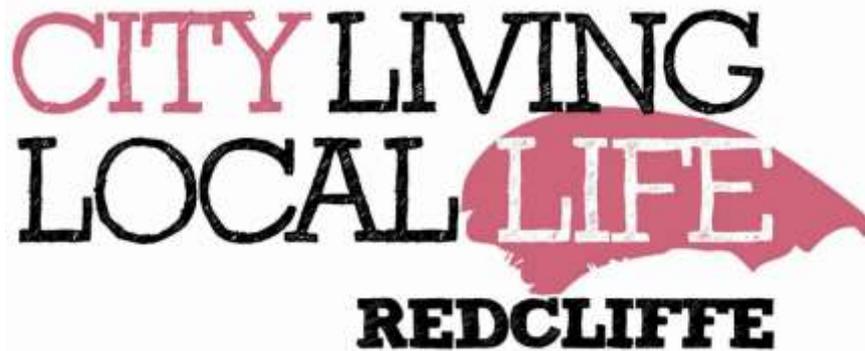


Report written May 2013



## Redcliffe Ward Survey

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THE ROYAL BOROUGH OF  
KENSINGTON  
AND CHELSEA



### Introduction

As part of the Redcliffe Ward City Living, Local Life initiative Ward Councillors commissioned a survey of residents in order to canvass views on local priorities and suggested community projects.

A survey was developed by Ward Members for Redcliffe Ward. A paper copy of the questionnaire was sent to all households in Redcliffe Ward, using the Council Tax Register. A total of 672 responses were received equating to a response rate of ten per cent.

### Summary of results

#### Ward priorities

Residents of Redcliffe Ward were asked to identify things that needed to be improved in their local area, defined as within 15 to 20 minute walk from their home (they were permitted to select three from a long list of possible issues). The most common areas of concern for respondents were:

- **The level of traffic congestion** – over a quarter of respondents identified this as an issue (26 per cent)
- **Parking for residents or visitors** – just under a quarter of respondents felt that this was a problem (24 per cent)
- **Cleanliness of the street** – a fifth of respondents felt this needed improving (20 per cent)
- **Rubbish put out on the wrong day** – a total of 17 per cent identified this as an issue
- **Noise and nuisance from construction** – a total of 16 per cent identified this as an issue

The biggest concerns of those that indicated that ‘something else’ needed improving were **dog fouling or bagged dog waste, speeding or speeding controls, parking and traffic congestion**.

#### City Living, Local Life projects and initiatives

The majority of residents felt that each of the suggested projects would improve local life to at least some extent. The highest level of support was for outreach work with isolated older people (83 per cent), although half of respondents felt that making improvements to the gardens in Redcliffe Square would improve local life a great deal (this was higher than in other questions).

- **Outreach work with older people** – 83 per cent of respondents felt it would improve local life a great deal or to some extent
- **Encouraging support to the K&C Foundation** – 75 per cent of respondents felt it would improve local life a great deal or to some extent
- **Supporting Earl’s Court Youth Club** – 82 per cent of respondents felt it would improve local life to some extent or a great deal.
- **Improving the garden in Redcliffe Square** - 81 per cent of respondents felt it would improve local life a great deal or to some extent
- **Improving Brompton Cemetery** – 67 per cent of respondents felt it would improve local life to a great deal or to some extent

### **Garden in Redcliffe Square**

Those that were in favour of improving the gardens were asked to comment on improvements they would like to see. Top answers were:

- Improvements to the playground/specific playground equipment
- Comments on the plants and trees in the garden
- Provide more seating/benches

### **Brompton Cemetery**

Those that were in favour of improving Brompton Cemetery were asked to comment on improvements they would like to see. Top answers were:

- Better maintenance of greenery
- Grave/headstone/monument maintenance
- Increased supervision/safety

### **City Living Local Life initiative**

A total of 211 respondents indicated that they wished to be kept informed about City Living, Local Life and future projects.

### **For more information**

For information on the results please contact Gary Wilson, Consultation Officer on 020 7361 3616 or e-mail on [gary.wilson@rbkc.gov.uk](mailto:gary.wilson@rbkc.gov.uk)

### Introduction

City Living, Local Life (CLLL) is a Council initiative that enables Ward Councillors and the residents that they serve to work together to identify local issues that matter and find practical ways to make the area a better place to live. As part of the Redcliffe Ward CLLL initiative Ward Councillors commissioned a survey of residents in order to canvass views on local priorities and suggested community projects. The survey was also used to collect the contact details of Redcliffe Ward residents who wished to be further involved in the initiative.

### Methodology

A survey was developed in collaboration with the Ward Members for Redcliffe Ward. A paper copy of the questionnaire was sent to all households in Redcliffe Ward, using the Council Tax Register. In total, the questionnaire was posted to 6,842 households. Residents were also given the option of completing their questionnaire online or using their smartphone (17 respondents completed their survey electronically).

A total of 672 responses were received, this equates to a response rate of ten per cent.

Results in this document show percentage figures. Where graphs do not add up to 100 per cent this may be due to computer rounding or that respondents were able to select more than one answer to a question.

Appendix one details data tables of the results, appendix two contains responses to the open questions and appendix three contains copies of two emails sent in response to the survey.

### For more information

For information on the results please contact **Gary Wilson, Consultation Officer on 020 7361 3616** or e-mail [gary.wilson@rbkc.gov.uk](mailto:gary.wilson@rbkc.gov.uk)

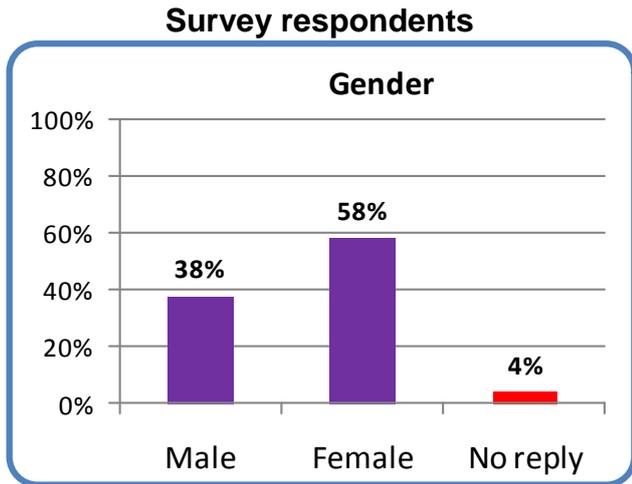
## Results: The Respondents

### The respondents

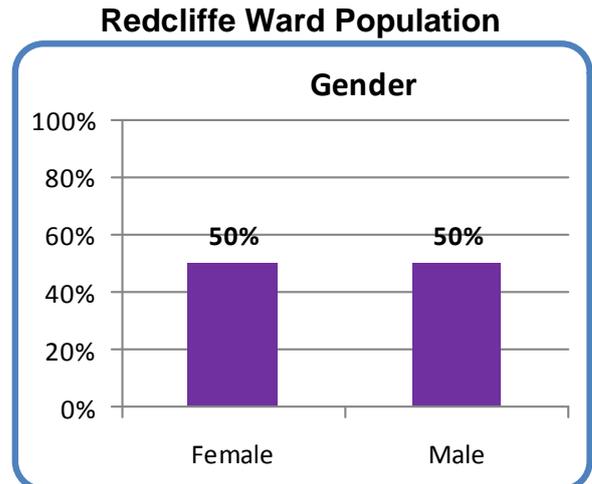
Respondents were asked a few basic questions about themselves. This information has been compared to data from the 2011 Census, where available, to show how representative respondents are of Redcliffe Ward residents as a whole.

### Gender

Over half (58 per cent) of respondents were female, with 38 per cent being male. Compared to the Census data, this shows that males are slightly underrepresented in the survey responses.



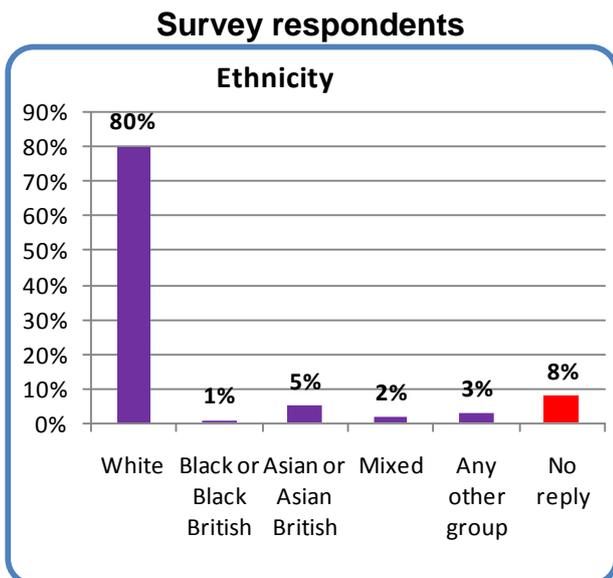
*shows percentages for the 672 responding to this survey*



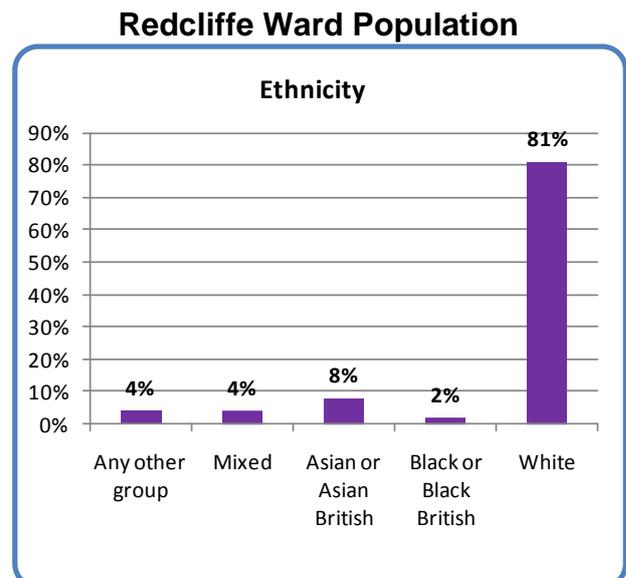
*Data from 2011 Census, ONS*

### Ethnicity

The vast majority (80 per cent) of respondents identified their ethnicity as White. Results were largely in line with the Census ward data.



*shows percentages for the 672 responding to this survey*



*Data from 2011 Census, ONS*

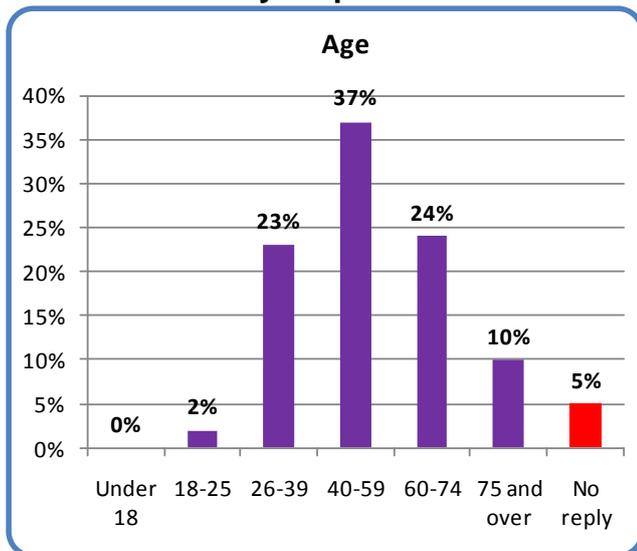
## Results: The Respondents

### Age

A total of 37 per cent of respondents were aged between 40 and 59 years old, with almost a quarter (24 per cent) aged between 60 and 74. Slightly less (23 per cent) were aged between 26 and 39 and one in ten (ten per cent) were aged over 75; just two per cent were aged 25 or younger.

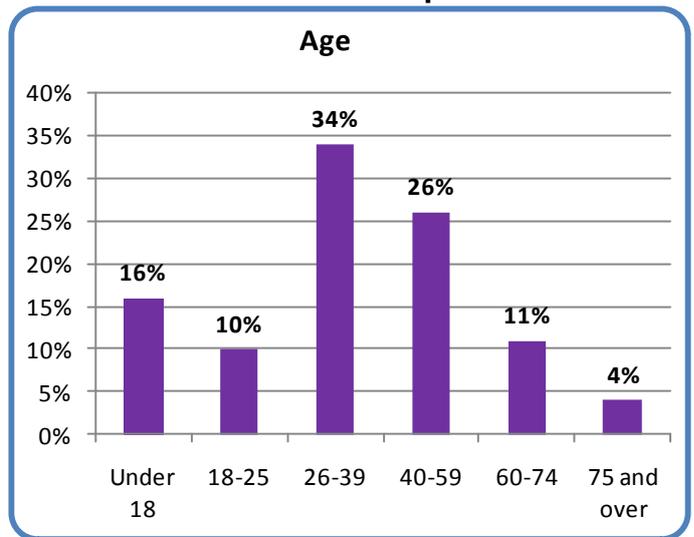
The age profile of respondents is skewed towards the older age ranges, with younger people not well represented. This is likely to be because surveys were sent to those named on the Council Tax register, which is less likely to be a young person.

**Survey respondents**



*shows percentages for the 672 responding to this survey*

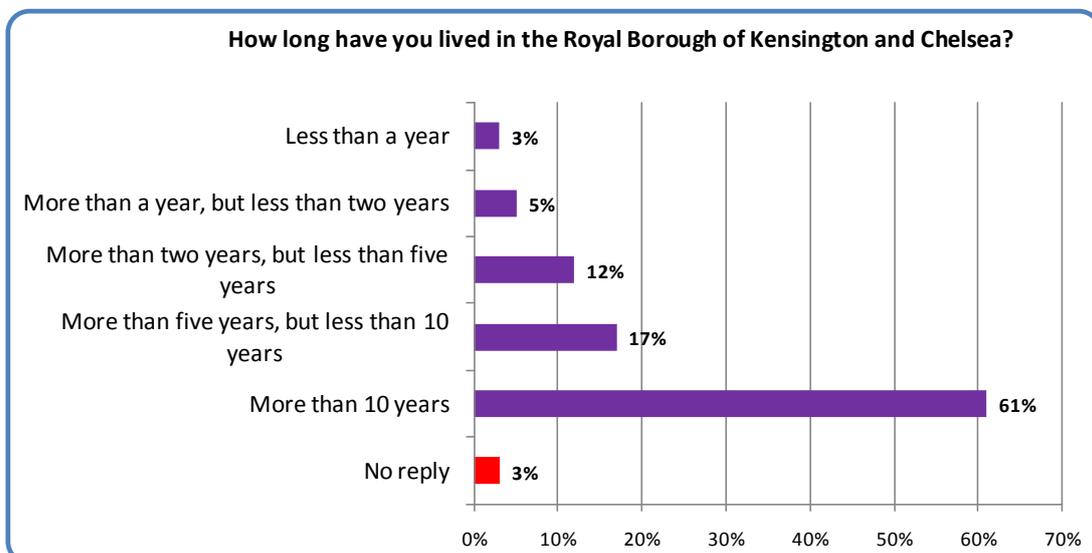
**Redcliffe Ward Population**



*Data from 2011 Census, ONS*

### Length of residence

The majority (61 per cent) of respondents indicated that they had lived in the borough for more than ten years. A total of 17 per cent indicated they had lived in the borough for between five and ten years and 12 per cent had lived in the borough for between two and five years. A total of eight per cent had lived in the borough for less than two years.



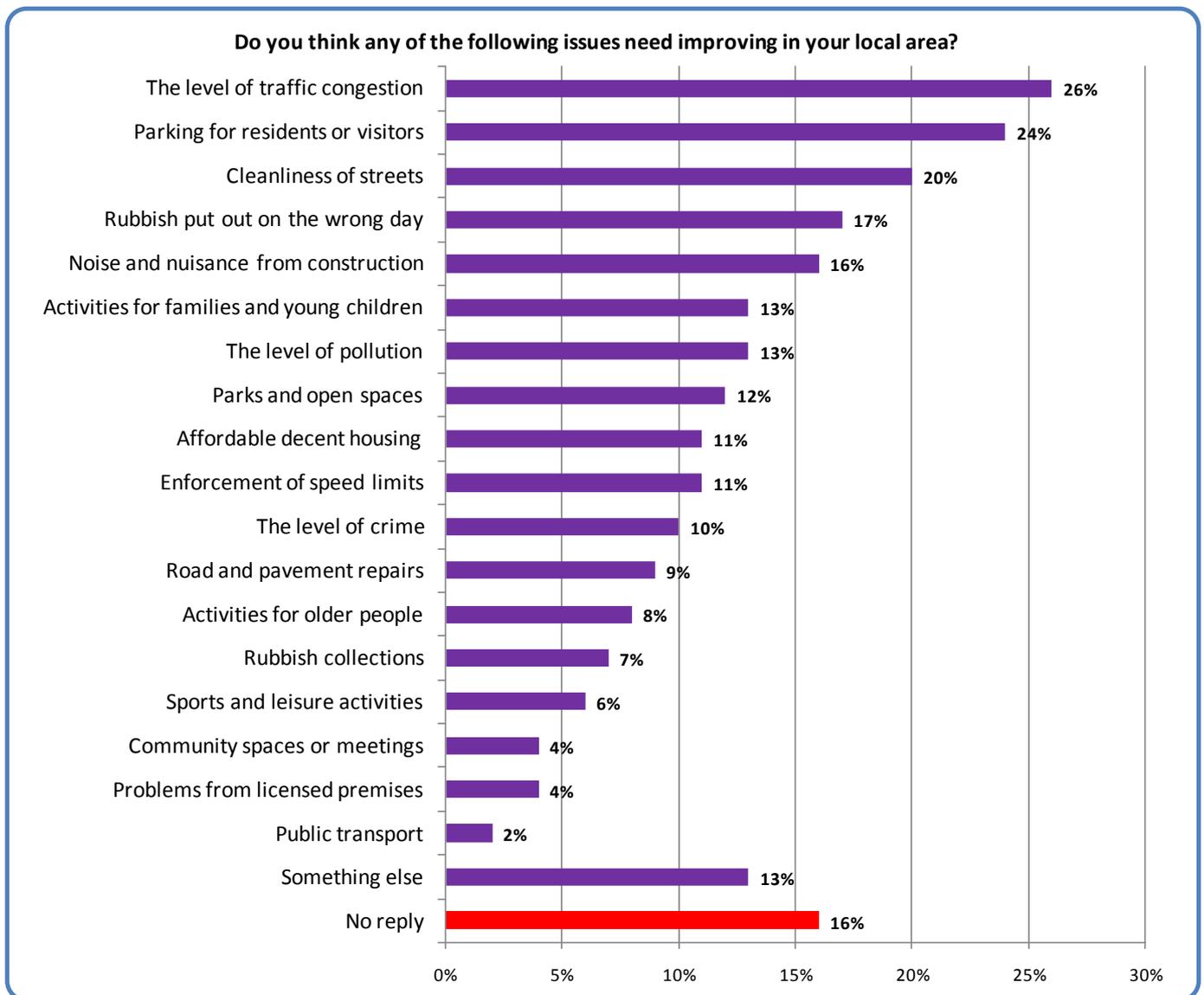
*Graph shows percentages for the 672 responding to this survey*

## Ward priorities

### Areas of improvement

From a list of local issues respondents were asked to choose three that they felt most needed improving in their local area (within 15-20 minute walk of their home). The most common areas of concern for respondents were:

- **The level of traffic congestion** – 26 per cent of respondents felt that this could be improved.
- **Parking for residents or visitors** – just under a quarter (24 per cent) felt that this aspect could be improved.
- **Cleanliness of streets** – a fifth (20 per cent) felt that this could be improved.
- **Rubbish put out on the wrong day** – 17 per cent felt this was a problem and needed improving.
- **Noise and nuisance from construction** – 16 per cent of respondents identified this as something that could be improved.



Graph shows percentages for the 672 responding to this survey

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## Results: Ward priorities

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Those that indicated that *'something else'* needed improving were asked to elaborate. These comments have been themed and summarised in the below table, but a full list of comments can be seen in appendix 2.

A total of 45 respondents commented on dog fouling or the practice of leaving bagged dog waste on the street, for example:

*"More bins for dog waste. I am so sick of stepping in it or of picking up little bags of it that have been left outside my flat."*

*"Chasing up on people who leave dog faeces on pavements in Fawcett Street in particular."*

*"Dog owners may often bag their dog's mess but instead of putting it in a bin or taking it home, they often leave in the street, usually by a tree. There's one notice warning of fines near me but maybe putting a notice on the trees would be effective."*

Thirty respondents commented on speeding cars or the introduction of speed controls, for example:

*"Cars drive too fast often which is dangerous for everyone, but is a particular problem for small children."*

*"Earl's Court one way system leads to people using the two main roads like highways, speeding which makes it seriously dangerous to use these streets, be it in a car, scooter, bike or on foot."*

*"Redcliffe Gardens: - cars regularly exceed speed limits, making the crossing of the street dangerous. It is high time to introduce speed cameras and/or speed bumps."*

A total of 27 respondents commented on resident parking bays or parking difficulties in the area, for example:

*"No parking (in resident's parking bays for builders, decorators, electricians etc. working on all the properties. Other wards have parking 'stamps' for them (i.e. Brent) and so the workers do not have to waste time parking and re-parking every two hours or so leading to more traffic as then search the streets for somewhere else to park for another short space of time."*

*"Parking is exceptionally bad, too many spaces suspended with no options for other parking. Road surfaces have damaged my car (potholes etc)."*

*"Parking without brackets for residents causes most residents not being able to park and to have to get up at 8am to move their car. Careless parking is a big problem. Solution - marking the resident bays for each individual car and fine the cars who don't park properly - starting from the end of the bays."*

In addition eight people wanted to see visitor parking arrangements introduced, for example:

*"We need temporary parking permits for friends and family who come to visit us."*

## Results: Ward priorities

Traffic congestion was mentioned by 23 respondents, for example:

*“Nuisance from heavy traffic.”*

*“The traffic congestion is very bad especially delivery vans and trucks. They could be asked to deliver early morning or evening, there are a number of schools in the area, dangerous for little children.”*

A total of 17 respondents commented on building works or planning issues, for example:

*“I think there should be a reasonable limit on how long properties can have scaffolding and for repair work to the exterior of their property. Some repairs seem to go on for years!”*

*“Keep planning permissions very strict to preserve the look and feel of the borough”*

Almost as many (15 respondents) commented on the need for pedestrian crossings or issues with existing ones, for example:

*“There is also a dire need for installing traffic lights/pedestrian crossing at the junction of Finborough Road with Old Brompton Road (particularly when trying to cross Old Brompton Road - the junction is dangerous for pedestrians).”*

The same number (15) also commented on street cleaning, for example:

*“Street cleaning - streets regularly look like third world.”*

A full list of comments can be found in appendix 2.

Theme of comment*	Number of comments	Theme of comment*	Number of comments
Dog fouling/bagged dog waste	45	Rubbish put out overnight or on the wrong day	13
Speeding and speed controls	30	Recycling	12
Resident Parking bays/parking difficulties	27	Trees/greenery/plants	10
Traffic congestion	23	Crime/community safety	9
Building works/planning	17	Pavement/road repairs	9
Pedestrian crossings	15	Lack of bins/bins	8
Street cleaning	15	Visitor parking	8
Cycling on pavements	14	Refuse collections	7
Noise	14	Beggars/street drinkers	5
Chelsea Football club and match day issues	13	Positive comments about the area	5

\*Themes shown with five or more comments

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## Results: City Living Local Life initiative

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### City Living Local Life initiative

As part of the City Living Local Life initiative Ward Councillors have a small amount of money to spend on projects within the Redcliffe Ward. Councillors already had some ideas for projects, but wanted to hear the views of as many residents as possible.

