

**Report written June 2012**



## **Abingdon Ward Survey**

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THE ROYAL BOROUGH OF  
**KENSINGTON  
AND CHELSEA**



### Introduction

As part of the Abingdon Ward City Living, Local Life initiative Ward Councillors commissioned a survey of residents in order to canvass views on local priorities and suggested community projects.

A survey was developed by Ward Members for Abingdon Ward. A paper copy of the questionnaire was sent to all households in Abingdon Ward, using the Council Tax Register. A total of 244 responses were received equating to a response rate of three per cent.

### Local area

Respondents were asked which issues or topics interested them in the local area. The topic receiving the most comments was planning and developments. Comments focused on both specific developments and basement developments, which a number of respondents were concerned about.

Almost as many respondents (36) commented on transport or traffic issues and 33 respondents commented on issues relating to community safety or policing. Other areas of interest included parking (26 comments), refuse and recycling (19 comments), street cleaning or refuse bins (18 comments) and street trees and greenery (18 comments).

### Topics for public meeting

With a view to planning for a public meeting on 28 May, respondents were given a list of topics and asked which issues they would like to hear more about; respondents were able to tick as many options as they wished.

The most popular topics were transport (53 per cent), crime and local policing (48 per cent), planning applications (44 per cent) and rubbish and recycling (43 per cent).

### City Living, Local Life projects

As part of the Council's City Living, Local Life project, Abingdon Councillors have up to £15,000 to invest in the Ward on practical local projects, this might be a large project or a series of smaller schemes (£1,000 - £5,000). Respondents were asked for their ideas for projects and how this money might be spent.

A total of 42 respondents suggested ideas for environmental improvements to the area. This included ideas such as more street trees and hanging baskets to maintaining street cleanliness and refuse bins.

Other top topics included activities or facilities for children and young people (19 comments), transport and traffic (19 comments), cycling (12 comments) and combating dog fouling (12 comments).

### Diamond Jubilee

A total of 41 per cent of respondents indicated that they would be interested in attending local Diamond Jubilee festivities.

### **Volunteering**

Almost a quarter (23 per cent) indicated that they currently volunteer, whilst seven in ten (70 per cent) do not.

Respondents were asked if they were interested in finding out about volunteering locally; almost half (48 per cent) indicated that they would be. Almost four in ten (39 per cent) indicated they were not interested.

### **Residents' Associations**

Over half (57 per cent) of respondents indicated that they are a member of a local residents' association; whilst 37 per cent indicated they were not.

Those that are not a member of a residents' association were asked if they would like to be sent information on one nearby. A total of 39 per cent of respondents would like this, whilst 59 per cent would not.

### **For more information**

For information on the results please contact Gary Wilson, Consultation Officer on 020 7361 3616 or e-mail on [gary.wilson@rbkc.gov.uk](mailto:gary.wilson@rbkc.gov.uk)

### Introduction

City Living, Local Life (CLLL) is a new initiative where Ward Councillors and the community in their ward work together to identify local issues that matter and find practical ways to make the area a better place to live. As part of the Abingdon Ward CLLL initiative Ward Councillors commissioned a survey of residents in order to canvass views on local priorities and suggested community projects. The survey was also used to collect the contact details of Abingdon Ward residents who wished to be further involved in the initiative.

### Methodology

A survey was developed in collaboration with the Ward Members for Abingdon Ward. A paper copy of the questionnaire was sent to all households in Abingdon Ward, using the Council Tax Register. In total, the questionnaire was posted to 7,100 households. Residents were also given the option of completing their questionnaire online or using their smartphone. However, only a small number of electronic responses were received (eight).

A total of 244 responses were received, this equates to a response rate of three per cent.

Results in this document show percentage figures. Where graphs do not add up to 100 per cent this may be due to computer rounding or that respondents were able to select more than one answer.

### For more information

For information on the results please contact **Gary Wilson, Consultation Officer on 020 7361 3616 or e-mail on [gary.wilson@rbkc.gov.uk](mailto:gary.wilson@rbkc.gov.uk)**

### Local issues

Respondents were given the opportunity to comment on the issues or topics that interest them in the local area. These comments have been themed and summarised in the below table, but a full list of comments can be seen in appendix 2.

A total of 37 respondents made comments relating to planning or developments in the borough. Comments ranged from those on specific developments, to comments on basement developments, to just those indicating an interest in planning, for example:

*"Planning applications/particularly on-going plans for cinema in Kensington High Street."*

*"Planning, especially basement excavations. Given that London sits on a bed of clay, is it really a great idea to make lots of holes in this clay? I can see houses collapsing because there is nothing holding them up!"*

*"Involvement in planning the environment, leisure and the community."*

Thirty six respondents commented on transport or traffic issues. A number of comments related to specific transport or traffic problems and traffic congestion generally, for example:

*"Traffic:- especially the very heavy use of Marloes Road, particularly as a short cut between Cromwell Road and High Street Kensington. Drivers tend to go at relatively high speeds. In addition many small vans and coaches use the street. Would be good to have less traffic or slower - possibly a mini roundabout at crossing with Lexham Gardens."*

*"Traffic problems - Pembroke Road/Earl's Court Road."*

*"A road near Notting Hill Gate where you turn to go towards High Street Kensington, you never get a chance to get across."*

A total of 33 respondents made comments relating to policing or community safety. Comments mainly focused on keeping the area safe or a concern about crime, for example:

*"I am interested in the parks as that is where my kids play. I am also interested in having a safe place to live."*

*"The reduction of police officers on the streets."*

*"Interested in setting up a Neighbourhood Watch Scheme to ensure the health and safety of my neighbours and the local community in my ward."*

Twenty six respondents commented on parking in the borough. Comments focused on enforcement, lack of spaces or just parking generally, for example:

*"Would prefer easier parking i.e. less yellow signs at only one time!"*

*"Inconsiderable parking by holders of Resident's parking permits who do not use space in parking bays sensibly (e.g. leaving large gaps at the front of a bay thereby reducing, say a three car bay to a two car bay."*

*"Conserving pleasant environment; crime; adequate residents' parking and discouraging noisy vehicles."*

## Results

A total of 19 respondents made comments relating to refuse collections or recycling, for example:

*"Recycling: - I would like to see organic waste recycling being a possibility."*

*"Rubbish collection and street cleaning is my top local priority (despite the law of the third weekly collection), I am not dissatisfied with the service - but we must keep the twice weekly service and monitor current levels of street cleaning)."*

Two respondents questioned if recycling was actually happening, for example:

*"Recycling, is it really happening? Do the orange bags go to a different place than the black ones?"*

A total of 18 respondents made comments relating to street cleaning or rubbish bins on the streets, for example:

*"Keeping the High Street clean, lively and attractive."*

*"We need more dustbins on the High Street."*

The same number (18) made comments on street trees and greenery. The comments primarily relating to residents wishing to see more, for example:

*"Please plant more trees on the streets."*

In addition 16 respondents commented on dog fouling, 14 on cycling and 10 on business issues. A full list of comments can be found in appendix 2.

Theme of comment*	Number of comments	Theme of comment*	Number of comments
Planning/development	37	Arts and culture	7
Transport/traffic	36	Noise	7
Policing/Community Safety	33	Road/street repairs/maintenance	6
Parking	26	Community/Community Events	5
Refuse collection/recycling	19	Road safety	5
Street cleaning/rubbish bins	18	Sports/leisure	5
Street trees/greenery	18	Education	4
Dog fouling	16	Street lighting	4
Cycling	14	Commonwealth Institute	3
Business/local business	10	Pollution	3
Parks	9	Begging	2
Services for elderly/disabled	9	Good place to live	2
Housing	8	Kensington Gardens	2
Youth services/activities for young people	8	Libraries	2

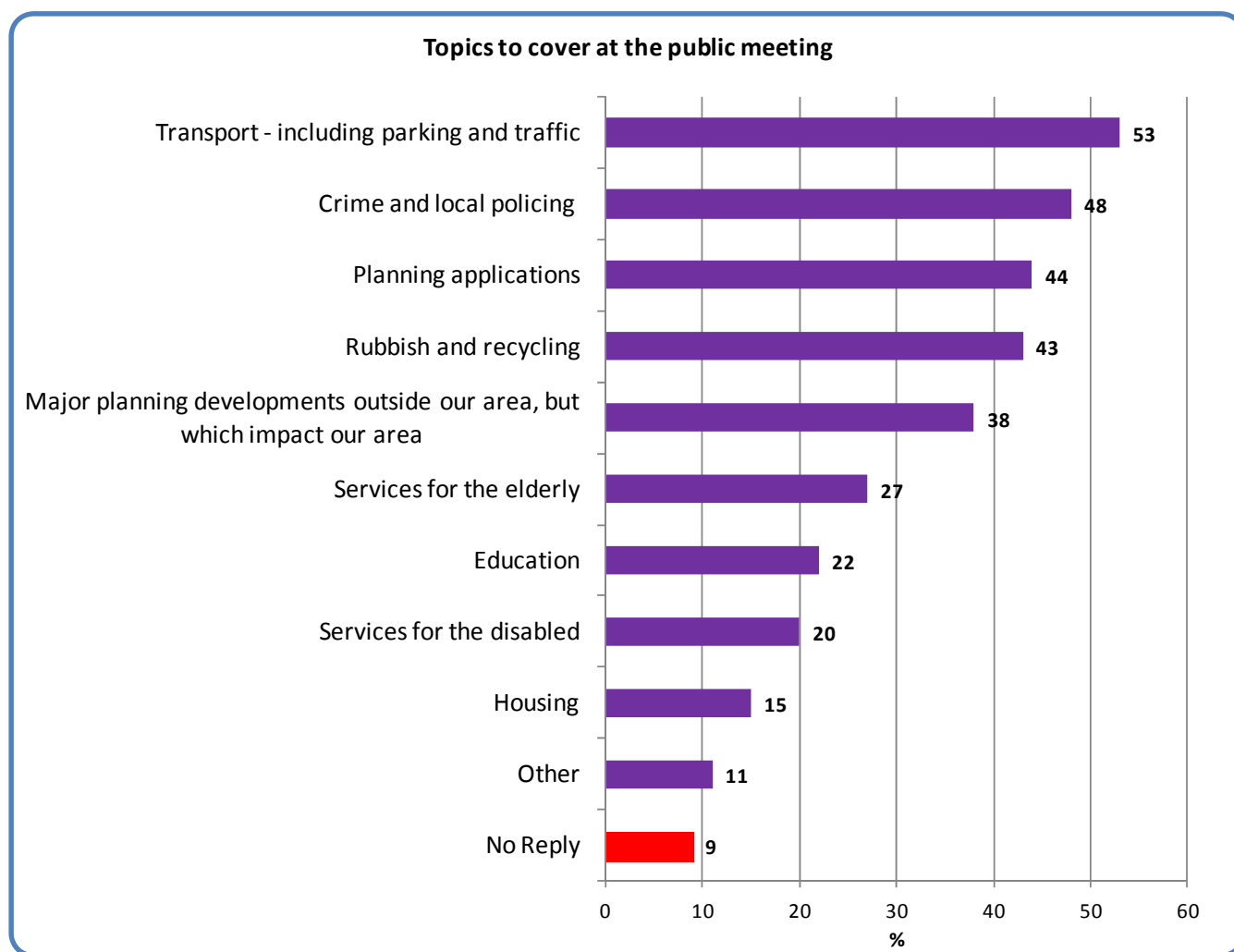
\*Themes shown with more than one comment

### Topics for the public meeting

With a view to planning for a public meeting on 28 May, respondents were given a list of topics and asked which issues they would like to hear more about. Respondents were able to tick as many options as they wished.

The most popular topics were transport (53 per cent), crime and local policing (48 per cent), planning applications (44 per cent) and rubbish and recycling (43 per cent).

Over a third (38 per cent) would like major planning developments covered and more than a quarter (27 per cent) would like to hear about services for the elderly. Around a fifth wanted education (22 per cent) and services for the disabled (20 per cent) covered and 15 per cent would like housing discussed.



Graph shows percentages for the 244 residents responding to this survey



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## Results

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Around one in ten (11 per cent) indicated 'other' topics that they would like to see covered. These comments have been themed and can be seen in the table below, with all comments in appendix 2.

Five respondents would like to see services for young people or babies, for example:

*"Services for disadvantaged young people."*

Three respondents wanted to see cycle safety or cycling on the pavement covered, for example:

*"Anti-social cyclists who think that the pavement is a cycle lane!"*

Two respondents wanted to discuss elderly care, for example:

*"Care for elderly and disabled within their families and community."*

Two respondents wanted to discuss dog fouling, for example:

*"Dog fouling in the streets and owners not clearing up and taking bags home."*

Two respondents wanted to discuss improvements to the environment, for example:

*"Tree planting scheme."*

A full list of comments can be found in appendix 2.

Theme of comment	Number of comments	Theme of comment	Number of comments
Services for babies/young people	5	Leisure/community activities	1
Can't attend the meeting	3	Noise issues	1
Cycling	3	Parking	1
Care for the elderly	2	Parks	1
Dog fouling	2	Pet Care	1
Improving environment	2	Playgrounds/areas	1
Basement developments	1	Pollution	1
Care for disabled	1	Postal Services	1
Council Tax/Housing Benefit	1	Rubbish/street cleaning	1
Economic Development	1	Street repairs	1

### City Living, Local Life projects and initiatives

As part of the Council's City Living, Local Life project, Abingdon Councillors have up to £15,000 to invest in the Ward on practical local projects, this might be a large project or a series of smaller schemes (£1,000 - £5,000). Respondents were asked for their ideas for projects and how this money might be spent. The comments made have been themed and summarised in the below table, but a full list of comments can be seen in appendix 2.

