sets out a grading system for assessing cleanliness standards as follows:
 - A: No litter or refuse
 - B: Predominantly free of litter and refuse apart from some small items
 - C: Widespread distribution of litter and refuse with minor accumulations
 - D: Heavily littered with significant accumulations.
9. For the purpose of this specification, litter is defined as anything whatsoever that causes or contributes to or tends to lead to the defacement of the highway, including animal faeces, and any refuse of any kind placed out on the highway except where such refuse is placed out shortly before a scheduled collection.
10. The Contractor shall cleanse all streets so that they are grade A standard. A shortfall in this standard may be noted in the following ways: the Contractor may note a shortfall; a Council officer may notify the Contractor that a shortfall has been observed or reported; and/or any other person may provide the Contractor with evidence that a shortfall has occurred. If a shortfall from grade A standard on any street is noted, observed, or reported in any of these ways the Contractor shall cleanse the street, returning it to grade A, within the time limits set out in the table below, subject only to specified exceptions also set out below.
11. The Council has zoned all its streets as recommended in the Code of Practice. No street in the Royal Borough is zoned lower than "zone 2". The principal shopping streets have been placed in a special locally designated zone – the Z-zone – to which the requirements for restoration to grade A standard apply at all times.
12. The zones for each street in the Royal Borough as they are at April 2011 are indicated in Appendix A. The first twenty metres of any side street adjoining a street in a Z-zone are to be treated as being in a Z-zone. The first twenty metres of any side street in zone 2 that adjoins a street in zone 1 are to be treated as being in a zone 1 street. The Authorised Officer may from time to time vary the zoning of any street.

13. Following any report or notification to the Contractor that the standard of cleansing of any street has fallen below grade A, the time limits for the restoration of that street to grade A standard are as follows:

If in the notification it is asserted that the standard has fallen to...	Time limits within which the street must be restored to grade A		
	Z-zone	Zone 1	Zone 2
Grade B	1 hour	2 hours	2 hours
Grade C	1 hour	1 hour	1 hour
Grade D	1 hour	1 hour	1 hour

14. The exceptions to the obligations imposed above are as follows:
- a) The Authorised Officer may suspend the obligations in the event of severe adverse weather conditions.
 - b) The obligations are suspended on Christmas Day.
 - c) In relation to zone 1 streets the period from 23:00 to 06:00 is discounted for the purpose of assessing compliance with this specification.
 - d) In relation to zone 2 streets the period from 20:00 to 06:00 is discounted for the purpose of assessing compliance with this specification.
15. For the avoidance of doubt, the obligations imposed in relation to Z-zone streets apply 7 days a week, 24 hours a day. With the exception of Portobello Road, the Contractor is advised that the Council does not consider the requirements of this specification can be met on Z-zone streets without the active presence of sufficient street cleansing personnel within each Z-zone 24 hours a day.

16. [Not used]

STREET CLEANSING - THE OUTPUT REQUIRED OVER THE MEDIUM AND LONG TERM

17. [Not used]

18. As at April 2011 the Council uses the NI195 methodology to measure the percentage of sites surveyed that fall below grade B for

cleanliness, using the four grades (A-D) set out in the Code of Practice for Litter and Refuse supplemented by three intermediary grades. Cleanliness is measured in terms of the absence or presence of litter and detritus recorded separately.

19. From time to time the Government may adjust its national standard of cleanliness. The Contractor is required to ensure that the Royal Borough never falls below the Government's national standard.
20. As from April 2011 the Contractor shall be required to ensure that the NI195 equivalent score achieved within the Royal Borough in any one year is never more than 5%.
21. [Not used]
22. [Not used]
23. [Not used]

CONTRACT MONITORING

24. The Contractor shall provide a Quality Assured monitoring system to monitor and improve the quality of street cleansing throughout the Royal Borough. The Contractor shall provide the Authorised Officer with performance monitoring reports, exception reports, details of remedial action, and details of planned improvement measures in a form and at a frequency to be determined by the Authorised Officer.
25. The Council will from time to time conduct surveys to monitor the Contractor's compliance with the day to day output specification. The Council will conduct NI 195 equivalent surveys at a frequency no less than that previously prescribed by the Audit Commission in order to monitor the Contractor's compliance with the medium and long-term output specification.