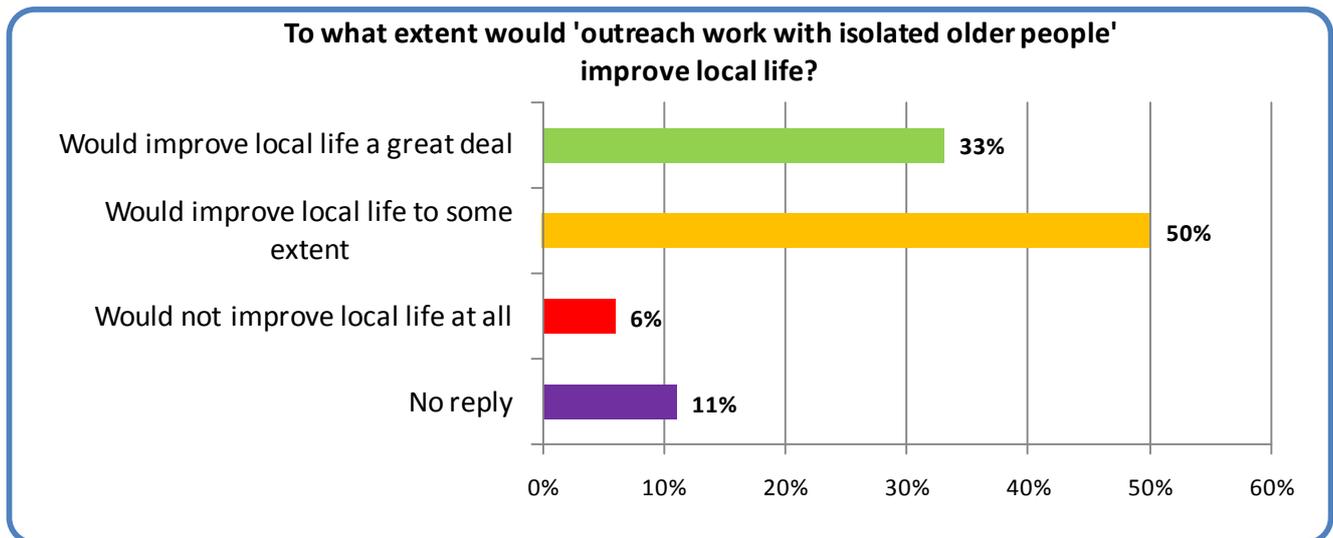
Respondents were asked to consider a variety of project ideas and to indicate how much they thought each idea would improve local life in Redcliffe Ward.

### Outreach work with isolated older people

Examples of this work could include schemes to link volunteers with older people who need friendship and support, coffee mornings and other activities, pairing younger and older people to learn from each other.

A third (33 per cent) of respondents felt outreach work with isolated older people would improve local life a great deal and a further half (50 per cent) felt it would improve local life to some extent.

Six per cent of respondents did not think it would improve local life at all.



*Graph shows percentages for the 672 responding to this survey*

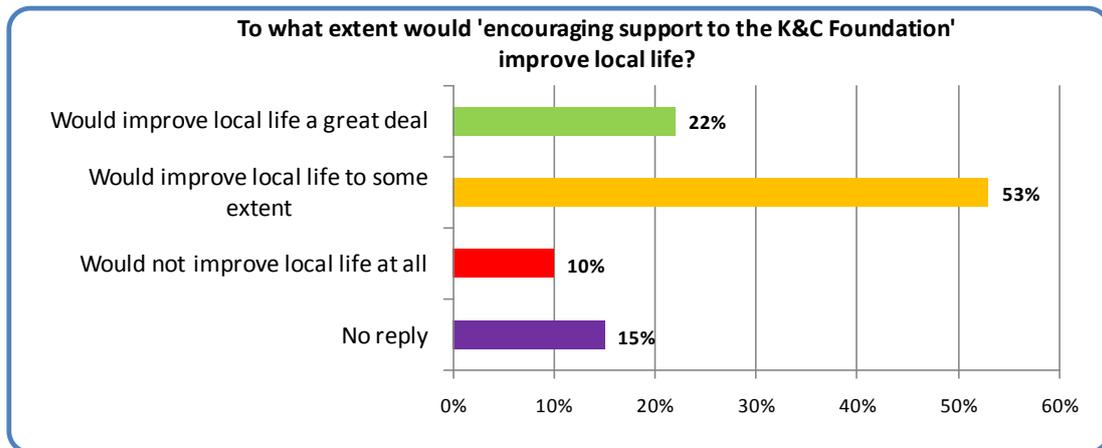
## Results: City Living Local Life initiative

### Encouraging support to the K&C Foundation

The K&C Foundation is a special local charity that seeks donations from Royal Borough residents and gives out grants only to local groups who work primarily with disadvantaged local residents. This work could include fundraising events or volunteering evenings to match interested people with local groups seeking volunteers.

Just over a fifth (22 per cent) of respondents felt that encouraging support of the K&C Foundation would improve local life a great deal and just over half (53 per cent) felt it would improve local life to some extent.

One in ten did not feel it would improve local life at all.



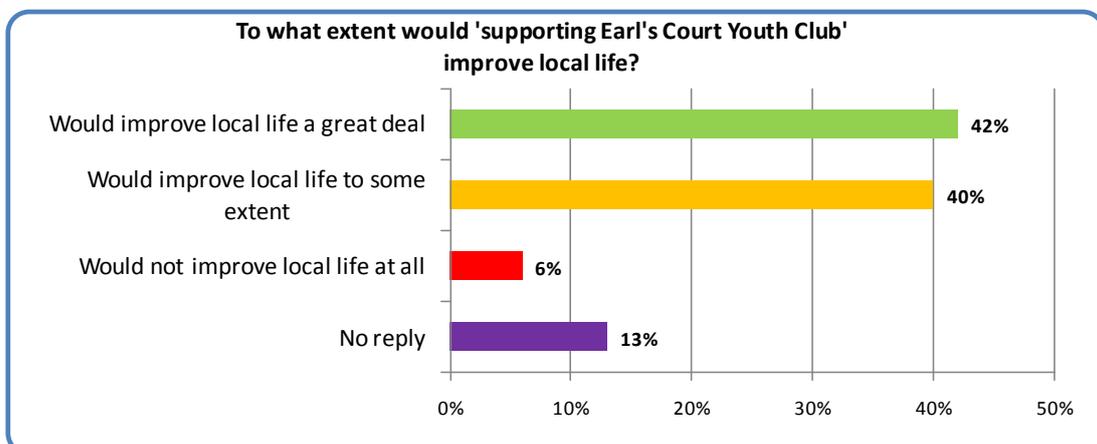
*Graph shows percentages for the 672 responding to this survey*

### Supporting Earl's Court Youth Club

Earl's Court Youth Club works with young people between nine and 19 years old and up to the age of 25 for those with a disability. Their aim is to provide a safe and welcoming environment for young people of all abilities and backgrounds to come and enjoy a wide selection of activities aimed at promoting personal, social and educational development.

A total of 42 per cent of respondents felt that supporting Earl's Court Youth Club would improve local life a great deal and almost as many (40 per cent) felt it would improve local life to some extent.

Six per cent did not feel it would improve local life at all.



*Graph shows percentages for the 672 responding to this survey*

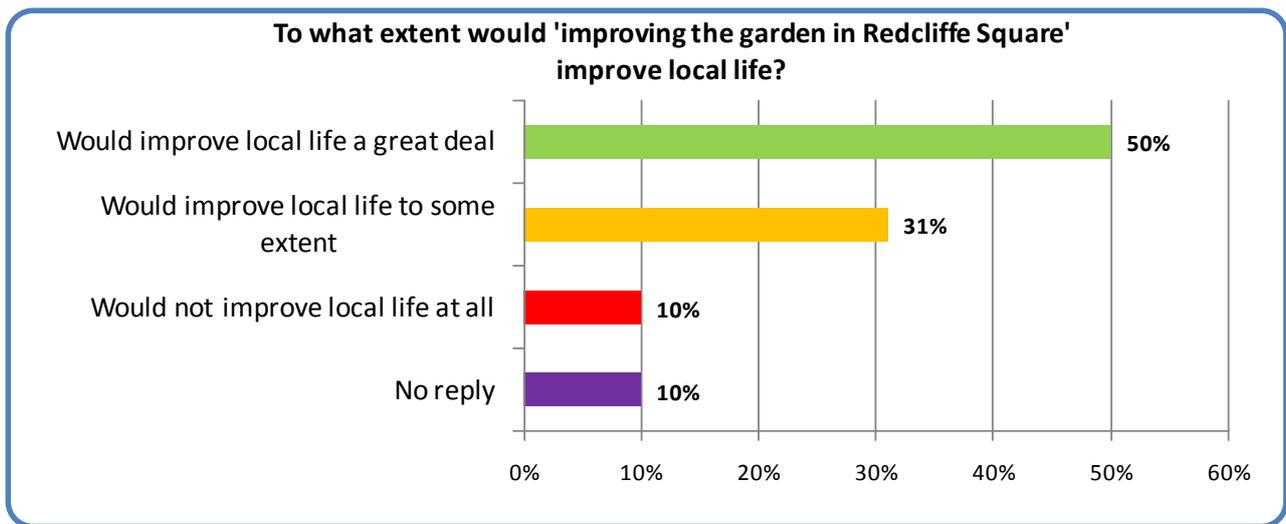
## Results: City Living Local Life initiative

### Improving the garden in Redcliffe Square

Redcliffe Square is a much valued public open space. The Council is planning to refurbish the play areas and renew worn grass. In addition Councillors could choose to use some of their City Living, Local Life budget to enhance these works.

Half (50 per cent) of respondents felt that improving the garden in Redcliffe Square would improve local life a great deal and almost a third (31 per cent) felt it would improve local life to some extent.

One in ten (ten per cent) felt it would not improve local life at all.



**Graph shows percentages for the 672 responding to this survey**

Those that were in favour of improving the garden in Redcliffe Square were asked to detail any ideas that they had. These comments have been themed and summarised in the below table, but a full list of comments can be seen in appendix 2.

A total of 79 respondents made comments relating to the playground or playground equipment. This included comments asking for the size of the playground to be increased, ideas for additional equipment and suggestions for equipment for older children, for example:

*"Better, bigger playground. This is a high use park and 98 per cent of people who use it have kids."*

*"A sandpit and some climbing frames appropriate for children from five years of age. Please do this it would be fantastic."*

*"Climbing frames for older children will be good, or some other kind of activities for older kids."*

*"More playgrounds for older children, current selection is very limited and out of date. St Luke's in Sydney Street is a good example of a much better equipped playground."*

*"There are so many children going there, yet the playground is really small and basic! Adding a swing, seesaw and a sand area would be great."*

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## Results: City Living Local Life initiative

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A total of 55 respondents made comments relating to trees or plants. Many of these comments were asking for more or improved planting in the park, for example:

*"It would be good to have an area with flowers to improve the overall ambiance. The other changes noted above would be good."*

*"It would be nice to have some towering bushes or trees, I think it needs to have some colours."*

*"More year round flowering shrubs or plants would be good."*

*"It would need more vegetation and replant all the large trees cut down. Also we need rubbish bins on the streets as well as dog waste bins, people must have places to throw rubbish and not on the streets."*

*"Planting for youngsters i.e. Giant sunflowers, bean stalks."*

Seventeen respondents wanted to see additional seating or benches installed, for example:

*"More benches to sit on."*

*"More park benches, etc. BBQ area during summer - open for residents (area where residents can bring their food and charcoal to hold BBQ parties etc.) All residents deserve to enjoy the great British summer even though they don't have a garden flat."*

A total of 15 respondents commented relating to improving the grassed areas, for example:

*"Making the grass better would be excellent. You don't feel it is clean when you're sitting there and there are lots of insects (midges) flying around. Could be a better asset."*

*"I think improving the grass areas is a good idea."*

Fourteen respondents wanted there to be a quiet space or space for adults within the park, away from children, for example:

*"At the moment it just feels like a playground for children. Perhaps some shrubs could be used to corner off a more secluded quiet area."*

*"Make it a better place for those without children at the moment it's a no go area."*

*"Relocate playground to a smaller and secluded area to reduce noise and so that general public with no children doesn't feel ill at ease when using the garden."*

Nine respondents commented on access to the gardens, with some believing a key was needed to use the gardens, for example:

*"Is the garden open to only residents of Redcliffe Square? Who has a key? I should like to walk in the gardens too!"*

*"I think improving the grass areas is a good idea. I would also like to know if and how I can get a key for Redcliffe Gardens. I would like to use it."*

## Results: City Living Local Life initiative

A full list of comments can be found in appendix 2.

Theme of comment*	Number of comments	Theme of comment*	Number of comments
Playground/playground equipment	79	Space for dogs	5
Plants/trees	55	Sports/leisure	5
Seating/benches	17	Stop ball games	5
Grass	15	Allow ball games/cycling	4
Quiet space/space for adults	14	Cafe/shop	4
Cleaning/maintenance	9	Paths	4
In favour of improvements	9	Speeding/traffic	4
Key/access to the garden	9	Bins	3
Gates, fencing or railings	7	Metal border	3
Balance between purposes	5	No improvement needed	3
Dog issues	5	Remove recycling bins	3

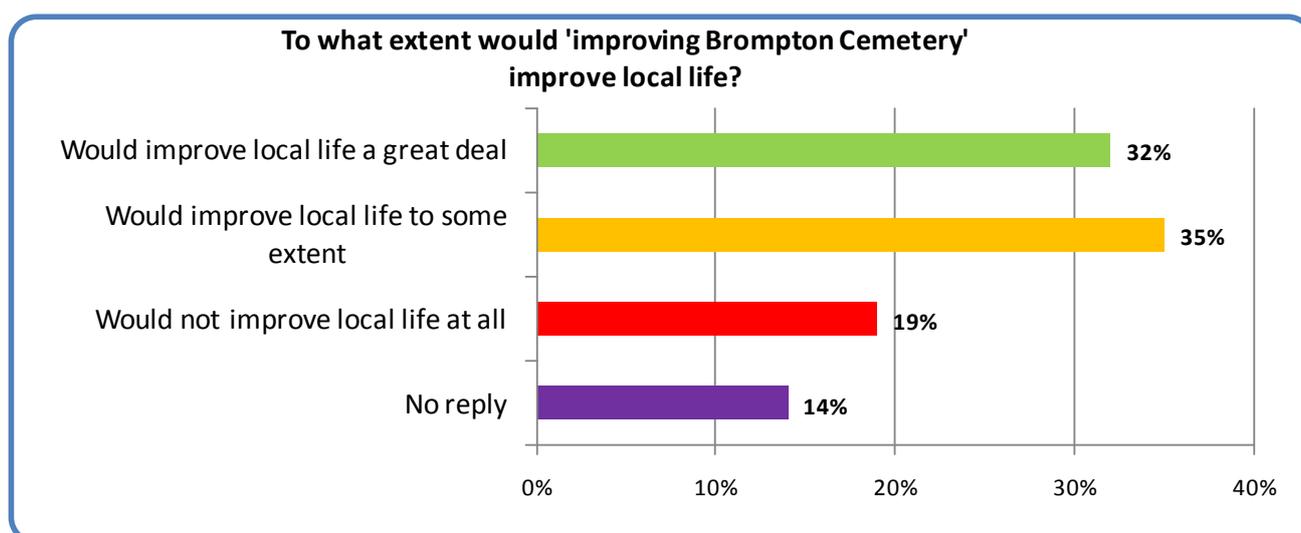
\*Themes shown with three or more comments

### Improving Brompton Cemetery

Although the Cemetery is managed by Royal Parks, not the Council, your Ward Councillors could discuss ideas for improvement with Royal Parks and the Friends of Brompton Cemetery, who promote and care for the Cemetery.

Almost a third (32 per cent) of respondents felt that improving Brompton Cemetery would improve local life a great deal and slightly more (35 per cent) felt it would improve local life to some extent.

However, almost a fifth (19 per cent) did not feel this would improve local life at all.



*Graph shows percentages for the 672 responding to this survey*

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## Results: City Living Local Life initiative

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Those that were in favour of making improvements to Brompton Cemetery were asked to detail any ideas that they had. These comments have been themed and summarised in the below table, but a full list of comments can be seen in appendix 2.

A total of 40 respondents made comments relating to the upkeep of greenery within the cemetery, this included comments relating to grass cutting and cutting back overgrown shrubs and undergrowth, for example:

*“Greater focus on maintaining the cut lawns etc.”*

*“It is very overgrown and needs urgent cleaning up.”*

*“Regular grass cutting and weed control over entire cemetery.”*

*“The ivy on the Broadway wall needs trimming more often.”*

*“The west side is usually kept in good condition but the eastern side needs mowing/tidying up more often.”*

In addition 29 respondents commented on the upkeep of graves, headstones or monuments, for example:

*“Instigate a massive plan to have the entire cemetery cleared of overgrown trees and plants etc. Grass laid and cut around all graves and gravestones, statues, mausoleums etc. restored and maintained. The whole place should look like the commonwealth war graves section within the cemetery. Lottery funding should be applied for to fund it. This is one of the greatest, if not the greatest asset, in the borough. Profit from huge housing development (Chelsea Barracks, Earl's Court, etc.) could be used to restore this asset.”*

*“Better upkeep of graves and grave stones.”*

*“Maintain headstones, graves and monuments.”*

A total of 25 respondents commented on safety or better supervision within the cemetery, for example:

*“Better feeling of safety for walkers/runners to be sought.”*

*“It is a lovely space but does not feel very safe in early mornings or later evenings when people (including myself) would like to go jogging there particularly the smaller paths. Perhaps more lighting or regular police patrols?”*

Some of these comments related to gay men using the cemetery as a pick up point, which has also been categorised as a separate theme (attracting 11 comments), comments included:

*“More policing; the presence of so many gay men using this lovely place as a pick up point is disappointing and really off putting. This makes me sound homophobic, which is annoying. It is that it is so much and so overt which is making it an area I would think twice about taking a walk in, which I used to do a lot.”*

## Results: City Living Local Life initiative

Eighteen respondents made comments about issues relating to dogs, for example:

*“A lot of dogs are off leads in the cemetery - I think this rule needs reinforcing.”*

Sixteen respondents asked for additional seating or benches within the park, for example:

*“Put back the elegant and comfortable benches that I have enjoyed visiting for years.”*

A total of 15 respondents did not feel any improvements were needed, for example:

*“I love it the way it is, I think it should be left alone and not improved.”*

Fourteen respondents commented generally on tidiness or cleanliness of the cemetery, for example:

*“Just a basic clean up. It is a lovely space.”*

A total of 13 respondents commented on pests within the cemetery, for example:

*“What about getting rid of the foxes in the cemetery. They are a nuisance, especially when they attack rubbish sacks.”*

A full list of comments can be found in appendix 2.

Theme of comment*	Number of comments	Theme of comment*	Number of comments
Maintenance of greenery	40	Positive comments about the cemetery	11
Grave/headstones/ monument maintenance	29	Area for dogs	10
Safety/supervision	25	Opening times	6
Dog issues	18	Wildlife area/attract wildlife	6
Seating/benches	16	Use of chapel	5
No improvement needed	15	Ban cycles	4
Cleanliness/tidiness	14	Community support/volunteers	4
Pests - foxes, squirrels, rats,	13	Lighting	4
Plants, flowers, shrubs, trees	12	No ideas	4
Gay male pick up point	11	Consumption of alcohol	4

\*Themes shown with four or more comments

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## Results: City Living Local Life initiative

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### Other suggestions

Respondents were also invited to suggest ideas for projects that could make their neighbourhood better. These comments have been themed and summarised in the below table, but a full list of comments can be seen in appendix 2.

A total of 20 respondents made comments relating to speeding cars or speeding controls, for example:

*“Cars and motorcycles speed down Redcliffe Road. Pedestrian safety (and noise and pollution) are real problems now. Stop the speeding please.”*

*“I worry that too many of the streets are used as 'cut throughs' with drivers driving too quickly and carelessly.”*

*“Redcliffe Gardens and Finborough Road need to be sorted. Two residential streets with children that have turned into polluting double carriageways with cars driving at 50mph. They are better on the weekends when parking on both sides is permitted which results in the roads becoming single lanes.”*

Thirteen respondents commented on plants, trees, flowers or greenery. Usually asking for more to be planted, for example:

*“More tree planting/ flowers foliage in the whole area generally.”*

*“More trees and seasonal planting in our streets.”*

The same number (13) made comments about traffic controls or traffic systems. With many asking for additional traffic controls, for example:

*“The red light traffic lights at Fulham Road end of Finborough Road are often cut through by motorists. I can understand this might occur as just 20 metres before they are given a green light to go straight on or turn left/right into the road. Could the request light be improved so that drivers are made more aware of it or that it gives a green man whilst the approaching lights are red? It can be very dangerous.”*

*“Please make Fawcett Road and Redcliffe Road one-way traffic.”*

In addition ten respondents commented on traffic congestion, for example:

*“Any way to reduce traffic and congestion would improve the neighbourhood. There is a surprising amount of reckless driving, both cars and bicycles.”*

Eleven respondents commented on dog fouling or the practice of leaving bagged dog waste on the street, for example:

*“Outside both sides of Redcliffe Square iron railings trash bins are needed for all the many dog poop bags that are dropped at night!”*

Ten respondents suggested holding community events or activities, for example:

*“A yearly street party. Projects to get to know your neighbours.”*

*“Use the streets and garden squares for temporary exhibition spaces.”*

## Results: City Living Local Life initiative

A total of ten respondents made comments about parking issues, with some asking for spaces for visitors, for example:

*“Parking spaces for visitors.”*

A full list of comments can be found in appendix 2.

Theme of comment*	Number of comments	Theme of comment*	Number of comments
Speeding/speeding controls	20	Businesses/markets	8
Plants/trees/flowers/greenery	13	Police presence	8
Traffic systems/controls	13	Alcoholics/drug users	6
Dog fouling	11	Chelsea Football Club issues	6
Community events/activities	10	Street cleaning	6
Parking	10	Council/Councillors do a good job	5
Traffic congestion	10	Noise	5
Crime/community safety	9	Refuse collections	5
Pedestrian crossings/areas	9	Sports/leisure	5
Bins	8	Volunteering	5

\*Themes shown with five or more comments

### Willingness to get involved

Respondents were asked to provide their contact details if they wished to remain involved in the project. Some **211 respondents provided contact details**, which represents 31 per cent of respondents. Their contact details will be added to the City Living, Local Life contact list by the Community Engagement Team within the Policy and Partnerships Unit.

## Appendix one: Data tables

### Data Tables

Do you think any of the following issues need improving in your local area? By local area we mean within a 15 to 20 minute walk from your home. Please mark up to THREE of the following:

	Number	Percentage
The level of traffic congestion	173	25.7%
Parking for residents or visitors	162	24.1%
Cleanliness of streets	135	20.1%
Rubbish put out on the wrong day	111	16.5%
Noise and nuisance from construction work	105	15.6%
Something else	85	12.6%
Activities for families and young children	84	12.5%
The level of pollution	84	12.5%
Parks and open spaces	79	11.8%
Affordable decent housing	76	11.3%
Enforcement of speed limits	73	10.9%
The level of crime	64	9.5%
Road and pavement repairs	61	9.1%
Activities for older people	52	7.7%
Rubbish collections	46	6.8%
Sports and leisure activities	40	6.0%
Community spaces or meetings	27	4.0%
Problems from licensed premises	25	3.7%
Public transport	14	2.1%
No Reply	107	15.9%

To what extent do you think the following would improve local life?