A total of 42 respondents suggested ideas for environmental improvements to the area. This included ideas such as more street trees and hanging baskets to maintaining street cleanliness and refuse bins, for example:

*"Plant-replant trees (especially in Scarsdale Villas/Abingdon Road)."*

*"More rubbish bins. Gardens and gardening in public spaces trees/hanging baskets etc."*

*"1. Making our ward "more green". 2. Planting trees. 3. Helping local residents groups to improve their estates/gardens (especially if on view to all)."*

*"Raised flower beds in tarmac triangle at t-junction of Cromwell Road and Cromwell Crescent. Provision of dog excrement bins for Edwardes Square and Pembroke Square - currently plastic bags of excrement left in gutters for road sweepers to collect."*

Nineteen suggested activities or facilities for children and young people, for example:

*"Provide better social activities for young people."*

*"Also sporting facilities for the young to give them somewhere to go so they can meet together as many are unable to have friends over to their homes."*

*"Increased activities for children of all age groups."*

Nineteen respondents also commented about transport or traffic, for example:

*"A roundabout at the intersection of Marloes Road and Lexham Gardens would benefit a lot of people. This is a very bad intersection with many accidents and drivers honking also at night. There is such a roundabout at the intersection of Allen Street and Scarsdale Villas as well as on Abingdon Villas. It would also be good to have a crossing close to that intersection."*

*"Improve traffic flow and parking facilities."*

*"Traffic calming to stop speeding/jumping lights."*

Twelve respondents made comments about cycling. Some were in favour of cycle lanes or cycle racks or bays, whilst others wanted to see stricter controls, for example:

*"Bicycle bays (there are very few!)."*

*"Street wardens to control cyclists on pavements - to do the many things the police do not have the time to do."*

## Results

Twelve respondents also wanted the money to be spent on combating dog fouling, for example:

*"Provision of more bins for dog mess in the streets in this ward."*

*"Effective surveillance and prosecution of dog polluters."*

A total of 11 respondents wanted to see projects aimed at services for elderly or disabled residents, for example:

*"Anything which helps identify local elderly people, especially those living alone."*

*"Something that could bring elderly and disabled people together - in a "local support" programme: - including activities to benefit them - exercises, yoga, reading club, phone lists for mutual support. Regular meeting (monthly)."*

Ten respondents suggested community events, activities or facilities, for example:

*"Local community centre i.e. re-opening the cafe on Pembroke Road for coffee and tea for local residents thus creating a HUB for community cohesion!"*

*"Summer family activity in Holland Park."*

Nine respondents made suggestions around recycling, for example:

*"Large container for each square street for centralised recycling and rubbish disposal similar to Westminster Council. We have an awful problem of foxes spreading out rubbish placed on the street overnight."*

A full list of comments can be found in appendix 2.

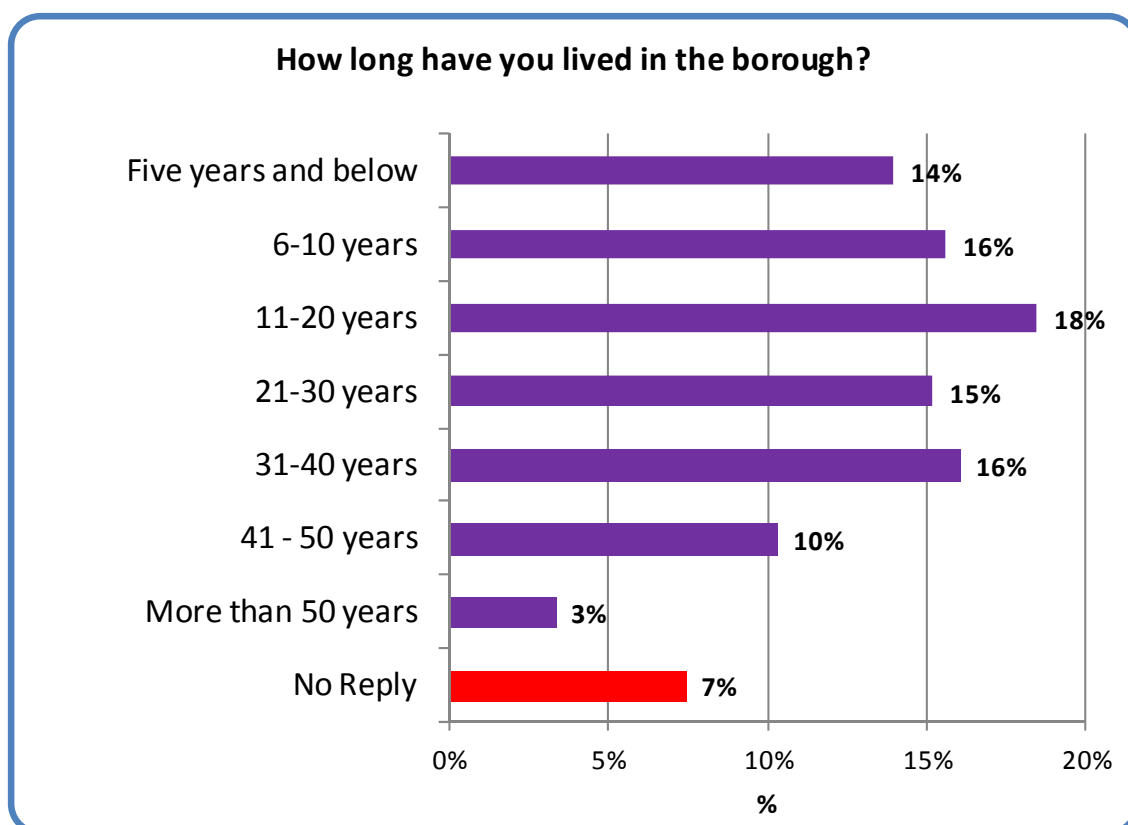
Theme of comment*	Number of comments	Theme of comment*	Number of comments
Environmental improvements	42	Sports and leisure	7
Children/young people	19	Parks	6
Transport/traffic	19	Education	4
Cycling	12	Arts and culture	3
Dog fouling	12	Business	3
Services for elderly/disabled	11	Community Safety	3
Community events/activities or facilities	10	No ideas	3
Parking/parking enforcement	9	Pest control	3
Recycling	9	Library	2
Road/street repairs and improvements	7	Other	2

\*Themes shown with more than one comment

### Length of residency

Respondents were asked to indicate how long they have lived in the borough. Almost a third (30 per cent) have lived in the borough for 10 years or less, with a third (33 per cent) living in the borough between 11 and 30 years and almost a third (32 per cent) have lived in the borough for 31 years or more.

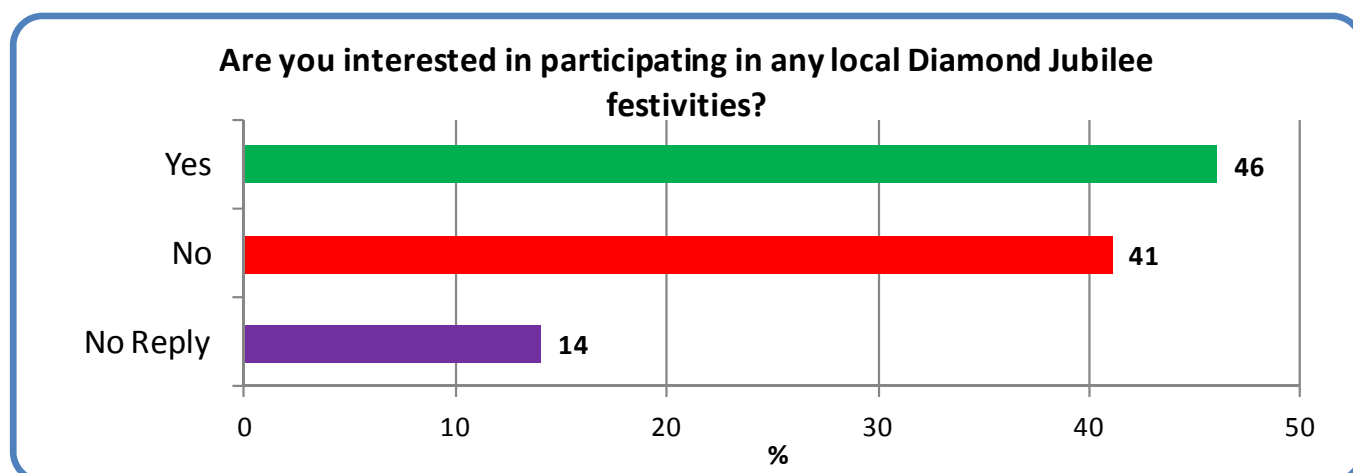
Of those responding, the average length of time that respondents had lived in the borough was just over 23 years.



Graph shows percentages for the 244 residents responding to this survey

### Diamond Jubilee festivities

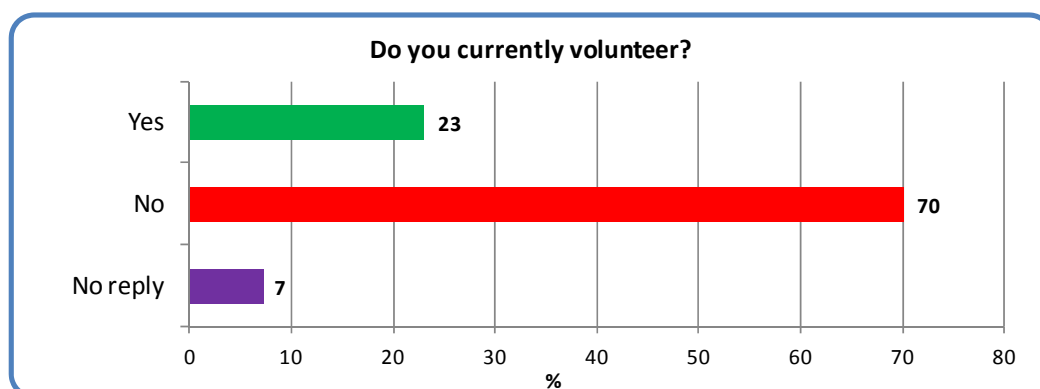
A total of 46 per cent of respondents indicated that they would be interested in attending local Diamond Jubilee festivities.



Graph shows percentages for the 244 residents responding to this survey

### Volunteering

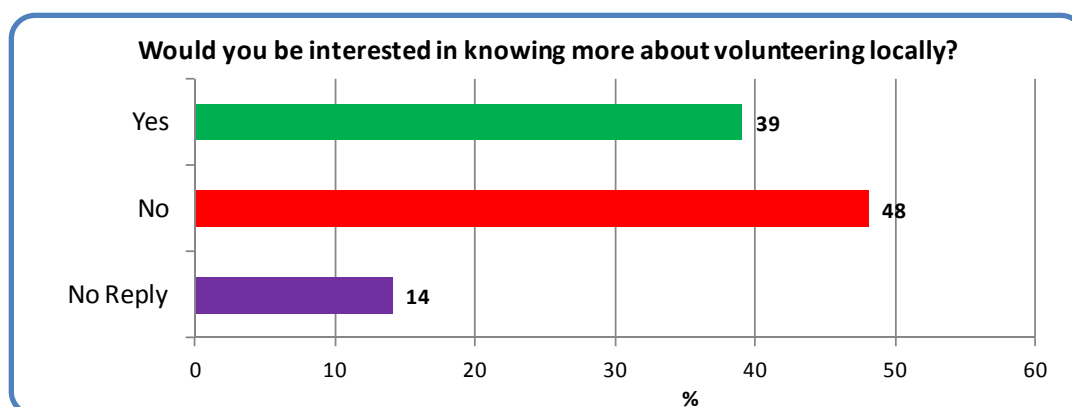
Almost a quarter (23 per cent) indicated that they currently volunteer, whilst seven in ten (70 per cent) do not currently volunteer.



Graph shows percentages for the 244 residents responding to this survey

Respondents were asked if they were interested in finding out about volunteering locally, 39 per cent indicated that they would be. These individuals will be written to with details of volunteering opportunities in the area.

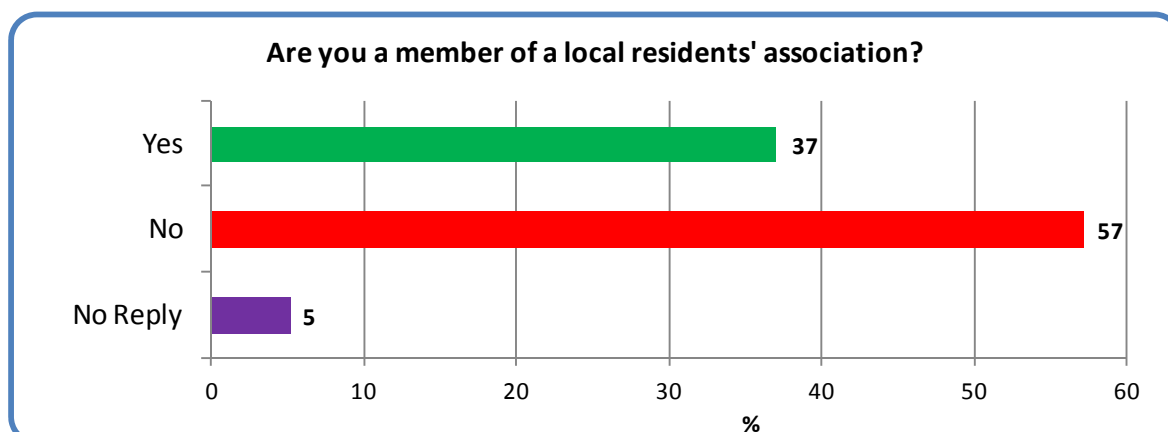
Almost half (48 per cent) indicated they were not interested.



