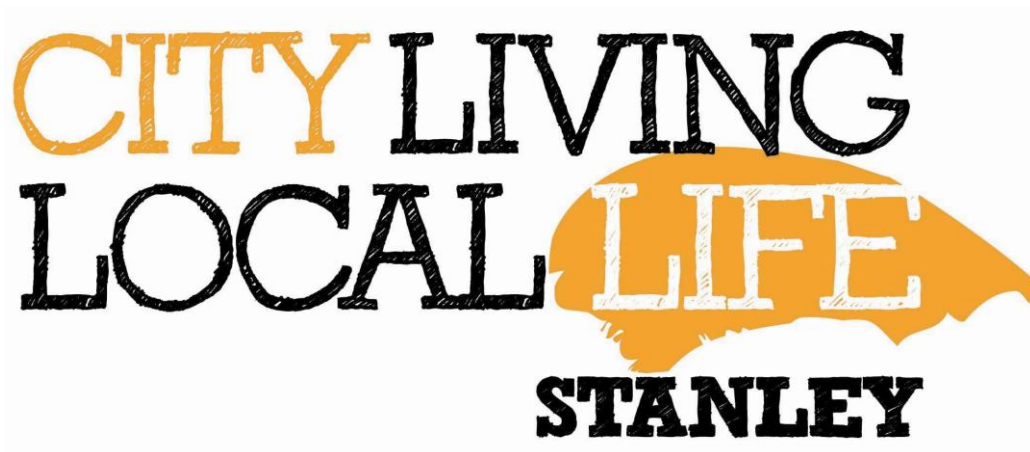


**Report written December 2013**



## **Stanley Ward Survey**

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THE ROYAL BOROUGH OF  
**KENSINGTON  
AND CHELSEA**



## Introduction

As part of the Stanley Ward City Living, Local Life initiative Ward Councillors commissioned a survey of residents in order to canvass views on local priorities and suggested community projects. A copy of the questionnaire was sent to all households in the ward, using the Council Tax Register. A total of 469 responses were received equating to a response rate of eight per cent.

## Summary of results

### Ward priorities

Residents of Stanley Ward were asked to identify things that needed to be improved in their local area, defined as within 15 to 20 minute walk from their home (they were permitted to select three from a long list of possible issues). The most common areas of concern for respondents were:

- The level of traffic congestion
- Affordable decent housing
- Parking for residents or visitors
- Planning and construction
- Cleanliness of streets

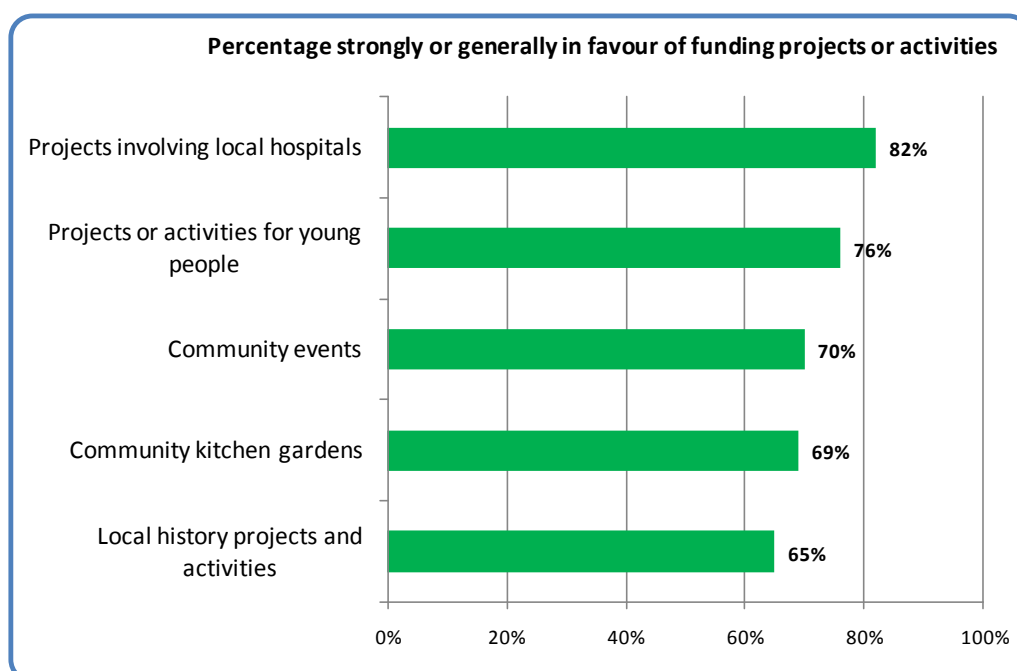
The biggest concerns of those that indicated that 'something else' needed improving were: noise, planning/developments and building works, community safety and dog fouling.

### City Living, Local Life projects and initiatives

Councillors already had some ideas of areas where City Living, Local Life could fund projects, but were keen to hear the wider views of residents to help prioritise these ideas.

The majority of respondents were either strongly in favour or generally in favour of all the project ideas put to them. Projects involving local hospitals had the strongest support from respondents, with 82 per cent either strongly or generally in favour of funding such projects. Projects or activities for young people had the next strongest support with 76 per cent either strongly or generally in favour of this.

Local history projects attracted the lowest support of the projects put to respondents, with 65 per cent either strongly or generally in favour of such projects.



### **City Living Local Life initiative**

A total of 180 respondents indicated that they wished to get involved in City Living, Local Life.

Over a fifth of respondents (22 per cent) indicated they would be prepared to get involved with projects involving local hospitals and 16 per cent would be willing to get involved with community kitchen gardens. Slightly less were willing to get involved in community events (15 per cent), local history projects (14 per cent) and projects for young people (11 per cent).

### **For more information**

For information on the results please contact Gary Wilson, Consultation Officer on 020 7361 3616 or e-mail on [gary.wilson@rbkc.gov.uk](mailto:gary.wilson@rbkc.gov.uk)

### Introduction

City Living, Local Life (CLLL) is a Council initiative that enables Ward Councillors and the residents that they serve to work together to identify local issues that matter and find practical ways to make the area a better place to live. As part of the Stanley Ward CLLL initiative Ward Councillors commissioned a survey of residents in order to canvass views on local priorities and suggested community projects. The survey was also used to collect the contact details of Stanley Ward residents who wished to be further involved in the initiative.

### Methodology

A survey was developed in collaboration with the Ward Members for Stanley Ward and through discussions with local residents and tenant and residents' associations. A paper copy of the questionnaire was sent to all households in Stanley Ward, using the Council Tax Register. In total, the questionnaire was posted to 5,645 households in October 2013. Residents were also given the option of completing their questionnaire online or using their Smartphone (four respondents completed their survey electronically).

A total of 469 responses were received, this equates to a response rate of eight per cent.

Results in this document show percentage figures. Where graphs do not add up to 100 per cent this may be due to computer rounding or that respondents were able to select more than one answer to a question.

Appendix one details data tables of the results, appendix two contains responses to the open questions.

### For more information

For information on the results please contact **Gary Wilson, Consultation Officer on 020 7361 3616 or e-mail [gary.wilson@rbkc.gov.uk](mailto:gary.wilson@rbkc.gov.uk)**

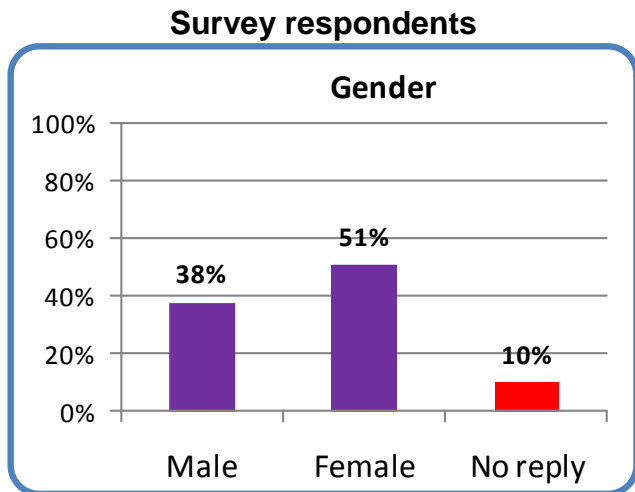
## Results: The Respondents

### The respondents

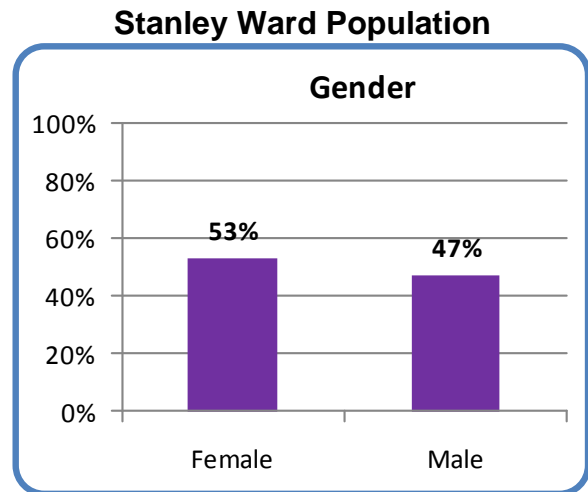
Respondents were asked a few basic questions about themselves. This information has been compared to data from the 2011 Census, where available, to show how representative respondents are of Stanley Ward residents as a whole.

#### Gender

Over half (51 per cent) of respondents were female, with 38 per cent being male. Compared to the Census data, this shows that males are slightly underrepresented in the survey responses.



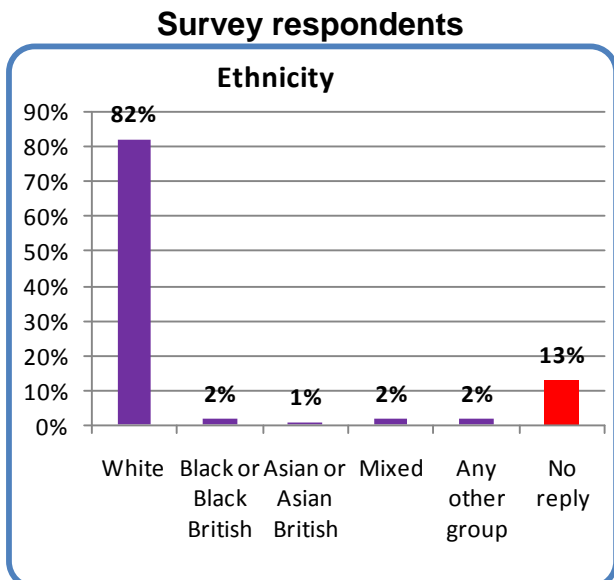
*shows percentages for the 469 responding to this survey*



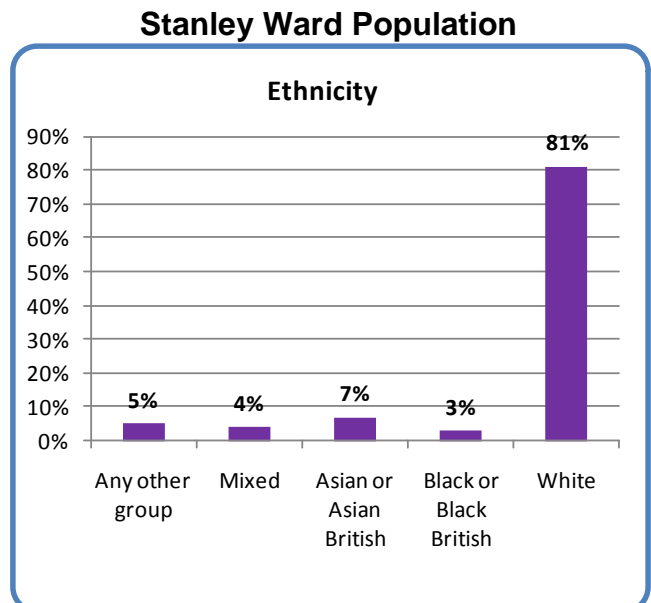
*Data from 2011 Census, ONS*

#### Ethnicity

The vast majority (82 per cent) of respondents identified their ethnicity as White. Results were largely in line with the Census ward data, although slightly less Asian or Asian British residents responded to the survey compared to the Census results.



*shows percentages for the 469 responding to this survey*



*Data from 2011 Census, ONS*

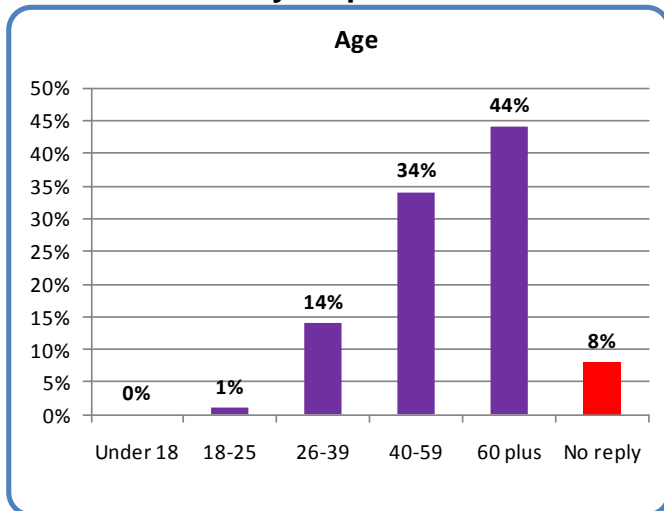
## Results: The Respondents

### Age

A total of 44 per cent of respondents were aged 60 or over, whilst a third (34 per cent) were aged between 40 and 59 years old. A total of 15 per cent were aged younger than this

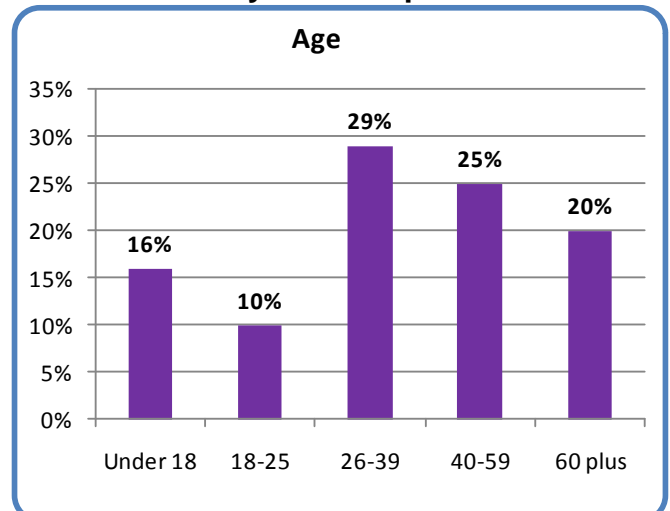
The age profile of respondents is skewed towards the older age ranges, with younger people not well represented. This is likely to be because surveys were sent to those named on the Council Tax register, which is less likely to be a young person.