#### Outreach work with isolated older people

	Number	Percentage
Would improve local life a great deal	219	32.6%
Would improve local life to some extent	338	50.3%
Would not improve life at all	41	6.1%
No response	74	11.0%
Total	672	100%

#### Encouraging support to the K&C Foundation

	Number	Percentage
Would improve local life a great deal	150	22.3%
Would improve local life to some extent	357	53.1%
Would not improve life at all	67	10.0%
No response	98	14.6%
Total	672	100%

## Appendix one: Data tables

### Supporting Earl's Court Youth Club

	Number	Percentage
Would improve local life a great deal	280	41.7%
Would improve local life to some extent	269	40.0%
Would not improve life at all	37	5.5%
No response	86	12.8%
Total	672	100%

### Improving the garden in Redcliffe Square

	Number	Percentage
Would improve local life a great deal	335	49.9%
Would improve local life to some extent	207	30.8%
Would not improve life at all	64	9.5%
No response	66	9.8%
Total	672	100%

### Improving Brompton Cemetery

	Number	Percentage
Would improve local life a great deal	218	32.4%
Would improve local life to some extent	235	35.0%
Would not improve life at all	126	18.8%
No response	93	13.8%
Total	672	100%

### Are you....

	Number	Percentage
...male?	255	37.9%
...female?	389	57.9%
No response	28	4.2%
Total	672	100%

### Which age group do you belong to?

	Number	Percentage
Under 18	0	0%
18-25	13	1.9%
26-39	154	22.9%
40-59	245	36.5%
60-74	159	23.7%
75 and over	70	10.4%
No response	31	4.6%
Total	672	100%

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## Appendix one: Data tables

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### How do you identify yourself?

	<b>Number</b>	<b>Percentage</b>
White	539	80.2%
Black or Black British	9	1.3%
Asian or Asian British	35	5.2%
Mixed	14	2.1%
Any other group	21	3.1%
No response	54	8.0%
Total	672	100%

### How long have you lived in the Royal Borough of Kensington and Chelsea

	<b>Number</b>	<b>Percentage</b>
Less than a year	20	3.0%
More than a year, but less than two years	30	4.5%
More than two years, but less than five years	79	11.8%
More than five years, but less than 10 years	113	16.8%
More than 10 years	409	60.9%
No response	21	3.1%
Total	672	100%

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## Appendix two: Comments from open questions

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### Written comments

This appendix contains the written comments documented by respondents in response to the open questions within the questionnaire.

Comments have been sorted into themes and where comments relate to more than one theme, the comment will appear in both places.

### If you said something else needs improving, please tell us about it here.

#### Activities for young people

- (1) Anything for young children is appreciated. (2) We live in Westgate Terrace: too much dumping of rubbish from builders/shopping trolleys/rubbish out on wrong days and endless builders' vans double parked. (3) Traffic on Redcliffe Road and Finborough is terrible we live almost in a ring road of constant congestion. Crossing is very dangerous - no one stops. (4) Cyclists on Fulham and Kings Road are completely dangerous, nearly knocking down children going to school.
- Pollution the worst in London. Not enough activities for children. Licensed premises too noisy and show little respect for residents. Hollywood Arms is a disgrace and is an example of this attitude.

#### Affordable housing

- Something needs to be done about the cost of property (rented) in this borough. There should be a cap on wealthy people buying which puts up rents and pushes up prices for ordinary people and pushes them out of the borough. It is a scandal. I rent privately and have an assured tenancy. That is the only reason I can still live more where I have lived for the past 53 years.
- We are currently looking to buy our first flat but cannot even consider our local area where we have been renting for 10 years, we'll be sorry to leave.

#### Aircraft issues

- Reduction of aircraft noise and aircraft air pollution:- resistance of any plan to increase air traffic over London.

#### Beggars/street drinkers

- Begging and vagrancy is a real problem. Intimidating as well.
- Constant display of prostitute cards in phone boxes. Too many winos hanging around begging.
- Drunks on the streets – Earl's Court/Finborough Road. Cyclists on pavements - Finborough Road/Warwick Road. Pedestrian crossing at junction of Finborough Road/Old Brompton Road where someone died last year. Dog mess on streets.
- Street drinkers, the amount of people sitting, begging and drinking.
- Too many on street drinkers, beggars.

#### Benches

- Seating in Earl's Court Road and Fulham Road in order that old people such as myself can sit and rest.
- There should be more benches if we want people to walk further. The bench in the Boltons has disappeared.

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## Appendix two: Comments from open questions

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### Bins

- Gilston Road is constantly blocked by builder's lorries. Parking is limited and often suspended with no consideration to the other residents. Also need more dustbins on the street for the poop bags which are just left in road or on pavement in little piles.
- The Council's decision to remove street bins except outside major sites within the borough is very disappointing. It is so disgusting to walk by the other bus stop on the northern side of the Old Brompton Road opposite Bursfield School and see the amount of litter dropped since the bin was removed in November 2012.
- More trash on streets and more rubbish skips so the bags are not over the pavements.

### Brompton Cemetery

- The Brompton Cemetery is a disgrace.
- The wall of Brompton Cemetery is dirty and depressing if it were cleaned it would brighten up the whole neighbourhood.

### Building works/planning

- Allowing flexibility in loft developments in the area - much needed with crowded housing.
- Building and skip deliveries before 8am, often as early as 7am. Builders constantly parked in residents bays especially scaffolding lorries, basement works too many.
- Construction work on private residential housing is making life a misery over period of years. I beg the Council to change their guideline. This is not progress, this is destruction of our quality of life to which you are committed. In Coleherne Court we have an ongoing battle to stop the addition of loft space for habitation. You have given permission to [address given] to develop. Result intensification of population density. Loft space belongs to all of the freeholders. Please help.
- Don't allow the Finborough Wine Cafe to be turned into flats!! Keep the Finborough Theatre.
- Enforcement of parking restrictions. Monitoring of construction related activity.
- Great concern about basement construction causing flooding in existing house/terraced buildings basements due to water runoff and change in water tables. Do not need Boris bikes but we do need space for existing bikes to be tethered safely and neatly.
- I think there should be a reasonable limit on how long properties can have scaffolding and for repair work to the exterior of their property. Some repairs seem to go on for years!
- Keep planning permissions very strict to preserve the look and feel of the borough. Availability of high speed broadband by BT.
- Messy builders.
- Noise and nuisance from construction work. Road and pavement repairs. Noise at night from neighbours. Enforcement of speed in Redcliffe Square.
- Planning - lives of residents are destroyed by large scale construction (basements especially). A six month reconstruction limit would help. Also can we have fewer neon lights?
- Scaffolding trucks often block the roads. Builders often fly tip, i.e. leave bags of rubbish on the street.
- Stop allowing basement digging and pulling down houses to re-build.
- The Council persists in handing over licence for development and doesn't acknowledge our complaints. Little Boltons is now a huge building site and [numbers of houses] under development. [Number of house] is a misery to have next door.
- The law should be changed regarding building work at weekends (public holidays).

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## Appendix two: Comments from open questions

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- There is a ceaseless renovation and house extensions taking place in our area. Our ancestors and predecessors left a wonderful legacy of trees which is why this area is one of the most beautiful of inner London suburbs. Now trees are being regularly cut down to create space and if nothing is done to stop this the special beauty of the area will be destroyed. No one should be allowed to cut down trees.
- There should be a time limit for building projects with fines for exceeding it, for example:- [house number given] Gilston Road has taken five to six years and is still not nearing completion. There is a difficult problem regarding dog poop. The majority of owners bag it up but then dump it in the gutter. It then gets run over and causes a greater problem. I cannot see an easy solution but it would be an asset to have bins where possible but they need to be away from houses which leaves little scope for placing them. There is one at south end of Boltons which meets this requirement. Others if possible would help the problem.

### **Bulky waste**

- Community spaces/meeting places - I'm not aware of any within 15-20 minutes walk. Rubbish collections - very pleased we have a recycling bin, but once a week collection is now insufficient as it fills quickly. I would like to see an organic recycling bin too (for food). I am concerned outsiders are using the recycling bin to dispose of their waste. Okay if it's recyclable but sometimes they use it dispose of larger items e.g. packing materials, furniture, electrics etc. which is not the purpose of this bin.
- Since Lots Road recycling closed the only place to take items too big for the bin is Wandsworth recycling. As I don't have a car this is an awfully long way to take things on my trolley. Also it encourages people to dump rubbish (e.g. in Redcliffe Square).

### **Buses, bus shelters**

- At peak times would strongly benefit from increased number of 14 buses. These are often full between 8am and 9.30am although I appreciate it is peak time it would be beneficial to be able to get on a bus rather than wait for three before getting on like sardines and arriving late for work.
- Bus stop Brompton, Earl's Court Road. No shelter for us old people to sit waiting for the buses.
- Recognising this is London Buses rather than the Council, all the same: why oh why should the bus stop opposite Earl's Court tube not have a digital display of expected bus arrivals? This is the major station within a two mile radius, bordering upon Zones one and two. The major exhibition centre on the planet! Well almost. The bus route in question on Earl's Court Road is a major artery through London.
- We really, really need that bus stop shelter back please at the junction of Earl's Court Road and Old Brompton Road.

### **Chelsea Football club and match day issues**

- 1. Too many cars on Redcliffe Gardens and Finborough Road driving too fast. Should be single lanes. 2. More trees on Finborough Road to match Redcliffe Gardens. 3. Solution to the invasions of streets, parking etc. during Chelsea games, maybe keep red line parking only to residents during games nights or weekends.
- Co-operation between Kensington and Chelsea and TfL regarding crazy red route policy which allows parking on edges of Redcliffe Square and Redcliffe Gardens on Saturdays and evenings and blocks the road and is dangerous. TfL are responsible please contact them and get them to use common sense. The loophole is exploited by Chelsea football

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## Appendix two: Comments from open questions

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fans on match day particularly. Redcliffe Gardens when clear is like a motorway with speeding cars. There have been accidents. Erect or plant 'slow' signs or put up 30mph signs after the junction with Redcliffe Square-TfL need to do so, please discuss/campaign with them.

- During Chelsea matches, resident parking should be valid and as a resident it is very difficult to find a parking space because a lot of fans parking their cars in the neighbourhood.
- Expanding on points above: - 1. Traffic and parking on football days. 2. Horrendous speeds on Finborough and lack of awareness of pedestrian crossing. 3. Install and regulate 30mph.
- Football crowd at Stamford Bridge - can't go out or in during matches.
- Get rid of Chelsea football stadium, move somewhere else! Traffic jams on Saturdays and some evenings. Buses stopped going down Fulham Road on match afternoons, frightening crowds of football people, in the street and shops after matches, shouting and dropping litter.
- Hell on Chelsea match days!
- Level of crime - serious break in incidents to cars in Redcliffe Street during Chelsea at home matches. Parking - all motorcycles should park in dedicated bays. If badly parked often take up car space. Dog mess - despite Council responding very quickly to phone calls this is still a considerable problem in Westgate Terrace.
- Parking on double red lines on the crossing from Redcliffe Square east to Redcliffe Square west south of the church. Really dangerous on Chelsea match days. Also yellow box on Redcliffe Gardens Road on crossing here also.
- Parking restrictions on Chelsea match days especially Sundays often mean I cannot park my car as SW10 becomes filled with football supporters as parking restrictions do not apply. Could there be restrictions on weekend match days as in Hammersmith and Fulham.
- Restrict non-resident use of resident parking spaces on Sunday, 13.00 to 16.00 should do it (we are talking about Chelsea Football Club).
- Traffic congestion is very bad, particularly when Chelsea are playing at home. The recycle bins opposite church on Redcliffe Gardens are regularly ignored and rubbish looks unsightly. I understand some parking bays at Redcliffe Square may disappear for 'Boris bikes', please, please don't allow this. It's hard enough funding a space for which we have 'paid in advance'.
- We live in Fulham Road in the Georgian block opposite the Tesco garage. On match days the road and pavement is cleaned thoroughly afterwards, but not on off street parking areas. Each time the 'fans' throw cigarette ends, fast food wrappers and cans in front of our houses. The Police are there, why don't they stop this happening?

### Community/meeting spaces

- (1) Local health centres. (2) Bicycle lanes. (3) Cultural and creative spaces.
- Community spaces/meeting places - I'm not aware of any within 15-20 minutes' walk. Rubbish collections - very pleased we have a recycling bin, but once a week collection is now insufficient as it fills quickly. I would like to see an organic recycling bin too (for food). I am concerned outsiders are using the recycling bin to dispose of their waste. Okay if it's recyclable but sometimes they use it dispose of larger items e.g. packing materials, furniture, electrics etc. which is not the purpose of this bin.

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## Appendix two: Comments from open questions

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### Crime/community safety

- CCTV to catch bike thieves and people who smash car windows for no reason on Ifield Road.
- Crimes in scooter bays.
- Damage to scooters in scooter bases and to cars parked.
- This area is not safe any longer.
- It is always good to see local policeman in our area.
- Level of crime - I was robbed on Drayton Gardens in daylight on a Sunday and the thief wasn't caught on camera.
- Level of crime - Serious break in incidents to cars in Redcliffe Street during Chelsea at home matches. Parking - All motorcycles should park in dedicated bays. If badly parked often take up car space. Dog mess - despite Council responding very quickly to phone calls this is still a considerable problem in Westgate Terrace.
- The area is still a "hotspot" for crime. Anything left in a car goes in hours. Ditto cycles. No one bothers to report crime to the police anymore, so they do not have the stats.
- We need more police at Redcliffe Gardens and the Square. It is going downhill drastically over the last five years. Car theft and vandalism, generally becoming worse.

### Cycle parking

- Bicycle parking, bikes should not be allowed on railings nor posts.
- Bicycle stands in Harcourt Terrace.
- Great concern about basement construction causing flooding in existing house/terraced buildings basements due to water runoff and change in water tables. Do not need Boris bikes but we do need space for existing bikes to be tethered safely and neatly.

### Cycle paths

- (1) Local health centres. (2) Bicycle lanes. (3) Cultural and creative spaces.
- Bicycle lanes.
- Cycle paths. There are hardly any cycle paths in the ward especially needed down the main thorough fares, e.g. Redcliffe Gardens.
- Cycle street security.

### Cycling on pavements

- (1) Anything for young children is appreciated. (2) We live in Westgate Terrace: too much dumping of rubbish from builders/shopping trolleys/rubbish out on wrong days and endless builders' vans double parked. (3) Traffic on Redcliffe Road and Finborough is terrible we live almost in a ring road of constant congestion. Crossing is very dangerous - no one stops. (4) Cyclists on Fulham and Kings Road are completely dangerous, nearly knocking down children going to school.
- Bicycles on pavement. There will be bad accidents if something is not done to stop them speeding past entrances to houses on the pavement. I was hit by one and my wrist broken and the cyclist just went away. 10mph speed limit in Cresswell Place - cars coming out of garage cannot see the road -again the speed in Cresswell Place is treated as a race track by lorries and cars.
- Control of cyclists riding on pavements and shooting through red traffic lights.
- Cyclists on pavements are a pest.
- Drunks on the streets – Earl's Court/Finborough Road. Cyclists on pavements - Finborough Road/Warwick Road. Pedestrian crossing at junction of Finborough Road/Old Brompton Road where someone died last year. Dog mess on streets.

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## Appendix two: Comments from open questions

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- Enforcement of traffic regulations. No cycling on footpath. No parking cycles on footpath. Reduce rough sleeping, keep wheel chair ramps clear.
- Keeping cyclists off the pavements.
- People who ride pushbikes on the pavements and joggers - these two types of people are rude, selfish and dangerous. Push bike riders come up behind you sometimes at quite high speeds and just expect pedestrians to get out of their ways. Joggers with their elbows out are very dangerous, because again they expect pedestrians to move out of their way and often hit other people who are walking with their elbows.
- Prosecuting in the courts people who cycle on the pavements.
- Scooters are a menace. Also bicycles wrong way or on pavement. Put a fine on bicycles - we need money, there's your chance, also dogs.
- Stopping cyclists riding on the pavements. I have twice seen people hit by them.
- Stopping people cycling on pavements - it is outrageous.
- There is a growing problem with inconsiderate and dangerous cycling on pavements, at considerable risk to elderly pedestrians. Especially Fulham Road and Redcliffe Gardens. Some "no cycling on the pavement" notices are needed.
- We would like more trees. Could traffic wardens and PCSOs issue tickets to dog owners who let dogs foul pavements, people riding on the pavements (Redcliffe Gardens, Finborough Road). No parking on corners at anytime. Cannot use prams or wheelchairs when need to cross road.
- (1) More rubbish bins on the streets. (2) Prevent cyclist at night with no lights.

### Dog walking

- There are no places to walk dogs in this area except Brompton Cemetery, two paths, open up spaces i.e. Redcliffe Square park to dog walking. Some bins for poop bags for dogs-there are no bins anywhere.
- Though I live near the Brompton Cemetery, I find that pet facilities are limited: there is no place where a dog is allowed to run around there are very few bins in the streets to dispose of pet's refuse. I had to walk four blocks for the nearest public bin which is incredibly unpleasant and adds to the overall cleanliness level in the streets.

### Dog fouling/dog waste

- (1) Activities for older people. (2) Computer courses for older people. (3) No new clothes in the windows. (4) Rubbish on the balcony on wrong day. (5) Clear up dog's rubbish.
- (1) Dog mess on pavements - disgusting. (2) People spitting on pavements, disgusting. The local Council street cleaners do a great but difficult job in all weathers. They should be commended.
- (1) More bins for dog waste. I am so sick of stepping in it or of picking up little bags of it that have been left outside my flat. (2) Pedestrian safety-need proper crossings at each road at junction between Finborough Road and Old Brompton Road. I have seen so many near misses.
- 1) Too much dog mess left in bags on the street. 2) Earl's Court Road has road works too often.
- 1. Regular distribution of recycling bags at least once every four weeks. Currently it is once every five to six weeks sometimes longer. 2. Stricter fines for people who do not clear up after their dogs.
- Bins for dog mess please.
- Chasing up on people who leave dog faeces on pavements in Fawcett Street in particular.

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## Appendix two: Comments from open questions

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- Cleaning up dog mess.
- Dog fouling.
- Dog fouling on the footpaths is a big problem around this area. Also overgrown trees obscuring the streetlights at night so the streets are very dark.
- Dog fouling, bins to dispose the bags instead of being left on the pavement. Recycling bins are an eyesore, spoil the square (Redcliffe Square).
- Dog fouling, enforcement of penalties not just bagging it, but for not binning it too!
- Dog litter bins - currently litter bags left on the street. Earl's Court Road in need of facelift. Delivery of recycling bags - irregular. Broader recycling range, more recycling drop off points.
- Dog mess on pavements around the Boltons. More rubbish collection or provide us with dustbins.
- Dog owners may often bag their dog's mess but instead of putting it in a bin or taking it home, they often leave in the street, usually by a tree. There's one notice warning of fines near me but maybe putting a notice but the trees would be effective.
- Dog owners not cleaning up after their pets on pavements etc.
- Dog poo on the street is very unpleasant.
- Dogs fouling the streets. Cars driving the wrong way up our one way street.
- Drunks on the streets – Earl's Court/Finborough Road. Cyclists on pavements - Finborough Road/Warwick Road. Pedestrian crossing at junction of Finborough Road/Old Brompton Road where someone died last year. Dog mess on streets.
- Gilston Road is constantly blocked by builder's lorries. Parking is limited and often suspended with no consideration to the other residents. Also need more dustbins on the street for the poop bags which are just left in road or on pavement in little piles.
- I find it disturbing to see how many people still litter the streets with their dogs. I walk my dog everyday around Boltons and have the poop bag with me to put in the bin.
- I have lived in Paris. But nothing compares with the amount of dog's mess to be found regularly on Ifield Road, Finborough Road, Fulham Road etc. I cannot step out of my home without having to step in it. What are you doing about it apart from erecting signs?
- I live in Coleherne Mews and have been there for over 12 years. A lot of people walk their dogs here and every day there is excrement buy the flower pots and in the road. The fines are not enforced and are laughable (I think £20). These should be massively increased - say the price of a parking fine and perhaps the traffic wardens could have a dual role to enforce these. Also perhaps there should be bag dispensers and special bins for the waste. I love dogs but the owners do not pick up the waste and it is unhygienic. There are a number of young children who live and play on the street.
- I live on Coleherne Road and the pavements are always dirty. Please have it cleaned more often. Also a lot of dog excrement that isn't picked up in the whole area.
- Keep bins on the streets. Earl's Court Road became a much nicer place leading up to the Olympics when they arrived. Dog owners (and others) are bad enough. Bins are crucial.
- Level of crime - Serious break in incidents to cars in Redcliffe Street during Chelsea at home matches. Parking - All motorcycles should park in dedicated bays. If badly parked often take up car space. Dog mess - despite Council responding very quickly to phone calls this is still a considerable problem in Westgate Terrace.
- Littering remains an issue: - (1) Residents dropping off refuse in public bins which then overflow. (2) Dog refuse bags littering side wall and need for clearly marked dog bins. (3) Litter in general in busy area especially around tube station.
- Make it illegal for people to leave 'bagged' dog poo in the street/road. It's horrible, it's everywhere and it's not fair on the road sweepers to clean up.

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## Appendix two: Comments from open questions

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- More dustbins to allow dog owners to dispose of dog waste instead of leaving it on the pavements or in the street in bags. More consideration to residents from parking wardens.
- People are not picking up their dog mess and it is terrible. There are signs saying fines of up to £1000 and this is not enforced. Parking wardens should ticket owners who leave poop bags and do not pick up mess. The Boltons is the worst where it has taken place: I have a dog and always pick it up and bin it.
- People with dogs, don't clear up after them.
- Put boxes for dog mess. People just leave bags in gutter or by trees, disgusting. Especially Boltons area.
- Redcliffe Street and surrounding streets have problems with dog walkers leaving dog mess, casual littering and dumping of household and other rubbish.
- Scooters are a menace. Also bicycles wrong way or on pavement. Put a fine on bicycles - we need money, there's your chance, also dogs.
- The increasing number of people not picking up and taking away their dog's mess on pavements.
- The lack of dog waste bins. I understand removing bins to save cost of collection but if no dog waste bins, even responsible dog owners will leave bagged dog waste on streets. Surely dog waste bins could be provided.
- There are many people who pick up after their dogs and bag their dog poo, but then leave it on my door step and on the street. Please do something about this.
- There are no places to walk dogs in this area except Brompton Cemetery, two paths, open up spaces i.e. Redcliffe Square park to dog walking. \*Some bins for poop bags for dogs there are no bins anywhere.
- There should be 20mph limits in all non-trunk road streets - no sleeping policemen - just the rule with occasional enforcement. All dogs which we like should be DNA'd - then offenders fined heavily.
- There should be a time limit for building projects with fines for exceeding it, for example: - [house number given] Gilston road has taken five to six years and is still not nearing completion. There is a difficult problem regarding dog poop. The majority of owners bag it up but then dump it in the gutter. It then gets run over and causes a greater problem. I cannot see an easy solution but it would be an asset to have bins where possible but they need to be away from houses which leaves little scope for placing them. There is one at south end of Boltons which meets this requirement. Others if possible would help the problem.
- Though I live near the Brompton Cemetery, I find that pet facilities are limited: there is no place where a dog is allowed to run around there are very few bins in the streets to dispose of pet's refuse. I had to walk four blocks for the nearest public bin which is incredibly unpleasant and adds to the overall cleanliness level in the streets.
- To expand, more rubbish bins needed. Dog mess is being left in bags around Redcliffe Square because there is nowhere to dispose of it. Putting up signs saying to throw it away is pointless when there is nowhere to put it.
- Traffic lights crossing at Earl's Court Road/Old Brompton Road and Warwick Road/Old Brompton Road, pedestrians cannot get on pavement quickly due to congestion. Space left on pavements to walk safely due to congestion from bicycle parking space, enlargement of tree pits, restaurants and pubs putting tables and chairs outside and their board signs well out onto pavements, cyclists riding on pavements, two wheeled scooters and roller blades on pavement, prams and cabin suitcases wheeled whilst texting or looking into iPhones. Not enough space to take over or coming from opposite direction.

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## Appendix two: Comments from open questions

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Accidents have occurred by foot getting into tree pits. Not enough dog fouling notices in Redcliffe Gardens, Westgate Terrace, Harcourt Terrace, Hollywood Road, Old Brompton Road and Wharfdale Street.