Graph shows percentages for the 244 residents responding to this survey

### Residents' Associations

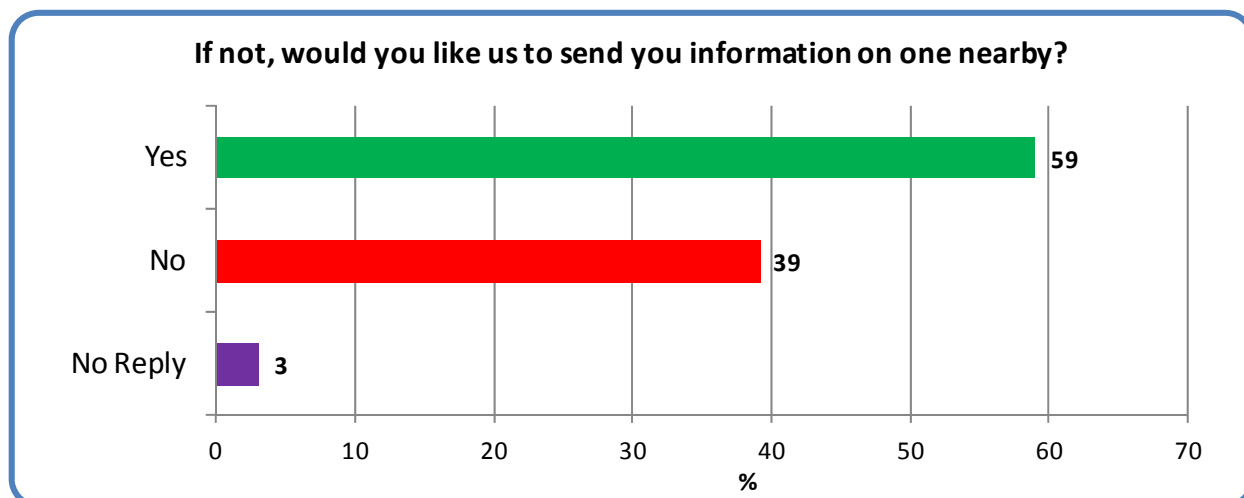
Over a third (37 per cent) of respondents indicated that they are a member of a local residents' association; whilst over half (57 per cent) indicated they were not.



Graph shows percentages for the 244 residents responding to this survey

## Results

Those that are not a member of a residents' association were asked if they would like to be sent information on one nearby. Over half (59 per cent) would like this, whilst 39 per cent would not.

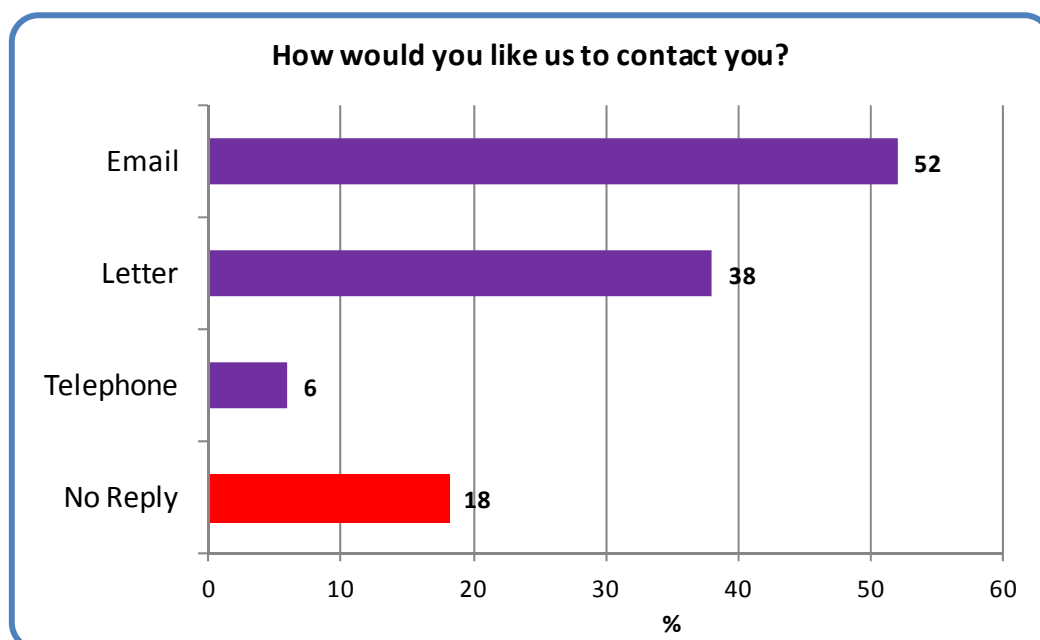


Graph shows percentages for the 140 residents that indicated they are not members of a residents' association

### Getting Involved

Respondents were asked to supply their contact details if they wanted to be kept informed regarding projects and activities in Abingdon Ward. A total of 202 respondents gave their details.

Respondents were also asked to indicate how they would like to be contacted, over half (52 per cent) would like to be contacted by email, with over a third (38 per cent) wishing to be contacted by letter and six per cent via the telephone.



Graph shows percentages for the 244 residents responding to this survey

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## Appendix one: Data tables

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Below are some topics that we could cover in our public meeting on 28 May, please let us know which issues you would like to hear more about.

	Number	Per cent of total (244)
Planning applications	108	44%
Major planning developments outside our area, but which impact our area	93	38%
Transport - including parking and traffic	129	53%
Rubbish and recycling	105	43%
Crime and local policing	118	48%
Housing	37	15%
Education	53	22%
Services for the disabled	49	20%
Services for the elderly	67	27%
Other	27	11%
No reply	21	9%

Are you interested in participating in any Diamond Jubilee festivities?

	Number	Per cent of total
Yes	112	46%
No	99	41%
No reply	33	14%
Total	244	100%

Do you currently volunteer?

	Number	Per cent of total
Yes	55	23%
No	172	70%
No reply	17	7%
Total	244	100%

Would you be interested in knowing more about volunteering locally?

	Number	Per cent of total
Yes	95	39%
No	116	48%
No reply	33	14%
Total	244	100%

Are you a member of a residents' association?

	Number	Per cent of total
Yes	91	37%
No	140	57%
No reply	13	5%
Total	244	100%

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## Appendix one: Data tables

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**If not, would you like us to send you information on one nearby?**

	<b>Number</b>	<b>Per cent</b>
Yes	82	59%
No	54	39%
No reply	4	3%
Total	140	100%

**How would you like us to contact you?**

	<b>Number</b>	<b>Per cent of total (244)</b>
Email	127	52%
Letter	94	39%
Telephone	15	6%
No reply	45	18%



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## Appendix two: Comments from open questions

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### Written comments

A large number of written comments have been received to the survey. The comments are grouped together by theme. Each comment may have more than one theme. Where this is the case comments have been counted under each theme as appropriate.

### Please tell us the issues/topics that most interest you in the local area

#### Arts and culture

- IT/IPad and computer help. Art shows (showing local artists) Water colour - oil painting classes.
- Community life including sports facilities/activities for teenagers, culture in general/public health.
- 1. Clean streets. 2. Crime free. 3. Planning permission. 4. Alleviation of poverty. 5. Arts festivals. Completion with other boroughs post -2012.
- The Albert Hall, Leighton House (I am a patron) and KCMS (Kensington and Chelsea Music Society). Holland Park (member) Neighbourhood Watch
- 1. Excessively tall buildings. 2. Parking. 3. Policing. 4. Youth mentoring. 5. Holland Park opera.
- Cultural events/exhibitions
- Recycling: - I would like to see organic waste recycling being a possibility. Arts and culture: - It would be wonderful to see the development of big scale theatre in the local area for example: - Earls Court Exhibition Centre.

#### Begging

- Local planning/development issues. Help for elderly. Concern over influx of beggars who accost local residents and sleep rough and sit by cash machines.
- Police on streets. Parking control. Stop begging/street sleeping.

#### Business/local business

- Keeping the area safe and clean. Supporting small local businesses. Recycling
- Please promote local businesses, shops, restaurants. Get a local scheme going to encourage using local facilities. More community spirit needed again.
- Promote small businesses/Resident's parking/Keeping kids off streets and employing gainfully.
- 1. Street lighting. 2. Services for older people. 3. Unnecessary flowers/plants on lamp posts. 4. No more trees on pavements that push up the paving stones. 5. More help is needed for small shops for example lesser rates - otherwise soon we will have no small shops.
- 1. More help for small shops. 2. Pavements are dangerous when trees are planted.
- 1. A well-kept neighbourhood. 2. Local businesses. 3. Crime prevention. 4. Parking for residents.
- Second-class chain shops -too many of them.
- Shop opening hours on a Sunday, why can't shops that wish to open in the morning!
- Rubbish collection badly organised and rubbish should be picked up more often.
- 1. Protection from crime/theft. 2. Encouraging small independent businesses. 3. Traffic.
- It is sad to see so many High Street shops closing (like the Early Learning Centre is the latest) and who authorises the rather shoddy "pop-up shops".

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## Appendix two: Comments from open questions

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### Cannot get involved

- I am very sorry but I have terminal cancer and do not have the energy to get involved. Maybe I would have wished to, had things been different.

### Christmas lights

- My main complaint is the huge development for private gain of McAlpine at top of Victoria Road. The disruption is terrible and as I understand it no feasible compensation for the residents. I enjoyed the flower baskets on the lamp posts in part of Lexham Gardens last year can we have the same at the end of the street? The Xmas lights in Kensington High Street were great.

### Chuggers

- Protecting and improving the local environment. Removal of chuggers outside High Street Kensington and Earl's Court tube stations. Replacement of warm glow light bulbs in streets with LED eco-friendly bulbs giving off eerie, cold cheerless street light as like an alternative.

### Commonwealth Institute

- The future of the Commonwealth Institute and over development.
- What is happening to Commonwealth Institute with expenses.
- Improving recycling so it can all go into one bag. Removing chewing gum from pavements. Street trees. Turn the Commonwealth Centre back into a park. Opposing South Kensington tube development to Brompton Ward.

### Community/Community Events

- Involvement in planning the environment, leisure and the community.
- Please promote local businesses, shops, restaurants. Get a local scheme going to encourage using local facilities. More community spirit needed again.
- 1. Green spaces, tree planting and parks. 2. Safer neighbourhoods. 3. Community events. 4. Planning and historical buildings.
- It would be fantastic to organise more community events, for example local fairs/meetings/screenings.
- Dog mess: - could the Council provide receptacles "bins" to use rather than plastic bags of mess dropped onto the pavement? Lack of community feel - more short term lets so no stability in make-up area

### Computer use

- Library changing this to better ways for those without internet, to access computers - Wi-Fi. Cycling - I would love to see places around streets where there is a lock-up facility for bikes.

### Cycling

- 1. Cycle parking bay. 2. Dangerous dog. 3. Improve lighting of the street.
- Transport: bike lanes/tubes/roads.
- More cycle lanes. Cycle parking bays, Fewer parking suspensions
- 1. Increasing crime. 2. More bike lanes. 3. Services for elderly/disabled.
- 1. State of the pavements - i.e. cyclists using pavements instead of roads. 2. Uneven paving stones. 3. Occasional dog mess.

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## Appendix two: Comments from open questions

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- 1. Air pollution, traffic held up in Earl's Court Road, polluting the area, sometimes making it difficult to breathe. 2. Cyclists speeding up and down pavements. 3. Dog mess in Logan Place.
- 1. Traffic control. 2. Cycle lanes. 3. Education and sports provision.
- Planning applications with new/double basements. Safe cycling.
- Pedestrian crossing lights, inadequate time to cross for families and elderly. Parkland for the community. Discouraging illegal use of fireworks, illegal cycling on pavements at high speed and cluttering pavements with waste well before collection days. Pavement parking of vehicles. Pavement damage e.g. by heavy vehicles.
- 1. Cyclists and skateboarders are a problem on pavements. 2. I have poor eyesight and on bright days I cannot see the green man at zebra crossings. Could we have a "beeping" sound at every zebra crossing?
- 1. Safety environment, gardens/green areas/biking paths access.
- Post Office - removal of local post office in Stratford Road and also that we have to go to W14, to collect parcels. Road schemes - Exhibition Road and South Kensington has not enhanced traffic flow. Planning - we live in a conservation area but businesses and developers seem to be allowed to get away with inappropriate designs (and have different view). Parking - if someone owns a property they should be able to park. Bicycles and scooters have become a danger on the road - have bicycle lanes and enforcement on stopping them riding across red lights, pulling across cars etc.
- Bicycling on pavements. (I bike, drive and walk but increasingly I am really concerned and at risk when walking in the ward. With one of two exceptions I see zero effort to communicate with cyclist and educate them about the law, zero signage, zero police action).
- Library changing this to better ways for those without internet, to access computers - Wi-Fi. Cycling - I would love to see places around streets where there is a lock-up facility for bikes.

### Dangerous dogs

- 1. Cycle parking bay. 2. Dangerous dog. 3. Improve lighting of the street.

### Do not spend

- Consolidate finances/do not spend!!

### Doctors' surgeries

- 1. Parking - my husband has disabled badge, but often cannot park on meters because of the number of police vehicles in Cope Place. 2. Poor access for disabled buggy to Abingdon Road. 3. Pressure on Abingdon surgery because of closing Kensington Place surgery. Also anticipated pressure from new development in Warwick Road.