SCOPE OF WORK

26. There are approximately 235 kilometres of road (around 30 kilometres of which are classed as 'major') and around 470 kilometres of pavements (footways) in the Royal Borough.
27. The Contractor shall cleanse all highways in the Royal Borough comprising carriageways, footways (including tree surrounds), verges (except grass verges), traffic islands, roundabouts central reservations, pedestrian crossings and refuges, and passages.

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28. The Contractor shall cleanse specified streets on the border of, but outside, the Royal Borough where such streets are covered by a Reciprocal Agreement with a neighbouring local authority as shown on Appendix B.
29. "Cleansing" means doing all of the following:
- a) Sweeping to remove litter, detritus, debris, loose chippings, animal faeces, leaf fall, blossom, dead animals and any other materials fouling such areas.
 - b) Recovery of dry recyclable materials from street litter.
 - c) Removal of unwanted vegetation.
 - d) Flushing carriageways specified by the Authorised Officer.
 - e) Jet washing pavements specified by the Authorised Officer.
 - f) Removing gum from pavements specified by the Authorised Officer.
 - g) Removing debris following road accidents including the provision and application of sand or oil dispersants as required to ensure the cleanliness and safety of the affected area.
 - h) Removing all fly posting including commercial advertising signs and any plastic straps placed on any lamp-post, litter bin, salt bin or any other street furniture owned by the Council.
 - i) Removing flyers placed under the windscreen wipers of parked vehicles.
 - j) Removing any litter placed in salt bins or planters.
 - k) Emptying and cleaning litter bins such that they do not overflow at any time, together with the removal of any rubbish deposited around litter bins.
 - l) Emptying and cleaning gullies, including raking around gully grids at intervals no greater than four weeks.
 - m) Removing all cards advertising services (eg, prostitution) from telephone kiosks.
30. For the avoidance of doubt, for the purposes of this contract litter picking alone is not deemed to constitute cleansing.
31. The Contractor shall dispose of all waste collected during cleansing at recycling and waste transfer stations designated by the Authorised Officer.

32. The Contractor's up to date operational plans shall be lodged with the Authorised Officer and shall detail the current deployment of the following services:
- a) Manual sweeping – day, evening and night.
 - b) Mechanical sweeping – day, evening and night (if it is agreed that such sweeping shall be done at night).
 - c) Manual or mechanical flushing
 - d) Litter bin emptying – day, evening and night.
 - e) Gully cleansing – day.
 - f) Dump clearance – day, evening and night
 - g) Pedestrian operated mechanical sweeping – day only.
 - h) Private cleansing services.
33. [Not used]
34. [Not used]

OPERATIONAL REQUIREMENTS – CLEANSING

35. The Contractor shall ensure that all footways are cleansed from the kerb to the building line, including any unenclosed forecourt effectively forming part of a pavement fronting a building.
36. The Contractor shall ensure that the drainage channel is cleansed along with the carriageway as far out into the road as is possible and safe; pedestrian refuges are to be cleansed at the same frequency as the adjacent footways.
37. On pedestrianised streets the Contractor shall ensure that cleansing is done from building line to building line including any unenclosed private forecourt fronting a building.
38. Currently the Council arranges for all footways (including tree surrounds) to be chemically treated to kill weed and grass growth. The Contractor shall not undertake further treatment without the authority of the Authorised Officer although small quantities of weeds shall be removed wherever practicable.
39. The Contractor shall provide additional resources as necessary to deal effectively with additional work required during blossom fall, leaf fall, snow fall, and freezing conditions.