- We need dustbins for the bags of dogs mess if nothing else as I counted 15 bags one day from Redcliffe Square to Fulham Road along Harcourt/Hollywood. Also we can't afford to lose any more resident spaces for bicycles. Maybe, if there were not so many bays suspended for building works that would help.
- We would like more trees. Could traffic wardens and PCSOs issue tickets to dog owners who let dogs foul pavements, people riding on the pavements (Redcliffe Gardens, Finborough Road). No parking on corners at anytime. Cannot use prams or wheelchairs when need to cross road.

### **Drunks**

- Noise from public premises-rubbish collection very loud and at unsocial times. Drunk people from Nam Long.

### **Earl's Court Road facelift**

- Dog litter bins - currently litter bags left on the street. Earl's Court Road in need of facelift. Delivery of recycling bags is irregular. Broader recycling range, more recycling drop off points.

### **Farmers' Market**

- Heavy trucks should not be allowed in resident areas, including Earl's Court Road, at night time and weekends. Local farmer's market at weekends.

### **Fly tipping/dumped rubbish**

- Dumping of rubbish is a big problem; not just households. Despite notices of large fines never see anybody being fined! Spitting in streets.

### **Health centres**

- (1) Local health centres. (2) Bicycle lanes. (3) Cultural and creative spaces.

### **High speed broadband**

- Keep planning permissions very strict to preserve the look and feel of the borough. Availability of high speed broadband by BT.

### **Jogging**

- People who ride pushbikes on the pavements and joggers - these two types of people are rude, selfish and dangerous. Push bike riders come up behind you sometimes at quite high speeds and just expect pedestrians to get out of their ways. Joggers with their elbows out are very dangerous, because again they expect pedestrians to move out of their way and often hit other people who are walking with their elbows.

### **Lack of bins**

- (1) More rubbish bins on the streets. (2) Prevent cyclist at night with no lights.
- 1. There is a dire need of bins/public street bins for people to throw their rubbish, particularly on Finborough Road. 2. There is also a dire need for installing traffic lights/pedestrian crossing at the junction of Finborough Road with Old Brompton Road

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## Appendix two: Comments from open questions

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(particularly when trying to cross Old Brompton Road - the junction is dangerous for pedestrians.

- I live in Chelsea Walk and there are no rubbish collection places apart from just outside the main front doors (Fulham 270-296).
- Keep bins on the streets. Earl's Court Road became a much nicer place leading up to the Olympics when they arrived. Dog owners (and others) are bad enough. Bins are crucial.
- Lack of bins! Only bins available on main streets.

### Leaking roof

- Every entry above pales into insignificance compared to the everlasting leaking roofs what costs the Council much more than is necessary. Nobody seems to have been able to resolve though.

### Library computers

- The computers at Old Brompton Library often do not work or do not print. And sadly the staff there are not knowledgeable to help even on very basic computer connection issues.

### Lighting

- We need more lamp posts in the street because it's dark! There are few lamp posts in the gardens and you can't see the main road.

### Littering/fly tipping

- Redcliffe Street and surrounding streets have problems with dog walkers leaving dog mess, casual littering and dumping of household and other rubbish.
- Scaffolding trucks often block the roads. Builders often fly tip, i.e. leave bags of rubbish on the street.

### More cycle hire spaces

- More Barclays bike places.

### Motorcycle parking

- Level of crime - Serious break in incidents to cars in Redcliffe Street during Chelsea at home matches. Parking - All motorcycles should park in dedicated bays. If badly parked often take up car space. Dog mess - despite Council responding very quickly to phone calls this is still a considerable problem in Westgate Terrace.

### New resident

- Sorry can't comment, we have recently moved to the ward - used to live in Park Walk SW10.

### Noise

- Small trees be protected with fencing. Dogs barking particularly a small dog at [number given] Ifield Road. I had this going on for two years and the Council have not dealt with it, after me repeatedly phoning them. The owner will not train this dog. The environmental officer has sent two letters, two years ago, still no improvement.
- Aircraft noise.
- Emergency services making too much noise with their sirens in early hours of the morning and late at night when there is no traffic.

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## Appendix two: Comments from open questions

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- Finborough Road is loud, dirty and it would be sufficient to put speed humps and speed cameras to control the noise level. Rubbish should be collected daily.
- Health and safety regarding traffic lights at the junction between Old Brompton Road and Finborough Road. If one were to cross Old Brompton Road, there is no traffic light: The traffic noise is becoming increasingly unbearable. It's understandable that there is a hospital nearby but the sports cars racing through Finborough Road. The traffic is so bad that's difficult to do any activities in the street, such as running.
- Noise and nuisance from construction work. Road and pavement repairs. Noise at night from neighbours. Enforcement of speed in Redcliffe Square
- Noise from public premises, rubbish collection very loud and at unsocial times. Drunk people from Nam Long.
- Noise pollution from car horns.
- Pollution the worst in London. Not enough activities for children. Licensed premises too noisy and show little respect for residents. Hollywood Arms are a disgrace and is an example of this attitude.
- Redcliffe Gardens/Earl's Court road traffic, especially with heavy vehicles is at ridiculously high level and speed. Crossing Old Brompton Road, Earl's Court/Redcliffe Gardens plagued with accidents involving pedestrians, vehicles and cycles. Too much noise, pollution and vibrations for residents.
- Reduction of aircraft noise and aircraft air pollution: - resistance of any plan to increase air traffic over London.
- Since this is a residential area with lots of families, particular concern needs to be paid to making sure people are not making loud noises at night. These people have usually drunk too much, and are not usually, I believe local residents.
- The block next to me has no dustbin area so the rubbish gets put out before rubbish day (address given). The tree outside my flat is a small oasis for rubbish bags and dog litter. The Pembroke Arms has a very noisy garden section.
- Traffic noise (horns).

### Nothing

- No suggestions. By the constraints of inner-city life and acknowledging financial constraints, Redcliffe ward holds up very well.

### Older people

- (1) Activities for older people. (2) Computer courses for older people. (3) No new clothes in the windows. (4) Rubbish on the balcony on wrong day. (5) Clear up dog's rubbish.
- Care in the community for the elderly needs to be more reliable and appropriate individuals need to be allocated this task.

### One way streets

- Dogs fouling the streets. Cars driving the wrong way up our one way street.

### Parks/open space

- Lots of private gardens not enough public spaces. Rubbish often left out on correct night but does not get collected.
- More green spaces.
- Pedestrian sidewalks are too narrow. Redcliffe Gardens deserves a better park for children. Signs on the street for business, like Chinese shop on Fulham Road with spa next to Carluccio (Neon lights), Pure Baty, Pascalon (they should improve their tents and

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make sure the side walk is clean of fish and cartons on the side. Lorries that deliver goods at different hours and block the roads.

- Perhaps an open space for example a park as Kensington and Chelsea is known as a busy area. We should introduce some liberty in the area.

### Parking enforcement

- Parking on double red lines on the crossing from Redcliffe Square east to Redcliffe Square west south of the church. Really dangerous on Chelsea match days. Also yellow box on Redcliffe Gardens Road on crossing here also.
- Co-operation between Kensington and Chelsea and TfL regarding crazy red route policy which allows parking on edges of Redcliffe Square and Redcliffe Gardens on Saturdays and evenings and blocks the road and is dangerous. TfL are responsible please contact them and get them to use common sense. The loophole is exploited by Chelsea football fans on match day particularly. Redcliffe Gardens when clear is like a motorway with speeding cars. There have been accidents. Erect or plant 'slow' signs or put up 30mph signs after the junction with Redcliffe Square-TfL need to do so, please discuss/campaign with them.

### Parking suspensions

- 1. Parking for visitors is almost nonexistent. 2. There should be a limit to the number of parking suspensions on each street in any given day or month.

### Paths

- Pedestrian sidewalks are too narrow. Redcliffe Gardens deserves a better park for children. Signs on the street for business, like Chinese shop on Fulham Road with spa next to Carluccio (Neon lights), Pure Baty, Pascalon (they should improve their tents and make sure the side walk is clean of fish and cartons on the side. Lorries that deliver goods at different hours and block the roads.

### Pavement/road repairs

- 1. Residents' parking: - There is space for an enlarged resident's parking. Address: - [number given] Harley Gardens SW10--i.e. that would take two to three cars, not one as now. There's a great demand for parking in SW10/Gilston Road, Priory Walk area. 2. Pavement repairs: - Round The Boltons garden near our church the pavement on the inside of the road is not level and quite dangerous to old people, very bumpy. People trip up.
- Most important - the pavement repairs. Pavements around there are in a very bad and dangerous state.
- Noise and nuisance from construction work. Road and pavement repairs. Noise at night from neighbours. Enforcement of speed in Redcliffe Square.
- The sidewalks down where new blocks have been laid are very slippery. I have slipped over three times this winter, green slime.
- Tripping up on pavements - but I imagine you are constantly improving this. It might be very effective to leaflet residents of specific area of the dangers of putting rubbish out overnight, prior to the next morning's collections which invites foxes and crows.
- Constant road repairs.
- Noise and nuisance from construction work. Road and pavement repairs. Noise at night from neighbours. Enforcement of speed in Redcliffe Square.

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- Parking is exceptionally bad, too many spaces suspended with no options for other parking. Road surfaces have damaged my car (potholes etc).
- The roads are dreadful when it rains the water builds up on the sides of the road and us poor pedestrians get soaked with dirty water with every passing car. Please do something about the drain away on the roads.
- 1) Too much dog mess left in bags on the street. 2) Earl's Court Road has road works too often.

### **Pedestrian crossings**

- (1) Anything for young children is appreciated. (2) We live in Westgate Terrace: too much dumping of rubbish from builders/shopping trolleys/rubbish out on wrong days and endless builders' vans double parked. (3) Traffic on Redcliffe Road and Finborough is terrible we live almost in a ring road of constant congestion. Crossing is very dangerous - no one stops. (4) Cyclists on Fulham and Kings Road are completely dangerous, nearly knocking down children going to school.
- (1) More bins for dog waste. I am so sick of stepping in it or of picking up little bags of it that have been left outside my flat. (2) Pedestrian safety-need proper crossings at each road at junction between Finborough Road and Old Brompton Road. I have seen so many near misses.
- 1. There is a dire need of bins/public street bins for people to throw their rubbish, particularly on Finborough Road. 2. There is also a dire need for installing traffic lights/pedestrian crossing at the junction of Finborough Road with Old Brompton Road (particularly when trying to cross Old Brompton Road - the junction is dangerous for pedestrians.
- Beaufort Street/Drayton Gardens crossing with Fulham Road is dangerous for people on sticks or with pushchairs. Pressure needs to be put on transport for London for pedestrian light at this junction.
- Drunks on the streets - Earls Court/Finborough Road. Cyclists on pavements - Finborough Road/Warwick Road. Pedestrian crossing at junction of Finborough Road/Old Brompton Road where someone died last year. Dog mess on streets.
- Expanding on points above: - 1. Traffic and parking on football days. 2. Horrendous speeds on Finborough and lack of awareness of pedestrian crossing. 3. Install and regulate 30mph.
- Health and safety regarding traffic lights at the junction between Old Brompton Road and Finborough Road. If one were to cross Old Brompton Road, there is no traffic light: The traffic noise is becoming increasingly unbearable. It's understandable that there is a hospital nearby but the sports cars racing through Finborough Road. The traffic is so bad that's difficult to do any activities in the street, such as running.
- Improvements to pedestrian crossings on Old Brompton Road: (1) at the Earl's Court Road junction where traffic comes from behind you from Earl's Court Road. When signals say you can cross at (2) at the Finborough Road junction, again when signals indicate that you can cross Old Brompton Road. From south to north, but traffic can turn left from Finborough Road, putting pedestrians at great risk.
- Pedestrian crossing outside hospital. Needs to be re-timed, insufficient time to cross road. Have witnessed old people and patrols struggling to cross road before lights turn to green. All traffic entering area has to use Redcliffe Gardens. Possible to make one way system allowing turn into Hollywood Road at junction with Tregunter Road?

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- Pedestrian crossings. They need to be better illuminated at night and for there needs to be flashing lights and alerts drivers. Many times on Fulham Road near Stamford Bridge my children and I have to step back as cars almost run us over.
- Since I moved back to SW10 it has struck me how the area is not so pedestrian friendly. Many of the areas where pedestrians have to cross are very dangerous. I really think this should be addressed before someone is killed. If you are a mother with a pram, one small child it is even worse.
- Some cars go well above the speed limit in Chelsea, in residential areas. Also there is no pedestrian signal at the traffic light which makes crossings very dangerous.
- Speed limit enforcement/Improved safety of certain crossings specifically, crossing of Old Brompton Road with Redcliffe Gardens.
- The speed of cars going around the Finborough/Redcliffe one way system needs to be urgently looked at. As do the pedestrian crossings which must be made more visible.
- Traffic lights crossing at Earl's Court Road/Old Brompton Road and Warwick Road/Old Brompton Road, pedestrians cannot get on pavement quickly due to congestion. Space left on pavements to walk safely due to congestion from bicycle parking space, enlargement of tree pits, restaurants and pubs putting tables and chairs outside and their board signs well out onto pavements, cyclists riding on pavements, two wheeled scooters and roller blades on pavement, prams and cabin suitcases wheeled whilst texting or looking into iPhones. Not enough space to take over or coming from opposite direction. Accidents have occurred by foot getting into tree pits. Not enough dog fouling notices in Redcliffe Gardens, Westgate Terrace, Harcourt Terrace, Hollywood Road, Old Brompton Road and Wharfdale Street.

### **Pest control**

- A lot of rubbish is put out even two or three days before the collection days, with any problem as dirtiness, rubbish spreading on the streets and potential animals (as rats) to be attracted. This behaviour should be fined. Sometimes it seems to me to be in nappies, that's not good.
- Rats/mice control.

### **Playgrounds**

- I am disappointed by the new playground at Redcliffe Square: It is far too small to welcome all the local children and would have thought new playground would have more activities. There are not many playgrounds in the area and there should be a bigger focus.
- More playgrounds e.g. Redcliffe Square could have a nice smaller version of St Luke's activities.

### **Pollution**

- Pavements are dirty/stained with grease. A lot of through traffic pollute the air on street a lot, especially lorries/trucks. Lorries/trucks make my building shake considerably.
- Pollution the worst in London. Not enough activities for children. Licensed premises too noisy and show little respect for residents. Hollywood Arms is a disgrace and is an example of this attitude
- Redcliffe Gardens/Earl's Court road traffic, especially with heavy vehicles is at ridiculously high level and speed. Crossing Old Brompton Road, Earl's Court/Redcliffe Gardens plagued with accidents involving pedestrians, vehicles and cycles. Too much noise, pollution and vibrations for residents.

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### Positive comments about the area

- Generally a very well run borough.
- I have no complaints you do a very good job!
- I think that's a good list and if allowed I would probably tick most of them. Although I think the public transport and the rubbish collection are excellent.
- I think the area is well run. The repairing of Horcourt Terrace is much appreciated.
- It remains a pleasure to live here.

### Prostitute cards

- Constant display of prostitute cards in phone boxes. Too many winos hanging around begging.
- Disgraceful cards posted in telephone boxes advertising tarts and prostitutes.
- It may not fall in your ward but if you could assist (if that what is required) BT to remove their phone boxes outside Boots and Marks and Spencer in Earl's Court Road. 99 per cent of their use is for prostitution. They display cards inviting sexual encounters. Young girls may be victims of pimp gangs. The boxes with their calling cards are a blight and lower the standard of an otherwise prestigious and attractive part of the Royal Borough. What are international visitors to think? Perhaps they are the target market?

### Recycling

- 1. Regular distribution of recycling bags at least once every four weeks. Currently it is once every five to six weeks sometimes longer. 2. Stricter fines for people who do not clear up after their dogs.
- Cleanliness of the streets seems worse since the changes in collection of rubbish. There should be some financial incentive for people who recycle in the US this worked very well for bottles and cans.
- Community spaces/meeting places - I'm not aware of any within 15-20 minutes' walk. Rubbish collections - very pleased we have a recycling bin, but once a week collection is now insufficient as it fills quickly. I would like to see an organic recycling bin too (for food). I am concerned outsiders are using the recycling bin to dispose of their waste. Okay if it's recyclable but sometimes they use it dispose of larger items e.g. packing materials, furniture, electrics etc. which is not the purpose of this bin.
- Dog fouling, bins to dispose the bags instead of being left on the pavement. Recycling bins are an eyesore, spoil the square (Redcliffe Square).
- Dog litter bins - currently litter bags left on the street. Earl's Court Road in need of facelift. Delivery of recycling bags - irregular. Broader recycling range, more recycling drop off points.
- Fines should be awarded for failure to recycle and putting out rubbish on the wrong day.
- Neighbours and local residents leaving rubbish on the pavement, not recycling, recycling the wrong stuff
- Recycling bags- I asked the rubbish collectors for some and they said they longer allowed to provide them!
- Somehow orange recycling bags have stopped being given out, or are given out far too infrequently (every two to three months) and they are no longer available at the library, very unhelpful for recycling targets.
- The people who collect the rubbish put everything recycled and non-recycled in the same van, so they obviously don't recycle (it is all put in one place in the trucks). Why don't you produce recycling bags big enough to fit in our bins?

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- Traffic congestion is very bad, particularly when Chelsea are playing at home. The recycle bins opposite church on Redcliffe Gardens are regularly ignored and rubbish looks unsightly. I understand some parking bays at Redcliffe Square may disappear for 'Boris bikes', please, please don't allow this. It's hard enough funding a space for which we have 'paid in advance'.
- We sometimes do not receive enough recycling bags

### Redcliffe Square Gardens

- Redcliffe Square Gardens could use a better playground with swings and slides for the children.

### Refuse collections

- Community spaces/meeting places - I'm not aware of any within 15-20 minutes' walk.
- Rubbish collections - very pleased we have a recycling bin, but once a week collection is now insufficient as it fills quickly. I would like to see an organic recycling bin too (for food). I am concerned outsiders are using the recycling bin to dispose of their waste. Okay if it's recyclable but sometimes they use it dispose of larger items e.g. packing materials, furniture, electrics etc. which is not the purpose of this bin.
- Dog mess on pavements around the Boltons. More rubbish collection or provide us with dustbins.
- Noise from public premises-rubbish collection very loud and at unsocial times. Drunk people from Nam Long.
- Streets are very clean. Rubbish taken away very regularly - great.
- The reason for the streets to be dirty is the fact that rubbish collection is carried out twice a week (the levels of a third world country). The solution would be to put rubbish containers on the streets.
- We are still paying the same amount of Council Tax and you reduce the rubbish collection to two days instead of three.
- When the rubbish collections happen, it would be great to take care of house's entrances.

### Regeneration

- The area as a whole, regeneration/re-investment is needed buildings/properties maintenance needs to be addressed. Some buildings need to be painted, the area on a whole needs a face lift (so to speak) sort out the exterior and the streets, make them look presentable.

### Resident parking bays/parking difficulties

- (1) Anything for young children is appreciated. (2) We live in Westgate Terrace: too much dumping of rubbish from builders/shopping trolleys/rubbish out on wrong days and endless builders' vans double parked. (3) Traffic on Redcliffe Road and Finborough is terrible we live almost in a ring road of constant congestion. Crossing is very dangerous - no one stops. (4) Cyclists on Fulham and Kings Road are completely dangerous, nearly knocking down children going to school.
- (1) Installation of speed cameras on Redcliffe Gardens and 20mph speed limit on Earl's Court Road. (2) Lack of weekend parking control by TfL Parking on single red lines on corner of Redcliffe Square really dangerous
- 1. Residents parking: - There is space for an enlarged resident's parking. Address: - [number given] Harley Gardens SW10--i.e. that would take two to three cars, not one as

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now. There's a great demand for parking in SW10/Gilston Road, Priory Walk area. 2. Pavement repairs: - Round The Boltons garden near our church the pavement on the inside of the road is not level and quite dangerous to old people, very bumpy. People trip up.

- All on street parking should be banned. Increase congestion charge to £200 per day getting rid of all private cars in the borough would make life much better.
- Builders/tradesmen blocking parking bays and parking illegally. Traffic wardens are blind to this.
- Building and skip deliveries before 8am, often as early as 7am. Builders constantly parked in residents bays, especially scaffolding lorries basement works too many.
- Cars parking on zebra crossings, usually people with 4x4 cars that are too lazy to look for a parking space (e.g. Hollywood Road SW10 on weekends).
- During Chelsea matches, resident parking should be valid and as a resident it is very difficult to find a parking space because a lot of fans parking their cars in the neighbourhood.
- Enforcement of parking restrictions. Monitoring of construction related activity.
- Gilston Road is constantly blocked by builders' lorries. Parking is limited and often suspended with no consideration to the other residents. Also need more dustbins on the street for the poop bags which are just left in road or on pavement in little piles.
- Given the amount of home refurbishment that is always going on and the general increase in traffic and bicycles on the road, more traffic and road code enforcement is necessary as parking wardens are not effective and cannot enforce road regulations or take on aggressive scaffolders/builders. Currently the road is a jungle.
- I do not think it is fair that we are not allowed residents parking just because we have a garage. Some people have garage and yet are able to have a few permits!
- I think it is a mistake to allow parking on both sides of Drayton Gardens in the evenings and at weekends. It leads to congestion and noise.
- More dustbins to allow dog owners to dispose of dog waste instead of leaving it on the pavements or in the street in bags. More consideration to residents from parking wardens
- No parking (in resident's parking bays for builders, decorators, electricians etc. working on all the properties. Other wards have parking 'stamps' for them (i.e. Brent) and so the workers do not have to waste time parking and re-parking every two hours or so leading to more traffic as then search the streets for somewhere else to park for another short space of time.
- Now that Kensington and Chelsea have decided to charge council tax even if property owners are not staying in their homes, they should allow them to use their parking permits. We have had to move out of our new home to enable structural work to be done on the property (it was bowing and needed steel pins in it, etc.). Our parking permits were stopped and so visiting our builders is a nightmare, we have to pay rent elsewhere, pay builders, pay council tax, but cannot park outside our house - can you work for this to be changed and that owners of properties who pay Council Tax should be allowed a parking permit.
- Parking for residents or visitors. I believe it should be looked up due so in Chelsea if you have a bike you can't apply for car park. Does not make much sense and also very difficult for visitors to come.
- Parking is exceptionally bad-too many spaces suspended with no options for other parking. Road surfaces have damaged my car (potholes etc).
- Parking restrictions on Chelsea match days especially Sundays often mean I cannot park my car as SW10 becomes filled with football supporters as parking restrictions do not

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apply. Could there be restrictions on weekend match days as in Hammersmith and Fulham.

- Restrict non-resident use of resident parking spaces on Sunday, 13.00 to 16.00 should do it (we are talking about Chelsea Football Club).
- Sudden suppression of residents' parking bays with consequent towing away and fines. This cost us £350 on one occasion.
- There are still people who do not suspend parking when they are having works done to their property. They block off the residents bay in front of the property for their builder etc. Also I think disabled parking bays may need a yearly revision as there is one on Ifield Road where the driver does not appear to be handicapped to the degree that she can be given a disabled parking bay.
- Too much traffic in the area, constant congestion also hard to park sometimes. Would be nice not to have constant road works in the area, causes even more traffic and pollution.
- Traffic congestion is very bad, particularly when Chelsea are playing at home. The recycle bins opposite church on Redcliffe Gardens are regularly ignored and rubbish looks unsightly. I understand some parking bays at Redcliffe Square may disappear for 'Boris bikes', please, please don't allow this. It's hard enough funding a space for which we have 'paid in advance'.
- Traffic is almost always constant on Earl's Court Road and Redcliffe. Parking without brackets for residents causes most residents not being able to park and to have to get up at 8am to move their car. Careless parking is a big problem. Solution - marking the resident bays for each individual car and fine the cars who don't park properly - starting from the end of the bays.
- We need dustbins for the bags of dogs mess if nothing else as I counted 15 bags one day from Redcliffe Square to Fulham Road along Harcourt/Hollywood. Also we can't afford to lose any more resident spaces for bicycles. Maybe, if there were not so many bays suspended for building works that would help.
- We would like more trees. Could traffic wardens and PCSOs issue tickets to dog owners who let dogs foul pavements, people riding on the pavements (Redcliffe Gardens, Finborough Road). No parking on corners at anytime. Cannot use prams or wheelchairs when need to cross road.