**Survey respondents**



*shows percentages for the 469 responding to this survey*

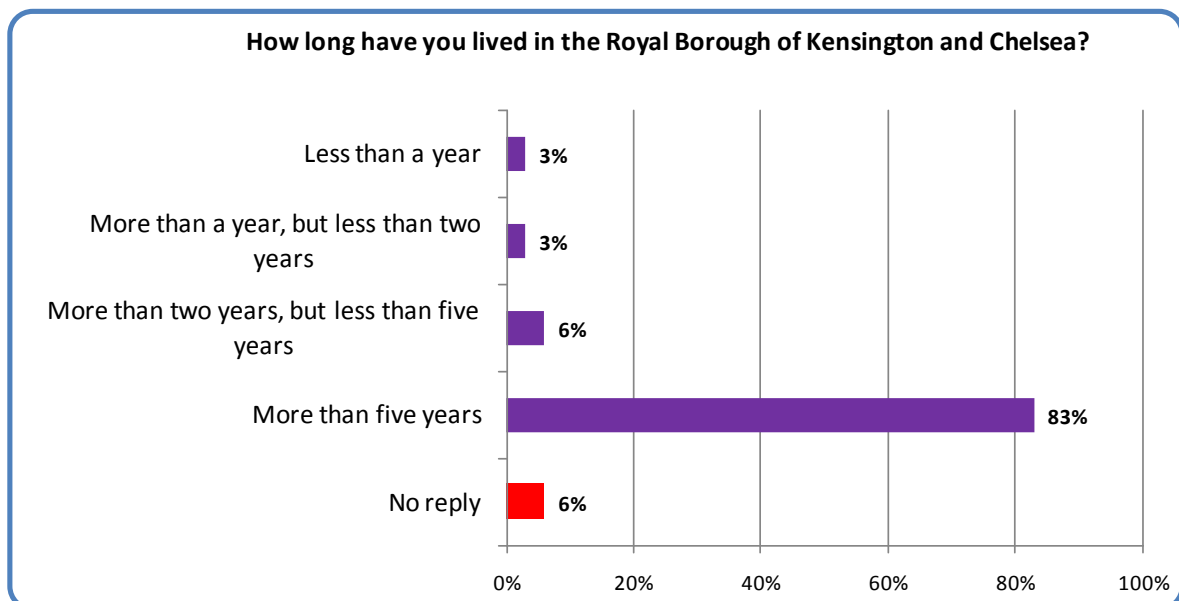
**Stanley Ward Population**



*Data from 2011 Census, ONS*

### Length of residence

The majority (83 per cent) of respondents indicated that they had lived in the borough for more than five years. A total of 12 per cent indicated they had lived in the borough for less than five years.



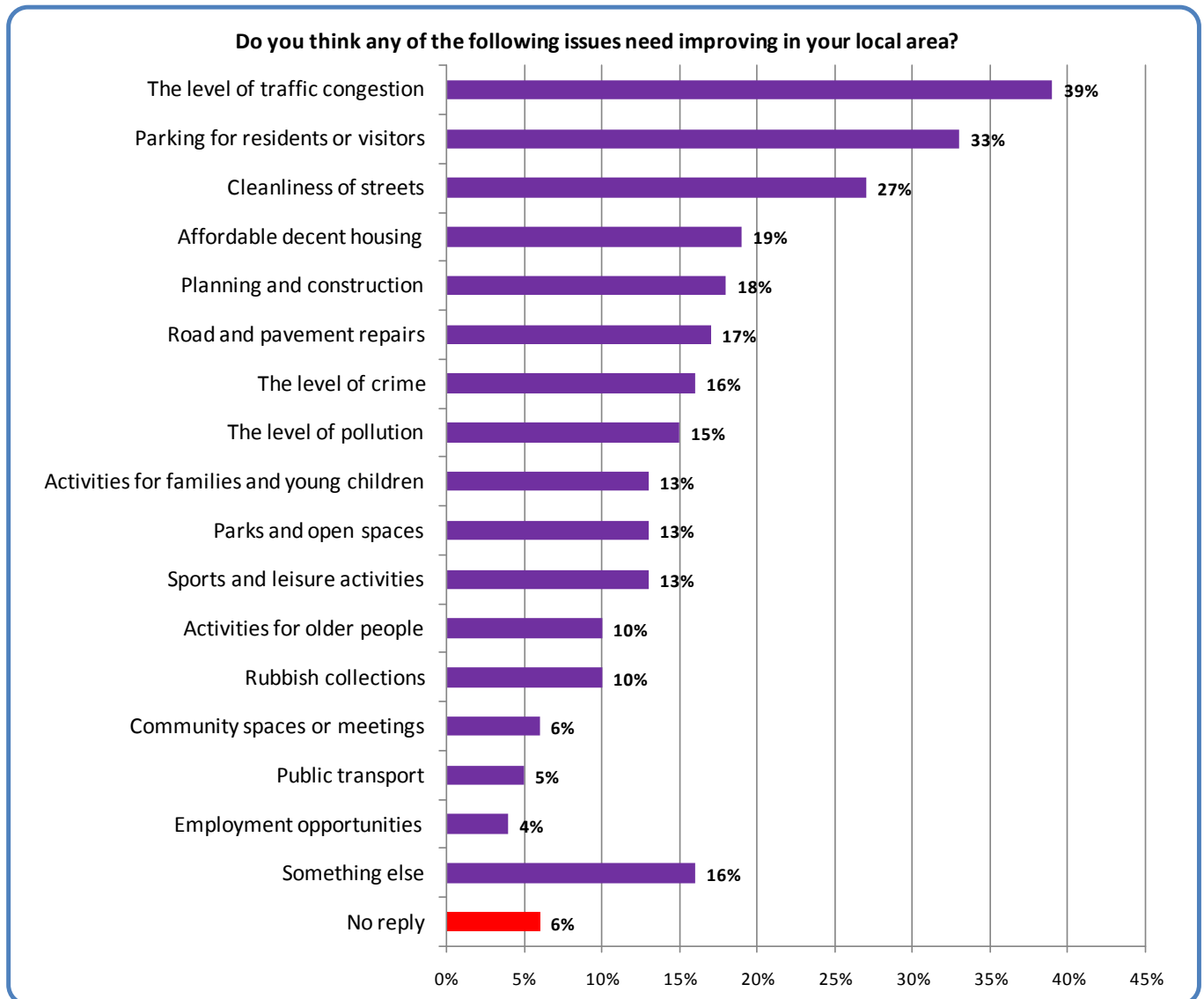
*Graph shows percentages for the 469 responding to this survey*

### Ward priorities

#### Areas of improvement

From a list of local issues respondents were asked to choose three that they felt most needed improving in their local area (within 15-20 minute walk of their home). The most common areas of concern for respondents were:

- **The level of traffic congestion** – 39 per cent of respondents felt that this could be improved.
- **Parking for residents or visitors** – a third (33 per cent) felt that this aspect could be improved.
- **Cleanliness of streets** – over a quarter (27 per cent) felt that this could be improved.
- **Affordable decent housing** – almost a fifth 19 per cent felt this was an issue that needed improving.
- **Planning and construction** – 18 per cent of respondents identified this as an issue for improvement.



*Graph shows percentages for the 469 responding to this survey*



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## Results: Ward priorities

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Those that indicated that ‘*something else*’ needed improving (16 per cent) were asked to elaborate. These comments have been themed and summarised in the below table, but a full list of comments can be seen in appendix 2.

A total of 21 respondents commented on noise issues or noise pollution, for example:

*“Noise control, house parties etc. Construction should not be allowed on Saturdays.”*

*“Noise pollution is horrible, particularly from buses, lorries and taxis.”*

*“There have been disturbances from burglar alarms from [number given] Fernshaw Road and from [number given] Edith Terrace, often late at night.”*

Twenty respondents commented on planning issues, building works and developments. Basement developments were of particular concern to some respondents, for example:

*“Basements clog up streets, cause house damage to adjoining neighbours and cannot reclaim costs. No benefit to neighbours, noise and filth.”*

*“Congestion is particularly bad at the moment. Too many planning applications for basements.”*

*“Way too much building work, both current and impending.”*

A total of 17 respondents commented on crime, community safety and ant-social behaviour in the area, for example:

*“More frequent police presence to prevent so called petty crime.”*

*“Street loitering and crime: - drug dealing, anti-social gathering and drinking in the street. More police to tackle all of these issues.”*

*“There is no policing of youths and louts being a pest.”*

In addition 15 people commented on dog fouling issues, for example:

*“Clean up dog waste and prosecute owners.”*

*“Stop dogs fouling streets/plastic “poop” bags being thrown in the street - could you have equivalent of traffic wardens doing on the spot fines.”*

A total of 13 respondents made comments in relation to parking issues. Some were concerned about difficulties in parking, whilst others wanted to see a visitors’ scheme, for example:

*“I would like a voucher system that allowed each household say five visitor parking permits per year, to allow us just occasionally to invite friends to stay overnight.”*

*“Parking on/near Edith Grove is very hard due to lack of spaces and new schemes.”*

Nine respondents commented on street cleaning issues, for example:

*“World’s End restaurants should be asked to keep pavements outside cleaned every day, i.e. washed (already reported).”*

## Results: Ward priorities

*"Some local stretches of Old Church Street, and around, do suffer from litter bugs: - food and drink and plastic bags etc. And sometimes it is foxes breaking open bags of food/refuse in the streets, but generally standards are good."*

Eight respondents commented on affordable housing, with some wanting to see more and others less social housing. Comments included:

*"Need for affordable housing in this area."*

*"Stanley Ward has overkill of social and affordable housing - with more being built. Stop planners using ward as their dumping ground."*

Eight respondents wanted to see more trees or greenery in the area, for example:

*"More trees should be planted along Fulham Road."*

A full list of comments can be found in appendix 2.

Theme of comment*	Number of comments	Theme of comment*	Number of comments
Noise, noise pollution	21	Cycling on pavements	5
Planning, developments and building works	20	Parks, open spaces	5
Crime, community safety, CCTV, anti-social behaviour	17	Positive comments/satisfied	5
Dog fouling	15	Public transport - buses, trains, tubes	5
Parking issues, residents parking, visitor parking	13	Rubbish bins	5
Street cleaning	9	Schools and education	5
Affordable housing	8	Activities for young people/children	4
Business, economic development	8	Cycling/cycle routes	4
Trees, plants, greenery	8	Pedestrian streets/crossings	4
Pavement repairs	7	Council Tax/Council finances	3
Refuse collection/rubbish bags on street	6	Flooding/drainage	3
Traffic congestion	6	Sport/leisure facilities	3
Activities for older people/care for older people	5		

\*Themes shown with three or more comments

## Results: City Living Local Life initiative

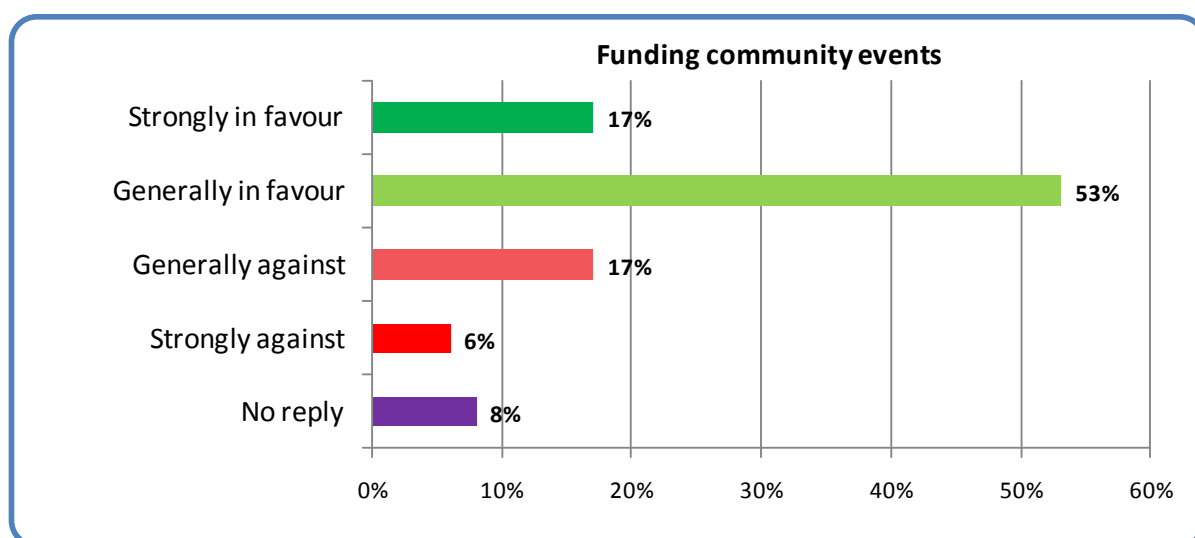
### City Living Local Life initiative

As part of the City Living Local Life initiative Ward Councillors have a small amount of money to spend on projects within the Stanley Ward. From speaking to residents' associations Councillors already had some ideas for projects, but wanted to hear the views of as many residents as possible to help prioritise these ideas.

Respondents were asked to consider a variety of project ideas and to indicate how strongly they were in favour or against the idea.

### Funding community events

Seven in ten respondents (70 per cent) were either strongly in favour (17 per cent) or generally in favour (53 per cent) of funding community events. However, almost a quarter (23 per cent) were either generally against (17 per cent) or strongly against (six per cent).



**Graph shows percentages for the 469 responding to this survey**

Respondents were encouraged to comment on the types of events they would like to see or where they could be held. These comments have been themed and summarised in the below table, but a full list of comments can be seen in appendix 2.

A total of 21 respondents would like to see more markets in the area. Many respondents mentioned farmers markets in particular, but others suggested food markets, antique markets or just general market stalls. Comments included:

*"Farmers market at World's End."*

*"Christmas market, farmers market selling fresh vegetables and food."*

*"Weekly markets, food mostly but selected 'other'. Encourage home-grown healthy foods."*

Almost as many (18 respondents) suggested locations for events in the area. These ranged from World's End, Dovehouse Green to St Luke's Gardens. Comments included:

*"St Luke's Gardens, Chelsea Green, private squares."*

*"A car boot sale or farmers market once a month in World's End Plaza."*

## Results: City Living Local Life initiative

*“Cremorne Gardens by the Thames.”*

Nine respondents suggested music, theatre or cultural events or activities, for example:

*“Food festival, music (jazz or classic), Theatre events (young performers).”*

*“Performing, music, art, community participation event.”*

Seven respondents suggested a Christmas fair or Christmas activities, for example:

*“Christmas tree decorating and carols like on Christchurch Terrace/Street.”*

Six respondents wanted to see more events or activities for older people, for example:

*“Events for the elderly citizens at Chelsea Old Town Hall.”*

Theme of comment*	Number of comments	Theme of comment*	Number of comments
Markets (food, stalls, antiques, flea)/farmers markets	21	Family events	3
Ideas for locations	18	Adult education	2
Music, theatre and cultural events/activities	9	Bringing people together	2
Christmas fairs/activities	7	Cafe/coffee morning	2
Events for older people	6	Community fair/street party	2
Activities for children/young people	5	Dog show/activities	2
Art, craft fairs/exhibitions	4	History events	2
Sports/leisure activities	4		

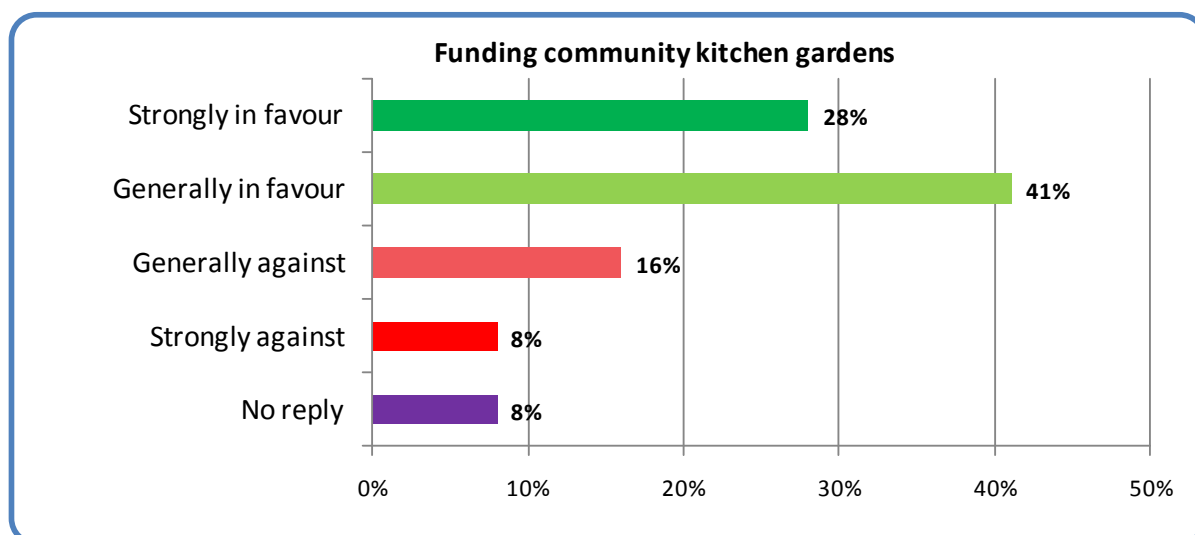
\*Themes shown with two or more comments

## Results: City Living Local Life initiative

### Community kitchen gardens

Community kitchen gardens create large planters in unused spaces for local people to grow vegetables, fruits, herbs and more. Gardeners meet regularly with people using the kitchen gardens to give advice and help.