40. Waste and recyclable material collected by street sweepers may be stored prior to collection by a vehicle in bags or in sweepers dump boxes at selected points on the highway. Such dump boxes shall be to a design and at locations agreed by the Authorised Officer. The maximum time permitted for such storage is four hours.
41. The current number and distribution of sweepers dump boxes is set out in Appendix C.
- 41a. The Contractor shall store, transport, clean, repair and maintain the Council's stock of sweepers boxes. The Contractor shall manage the stock to ensure that all sites are occupied with serviceable and lockable boxes badged with the Council's logo.
- 41b. The Contractor shall immediately remove any graffiti and flyposting on sweepers boxes. The Contractor shall ensure the paintwork on the sweepers boxes is in good condition at all times, and shall repaint the boxes as necessary to maintain this standard in a colour specified by the Council.
- 41c. The Council may instruct the Contractor to increase or decrease the boxes in response to changes in demand. For the avoidance of doubt, the Council will fund the purchase of any increase in the overall stock of sweepers boxes; however the Contractor will fund the replacement of sweepers boxes that cannot be repaired."
42. During leaf clearance, the Contractor may store bagged leaves at designated leaf dump sites. The maximum time permitted for such storage is four hours. The current designated leaf dump sites are listed at Appendix D.
43. The Contractor shall ensure that the cleansing of the highway following road accidents is given priority over other scheduled work.
44. The Contractor's obligations in relation to the separation of recyclable material from street litter are set out in that part of the specification dealing with recycling.
45. The presence of sharps hidden in waste is a normal if undesirable feature of the waste stream in an inner urban environment. The Contractor must conduct and keep updated a risk assessment on sharps hidden in street litter and other waste, and must train and equip all street cleansing staff to handle sharps safely. The Contractor shall ensure that all sweepers barrows, pedestrian operated mechanical sweepers, and all other vehicles used for street

cleansing services carry a sharps container designed to provide for safe storage and transfer of sharps to a designated disposal point. The Council will make arrangements for the receipt and disposal of sharps.

OPERATIONAL REQUIREMENTS – USE OF PEDESTRIAN OPERATED VEHICLES (POVs), PEDESTRIAN OPERATED MECHANICAL SWEEPERS (APPLIED SWEEPERS), AND MECHANICAL SWEEPERS

46. Many footways in the Royal Borough and on border streets in neighbouring local authorities have cellars or basements underneath. The Contractor must ensure that no pedestrian operated vehicle (POV) or other mechanical sweeper is used on any such footway. (For the avoidance of doubt this restriction would not apply to an 'Applied' pedestrian operated mechanical sweeper or its equivalent.)
47. The Council encourages the Contractor to incorporate the Council's stock of POVs in his operational planning as a means of achieving operational efficiency, dealing promptly with dumped waste, and collecting large recyclable materials such as cardboard.
48. The Contractor may deploy pedestrian operated mechanical sweepers, and/or mechanical suction sweeping vehicles to remove items of litter, detritus, loose chippings, dog faeces, light accident debris, or any other materials. Such vehicles should be capable of dual sweeping for centre island work. The Contractor should ensure an adequate system of dust control on the vehicle and sufficient water levels should be maintained in the spray nozzles.
49. Any water used by the Contractor in connection with the operation can be obtained from fire hydrants, but the Contractor must obtain the appropriate authority from Thames Water and pay for such use.
50. Details of the current mechanical sweeping route are set out in Appendix E.

OPERATIONAL REQUIREMENTS – FLUSHING THE HIGHWAY

51. The Contractor shall ensure the flushing of the main carriageways as detailed in Appendix F once a month during the months of April to September inclusive. Three weeks before the start of this work the Contractor shall supply the Authorised Officer with a programme of the streets to be flushed.

52. The Contractor may undertake carriageway flushing using either a gully machine or a demountable water tank mounted on a skip vehicle (fitted in both cases with “ducks feet” water jets across the front of the vehicle) or a purpose-built street washing vehicle; the road surface from drainage channel to drainage channel must be completely flushed by the operation; only clean water is to be used and is to be ejected under pressure; if the Contractor uses a gully machine, all the tanks and pipes must be clean before filling with water and starting the flushing operation; the flow of water must be regulated by a second operative in the cab of the vehicle; flushing should be carried out at 10 mph or slower depending on the amount of deposits to be removed; the water flow must be turned off when the vehicle is stationary, e.g. at pedestrian crossings or traffic lights.
53. Any water used by the Contractor in connection with the operation can be obtained from fire hydrants, but the Contractor must obtain the appropriate authority from Thames Water and pay for such use. In the event of drought or severe water shortage the Authorised Officer may suspend all flushing of the highway.