### Dog fouling

- Too many dog owners leave their dog mess in bags in the gutter (rather than disposing of it themselves). Perhaps we need an education programme in the borough to let people know that the dog mess fairy does not exist and will not come along at night to remove them.
- The accepted practice of throwing dog-mess bags into the gutters is repulsive. Either ban the practice altogether and fine offenders or use some of the money below to have bins placed throughout the borough, Kensington and Chelsea is not Brixton.

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## Appendix two: Comments from open questions

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- Flaunting of planning permission by property developers. Maintenance of properties by landlords/owners. Dog mess.
- 1. State of the pavements - i.e. cyclists using pavements instead of roads. 2. Uneven paving stones. 3. Occasional dog mess.
- 1. Air pollution, traffic held up in Earl's Court Road, polluting the area, sometimes making it difficult to breathe. 2. Cyclists speeding up and down pavements. 3. Dog mess in Logan Place.
- 1. Maintain and develop greenery especially trees. 2. Fine dog-fouling culprits. 3. Less density including height of buildings and all clutter on top of them.
- Inconsiderate parking by taking up too much space. Plastic bags left by dog owners. Inadequate street lighting in some streets.
- Everybody in the area complains about dog mess bags not being removed from the streets and taken home. They even put signs on the posts instructing the dog's owners.
- 1. Dog excrement: - typically particularly scraped up - but their bags left where it is likely to be crushed sometimes in gutter bit of pavement. 2. There is also a problem with clearing up non-resident's litter.
- Dog pollution! Fly parking (strangers parking in my front yard).
- We need more dustbins on the High Street. I also hate dog mess on the streets (Abingdon Road) and people should not be allowed to just leave their dog mess in a blue bag on the street and please fine people who allow their dogs to mess.
- Dog mess: - could the Council provide receptacles "bins" to use rather than plastic bags of mess dropped onto the pavement? Lack of community feel - more short term lets so no stability in make-up area
- (1) Prevent Kensington Gardens being spoilt by events such as The Lion/Witch and Wardrobe. (2) Ensure greenery in our streets is maintained and increased. (3) Stop people leaving dog mess in plastic bags on the streets.
- Since the last month there is more dog poo in the streets of the borough. It will be great if something can be done about it. If nothing is done Kensington and Chelsea will become like Paris pavements.
- Dog foul plastic bags being left in the road by owners. Does our recycling get recycled after it is all mashed together in the bin trucks?
- Street safety/parking for residents. Parking for visitors is a huge problem. Overall look for borough i.e. trees cleanliness, dog mess etc.

### Earl's Court Exhibition Centre

- (a) Destination of Earl's Court Exhibition Centre. (b) Worsening traffic.

### Education

- Education, planning and parking.
- 1. Traffic control. 2. Cycle lanes. 3. Education and sports provision.
- Primary schools and housing.
- I think more free and non-religious schools are needed. Maybe Council can support could help to open more. Also more sports classes for kids in Holland Park!

### Environment

- Protecting and improving the local environment. Removal of chuggers outside High Street Kensington and Earl's Court tube stations. Replacement of warm glow light bulbs in streets with LED eco-friendly bulbs giving off eerie, cold cheerless street light as like an alternative.

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## Appendix two: Comments from open questions

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### Environmental Health

- Issues/topics that most interest me in my local area as you appreciate these may or may not be in the Council's control - removal of insects.

### Getting to know people locally

- Getting to know like-minded people of the area for support and safety.

### Good place to live

- No issues Kensington and Chelsea is the best Council and borough to live, very well managed.
- 1. Very well managed borough. 2. Very much in control. 3. Best borough to live at.

### Housing

- Housing - I believe Kensington and Chelsea is one of the best Councils and everything's fine.
- Housing and policing.
- 1. Housing. 2. Planning.
- Parking for residents. Litter collection. House price rises, traffic, parks.
- Primary schools and housing.
- 1. Assured Tenants. 2. Community Housing list. 3. ASBO - i.e. dogs barking uncontrollably at night. And being allowed into apartments.
- More affordable housing - all the "new build" is too grand. Each new project could have a percentage of cheaper units.
- Housing.

### Housing Benefit

- The people who will lose their homes now because of government's cap on Housing Benefit - very worrying I will happily discuss with you.

### IT help

- IT/iPad and computer help. Art shows (showing local artists) Water colour - oil painting classes?

### Kensington Gardens

- Planning and licensing applications, tree planting and preservation, encroachment of Kensington Gardens by events for example Lion/Witch/Wardrobe. A particular concern is the speed of traffic in Allen Street and potential for an accident to a pedestrian.
- (1) Prevent Kensington Gardens being spoilt by events such as The Lion/Witch and Wardrobe. (2) Ensure greenery in our streets is maintained and increased. (3) Stop people leaving dog mess in plastic bags on the streets.

### Libraries

- (1) Good library. (2) Clean streets. (3) Good rubbish collection. Generally I think the council does a good job.
- Daytime activities in the library for example reading group ending before dark.

### Licensing

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## Appendix two: Comments from open questions

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- Planning and licensing applications, tree planting and preservation, encroachment of Kensington Gardens by events for example Lion/Witch/Wardrobe. A particular concern is the speed of traffic in Allen Street and potential for an accident to a pedestrian.

### Maintenance of rental properties

- In our street there are many rented apartments. In general it seems like the buildings are not very well maintained, resulting in a variety of issues: burglary/water supply contamination (as at or present address in Cheniston Gardens). The landlords and properties should be monitored more closely.

### Neighbour problems

- Neighbours from hell: and lack of legislation to deal with them.

### No time for other activities

- I am a member of the Holland Park Tennis Club with sport and social activities, plus my own private life which leave me little time if any to engage in other activities. I thank you for your concern.

### Noise

- Noise/dust/disruption from basement building projects. Rubbish constantly left in bags on the street which my disabled son trips over, litter constant problem.
- Traffic/Noise/Building Work/ Trees and planting.
- Level of the noise is a major issue, in particular the sirens which are really deafening. Would be great to do something to regulate the sound of the sirens, at least during the night hours.
- Noise at midnight/Police patrol will be necessary.
- My only problem with Abingdon Ward is the continual building works in the area with drilling now a daily noise nightmare.
- Traffic/Noise/Parks and Playgrounds/Children's Activities.
- Noise control (in early-late hours).

### Parking

- Parking enforcement, Rubbish collection and recycling.
- Street safety/parking for residents. Parking for visitors is a huge problem. Overall look for borough i.e. trees cleanliness, dog mess etc.
- Planning and conservation/Environmental pollution/Parking
- More cycle lanes. Cycle parking bays, fewer parking suspensions.
- Parking spaces not painted for individual cars are being wasted and misused by selfish car owners.
- 1. Parking - my husband has disabled badge, but often cannot park on meters because of the number of police vehicles in Cope Place. 2. Poor access for disabled buggy to Abingdon Road. 3. Pressure on Abingdon surgery because of closing Kensington Place surgery. Also anticipated pressure from new development in Warwick Road.
- Promote small businesses/Resident's parking/Keeping kids off streets and employing gainfully.
- 1. Excessively tall buildings. 2. Parking. 3. Policing. 4. Youth mentoring. 5. Holland Park opera.



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## Appendix two: Comments from open questions

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- 1. Crime. 2. Litter-lack of dustbins. 3. At times shortage of residents parking bays and a plethora of parking suspension notices. There are far too many of them around the High Street area.
- 1. Clean streets. 2. Well-organised parking. 3. Sensible traffic flow. 4. Sensible planning.
- Education, planning and parking.
- 1. Crime - visibility, especially in more likely crime hot-spots. 2. Parking - fairer policy for residents, with regard to fines/removal. 3. Street maintenance - better co-ordination and sensible maintenance procedures to give better value for council taxpayer.
- Inconsiderate parking by holders of Resident's parking permits who do not use space in parking bays sensibly (e.g. leaving large gaps at the front of a bay thereby reducing, say a three car bay to a two car bay).
- 1. Superb rubbish service. 2. Excellent street cleaning. 3. Would prefer easier parking i.e. less yellow signs at only one time!
- 1. I live in Scarsdale Villas and for me finding a parking space has become a big issue (as it seems to be less and less resident parking areas available last lunchtime). I sometimes have to look for 30 minutes before finding a space! 2. Trees were cut in Scarsdale Villas but not replanted? Not sure why?
- Inconsiderate parking by taking up too much space. Plastic bags left by dog owners. Inadequate street lighting in some streets.
- 1. A well-kept neighbourhood. 2. Local businesses. 3. Crime prevention. 4. Parking for residents.
- Stop spending money on new traffic/road initiatives. Institute separate residents' motor cycle parking bays and restrict resident's motor cycles to those bays only.
- Parking for residents. Litter collection. House price rises, traffic, parks
- Dog pollution! Fly parking (strangers parking in my front yard).
- Parking - difficult to find space (resident permit) during the week.
- (1) More disabled parking near Boots. (2) Stop motor bikes parking on residential parking. (3) Stickers on cars that park badly - i.e. several feet from end of resident's parking bays to allow more space for others.
- RBKC once did free parking for shoppers along the High Street. Can this be implemented again to encourage shoppers to Kensington High Street and not to Westfield over the weekends?
- Conserving pleasant environment; crime; adequate residents' parking and discouraging noisy vehicles.
- Police/safer streets. Parking - control over wardens.
- Dog menace in Kensington Gardens (my wife, son or myself have had three incidents in the past two months from uncontrolled dogs not on leads and ignorant, rude dog owners). This situation is the worst in twenty years since I have been using the park. Secondly, shops now open Sundays and have done so for some time so it's time to ban single yellow parking on High St Kensington and Kensington Church Street on Sundays as the traffic becomes a disaster, even for pedestrians, as cars queue across lights and crossings. The lights at the Earl's Court/Kensington High St corner also need patrolling. A lot of dumb drivers go through reds when approaching from the west outside the pizza restaurant.

### Parks

- Planning permissions - what is reasonable. Policing - to feel safe. Parks - clean, safe and maintained they are also back gardens.
- 1. Traffic. 2. Crime. 3. Parks.

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## Appendix two: Comments from open questions

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- Pedestrian crossing lights inadequate time to cross for families and elderly. Parkland for the community. Discouraging illegal use of fireworks, illegal cycling on pavements at high speed and cluttering pavements with waste well before collection days. Pavement parking of vehicles. Pavement damage e.g. by heavy vehicles.
- I am interested in the parks as that is where my kids play. I am also interested in having a safe place to live.
- Parking for residents. Litter collection. House price rises, traffic, parks.
- Maintaining parkland for the community and visitors. Continuing to protect trees lining out streets. Encouraging beekeeping by means of rooftop gardens in as many places as possible. Pedestrian crossing lights inadequately crossing time for elderly and families.
- 1. Safety environment, gardens/green areas/biking paths access.
- Traffic/Noise/Parks and Playgrounds/Children's Activities.
- I would like to see more parks in the borough, instead of endless development. Oak trees and beech trees should be planted - not just blossom trees that are chopped down every five years or so.

### Pets

- Pet animals and their welfare.

### Planning/development

- Planning permissions - what is reasonable. Policing - to feel safe. Parks - clean, safe and maintained they are also back gardens.
- Maintenance of barriers at top of Warwick Gardens to stop traffic at night. Proper regulation of those digging out basements and less regulation for those wanting to build up.
- My main complaint is the huge development for private gain of McAlpine at top of Victoria Road. The disruption is terrible and as I understand it no feasible compensation for the residents. I enjoyed the flower baskets on the lamp posts in part of Lexham Gardens last year can we have the same at the end of the street? The Xmas lights in Kensington High Street were great
- Involvement in planning the environment, leisure and the community.
- The future of the Commonwealth Institute and over development.
- Planning issues - notably in residential streets parking in front gardens, underground excavation, conservation area issues.
- Planning and conservation/Environmental pollution/Parking.
- Planning application-how they differ-Cromwell Crescent has a house on the corner which has changed the face of the road! Which was the reason our application hasn't turned down for a roof garden. The person who turned us down does not live in London!
- Planning/overdevelopment. Speed of traffic in Lexham Mews (the mews is used by kindergarten-aged children). Services for elderly and disabled.
- Flaunting of planning permission by property developers. Maintenance of properties by landlords/owners. Dog mess.
- 1. Clean streets. 2. Crime free. 3. Planning permission. 4. Alleviation of poverty. 5. Arts festivals. Completion with other boroughs post-2012.
- 1. Excessively tall buildings. 2. Parking. 3. Policing. 4. Youth mentoring. 5. Holland Park opera.
- 1. Clean streets. 2. Well-organised parking. 3. Sensible traffic flow. 4. Sensible planning.
- See below, but also public houses closing and possible redevelopments thereof; Earl's Court/West Kensington redevelopment area, road closures during the Olympics, closing



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## Appendix two: Comments from open questions

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of Kensington Police station on Bank Holidays, redevelopments of Odeon and Commonwealth Institute.