Over two-thirds (69 per cent) were either strongly in favour (28 per cent) or generally in favour (41 per cent) of funding community kitchen gardens. However, almost a quarter (24 per cent) were either generally against (16 per cent) or strongly against (eight per cent) the idea.



*Graph shows percentages for the 469 responding to this survey*

Respondents were encouraged to suggest ideas for locations that planters could be located. These comments have been themed and summarised in the below table, but a full list of comments can be seen in appendix 2.

A total of 57 respondents suggested ideas for planters. Of these 15 suggested areas in or around World's End and nine suggested locations in or around St Luke's. Comments included:

*"St Luke's Churchyard."*

*"St Luke's Gardens/World's End Estate."*

*"On World's End estate where it meets King's Road - there's a large expanse of concrete. In all Kensington and Chelsea or Stanley ward primary school playgrounds."*

*"Cremorne Gardens, Westfield Gardens, Holland Park and other green spaces within the borough."*

*"They could be located in the communal green area of Elm Park Gardens, so we could get to know our neighbours."*

*"Everywhere as many as possible - great idea."*

*"Hospital grounds. If there is space. St Luke's grounds and other church grounds. Some residents unable to use their gardens - share a garden scheme."*

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## Results: City Living Local Life initiative

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Four respondents commented that it was a good idea, for example:

*"I don't garden myself but think it would be a wonderful idea."*

Three respondents felt they needed more information in order to suggest locations, for example:

*"What does a planter look like? If we knew perhaps we could make some informed suggestions."*

Two were concerned about the impact of pollution on such a scheme, for example:

*"Air pollution from traffic too great still to encourage kitchen gardens, because of fallout."*

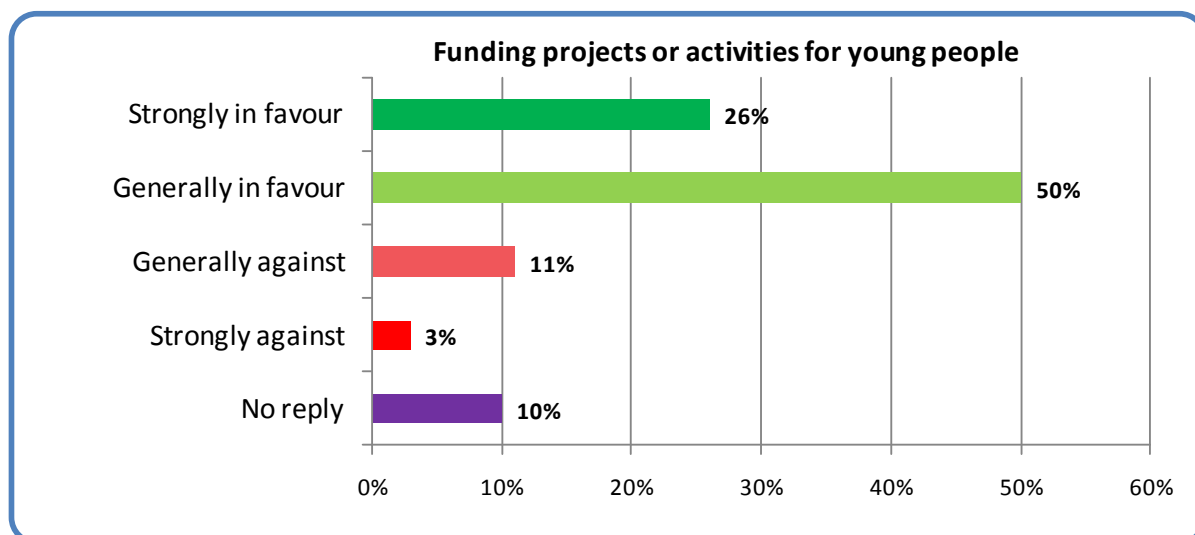
Theme of comment	Number of comments	Theme of comment	Number of comments
Ideas for locations	57	Don't know	1
Good idea	4	Other	1
More information needed	3	Seed banks	1
Lack of locations	2	Vandalism	1
Pollution	2		

## Results: City Living Local Life initiative

### Projects or activities for young people

Over three-quarters (76 per cent) of respondents were strongly in favour (26 per cent) or were generally in favour (50 per cent) of funding projects or activities for young people.

However, 14 per cent were either strongly against (three per cent) or generally against (11 per cent) funding such projects or activities.



**Graph shows percentages for the 469 responding to this survey**

Respondents were encouraged to suggest ideas for projects and activities for young people. These comments have been themed and summarised in the below table, but a full list of comments can be seen in appendix 2.

A total of 27 respondents suggested projects or activities relating to sport or leisure, for example:

*"A football pitch and tennis courts."*

*"Skateboard site, as in Hyde Park, with seats for viewing. Junior version for young children."*

*"Games e.g. football, as is organised by Turnham Green next to the railway. Also activities in the courtyard of the Town Hall."*

*"Sports competitions/team games."*

Eight respondents made suggestions in relation to art, music films or culture. Comments included:

*"Teaching kids to explore through images, stories and community sports day, community summer memories and intergenerational art projects."*

*"In Chelsea Theatre/Centre-drama and art."*

Four respondents had ideas for locations that activities could take place or were needed, for example:

*"Lack of activities for World's End Estate, petty crime. What about a football (five a side)?"*

## Results: City Living Local Life initiative

Four respondents also made reference to youth clubs, for example:

*"Bring back youth clubs with internet cafes and sports facilities. Any Council facilities not used in evenings - Chelsea Old Town Hall/Kensington Town Hall."*

Three respondents also suggested gardening projects, for example

*"Gardening and general exercise."*

Theme of comment*	Number of comments	Theme of comment*	Number of comments
Sport/leisure	27	Uniform activities - scouts, guides, police	3
Art, music, films, culture	8	Community projects	2
Ideas for locations	4	Don't know	2
Youth club/indoor space/community space	4	Enough is already available	2
Activities with older people	3	Good idea	2
Gardening	3	Work experience	2
Qualification/awards	3		

\*Themes shown with two or more comments

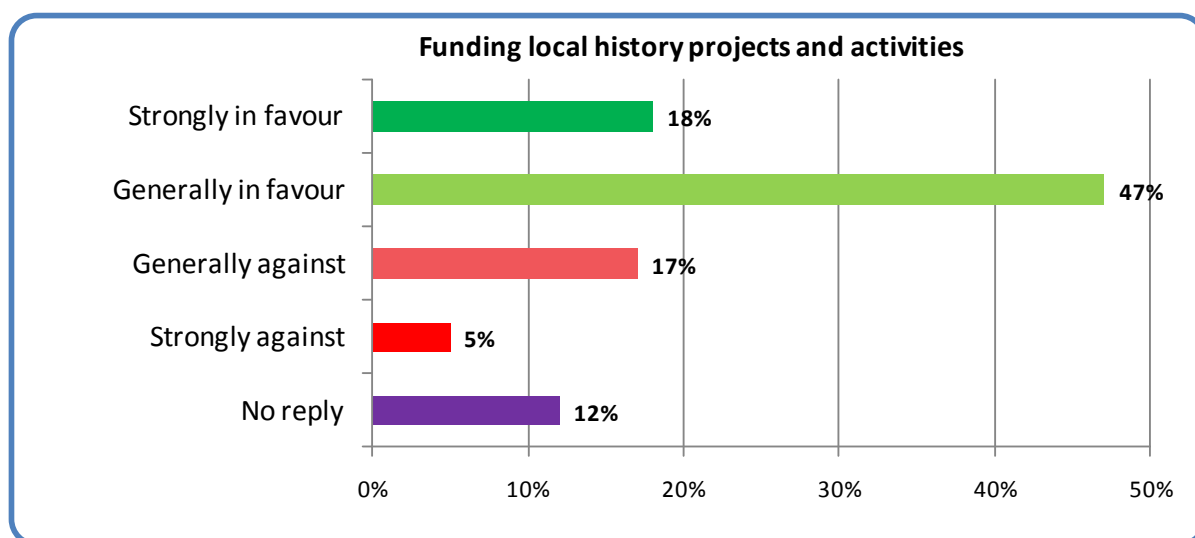


## Results: City Living Local Life initiative

### Local history projects and activities

Respondents were asked to what extent they were in favour of funding local history projects and activities. This could be anything from a local history week to producing and screening a film about the history of the ward.

Almost two-thirds (65 per cent) of respondents were either strongly in favour (18 per cent) or generally in favour (47 per cent) of funding local history projects and activities. However, over a fifth (22 per cent) were either strongly against (five per cent) or generally against funding such projects or activities.



*Graph shows percentages for the 469 responding to this survey*

Respondents were encouraged to suggest ideas for local history projects and activities. These comments have been themed and summarised in the below table, but a full list of comments can be seen in appendix 2.

Seven respondents suggested projects on local artists, for example:

*"Famous artists living in Chelsea."*

*"Tours/talks about local artists/residents - i.e. James McNeill, Whistler, Turner, Thomas Carlyle, etc."*

Six respondents suggested history exhibitions or lectures. Comments included:

*"Open up archives and old photo exhibitions etc. for example: - in Chelsea Library - already have some and more would be welcome."*

*"Historic photo exhibitions, recording personal memories of area, protection of older buildings in area and more conservation areas."*

Five respondents suggested projects specific to Stanley Ward, Chelsea or the whole borough, for example:

*"Knowledge of the ward in e.g. Georgian/Victorian times."*

## Results: City Living Local Life initiative

Five respondents suggested tours or walking tour, for example:

*“Guided tours of Brompton Cemetery, to encourage residents to treasure this “jewel” in exchange for a modest donation to the friends (I am already a guide there).”*

Five respondents suggested projects relating to the World Wars. Comments included:

*“To commemorate centenary of World War One, produce project about local heroes.”*

Theme of comment*	Number of comments	Theme of comment*	Number of comments
Local artists	7	Chelsea society	2
Exhibitions and lectures (photographic, archives)	6	Education	2
Chelsea/Stanley Ward/Borough wide projects	5	Film screenings/drama	2
Tours/walking tours	5	Gunter Estate	2
World Wars	5	Ideas for locations	2
Buildings/architecture	4	Involve young people	2
Brompton Cemetery	2		

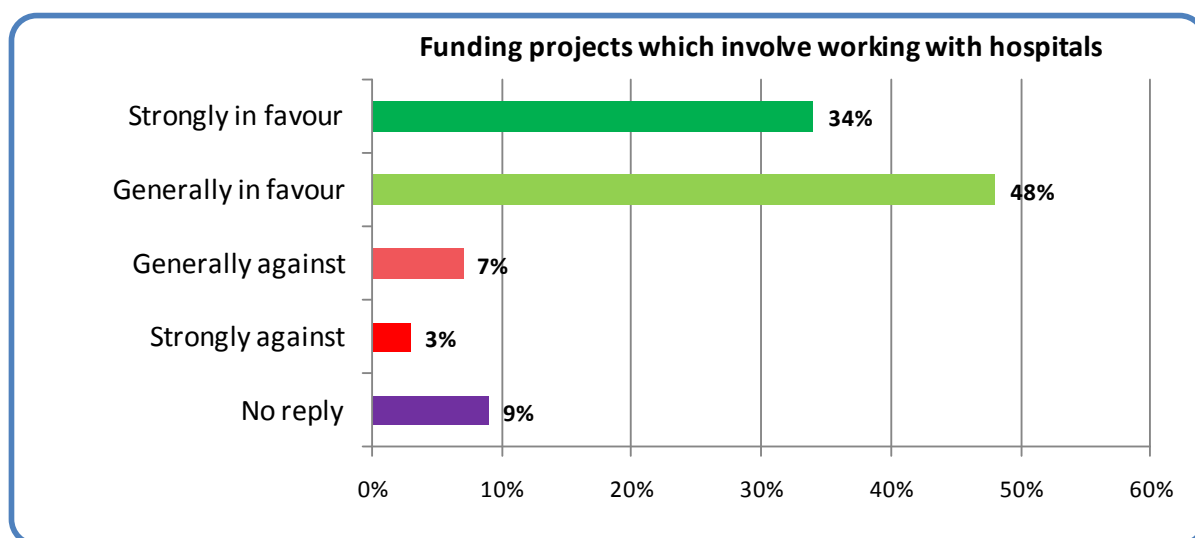
\*Themes shown with two or more comments

## Results: City Living Local Life initiative

### Working with Royal Brompton, Royal Marsden and Chelsea and Westminster hospitals

Respondents were asked to what extent they were in favour of funding projects which involve working with Royal Brompton, Royal Marsden and Chelsea and Westminster hospitals. This could include projects like encouraging community support for the Chelsea Community Hospital School which teaches in the Royal Brompton and Chelsea and Westminster hospitals.

A total of 82 per cent were either strongly in favour (34 per cent) or generally in favour (48 per cent) of funding projects which involve working with hospitals. However, one in ten (10 per cent) were either strongly against (three per cent) or generally against (seven per cent) the idea.



**Graph shows percentages for the 469 responding to this survey**

Respondents were encouraged to suggest ideas for projects the Council could work with local hospitals on. These comments have been themed and summarised in the below table, but a full list of comments can be seen in appendix 2.

Seven respondents, suggested projects or activities relating to raising awareness of health issues, for example:

*"Getting the young more aware of health issues, drugs, alcohol, tobacco, need for exercise."*

*"Daily events and classes to get people to be more aware and involved. People need to understand more about their bodies and medicine."*

Six respondents suggested reading to patients or visiting schemes, for example:

*"Encouraging local residents (especially young people) to "adopt" a long-term patient (for visits, reading, wheelchair walks etc)."*

*"Encourage retired residents to visit elderly lonely patients - perhaps this already happens?"*

Three respondents suggested arts and crafts activities, for example:

*"Arts projects in hospitals for all especially elderly and children."*

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## Results: City Living Local Life initiative

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Three suggested activities to raise funds or sponsor activities. Comments included:

*“Fund raising fairs and markets!”*

Three suggested wider volunteering in hospitals, for example:

*“Encourage residents to volunteer in hospital shops, trolley services etc.”*

Three commented that such schemes already exist or they are involved in them, for example:

*“They already have quite a number of initiatives in place.”*

A full list of comments can be found in appendix 2.