OPERATIONAL REQUIREMENTS – GULLY CLEANSING

54. There are approximately 8,400 gullies in the Royal Borough, and approximately fifty gullies in the Council’s Depot and Sub-Depot yards. Approximately 500 tonnes of silt are removed from them annually. The disposal point is currently at WRWA’s facility at Smugglers Way, Wandsworth. The Council will bear the cost of disposal.
55. The Contractor shall clean each gully twice a year at intervals of around six months. The Contractor shall include any new gullies created on the highway in its cleansing schedule.
56. The Contractor shall limit gully cleansing to between the hours 07:00 and 21:00 hours, Monday to Saturdays. Work outside these hours, or on Sundays, may only be undertaken with the express written approval of the Authorised Officer.
57. The Contractor’s operational planning shall take account of the difficulties presented by parked cars and any temporary operations on the highway (repairs and builders’ activities, etc) that may limit access to gullies. The Contractor may liaise with the Council’s Parking Operations Division to arrange parking suspensions where necessary.

58. The Contractor shall report details of any gully that remains blocked after the cleansing operation, together with details of any damaged gully gratings, to the Highways Department at the end of the working day.
59. Each Monday (or Tuesday if the Monday is a Bank Holiday) the Contractor shall submit a list of the gullies cleansed during the previous week to the Authorised Officer.
60. Where the Contractor cannot gain access to a gully to clean it mechanically, the Contractor may use scoops and may place the contents in a suitable receptacle for disposal. There are a small number of pavement drains/gullies which must be serviced in this way or flushed through with a pressure washer.
61. Any water used by the Contractor in connection with the operation can be obtained from fire hydrants, but the Contractor must obtain the appropriate authority from Thames Water and pay for such use.
62. Following the cleansing, the Contractor shall ensure that the operation pots are refilled with water up to the outlet pipe, the grids greased with an approved product, and the area around each gully thoroughly washed down.
63. From time to time the Contractor will be required to assist in the retrieval of valuables from gullies, payment for which will be made in accordance with the rates in the Schedule of Rates.
64. During prolonged periods of dry weather the Contractor shall reseal water locks.
65. Details of the current gully locations are set out in Appendix G.

**OPERATIONAL REQUIREMENTS – LITTER BIN PURCHASE,
REPLACEMENT, EMPTYING, TRANSPORTATION, AND
CLEANSING**

66. The Contractor shall ensure that all litterbins are emptied at a frequency that ensures they do not overflow at any time. The Contractor shall ensure that litter bins are emptied as required throughout every day of the year except Christmas Day, and shall wash, repaint, transport, and relocate litterbins as may be required by the Authorised Officer.

67. The Contractor shall ensure that all litterbins are returned to their individually allocated locations following emptying, washing, and repainting. Details of current bin locations are shown at Appendix H. Any missing litterbins are to be replaced from stock within twenty-four hours of the Contractor becoming aware, or being notified, that the litterbin(s) are missing. As at April 2011 there are 69 specialised stainless steel litterbins bins fixed to lamp posts in Kensington High Street, Fulham Road and Hans Crescent. Kensington High Street has stainless steel ash/gum bins also attached to the lamp posts. The bins require a key to be emptied which the Council will supply to the Contractor. Further bins of this type may be installed in other main streets as the StreetScape programme progresses.
68. The Contractor shall be responsible for purchasing any new octagonal litterbin stock (liners and exteriors) and for purchasing any new liners for the ornate and stainless steel litterbin stock. As a guide, the Council expects to see the replacement by the Contractor of around 60 octagonal litterbins each year. The Contractor shall be responsible for the cost of any refurbishment of octagonal stock, and all litterbin liners. The Contractor shall not be responsible for attaching and removing stainless steel bins from lamp posts as this will be carried out by the supplying company. The Council may introduce new designs of litterbin having first consulted the Contractor about the operational implications of any design change. The number of litter bins to be supplied and paid for by the Contractor may vary with design change, according to unit cost difference, but will be the equivalent of the cost of 60 octagonal litter bins. The Contractor will also pay for refurbishment of litter bins to the equivalent amount that would have been expended on the original octagonal stock, and will pay for the equivalent value of litter bin liners.
69. [Not used]
70. [Not used]
71. The Contractor shall ensure that litterbins fitted with a cowl top shall always be returned to their original location after emptying, repair, washing, or removal for any other purpose has occurred.
72. The Contractor shall ensure the transportation to and from designated sites of new bins, bins being repaired, bins being cleansed, and bins being removed following requests by the Police or the Authorised Officer.