### Road repairs

- Better control and co-ordination of road repairs. The Fulham Road is constantly being dug up and then a day or two later dug up again causing huge traffic congestion.

### Road markings

TfL: - red line markings - there is no logic to how they are painted - see junction at corners of Redcliffe Gardens and Square

### Rough sleeping/homeless

- Enforcement of traffic regulations. No cycling on footpath. No parking cycles on footpath. Reduce rough sleeping, keep wheel chair ramps clear.

### Rubbish put out overnight or on the wrong day

- (1) Activities for older people. (2) Computer courses for older people. (3) No new clothes in the windows. (4) Rubbish on the balcony on wrong day. (5) Clear up dog's rubbish.
- (1) Anything for young children is appreciated. (2) We live in Westgate Terrace: too much dumping of rubbish from builders/shopping trolleys/rubbish out on wrong days and

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endless builders vans double parked. (3) Traffic on Redcliffe Road and Finborough is terrible we live almost in a ring road of constant congestion. Crossing is very dangerous - no one stops. (4) Cyclists on Fulham and Kings Road are completely dangerous, nearly knocking down children going to school.

- A lot of rubbish is put out even two or three days before the collection days, with any problem as dirtiness, rubbish spreading on the streets and potential animals (as rats) to be attracted. This behaviour should be fined. Sometimes it seems to me to be in nappies, that's not good.
- Fines should be awarded for failure to recycle and putting out rubbish on the wrong day.
- Lots of private gardens not enough public spaces. Rubbish often left out on correct night but does not get collected.
- Neighbours and local residents leaving rubbish on the pavement, not recycling, recycling the wrong stuff.
- People put out rubbish one to two days in advance. (1) It's disgusting. (2) Lots of foxes (seen). There is always rubbish in the streets in one form or another. Cause, lack of discipline in householders.
- Please advise people not to leave rubbish at wrong times under every lamp post
- Rubbish collection times move around but no notification of this and hence rubbish is seen to be put out on the wrong day.
- Rubbish put out on the wrong day is a serious problem that needs to be addressed on Finborough Road between Redcliffe Street and Redcliffe Square. There are just a few offenders who ignore the designated days but these people create problems for all residents. We need enforcement of the rules in effect in this area. It appears enforcement ceased a couple of years ago which has exasperated the problem.
- The block next to me has no dustbin area so the rubbish gets put out before rubbish day (address given). The tree outside my flat is a small oasis for rubbish bags and dog litter. The Pembroke Arms has a very noisy garden section.
- The cleaning of the streets is not as good as it used to be. The Fulham Road between the cinema and Tesco petrol station needs urgent jet washing. Fine people who put rubbish out on wrong day and use that money for cleaning.
- Tripping up on pavements - but I imagine you are constantly improving this. It might be very effective to leaflet residents of specific area of the dangers of putting rubbish out overnight, prior to the next morning's collections which invites foxes and crows.

### Shops

- A newsagent in Old Brompton Road started selling alcohol last year (change of owner). Now advertise on three boards in their windows selling alcohol 24/7. My opinion, too much publicity for this purpose.
- Better management of shops to avoid too many rubbishy and ugly shops to follow in footsteps of Marylebone High Street, this also applies to Kensington High Street.

### Signage

- Pedestrian sidewalks are too narrow. Redcliffe Gardens deserves a better park for children. Signs on the street for business, like Chinese shop on Fulham Road with spa next to Carluccio (Neon lights), Pure Baty, Pascalon (they should improve their tents and make sure the side walk is clean of fish and cartons on the side. Lorries that deliver goods at different hours and block the roads.

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### Speeding and speed controls

- (1) Installation of speed cameras on Redcliffe Gardens and 20mph speed limit on Earl's Court Road. (2) Lack of weekend parking control by TfL Parking on single red lines on corner of Redcliffe Square really dangerous.
- 1. Too many cars on Redcliffe Gardens and Finborough Road driving too fast. Should be single lanes. 2. More trees on Finborough Road to match Redcliffe Gardens. 3. Solution to the invasions of streets, parking etc. during Chelsea games, maybe. Keep red line parking only to residents during games nights or weekends.
- Bicycles on pavement. There will be bad accidents if something is not done to stop them speeding past entrances to houses on the pavement. I was hit by one and my wrist broken and the cyclist just went away. 10mph speed limit in Cresswell Place - cars coming out of garage cannot see the road, again the speed in Cresswell Place is treated as a race track by lorries and cars.
- Cars drive too fast along Redcliffe Gardens when there is no congestion. Too much heavy traffic.
- Cars drive too fast often which is dangerous for everyone, but is a particular problem for small children.
- Children sign in the vicinity of Redcliffe School and Redcliffe Square and speed bumps to slow traffic at the entrance to the square.
- Co-operation between Kensington and Chelsea and TfL regarding crazy red route policy which allows parking on edges of Redcliffe Square and Redcliffe Gardens on Saturdays and evenings and blocks the road and is dangerous. TfL are responsible please contact them and get them to use common sense. The loophole is exploited by Chelsea football fans on match day particularly. Redcliffe Gardens when clear is like a motorway with speeding cars. There have been accidents. Erect or plant 'slow' signs or put up 30mph signs after the junction with Redcliffe Square. TfL need to do so, please discuss/campaign with them.
- Could you think of installing road bumpers onto Redcliffe Gardens in order to reduce the speed of cars/trucks? Thanks.
- Earl's Court one-way system leads to people using the two main roads like highways, speeding which makes it seriously dangerous to use these streets, be it in a car, scooter, bike or on foot.
- Expanding on points above: - 1. Traffic and parking on football days. 2. Horrendous speeds on Finborough and lack of awareness of pedestrian crossing. 3. Install and regulate 30mph.
- Finborough Road is loud, dirty and it would be sufficient to put speed humps and speed cameras to control the noise level. Rubbish should be collected daily.
- Frequent speeding down Redcliffe Gardens to the extent that vehicles have difficulty in stopping (and on some occasions don't) when people are using the zebra crossing.
- Motorbikes (some travelling at 70 plus miles per hour).
- Noise and nuisance from construction work. Road and pavement repairs. Noise at night from neighbours. Enforcement of speed in Redcliffe Square
- Putting a solid white line at junction between Hollywood Road and Fawcett St and/or putting speed bumps along Hollywood Rd as cars drive too fast and frequently cause accidents or near accidents as they don't stop along Hollywood Road.
- Redcliffe Gardens and Finborough Road are being used by car drivers like a 'racing track'. While speed bumps may not be practical for drivers to reduce speed, speed enforcement cameras may help as a deterrent.

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- Redcliffe Gardens/Earl's Court road traffic, especially with heavy vehicles is at ridiculously high level and speed. Crossing Old Brompton Road, Earl's Court/Redcliffe Gardens plagued with accidents involving pedestrians, vehicles and cycles. Too much noise, pollution and vibrations for residents.
- Redcliffe Gardens: - cars regularly exceed speed limits, making the crossing of the street dangerous. It is high time to introduce speed cameras and/or speed bumps.
- Redcliffe Road is a rat run, very narrow and should be made 'one way' with vans and Chelsea tractors impossible to pass. One way from Fulham Road.
- Redcliffe Road is fast becoming a cut through and the speed of cars down it is too fast. This is a family street and it won't be long before someone is killed.
- Redcliffe Road should be a one way road; and have speed bumps, align to neighbouring Hollywood and Gilston roads which are one way the opposite direction.
- Some cars go well above the speed limit in Chelsea, in residential areas. Also there is no pedestrian signal at the traffic light which makes crossings very dangerous.
- Speed limit enforcement/Improved safety of certain crossings specifically, crossing of Old Brompton Road with Redcliffe Gardens-congestion charges are.
- The speed is something that needs to be looked at. Walking my son to school I don't feel safe on the streets. Some children go alone and it's really worrying.
- The speed limit on Redcliffe Gardens. Speed up bumps could be put to slow the cars.
- The speed of cars going around the Finborough/Redcliffe one way system needs to be urgently looked at. As do the pedestrian crossings which must be made more visible.
- The traffic congestion in Fawcett Street caused by the school needs to be resolved permanently. Because of the school, Fawcett Street should have speed bumps to slow traffic using as short cut to Fulham Road. Situation is compounded by Tregunter Road construction traffic.
- There should be 20mph limits in all non-trunk road streets, no sleeping policemen, just the rule with occasional enforcement. All dogs which we like should be DNA'd - then offenders fined heavily.
- Traffic on Redcliffe Gardens! There are two schools on the road (one by the church and one by the end of the road) and the cars are always speeding up! Which is very dangerous if you want to cross the road with young kids. Can someone put bumps in the road? Thanks.
- We need more speed bumps in some of the notorious streets where cars are speeding. The Boltons is one of them, Chelsea Square another one.

### Spitting

- (1) Dog mess on pavements - disgusting. (2) People spitting on pavements-disgusting. The local Council street cleaners do a great but difficult job in all weathers. They should be commended.
- Dumping of rubbish is a big problem; not just households. Despite notices of large fines never see anybody being fined! Spitting in streets.

### Sport/leisure activities

- (1) Outdoor exercise equipment for older people/teens/young adults. They should be sited in different areas as the young ones would probably be too boisterous for the oldies and put them off using the equipment.
- My boyfriend's table tennis idea to get the road together!
- Table tennis in the communal gardens. I believe this would lead to many benefits getting every single age group involved (together).

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## Appendix two: Comments from open questions

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### Street cleaning

- (1) Dog mess on pavements - disgusting. (2) People spitting on pavements-disgusting. The local Council street cleaners do a great but difficult job in all weathers. They should be commended.
- [Cleanliness of the streets] By of streets I mean private entrances 'off' the public streets. Many entrance ways steps and paths are very dirty (refuse etc.) and spoil a reasonably well kept local area.
- 1. Cleanliness of streets. 2. Traffic congestion.
- Cigarette ends and chewing gum are demeaning the look of expensive pavements (York stone).
- Cleanliness of the streets.
- Cleanliness of the streets seems worse since the changes in collection of rubbish. There should be some financial incentive for people who recycle in the US this worked very well for bottles and cans.
- I live on Coleherne Road and the pavements are always dirty. Please have it cleaned more often. Also a lot of dog excrement that isn't picked up in the whole area.
- Littering remains an issue: - (1) Residents dropping off refuse in public bins which then overflow. (2) Dog refuse bags littering sidewalk and need for clearly marked dog bins. (3) Litter in general in busy area especially around tube station.
- Pavements are dirty/stained with grease. A lot of through traffic pollute air on street a lot, especially lorries/trucks. Lorries/trucks make my building shake considerably.
- Pedestrian sidewalks are too narrow. Redcliffe Gardens deserves a better park for children. Signs on the street for business, like Chinese shop on Fulham Road with spa next to Carluccio (Neon lights), Pure Baty, Pascalon (they should improve their tents and make sure the side walk is clean of fish and cartons on the side. Lorries that deliver goods at different hours and block the roads.
- Street cleaning - streets regularly look like third world.
- Streets are very clean. Rubbish taken away very regularly - great.
- The cleaning of the streets is not as good as it used to be. The Fulham Road between the cinema and Tesco petrol station needs urgent jet washing. Fine people who put rubbish out on wrong day and use that money for cleaning.
- The Council's decision to remove street bins except outside major sites within the borough is very disappointing. It is so disgusting to walk by the other bus stop on the northern side of the Old Brompton Road opposite Bursfield school and see the amount of litter dropped since the bin was removed in November 2012.
- We live in Fulham Road in the Georgian block opposite the Tesco garage. On match days the road and pavement is cleaned thoroughly afterwards, but not on off street parking areas. Each time the 'fans' throw cigarette ends, fast food wrappers and cans in front of our houses. The Police are there, why don't they stop this happening?

### Survey

- This survey should have been sent to me via email. That would have saved £1, did you spend your £20,000 on postage?

### Suspended bays

- There are many builders who park without suspending the bays and attendants are not allowed to give them a ticket. I pay over £200 yearly for the privilege of a space and it is unfair.

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### Suspended bays

- There are still people who do not suspend parking when they are having works done to their property. They block off the residents bay in front of the property for their builder etc. Also I think disabled parking bays may need a yearly revision as there is one on Ifield Road where the driver does not appear to be handicapped to the degree that she can be given a disabled parking bay.

### Traffic congestion

- 1. Cleanliness of streets. 2. Traffic congestion
- Better control and co-ordination of road repairs. The Fulham Road is constantly being dug up and then a day or two later dug up again causing huge traffic congestion.
- Cars drive too fast along Redcliffe Gardens when there is no congestion. Too much heavy traffic.
- Finborough Road is loud, dirty and it would be sufficient to put speed humps and speed cameras to control the noise level. Rubbish should be collected daily.
- Gilston Road is constantly blocked by builders' lorries. Parking is limited and often suspended with no consideration to the other residents. Also need more dustbins on the street for the poop bags which are just left in road or on pavement in little piles.
- Given the amount of home refurbishment that is always going on and the general increase in traffic and bicycles on the road, more traffic and road code enforcement is necessary as parking wardens are not effective and cannot enforce road regulations or take on aggressive scaffolders/builders. Currently the road is a jungle.
- Health and safety regarding traffic lights at the junction between Old Brompton Road and Finborough Road. If one were to cross Old Brompton Road, there is no traffic light: The traffic noise is becoming increasingly unbearable. It's understandable that there is a hospital nearby but the sports cars racing through Finborough Road. The traffic is so bad that's difficult to do any activities in the street, such as running.
- Heavy level of traffic through Fulham Road. It would be great if bicycles could be introduced and somehow reduce traffic of cars.
- Heavy trucks should not be allowed in resident areas, including Earl's Court Road, at night time and weekends. Local farmer's market at weekends.
- I would have loved to put traffic congestion but only had three to mark.
- Nuisance from heavy traffic.
- Nuisance from traffic.
- Pavements are dirty/stained with grease. A lot of through traffic pollute air on the street a lot, especially lorries/trucks. Lorries/trucks make my building shake considerably.
- Pedestrian sidewalks are too narrow. Redcliffe Gardens deserves a better park for children. Signs on the street for business, like Chinese shop on Fulham Road with spa next to Carluccio (Neon lights), Pure Baty, Pascalon (they should improve their tents and make sure the side walk is clean of fish and cartons on the side. Lorries that deliver goods at different hours and block the roads.
- People cutting through Coleherne Road.
- Redcliffe Gardens/Earl's Court road traffic, especially with heavy vehicles is at ridiculously high level and speed. Crossing Old Brompton Road, Earl's Court/Redcliffe Gardens plagued with accidents involving pedestrians, vehicles and cycles. Too much noise, pollution and vibrations for residents.
- Scaffolding trucks often block the roads. Builders often fly tip, i.e. leave bags of rubbish on the street.

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- The traffic congestion in Fawcett Street caused by the school needs to be resolved permanently. Because of the school, Fawcett Street should have speed bumps to slow traffic using as short cut to Fulham Road. Situation is compounded by Tregunter Road construction traffic.
- The traffic congestion is very bad especially delivery vans and trucks. They could be asked to deliver early morning or evening-there is a number of schools in the area-dangerous for little children.
- Through traffic in Bolton Gardens.
- Too much traffic in the area, constant congestion also hard to park sometimes. Would be nice not to have constant road works in the area, causes even more traffic and pollution.
- Traffic congestion is very bad, particularly when Chelsea are playing at home. The recycle bins opposite church on Redcliffe Gardens are regularly ignored and rubbish looks unsightly. I understand some parking bays at Redcliffe Square may disappear for 'Boris bikes', please, please don't allow this. It's hard enough funding a space for which we have 'paid in advance'.
- Traffic is almost always constant on Earl's Court Road and Redcliffe. Parking without brackets for residents causes most residents not being able to park and to have to get up at 8am to move their car. Careless parking is a big problem. Solution - marking the resident bays for each individual car and fine the cars who don't park properly - starting from the end of the bays.

### Traffic controls

- Pedestrian crossing outside hospital. Needs to be re-timed, insufficient time to cross road. Have witnessed old people and patrols struggling to cross road before lights turn to green. All traffic entering area has to use Redcliffe Gardens. Possible to make one way system allowing turn into Hollywood Road at junction with Tregunter Road?
- Please reverse the direction of traffic in either Gilston Road or Hollywood Road. It is nonsense to have. All traffic movement in the same direction.

### Trees/greenery

- 1. Too many cars on Redcliffe Gardens and Finborough Road driving too fast. Should be single lanes. 2. More trees on Finborough Road to match Redcliffe Gardens. 3. Solution to the invasions of streets, parking etc. during Chelsea games, maybe. Keep red line parking only to residents during games nights or weekends.
- Dog fouling on the footpaths is a big problem around this area. Also overgrown trees obscuring the streetlights at night so the streets are very dark.
- I can see works are starting in Redcliffe Square, which is great. But please plant more trees. It cannot be healthy for so many children to play next to such a busy road as Earl's Court without trees to deal with the pollution.
- Improve appearance of Finborough Road by planting trees along the road.
- More attention to the bleakness of the area. More shrubs and trees need to be planted. Very important for people who are not at work.
- More trees in Ifield Road and some houses in Ifield and Finborough Road need external refurbishment, they do look very tired.
- Plant more trees and replace trees which have died.
- Plant more trees on the streets
- Small trees be protected with fencing. Dogs barking particularly a small dog at [number given] Ifield Road. I had this going on for two years and the Council have not dealt with it,

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## Appendix two: Comments from open questions

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after me repeatedly phoning them. The owner will not train this dog. The environmental officer has sent two letters, two years ago, still no improvement.

- There is a ceaseless renovation and hose extensions taking place in our area. Our ancestors and predecessors left a wonderful legacy of trees which is why this area is one of the most beautiful of inner London suburbs. Now trees are being regularly cut down to create space and if nothing is done to stop this the special beauty of the area will be destroyed. No one should be allowed to cut down trees.

### Tube connections

- Olympia Station, connection back to District/Circle Line

### Visitor parking

- 1. Parking for visitors is almost non-existent. 2. There should be a limit to the number of parking suspensions on each street in any given day or month.
- Introduce a system of vouchers whereby parking can be made available for visitors or work people a few times a year. This system exists in other London boroughs.
- It would be great to have some method of reduced priced parking for visitors and tradesmen. Parking has become so difficult and expensive that it is hard to get skilled tradesmen to come to work on the house.
- More parking meters.
- Parking for residents or visitors. I believe it should be looked up due so in Chelsea if you have a bike you can't apply for car park. Does not make much sense and also very difficult for visitors to come.
- Parking tickets should be issued to households which do not have cars to enable them to be able to park their hire car which they may require once in a while. This would also enable tradesmen to park when work is required by the household.
- We need temporary parking permits for friends and family who come to visit us.
- We should have vouchers for parking visitors.

### Wheelchair ramps

- Block B need ramp from pavement to front door for wheelchairs.
- Enforcement of traffic regulations. No cycling on footpath. No parking cycles on footpath. Reduce rough sleeping, keep wheel chair ramps clear.

### If you are in favour of improving the garden in Redcliffe Square, please detail any ideas you may have?

#### Quiet space/space for adults

- Area for quiet sitting away from children. Low growing plants as the soil gets very dusty in the summer.
- At the moment it just feels like a playground for children. Perhaps some shrubs could be used to corner off a more secluded quiet area.
- I am a senior citizen living on the square for 32 years and the garden has always been a joy. Nowadays, however, it is mobbed by children (noisy) and I hope the play area will remain as small as it is, so that us 'oldies' may also enjoy sitting in the garden in as much peace as possible! It is sad to see several trees have been cut down, necessary I suppose? The garden is very well cared for by the Council, thank you. The garden is actually a very small area to accommodate all who want to use it. Could some other 'waste areas' be turned into a garden?

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- I don't have children but certainly a few more activities would be great. However, need to put notices on gate as not always closed.
- It's a lovely area of course, very important space where children can play. However, it would be great if one corner of it could be sectioned off so that adults can picnic, sunbathe, read without finding themselves in the middle of a football game. I've lost count of how many times I've been hit by a flying ball.
- Make it a better place for those without children at the moment it's a no go area.
- More seating, colourful, scented plants, quiet area (not everyone is child orientated).
- Picnic facilities (tables). Areas for children and others for adults, more seating.
- Renew worn grass, plant trees and make a space for elderly looking for relaxation.
- The square has become a playground for children. There could be a few quiet places for adults.
- We live in Redcliffe Square and no longer use it at all because it is designed now exclusively for children. Make half of it for older people and don't allow schools from Kensington and Chelsea to use it daily.
- I would love the square to have a formative and have sitting area of all ages. Also putting the "play" area for kids to one side, so one side could be a quiet side
- The many children cause an enormous amount of noise - let's keep a minimum of the garden free for over 25s or so without children. Also the number of 'rave' parties that go on all night are increasing.
- Relocate playground to a smaller and secluded area to reduce noise and so that general public with no children doesn't feel ill at ease when using the garden. Remove recycling bins from park outer edge.

### Air raid shelter

- You should arrange to re-instate the re-enforced concrete underground air-raid shelter and increasing safe populace numbers to remain there in some comfort from 300 (as in 1939) to 15,000 the approximate electoral number in Redcliffe Ward today.

### Allow ball games/cycling

- Please provide more activities such as swings, slides, bicycle riding. The St Luke's playground in Chelsea SW3 is a great place for kids.
- Security - gates on one or more sides don't close securely, so kids can run out! There should be sign to encourage people to close it too. Gates on Redcliffe Gardens side shouldn't open as it's very dangerous, but side gates should be more accessible (under pavements and ramp). More kids play area is needed as no real playground nearby! What nonsense are the signs like no bikes and no ball games! It's the only place in 20 minutes radius if not more to do this for little kids! And what is that pavement for then?
- There is the need for a play area six years to 11 years. For example table tennis table. This park is mainly for children of the local area and ball games or cycling should be allowed.
- Cleaner and fresher. Allow a coffee/snack shack. Maybe allow ball games at certain time of day.

### Already nice

- It is already very nice.

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### Balance between purposes

- General cleanliness. Separate playing, games and retiring areas better. Surrounding fences/bushes to be refurbished and set better for insulation.
- Need to make it safe for young children so either just one centralised entry/exit point or locks on all doors. Should have a clear area for football games/no football games area, so everyone's happy.
- There should be a balance between aesthetic creation of "dwell" spaces and vistas with active areas so the two types of enjoyment can co-exist more successfully.
- I would love the square to have a formative and have sitting area for all ages. Also putting the "play" area for kids to one side, so one side could be a quiet side
- The Square serves a diverse group of interests. I think you need areas of: - swings and climbing obstacles for young children, a mown lawn, some shade (blossoming trees) and seating for those wishing to relax.

### Barbecue

- More park benches, etc. BBQ area during summer - open for residents (area where residents can bring their food and charcoal to hold BBQ parties etc.) All residents deserve to enjoy the great British summer even though they don't have a garden flat.

### Bins

- More trees around border, speed bumps around square for children's safety, trash bins outside square also.
- Re-location of bins which have been based just outside square.
- It would need more vegetation and replant all the large trees cut down, also we need rubbish bins on the streets as well as dog waste bins-people must have places to throw rubbish and not on the streets.