Theme of comment*	Number of comments	Theme of comment*	Number of comments
Awareness raising of health issues	7	Volunteering in hospitals	3
Visiting/reading	6	Animal scheme	2
Already exists/already involved	3	Hospital food	2
Art/craft/music	3	Other	2
Raising funds/sponsorship	3		

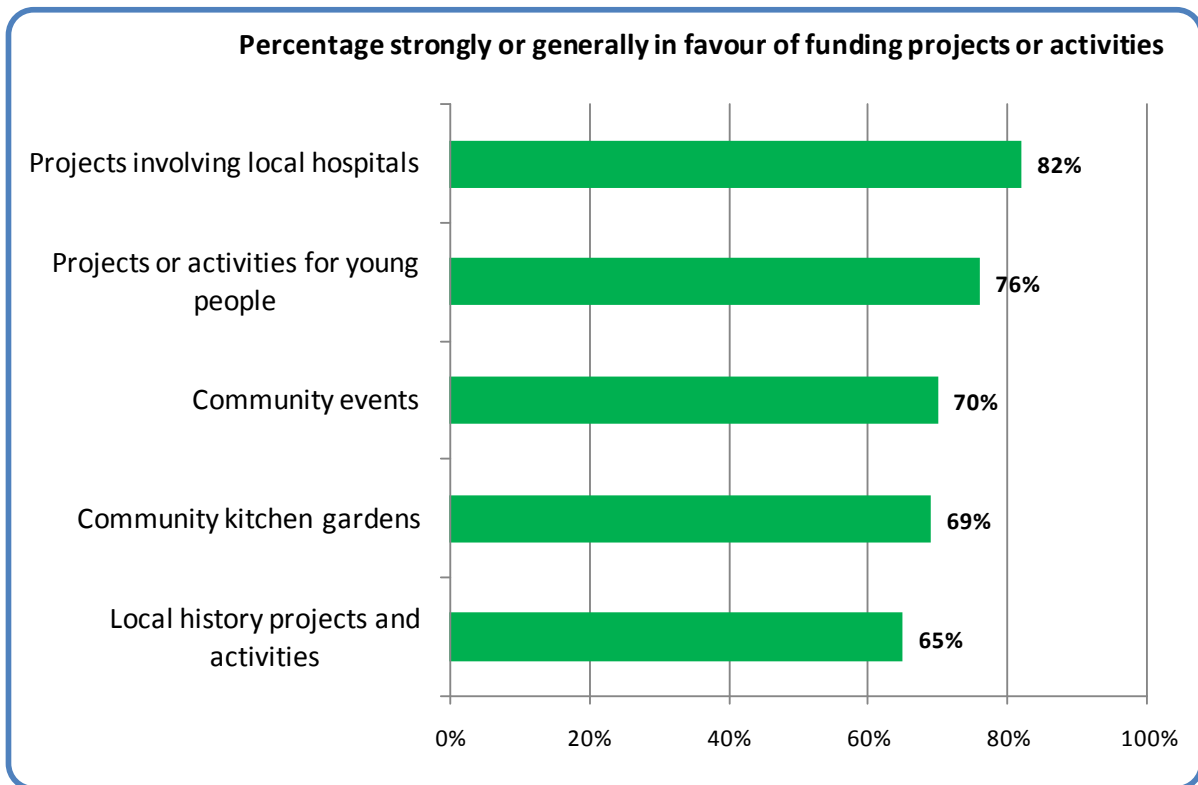
\*Themes shown with two or more comments

## Results: City Living Local Life initiative

### Projects and activities – summary of support

Projects involving local hospitals had the strongest support from respondents, with 82 per cent either strongly or generally in favour of funding such projects. Projects or activities for young people had the next strongest support with 76 per cent either strongly or generally in favour of this.

Local history projects attracted the lowest support of the projects put to respondents, with 65 per cent either strongly or generally in favour of such projects.



*Graph shows percentages for the 469 responding to this survey*

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## Results: City Living Local Life initiative

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### Other suggestions

Respondents were given an opportunity to suggest their own ideas for projects that would improve the local area.

A total of 16 respondents suggested environmental projects or commented on environmental issues. These comments ranged from suggestions for more trees, flowers or planters to comments asking for greater enforcement of littering issues, for example:

*"Encouraging the young to support their environment. Protect the varied trees planted annually in the borough. Amazing how many young saplings are vandalised."*

*"More tree planting."*

*"More flowers and trees in our community. Rewards for the greenest street and greenest balcony."*

*"Enforcement of rules against leaving rubbish on the pavement on non-collection days."*

Eight respondents indicated that they cannot take part in community projects, usually due to time constraints or age. Comments included:

*"Whilst I am happy to help if I can, and fully support this initiative, my career and other commitments mean I have little spare time."*

Seven respondents suggested activities or projects aimed at young people, for example:

*"Reading to children, in for example: - Town Hall, coffee shops."*

Six respondents suggested community events or general community projects, for example:

*"We should have more street parties which help bring people together."*

Six suggested that more could be done to support older people or suggested activities for older people, for example:

*"Combat loneliness for the elderly."*

Theme of comment*	Number of comments	Theme of comment*	Number of comments
Environmental projects/issues	16	Markets	4
Cannot take part	8	Traffic issues	4
Activities/projects for young people	7	Volunteering	4
Community events/projects	6	Community centres/hubs	3
Support/activities of older people	6	Crime or community safety projects	3
Art, music, culture	4	Cycle issues	3
Concentrate on basics/save money	4		

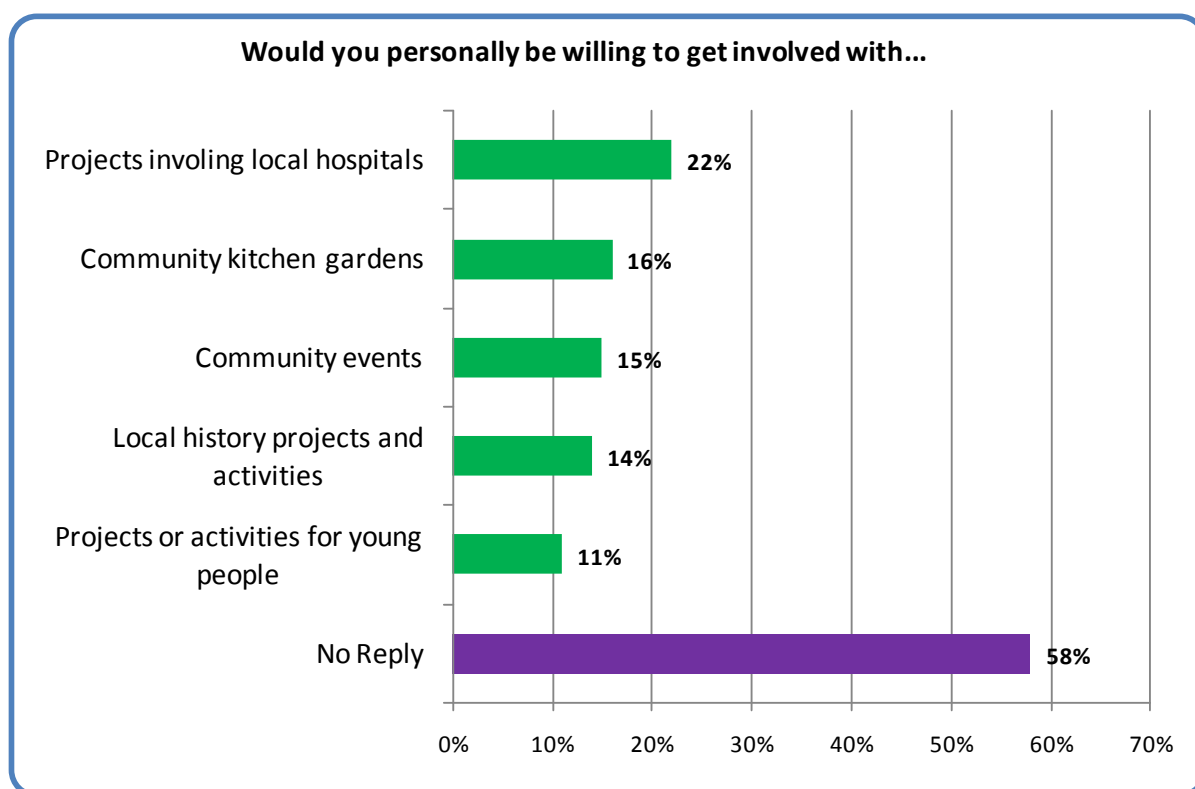
\*Themes shown with three or more comments

## Results: City Living Local Life initiative

### Willingness to get involved

Respondents were asked to provide their contact details if they wished to remain involved in the project. Some **180 respondents provided contact details**, which represents 38 per cent of respondents. Their contact details will be added to the City Living, Local Life contact list by the Community Engagement Team within the Policy and Partnerships Unit.

Over a fifth of respondents (22 per cent) indicated they would be prepared to get involved with projects involving local hospitals and 16 per cent would be willing to get involved with community kitchen gardens. Slightly less were willing to get involved in community events (15 per cent), local history projects (14 per cent) and projects for young people (11 per cent).



*Graph shows percentages for the 469 responding to this survey*

## Appendix one: Data tables

### Data Tables

Do you think any of the following issues need improving in your local area? By local area we mean within a 15 to 20 minute walk from your home. Please mark up to THREE of the following:

	Number	Percentage
Activities for families and young children	60	12.8%
Activities for older people	48	10.2%
Affordable decent housing	90	19.2%
Cleanliness of streets	125	26.7%
Community spaces of meeting places	27	5.8%
Employment opportunities	20	4.3%
The level of crime	74	15.8%
The level of pollution	70	14.9%
The level of traffic congestion	184	39.2%
Parks and open spaces	62	13.2%
Parking for residents and visitors	154	32.8%
Planning and construction	82	17.5%
Public transport	22	4.7%
Road and pavement repairs	79	16.8%
Rubbish collections	48	10.2%
Sports and leisure activities	59	12.6%
Something else	75	16.0%
No Reply	28	6.0%

To what extent would you be in favour of funding community events in locations such as Chelsea Green or elsewhere in Stanley Ward?

	Number	Percentage
Strongly in favour	80	17.1%
Generally in favour	248	52.9%
Generally against	79	16.8%
Strongly against	28	6.0%
No response	37	7.9%
Total	469	100%

To what extent would you be in favour of funding community kitchen gardens?

	Number	Percentage
Strongly in favour	129	27.5%
Generally in favour	193	41.2%
Generally against	76	16.2%
Strongly against	35	7.5%
No response	37	7.9%
Total	469	100%



## Appendix one: Data tables

**To what extent would you be in favour of funding projects or activities for young people?**

	Number	Percentage
Strongly in favour	121	25.8%
Generally in favour	235	50.1%
Generally against	52	11.1%
Strongly against	14	3.0%
No response	49	10.4%
Total	469	100%

**To what extent would you be in favour of funding local history projects and activities?**

	Number	Percentage
Strongly in favour	86	18.3%
Generally in favour	220	46.9%
Generally against	80	17.1%
Strongly against	25	5.3%
No response	58	12.4%
Total	469	100%

**To what extent would you be in favour of funding projects which involve working with the Royal Brompton, Royal Marsden and Chelsea and Westminster Hospitals?**

	Number	Percentage
Strongly in favour	158	33.7%
Generally in favour	227	48.4%
Generally against	33	7.0%
Strongly against	12	2.6%
No response	44	9.4%
Total	469	100%

**Would you personally be willing to get involved in...**

	Number	Percentage
Local community events	68	14.5%
Community kitchen garden projects	73	15.6%
Projects or activities for young people	53	11.3%
Local history projects or activities	65	13.9%
Projects involving local hospitals	103	22.0%
No response	273	58.2%

**Are you....**

	Number	Percentage
...male?	180	38.4%
...female?	241	51.4%
No response	48	10.2%
Total	469	100%

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## Appendix one: Data tables

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### Which age group do you belong to?

	Number	Percentage
Under 18	1	0.2%
18-25	3	0.6%
26-39	67	14.3%
40-59	157	33.5%
60 plus	204	43.5%
No response	37	7.9%
Total	469	100%

### How do you identify yourself?

	Number	Percentage
White	383	81.7%
Black or Black British	8	1.7%
Asian or Asian British	4	0.9%
Mixed	7	1.5%
Any other group	8	1.7%
No response	59	12.6%
Total	469	100%

### How long have you lived in the Royal Borough of Kensington and Chelsea

	Number	Percentage
Less than a year	13	2.8%
More than a year, but less than two years	14	3.0%
More than two years, but less than five years	26	5.5%
More than five years	387	82.5%
No response	29	6.2%
Total	469	100%

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## Appendix two: Open comments

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### Written comments

This appendix contains the written comments documented by respondents in response to the open questions within the questionnaire.

Comments have been sorted into themes and where comments relate to more than one theme, the comment will appear in both places.

### If you said something else needs improving, please tell us about it here.

#### Activities for older people/care for older people

- (1) Please make spitting in public an offence as it is so awful and unpleasant. Chelsea, it's already good but could be even better (no rubbish bags on street awaiting collection, not pleasant). More care for the elderly - free nursing etc. Love things like Duke of York market, yummy food and good for the community.
- Funding for art classes was cut for the elderly. I would help if it was restored for the borough residents.
- Social services - training of staff - social workers require specific skills which are found lacking. Lack of advocates to help ill and vulnerable folks - especially aged who are left to cope on their own and forgotten.
- This area needs more places for 50+ citizens to gather and live at affordable prices.
- Too many older residents isolated due to social changes, due to isolation, Chelsea does not have old style community, it's too posh but, it does have older residents, they become ill and a drain on NHS etc. and you need to address this.

#### Activities for young people/children

- A child-friendly and affordable cafe and venue where children can indulge in affordable workshops, meals/family meals. A community hub that is affordable.
- Activities for young people.
- Indoor place for teenagers who hang around outside the late night shops with nowhere to gather together and nothing to do in the evening.
- Promotion of the arts for young adults and children. Too many activities involving the arts are too expensive for young people to get involved in.

#### Affordable housing

- As Hyde Park, Battersea Park, are nearby - open spaces and activities are well catered for. But one thing the ward needs less of is affordable/social housing. There is far too much already - so please stop saying yes to developers who use the ward as their dumping ground.
- Cheaper housing.
- Given the price of housing in the ward and the fact that close to 50 per cent of properties are bought by wealthy foreigners. I think the Council needs to ensure that the area remains a vibrant place where people who work in London can afford to live. There is a risk that in the long term the area becomes empty and dead especially if a significant proportion of properties are left empty for a long time.
- Stanley Ward has overkill of social and affordable housing - with more being built. Stop planners using ward as their dumping ground.
- This area needs more places for 50+ citizens to gather and live at affordable prices.
- Traffic dreadful. Need for affordable housing in this area.

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## Appendix two: Open comments

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- We are surrounded already by affordable housing. More visitor parking, pavements in the King's Road end of Fernshaw Road, pavements are dangerous especially for people like me with chronic osteoporosis, plus more tree planting at this end please.
- We lessees would have affordable decent housing, if you would get rid of the great of iniquitous TMO which you have forced on us.

### **Business, economic development**

- (1) More greenery. (2) Less noise pollution including planes. (3) Remove gum from pavements. (4) Remove gambling shops for example:- William Hill.
- Betting shops - associated with street drinkers.
- 1. Urban beautification - some shop fronts and retaining walls are grim, lack of gardening. 2. Cycle lanes/wrong way systems.
- Less empty shops due to high rents. More established non-chain shops.
- Less empty shops, less chains, over the years Chelsea has lost as many shops of legendary status to high rents.
- More chicken shops.
- More local delicatessen, organic food.
- Need to find ways to energise and ultimately finding employment for the homeless and helpers in the area.

### **Community kitchen garden**

- Perhaps in the new development on Lots Road (old power station) there can be a community vegetable garden there.
- Two things: Single biggest menace is basement construction - we are plagued with noise, dirt and construction trucks. Secondly nowhere to garden - would love some land set aside for urban allotments.

### **Council Tax/Council finances**

- Decrease Council Tax. Decrease bureaucracy in Town Hall, Reintroduce Town Hall in Chelsea - Kensington and Chelsea is unworkably large.
- I think too much is spent on unnecessary services. Help out the people who need it. Stop replacing our pavements and other such things.
- Just stop spending and reduce the council tax. Copy Wandsworth not the labour councils. More rubbish bins near Slaidburn Street SW10.