- Education, planning and parking.
- Redevelopment which will affect our ward.
- Basements!!! I am fully aware of the law and your constraints in being unable to reject applications. But work in Mews properties calls for special attention and the strict test application of existing regulations on (1) obstruction (2) noise levels (3) dust pollution (4) blocked street drains.
- 1. Green spaces, tree planting and parks. 2. Safer neighbourhoods. 3. Community events. 4. Planning and historical buildings.
- 1. Housing. 2. Planning.
- Planning.
- 1. Planning applications/particularly on-going plans for cinema in Kensington High St 2. Services for the disabled. 3. And services for the elderly
- 1. Maintain and develop greenery especially trees. 2. Fine dog-fouling culprits. 3. Less density including height of buildings and all clutter on top of them.
- Over development of tall buildings/loss of pavement due to over development/not enough scrutiny of traffic/access implications
- In view of the increasingly huge costs of moving I think the Council could both speed up planning applications and relax the rules because residents are having to alter existing housing rather than undertake expensive moves.
- Planning/traffic (particularly the need to stop speeding in narrow streets).
- Sub-basement building works. Disruptive and dangerous with streams running under our Victorian houses. When will permissions cease?
- Planning applications with new/double basements. Safe cycling.
- Ex Charles House/Ex Commonwealth Institute/Odeon Cinema/Olympia Railway station
- Planning: - The refusal to countenance expanding a mews house to accommodate a growing family when 70 yards away planning is granted for a very similar proposal. The planning process is neither open nor helpful to residents.
- Am fearful of all development at the west end of the High Street, by the way of flats/people/cars etc-change of atmosphere.
- Planning and licensing applications, tree planting and preservation, encroachment of Kensington Gardens by events for example Lion/Witch/Wardrobe. A particular concern is the speed of traffic in Allen Street and potential for an accident to a pedestrian.
- Planning, especially basement excavations. Given that London sits on a bed of clay, is it really a great idea to make lots of holes in this clay? I can see houses collapsing because there is nothing holding them up!
- 1. More trees in Abingdon Road. 2. Too many planning consents given for basement works-sub terraiinal extensions.
- Local planning/development issues. Help for elderly. Concern over influx of beggars who accost local residents and sleep rough and sit by cash machines.
- Preserving local conservation area.
- Post Office - removal of local post office in Stratford Road and also that we have to go to W14, to collect parcels. Road schemes - Exhibition Road and South Kensington has not enhanced traffic flow. Planning - we live in a conservation area but businesses and developers seem to be allowed to get away with inappropriate designs (and have different view). Parking - if someone owns a property they should be able to park. Bicycles and scooters have become a danger on the road - have bicycle lanes and enforcement on stopping them riding across red lights, pulling across cars etc.

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## Appendix two: Comments from open questions

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- Improving recycling so it can all go into one bag. Removing chewing gum from pavements. Street trees. Turn the Commonwealth Centre back into a park. Opposing South Kensington tube development to Brompton Ward.

### Policing/Community Safety

- Planning permissions - what is reasonable. Policing - to feel safe. Parks - clean, safe and maintained, they are also back gardens.
- Interested in setting up a Neighbourhood Watch Scheme to ensure the health and safety of my neighbours and the local community in my ward.
- The reduction of police officers on the streets
- Keeping the area safe and clean. Supporting small local businesses. Recycling
- Housing and policing.
- Lights and CCTV required in Edwardes Square North, as lots of cars being broken into night and day.
- 1. Clean streets. 2. Crime free. 3. Planning permission. 4. Alleviation of poverty. 5. Arts festivals. Completion with other boroughs post-2012.
- 1. Excessively tall buildings. 2. Parking. 3. Policing. 4. Youth mentoring. 5. Holland Park opera.
- 1. Increasing crime. 2. More bike lanes. 3. Services for elderly/disabled.
- 1. Crime. 2. litter-lack of dustbins. 3. At times shortage of residents parking bays and a plethora of parking suspension notices. There are far too many of them around the High Street area.
- 1. Safety and community feel. 2. Traffic!!
- Crime and transport (traffic).
- 1. Crime - visibility, especially in more likely crime hot-spots. 2. Parking - fairer policy for residents, with regard to fines/removal. 3. Street maintenance - better co-ordination and sensible maintenance procedures to give better value for council taxpayer.
- 1. Green spaces, tree planting and parks. 2. Safer neighbourhoods. 3. Community events. 4. Planning and historical buildings.
- Prevention of crime/services for the disabled and the elderly/health talks.
- I don't feel safe in the borough (serious dedicated policing exists). I don't trust the police
- 1. Traffic. 2. Crime. 3. Parks.
- 1. Crime. 2. Recycling and rubbish disposal.
- 1. Rubbish collection and street cleaning is my top local priority (despite the law of the third weekly collection, I am not dissatisfied with the service - but we must keep the twice weekly service and monitor current levels of street cleaning). 2. Second priority is crime and local policing: reinstating a visible police presence/control.
- Fewer police sirens at night
- 1. A well-kept neighbourhood. 2. Local businesses. 3. Crime prevention. 4. Parking for residents.
- I am interested in the parks as that is where my kids play. I am also interested in having a safe place to live
- 1. Litter and keeping the Council clean. 2. Transport. 3. Policing.
- Crime/theft prevention especially at night around quiet garden squares - or dark side streets.
- 1. Protection from crime/theft. 2. Encouraging small independent businesses. 3. Traffic.
- Safe and clean streets and roads.

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## Appendix two: Comments from open questions

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- Conserving pleasant environment; crime; adequate residents' parking and discouraging noisy vehicles.
- Crime and local policing and crime prevention.
- Community safety.
- (1) Youth Services. (2) Community Policing. (3) More Trees please. (4) Road Safety.
- 1. Assured Tenants. 2. Community Housing list. 3. ASBO - i.e. dogs barking uncontrollably at night and being allowed into apartments.
- Police/safer streets. Parking - control over wardens.
- Police on streets. Parking control. Stop begging/street sleeping.

### Pollution

- Planning and conservation/Environmental pollution/Parking.
- 1. Air pollution, traffic held up in Earl's Court Road, polluting the area, sometime making it difficult to breathe. 2. Cyclists speeding up and down pavements. 3. Dog mess in Logan Place.
- Traffic/polluting

### Post Offices

- Post Office - removal of local Post Office in Stratford Road and also that we have to go to W14, to collect parcels. Road schemes - Exhibition Road and South Kensington has not enhanced traffic flow. Planning - we live in a conservation area but businesses and developers seem to be allowed to get away with inappropriate designs (and have different view). Parking - if someone owns a property they should be able to park. Bicycles and scooters have become a danger on the road - have bicycle lanes and enforcement on stopping them riding across red lights, pulling across cars etc.

### Poverty

- 1. Clean streets. 2. Crime free. 3. Planning permission. 4. Alleviation of poverty. 5. Arts festivals. Completion with other boroughs post-2012.

### Refuse collection/recycling

- Rubbish put out seven days a week despite your very generous three times weekly collections. Can you not enforce fines by checking bags etc. for names/addresses of such people? Your explanations of area recycling days good but sadly often ignored.
- 1. We are told to put our rubbish out by 07:00 but it is rarely collected before 11:00 and after remains on the pavement until 14:00 or later. 2. We live in Lexham Gardens and next door have refuse stores so don't need to put it out.
- Keeping the area safe and clean. Supporting small local businesses. Recycling
- Recycling ...Is it really happening? Do the orange bags go to a different place than the black ones? How can we be sure? Why so many times, the digging up of the entrance to Wrights Lane?
- Children's services and facilities. Green spaces and environment. Rubbish and recycling.
- (1) Good library. (2) Clean streets. (3) Good rubbish collection. Generally I think the Council does a good job.
- Cheniston Gardens has a severe rubbish problem, rubbish bags and other refuse are on the pavements at any day of the week.
- Rubbish policy (storage/rats for example) Tree planting (green issues)
- 1. Superb rubbish service. 2. Excellent street cleaning. 3. Would prefer easier parking i.e. less yellow signs at only one time!

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## Appendix two: Comments from open questions

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- 1. Crime. 2. Recycling and rubbish disposal.
- Transport/rubbish and recycling
- 1. rubbish collection and street cleaning is my top local priority (despite the law of the third weekly collection, I am not dissatisfied with the service - but we must keep the twice weekly service and monitor current levels of street cleaning). 2. Second priority is crime and local policing: reinstating a visible police presence/control.
- Improving recycling so it can all go into one bag. Removing chewing gum from pavements. Street trees. Turn the Commonwealth Centre back into a park. Opposing South Kensington tube development to Brompton Ward.
- Traffic particularly buses too noisy and too many of them - some of the bus stops in wrong location. Rubbish collection: unreliable and health hazard.
- 1. Dog excrement: - typically particularly scraped up - but their bags left where it is likely to be crushed sometimes in gutter bit of pavement. 2. There is also a problem with clearing up non-resident's litter.
- Shop opening hours on a Sunday, why can't shops that wish to open in the morning!
- Rubbish collection badly organised and rubbish should be picked up more often.
- Recycling: - I would like to see organic waste recycling being a possibility. Arts and culture: - It would be wonderful to see the development of big scale theatre in the local area for example: - Earl's Court Exhibition Centre.
- Rubbish collection and maintenance of standards about putting rubbish out. In our street (Blithfield Street) an influx of rental residents had led to some very bad examples of rubbish left for days - weekends particularly. Use of council Streetline has had no effect.
- Dog foul plastic bags being left in the road by owners. Does our recycling get recycled after it is all mashed together in the bin trucks?

### Road safety

- Many pedestrian crossings (High St Kensington) do not have "bleeps" for green lights. These are essential for blind people to cross the roads safely.
- Pedestrian crossing lights inadequate time to cross for families and elderly. Parkland for the community. Discouraging illegal use of fireworks, illegal cycling on pavements at high speed and cluttering pavements with waste well before collection days. Pavement parking of vehicles. Pavement damage e.g. by heavy vehicles.
- 1. Cyclists and skateboarders are a problem on pavements. 2. I have poor eyesight and on bright days I cannot see the green man at zebra crossings. Could we have a "beeping" sound at every zebra crossing?
- Maintaining parkland for the community and visitors. Continuing to protect trees lining out streets. Encouraging beekeeping by means of rooftop gardens in as many places as possible. Pedestrian crossing lights inadequately crossing time for elderly and families.
- (1) Youth Services. (2) Community Policing. (3) More Trees please. (4) Road Safety.

### Road/street repairs/maintenance

- Recycling ...Is it really happening? Do the orange bags go to a different place than the black ones? How can we be sure? Why so many times, the digging up of the entrance to Wrights Lane?
- 1. Street lighting. 2. Services for older people. 3. Unnecessary flowers/plants on lamp posts. 4. No more trees on pavements that push up the paving stones. 5. More help is needed for small shops for example lesser rates - otherwise soon we will have no small shops.
- 1. More help for small shops. 2. Pavements are dangerous when trees are planted.

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## Appendix two: Comments from open questions

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- 1. State of the pavements - i.e. cyclists using pavements instead of roads. 2. Uneven paving stones. 3. Occasional dog mess.
- 1. Crime - visibility, especially in more likely crime hot-spots. 2. Parking - fairer policy for residents, with regard to fines/removal. 3. Street maintenance - better co-ordination and sensible maintenance procedures to give better value for Council taxpayer.
- Pedestrian crossing lights inadequate time to cross for families and elderly. Parkland for the community. Discouraging illegal use of fireworks, illegal cycling on pavements at high speed and cluttering pavements with waste well before collection days. Pavement parking of vehicles. Pavement damage e.g. by heavy vehicles.

### Services for elderly/disabled

- Trees/planting in and outside our area/transport/services for elderly and disabled
- Planning/overdevelopment. Speed of traffic in Lexham Mews (the mews is used by kindergarten-aged children). Services for elderly and disabled.
- 1. Parking - my husband has disabled badge, but often cannot park on meters because of the number of police vehicles in Cope Place. 2. Poor access for disabled buggy to Abingdon Road. 3. Pressure on Abingdon surgery because of closing Kensington Place surgery. Also anticipated pressure from new development in Warwick Road.
- 1. Street lighting. 2. Services for older people. 3. Unnecessary flowers/plants on lamp posts. 4. No more trees on pavements that push up the paving stones. 5. More help is needed for small shops for example lesser rates - otherwise soon we will have no small shops.
- 1. Increasing crime. 2. More bike lanes. 3. Services for elderly/disabled.
- Prevention of crime/services for the disabled and the elderly/health talks.
- 1. Planning applications/particularly on-going plans for cinema in Kensington High St 2. Services for the disabled. 3. And services for the elderly.
- The very poor standard of work of some carers.
- Local planning/development issues. Help for elderly. Concern over influx of beggars who accost local residents and sleep rough and sit by cash machines.

### Sports/leisure

- Involvement in planning the environment, leisure and the community.
- Community life including sports facilities/activities for teenagers, culture in general/public health.
- 1. Traffic control. 2. Cycle lanes. 3. Education and sports provision.
- Incorporating sport amenities into local planning applications.
- I think more free and non-religious schools are needed. Maybe Council can support could help to open more. Also more sports classes for kids in Holland Park!

### Street cleaning/rubbish bins

- (1) Good library. (2) Clean streets. (3) Good rubbish collection. Generally I think the Council does a good job.
- Keeping the streets tidy which is well done with the exception that too many people still put their waste out too early and the foxes get at it etc.
- 1. Clean streets. 2. Crime free. 3. Planning permission. 4. Alleviation of poverty. 5. Arts festivals. Completion with other boroughs post-2012.
- 1. Crime. 2. litter-lack of dustbins. 3. At times shortage of residents parking bays and a plethora of parking suspension notices. There are far too many of them around the High Street area.