73. Each of the Council's litterbins has a non-disposable plastic liner and the Contractor shall ensure that this liner is completely emptied without spillage. The Contractor shall ensure that any litter between the liner and sides or base of the litterbin is removed and the liner returned correctly into the holder following each emptying.
74. The Contractor shall ensure that all waste collected from litterbins shall be collected in vehicles suitable for the purpose, the design of which should prevent any windborne spillage. The Contractor shall collect all waste deposited beside litterbins at the time of emptying and include details of such dumping in the reports specified in the Dumps Clearance specification.
75. The Contractor shall regularly inspect all litterbins and immediately remove any graffiti, fly-posting, or stickers from them. The Contractor shall report to the Council any damage to litterbins discovered on inspection in a format specified by the Authorised Officer.
76. The Contractor shall thoroughly cleanse all litterbins at least twice a year. The Council may instruct the Contractor to carry out more frequent cleansing of litterbins at certain locations. The Contractor shall draw up a bin cleansing schedule and submit this annually to the Authorised Officer.
77. The Contractor shall ensure that litterbin cleansing comprises pressure washing using a suitable detergent to remove any dirt or deposits from the internal and external surfaces of both the holder and the liner. The Contractor shall only undertake litterbin cleansing at the Council Offices (Pembroke Road - adjacent to the detritus pit) or such other Depot as the Authorised Officer may direct. However the Contractor shall cleanse the stainless steel bins on site by hand using suitable materials such as not to damage, scratch or deface the surface in any way.
78. [Not used]

OPERATIONAL REQUIREMENTS – DUMPS CLEARANCE

79. The Contractor shall within four hours of notification by any person remove any items or materials which have been dumped on the highway and which comprise an aggregate volume of four cubic metres or less. The Contractor shall provide this service at all times of day and night, and on every day of the year save only Christmas Day.

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80. There are a number of dumping hot spots in the Royal Borough where waste dumping is a frequent daily occurrence. The Contractor shall inform the Authorised Officer immediately when a new dumping hotspot is noted. The Authorised Officer will from time to time supply the Contractor with the current schedule of dumping hotspots. The Contractor shall clear these hotspots of all items or materials dumped without requiring any other prior notification and as part of its routine scheduled workload. The Council will take reasonable steps to use its enforcement powers to prevent such routine dumping. The Council may require the co-operation of the Contractor at any time in the investigation of the source of any such dumped waste prior to its clearance.
81. The Contractor shall maintain to the satisfaction of the Authorised Officer a recording and reporting system detailing the locations and frequencies of all clearance of dumped items or materials.
82. Where the items or materials dumped comprise an aggregate volume in excess of four cubic metres, or pose a hazard, or require mechanical handling the Contractor shall make proposals to, and seek the instructions of, the Authorised Officer. Payment for any works done following such instructions shall be made on the basis of the Schedule of Rates.
83. The Contractor shall ensure that the driver(s) of any vehicles(s) deployed on this service are equipped with a communication system in the vehicle so that reports of dumps can be immediately relayed to them.
84. The Contractor shall not without the express instruction of the Authorised Officer remove deposits or building materials left on the highway by statutory undertakers, the Council's highways maintenance Contractors or by private builders.
85. The Contractor will not have any responsibility under the Contract for the removal of abandoned vehicles. The Contractor shall ensure that all its staff report any such vehicles to the Authorised Officer as soon as they suspect a vehicle may have been abandoned, whether on private land or on the highway.
86. [Not used]