### **Crime, community safety, CCTV, anti-social behaviour**

- (1) Recycling opportunities for those living in Doughty House. (2) CCTV on Netherton Grove - car damage and frequently find men urinating at all hours of the day at the end of the cul-de-sac.
- (1) Street lighting. (2) Overly noisy parties at [named address].
- Betting shops - associated with street drinkers.
- Anti social behaviour at mainly social housing.
- Crime reduction.
- Interaction between local police and local people. In short, more bobbies on the beat and such bobbies making eye contact with people and nodding to them etc. and chatting when out and going into shops to greet staff etc, etc. Importantly such bobbies should patrol singly (this is a very safe area) so as not to chat only to each other.
- More frequent police presence to prevent so called "petty-crime".
- More police presence/foot patrols would be welcome.

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## Appendix two: Open comments

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- Noise levels from the football pitches by St Luke's - they open late and the noise of the ball hitting the fence and people hanging around afterwards is anti-social. Helicopters can also be a nuisance at night.
- Street loitering and crime: - drug dealing, anti-social gathering and drinking in the street. More police to tackle all of these issues.
- The level of noise and disruption late at night/early morning from weekend revellers at King's Road clubs and no police to shut them up.
- The Methodist church centre in King's Road has become a magnet for European anti-social alcoholics, drug addicts and groups of men who give the impression of being up to no good. All of them use Chelsea Library as their all-day hang out monopolising all the computers and creating an unpleasant, aggressive atmosphere. They sometimes cause anti social behaviour in the King's Road that has on occasion involved the police.
- The policing of the "beach" and area on Fulham Road. Too many late night club licenses.
- The small square at the end of Jubilee Place is a tip: rubbish, drunkards etc.
- There are loads of private gardens in Chelsea but all say (including Elm Park Gardens) no dogs allowed! This is really bad as my flat is owned outright, privately and I can't use this lovely garden for my dog. Also I was threatened at knifepoint right outside my block by my neighbour's friend and there is no security what so ever. We need cameras on the street outside/inside each block.
- There is no policing of youths and louts being a pest.
- Young men "racing cars". This usually occurs between midnight and 2am.

### Cycling on pavements

- Cyclist behaviour - they go on pavements. I live on Gunter Grove: - they cycle on the pavement even against the traffic direction. Dangerous for pedestrians emerging from their yards and on the pavement itself. Also dangerous/inconsiderate cycling practices, elsewhere, especially at cross-roads.
- Enforcement of road regulations against cyclists who rides bikes on pavement!
- The control of cyclists: - For pedestrians cyclists are a menace! Measures must be taken to: - 1. Stop cyclists ignoring red traffic lights and zebra crossings. 2. Cycling the wrong way down one-way streets. 3. Cycling on the pavements.
- The drainage of rain from the road (Gunter Grove) is poor and heavy traffic means dirty water gets sprayed over the walls ruining any painting done to improve garden walls. Also too many cyclists use the pavement.

### Cycling/cycle routes

- 1. Urban beautification - some shop fronts and retaining walls are grim, lack of gardening. 2. Cycle lanes/wrong way systems.
- A more favourable climate for Cycling. By this I mean more cycle parking hoops and above all cycle routes that connect up to keep cycles off the main roads. I should like to see the southern end of Gilston Road and the eastern end of Elm Park Road two-way for cyclists. Also I hope the talked about pedestrian and cyclists bridge at Imperial Wharf will be built across the Thames. Lastly Battersea Bridge is extremely dangerous and a death trap waiting for a victim. I would like to see the concrete and metal barriers beside the road removed completely.
- Ease of cycling.
- Safer roads, so that children are free to roam, without being at risk and for cyclists.

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## Appendix two: Open comments

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### Disabled access

- Absolutely no disabled access in King's Road Cineworld, and only two screens accessible at Cineworld in Fulham Road. All cinemas should cater for disabled.

### Dog fouling

- Cleaning up dog waste and prosecute owners.
- Clearing up dog mess in little bags on the pavement - or preventing it happening.
- Continued dog mess on the pavement. (Fernshaw Road).
- Dog fouling on streets.
- Dog mess: - Slippery pavements - green slime, several people have fallen down around Gertrude/Hobury/Lamont Road area.
- Dog waste bins. Fed up with seeing people leaving dog waste on pavement, kerbs or around base of trees.
- More effort to discourage dog dirt.
- Most dog owners now take the trouble to clean up after their dogs but then leave the bags on the pavement. Give the receptacles attached to nearby posts for this purpose? There is no notice to indicate this is so.
- Our streets are swept regularly and the job is done well. However, too many dog owners do not clean up after their dogs have done their business. Particularly bad for visibly impaired.
- Pavement repairs - Langton Street should be upgraded to same quality as surrounding. Something else: - Dog waste bins - more needed-streets opposite World's End Estate.
- Perhaps more bins needed, as it seems this is where/when people litter for lack of them...people leaving dog mess in plastic bags - this is not clearing up after your dog! It used to be nice to see more benches/areas away from traffic to sit but don't know where.
- Stop dogs fouling streets/plastic "poop" bags being thrown in the street - could you have equivalent of traffic wardens doing on the spot fines.
- Target and enforce offenders who place rubbish on wrong day - always same place/people. Punish/enforce dog foulers on pavements/dog mess.
- The high level of dogs fouling pavements/gardens in Fernshaw Road.
- Tougher measures for irresponsible dog owners (fouling, noise etc).

### Double glazing

- The Sandhills need to replace the windows to double glazed highly needed.

### Energy efficiency

- Energy efficiency.

### Exercising dogs

- Very few places where a dog can be let off a lead open to the public. Many pavements very uneven.

### Flooding/drainage

- Beaufort Street by the post box always floods with heavy rain. I have been here 60 years and it is unchanged by Chelsea Park Gardens.
- The drainage of rain from the road (Gunter Grove) is poor and heavy traffic means dirty water gets sprayed over the walls ruining any painting done to improve garden walls. Also too many cyclists use the pavement.

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## Appendix two: Open comments

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- There never seem enough dustbins by bus stops - along Fulham Road by Chelsea and Westminster Hospital and opposite church it is appalling. Permanently blocked drain - huge puddle at junction Fulham Road/Edith Grove.

### Gritting

- Side roads are always left ungritted during bad winter weather. Pavements are left unswept.

### High speed broadband

- High-speed broadband, quieter buses.

### Markets

- (1) Please make spitting in public an offence as it is so awful and unpleasant. Chelsea is already good but could be even better (no rubbish bags on street awaiting collection, not pleasant. More care for the elderly - free nursing etc. Love things like Duke of York market, yummy food and good for the community.
- How about a Saturday market where the World's End Square is by the theatre. Farmers Market. It is a deal.

### Mental health

- Care in the community fails because of cutbacks. We have a paranoid schizophrenic neighbour whose health has deteriorated, however she's left and is making our lives hell since she's crying and banging all night and preventing us from sleeping.

### Noise, noise pollution

- (1) More greenery. (2) Less noise pollution including planes. (3) Remove gum from pavements. (4) Remove gambling shops for example: - William Hill.
- (1) Street lighting. (2) Overly noisy parties at [named address].
- 1. Traffic congestion at South Kensington station - buses very delayed - need to rethink new road layout. Also at Fulham Road/Sydney Street - new pedestrian crossing on Fulham Road causes delays. 2. Avoid excessive development - including Crossrail 2 station at Dovehouse Street! 3. Campaign against aircraft noise - especially at night and early morning.
- Aircraft noise.
- Basements clog up streets, cause house damage to adjoining neighbours, cannot reclaim costs. No benefit to neighbours noise and filth.
- I live in a street where because (a) it is a rat run for people trying to get to the King's Road at the Fulham Road (b) It is too narrow for two cars to pass. I am bothered by people at giving, hooting their horns and causing damage to residents' parked cars.
- I live in Tryon House which is behind the Kings Road shops on Mallord Street. Every night between 9pm-11:30pm the restaurant on King's Road dumps garbage containing bottles into the garbage shed. Produces a deafening roar of a clatter - qualifies as noise pollution.
- Increase in air traffic. There is a flight at approximately 4:40am.
- Noise.
- Noise control - house parties etc. Construction should not be allowed on Saturdays.
- Noise control resources are spread very thinly.



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## Appendix two: Open comments

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- Noise levels from the football pitches by St Luke's - they open late and the noise of the ball hitting the fence and people hanging around afterwards is anti-social. Helicopters can also be a nuisance at night.
- Noise pollution is horrible, particularly from buses, lorries and taxis.
- Noisy neighbours in private blocks (like Meriden Court) - but Kensington and Chelsea is already doing what it can. In a tiny flat, parties were being held last summer until 3am. Your "noise patrol" came (when I requested) and put a stop to that. They also sent a warning letter. (Bravo!!)
- Regulations for noisy neighbours and type of flooring that can be installed in old houses.
- Sound pollution - the roaring of car and motorcycle engines racing down our street is terrible!!
- The amount of restricted parking signs affecting residents parking due to constant construction and relevant issues. Limit planning building activity - traffic impossible. Three basements due in Park Road - impossible noise.
- The level of noise and disruption late at night/early morning from weekend revellers at King's Road clubs and no police to shut them up.
- The noise from pubs and clubs between 2am and 5am is awful being woken up by drunken shouting and cars in the middle of the night.
- There have been disturbances from burglar alarms from [number given] Fernshaw Road and from [number given] Edith Terrace, often late at night.
- Traffic noise on Gunter Grove/pavement on Gunter Grove/speed limit .

### **Parking issues, residents parking, visitor parking**

- I should like to have vouchers for parking for visitors
- Hortensia Road traffic chaos on "Chelsea FC" at home days to allow parking on both sides, two way traffic and access for diverted buses all at once is insanity. This is an old complaint and nothing ever gets done about it...
- I have lived here at Knight's House for 50 years and am now in my eighties, but to have friends come to visit me, there are always difficulties with parking. Don't I qualify for a parking permit.
- I would like a voucher system that allowed each household say five visitor parking permits per year, to allow us just occasionally to invite friends to stay overnight. I would also like an end to the cynical culture like pouncing of traffic wardens on residents who can't find parking spaces the previous night to have to rush out to move their cars from meter spots by 8am or get a ticket at 8.01am.
- Less eager parking attendants would be more pleasant.
- Parking for residents and visitors.
- Parking on/near Edith Grove is very hard due to lack of spaces and new schemes.
- Parking: - Parking on yellow lines in off-hours has made certain streets difficult to manage and parking impossible. Planning: - Please stop approving basement extensions. They destroy neighbour's lives for a year!
- Some restriction on planning permission being granted to too many homes in a road or square and at the same time. And parking restrictions for work trucks and skips.
- The amount of restricted parking signs affecting residents parking due to constant construction and relevant issues. Limit planning building activity - traffic impossible. Three basements due in Park Road - impossible noise.
- There are disabled/car club parking bays that don't appear to be in use.
- Too many vehicles keeping engines on while parking.



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## Appendix two: Open comments

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- We are surrounded already by affordable housing. More visitor parking, pavements in the King's Road end of Fernshaw Road, pavements are dangerous especially for people like me with chronic osteoporosis, plus more tree planting at this end please.

### Parks, open spaces

- As Hyde Park, Battersea Park, are nearby - open spaces and activities are well catered for. But one thing the ward needs less of is affordable/social housing. There is far too much already - so please stop saying yes to developers who use the ward as their dumping ground.
- Gardens!
- I wish we could have access to private parks for a fee, no matter how high.
- More public open spaces for example: - Dovehouse Green type of small parks.
- There are loads of private gardens in Chelsea but all say (including Elm Park Gardens) no dogs allowed! This is really bad as my flat is owned outright, privately and I can't use this lovely garden for my dog. Also I was threatened at knifepoint right outside my block by my neighbour's friend and there is no security what so ever. We need cameras on the street outside/inside each block.

### Pavement repairs

- Congestion is particularly bad at the moment. Too many planning applications for basements. Pavements are dangerous because of tripping up.
- Especially pavement repairs.
- Pavement repairs - Langton Street should be upgraded to same quality as surrounding. Something else: - Dog waste bins - more needed-streets opposite World's End Estate.
- The pavements at the junction of King's Road and Old Street are in an appalling condition; time is even a gulley without drainage.
- Traffic noise on Gunter Grove/pavement on Gunter Grove/speed limit.
- Very few places where a dog can be let off a lead open to the public. Many pavements very uneven.
- We are surrounded already by affordable housing. More visitor parking, pavements in the Kings Road end of Fernshaw Road, pavements are dangerous especially for people like me with chronic osteoporosis, plus more tree planting at this end please.

### Pedestrian streets/crossings

- More pedestrian streets and more trees please. South Kensington a big success.
- Safer pedestrian crossings (for example: - King's Road/Old Church Street and King's Road/Beaufort Street, very dangerous.
- More trees and safer crossing for pedestrians and bikes.
- Pelican crossing points along King's Road. Especially junction of King's Road and Old Church Street. There is no safe way to cross Old Church Street with the traffic lights.

### Planning, developments and building works

- 1. Additional funding for schools to offer - additional activities/training. 2. Stricter planning regulations limiting two-level basement developments in terraces.
- 1. Traffic congestion at South Kensington station - buses very delayed - need to rethink new road layout. Also at Fulham Road/Sydney Street - new pedestrian crossing on Fulham Road causes delays. 2. Avoid excessive development - including Crossrail 2 station at Dovehouse Street! 3. Campaign against aircraft noise - especially at night and early morning.

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## Appendix two: Open comments

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- Basement planning.
- Basements clog up streets, cause house damage to adjoining neighbours, cannot reclaim costs. No benefit to neighbours noise and filth.
- Congestion is particularly bad at the moment. Too many planning applications for basements. Pavements are dangerous because of tripping up.
- Control of the contractors cutting basements but I think that you are going to deal with that through planning power.
- Don't want the Remembrance Hall on Flood Street, horribly developed!
- Greater supervision of building activity.
- Not something else but again do something about the sub-basement planning - the work makes residents' life a misery for months and years.
- Parking: - Parking on yellow lines in off-hours has made certain streets difficult to manage and parking impossible. Planning: - Please stop approving basement extensions. They destroy neighbour's lives for a year!
- Permits for building are making residential life impossible for taxpaying residents.
- Planning restriction on basements.
- Protecting our homes from overseas developers who pay no tax but ruin our environment. The planning department should be more robust.
- Some restriction on planning permission being granted to too many homes in a road or square and at the same time. And parking restrictions for work trucks and skips.
- The amount of restricted parking signs affecting residents parking due to constant construction and relevant issues. Limit planning building activity - traffic impossible. Three basements due in Park Road - impossible noise.
- Too many projects at once. We have had work going on for seven years and it continues. We took 15 months to complete our update, others are taking 30 months plus there are continual planning notices and changes.
- Transformation of Elm Park Mews into a personal street.
- Two things: - Single biggest menace is basement construction - we are plagued with noise, dirt and construction trucks. Secondly nowhere to garden - would love some land set aside for urban allotments.
- Way too much building work, both current and impending.
- We want no more double basements. They disrupt the neighbourhood and cause eco problems.

### Positive comments/satisfied

- I am happy with all the above.
- I don't think anything needs improving. It is an excellent place to live. If anything, residents should treat the area with more respect, they shouldn't expect extra funding.
- There is a smart new pavement outside Dover Court, recently finished. I thought the work was very well managed.
- There's always room for improvement. Generally speaking, we are very fortunate to live in a great environment, which is well-run by the borough council.
- We think on the whole, the facilities and projects in the ward are really pretty good.

### Public transport - buses, trains, tubes

- A tube extension to World's End would make an enormous difference to this area.