### Cafe/shop

- Allow for an outdoor winter garden style coffee house to be conducting and business there, so that the space becomes a meeting point during daylight and weekends.
- Make it more interesting for the children. Make it prettier - a few more flowers maybe? Tea/sandwich cart in the summer.
- Possibility of giving a licence to a small coffee place, these little mobile ones that can be found in Hyde Park.
- Cleaner and fresher. Allow a coffee/snack shack. Maybe allow ball games at certain time of day.

### Children destroying garden

- A sandpit and some climbing frames appropriate for children from five years of age. Please do this it would be fantastic. Also very important, a means of keeping children out of the perimeter garden. They do so much damage to the plants.
- I'm in favour of improving the garden in Redcliffe, but I have to be honest that I saw children destroying the gardens and would not like to see it happening.

### Children under control

- Although they are enclosing the planted areas with railings. It would help if there was a notice reminding people with children to keep them under control a bit.

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### Children's activities

- Dedicated green space for children to picnic in the summer. More trees. Space dedicated to kids activities.

### Cleaning/maintenance

- Cleaner benches. General cleanliness of the area. Please have it cleaned more often.
- Cleanliness. Play area.
- General cleanliness. Separate playing, games and retiring areas better. Surrounding fences/bushes to be refurbished and set better for insulation.
- I use the garden a lot with my young son. It would be good to have proper locks on the gate (they're often open, risk of kids running on the busy road). Fill in the holes in the garden, change some of the swings, they're old and rusty. A fountain with drinking water would help in the summer.
- Keep it clean and litter free.
- Making the grass better would be excellent. You don't feel it is clean when you're sitting there and there are lots of insects (midges) flying around. Could be a better asset.
- More play equipment. Mulch the garden beds instead of bare dirt. High pressure clean paths more often.
- More seats. Maintain surfaces.
- Regular cleaning and possibly somebody taking care of the plants that look poor compared to other squares.

### Community safety/policing

- Policing early morning and late evening to catch dog walkers and drunks. Too many pigeons and dog barking and scooters and three wheeled cycles for children to play safely and avoid noise of drunks in gardens
- More playthings, cut some trees back, grass better. Patrol of police to ensure local "drinkers" and pick pockets are not there. Better signs regarding closing gates and no dogs!

### Cycle issues

- Policing early morning and late evening to catch dog walkers and drunks. Too many pigeons and dog barking and scooters and three wheeled cycles for children to play safely and avoid noise of drunks in gardens

### Do not use

- I'm sorry I never use it.

### Dog issues

- Policing early morning and late evening to catch dog walkers and drunks. Too many pigeons and dog barking and scooters and three wheeled cycles for children to play safely and avoid noise of drunks in gardens
- Stricter restrictions on people who bring dogs in the garden, when it is not allowed. I have seen this on several occasions in the afternoon after school breaks up at 3.30pm.
- The Garden is much in need of a re-lift. Also please forbid dogs to go around without a leash especially when toddlers are playing around.
- Construction of places to sit and some grass and children's play area. No dogs allowed.

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- More playthings, cut some trees back, grass better. Patrol of police to ensure local "drinkers" and pick pockets are not there. Better signs regarding closing gates and no dogs!
- Planting shrubs and flowers would also be an improvement - consider banning dogs from the garden - there is a problem with dog muck in the area.

### Don't know

- No idea. However, it is used and there is not much else.

### Drinking fountain

- I use the garden a lot with my young son. It would be good to have proper locks on the gate (they're often open, risk of kids running on the busy road). Fill in the holes in the garden, change some of the swings, they're old and rusty. A fountain with drinking water would help in the summer.

### Drunks

- Perfectly OK. Get rid of the drunks in summertime.
- Policing early morning and late evening to catch dog walkers and drunks. Too many pigeons and dog barking and scooters and three wheeled cycles for children to play safely and avoid noise of drunks in gardens.

### Feature

- 1. Have a central feature rather than large block of grass. 2. Extend playground area. 3. Create a thicker scrub area to shield from road

### For Redcliffe Square residents to decide

- I do not live in Redcliffe Square so cannot comment.
- This is a matter for Redcliffe Square neighbourhood.

### Fountain

- More children's activities e.g. Swings, roundabout please. Ensure enough benches to sit on. If money, a fountain could be calming and peaceful and a nice focus for the garden.
- A feature of some sort - water!

### Gates, fencing or railings

- Better, bigger playground. This is a high use park and 98 per cent of people who use it have kids. Grass is in horrible condition. Gates should be closed but unlocked so kids can't run out so easily.
- General cleanliness. Separate playing, games and retiring areas better. Surrounding fences/bushes to be refurbished and set better for insulation.
- I don't have children but certainly a few more activities would be great. However, need to put notices on gate as not always closed.
- I use the garden a lot with my young son. It would be good to have proper locks on the gate (they're often open, risk of kids running on the busy road). Fill in the holes in the garden, change some of the swings, they're old and rusty. A fountain with drinking water would help in the summer.
- Need to make it safe for young children so either just one centralised entry/exit point or locks on all doors. Should have a clear area for football games/no football games area, so everyone's happy.

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- Security - gates on one or more sides don't close securely, so kids can run out! There should be sign to encourage people to close it too. Gates on Redcliffe Gardens side shouldn't open as it's very dangerous, but side gates should be more accessible (under pavements and ramp). More kids play area is needed as no real playground nearby! What nonsense are the signs like no bikes and no ball games! It's the only place in 20 minutes radius if not more to do this for little kids! And what is that pavement for then?
- Would like to see shrubs planted and maybe a regular gardener. Happy to see railings erected to stop children running and destroying any existing plants etc.

### Grass

- As mentioned, better grass and more trees.
- Better, bigger playground. This is a high use park and 98 per cent of people who use it have kids. Grass is in horrible condition. Gates should be closed but unlocked so kids can't run out so easily.
- Making the grass better would be excellent. You don't feel it is clean when you're sitting there and there are lots of insects (midges) flying around. Could be a better asset.
- More grass, flowers and trees. Less children playground.
- More plantings/flowers. Reseeding the grass, upgrading of the children's playground.
- Renew grass and remove hideous recycling containers from nearby.
- Renew the grass, add more benches/tables.
- Renew worn grass, plant trees and make a space for elderly looking for relaxation.
- The worn grass would help a lot.
- Construction of places to sit and some grass and children's play area. No dogs allowed.
- Deep turf to withstand drought in the summer-green can get yellow. Move recycling unit to somewhere less obvious-spoils appearance of Redcliffe Square through the railings. More flowering shrubs, a couple for each season. No flowers, too labour intensive.
- Grass is generally in shade so will not grow well. It is heavily used by children so will get worn.
- I think improving the grass areas is a good idea. I would also like to know if and how I can get a key for Redcliffe Gardens. I would like to use it.
- More plants, more flowers, new grass, build a proper garden.
- More regular maintenance. Cleaner grass and more well kept flower beds.

### Gym equipment

- Exercise kit for adults of park in borough.
- Please could we have some outdoor equipment for older people to exercise on? Also outdoor gym equipment for teens/younger adults would be good.

### Have not been there recently

- Sorry I don't use the square so don't know it.
- To be honest, I haven't been in the square recently so am not sure what improvements are needed.

### Improve sound barriers

- (1) Improve sound barriers. (2) Traffic deviation in some days for some hours. (3) Landscape redesign.

### In favour of improvements

- I like the layout of the square already, so plans above seem fine to me.

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- It needs a makeover.
- It would be good to have an area with flowers to improve the overall ambiance. The other changes noted above would be good.
- The Garden is much in need of a re-lift. Also please forbid dogs to go around without a leash especially when toddlers are playing around.
- Yes in favour! Have good facilities for children - climbing frames and safe setting.
- Yes one can see how important this amenity is, to the young families not just in the immediate neighbourhood, but for those in the borough generally.
- Yes, I think this would be a great improvement.
- I actually think the garden is okay and just in need of some refurbishment
- What you are doing at the moment in Redcliffe Square garden is great and is hugely appreciated!

### **Involve community in design**

- I work closely with a number of well known designers and landscape architects as well as certain organic and garden charities, I think it would be good to engage the opinions of the local residents at say one or two workshops and then prepare a design for the Square so it covers the needs of the local community. I think that the replacement of the railings in Regent Mews was a vast improvement.

### **Key/access to the garden**

- But only if it remains open to all, not only Redcliffe Square residents.
- Increase areas of public access by reducing car parking in those area (Church) and give more people more access to the gardens, for instance some residents can they use the gardens? They seem to be mainly for children on the one side and cars the other?
- Is the garden open to only residents of Redcliffe Square? Who has a key? I should like to walk in the gardens too!
- No I don't, I can't use it have no key.
- Please help me get a key, whom shall I talk to? Thanks [Address given]
- Allow people who do not live in Redcliffe Square access
- I think improving the grass areas is a good idea. I would also like to know if and how I can get a key for Redcliffe Gardens. I would like to use it.
- More access for all local residents.
- I thought it was children and parents only, didn't realise I could sit in there.

### **Learn from other gardens**

- A lot could be learnt from the gardens around St Luke's in Sydney Street.

### **Metal border**

- Removal of the metal verge on grass areas as it can cause small children to trip and fall.
- Remove the raised metal border around the grass areas as it is very dangerous for young children who can trip over it and injure themselves. Add equipment to the play area.
- The metal frame between gravel path and grass area is extremely dangerous, it is a trip hazard to children and adults. It is a lovely play area for children and mums to meet up with other mums. It would be wonderful to see this area refurbished.

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### No improvement needed

- The gardens are more than adequate. Please, please stop playing about spending our Council Tax money.
- The garden looks fine as is, children enjoy being there. A shame it is not to such a busy road though.
- The little park is absolutely right for its size and catchment. It already has too many benches so that it resembles a waiting room.

### Noise

- The many children cause an enormous amount of noise - let's keep a minimum of the garden free for over 25s or so without children. Also the number of 'rave' parties that go on all night are increasing.

### Only benefits Square residents

- Only benefits the immediate square residents.

### Opening times

- Open when we are back from work in the summer.

### Other

- Because so many young mothers and children, single adults feel unwelcome and attract hostile looks.

### Park keeper

- Stop running on flowerbeds/climbing on trees. A park keeper.

### Parking

- Increase areas of public access by reducing car parking in those area (Church) and give more people more access to the gardens, for instance some residents can they use the gardens? They seem to be mainly for children on the one side and cars the other?

### Parties

- The many children cause an enormous amount of noise - let's keep a minimum of the garden free for over 25s or so without children. Also the number of 'rave' parties that go on all night are increasing.

### Paths

- More flowers, hard pavement in the middle. Dogs should be allowed.
- Re-landscape. More winding paths, shrubs and flowers instead of very dull 1950s style layout.
- The grassy areas should be made level and cheap 'gravel' synthetic pathway replaced with the stone that was there before. Also low growing perennials for in and around the borders could be planted and perhaps an irrigation system for watering the new plantings.
- Swings for the play area! More even ground especially the pavement area beside the entrance of Redcliffe Gardens.

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### Picnic

- Dedicated green space for children to picnic in the summer. More trees. Space dedicated to kids activities.

### Pigeons

- Policing early morning and late evening to catch dog walkers and drunks. Too many pigeons and dog barking and scooters and three wheeled cycles for children to play safely and avoid noise of drunks in gardens

### Plants/trees

- (1) Improve sound barriers. (2) Traffic deviation in some days for some hours. (3) Landscape redesign
- Already improving with new plants and playground facilities
- Area for quiet sitting away from children. Low growing plants as the soil gets very dusty in the summer.
- As above, work on play areas and making the square welcoming: adding plants/bushes etc.
- As mentioned, better grass and more trees.
- As well as re-turfing the grass, thicker shrubs along the Redcliffe Gardens side would reduce the visibility and the noise of the heavy traffic.
- Cut down some of the very tall trees to open up the garden to sunlight and make it more usable during winter months.
- Dedicated green space for children to picnic in the summer. More trees. Space dedicated to kids activities.
- I am a senior citizen living on the square for 32 years and the garden has always been a joy. Nowadays, however, it is mobbed by children (noisy) and I hope the play area will remain as small as it is, so that us 'oldies' may also enjoy sitting in the garden in as much peace as possible! It is sad to see several trees have been cut down, necessary I suppose? The garden is very well cared for by the Council, thank you. The garden is actually a very small area to accommodate all who want to use it. Could some other 'waste areas' be turned into a garden?
- I would like to see an improved children's play area and planting to show greenery throughout the year.
- I'd be happy to plant and maintain flower beds within the garden.
- It would be good to have an area with flowers to improve the overall ambiance. The other changes noted above would be good.
- It would be nice to have some towering bushes or trees, I think it needs to have some colours.
- Less play areas, more plantings, green and tranquil place for all ages.
- Make it more aesthetically pleasing. More flowers, plants and create better children's playground more seating.
- Make it more interesting for the children. Make it prettier, a few more flowers maybe? Tea/sandwich cart in the summer.
- More colourful flowers would make a difference.
- More flowers please.
- More flowers!
- More flowers, hard pavement in the middle. Dogs should be allowed.
- More grass, flowers and trees. Less children playground.
- More plantings/flowers. Reseeding the grass, upgrading of the children's playground.

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## Appendix two: Comments from open questions

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- More plants. More trees/bushes around the fence to hide the street.
- More plants/flowers.
- More play equipment. Mulch the garden beds instead of bare dirt. High pressure clean paths more often.
- More seating, colourful, scented plants, quiet area (not everyone is child orientated).
- More trees around border, speed bumps around square for children's safety, trash bins outside square also.
- More year round flowering shrubs or plants would be good.
- Not to allow ball games which have started up again. What happened to the sign saying 'no ball games'? For only one corner to be used as a play area, not the whole garden. To have more trees and bushes and let us know when the trees are going to be cut down.
- Perhaps bulbs could be planted in and around the perimeter. Would be cheap to implement and would be a welcome sight every year.
- Picnic tables. Planting for youngsters i.e. Giant sunflowers, bean stalks.
- Planting flowers and flower beds.
- Planting shrubs and flowers would also be an improvement - consider banning dogs from the garden - there is a problem with dog muck in the area.
- Playground update. More plants/replace shrubs.
- Putting more shrubs and planting wild flowers among the shrubs and replacing at least 2 of the central flower beds and daisies/buttercups in the grassed areas.
- Redcliffe Square would be that much more appealing if it had lovely flowers and more seating where parents can control/with their children.
- Re-landscape. More winding paths, shrubs and flowers instead of very dull 1950s style layout.
- Renew worn grass, plant trees and make a space for elderly looking for relaxation.
- St Luke's is a good example to look at and learn from. Include a planting garden where children grow plants. Add more bushes on the edges no garden better protected from view.
- The grassy areas should be made level and cheap 'gravel' synthetic pathway replaced with the stone that was there before. Also low growing perennials for in and around the borders could be planted and perhaps an irrigation system for watering the new plantings.
- Too many trees and bushes have been cut down. The new bushes do not look natural but artificial. Where have the excellent roses gone?
- Update playground, more plants.
- Works commenced, very good so far. Goal is to protect planting and trees.
- Would like to see shrubs planted and maybe a regular gardener. Happy to see railings erected to stop children running and destroying any existing plants etc.
- (1) Proper flower beds - fenced off to prevent children playing on them. (2) Cut down the holly tree - it is dark /prickly/on bare feet.
- 1. Have a central feature rather than large block of grass. 2. Extend playground area. 3. Create a thicker scrub area to shield from road
- Although this is a park with a play area, not a playground, fact is that it is used exclusively by families with children. It should be optimised for this use. More play equipment for children aged 0-10 would be great (swings etc.). Instead of building railings around the plants, it would be better to create child friendly shrubberies. A sandbox would be great too.

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## Appendix two: Comments from open questions

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- As in Q2 - the square needs more trees to deal with pollution, so it can remain a safe and healthy square to play in.
- Deep turf to withstand drought in the summer, green can get yellow. Move recycling unit to somewhere less obvious, spoils appearance of Redcliffe Square through the railings. More flowering shrubs, a couple for each season. No flowers, too labour intensive.
- It would need more vegetation and replant all the large trees cut down, also we need rubbish bins on the streets as well as dog waste bins, people must have places to throw rubbish and not on the streets.
- More plants, more flowers, new grass, build a proper garden.
- Plant more shrubs, flowers and a proper playground. We have lived at [number given] for 50 years and it has hardly changed.
- Please not too much pruning of trees. We all like our trees. The church area particularly has been subject to over pruning.
- Stop running on flowerbeds/climbing on trees. A park keeper.
- More regular maintenance. Cleaner grass and more well kept flower beds.

### Plaques

- Very important - very popular and needs substantial funding to improve playground area used by many. Why not ask local residents to contribute and then name plaques around the playground.

### Playground/playground equipment

- (1) Swings are needed for definite. (2) Soft flooring. (3) Better slide. (4) Possibly floor hose/fountain for summer for children to run in and out of. In New York City (near West Village) there is a very good example of a good children's play area.
- A better climbing frame/play equipment for children like in Sydney Street by St Luke's Church.
- A better playground area - swings, monkey bars. A toilet would be great.
- A bigger playground for the kids.
- A new space for elder children in the square six to 12.
- A sandpit and some climbing frames appropriate for children from five years of age. Please do this it would be fantastic. Also very important, a means of keeping children out of the perimeter garden. They do so much damage to the plants.
- Add Children's Climbing facilities.
- Add more to the children's playground, maybe only grass or soft ground.
- Already improving with new plants and playground facilities.
- As above, work on play areas and making the square welcoming: adding plants/bushes etc.
- At the moment it just feels like a playground for children. Perhaps some shrubs could be used to corner off a more secluded quiet area.
- Better play equipment for children.
- Better play facilities for children and add signage on Redcliffe Gardens to encourage cars to slow down as a lot of children walk along that street and cross the road.
- Better, bigger playground. This is a high use park and 98 per cent of people who use it have kids. Grass is in horrible condition. Gates should be closed but unlocked so kids can't run out so easily.
- Bigger playground with more play equipment in the current section it resides - slides/swings.

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## Appendix two: Comments from open questions

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- By creating a nice environment and a playground for children under four years of age.
- Children's play area.
- Children's playground.
- Children's play, swings etc.
- Cleanliness. Play area.
- Climbing frame/playground for slightly bigger kids.
- Climbing frame/playground suitable for older children (four to seven).
- Climbing frames for older children will be good, or some other kind of activities for older kids.
- Ensure activities for young toddlers as well as young adults. One area for toddlers and another for six plus, e.g. Climbing and balance adventures.
- Expand children's playground for more activities and play create tools for sport and leisure for adults.
- Extended play area for slightly older children.
- I use the garden a lot with my young son. It would be good to have proper locks on the gate (they're often open, risk of kids running on the busy road). Fill in the holes in the garden, change some of the swings, they're old and rusty. A fountain with drinking water would help in the summer.
- I would like to see an improved children's play area and planting to show greenery throughout the year.
- I would put a bigger playground for kids.
- Larger playground for children.
- Less play areas, more plantings, green and tranquil place for all ages.
- Make it a family park, better play area for kids, etc.
- Make it more aesthetically pleasing. More flowers, plants and create better children's playground more seating.
- Make it more interesting for the children. Make it prettier - a few more flowers maybe? Tea/sandwich cart in the summer.
- More benches and more structured playground facilities.
- More children's activities e.g. swings, roundabout please. Ensure enough benches to sit on. If money, a fountain could be calming and peaceful and a nice focus for the garden.
- More equipment for older people/children. Make private schools pay to use.
- More facilities for kids (e.g. swings, toilets, etc.).
- More facilities for young children, e.g. swings.
- More plantings/flowers. Reseeding the grass, upgrading of the children's playground.
- More play equipment. Mulch the garden beds instead of bare dirt. High pressure clean paths more often.
- More play options for children.
- More playgrounds for older children, current selection is very limited and out of date. St Luke's in Sydney Street is a good example of a much better equipped playground.
- More things for slightly older children.
- More variety of play equipment for ages two to 11.
- Newer safer play equipment.
- Play area.
- Play area for children.
- Play area for older children.
- Play area should be more dynamic/interactive/creative and challenging like those in the north of the borough. Such as St Marks or Hornimans Park play facilities. Should be for

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## Appendix two: Comments from open questions

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older ages not just under fives as present we are in dire need of a play space and a space to meet others.

- Playground area for children.
- Playground update. More plants/replace shrubs.
- Please provide more activities such as swings, slides, bicycle riding. The St Luke's playground in Chelsea SW3 is a great place for kids.
- Refurbish play areas and benches.
- Remove the raised metal border around the grass areas as it is very dangerous for young children who can trip over it and injure themselves. Add equipment to the play area.
- Security - gates on one or more sides don't close securely, so kids can run out! There should be sign to encourage people to close it too. Gates on Redcliffe Gardens side shouldn't open as it's very dangerous, but side gates should be more accessible (under pavements and ramp). More kids play area is needed as no real playground nearby! What nonsense are the signs like no bikes and no ball games! It's the only place in 20 minutes radius if not more to do this for little kids! And what is that pavement for then?
- Slightly expanded play area for children.
- Swings!! Would make many children happy the play area in general could be improved
- The play area should ideally cater for pre-school and primary school children. A larger play frame with a longer slide would be great. My kids (six and four) would like a sandpit! I don't think the gardens should be too manicured as the children love to play hide and seek.
- There are so many children going there, yet the playground is really small and basic! Adding a swing, seesaw and a sand area would be great.
- There is the need for a play area six years to 11 years. For example table tennis table. This park is mainly for children of the local area and ball games or cycling should be allowed.
- This is a great idea, in Chelsea SW3 the St Luke's playground is great and it could be good to match the same level.
- Update playground, more plants.
- Updated children's play area.
- Yes in favour! Have good facilities for children, climbing frames and safe setting.
- 1. Have a central feature rather than large block of grass. 2. Extend playground area. 3. Create a thicker scrub area to shield from road.
- 1. New playground is neither suitable for young children (bridge is too steep and the step too high) nor older children (the slide is too small). 2. To forbid ball games! There are disturbing people who just want to relax, damage the grass and are dangerous towards young children.
- Although this is a park with a play area, not a playground, fact is that it is used exclusively by families with children. It should be optimised for this use. More play equipment for children aged 0-10 would be great (swings etc.). Instead of building railings around the plants, it would be better to create child friendly shrubberies. A sandbox would be great too.
- Construction of places to sit and some grass and children's play area. No dogs allowed.
- I would love the square to have a formative and have sitting area for all ages. Also putting the "play" area for kids to one side, so one side could be a quiet side.
- It is great to refurbish the play areas but the replacement scheme is quite disappointing as not enough activities versus the age of the garden and the number of children would it be possible to add activities.

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## Appendix two: Comments from open questions

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- Make the play area larger with more activities. Thank you for improving Square.
- More play things, cut some trees back, grass better. Patrol of police to ensure local "drinkers" and pick pockets are not there. Better signs regarding closing gates and no dogs!
- Plant more shrubs, flowers and a proper playground. We have lived at [number given] for 50 years and it has hardly changed.
- Reality is, that it is mainly used by families with children 0-10. This should be reflected in the designation of the garden and the equipment provided. It is understandable that the Council wants to protect plants and trees, but the children love to climb onto trees.
- Swings for the play area! More even ground especially the pavement area beside the entrance of Redcliffe gardens.
- The metal frame between gravel path and grass area is extremely dangerous, it is a trip hazard to children and adults. It is a lovely play area for children and mums to meet up with other mums. It would be wonderful to see this area refurbished.
- Toilets. Improve the play area please!
- Very important - very popular and needs substantial funding to improve playground area used by many. Why not ask local residents to contribute and then name plaques around the playground.

### Private schools should pay to use

- More equipment for older people/children. Make private schools pay to use.

### Protect trees

- Please make sure that the smaller trees in the garden are no longer vandalised by irresponsible parents/carers allowing children to climb, swing and on the branches and severely damaging these trees and shrubs - also why did you cut the base of the holly tree which for 40 years was robust and now is declining for similar reasons as the other trees. Now you are digging up the play area-please provide more climbing facilities and Keep Off notices of living trees.