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## Appendix two: Comments from open questions

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- 1. Clean streets. 2. Well-organised parking. 3. Sensible traffic flow. 4. Sensible planning.
- Noise/dust/disruption from basement building projects. Rubbish constantly left in bags on the street which my disabled son trips over, litter constant problem.
- 1. Superb rubbish service. 2. Excellent street cleaning. 3. Would prefer easier parking i.e. less yellow signs at only one time!
- 1. rubbish collection and street cleaning is my top local priority (despite the law of the third weekly collection, I am not dissatisfied with the service - but we must keep the twice weekly service and monitor current levels of street cleaning). 2. Second priority is crime and local policing: reinstating a visible police presence/control.
- Litter in Adam and Eve Mews just off Kensington High Street. A daily problem caused by shops and offices at the back of Orchard House 169-173 Kensington High Street.
- 1. A well-kept neighbourhood. 2. Local businesses. 3. Crime prevention. 4. Parking for residents.
- We need more dustbins on the High Street. I also hate dog mess on the streets (Abingdon Road) and people should not be allowed to just leave their dog mess in a blue bag on the street and please fine people who allow their dogs to mess.
- Keeping the High Street clean, lively and attractive.
- 1. Litter and keeping the Council clean. 2. Transport. 3. Policing.
- Litter and rubbish control. With all the foxes in the neighbourhood, more trash bins would help control them getting into rubbish left on streets.
- Raise the contract street cleaners have. We are very clean.
- Safe and clean streets and roads.
- 1. The box junction on Kensington High Street on the eastbound carriageway at the junction with Earl's Court Road is not enforced/monitored/policed in any way. Cars regularly stop in the box junction on Sundays due to traffic blocking their progress, then try to proceed when the way is clear even through the pedestrian light has by then turned green. Drivers cannot see this green light. I have on several occasions seen near accidents particularly involving children crossing into Holland Park. It is a breach of the Highway Code to stop in a box junction because the way ahead is not clear. This happens hundreds of times every Sunday, dangerously and no-one does anything about it. The recessed area of the Earl's Court Road entrance to Waitrose that is reached by a short staircase is often used as a public toilet! - Largely by vagrants!
- Improving recycling so it can all go into one bag. Removing chewing gum from pavements. Street trees. Turn the Commonwealth Centre back into a park. Opposing South Kensington tube development to Brompton Ward.

### Street lighting

- 1. Cycle parking bay. 2. Dangerous dog. 3. Improve lighting of the street.
- 1. Street lighting. 2. Services for older people. 3. Unnecessary flowers/plants on lamp posts. 4. No more trees on pavements that push up the paving stones. 5. More help is needed for small shops for example lesser rates - otherwise soon we will have no small shops.
- Inconsiderate parking by taking up too much space. Plastic bags left by dog owners. Inadequate street lighting in some streets.
- Protecting and improving the local environment. Removal of chuggers outside High Street Kensington and Earls Court tube stations. Replacement of warm glow light bulbs in streets with LED eco-friendly bulbs giving off eerie, cold cheerless street light as like an alternative.

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## Appendix two: Comments from open questions

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### Street trees/greenery

- Trees: - There seems an inconsistent policy. While healthy trees are being removed to enable the re-building of the Commonwealth Centre, permission to lower trees adjacent to Pembroke Gardens Close is refused. Why?
- (1) Youth Services. (2) Community Policing. (3) More Trees please. (4) Road Safety.
- We have had several petitions about reducing the number or size of our trees in the Abingdon Villas end of street nearest to Marloes Road, but so far no actions.
- My main complaint is the huge development for private gain of McAlpine at top of Victoria Road. The disruption is terrible and as I understand it no feasible compensation for the residents. I enjoyed the flower baskets on the lamp posts in part of Lexham Gardens last year can we have the same at the end of the street? The Xmas lights in Kens High Street were great.
- Trees/planting in and outside our area/transport/services for elderly and disabled.
- Please plant more trees on the streets.
- Children's services and facilities. Green spaces and environment. Rubbish and recycling.
- 1. Street lighting. 2. Services for older people. 3. Unnecessary flowers/plants on lamp posts. 4. No more trees on pavements that push up the paving stones. 5. More help is needed for small shops for example lesser rates - otherwise soon we will have no small shops.
- Traffic/Noise/Building Work/ Trees and planting.
- 1. Green spaces, tree planting and parks. 2. Safer neighbourhoods. 3. Community events. 4. Planning and historical buildings.
- Rubbish policy (storage/rats for example) Tree planting (green issues).
- 1. Maintain and develop greenery especially trees. 2. Fine dog-fouling culprits. 3. Less density including height of buildings and all clutter on top of them.
- 1. I live in Scarsdale Villas and for me finding a parking space has become a big issue (as the seems to be less and less resident parking areas available last lunchtime). I sometimes have to look for 30 minutes before finding a space! 2. Trees were cut in Scarsdale Villas but not replanted? Not sure why?
- Deep digging underground. Trees in Abingdon Villas.
- Planning and licensing applications, tree planting and preservation, encroachment of Kensington Gardens by events for example Lion/Witch/Wardrobe. A particular concern is the speed of traffic in Allen Street and potential for an accident to a pedestrian.
- Protecting and increasing the green belt - i.e. trees/shrubs/hanging flowerpots.
- 1. More trees in Abingdon Road. 2. Too many planning consents given for basement works-sub terraiinal extensions.
- Improving recycling so it can all go into one bag. Removing chewing gum from pavements. Street trees. Turn the Commonwealth Centre back into a park. Opposing South Kensington tube development to Brompton Ward.
- Street safety/parking for residents. Parking for visitors is a huge problem. Overall look for borough i.e. trees cleanliness, dog mess etc.

### Trading standards

- 1. Enforcement of Trading Standards which count on local shops i.e. visible pricing and bogus. 2. Wasteful organisations

### Transport/traffic

- 1. Clean streets. 2. Well-organised parking. 3. Sensible traffic flow. 4. Sensible planning.

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## Appendix two: Comments from open questions

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- Maintenance of barriers at top of Warwick Gardens to stop traffic at night. Proper regulation of those digging out basements and less regulation for those wanting to build up.
- Heavy traffic on Warwick Road/Warwick Gardens W14.
- (a) Destination of Earl's Court Exhibition Centre. (b) Worsening traffic.
- Trees/planting in and outside our area/transport/services for elderly and disabled
- Transport: bike lanes/tubes/roads.
- Planning/overdevelopment. Speed of traffic in Lexham Mews (the mews is used by kindergarten-aged children). Services for elderly and disabled.
- A road near Notting Hill Gate where you turn to go towards High Street Kensington, you never get a chance to get across.
- 1. Safety and community feel. 2. Traffic!!
- Crime and transport (traffic)
- Traffic:- especially the very heavy use of Marloes Road, particularly as a short cut between Cromwell Road and High Street Kensington. Drivers tend to go at relatively high speeds. In addition many small vans and coaches use the street. Would be good to have less traffic or slower - possibly a mini roundabout at crossing with Lexham Gardens.
- Traffic/Noise/Building Work/ Trees and planting.
- Traffic problems - Pembroke Road/Earl's Court Road.
- 1. Traffic. 2. Crime. 3. Parks.
- 1. Traffic control. 2. Cycle lanes. 3. Education and sports provision.
- Warwick Gardens barrier (too often not working).
- Over development of tall buildings/loss of pavement due to over development/not enough scrutiny of traffic/access implications.
- Transport/rubbish and recycling.
- Traffic flow: - Terrible now at Knightsbridge lights, yet the lights run for longer for Cromwell Road traffic to pass through quickly.
- Traffic particularly buses too noisy and too many of them - some of the bus stops in wrong location. Rubbish collection: unreliable and health hazard.
- Planning/traffic (particularly the need to stop speeding in narrow streets).
- Buses scheduled arrival times to be electronically displayed in bus shelters as are done in other London boroughs.
- Stop spending money on new traffic/road initiatives. Institute separate residents' motor cycle parking bays and restrict resident's motor cycles to those bays only.
- I live on West Cromwell Road by the no.74 bus stop. Now we have Easy Jet mini bus services parked also. Nobody consulted us! In addition we have coaches, Eurolines and National Express outside our window.
- Traffic/polluting.
- Parking for residents. Litter collection. House price rises, traffic, parks.
- 1. Litter and keeping the Council clean. 2. Transport. 3. Policing.
- 1. Protection from crime/theft. 2. Encouraging small independent businesses. 3. Traffic.
- 1. The box junction on Kensington High Street on the eastbound carriageway at the junction with Earl's Court Road is not enforced/monitored/policed in any way. Cars regularly stop in the box junction on Sundays due to traffic blocking their progress, then try to proceed when the way is clear even though the pedestrian light has by then turned green. Drivers cannot see this green light. I have on several occasions seen near-accidents particularly involving children crossing into Holland Park. It is a breach of the Highway Code to stop in a box junction because the way ahead is not clear. This



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## Appendix two: Comments from open questions

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happens hundreds of times every Sunday, dangerously and no-one does anything about it. The recessed area of the Earls Court Road entrance to Waitrose that is reached by a short staircase is often used as a public toilet! - Largely by vagrants!

- Conserving pleasant environment; crime; adequate residents' parking and discouraging noisy vehicles.
- Bus traffic from hotels going through Abingdon Villas.
- I would appreciate if something could be done to limit traffic on Marloes Road. There are lots of taxis and delivery vans speeding down the road while it should be a road for residents. Speed limit road bumps, crossings and a roundabout would help.
- Traffic/Noise/Parks and Playgrounds/Children's Activities.
- Transport. Please forgive, but transport in this city is unbelievably inadequate and fragile. Roads are not properly maintained, road work seems very uncoordinated and occurs at the worst possible times, tubes subject to constant breakdowns and frequent strikes, immigration at Heathrow is something normally reserved for poor third world countries, and the city's ability to deal with snow and ice is practically zero (as far north as Moscow or Calgary, how can this be?). Would it be possible to bring in the Chinese or Japanese to help us, perhaps?
- Traffic issues on Wright Lane, Cheniston Gardens and Marloes Road.
- Dog menace in Kensington Gardens (my wife, son or myself have had three incidents in the past two months from uncontrolled dogs not on leads and ignorant, rude dog owners). This situation is the worst in twenty years since I have been using the park. Secondly, shops now open Sundays and have done so for some time so it's time to ban single yellow parking on High Street Kensington and Kensington Church Street on Sundays as the traffic becomes a disaster, even for pedestrians, as cars queue across lights and crossings. The lights at the Earl's Court/Kensington High Street corner also need patrolling. A lot of dumb drivers go through reds when approaching from the west outside the pizza restaurant.

### Uncontrolled dogs

- Dog menace in Kensington Gardens (my wife, son or myself have had three incidents in the past two months from uncontrolled dogs not on leads and ignorant, rude dog owners). This situation is the worst in twenty years since I have been using the park. Secondly, shops now open Sundays and have done so for some time so it's time to ban single yellow parking on High Street Kensington and Kensington Church Street on Sundays as the traffic becomes a disaster, even for pedestrians, as cars queue across lights and crossings. The lights at the Earls Court/Kensington High Street corner also need patrolling. A lot of dumb drivers go through reds when approaching from the west outside the pizza restaurant.

### Use of Kensington Gardens

- (1) Prevent Kensington Gardens being spoilt by events such as The Lion, Witch and Wardrobe. (2) Ensure greenery in our streets is maintained and increased. (3) Stop people leaving dog mess in plastic bags on the streets.

### Warwick Gardens Gate

- I am very interested in getting the automatic gate at Warwick Gardens repaired. We bought the property with the knowledge that Warwick Gardens would be a private road at night. This is no longer the case and I am very keen that this be addressed and repaired

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## Appendix two: Comments from open questions

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by the Council. This will impact property prices and the desirability of the neighbourhood.

### **Wasteful organisations**

- 1. Enforcement of Trading Standards which count on local shops i.e. visible pricing and bogus. 2. Wasteful organisations.

### **Youth services/activities for young people**

- Community life including sports facilities/activities for teenagers, culture in general/public health
- Children's services and facilities. Green spaces and environment. Rubbish and recycling.
- Promote small businesses/Resident's parking/Keeping kids off streets and employing gainfully.
- 1. Excessively tall buildings. 2. Parking. 3. Policing. 4. Youth mentoring. 5. Holland Park opera.
- Activities for teenagers/Music groups for playing instruments in a group setting.
- Children's facilities for example, playgrounds, story times, music, dance, etc.
- (1) Youth Services. (2) Community Policing. (3) More Trees please. (4) Road Safety.
- Traffic/Noise/Parks and Playgrounds/Children's Activities

### **'Other' topics to cover at the public meeting**

#### **Basement developments**

- Why are so many basement developments allowed?

#### **Can't attend the meeting**

- I'm unable to come to the meeting.
- Unable to attend on a working day.
- Unfortunately I am unable to attend meeting.

#### **Care for disabled**

- Care for elderly and disabled within their families and community.

#### **Care for the elderly**

- Care for elderly and disabled within their families and community.
- To help older people. Fewer services are being provided.

#### **Council Tax/Housing Benefit**

- Reducing council tax/cut housing benefit

#### **Cycling**

- Anti-social cyclists who think that the pavement is a cycle lane!
- Cycle safety.
- Cycling on pavement.

#### **Dog fouling**

- Dog fouling in the streets and owners not clearing up and taking bags home.
- Dog poo.

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## Appendix two: Comments from open questions

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### **Economic Development**

- Making commercial premises more affordable so we can have a more vibrant restaurant, small independent.

### **Improving environment**

- More trees and flowers please.
- Tree planting scheme.

### **Leisure/community activities**

- Community activities/leisure.