**OPERATIONAL REQUIREMENTS – CHEWING GUM REMOVAL
AND FOOTWAY DEGREASING**

87. The Contractor shall remove chewing gum and grease deposits from the pavements of specified streets, so far as possible returning the pavement to its original condition.
88. The Contractor shall provide the service five days a week throughout the year, except on Christmas Day, Boxing Day, Good Friday, and August Bank Holiday. There are no time restrictions on the provision of the service, but the Contractor shall take account of noise and pedestrian traffic in providing the service.
89. The Authorised Officer will specify the streets to be cleansed and the frequency at which they are to be cleansed. The specification of streets and cleansing frequencies at April 2011 is set out at Appendix I. The requirements in relation to cleansing following Notting Hill Carnival are set out in the Notting Hill Carnival Service Specification.
90. The Contractor shall at least thirty days prior to the Commencement Date submit a draft annual programme of work to the Authorised Officer for approval, specifying the locations to be cleansed, the proposed dates and times of cleansing, and the methods to be deployed. The Contractor shall draft a new annual programme and submit it to the Authorised Officer at least thirty days before each anniversary of the Commencement Date. The Authorised Officer may vary the draft programme, and in particular may at any time direct the Contractor to adjust the programme to include previously unspecified streets for one-off or routine cleansing.
91. The Contractor shall include in its method statement proposals for:
 - a) ensuring the health and safety of pedestrians during operations, and protecting them from spray;
 - b) minimising the risk of complaint from residents about noise nuisance
 - c) avoiding any damage to private property as a result of the operation
 - d) minimising damage to paving slabs and grouting
92. On completion of the service the street or location shall be flushed and all excess surface water shall be swept into the nearest gully.

93. The Contractor shall maintain to the satisfaction of the Authorised Officer a recording and reporting system detailing the locations and frequencies of the operation and any incidents where safety has been compromised damage occurred, or any complaint has been made.
94. Any water used by the Contractor in connection with the operation can be obtained from fire hydrants, but the Contractor must obtain the appropriate authority from Thames Water and pay for such use.

OPERATIONAL REQUIREMENTS – PRIVATE STREETS

95. The Contractor shall provide private street cleansing services, including sweeping and gully cleansing, at the locations and frequencies shown on the schedule at Appendix J.
96. The Contractor shall not enter into any private agreement for services directly with any customer but only on the request of the Authorised Officer.
97. The locations and cleansing frequencies specified may be reviewed at any time during the Contract Period. If at any time there is any reduction in the locations cleansed and/or the frequency of cleansing then the Contractor shall reduce the cost of the service charged to the Council with immediate effect from the date of the change and by an amount equal to the cost of the reduction assessed with reference to the Schedule of Rates.
98. New agreements will be estimated by the Authorised Officer, in consultation with the Contractor, and with reference to the Schedule of Rates. Invoices for all new agreements shall be rendered by the Contractor to the Council on a quarterly basis in arrears.
99. The Contractor shall monitor performance on all private street cleansing agreements and report weekly to the Authorised Officer details of any problems in completing performance at the agreed frequency. In the event of any access problems, the Contractor shall attempt to make at least three visits at different times to any private street in order to carry out the services.
100. The Contractor shall be responsible for ensuring the performance is completed to the agreed Quality Standard which should be equivalent to Grade A of the Code of Practice on Litter and Refuse. In addition to the work detailed on the attached schedule, the Contractor shall carry out the following work:

(a) Westway Development Trust

There are several areas owned and managed by the Westway Development Trust and the work consists of the following:

Maxilla Walk

This area includes shops, Maxilla Social Club, and 'Bramleys Big Adventure' (at 136 Bramley Road). Further east along Maxilla Walk is the Maxilla Children's Centre and Nursery School and a Youth Training Centre.

The Contractor shall ensure that the whole area from Bramley Road (including the apron in front of the shops) to St. Mark's Road is swept once per week by the mechanical sweeper. This whole area will also be litter picked on a daily basis.

The Contractor shall ensure that the area around Bays 13, 14, 15, 16, and 20 (the nursery/crèche, social club, Bikeworks West, etc.) is scavenged every weekday and Sunday, providing for the clearance of dumps up to a maximum of ten items of furniture or less than 1m³ of inert material.

