

November 2012

Choice-based lettings



➤ ***Factsheet 2.***



THE ROYAL BOROUGH OF
KENSINGTON
AND CHELSEA

What is it?

Choice-based lettings is the name given to the process for letting social housing in the Royal Borough.

How does it work?

As properties become available for letting, full details are advertised on a website: www.homeconnections.org.uk/RBKC. Printed lists are also available from the Customer Service Centre at the Town Hall.

If you have been assessed by the Council as needing to be re-housed, you can bid for available properties. You can bid through the website, by telephone or by text.

Properties are advertised on a seven day cycle from Monday morning until bidding closes at midnight the following Sunday.

How do I know which properties I can bid for?

Each property advert will tell you how many housing points you need to be able to bid for it. You will usually need at least 100 points to be able to bid for a property. The only properties that are available for less than 100 points are sheltered accommodation for people aged 60 years and over (or in some cases 55 years and over).

The property advert will also tell you the landlord, the level of rent and the number of bedrooms the property has.

You can bid for as many properties as you like, as long as your application matches the minimum points, property group and bed size of the property.

What happens when the bidding closes?

We will normally contact the six bidders with the highest number of points who fit the property criteria. They will be invited to view the property. Properties are let to the applicant with the highest number of points. If there is more than one applicant with the same amount of points, the property will be let to the applicant whose current priority for social housing was confirmed by the Council first.

How likely am I to find a property?

Demand for accommodation in the borough far outweighs supply. The more flexible you are about your area of choice, the higher your chance of being re-housed. However, the total number of properties (of all sizes) let from April 2011 to March 2012 was only 558. Over 50 per cent of these were studios or one bedroom properties.



How to find out more

In person:

Customer Service Centre
The Town Hall
Hornton Street
London W8 7NX

Monday to Friday 8.30am to 5pm

By phone:

Housingline 020 7361 3008

By email:

Housingnominations@rbkc.gov.uk

Website:

www.rbkc.gov.uk

www.homeconnections.org.uk/RBKC

A guide to bidding for properties is available on the home connections website, or call us for a copy.

Information from this document can be made available in alternative formats and in different languages. Please contact Housingline on **020 7361 3008** or email **housing@rbkc.gov.uk**