### **Noise issues**

- Noise of visitors outside Kensington Close and Copthorne Tara hotels at night. I understand guests are on vacation, but screaming, singing and general noise after 10pm on week days is not acceptable. Maybe we can remind the hotel to share with guests to be respectful of people living in the area.

### **Parking**

- We have identified spaces that could be allocated to residential parking in Warwick Gardens.

### **Parks**

- Keep the park clean and safe. Parks/sports very important.

### **Pet Care**

- Caring for pet animals.

### **Playgrounds/areas**

- Play areas in Earls Court.

### **Pollution**

- High pollution in area - more pressure needed and get buses/taxis to "clean up" their act.

### **Postal Services**

- Postal services.

### **Rubbish/street cleaning**

- More trash cans on the light post.

### **Services for babies/young people**

- Services for babies, baby friendly places, etc.
- Services for children and young people.
- Services for disadvantaged young people.
- Teenager activities.
- Youth services.

### **Street repairs**

- Repair of pavement slabs for safety.

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## Appendix two: Comments from open questions

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As part of the Council's new 'City Living, Local Life' project your Councillors have up to £15,000 to invest in the Ward on practical local projects, this may be a large project or a series of smaller schemes: £1,000 - £5,000. Please tell us your idea of how this fund could be used to improve life locally.

### Appalled looking for projects

- I am appalled that at this economic juncture any council should be looking around for things to spend £15,000 per ward on.

### Arts and culture

- 1. Bicycle bays (there are very few!) 2. Trees. 3. cultural/sport activities.
- 1. Looking at how to have more trees in streets. 2. Dealing with people who leave rubbish in the streets. 3. Getting rid of foxes. 4. Supporting local arts and leisure (including the cinema).
- More activities for teens and seniors. More arts and leisure. Cycle paths.

### Business

- 1. Encourage the small independent businesses - and encourage children to discover the natural beauty of Holland Park. 2. Encourage more recycling.
- Something to encourage and promote local businesses something mailing to all addresses in Abingdon Ward which local businesses i.e. small-privately owned businesses, not Tesco can use as free advertising, promotions etc.
- Less allocation of shop properties to the large chains and a number reserved for significant others. Including cafe owners. Affordable housing - money could be spent on developing the considerable numbers of empty spaces above shops in the High Street and they could be needed for key workers, i.e. teachers at Holland Park School who often have to leave their far away homes as early as 5am.

### Cafes

- 1. Dog fouling in the parks.-Levelling of sports field in the park. 2. Activities for girls in the park (seems very football/cricket/rugby orientated). 3. Playgroups/activities for little toddlers. Rhyme time in the library is way too overcrowded. We need more social groups/activities. 4. More cafes with tables on the pavements. 5. Levelling of the pavement slabs on top part of Abingdon Road (they are particularly uneven and dangerous).

### Carers

- More help for carers where profile seems to have disappeared from the RBKC radar! Where is the recognition for their work? There used to be outings/tea parties/focus days etc etc. We seem to have been completely forgotten about. Where is the help for training and job opportunities? I had to give up my teacher training because of caring duties.

### Children/young people

- (1) Facilities for children. (2) Additional services for disabled/elderly people. (3) Keeping area safe.
- 1. Homework clubs. 2. Organic waste recycling initiatives.
- 1. Increased activities for children of all age groups. 2. Have celebrations and get together where the community comes together.

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## Appendix two: Comments from open questions

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- 1. Kids activities in the libraries or other public spaces. 2. Summer family activity in Holland Park. 3. Open weekend in garden squares.
- Activities for children, better rubbish storage facilities, planting of more trees.
- Anything that helps the education and training of the young.
- Child protection and parent education on serious issues.
- Help the homeless people on High Street Kensington and the rest of the borough get back on their feet. Some local activities for kids at different ages sponsored at local public buildings. This could be arts/crafts day, local history day, music, etc.
- In Holland Park the nursery used to be free for all children under a certain age and now is a paying nursery.
- Lifts at High Street Kensington Underground station - even just wheelchair platform lifts. Jubilee occasions/commemorative medals for local children. Speed bumps on Wrights Lane/safer crossing for pedestrians on Wrights Lane/High Street. Signs to stop dogs defecating on pavements rather than the street as never fully clean even if picked up.
- More activities for teens and seniors. More arts and leisure. Cycle paths.
- More green spaces and places for children to play.
- Open up a local centre for teenagers to take part in after college or school activities that interest them.
- Organise football classes in Holland Park/only private ones are now available /any other after-school classes are necessary as simple as language clubs.
- Provide better social activities for young people.
- Provision for youth.
- Services for the elderly. Also sporting facilities for the young to give them somewhere to go so they can meet together as many are unable to have friends over to their homes.
- Vulnerable in society- children, disabled and elderly.
- Young designers.

### Community events/activities/facilities

- Local community centre i.e. re-opening the cafe on Pembroke Road for coffee and tea for local residents thus creating a hub for community cohesion!!!!
- 1. Cycle bay parking. 2. More trees in streets. 3. Street party every year.
- 1. Dog fouling in the parks. Levelling of sports field in the park. 2. Activities for girls in the park (seems very football/cricket/rugby orientated). 3. Playgroups/activities for little toddlers. Rhyme time in the library is way too overcrowded. We need more social groups/activities. 4. More cafes with tables on the pavements. 5. Levelling of the pavement slabs on top part of Abingdon Road (they are particularly uneven and dangerous).
- 1. Increased activities for children of all age groups. 2. Have celebrations and get together where the community comes together.
- 1. Kids activities in the libraries or other public spaces. 2. Summer family activity in Holland Park. 3. Open weekend in garden squares.
- If the Adam and Eve Mews TA Centre is to be sold, can this sum support a local community project of benefit to all, not an outside developer? ESSA could be consulted?
- It would be excellent if a full community meeting space was organised for anyone to use to host book clubs/support groups/neighbourhood meetings.
- Schemes that "bring colour" and "friendly behaviour" to the community. Suggestions: "lamp post" flowers/Sponsorship of local community focused "good causes"/Countdown to jubilee parties/or similar public local events.

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## Appendix two: Comments from open questions

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- Tea parties for elderly to stop them being isolated with local schoolchildren/young musicians/entertainers showcasing their activities to them.

### Community Safety

- (1) Facilities for children. (2) Additional services for disabled/elderly people. (3) Keeping area safe.
- Anything to support police and crime. Prevention Community Safety Team to continue, protecting residents from crime and victimisation.
- Crime - replace all faulty street cameras.

### Conservation area

- Professional support with review of conservation area (ESSA).

### Cycling

- 1. Bicycle bays (there are very few!) 2. Trees. 3. Cultural/sport activities.
- 1. Cycle bay parking. 2. More trees in streets. 3. Street party every year.
- Better road facilities for cyclists.
- Cycle parking bay/Pedestrian crossing near the schools.
- I think that time should be a railing down the slope between Cornwall Gardens and Lexham Gardens. Where it is very cold or raining, it is very slippery and difficult to walk down. Cyclists pay no attention to the notice.
- It would be great if we could have a community lock-up bike shed facility situated around the various streets.
- Local area/street planting. More cycle lanes.
- Make Phillimore Walk two-way for cyclists only to provide safer route than Kensington High Street.
- More activities for teens and seniors. More arts and leisure. Cycle paths.
- More cycle racks/bays.
- Signs clearly showing that cycling on pavement and zebra crossings is illegal and will be punished.
- Street wardens to control cyclists on pavements - to do the many things the police do not have the time to do.

### Dog fouling

- 1. Dog fouling in the parks.-Levelling of sports field in the park. 2. Activities for girls in the park (seems very football/cricket/rugby orientated). 3. Playgroups/activities for little toddlers. Rhyme time in the library is way too overcrowded. We need more social groups/activities. 4. More cafes with tables on the pavements. 5. Levelling of the pavement slabs on top part of Abingdon Road (they are particularly uneven and dangerous).
- 1. More trees on Pembroke Road and Earls Court Road. 2. Dog fouling warden? Morning shift only, a p/t job.
- 1. Plant more trees and flowers in the area. 2. I have a dog - we need poo bins at the end of each block. There are none and very few rubbish bins as well. 3. Chewing gum and broken squashed bottles on the pavements - more cleaning machines to clean streets.
- Effective surveillance and prosecution of dog polluters.
- Lifts at High Street Kensington Underground station - even just wheelchair platform lifts. Jubilee occasions/commemorative medals for local children. Speed bumps on Wrights



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## Appendix two: Comments from open questions

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Lane/safer crossing for pedestrians on Wrights Lane/High Street. Signs to stop dogs defecating on pavements rather than the street as never fully clean even if picked up.

- More public bins on main roads, public lavatories, dog mess notices; dog mess bins, outdoor fitness centre, as in Little Wormwood Scrubs, ensuring that existing post boxes/pillar boxes are retained, barriers similar to Warwick Gardens, to prevent large vehicles going down Earl's Court Road at night; a personal request - street lighting in Pembroke Square; L1316.014 in front of my weather station- if it were a little brighter I could read my thermometer's at night without a torch, more notices where pay and display on one side, resident's parking other side of street, deal with foxes ripping open sacks of rubbish.
- More trees in Kensington High Street. People need places to dispose of dog mess around Edwardes Square.
- More waste bins, particularly useful if you have a dog!!
- Provide bins for dog litter bags.
- Provision of more bins for dog mess in the streets in this ward.
- Raised flower beds in tarmac triangle at t-junction of Cromwell Road and Cromwell Crescent. Provision of dog excrement bins for Edwardes Square and Pembroke Square - currently plastic bags of excrement left in gutters for road sweepers to collect.
- Rubbish bins or dog mess receptacles on a few blocks would be extremely helpful to all dog owners and non dog owners.

### Don't close Earl's Court Exhibition Centre

- The proposed closure of the Earl's Court Exhibition Centre is absurd!! Job losses. The whole area will be a building site for years to come. In a time of austerity who needs this? More luxury housing nobody can afford!

### Education

- 1. Education. 2. Transport including parking. 3. Public Transport.
- Education and public transport.
- Put it towards education of the borough's young - i.e. into the schools.
- Something in the park or for a local nursery at school.

### Electric car charging points

- Set up charging points for electric vehicles, lack of power/charging points in the main barrier to adoption of this clean/green alternative.

### Environmental improvements

- 1. Bicycle bays (there are very few!) 2. Trees. 3. Cultural/sport activities.
- 1. Cycle bay parking. 2. More trees in streets. 3. Street party every year.
- 1. Looking at how to have more trees in streets. 2. Dealing with people who leave rubbish in the streets. 3. Getting rid of foxes. 4. Supporting local arts and leisure (including the cinema).
- 1. Making our ward "more green". 2. Planting trees. 3. Helping local residents groups to improve their estates/gardens (especially if on view to all).
- 1. More trees on Pembroke Road and Earls Court Road. 2. Dog fouling warden? Morning shift only, a p/t job.
- 1. Plant more trees and flowers in the area. 2. I have a dog - we need poo bins at the end of each block. There are none and very few rubbish bins as well. 3. Chewing gum and broken squashed bottles on the pavements - more cleaning machines to clean streets.

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## Appendix two: Comments from open questions

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- 1. Plant-replant trees (especially in Scarsdale Villas/Abingdon Road). 2. Residents should be able to park nearby - instead as parking spaces are taken away by other people who go to High Street Kensington etc. 3. Implement involuntary coach ban on smaller street.
- Activities for children, better rubbish storage facilities, planting of more trees.
- Anything which helps identified local elderly people, especially those living alone. RBKC do a very good job in the environment sphere - we have lovely parks, clean safe streets etc. Just maintain the standard!
- As above more trees. Flood precaution in Abingdon Road.
- Encourage schemes like the bee-keeping in Holland Park - encourage recycling - plant more plants.
- Flower baskets on street lamps.
- Flower plantings are always good.
- Is it possible to make community vegetable gardens like the one in Russell Gardens W14? More resident's parking.
- Local area/street planting. More cycle lanes
- More green projects - planting.
- More green spaces and places for children to play.
- More native greenery.
- More public bins on main roads, public lavatories, dog mess notices; dog mess bins, outdoor fitness centre, as in Little Wormwood Scrubs, ensuring that existing post boxes/pillar boxes are retained, barriers similar to Warwick Gardens, to prevent large vehicles going down Earl's Court Road at night; a personal request - street lighting in Pembroke Square; L1316.014 in front of my weather station- if it were a little brighter I could read my thermometer's at night without a torch, more notices where pay and display on one side, resident's parking other side of street, deal with foxes ripping open sacks of rubbish.
- More rubbish bins. Gardens and gardening in public spaces trees/hanging baskets etc.
- More street sweepers and/or an anti-litter campaign.
- More trees in Kensington High Street. People need places to dispose of dog mess around Edwardes Square.
- Plant some more colourful trees.
- Plant some new, young/small trees to replace big/old ones or add greenery where there is none.
- Planting more trees/flowers on streets.
- Please provide dustbins in the area. There is no facility to dispose of rubbish.
- Raised flower beds in tarmac triangle at t-junction of Cromwell Road and Cromwell Crescent. Provision of dog excrement bins for Edwardes Square and Pembroke Square - currently plastic bags of excrement left in gutters for road sweepers to collect.
- Re: rubbish - write to each property owner/letter drop to each flat. Other content: outline problem, ask to help solve it, alternative fines.
- Reducing council tax? Jubilee trees - could plant some interesting/rare trees in gardens/pavements - perhaps from Kew Gardens.
- Replacement of trees. Subsidising transport for single and disabled people to/from hospital appointments.
- Replacing street trees.