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## Appendix two: Open comments

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- Bus drivers - please could buses not drive off before elderly people have sat down. Could drivers also open doors once they have closed for people who have run to catch the bus once closed. Some services don't know the route they are driving on!
- High-speed broadband, quieter buses.
- This area needs urgently a tube station. Meanwhile it would help if the buses don't stop as often (they stop every 100 metres).
- Tube station, buses should be faster, less stops.

### Recycling

- (1) Recycling opportunities for those living in Doughty House. (2) CCTV on Netherton Grove - car damage and frequently find men urinating at all hours of the day at the end of the cul-de-sac.
- More recycling bins in my building - Neville Court and more bulb planting.

### Refuse collection/rubbish bags on street

- (1) Please make spitting in public an offence as it is so awful and unpleasant. It's already good but could be even better (no rubbish bags on street awaiting collection, not pleasant). More care for the elderly - free nursing etc. Love things like Duke of York market, yummy food and good for the community.
- Garbage bins (underground) with openings at street level like in other large European cities. Seeing garbage bags on the street is just not nice!
- I am a Callow Street resident. The street is really dirty. Cannot work with only two days collections. Never sweepers around. Need bins for residents.
- Rubbish collections twice a week are unnecessary and expensive. Once a week is more than enough. Most of the country has collections once a fortnight. Many people put their rubbish out the night before which encourages foxes.
- Some local stretches of Old Church Street and around do suffer from litter bugs: - food and drink and plastic bags etc. And sometimes it is foxes breaking open bags of food/refuse in the streets, but generally standards are good.
- Target and enforce offenders who place rubbish on wrong day - always same place/people. Punish/enforce dog foulers on pavements/dog mess.

### Rubbish bins

- Just stop spending and reduce the council tax. Copy Wandsworth not the Labour councils. More rubbish bins near Slaidburn Street SW10.
- More rubbish bins for pedestrians.
- Need waste paper baskets for people's rubbish: - plastic bags, bottles, tins, glasses, dog mess etc--to stop people leaving these on pavements or through garden fences.
- Perhaps more bins needed, as it seems this is where/when people litter for lack of them. People leaving dog mess in plastic bags - this is not clearing up after your dog! It used to be nice to see more benches/areas away from traffic to sit but don't know where.
- There never seem enough dustbins by bus stops - along Fulham Road by Chelsea and Westminster Hospital and opposite church it is appalling. Permanently blocked drain - huge puddle at junction Fulham Road/Edith Grove.

### Safer roads

- Safer roads, so that children are free to roam, without being at risk and for cyclists.

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## Appendix two: Open comments

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### Schools and education

- 1. Additional funding for schools to offer - additional activities/training. 2. Stricter planning regulations limiting two-level basement developments in terraces.
- Best to tackle early education to give young people a good start in life and related activities.
- Better state schooling options.
- State school opportunities.
- State schools - there are not enough, both my children have to go privately (which we can't afford) as they didn't get into schools in the area.

### Social work

- Social services - training of staff - social workers required specific skills which are found lacking. Lack of advocates to help ill and vulnerable folks - especially aged who are left to cope on their own and forgotten.

### Speeding/traffic calming

- There is a massive amount of speeding in Elm Park Gardens. I think speed bumps should be introduced to stop this.
- Traffic noise on Gunter Grove/pavement on Gunter Grove/speed limit.

### Spitting

- (1) Please make spitting in public an offence as it is so awful and unpleasant. Chelsea is already good but could be even better (no rubbish bags on street awaiting collection, not pleasant). More care for the elderly - free nursing etc. Love things like Duke of York market, yummy food and good for the community.

### Sport/leisure facilities

- I wish there was a tennis court close to my apartment.
- More trees should be planted along Fulham Road. The swimming pool at Chelsea Sports Centre should be cheaper and cleaner.
- Revamp public swimming pool.

### Street cleaning

- (1) More greenery. (2) Less noise pollution, including planes. (3) Remove gum from pavements. (4) Remove gambling shops for example:- William Hill.
- Cleaning of moss on some pavements.
- Dog mess: - Slippery pavements - green slime, several people have fallen down around Gertrude/Hobury/Lamont Road area.
- I am a Callow Street resident. The street is really dirty. Cannot work with only two day collections. Never sweepers around. Need bins for residents.
- I have ticked cleanliness of streets. More should be done to ensure that food outlets manage their neighbourhood, the mess outside some eateries is appalling (Byron have been tackled and was a case in point) but supermarkets and McDonalds need to be more responsible for the waste they create.
- Side roads are always left ungritted during bad winter weather. Pavements are left unswept.
- Some local stretches of Old Church Street and around do suffer from litter bugs: - food and drink and plastic bags etc. And sometimes it is foxes breaking open bags of food/refuse in the streets, but generally standards are good.

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## Appendix two: Open comments

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- The small square at the end of Jubilee Place is a tip: rubbish, drunkards etc.
- World's End restaurants should be asked to keep pavements outside cleaned every day (i.e. washed) (already reported).

### Street lighting

- (1) Street lighting. (2) Overly noisy parties at [named address].

### Street names/numbering

- All premises in King's Road should display their street number. Also the street labels should show (at junctions) "No's 1-200" etc. so that people can judge where the premises they seek is likely to be.

### Traffic congestion

- 1. Traffic congestion at South Kensington station - buses very delayed - need to rethink new road layout. Also at Fulham Road/Sydney Street - new pedestrian crossing on Fulham Road causes delays. 2. Avoid excessive development - including Crossrail 2 station at Dovehouse Street! 3. Campaign against aircraft noise - especially at night and early morning.
- Congestion is particularly bad at the moment. Too many planning applications for basements. Pavements are dangerous because of tripping up.
- I live in a street where because (a) it is a rat run for people trying to get to the King's Road and the Fulham Road (b) It is too narrow for two cars to pass. I am bothered by people hooting their horns and causing damage to residents' parked cars.
- Roads between Fulham and King's Road are blocked
- The horrible traffic during Chelsea games. We cannot even leave our underground garage as Hortensia Road becomes one-way and is fully blocked.
- Traffic dreadful. Need for affordable housing in this area.

### Traffic management/layout

- Edith Grove needs better traffic management. Speed cameras.
- Entry into Edith Grove from Edith Terrace - Driver's view blocked by vans parked in Edith Grove.

### Trees, plants, greenery

- (1) More greenery. (2) Less noise pollution, including planes. (3) Remove gum from pavements. (4) Remove gambling shops for example:- William Hill.
- More pedestrian streets and more trees please. South Kensington a big success.
- More recycling bins in my building - Neville Court and more bulb planting.
- More trees and safer crossing for pedestrians and bikes.
- More trees should be planted along Fulham Road. The swimming pool at Chelsea Sports Centre should be cheaper and cleaner.
- Plant more beautiful trees please. As above good for the environment and give enormous pleasure to everyone - also encourages wildlife.
- Trees! We need more in as many places as possible on Kensington and Chelsea streets - try a "sponsor a tree" on your streets scheme - work with resident associations.
- We are surrounded already by affordable housing. More visitor parking, pavements in the King's Road end of Fernshaw Road, pavements are dangerous especially for people like me with chronic osteoporosis, plus more tree planting at this end please.

### Community events – comments about type of event and suggestions for locations

#### Activities for children/young people

- A community hall with sports and games for the teenagers. Snooker, gym, acting, ping pong, coffee bar to hang out with friends off the streets.
- Anything kid-friendly preferably outdoors.
- Arts and children's activities.
- Children's games/recreation. Advice for young parents. Cookery demonstrations/home economics (with co-operative).
- Events for young children and families.

#### Adult education

- Adult education.
- Children's games/recreation. Advice for young parents. Cookery demonstrations/home economics (with co-operative).

#### Art, craft fairs/markets/exhibitions

- Art and craft market.
- Art exhibitions and also local history. Not noisy concerts.
- Arts and children's activities.
- Music events, garden party, arts events.

#### Bringing people together

- Project where younger persons could work alongside older persons.
- Some way of bringing the well-off and less well-off members of the ward into contact.

#### Cafe/coffee morning

- A community hall with sports and games for the teenagers. Snooker, gym, acting, ping pong, coffee bar to hang out with friends off the streets.
- Coffee morning at Chelsea Green-Xmas light opening.

#### Car boot sale

- A car boot sale or Farmers market once a month in Worlds End Plaza.

#### Car free days

- Farmers Market at Park Walk School. Car free Sundays on certain streets for children to ride bikes, play football etc.

#### Car shows

- Car exhibitions.

#### Charity events

- Charity events for example: - raising funds for hospitals which are on our doorstep.

#### Christmas fairs/activities

- 1. Christmas on Chelsea Green. 2. Dog shows on any suitable outdoor space. 3. More local events in Chelsea Town Hall.



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## Appendix two: Open comments

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- Christmas Fair on Chelsea Green like the Belgravia/Grosvenor one with major sponsors perhaps Cadogan Estate and local estate agents with stalls rented, Father Christmas etc.
- Christmas market, farmers market selling fresh vegetables and food.
- Christmas tree decorating and carol like on Christchurch Terrace/Street.
- Coffee morning at Chelsea Green-Xmas light opening.
- Flower stalls, fruit and vegetable stalls, e.g. by hospitals, strolling musicians as in Peter Jones at Xmas.
- Summer concerts, Christmas.

### Community fair/street party

- Community Fair.
- Fete/community gathering in St Luke's Gardens; in or around Chelsea Green.
- We have our own street party in June each year. These should be encouraged throughout the ward as a means of bringing people together.
- Music events, garden party, arts events.

### Dog show

- 1. Christmas on Chelsea Green. 2. Dog shows on any suitable outdoor space. 3. More local events in Chelsea Town Hall.
- Dog-friendly events.

### Don't use parks for commercial concerts

- Parks should not be used for commercial concerts, antique and food markets please.

### Events for older people

- Events for the elderly citizens at Chelsea Old Town Hall.
- More events at World's End Theatre for elderly and families. Ballroom dance events, children's theatre groups. Breakfast clubs for elderly.
- People on mobility scooters - get them to meet up and tour - try around Chelsea Pensioners etc.
- Repeat social/community for older residents.
- Talks, walks, cultural events - geared to the slightly older i.e. 45 and over but don't know a venue except the Town Hall.
- Would rather you spend the money on making old people less lonely - maybe on events to encourage retired people to them/shop for them.

### Fairground

- Fairground/food market.

### Family events

- Events for young children and families.
- More events at World's End Theatre for elderly and families. Ballroom dance events, children's theatre groups. Breakfast clubs for elderly.
- More family orientated activities at Duke of York Square.

### History events

- Events related to the history of Chelsea.

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## Appendix two: Open comments

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- Local history to give residents pride in their locality. Help a neighbour for those in need, lonely or infirm.

### Ideas for locations

- 1. Christmas on Chelsea Green. 2. Dog shows on any suitable outdoor space. 3. More local events in Chelsea Town Hall.
- 1. Football training for youths (Battersea Park). 2. Mentoring programs for school leavers - community hall.
- A car boot sale or farmers market once a month in Worlds End Plaza.
- An easy to reach locality in the heart of our High Street for example: - King's Road.
- Christmas Fair on Chelsea Green like the Belgravia/Grosvenor one with major sponsors perhaps Cadogan Estate and local estate agents with stalls rented, Father Christmas etc.
- Cremorne Gardens by the Thames.
- Events for the elderly citizens at Chelsea Old Town Hall.
- Farmers Market at World's End.
- Farmer's Market, Dovehouse Green.
- Farmers Market at Park Walk School. Car free Sundays on certain streets for children to ride bikes, play football etc.
- Fete/community gathering in St Luke's Gardens; in or around Chelsea Green.
- Local centre community.
- More community use of Worlds End open space in front of estate and Chelsea theatre.
- More events at World's End Theatre for elderly and families. Ballroom dance events, children's theatre groups. Breakfast clubs for elderly.
- More family orientated activities at Duke of York Square.
- St Luke's Gardens, Chelsea Green, private squares.
- Talks, walks, cultural events - geared to the slightly older i.e. 45 and over, but don't know a venue except the Town Hall.
- World's End Piazza is a place to focus, plus (for the time being) Dovehouse Green which is generally a waste of space (or a space for dog waste!) How about allotments instead?

### Markets (food, stalls, antiques, flea)/farmers markets

- Parks should not be used for commercial concerts, Antique and food markets please.
- A car boot sale or farmers market once a month in Worlds End Plaza.
- Christmas market, farmers market selling fresh vegetables and food.
- Fairground/food market.
- Farmers market.
- Farmers market.
- Farmers market.
- Farmers market at World's End.
- Farmer's market, Dovehouse Green.
- Farmers market at Park Walk School. Car free Sundays on certain streets for children to ride bikes, play football etc.
- Flea markets, fruit and vegetables etc.
- Flower stalls, fruit and vegetable stalls, e.g. by hospitals, strolling musicians as in Peter Jones at Xmas.
- Food events, cultural events.
- Food fairs, farmers markets.
- Food festival, music (jazz or classic), theatre events (young performers).



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## Appendix two: Open comments

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- I would like to be able to grow my own.
- Parks should not be used for commercial concerts, antique and food markets please.
- Weekly markets.
- Weekly markets - food mostly but selected "other". Encourage home-grown healthy foods.
- Why not a market? Fresh fish, vegetables, fruit, cheese, flowers and some specialities? Or some people coming to give their contract for jobs?
- Flea markets, fruit and vegetables etc.

### Music, theatre and cultural events/activities

- Flower stalls, fruit and vegetable stalls, e.g. by hospitals, strolling musicians as in Peter Jones at Xmas.
- Food events, cultural events.
- Food festival, music (jazz or classic), theatre events (young performers).
- Last year's summer dancing at World's End Piazza.
- More events at World's End Theatre for elderly and families. Ballroom dance events, children's theatre groups. Breakfast clubs for elderly.
- Music events.
- Music events, garden party, arts events.
- Performing, music, art, community participation event.
- Summer concerts, Christmas.
- Concerts.

### Mentoring programme

- 1. Football training for youths (Battersea Park). 2. Mentoring programs for school leavers - community hall.

### Not interested

- I am not interested in community events, but there was no box at Q3 to that effect to tick.

### Other

- N/A failure to articulate business case, terrible question.
- Our main home is in the country. In London, on average one or perhaps two nights a week.
- Too many to list.

### Outdoor movie nights

- Outdoor movie nights sponsored by Local Life.

### Photography

- Photography competition in local area (for teens).

### Social events

- Social events and meetings.

### Sports/leisure activities

- 1. Football training for youths (Battersea Park). 2. Mentoring programs for school leavers - community hall.

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## Appendix two: Open comments

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- A community hall with sports and games for the teenagers. Snooker, gym, acting, ping pong, coffee bar to hang out with friends off the streets.
- Indoor sports facilities/outdoor.
- More sports facilities, specially covered or indoor.

### Support for working parents

- More help and support for working parents, single parents/married.

### Talks

- Talks, walks, cultural events - geared to the slightly older i.e. 45 and over but don't know a venue except the Town Hall.

### Walks

- Talks, walks, cultural events - geared to the slightly older i.e. 45 and over but don't know a venue except the Town Hall.

## Comments made about community kitchen gardens

### Don't know

- Don't know.

### Good idea

- I don't garden myself but think it would be a wonderful idea.
- Unsure but think this is a brilliant idea. I believe it to be similar to an allotment.
- We already have some at The Sandhills. They are a great asset - encourage residents to mix and enhance a drab area.