### Raise awareness of it

- Too few people know this is an open public space.
- Too few people know this is an open public space.

### Reduce playground

- More grass, flowers and trees. Less children's playground.

### Remove recycling bins

- Renew grass and remove hideous recycling containers from nearby.
- Deep turf to withstand drought in the summer-green can get yellow. Move recycling unit to somewhere less obvious, spoils appearance of Redcliffe Square through the railings. More flowering shrubs, a couple for each season. No flowers, too labour intensive.
- Relocate playground to a smaller and secluded area to reduce noise and so that general public with no children doesn't feel ill at ease when using the garden. Remove recycling bins from park outer edge

### Rubbish

- This is being undertaken, the garden is a pleasure to visit and very popular. Hence it would be nice not to have unsightly rubbish left near recycle bins.

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## Appendix two: Comments from open questions

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### Seating/benches

- Make it more aesthetically pleasing. More flowers, plants and create better children's playground more seating.
- More benches.
- More benches and more structured playground facilities.
- More benches to sit on.
- More children's activities e.g. swings, roundabout please. Ensure enough benches to sit on. If money, a fountain could be calming and peaceful and a nice focus for the garden.
- More park benches, etc. BBQ area during summer - open for residents (area where residents can bring their food and charcoal to hold BBQ parties etc.) All residents deserve to enjoy the great British summer even though they don't have a garden flat.
- More seating, colourful, scented plants, quiet area (not everyone is child orientated).
- More seating.
- More seats. Maintain surfaces.
- Picnic facilities (tables). Areas for children and others for adults, more seating.
- Picnic tables. Planting for youngsters i.e. giant sunflowers, bean stalks.
- Redcliffe Square would be that much more appealing if it had lovely flowers and more seating where parents can control/with their children.
- Refurbish play areas and benches.
- Renew the grass, add more benches/tables.
- Seating area.
- Benches.
- Construction of places to sit and some grass and children's play area. No dogs allowed.

### Should be funded in other ways

- Council and Square residents to fund this as other uses are in more need for the money.

### Signage

- More play things, cut some trees back, grass better. Patrol of police to ensure local "drinkers" and pick pockets are not there. Better signs regarding closing gates and no dogs!

### Social activities

- Social activity and local life would improve.

### Space for dogs

- Allow dogs in segregated area.
- At the moment there is a no dog policy. A space for dogs and owners would be a great idea.
- Dog owners pay tax as well and we are currently banned from this area. Well behaved dogs should be allowed in this park.
- More flowers, hard pavement in the middle. Dogs should be allowed.
- Walking area, dogs allowed.

### Speeding/traffic

- (1) Improve sound barriers. (2) Traffic deviation in some days for some hours. (3) Landscape redesign.

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- As well as re-turfing the grass, thicker shrubs along the Redcliffe Gardens side would reduce the visibility and the noise of the heavy traffic.
- Better play facilities for children and add signage on Redcliffe Gardens to encourage cars to slow down as a lot of children walk along that street and cross the road.
- More trees around border, speed bumps around square for children's safety, trash bins outside square also.

### Sports/leisure

- Expand children's playground for more activities and play, create tools for sport and leisure for adults.
- One or two table tennis tables to get kids and adults together.
- Table tennis table! Please do this and get kids, parents, grandparents all together. They do it in France so well.
- Ideas to encourage physical activity/sports for children in the area!
- The green space is not particularly attractive and the garden is not particularly useful. I have three children but I never end up going there. The space would be used far more efficiently by putting for example: sports facilities (a tennis court), more attractive kids' facilities like the ones in St Luke's. You could launch a fundraising campaign to pay for it through local schools and businesses, the church.

### Statue

- The place statue on plinth that was going to go on years ago.

### Stop ball games

- Not to allow ball games which have started up again. What happened to the sign saying 'no ball games'? For only one corner to be used as a play area, not the whole garden. To have more trees and bushes and let us know when the trees are going to be cut down.
- Stop people playing football!
- 1. New playground is neither suitable for young children (bridge is too steep and the step too high) nor older children (the slide is too small). 2. To forbid ball games! There are disturbing people who just want to relax, damage the grass and are dangerous towards young children.
- Stop people playing football on the grass and turning it into a mud bath for the summer. Hyde Park is just a walk away.
- Enforce existing rules and stop ball games.

### Toilet

- A better playground area - swings, monkey bars. A toilet would be great.
- Toilets. Improve the play area please!

### Trim trees

- I am in strong favour to improve the garden and find the current refurbishments as a great idea! Nonetheless, there is not enough light in the garden. Trees are too high and stop the light coming through. St Luke's church on the other side of the square, significantly trimmed the trees around the church and the amount of light around is much higher. I believe it would make sense to consider significantly trimming the trees (which from an aesthetics point of view would also make sense across the Square). This clearly does not mean cutting them down!

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## Appendix two: Comments from open questions

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### Venue for hire

- Perhaps it could be available as a venue for weddings (marquee) or exhibitions? There is a need for this in our area and it could bring in valuable and much needed revenue for the Council. There is a dearth of venues such as this available in our capital. Yet, we are a mixed community with plenty of wealthy who may embrace such a facility.

### Volunteers

- Maybe the volunteers to help keep it nice, rubbish free etc.

### Walking area

- Walking area, dogs allowed.

**If you are in favour of making improvements to Brompton Cemetery please detail any ideas or suggestions you may have.**

### Accessibility

- Make it more accessible for visitors, walker, persons with disabilities etc.

### Activities

- More policing to eradicate certain unhealthy activities for once and for all. Control dogs more in the sense that their 'business' is removed by owners, organise more open activities at normal hours and disseminate the information more, e.g. local paper (which actually doesn't circulate anymore).
- Activities in it, of course with all the respect of the buried people and families. More activities as summer cinema etc.

### Area for dogs

- As a pet owner it would considerably change my life for the better if there was either a fenced off section in the cemetery where dogs were allowed to run free (two already spring to mind as obvious choices) or if at least the inside pedestrian lane was allocated to pet owners to walk their dogs off the lead. There is very limited space for dogs (in the area) to walk and it is very difficult to exercise a dog on the lead, which makes for more nervous pets overall.
- As it is the only green area in SW10, it would be greatly helpful for dog owners if they could let dogs off the lead, to run around free, in at least some areas of the cemetery.
- It would be excellent if responsible dog owners could walk over a much wider area of the cemetery and therefore dog waste bins be additionally provided.
- More cycle paths, more dog paths and more gardening.
- More dog friendly lanes in the cemetery.
- Open up more areas for dog access in Brompton Cemetery. Here is a chronic shortage in this area of Kensington and Chelsea.
- Regular grass cutting and weed control over entire cemetery. Area for lead free dog running. Squirrel and pigeon culling.
- To make it more family and pet friendly.
- Allowing an area to walk dogs off the lead!
- Dog walkers are not bad people. Allow dogs on one side to be walked off leads. Fine owners if not picking up. Dog walkers keep vagrants at bay and good for cemetery, making it feel more safe and usable.

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## Appendix two: Comments from open questions

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### Arts/events

- (1) More concerts and music. (2) More landscape and signalling/lights. (3) More on the life of the ordinary and extraordinary people buried there.
- I'm not sure how to improve? It seems very nice to me. Great place for a walk and have your lunch. Perhaps local events held on the grounds perhaps?

### Ban cycles

- 1. Continue to control brambles and ivy so as to protect gravestones and other buildings/walls: - 2. Control vermin such as grey squirrels/magpies/jays/crows and foxes. All of which harm other wildlife and vegetation/trees in their way. Control speed of cyclists going through cemetery and enforce, they are silent and so pedestrians can't hear their approach.
- Cyclists should not be allowed on dog walking paths.
- Enforce cycling and dog walking restrictions.
- Make it pedestrian only, no bicycles.

### Bird feeding

- Do not misuse the cemetery for other activities. As for meeting place for gay [men], bird feeding, dog walking.

### Chapel maintenance

- Maintenance of the monuments and chapel. Does the Council know of the Monuments and Mausoleum Society (Name given, outgoing director of the museum)? Also perhaps the chapel could serve a dual purpose as a community meeting hall for classes etc.
- The chapel desperately needs some internal repair and painting. It would be so lovely if local residents could hire the chapel for events at a reasonable rate per hour instead of the £400-£600 charge that the Royal Parks impose. Brompton Cemetery should be a really lively (pardon the pun) venue for movies and concerts, but the cost of hire is so prohibitive for small scale projects/events.

### Cleanliness/tidiness

- Clean the wall.
- Cleanliness and grass cutting.
- Generally tidy up and make it more friendly and welcoming.
- I walk with the dog in the allocated area and it would be nice to tidy the area more.
- I would like some wild areas to remain, full of wild flowers and doubtless small creatures. Some tidying up would be good though. Where have all the squirrels gone? I hope they come back.
- If the whole of the cemetery could be tidied up in the way the western side has been, it would be a more pleasant place for a recreational walk.
- Improvement of paths and general tidying up. More wild flowers.
- It is very overgrown and needs urgent cleaning up.
- Just a basic clean up. It is a lovely space.
- Keeping the cemetery tidy and peaceful is a good achievement please keep it so.
- Please clean and restore the screen wall of the cemetery on old Brompton Road this is an important architectural element that could make a real contribution to the environment.
- To clean up the cemetery, restore some of the grave stones and supervise the grounds in order for people to feel safe when walking in the cemetery.

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## Appendix two: Comments from open questions

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- Keep it cleaner and tidier
- The cemetery is a great open place and needs a lot of tidying up especially central area.

### Community support/volunteers

- Not allow graves to become overgrown. Encourage wildlife to settle in the cemetery. I know this is being done but more could be done and residents encouraged to volunteer upkeep.
- Volunteers would make a huge difference.
- We love the cemetery and frequent it often. We just want to know that it has the local community's support to keep it up.
- Completely re-landscape and have voluntary group of gardeners who cut back ivy and grass.

### Construction

- No construction nearby, fewer cars in the area, longer opening hours.

### Consumption of alcohol

- Some areas are overgrown. Would benefit from better attention as some use it as a place to consume alcohol.
- Enforce the regulations regarding undesirable activities - e.g. drinking and dogs off lead.
- Get rid of drunks and druggies, more policing required.
- My husband and I visited the cemetery last year and we were appalled at the state of the place. Grass growing everywhere, vagrants drinking, people sleeping on the benches. It is important to think that it is a place of grief and peace and it should be respected.

### Crime/illegal activities

- Our family loves walking in the cemetery. The problems there are fairly minor, predatory squirrels, dogs off leads, some anti-social behaviour. Some of the headstones and monuments are in disrepair but I'm not sure what scope there is to make repairs and presumably the cost is prohibitive.
- Trying to get rid of those using the cemetery for illegal activities. Offer guided historical tours.

### Gay male meeting point

- Do not misuse the cemetery for other activities. As for meeting place for gay [men], bird feeding, dog walking.
- Get rid of the men (gay) loitering and have people on patrol for safety
- Maintain headstones, graves and monuments. Police cemetery to deter cruising.
- More repairs of gravestones etc. More policing/warden presence to deter inappropriate "cruising".
- Persuade police to concentrate on "cottaging" rather than innocent dog walkers.
- Remove cottagers and generally keep it neater and in better condition.
- Unfortunately I witnessed two gay men having sex from my bedroom window two days ago, a short distance from the cemetery perimeter wall. Please can something be done to stop this behaviour as to whom are we meant to report it. I have children as well and the men could also be seen clearly from my son's bedroom window.
- Discourage somehow the use of it as a gay cruising area.
- More monitoring to get rid of gay couples hiding there.

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## Appendix two: Comments from open questions

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- More policing; the presence of so many gay men using this lovely place as a pick up point is disappointing and really off putting. This makes me sound homophobic, which is annoying. It is that it is so much and so overt which is making it an area I would think twice about taking a walk in, which I used to do a lot.

### Cycle paths

- Allow bikes on side areas.
- More bike routes/more dog policing.
- More cycle paths more dog paths more gardening.

### Dog issues

- A lot of dogs are off leads in the cemetery - I think this rule needs reinforcing.
- Do not misuse the cemetery for other activities. As for meeting place for gay [men], bird feeding, dog walking.
- Dogs should be kept on a lead in there with enforcement. I was bitten by a dog on the loose in there!
- Enforce cycling and dog walking restrictions.
- Enforce the regulations regarding undesirable activities - e.g. drinking and dogs off lead.
- Everything has improved in the management of the cemetery over the 50 years I have lived nearby. It is a fact that some large dogs (unleashed) still terrorise small dogs and their owners, but still.
- More bike routes/more dog policing.
- More policing to eradicate certain unhealthy activities for once and for all. Control dogs more in the sense that their 'business' is removed by owners, organise more open activities at normal hours and disseminate the information more, e.g. local paper (which actually doesn't circulate anymore).
- Our family loves walking in the cemetery. The problems there are fairly minor - predatory squirrels, dogs off leads, some anti-social behaviour. Some of the headstones and monuments are in disrepair but I'm not sure what scope there is to make repairs and presumably the cost is prohibitive.
- Reinforcing police presence. Cleaning/keeping the grass in a better shape. Making sure dogs are always on a leash.
- Royal Parks do not manage the cemetery properly. Dogs are constantly off their leads and mess everywhere. This would not be tolerated in any of the other parks, let's not forget this is a cemetery. The laws are posted but never enforced.
- Since the cemetery has been managed by the Royal Parks, the older part has been completely neglected and allowed to run to ruin. It now means that people exercise their dogs when they are not supposed to in the new part. Also where there were plenty of seats, these have been taken away.
- The cemetery is often a playground for dangerous dogs!
- Behaviour of persons with dogs. Disgraceful attitude towards the reason the cemetery is there in the first place.
- Dog walkers are not bad people. Allow dogs on one side to be walked off leads. Fine owners if not picking up. Dog walkers keep vagrants at bay and good for cemetery, making it feel more safe and usable.
- Stop people lurking around weeds, community patrols. Dogs on leads, it seems to be a dog toilet for dog owners. More open cut back undergrowth.
- Stricter controls on the dog walkers who exercise their dogs off the lead despite numerous signs stating all dogs should be on a lead.

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## Appendix two: Comments from open questions

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- There have been times when the grass has been extremely long and looked messy. Dogs go off the paths and onto the grass, I find this extremely disrespectful and earmarked paths should be better enforced and if not people should be fined!!

### Expand dog walking area

- The dog walking area is very limited, please can this be expanded.

### Friends of cemetery

- I am a friend of the Brompton Cemetery.
- Friends of Brompton Cemetery - leaflet when subscription is due and address of where to send to or letterbox for door in South Lodge.

### Funding

- Royal Parks and Friends of Brompton Cemetery should fund this but more work is needed to replace decaying monuments.

### Garden of remembrance

- Make more spaces available for "gardens of remembrance" for local people to intern cremated ashes.

### Good job at present

- Think they are already doing a good job at Brompton Cemetery, always very clean.

### Grave/headstones/ monument maintenance

- 1. Continue to control brambles and ivy so as to protect gravestones and other buildings/walls: - 2. Control vermin such as grey squirrels/magpies/jays/crows and foxes. All of which harm other wildlife and vegetation/trees in their way. Control speed of cyclists going through cemetery and enforce, they are silent and so pedestrians can't hear their approach.
- Better maintenance.
- Better upkeep of graves and grave stones.
- Clean up broken tombstones. More park benches.
- Cut over growth and repairs to damaged graves. The cemetery is a jewel to the area which needs to be maintained.
- Fine as it is. Repair headstones.
- I live very near the cemetery and find it a peaceful place to walk or just sit. Some areas look very neglected though, broken gravestones, overgrown grass etc. Wouldn't like it too pristine though as the naturalness is part of its charm.
- Instigate a massive plan to have the entire cemetery cleared of overgrown trees and plants etc. Grass laid and cut around all graves and gravestones, statues, mausoleums etc. restored and maintained. The whole place should look like the commonwealth war graves section within the cemetery. Lottery funding should be applied for to fund it. This is one of the greatest, if not the greatest asset, in the borough. Profit from huge housing development (Chelsea Barracks, Earl's Court, etc.) could be used to restore this asset.
- Living close to the cemetery over many decades, ivy clearing etc. while advantageous has led to a forlorn appearance; red and white safety tape on weakened monuments. And removal of diseased trees - a new planting scheme?
- Maintain headstones, graves and monuments. Police cemetery to deter cruising.
- More maintenance.

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## Appendix two: Comments from open questions

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- More repairs of gravestones etc. More policing/warden presence to deter inappropriate "cruising".
- Our family loves walking in the cemetery. The problems there are fairly minor - predatory squirrels, dogs off leads, some anti-social behaviour. Some of the headstones and monuments are in disrepair but I'm not sure what scope there is to make repairs and presumably the cost is prohibitive.
- Please clean and restore the screen wall of the cemetery on Old Brompton Road this is an important architectural element that could make a real contribution to the environment.
- Provide more information about famous people buried there. Allow more tending of graves. Keep grass under control in summer.
- Restoration of damaged headstones, improved garden maintenance, improve safety and security.
- Royal Parks and Friends of Brompton Cemetery should fund this but more work is needed to replace decaying monuments.
- Since the cemetery has been managed by the Royal Parks, the older part has been completely neglected and allowed to run to ruin. It now means that people exercise their dogs when they are not supposed to in the new part. Also where there were plenty of seats, these have been taken away.
- Some of the structures need to be repaired, the squirrels can be a problem especially with children. They have bitten and can be threatening to small children.
- Some parts of the cemetery seem unstable, they need to be made safe. Other parts need to be cleaned by wild plants.
- To clean up the cemetery, restore some of the grave stones and supervise the grounds in order for people to feel safe when walking in the cemetery.
- Under the Royal Parks they do not maintain the buildings adequately or pruning the enormous trees. Squirrels are a real pest in the gardens, they have destroyed three clematis and one large rose by gnawing through them.
- Walking along Brompton Cemetery is a total disgrace, overgrown graves, haven't been attended to in years, (grass cutting). I take my grandchildren in there often as I said it is a disgrace.
- 1. Remove cracked pieces of tombs-dangerous. Plaques instead (consult heirs). 2. Create more green clearings, with benches to make more family friendly. 3. More creative use of chapel: concerts/exhibitions Friends of Brompton Cemetery not completed their ideas.
- Just prevent it from dilapidating further, and if funds available, replace some of the stone statues.
- Maintaining the beautiful headstones, tombstones etc. Pleasant place to walk in during day.
- Maintenance of the monuments and chapel. Does the Council know of the Monuments and Mausoleum Society (Name given, outgoing director of the museum). Also perhaps the chapel could serve a dual purpose as a community meeting hall for classes etc.
- Part of it should be made into a park. Most of the tombstones are from the 19th century, not taken care [of], never visited and not paid [for] by the families or descendants, green open space to enjoy in this area is lacking.
- Restoration of some of the historically interesting tombstones would be of great benefit to walkers and joggers alike who wish to use the cemetery grounds.

### **Grazing animals**

- Introduce animals to eat the vegetation with cattle grids at each entrance.

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## Appendix two: Comments from open questions

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### Great project

- This would be a great project.

### History

- (1) More concerts and music. (2) More landscape and signalling/lights. (3) More on the life of the ordinary and extraordinary people buried there.
- Develop any ideas to improve the visitor experience. A place of remembrance but also a place of local history and an open air amenity.

### Improvements needed

- Am in favour of any improvements that may be made. It is a very pleasant part of the area away from the main hub.
- People go through the cemetery all the time as a rat run. Also walkers and joggers and many just to sit quietly. Any improvements are always appreciated by the local community.

### Lighting

- However, night time lighting could improve it.
- Better pathway and lighting.
- It is a lovely space but does not feel very safe in early mornings or later evenings when people (including myself) would like to go jogging there particularly the smaller paths. Perhaps more lighting or regular police patrols?
- Put some lights for winter period.
- (1) More concerts and music. (2) More landscape and signalling/lights. (3) More on the life of the ordinary and extraordinary people buried there.

### Positive comments about the cemetery

- A wonderful space, preserve at necessary cost.
- Brompton Cemetery is beautifully maintained and much loved by most of us who live nearby.
- I love the cemetery and go often. Not a lot needs doing. It's a bit overgrown, but I know there are volunteers who work hard to keep this work under control. I would like it to be open a bit later.
- I love the cemetery and would welcome money for it. The friends and caretakers know it well and any improvements should be made with their knowledge and agreement.
- I love the cemetery especially in summer. As long as it is kept clean/tidy peaceful and respectfully I don't really mind.
- It is extremely well run and a haven for the community.
- Our house backs on to the cemetery. We absolutely love it and it is very special, an oasis of calm in our area. Only improvement for us would be if they could routinely lop some of the trees behind our garden. They are rather large and restrict light.
- We love the cemetery and frequent it often. We just want to know that it has the local community's support to keep it up.
- We love the cemetery but I don't have any idea at the moment.
- I love Brompton Cemetery but I like it to remain in its original state as much as possible.
- It's beautiful as it is, but perhaps a bit more care?

### Maintenance of greenery

- Tidying it up somehow as more areas are now overgrown.

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## Appendix two: Comments from open questions

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- 1. Continue to control brambles and ivy so as to protect gravestones and other buildings/walls: - 2. Control vermin such as grey squirrels/magpies/jays/crows and foxes. All of which harm other wildlife and vegetation/trees in their way. Control speed of cyclists going through cemetery and enforce, they are silent and so pedestrians can't hear their approach.
- Cleanliness and Grass cutting
- Clear the overgrown grass.
- Cut over growth and repairs to damaged graves. The cemetery is a jewel to the area which needs to be maintained.
- Cutting grass/trees regularly can look overgrown.
- Extend the hours in relation to dusk as shuts too early. Set up supported gardening projects (children/young people/adults with additional needs). More signs about the history, to promote wider use and interest. Fund the friends of Brompton Cemetery to buy more equipment to tend to graves. More grass areas to sit and a picnic bench. Keep security up.
- Grass cutting.
- Greater focus on maintaining the cut lawns etc.
- I live very near the cemetery and find it a peaceful place to walk or just sit. Some areas look very neglected though, broken gravestones, overgrown grass etc. Wouldn't like it too pristine though as the naturalness is part of its charm.
- I love the cemetery and go often. Not a lot needs doing. It's a bit overgrown, but I know there are volunteers who work hard to keep this work under control. I would like it to be open a bit later.
- Instigate a massive plan to have the entire cemetery cleared of overgrown trees and plants etc. Grass laid and cut around all graves and gravestones, statues, mausoleums etc. restored and maintained. The whole place should look like the commonwealth war graves section within the cemetery. Lottery funding should be applied for to fund it. This is one of the greatest, if not the greatest asset, in the borough. Profit from huge housing development (Chelsea Barracks, Earl's Court, etc.) could be used to restore this asset.
- It is a lovely cemetery but would benefit from more mowing.
- It is very overgrown and needs urgent cleaning up.
- Living close to the cemetery over many decades, ivy clearing etc, while advantageous has led to a forlorn appearance; red and white safety tape on weakened monuments. And removal of diseased trees - a new planting scheme?
- More cycle paths, more dog paths, more gardening.
- Needs to be either as often parts of cemetery are overgrown. But it is a beautiful park in the middle of a congested area.
- Not allow graves to become overgrown. Encourage wildlife to settle in the cemetery. I know this is being done but more could be done and residents encouraged to volunteer upkeep.
- Our house backs on to the cemetery. We absolutely love it and it is very special, an oasis of calm in our area. Only improvement for us would be if they could routinely lop some of the trees behind our garden. They are rather large and restrict light.
- Provide more information about famous people buried there. Allow more tending of graves. Keep grass under control in summer.
- Regular grass cutting and weed control over entire cemetery. Area for lead free dog running. Squirrel and pigeon culling.
- Reinforcing police presence. Cleaning/keeping the grass in a better shape. Making sure dogs are always on a leash.