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## Appendix two: Comments from open questions

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- Schemes that "bring colour" and "friendly behaviour" to the community. Suggestions: "lamp post" flowers/Sponsorship of local community focused "good causes"/Countdown to jubilee parties/or similar public local events.
- Sections of certain streets could be made far more handsome with flower baskets etc. hung from street lighting etc.
- Signs to encourage people not to litter the streets with cigarette ends.
- Street cleaning and recycling.
- The main thing I would like to see maintained is the high level of street cleaning, largely due to the excellent [named person] in the Stratford Road/Abingdon Road locality.
- Traffic calming to stop speeding/jumping lights/investment in trees/street planting/stricter controls on noise building work.
- Traffic reduction/calming/Tree planting.
- Tree planting.
- Tree planting.
- Use part of the large area between the Town Hall and Central Library to create a pleasant space with benches and large potted plants and flowers (in pots if flower beds cannot be created) where people can sit and enjoy being out of doors, while still leaving enough space for people walking to and from the Town Hall.
- Why not put rubbish bags on the streets either for dog mess only or for just rubbish in general. It would improve the conditions on the streets and make everyone happy.

### Homeless

- Help the homeless people on High Street Kensington and the rest of the borough get back on their feet. Some local activities for kids at different ages sponsored at local public buildings. This could be arts/crafts day, local history day, music, etc.

### Housing

- Less allocation of shop properties to the large chains and a number reserved for significant others, including cafe owners. Affordable housing - money could be spent on developing the considerable numbers of empty spaces above shops in the High Street and they could be needed for key workers, i.e. Teachers at Holland Park School who often have to leave their far away homes as early as 5am.

### Lasting projects

- Projects that have a lasting impact - catalyst to continued support in the community. Not one-off projects with limited appeal.

### Library

- Anything to do with the marvellous library.
- Build up music section of the library to be what it was a year past.

### Lift improvements

- The lift in Chesterton is always going off. What can be done to help reduce this occasional inconvenience? There is also and still a standing water wherever it rains right side of the door towards Chesterton Square garden.

### No ideas

- No particular ideas.
- Nothing comes immediately to mind.

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## Appendix two: Comments from open questions

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- The borough is so excellent, administered generally that nothing specific comes to mind.

### Opportunities to meet

- An opportunity (community space) for existing residents to welcome newcomers to the neighbourhood. Unless you go to church or frequent a 'local' boozer it seems almost impossible to get to know neighbours in a normal way. Those who are teetotal and not catholic/Church of England need a way to be a part of the wider community. Not shut out (Punch and Judy Family Centre) was excellent for this, now sadly closed.

### Other

- I am not sure who will have to do a research on this and get back to you.
- Leave it to you.

### Parking/parking enforcement

- (1) Good parking education programme wardens to fix stickers on cars who are thoughtless of others needs. (2) Police use of disabled spaces, many times chauffeurs park waiting for owners. (3) Use of disabled badges by family members. I am shopping for my mother when challenged!
- 1. Education. 2. Transport including parking. 3. Public Transport.
- 1. Plant-replant trees (especially in Scarsdale Villas/Abingdon Road). 2. Residents should be able to park nearby - instead as parking spaces are taken away by other people who go to High Street Kensington etc. 3. Implement involuntary coach ban on smaller street.
- Better signals for parking suspensions as lots of people are being fooled in Edwardes Square by lack of adequate signals.
- Funding for ideas above, free local parking for shoppers at small businesses above.
- Improve traffic flow and parking facilities.
- Is it possible to make community vegetable gardens like the one in Russell Gardens W14? More resident's parking.
- Motor cycle only residents parking bays.
- Parking problems of visiting workmen.

### Parks

- More recreational areas kept up south of Holland/Hyde/Kensington Gardens to keep kids off the streets. Can you get rid of antiquated phone boxes? Their advertisements are dreadful.
- Play areas Earl's Court.
- Public space/parks in Earl's Court.
- Something in the park or for a local nursery at school.
- 1. Encourage the small independent businesses - and encourage children to discover the natural beauty of Holland Park. 2. Encourage more recycling
- Encourage schemes like the bee-keeping in Holland Park - encourage recycling - plant more plants.

### Pest control

- Fox pest control.
- More public bins on main roads, public lavatories, dog mess notices; dog mess bins, outdoor fitness centre, as in Little Wormwood Scrubs, ensuring that existing post boxes/pillar boxes are retained, barriers similar to Warwick Gardens, to prevent large

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## Appendix two: Comments from open questions

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vehicles going down Earl's Court Road at night; a personal request - street lighting in Pembroke Square; L1316.014 in front of my weather station- if it were a little brighter I could read my thermometer's at night without a torch, more notices where pay and display on one side, resident's parking other side of street, deal with foxes ripping open sacks of rubbish.

- Pest control – foxes.

### **Projects that empower people**

- Projects whose sole focus is empowering others.

### **Promote herbal health products**

- To promote herbal health products of British Standard e.g. Organise Soil Association for prevention and cure especially ones specifically prepared for children.

### **Promote homeopathy**

- To promote acupuncture treatment e.g. for serious pain as it is now recognised by the National Institute of Clinical Excellence. To promote homeopathy (recognised by our Royal Family) especially for children - a gentle specific energy remedy with no side effects.

### **Pubs**

- Just a point, seems like council are keen to keep pubs as pubs rather than change to residential, but many complaints when drinkers are outside the pub smoking, drinking thus noise. So seems difficult to keep a balance. Either you want them or not.

### **Recycling**

- Recycling.
- 1. Encourage the small independent businesses - and encourage children to discover the natural beauty of Holland Park. 2. Encourage more recycling.
- 1. Homework clubs. 2. Organic waste recycling initiatives.
- A local recycling depot - at present if I need to get rid of old TV/music centre or computer hardware - Wandsworth is the nearest.
- Compostable waste recycled - most people do not have gardens and therefore cannot compost their own food waste. Could this be collected twice weekly with the rubbish?
- Encourage schemes like the bee-keeping in Holland Park - encourage recycling - plant more plants.
- Food recycling? Inspired by "Food Loop" project in Camden
- Large container for each square street for centralised recycling and rubbish disposal similar to Westminster Council. We have an awful problem of foxes spreading out rubbish placed on the street overnight.
- Street cleaning and recycling

### **Reduce Council Tax**

- Reducing council tax? Jubilee trees - could plant some interesting/rare trees in gardens/pavements - perhaps from Kew Gardens.

### **Reduce noise**

- Traffic calming to stop speeding/jumping lights/investment in trees/street planting/stricter controls on noise building work.

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## Appendix two: Comments from open questions

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### Remove phone boxes

- More recreational areas kept up south of Holland/Hyde/Kensington Gardens to keep kids off the streets. Can you get rid of antiquated phone boxes? Their advertisements are dreadful.

### Road/street pavement repairs and improvements

- 1. Dog fouling in the parks. Levelling of sports field in the park. 2. Activities for girls in the park (seems very football/cricket/rugby orientated). 3. Playgroups/activities for little toddlers. Rhyme time in the library is way too overcrowded. We need more social groups/activities. 4. More cafes with tables on the pavements. 5. Levelling of the pavement slabs on top part of Abingdon Road (they are particularly uneven and dangerous).
- I think that time should be a railing down the slope between Cornwall Gardens and Lexham Gardens. Where it is very cold or raining, it is very slippery and difficult to walk down. Cyclists pay no attention to the notice.
- Improvement/alterations to facilities and safety in the garden square of Chesterton Square, such as changing the railings and barriers.
- Maybe - fixing all the barriers on Warwick Gardens! Every time they get fixed they get broken a few weeks later. Broken again at the moment.
- More public bins on main roads, public lavatories, dog mess notices; dog mess bins, outdoor fitness centre, as in Little Wormwood Scrubs, ensuring that existing post boxes/pillar boxes are retained, barriers similar to Warwick Gardens, to prevent large vehicles going down Earl's Court Road at night; a personal request - street lighting in Pembroke Square; L1316.014 in front of my weather station- if it were a little brighter I could read my thermometer's at night without a torch, more notices where pay and display on one side, resident's parking other side of street, deal with foxes ripping open sacks of rubbish.
- More road mending.
- Repair pavement in Earl's Court Road from Chelsea Building Society to Pembroke Place, it is a nightmare.

### Services for elderly/disabled

- (1) Facilities for children. (2) Additional services for disabled/elderly people. (3) Keeping area safe.
- Anything which helps identified local elderly people, especially those living alone. RBKC do a very good job in the environment sphere - we have lovely parks, clean safe streets etc. Just maintain the standard!
- Better care for the elderly and disabled.
- I think it would be nice if there were more seats in the High Street and adjoining streets where elderly people could stop for a rest.
- More activities for teens and seniors. More arts and leisure. Cycle paths.
- On the most vulnerable.
- Replacement of trees. Subsidising transport for single and disabled people to/from hospital appointments.
- Services for the elderly. Also sporting facilities for the young to give them somewhere to go so they can meet together as many are unable to have friends over to their homes.
- Something that could bring elderly and disabled people together - in a "local support" programme: - including activities to benefit them exercises, yoga, reading club, phone lists for mutual support. Regular meeting (monthly).

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## Appendix two: Comments from open questions

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- Vulnerable in society- children-disabled-elderly.
- You could invest in local "Dial a Mini Bus" service for disabled and elderly. They would pay normal bus fares for this works very well and is popular in Scandinavian countries.

### Sports and leisure

- 1. Bicycle bays (there are very few!) 2. Trees. 3. Cultural/sport activities
- 1. Dog fouling in the parks.-Levelling of sports field in the park. 2. Activities for girls in the park (seems very football/cricket/rugby orientated). 3. Playgroups/activities for little toddlers. Rhyme time in the library is way too overcrowded. We need more social groups/activities. 4. More cafes with tables on the pavements. 5. Levelling of the pavement slabs on top part of Abingdon Road (they are particularly uneven and dangerous).
- An exercise class for older people in Abingdon ward. Also could the Council negotiate access to swimming pool at Holland Park School or Kensington Close?
- More activities for teens and seniors. More arts and leisure. Cycle paths.
- More public bins on main roads, public lavatories, dog mess notices; dog mess bins, outdoor fitness centre, as in Little Wormwood Scrubs, ensuring that existing post boxes/pillar boxes are retained, barriers similar to Warwick Gardens, to prevent large vehicles going down Earls Court Road at night; a personal request - street lighting in Pembroke Square; L1316.014 in front of my weather station- if it were a little brighter I could read my thermometer's at night without a torch, more notices where pay and display on one side, resident's parking other side of street, deal with foxes ripping open sacks of rubbish.
- Organise football classes in Holland Park/only private ones are now available /any other after-school classes are necessary as simple as language clubs.
- Re-surface the tennis courts in Holland Park.

### Standing water

- The lift in Chesterton is always going off. What can be done to help reduce this occasional inconvenience? There is also and still a standing water wherever it rains right side of the door towards Chesterton Square garden.

### Transport/traffic

- 1. Education. 2. Transport including parking. 3. Public Transport.
- 1. Plant-replant trees (especially in Scarsdale Villas/Abingdon Road). 2. Residents should be able to park nearby - instead as parking spaces are taken away by other people who go to High Street Kensington etc. 3. Implement involuntary coach ban on smaller street.
- A roundabout at the intersection of Marloes Road and Lexham Gardens would benefit a lot of people. This is a very bad intersection with many accidents and drivers honking also at night. There is such a roundabout at the intersection of Allen Street and Scarsdale Villas as well as on Abingdon Villas. It would also be good to have a crossing close to that intersection.
- A traffic island to cross Cromwell Road near Russell's Road, coming on Scarsdale Villas, they can speed down Scarsdale Villas
- Changes following road to One Way. "Iverna Court leading to Iverna Gardens - W8 6TN
- Cycle parking bay/Pedestrian crossing near the schools.
- Education and public transport.
- From a very selfish point of view: a mini roundabout for Marloes Road/Lexham Gardens.

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## Appendix two: Comments from open questions

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- How about a pedestrian crossing (zebra) between the two halves of Lexham Gardens across Marloes Road (south side of Lexham): large numbers of people now have (more than at the zebra crossing further north up Marloes Road).
- Improve traffic flow and parking facilities.
- Lifts at High Street Kensington Underground station - even just wheelchair platform lifts. Jubilee occasions/commemorative medals for local children. Speed bumps on Wrights Lane/safer crossing for pedestrians on Wrights Lane/High Street. Signs to stop dogs defecating on pavements rather than the street as never fully clean even if picked up.
- More pedestrian crossing
- Put a speed camera on Warwick Avenue! And Warwick Gardens.
- Take away single yellow line in High Street Kensington. It is always jammed. There are too many buses, they are not able to pass. Long queues worried about new development in Olympia could get worse.
- Take away single yellow lines in High Street Kensington.
- Traffic calming to stop speeding/jumping lights/investment in trees/street planting/stricter controls on noise building work.
- Traffic reduction/calming/Tree planting.
- We live in Consort Court on Wrights Lane, across from the Kensington Close Hotel. I feel like I take my life into my hands every time I try to cross the street. We need a cross walk. Traffic is heavy because of the hotels (taxis, large tour buses, construction trucks) and most cars speed around Cheniston Gardens onto Wrights Lane. There is no regard for pedestrians and there is a horrible blind spot as the road turns. Pedestrians are almost struck on a daily basis. It is just a matter of time. A cross walk would allow pedestrians to cross safely and slow down the speed of drivers. I think a cross walk in front of the hotel and a cross walk across Wrights Lane by Thai Terrace would make a huge difference. Thank you for your time.