### Ideas for locations

- Westfield Park SW10.
- Road with Kings Cross (South) in the empty parking lot.
- 1. By the graveyard there is a large abandoned building. 2. Rooftop gardens.
- Along the river banks.
- Area by railroad tracks in Chelsea Harbour. Schools on World's End Estate. Cremorne Gardens. Roof of the hospitals. The cemetery.
- Area on housing estate at bottom of Winterton Place.
- At the end of the cul-de-sac on Netherton Grove.
- Battersea, King's Road, close to the Fire Station/farmers markets.
- Bottom of Netherton Grove.
- Brompton Cemetery, Redcliffe Square.
- But would traffic pollution damage the plants. Elm Park Gardens would be a good site and helps a welcome planting.
- Carlyle Square Gardens! This would probably have no support.
- Community areas, schools.
- Cremorne Gardens, Westfield Gardens, Holland Park and other green spaces within the borough.
- Cultivate part of Elm Park Gardens:- the Council owns it and it is underused.
- Dovehouse Green.
- Dovehouse Square.

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## Appendix two: Open comments

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- Elm Park Gardens.
- Elm Park Gardens.
- Everywhere as many as possible - great idea.
- For the end of Hortensia Road.
- For TMO residents within the grounds of Elm Park Gardens.
- Gertrude Street - on the barrier that divide it up. Outside South Kensington tube, outside Chelsea and Westminster Hospital.
- Have wanted the chance to garden for years, could also be a chance to meet new neighbours at World's End Square.
- Hospital grounds. If there is space. St Luke's grounds and other church grounds. Some residents unable to use their gardens - share a garden scheme.
- I doubt if there are any in the area. Perhaps the church garden in Park Walk? But that's not public.
- In garden squares.
- In the small parks - St Luke's, Chelsea Green; Dovehouse Green, Exhibition Road.
- In the St Luke's Gardens on Cale Street.
- Local parks - Westfield Park.
- Many local squares and some public site that are being redeveloped - many of the flat roofed houses have potential.
- Near Gunter Grove.
- Near or in the herb garden at Battersea Park.
- Not St Luke's Gardens, too well used but yes to Dovehouse Green, World's End Piazza and junction of Park Walk and King's Road. What about allotments in Brompton Cemetery - now there is a serious plan!
- On World's End Estate where it meets King's Road - there's a large expanse of concrete. In all Kensington and Chelsea or Stanley ward primary school playgrounds.
- Private gardens should be used not just to be sat in all these beautiful gardens around all rules, no children allowed to play in them, just to look at.
- Residential areas.
- Schools, public areas.
- Somewhere secure where people can keep an eye on them. For example: - Park Walk school, World's End Estate, at the hospital in all.
- St Luke's.
- St Luke's Churchyard.
- St Luke's Gardens.
- St Luke's Gardens/World's End Estate.
- St Luke's Gardens?
- The area in front of World's End Estate, by the theatre.
- The square by Chelsea Farmers Market in front of Pain Quotidien.
- They could be located in the communal green area of Elm Park Gardens, so we could get to know our neighbours.
- Under Westway.
- Vintners Row.
- What about the RHS (i.e. in the grounds of the Chelsea Pensioners)? Lots of spare unused space around the edges? The pensioners might join in?
- Wonderful idea for bringing some green plant life to World's End.
- World's End.
- World's End.

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## Appendix two: Open comments

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- World's End.
- World's End - near the Kings Road - so visible to all about the programme.
- Worlds End Community Centre.
- World's End Estate.
- World's End Square.

### **Lack of locations**

- Great idea, but difficult due to lack of appropriate locations.
- There is generally nowhere available.

### **More information needed**

- I would firstly need to know more about the size and look of the planters.
- What does a planter look like? If we knew perhaps we could make some informed suggestions.
- Without having an example of a planter, it's difficult to say.

### **Trees**

- More trees along Lemont Road/Limerston Street.

### **Pollution**

- Air pollution from traffic too great still to encourage kitchen gardens because of fallout.
- But would traffic pollution damage the plants. Elm Park Gardens would be a good site and helps a welcome planting.

### **Seed banks**

- No locations, but encourage seed banks so that ethnic minority ladies can get going with vegetables etc. for eating and talk amongst themselves. Tower Hamlets have a local charity offering this service.

### **Vandalism**

- Difficult - because they would need to be protected from vandalism.

## **Comments made about activities or projects for young people**

### **Activities with older people**

- Adopting a grandparent/old person. Good for both ages.
- Get young people involved in caring for older people. Get young people involved with community projects like local history project, keeping streets clean.
- Helping older residents with their gardening, shopping etc.

### **Art, music, films, culture**

- 1. Photography. 2. Hockey activities. 3. Art classes.
- 1. Sport. 2. Films. 3. Art/craft. 4. Languages.
- Chelsea is famous! Chelsea Fashion shows for local kids and local designers - "Look at You" Chelsea Kids today and work with schools and Chelsea Design college etc.
- Discounts for art/sporting activities available in the borough.
- Drama, sports, music groups.
- In Chelsea Theatre/Centre, drama and art.

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## Appendix two: Open comments

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- Sports/creative/e.g. art/music places to go and be on the street. Also young children zero to eight years and teenagers.
- Teaching kids to explore through images, stories and community sports day, community summer memories, intergenerational art projects.

### Community projects

- Get young people involved in caring for older people. Get young people involved with community projects like local history project, keeping streets clean.
- To appreciate and take pride in the area, create an awareness project.

### Crime

- Reduce crime.

### Don't know

- Don't know.
- There are lots of young in the area but not sure if they would be into "community" activities.

### Enough is already available

- Enough is being done.
- It is for the parents to look after their children.

### Fair

- 1. A local fair once a year? 2. A little farm with farm animals? 3. Some indoor space for cold weekends.

### Farm

- 1. A local fair once a year? 2. A little farm with farm animals? 3. Some indoor space for cold weekends.

### Gardening

- Children could help with growing things. Involve children at the Brompton and Marsden Hospitals
- Gardening and general exercise.
- Help clean up and give some coherence to the Brompton cemetery, i.e. interesting plants either tall grasses, encourage buds, discourage cats.

### Good idea

- I think activities for the young are good having two small children and they are never bored.
- Not specifically, but giving them "something to do" is good. Years ago groups of four to six sub-teenage boys would try to smash the windows of a red outdoor BT booth (Chelsea Manor Street), police were sometimes called. Now these activities have stopped.

### Holiday activities

- More holiday projects.

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## Appendix two: Open comments

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### Ideas for locations

- Bring back youth clubs with internet cafes and sports facilities. Any Council facilities not used in evenings, Chelsea Old Town Hall/Kensington Town Hall.
- Especially for the young of Sutton Estate.
- Games e.g. football, as is organised by Turnham Green next to the railway. Also activities in the courtyard of the Town Hall.
- Lack of activities for World's End Estate, petty crime. What about a football (five a side).

### Languages

- 1. Sport. 2. Films. 3. Art/craft. 4. Languages.

### Libraries

- Continuing to build on holiday programmes at library - Central Library offer much more than Chelsea.

### Playground

- The children in this area have nowhere to play and meet each other. A small swings and slide area would give them somewhere to go.

### Qualification/awards

- Recognised qualifications/awards, for example: - Duke of Edinburgh.
- Sports events, something to assist young people in finding employment, workshops. More youth clubs to get kids of streets.
- Sports events, something to assist young people in finding employment, workshops. More youth clubs to get kids of streets.

### Reading clubs

- Work experience. Things like the police cadets - say - ambulance, fire cadets, town hall cadets. More reading help for kids holiday creations.

### Soft play

- Soft play area indoors/cafe and good food for kids, (check out Noah's of Perth online).

### Sport/leisure

- 1. Photography. 2. Hockey activities. 3. Art classes.
- 1. Sport. 2. Films. 3. Art/craft. 4. Languages.
- Five a side football/kwik cricket.
- A football pitch and tennis courts.
- Bring back youth clubs with internet cafes and sports facilities. Any Council facilities not used in evenings, Chelsea Old Town Hall/Kensington Town Hall.
- Cycle competitions.
- Discounts for art/sporting activities available in the borough.
- Drama, sports, music groups.
- Games e.g. football, as is organised by Turnham Green next to the railway. Also activities in the courtyard of the Town Hall.
- Gardening and general exercise.
- Gyms for young people and other organised sports activities.
- Gyms, exercise, games.

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## Appendix two: Open comments

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- Indoor sport/activity centres.
- Lack of activities for World's End Estate, petty crime. What about a football (five a side)
- Skateboard park.
- Skateboard park.
- Skateboard site - as in Hyde Park - with seats for viewing. Junior version for young children.
- Sport events.
- Sports competitions/team games.
- Sports events, something to assist young people in finding employment, workshops. More youth clubs to get kids off streets.
- Sports/creative/e.g. art/music places to go then be on the street also young children zero to eight years and teenagers.
- Sports events, something to assist young people in finding employment, workshops. More youth clubs to get kids off streets.
- Teaching kids to explore through images, stories and community sports day, community summer memories, intergenerational art projects.
- Teenagers with nothing to do and nowhere to congregate took over the Reading Room on the second floor at Central Library. They caused staff and users a great deal of annoyance. The Council needs to work with the schools to find places where these teenagers can congregate, socialise and take part in activities that would interest them. From my experience as a teacher I know that the girls would be interested in lessons on wearing make-up, hairdressing tips, fashions tips, learning the latest dances, exercise programmes. The boys want to mess about with video games, cars, sport and competitive games of skill like billiards. They need an after school/evening centre just for them.
- The area in SW10 could have been used for local sports and activities. But then the developers moved in.
- To help communities, sport.
- Walking clubs, cycle clubs, fencing.

### Too many

- Too many once again. It really depends on the amount of families that get on board.

### Too old

- Too old.

### Treasure hunts

- General knowledge (local) treasure hunts with prizes.

### Uniform activities - scouts, guides, police

- Perhaps trying to establish a Crimebeat scheme in the area?
- Scout groups - Girl Guides – Cubs.
- Work experience. Things like the police cadets, ambulance, fire cadets town hall cadets. More reading help for kids holiday creations.

### Work experience

- Work experience. Things like the police cadets, ambulance, fire cadets and town hall cadets. More reading help for kids holiday creations.
- Young people to work as volunteers to reduce council tax.



### **Youth club/indoor space/community space**

- 1. A local fair once a year? 2. A little farm with farm animals? 3. Some indoor space for cold weekends.
- Bring back youth clubs with internet cafes and sports facilities. Any council facilities not used in evenings, Chelsea Old Town Hall/Kensington Town Hall.
- Teenagers with nothing to do and nowhere to congregate took over the Reading Room on the second floor at Central Library. They caused staff and users a great deal of annoyance. The Council needs to work with the schools to find places where these teenagers can congregate, socialise and take part in activities that would interest them. From my experience as a teacher I know that the girls would be interested in lessons on wearing make-up, hairdressing tips, fashions tips, learning the latest dances, exercise programmes. The boys want to mess about with video games, cars, sport and competitive games of skill like billiards. They need an after school/evening centre just for them.
- Youth clubs.

### **Comments made about local history projects and activities**

#### **Brompton Cemetery**

- Guided tours of Brompton Cemetery, to encourage residents to treasure this "jewel" in exchange for a modest donation to the friends (I am already a guide there).
- Linked with Brompton Cemetery.

#### **Buildings/architecture**

- Historic photo exhibitions, Recording personal memories of area, protection of older buildings in area more conservation areas.
- Local walks with a guide; themed walks/talks - e.g. artists in Chelsea; architecture talks/walks.
- To start with: - Joubert Mansions were constructed by the Joubert family - their furniture is in the Wallace Collection and the V&A. There should be a blue plaque on our building.
- Why was Slaidburn street SW10 renamed and when? And why was the wall built at the end of it?

#### **Chelsea Pensioners**

- Looking at history of Chelsea Pensioners, what areas were re-built as a result of the blitz? History of how the borough was created.

#### **Chelsea Society**

- Establish stronger links with the Chelsea Society.
- The Chelsea Society already deals with these matters.

#### **Chelsea/Stanley Ward/Borough wide history**

- History development of Chelsea: - 18th century versus now.
- History of Chelsea from early times.
- Knowledge of the ward in e.g. Georgian/Victorian times.
- Looking at history of Chelsea Pensioners, what areas were re-built as a result of the blitz? History of how the borough was created.



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## Appendix two: Open comments

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- Re-established "Little Chelsea" as described in Samuel Pepys diaries.

### Developments

- The support for the Chelsea History funds to support the fight against changing the landscape. To assist anyone fighting permits to dig six to nine metres below existing basements.

### Dickens

- (1) Open up archives and old photo exhibitions etc, for example: - in Chelsea Library - already have some and more would be welcome. (2) Dickens display in St Luke's Church is very interesting but probably under visited. (3) Walking tours always interesting.

### Education

- Mandatory education for all people living in the borough. Should be pre-requisite for all public housing requirements.
- Schools, universities and museums should do this.

### Exhibitions and lectures (photographic, archives)

- (1) Open up archives and old photo exhibitions etc, for example: - in Chelsea Library, already have some and more would be welcome. (2) Dickens display in St Luke's Church is very interesting but probably under visited. (3) Walking tours always interesting.
- 1. WW2 bomb damage, where was it, how does it look now? 2. Lecture/photographs of history of river, painters of river, embankment construction, personalities who liked overlooking river.
- Historic photo exhibitions, recording personal memories of area, protection of older buildings in area more conservation areas.
- Local businesses to display poster photographs of the old World's End especially Chelsea heritage/sport by betting shops/Co-op.
- Mainly getting locals and visitors to be aware of their whereabouts. Open and public fairs, markets, shows, photography.
- Tours/talks about local artists/residents - i.e. James McNeill, Whistler, Turner, Thomas Carlyle; etc.

### Festivals

- A Chelsea festival.

### Film screenings/drama

- Chelsea Theatre - could this be utilised more for community events i.e. plays performed by residents/for residents? Cinema screenings/dance classes in the evening/pilates for residents etc.
- Electric Cinema film showings in outdoor settings of films set in the borough.

### Generating interest

- Only worthwhile if can generate enough interest for large number of people to view or get involved).

### Good idea

- This would help give residents a "sense of place" so generally a good idea.

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## Appendix two: Open comments

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### Gunter Estate

- Development of the Gunter Estate
- The story of Lots Road, Gunter Grove etc. from when they were built/open in the 18th/19th century.

### Ideas for locations

- Great idea at Chelsea Town Hall.
- World's End Community Centre.

### Involve young people

- When I think of local history societies the people who I know that are members of one tend to 70+. If this could involve local schools I would be strongly in favour.
- Youth club/schools could do research into the origin of place names.

### Kurdish community

- I am a founder trustee of a charity ([www.gulan.org.uk](http://www.gulan.org.uk)) Kurdish culture. I should like to work on something like this with the Kurdish community in the borough.

### Libraries

- Kensington Library does an excellent job.

### Local artists

- Celebration - of great local artists of the past - or any other important figures that lived here, to make this generation aware of the heroic activities of locals of the past
- Famous artists living in Chelsea.
- Local walks with a guide; themed walks/talks - e.g. artists in Chelsea; architecture talks/walks.
- More emphasis on history of Chelsea art movement plus pottery, Whistler and Carlyle philosophy etc.
- Paintings and your street - which Kensington and Chelsea street has appeared in paintings in the borough. Are we twinned with anywhere! Anything?
- Silk - mulberry trees in area. I believe farms, before area became residential, artists - Chelsea famous for artists.
- Tours/talks about local artists/residents - i.e. James McNeill, Whistler, Turner, Thomas Carlyle; etc.

### Maps

- Interactive maps.

### Not interesting

- I think the ward isn't that interesting.

### Other

- I was born at a house in Burnaby Street at midnight on 22nd June 1930 and my mother was born at [number given] Tadema Road on 11th November 1909 and my father came from Holland and took lodgings with [name given] at [number given] Tadema Road, so I have many historical memories of Stanley Ward, many of them very sad, most of all, of

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## Appendix two: Open comments

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[names given] who were killed together while closing "Morley's Dining Rooms" in the King's Road by a high explosive bomb. I have happier memories of [name given] and his daughter [name given], who had the newspaper and confectionery shop at the corner of Stadium Street and Ashburnham Road.