Stable Way

This industrial area comprises units, lock-ups and yards ranging in size from 600 sq ft to 2,200 sq ft. Current tenants include vehicle repairers, furniture restorers and event companies.

The Contractor shall ensure that the area is swept once per week by the mechanical sweeper.

Freston Road

The Contractor shall ensure that:

- the roadway/path running alongside courts 11 and 12 (belonging to the Westway Sports Centre) at the northern end of Freston Road
- and
- the roadway/path between court 12 (which is NW of the roadway/path) and the basketball court behind 191 Freston Road (SE of the roadway/path).

are swept once per week by the mechanical sweeper.

Thorpe Close

Thorpe Close comprises 35 offices, which are home to 22 charities and seven commercial businesses. The charity offices on Thorpe

Close are leased to registered charities whose work benefits the Kensington and Chelsea area.

The Contractor shall ensure that the area is scavenged every weekday and Sunday, providing for the clearance of dumps up to a maximum of ten items of furniture or less than 1 m³ of inert material.

Malton Road

Malton Road consists of eight light industrial units. The units range in size from 3,150 sq ft to 10,250 sq ft. Current tenants include Nu-Line Builders Merchants, a bathroom showroom and two car repair garages.

The Contractor shall ensure manual sweeping Monday to Friday and pressure washing every Sunday, including the removal of pigeon fouling.

Acklam Road

The Contractor shall ensure the area is scavenged every weekday and Sunday, providing for the clearance of dumps up to a maximum of ten items of furniture or less than 1m³ of inert material.

The Contractor shall ensure the tented area is swept every Monday to Thursday and the car park area swept every Monday.

The Contractor shall ensure the area between Portobello Road and Blagrove Road is cleansed, i.e. swept and dumps cleared (up to a maximum of ten items of furniture or less than 1 m³ of inert material).

Gully Flushing

The Contractor shall ensure that the gullies located within Maxilla Walk, Acklam Road, Malton Road, Thorpe Close, the market tent area and the open area under the M40 roundabout are cleansed twice annually.

Maxilla Walk (from Bramley Road to St. Mark's Road) - Carnival Arrangements

The Contractor shall litter pick the area, including the grassed area, on the Sunday and the Monday after Carnival. The Contractor shall ensure that litter and refuse from the Tuesday clearance is left on Cambridge Gardens for collection.

(b) Earls Court Exhibition Centre

The Contractor shall cleanse the sump oil pit twice per year; on each visit one of the two petrol pits in alternation shall also be cleansed. The Contractor shall carry out this work in the last two weeks of August and February of each year.

(c) Kensal Green Cemetery

The site is located in Harrow Road, W10.

On the first Monday in each month the Contractor shall conduct a mechanical sweep of all the tarmac road surfaces within the Cemetery, with the exception of the roundabout area directly in front of the crematorium, the area behind the locked wooden gates, and the area bounded by a raised plinth for the catacomb housing. The Contractor shall ensure that the service commences at 08:00 and that the crematorium area is swept first.

During the leaf fall season, the Contractor shall ensure that the mechanical sweeper arrives empty and tips all leaves at Plot 133 for mulching.

(d) Kensington Sports Centre

The site is located in Walmer Road, W11.

The Contractor shall ensure that the front car park and surrounding walkway, the walkways, shrubs and centre surrounds, the rear car park and surrounding area, and the external floodlit area are swept, and litter picked, and all refuse and litter is removed for disposal. The Contractor shall ensure that this service is provided by a dedicated sweeper on site Monday to Sunday (excluding Christmas Day) fifty-two weeks per year, between the hours of 07:00 and 11:00. The Contractor shall ensure that any dumped waste is removed within 24 hours of receiving a report of such dumping.

The Contractor shall order the sequence of sweeping as follows: the front vista, the walkways front, the tennis court, all other walkways, the back car park. The Contractor shall ensure that litter is removed before any leaves are removed for composting.

The Contractor shall salt the car park and walkways as required on the instruction of the Authorised Officer and may invoice the Council for such works against the schedule of rates.