### **Silk**

- Silk - mulberry trees in area. I believe farms, before area became residential, artists - Chelsea famous for artists.

### **Thames/river**

- 1. WW2 bomb damage - where was it, how does it look now? 2. Lecture/photographs of history of river, painters of river, embankment construction, personalities who liked overlooking river.

### **Tours/walking tours**

- (1) Open up archives and old photo exhibitions etc, for example: - in Chelsea Library - already have some and more would be welcome. (2) Dickens display in St Luke's Church is very interesting but probably under visited. (3) Walking tours always interesting.
- Guided tours of Brompton Cemetery, to encourage residents to treasure this "jewel" in exchange for a modest donation to the friends (I am already a guide there).
- Local walks with a guide; themed walks/talks - e.g. artists in Chelsea; architecture talks/walks.
- More local sightseeing tours around places of historic interest in Kensington and Chelsea.
- Tours/talks about local artists/residents - i.e. James McNeill, Whistler, Turner, Thomas Carlyle; etc.

### **Twinning**

- Paintings and your street - which Kensington and Chelsea street has appeared in paintings in the borough. Are we twinned with anywhere! Anything?

### **Use local historians**

- These must be many prominent historians living in the area who perhaps would avail of their services.

### **Waste of money**

- Waste of money.

### **Who do you think you are**

- Could the BBC do a "Who Do You Think You Are" programme but using local buildings instead to investigate the history of SW3?

### **World Wars**

- 1. WW2 bomb damage - where was it, how does it look now? 2. Lecture/photographs of history of river, painters of river, embankment construction, personalities who liked overlooking river.
- History of the world during World War Two.

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## Appendix two: Open comments

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- Looking at history of Chelsea Pensioners, what areas were re-built as a result of the blitz? History of how the borough was created.
- SW3 during World War Two.
- To commemorate centenary of World War One produce project about local heroes.

### World's End

- Local businesses to display poster photographs of the old World's End especially Chelsea heritage/sport by betting shops/Co-op.

## Comments made about projects involving local hospitals

### Already exists/already involved

- Already exist at Chelsea and Westminster
- Already involved in Royal Brompton activities
- They already have quite a number of initiatives in place.

### Animal scheme

- 1. Bring animals to visit patients. 2. Story reading. 3. Musical entertainment.
- Animals, friends in hospitals - is there a borough scheme for taking friendly dogs into visit patients in hospital/homes?

### Art/craft/music

- 1. Bring animals to visit patients. 2. Story reading. 3. Musical entertainment.
- Arts projects in hospitals for all especially elderly and children.
- Artwork, sculpture, reading to patients.

### Awareness raising on health issues

- Daily events and classes to get people to be more aware and involved. People need to understand more about their bodies and medicine.
- Getting the young more aware of health issues, drugs, alcohol, tobacco, need of exercise.
- Perhaps the hospitals could link up with schools on health education.
- Raise awareness of preventative healthcare for common illnesses, injury and ageing for example, fitness, obesity, heart and serious organ issues.
- School visits to see what happens in hospitals, lunch clubs, charity events.
- Schools in hospital, as you say above.
- Sexual health, mental health.

### Bad experience

- In 2010 I had a bad 12 day encounter with Chelsea and Westminster Hospital and never want to see it again.

### Clean

- Clean up outside Chelsea and Westminster Hospital and adjacent Fulham Road.

### Crèche

- Crèche for children of parents attending appointments/treatment. Voluntary visits.

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### Don't know

- Don't know.

### Free consultations

- 1. Free consultations for local residents who cannot afford private healthcare.

### Good idea

- Any project which practices the really good work and results the hospitals do.

### Hospital food

- A working party of volunteers to taste the hospital's food and if necessary make recommendations for improvement. It should be an independent party made of professional chefs and catering managers.
- Supporting patients who live alone in Stanley Ward, post hospital visit. Food, generally checking up and help to and from appointments.

### More funding

- Additional funding - affordable accommodation for nursing/medical staff.

### Other

- Most local hospitals are associated with Imperial College (Chelsea and Westminster, Royal Brompton, Royal Marsden, St Mary's, Charing Cross, Central Middlesex and others outside London, for example Watford). I am an organic chemist (medicinal and analytical) 17 years with Glaxo SmithKline. 35 years university teaching, 17 years private (six year form college).
- Not heard of this before and I have lived in Chelsea for approximately 30 years.

### Post hospital visits

- Supporting patients who live alone in Stanley Ward, post hospital visit. Food, generally checking up and help to and from appointments.

### Raising funds/sponsorship

- Fund raising.
- Fund raising fairs and markets!
- Get residents to sponsor copies of magazines for hospitals like is done at sorted. Magazine [www.sorted-magazine.com](http://www.sorted-magazine.com).

### Reading

- Artwork, sculpture, reading to patients.

### Security

- The only project that interests me is to stop hospitals from having an open door to the general public. Only patients, staff and named visitors should be allowed into hospitals. Chelsea and Westminster is open to anyone and everyone to wander about as they please. So you have people with no business whatsoever in the hospital hanging about using the toilets, using the hospital as a homeless shelter and making extra work for the security team.

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### Visiting/reading

- 1. Bring animals to visit patients. 2. Story reading. 3. Musical entertainment.
- Crèche for children of parents attending appointments/treatment. Voluntary visits.
- Encourage retired residents to visit elderly lonely patients - perhaps this already happens?
- Encouraging local residents (especially young people) to "adopt" a long-term patient (for visits, reading, wheelchair walks etc).
- Reading to children - hospital/helping them to read.
- Visiting.

### Volunteering in hospitals

- Encourage residents to volunteer in hospital shops, trolley services etc.
- Organising volunteers to help elderly in hospitals.
- Reinstate reading to stroke patients - or others who may desire it.

### Work experience

- Recruit young unemployed to help in hospitals as work experience.

### Other suggestions for projects

#### Activities/projects for young people

- 1. Toy Drive. 2. Art Exhibits. 3. Chelsea Clean Up days along themes.
- Build support for elderly people by getting young people involved in keeping out (doing errands, keeping company).
- Encouraging the young to support their environment. Protect the varied trees planted annually in the borough. Amazing how many young saplings are vandalised
- I would like to have more opportunities that my daughters could be involved with helping a community or organisation.
- My responses are cautious due to the financial pressures on all public services and the desire to see taxation income used responsibly and transparently. Kensington and Chelsea is a lovely area and not lacking in much but looking after deprived and vulnerable community members especially the young, the elderly and the disabled should be a priority.
- Reading to children - in for example:- Town Hall, coffee shops
- We need to involve the community, especially the young people in eating and drinking healthy produce. Service stores or markets is a must, vegetable juices not oily fruit.

### Aircraft

- Less helicopters and planes overhead!

### Art, music, culture

- 1. Toy Drive. 2. Art Exhibits. 3. Chelsea clean Up days along themes.
- An arts project where recycled items from the community are used to create a community art work/works. I would be interested in running of. and more bulb planting and better use of the lawn at Neville Court and more involvement with the Chelsea Centre/World's End Plaza.
- Get local/eminant architects/designers to art direct piazza - persuade local businesses to contribute visually to street scene. Remove recycling bins - more planting.

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- I am a drama teacher, working with children from nursery to teenage and believe drama can be a magnificent tool to teach life skills, bringing people together, increase confidence.

### Business

- Local businesses versus retailers giving updates and more information on potential new plans for the area and chances to meet councillors from time to time.

### Cannot take part

- As I am 88 I am not inclined to become involved in any local events. But am interested to hear about them.
- At present I am a full-time carer so assisting any projects is not possible.
- Fully booked.
- I am afraid my general health doesn't permit me to get involved but these are great ideas
- I am no longer very sociable.
- None. Perhaps when i retire in the next six months and have more time available.
- Very busy until now!
- Whilst I am happy to help if I can, and fully support this initiative, my career and other commitments mean I have little spare time.

### Community centres/hubs

- 1. We should have more street parties which help bring people together. 2. Local post offices should be linked to coffee bars and catering facilities to make them more community focussed.
- Pedestrians use the seldom used North West side of Chelsea Green. Allow outside tables creating a community space like Battersea Square. At the moment Chelsea Green is pretty but awkward. This would make it a hub and centre of the community.
- Kensington and Chelsea planning and development should make more space in their agendas for clean and green spaces for the real residents of the borough. Any new wealthy developments should incorporate green environments - "flats for key workers" syndrome does little to keep things "real".

### Community events/projects

- (1) Last year's dog show in the little park on the Kings Road was great fun. But it wasn't given enough pre-event publicity to get the whole of Chelsea involved. (2) There should be an occasional project by the police to set up a stand in this little park to warn passersby in the King's Road about all the scams used by the pickpockets, the Romany street con-artists and all the other riff-raff who prey on tourists and locals.
- 1. We should have more street parties which help bring people together. 2. Local post offices should be linked to coffee bars and catering facilities to make them more community focussed.
- A day called "Meet Your Neighbours".
- Encourage neighbourship in some way.
- Local businesses versus retailers giving updates and more information on potential new plans for the area and chances to meet councillors from time to time.
- We have a party once a year but it would be nice to have a well organise done. Chance to meet neighbours.



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### Concentrate on basics/save money

- Forget extras. Concentrate on basics such as clean streets/logical planning etc.
- Generally stop wasting money. All this feels like spending for the sake of it. We already have enough tax. Focus on maintaining the high standards of the borough on lower expenses.
- Get in volunteers for work:- Town Hall to reduce costs.
- If any of the funding is from your private pocket, please go ahead. If funding is from council tax/other tax, please focus on rebuilding taxes and delivering basic functions in cost effective manner.

### Courses/education

- Basic cookery courses such as how to make a vinaigrette, a tomato sauce for pasta, vegetarian cooking (by the way I am not a vegetarian). How to cook simple dishes and basic pastries. This is for two reasons: - health as you know the independent you put in, the other cost. I would be prepared to help.

### Crime, Community Safety projects

- (1) Last year's dog show in the little park on the King's Road was great fun. But it wasn't given enough pre-event publicity to get the whole of Chelsea involved. (2) There should be an occasional project by the police to set up a stand in this little park to warn passersby in the King's Road about all the scams used by the pickpockets, the Romany street con-artists and all the other riff-raff who prey on tourists and locals.
- Frank, reduction of drugs/crime in young people
- I will explain on a separate sheet what a Crimebeat scheme is all about

### Cycle issues

- 1. All bars and restaurants required to fund street (vomit, alcohol, cans etc) clean up. 2. Aggressive targeting of cyclists riding through red lights. Fines and cameras targeting culprits. Fines - first offence £100, 2nd offence (£500).
- 1. Ensure pedestrians are not exposed to traffic spraying dirty rain water. 2. Stop cyclists using the pavement (especially Gunter Grove). 3. Intensify the prevention of dog mess on pavements.
- Create cycling lanes.

### Environmental projects/issues

- 1. All bars and restaurants required to fund street (vomit, alcohol, cans etc) clean up. 2. Aggressive targeting of cyclists riding through red lights. Fines and cameras targeting culprits. Fines - first offence £100, 2nd offence (£500).
- A "Keep Streets clear of dog fouling" project would be hugely beneficial. Stanley Ward is sadly the most unkempt ward in the borough.
- 1. Ensure pedestrians are not exposed to traffic spraying dirty rain water. 2. Stop cyclists using the pavement (especially Gunter Grove). 3. Intensify the prevention of dog mess on pavements.
- 1. Toy Drive. 2. Art Exhibits. 3. Chelsea Clean Up days along themes.
- A "Take Pride In Your Area" project would have immediate impact if implemented correctly. Educating people in as much as keeping their respective areas in good order. Would have a positive knock on effect.
- An arts project where recycled items from the community are used to create a community art work/works. I would be interested in running of. And more bulb planting and better



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use of the lawn at Neville Court and more involvement with the Chelsea Centre/World's End Plaza.

- Dog control.
- Encouraging the young to support their environment. Protect the varied trees planted annually in the borough. Amazing how many young saplings are vandalised.
- Enforcement of rules against leaving rubbish on the pavement on non-collection days.
- Flowers in the streets are always cheering - hanging baskets (e.g. lamp posts), planters etc. - and have to be looked after, so could be specific projects for nearby schools, or other organisations.
- Get local/eminant architects/designers to art direct piazza - persuade local businesses to contribute visually to street scene. Remove recycling bins - more planting.
- More flowers and trees in our community. Rewards for the greenest street and greenest balcony.
- More recycling bags, easier to collect additional ones. Traffic diversion away from Gunter Grove.
- More tree planting.
- Plant more trees please.
- Private squares - open up compensate the owners, many will be pleased with a hand out.
- There should be no areas where residents are encouraged to leave garbage on sidewalks on special days. This allows for garbage being left on sidewalks at other times.

### Health projects

- We need to involve the community, especially the young people in eating and drinking healthy produce. Service stores or markets is a must, vegetable juices not oily fruit.

### Housing

- Support for re-housing overcrowding suitable accommodation. Working mother groups baby/toddler groups/ believe the Chelsea area has nothing for working class parents/families and babies/children and teenagers.

### Markets

- As you have read, more markets outdoors - these work very well in Paris and grow a sense of community.
- Farmers Market on Dovehouse Green.
- A weekly market (as at the Duke of York, King's Road) maybe at World's End near the garden centre or Gertrude Street (quiet, car free, convenient).
- We need to involve the community, especially the young people in eating and drinking healthy produce. Service stores or markets is a must, vegetable juices not oily fruit

### Other

- I attend New Horizons where I have lunch and an "Art History" class once a week. I attend Chelsea Old Church once (or twice) a week for a service and I am a church guide (this is an historical church), I recommend both.
- I would need to see what agenda there is to improve the local standard of knowledge and everyday living.
- The Cadogan Estate is not co-operative.
- You have an excellent telephone answering service at the Town Hall. Also very good library.

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### Sport/leisure

- Keep fit activities for older people. NB: - we used to have them (World's End Community Centre) and they were very popular, but no longer available - pity.

### Support/activities of older people

- Build support for elderly people by getting young people involved in keeping out (doing errands, keeping company).
- Combat loneliness for the elderly.
- Habitat for humanity-like home repair projects for older/poorer residents (insulation/light decorating/painting).
- My responses are cautious due to the financial pressures on all public services and the desire to see taxation income used responsibly and transparently. Kensington and Chelsea is a lovely area and not lacking in much but looking after deprived and vulnerable community members especially the young, the elderly and the disabled should be a priority.
- We need to find out who lives in area with expertise in various areas. Not difficult to look at electoral role and Wikipedia. If famous doctor/engineer/scientist/historian get them involved with lonely, older or disabled residents.
- Young unemployed could help OAPs with shopping, paperwork etc.

### Traffic issues

- Limiting the length and weight of heavy lorries on our red routes.
- Return of congestion charge area.
- Solo motorcycle bays in Elm Park Gardens please.
- Transforming Elm Park Mews into a road for children to use.

### Volunteering

- Get in volunteers for work:- Town Hall to reduce costs.
- I always recommend students interested to study medicine to apply to Imperial and to voluntary work in one or more of the listed hospitals. One of my students was put on the class list on the enthusiastic references from the placement hospital; during her first year at Imperial College, she joined the St John's Ambulance to get experience of emergencies. [Named person] is now a surgeon at Chelsea and Westminster, her sister [named person] is on the wards at St Mary's. I've dozens of ex students in medicine all over the place even the Head of Dermatology at the University Hospital of Singapore (PE CHI SU). P.S. I also get summer placements for chemists/chemical engagements at Glaxo Smith Kline.
- I am unable to fund anybody/anything. However I am very happy to give my time to any of the above.
- I wish to get involved in as many projects as possible if my time allows. Could people who have more time (e.g. unemployed people) help all these projects as well?