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## Appendix two: Comments from open questions

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- Restoration of damaged headstones, improved garden maintenance, improve safety and security.
- Some areas are overgrown. Would benefit from better attention as some use it as a place to consume alcohol.
- Some parts of the cemetery seem unstable, they need to be made safe. Other parts need to be cleaned by wild plants.
- The Brompton Cemetery is a grade one heritage site and the only 'park' we have for those of us living in the vicinity and it's in a very sad state. Start by getting rid of the grey squirrels that are doing untold damage to the trees especially the limes. Getting rid of copious brambles and ivy and replanting the deceased chestnut trees and other damaged or dead trees. The squirrels are a menace.
- The Friends of Brompton Cemetery and their volunteers just cut down bushes, wild flowers, blackberry bushes etc. without any thought for wild life and residents. Most of them have little or no experience or training and have a 'slash and burn' approach.
- The grass, trees and flowers need to be maintained as in European cemeteries - this would create an atmosphere of beauty and calm and would be respected more by people passing through it. It is a very attractive place but as it is not being looked after properly there is a lot of inappropriate activity taking place and no respect for the surroundings.
- The ivy on the Broadway wall needs trimming more often.
- The part of the cemetery which is aimed for cremated cadavers should be tidy: I mean that the burial places should be placed tidily/not everything everywhere
- The west side is usually kept in good condition but the eastern side needs mowing/tidying up more often.
- Under the Royal Parks they do not maintain the buildings adequately or pruning the enormous trees. Squirrels are a real pest in the gardens, they have destroyed three clematis and one large rose by gnawing through them.
- Walking along Brompton Cemetery is a total disgrace, overgrown graves, haven't been attended to in years, (grass cutting). I take my grandchildren in there often as I said it is a disgrace.
- Weeds, cut back overgrowing vegetation. More benches to sit on.
- 1. Remove cracked pieces of tombs-dangerous. Plaques instead (consult heirs). 2. Create more green clearings, with benches to make more family friendly. 3. More creative use of chapel: concerts/exhibitions Friends of Brompton Cemetery not completed their ideas.
- Completely re-landscape and have voluntary group of gardeners who cut back ivy and grass.
- I would like to see the grass around the graves cut more often.
- Regular grass cutting to make the cemetery more 'open'. More courtesy open days and especially tours focusing on the occupants' life histories.
- Stop people lurking around weeds, community patrols. Dogs on leads, it seems to be a dog toilet for dog owners. More open cut back undergrowth.
- There have been times when the grass has been extremely long and looked messy. Dogs go off the paths and onto the grass. I find this extremely disrespectful and earmarked paths should be better enforced and if not people should be fined!!
- My husband and I visited the cemetery last year and we were appalled at the state of the place. Grass growing everywhere, vagrants drinking, people sleeping on the benches. It is important to think that it is a place of grief and peace and it should be respected.

**Make it a park**

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## Appendix two: Comments from open questions

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- I do wish we could turn it into a park. Everyone in there is dead! Meanwhile those of us still alive and kicking have no local park in SW10.
- Part of it should be made into a park. Most of the tombstones are from the 19th century, not taken care [of], never visited and not paid [for] by the families or descendants, green open space to enjoy in this area is lacking.

### No ideas

- Do not have any concrete suggestions but keeping the cemetery user friendly and welcoming is important
- It's a popular site and deserves to be kept up as it is a great asset. I have no thoughts on improvements but would not like it to be neglected or demoted by the Royal Parks. The friends do an admirable job keeping it tidy.
- We love the cemetery but I don't have any idea at the moment.
- I don't know enough about the ward to have anything useful to say. It seems to me everything important is controlled by Central Government. As a foreigner used to strong local control (for example of taxation) here we can only tinker at the edges if that.

### No improvement needed

- Fine as it is. Repair headstones.
- Great already.
- I love it the way it is, I think it should be left alone and not improved.
- I think it's beautiful as is.
- I think this space is perfect currently, it is a bit of wildness in a very urban area. No change is needed, Royal Parks do a great job.
- It is a very pleasant place, well looked after already.
- It's pretty good already.
- Like it as is.
- None, good work is being done
- Best left unchanged - nice, quiet rural space.
- Fine as it is - it should remain as a cemetery, its primary function.
- I think the cemetery is great as it is. Very pleasant and well maintained. Better using additional funds elsewhere.
- It's already pretty good.
- The cemetery is great already.
- Very good anyway. The doggy walk ways are very good, particularly the doggy waste bins.

### Opening times

- Extend the hours in relation to dusk as shuts too early. Set up supported gardening projects (children/young people/adults with additional needs). More signs about the history, to promote wider use and interest. Fund the friends of Brompton Cemetery to buy more equipment to tend to graves. More grass areas to sit and a picnic bench. Keep security up.
- Longer opening hours.
- Longer operating hours for dog owners to walk their dogs after work.
- Open the cemetery at sunrise, not 8am throughout the year. More landscaping? Best green space near me.
- Opening earlier in winter for early morning fitness.

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## Appendix two: Comments from open questions

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- No construction nearby, fewer cars in the area, longer opening hours.

### Parking

- Improve monumental entrance removing parking bay. Make pavement by entrance pedestrian only.

### Paths

- Better pathway and lighting.
- Improvement of paths and general tidying up. More wild flowers.

### Pedestrians only

- Improve monumental entrance removing parking bay. Make pavement by entrance pedestrian only.

### Pests - foxes, squirrels, rats, etc.

- 1. Continue to control brambles and ivy so as to protect gravestones and other buildings/walls: - 2. Control vermin such as grey squirrels/magpies/jays/crows and foxes. All of which harm other wildlife and vegetation/trees in their way. Control speed of cyclists going through cemetery and enforce, they are silent and so pedestrians can't hear their approach.
- Fox control.
- Friends use it to run in but I don't, however I know that they are a lot of squirrels, maybe they can be culled or addressed.
- Get rid of the foxes.
- Our family loves walking in the cemetery. The problems there are fairly minor - predatory squirrels, dogs off leads, some anti-social behaviour. Some of the headstones and monuments are in disrepair but I'm not sure what scope there is to make repairs and presumably the cost is prohibitive.
- Regular grass cutting and weed control over entire cemetery. Area for lead free dog running. Squirrel and pigeon culling.
- Some of the structures need to be repaired, the squirrels can be a problem especially with children. They have bitten and can be threatening to small children.
- Also prevent the feeding of pigeons, squirrels, rats, mice and other vermin. Make these offensive, behaviours illegal.
- The Brompton Cemetery is a grade one heritage site and the only 'park' we have for those of us living in the vicinity and it's in a very sad state. Start by getting rid of the grey squirrels that are doing untold damage to the trees especially the limes. Getting rid of copious brambles and ivy and replanting the deceased chestnut trees and other damaged or dead trees. The squirrels are a menace.
- Treating it as a sustainable wildlife sanctuary, so not too much strimming or pruning. Better pigeon and squirrel management.
- Under the Royal Parks they do not maintain the buildings adequately or pruning the enormous trees. Squirrels are a real pest in the gardens, they have destroyed three clematis and one large rose by gnawing through them.
- What about getting rid of the foxes in the cemetery. They are a nuisance, especially when they attack rubbish sacks.
- Yes, deal with the fox population and the crows who together scatter our rubbish sacks

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## Appendix two: Comments from open questions

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### Picnic area

- More areas to sit and have picnics (I agree the friends do a great job, would be great to support them).
- Picnic area.

### Plants, flowers, shrubs, trees

- Flowers.
- Improvement of paths and general tidying up. More wild flowers.
- It is a cemetery, so beyond improving aesthetics with flower beds, more benches and the like, I would not recommend other changes.
- Living close to the cemetery over many decades, ivy clearing etc. while advantageous has led to a forlorn appearance; red and white safety tape on weakened monuments. And removal of diseased trees - a new planting scheme?
- More trees and less black tarmac.
- Open the cemetery at sunrise, not 8am throughout the year. More landscaping? Best green space near me.
- Plantings, pleasant places to sit.
- Wildlife area to attract insects. Wild flowers would be beautiful. And foxgloves -drinking bowl for birds.
- An area of flowers perhaps rose beds.
- More trees/flowers planted.
- More trees/flowers planted.
- Plant more trees. We are losing so many with all the massive construction work in spite of regulations. I have constantly asked for this (40 years) and got nowhere.

### Remove headstones

- It would be nice to clear all the headstones, we would then have a lovely park. However, I know this will never happen.
- Stack up the grave stones, make it a park. The dead are gone for god's sake.

### Royal Parks could manage better

- Brompton Cemetery is an astonishing place which appears to be neglected by Royal Parks who normally are exceptional stewards. As one of the very few spaces in the area and in light of Earl's Court redevelopment it should have a very ambitious plan to celebrate lives and living.
- Royal Parks do not manage the cemetery properly. Dogs are constantly off their leads and mess everywhere. This would not be tolerated in any of the other parks, let's not forget this is a cemetery. The laws are posted but never enforced.
- Since the cemetery has been managed by the Royal Parks, the older part has been completely neglected and allowed to run to ruin. It now means that people exercise their dogs when they are not supposed to in the new part. Also where there were plenty of seats, these have been taken away.

### Royal Parks should be responsible

- Royal parks should carry the responsibility to improve the cemetery area.

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## Appendix two: Comments from open questions

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### Running track

- The cemetery is one of the few spaces nearby where we (and many others) can go running and not be surrounded by traffic. However, asphalt is not ideal for running. It would be great if there could be a rubber-like floored track around the cemetery.

### Safety/supervision

- Better feeling of safety for walkers/runners to be sought.
- Extend the hours in relation to dusk as shuts too early. Set up supported gardening projects (children/young people/adults with additional needs). More signs about the history, to promote wider use and interest. Fund the friends of Brompton Cemetery to buy more equipment to tend to graves. More grass areas to sit and a picnic bench. Keep security up.
- Get rid of drunks and druggies, more policing required.
- Get rid of the men (gay) loitering and have people on patrol for safety.
- Greater police presence.
- It is a lovely space but does not feel very safe in early mornings or later evenings when people (including myself) would like to go jogging there particularly the smaller paths. Perhaps more lighting or regular police patrols?
- Keep it safe.
- Maintain headstones, graves and monuments. Police cemetery to deter cruising.
- More policing to eradicate certain unhealthy activities for once and for all. Control dogs more in the sense that their 'business' is removed by owners, organise more open activities at normal hours and disseminate the information more, e.g. local paper (which actually doesn't circulate anymore).
- More repairs of gravestones etc. More policing/warden presence to deter inappropriate "cruising".
- Park security needs to be improved.
- Patrols to ensure the law is enforced for dog walkers and groups of public intent on making damage to monuments.
- Persuade police to concentrate on "cottaging" rather than innocent dog walkers.
- Reinforcing Police presence. Cleaning/keeping the grass in a better shape. Making sure dogs are always on a leash.
- Restoration of damaged headstones, improved garden maintenance, improve safety and security.
- Safety.
- Safety.
- Sometimes feel unsafe.
- To clean up the cemetery, restore some of the grave stones and supervise the grounds in order for people to feel safe when walking in the cemetery.
- Assurance of safety while walking in the cemetery - volunteer wardens might help here.
- It is currently unfriendly and sinister and unsafe. Needs to be a peaceful but accessible place. Should be more like Fulham Palace Cemetery.
- More policing; the presence of so many gay men using this lovely place as a pick up point is disappointing and really off putting. This makes me sound homophobic, which is annoying. It is that it is so much and so overt which is making it an area I would think twice about taking a walk in, which I used to do a lot.
- Needs policing as has become undesirable area drugs/soliciting
- Security - can feel a bit unsafe.

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## Appendix two: Comments from open questions

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- Stop people lurking around weeds, community patrols. Dogs on leads, it seems to be a dog toilet for dog owners. More open cut back undergrowth.

### Seating/benches

- A few more benches along the main street.
- Clean up broken tombstones. More park benches.
- Extend the hours in relation to dusk as shuts too early. Set up supported gardening projects (children/young people/adults with additional needs). More signs about the history, to promote wider use and interest. Fund the friends of Brompton Cemetery to buy more equipment to tend to graves. More grass areas to sit and a picnic bench. Keep security up.
- It is a cemetery, so beyond improving aesthetics with flower beds, more benches and the like, I would not recommend other changes.
- More benches.
- More benches along the paths/fountain?
- More benches to sit on.
- Plantings, pleasant places to sit.
- Provide more seats.
- Put back the elegant and comfortable benches that I have enjoyed visiting for years.
- Seating for the elderly.
- Since the cemetery has been managed by the Royal Parks, the older part has been completely neglected and allowed to run to ruin. It now means that people exercise their dogs when they are not supposed to in the new part. Also where there were plenty of seats, these have been taken away.
- Some sheltered seating in the more exposed areas.
- Weeds, cut back overgrowing vegetation. More benches to sit on.
- More benches for people to sit access for a prayer and meditation area.
- The character of the cemetery should be kept (slightly chaotic, wildly romantic). Maybe an area with benches and tables for picnic, but not too extensive.

### Should just be a cemetery

- This is a working cemetery, my family is buried there (and my grave is there). It is offensive in the extreme that people seem to think it is some kind of (fun space) park.

### Signs

- Extend the hours in relation to dusk as shuts too early. Set up supported gardening projects (children/young people/adults with additional needs). More signs about the history, to promote wider use and interest. Fund the friends of Brompton Cemetery to buy more equipment to tend to graves. More grass areas to sit and a picnic bench. Keep security up.

### Space for relaxing/sunbathing

- Would be great to create grassed area open for sunbathing/relaxing.

### Tours

- More walking tours?
- Trying to get rid of those using the cemetery for illegal activities. Offer guided historical tours.

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## Appendix two: Comments from open questions

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- Regular grass cutting to make the cemetery more 'open'. More courtesy open days and especially tours focusing on the occupants' life histories.

### Traffic

- Please could traffic be diverted away from Bolton Gardens, it is very dangerous to cross the road, it is caused by lorries and vans as a rat run and children, the elderly and dogs are in daily danger.
- Redcliffe Gardens should be changed back into a two way street, and heavy lorries should be banned.
- No construction nearby, fewer cars in the area, longer opening hours.

### Use of chapel

- Sponsor local talent more, e.g. use the little chapel more for performances of e.g. classical music (I declare an interest here, my son is a classical pianist), readings, poetry, art exhibits, etc.
- Use the chapel for more events.
- 1. Remove cracked pieces of tombs dangerous. Plaques instead (consult heirs). 2. Create more green clearings with benches to make more family friendly. 3. More creative use of chapel: concerts/exhibitions Friends of Brompton Cemetery not completed their ideas.
- Maintenance of the monuments and chapel. Does the Council know of the Monuments and Mausoleum Society (Name given, outgoing director of the museum)? Also perhaps the chapel could serve a dual purpose as a community meeting hall for classes etc.
- The chapel desperately needs some internal repair and painting. It would be so lovely if local residents could hire the chapel for events at a reasonable rate per hour instead of the £400-£600 charge that the Royal Parks impose. Brompton Cemetery should be a really lively (pardon the pun) venue for movies and concerts, but the cost of hire is so prohibitive for small scale projects/events

### Wildlife area/attract wildlife

- I would like some wild areas to remain, full of wild flowers and doubtless small creatures. Some tidying up would be good though. Where have all the squirrels gone? I hope they come back.
- Leave wild places for the birds, insects, animals. This cemetery was once a good place for wild flowers, but over the years has not been managed well. Brambles, shading out wild flowers. The friends of Brompton cemetery do their best with voluntary members.
- Not allow graves to become overgrown. Encourage wildlife to settle in the cemetery. I know this is being done but more could be done and residents encouraged to volunteer upkeep.
- Treating it as a sustainable wildlife sanctuary - so not too much strimming or pruning. Better pigeon and squirrel management.
- Wildlife area to attract insects. Wild flowers would be beautiful. And foxgloves, drinking bowl for birds.
- Encouraging Natural History. Different Birds, insects, butterflies (so maintenance of wild flowers). More benches/water feature.

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## Appendix two: Comments from open questions

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**If you have any ideas for projects that could make your neighbourhood better or have any comments or suggestions, please share them here**

### **Activities for young people**

- More activities for kids/families. More open spaces/gardens accessible.

### **Advice services**

- Marital advice and mental health care and advice. Advisory service to help people with their finances.

### **Affordable childcare**

- More affordable childcare.

### **Street drinking/drug users**

- I think local residents whose properties back onto the cemetery should be given a leaflet with a protocol of what to do if we witness this behaviour going on in the cemetery from our windows because if the police co-operate these people performing their indecent acts in public could be caught easily enough. There are only two exits from the cemetery. I could easily identify these two men again that how close they were. My son whilst cycling through the cemetery was also asked by a man if he wanted drugs.
- More dustbins, especially near bus stops! Possibly an action against addiction project. Plant more trees.
- More police patrols around Coleherne Mews. I see a drug deal there every other day delivered on a motorbike. Usually around 7:00-7:30pm. Few community police at night when most needed.
- Regular monitoring of [address given] as residents behaviour and visitors arriving in expensive cars again would suggest drugs being used on site again.
- Some drunken or drugged people wandering around the streets.
- Try and ensure all the local alcoholics and drug users are moved on. They have taken up residence on Old Brompton Road between Starbucks and Troubadour. It is intimidating and unsightly. In the summer they use the area all the time.

### **Area for dogs**

- More dog friendly gardens.
- A dog area for owners to take their dogs for defecating.

### **Attitude to residents**

- Generally to improve Council attitude towards residents to make them feel like residents and not as unwelcome nuisance who simply pay taxes.

### **Bins**

- As per previous comment, please produce more street bins (they are extremely scarce at the moment). The installation of street/pavement benches would also be nice and very helpful for improving social life.
- Bins for dog poo. People are leaving the plastic bags with poo on the pavement. Traffic congestion on Redcliffe Gardens and Warwick Road.
- Install bins for dog waste on streets other than Fulham Road, maybe the streets would be cleaner if people had somewhere to deposit their rubbish.

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## Appendix two: Comments from open questions

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- More dustbins, especially near bus stops! Possibly an action against addiction project. Plant more trees.
- Outside both sides of Redcliffe Square iron railings. Trash bins are needed for all the many dog poop bags that are dropped at night! More speed bumps in residential areas.
- Re-install litter bins and consider introducing regular cleaning of gutters by adopting the San Francisco policy of getting people to move their cars once a fortnight (each side is done every other week). Make it simpler for contractors to park.
- Why do people leave plastic bags of dog poop on all the sidewalks? This is littering and disgusting. Part of the problem is that there are almost no garbage bins in my area and people are too lazy to carry it home.
- Have large wheelie bins (the square ones) on each street for people to put rubbish in and recycling, so that rubbish can be put out anytime and would reduce cost of rubbish collection.

### Building works/planning

- Cure the locals of insisting on swimming pools under their houses. As I understand it, what we need is affordable decent housing for ordinary people at a price they can afford.
- Forget the massive waste of money used to change Exhibition Road. Simply remove 90 per cent of ugly and unnecessary street furniture and ask why the Town Hall is being refurbished? Is it really necessary? How much will it cost? Stop crazy developments; i.e. [named person] vandalism of historic houses on Cheyne Walk.
- The building works in SW10 never stops. Can you do anything about it?

### Buses

- Tell the Mayor of London that allowing people to eat food and drink on any London buses or in the underground is wrong, offensive and must be eliminated completely. Sitting on filth costs too much.
- Better information on bus routes.

### Chelsea Football Club issues

- As ever Chelsea home games make life a nightmare for residents and make our ward a no go area - because you can't drive into or out of it. Parking on the red route New Kings Road on Sundays clogs everything up and needs sorting.
- Better management of parking during Chelsea football matches on a Sunday - make parking 24 hours restricted residents only or at the very least 12:00-10:30pm on Sundays.
- Extend resident parking hours to Chelsea Football Club play time and make Chelsea have a car park, they can afford it!
- 1. Traffic on Redcliffe Gardens should be limited at nights like in Warwick Gardens. 2. Chelsea games, it is a problem, noisy, drunken and loud people overtake the area every time, needs more control with police.
- Chelsea football fans are a real nuisance!! It is impossible to park on resident's bay on those days. It would make a huge difference if parking was available to residents only on match days.
- My dream is for the Chelsea Stadium to go. The events heavily influence the area's ambience and are extremely disruptive, bringing the wrong crowds to SW10

### Community events/activities

- A yearly street party. Projects to get to know your neighbours.

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## Appendix two: Comments from open questions

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- Activities based around local facilities. Brompton Cemetery and Redcliffe Square - to encourage use and social gatherings.
- Encourage community events in Brompton Library or Redcliffe Gardens to get meeting and talking, e.g. charity fair in gardens or use Bousefield Priory school.
- Encourage neighbour's relationships by organising events so they would know each other and cooperate in charity activities to improve community life.
- It would be nice if there could be some sort of summer community garden party with perhaps a donation of £1 per adult, I believe community activities should be free to residents. There are residents who are living on a very tight budget and a few hours of meeting other residents and sharing ideas could be very beneficial.
- Street parties or social events. Resident get together. more information about volunteering.
- Summer fair towards end of August or early September? Community gardening day.
- Use the streets and garden squares for temporary exhibition spaces.
- If there are any local events taking place it would be nice if these were advertised. Particularly for people new to the area.
- Create more pedestrian areas e.g. semi paved area across Hollywood Road to encourage cars to slow down and create more of a proper village feel. Do more community activities together – Queen's Jubilee was the first chance many residents met their neighbours. How do we do more of these events where we get out into the street?

### **Council/Councillors do a good job**

- I am very pleased to have been consulted but on the whole think that the Council do an excellent job.
- I am very proud to live here and find no fault with the way things are.
- I have no complaints whatsoever. Our Council do a great job. The only thing that irks me sometimes is that people think we live in Fulham. Why not emphasise our identity say renaming Redcliffe to Little Chelsea or West Chelsea.
- We are well looked after, I have no complaints thank you.
- First, let me complement the Council and Councillors on what a great place to live this is. The streets are kept very clean despite the football games, I feel safe, I know all of my neighbours and many more positive things. One suggestion to make recycling easier for residents. I brought with me from the USA my wooden newspaper recycling bin. It is the perfect size to put newspapers and other rubbish in while keeping them neat. However, the orange bags don't fit the American size. Maybe more people would recycle their newspapers well if there was a simple wooden slat box, that the orange bags fit into where families could deposit their paper waste during the week. Happy to show you mine if of any interest. [email address given]

### **Crime/community safety**

- I lived here for over two years and I have not seen any improvement. Finborough needs to be cleaner, safer and one needs to have more crossing pedestrian paths.
- I think local residents whose properties back onto the cemetery should be given a leaflet with a protocol of what to do if we witness this behaviour going on in the cemetery from our windows because if the police co-operate these people performing their indecent acts in public could be caught easily enough. There are only two exits from the cemetery. I could easily identify these two men again, that's how close they were. My son whilst cycling through the cemetery was also asked by a man if he wanted drugs.

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## Appendix two: Comments from open questions

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- If more CCTV cameras get involved in our area, it will be a safer place with less crime especially at night time. Another thing we could look at is traffic flow, even though this is not in our hands, we could have a thought about this matter.
- Improve the appearance of the affordable housing complex on Finborough Road. CCTV cameras on Ifield Road and Cathcart Road.
- Keep criminals off the streets at night. My flat has been broken into three times over the past 10 years. I never see the police round streets anymore. Pavements in poor condition easy to trip up on them. Rubbish put out on pavements makes a mess, attracts vermin.
- Levels of crime, anti-social behaviour, vandalism should be your priority, especially coming from your own Council tenants. It is surprising that this was not one of the questions printed on this form. Why isn't money being spent on designing out areas which attract crime and anti-social behaviour?
- More action from community police like fines or warnings. Break-ins into premises are on the increase and cyclists speed past the police and they do not seem to notice it. Too much dog fouling with signs deface or removed.
- People that have to do community work, for law breaking, get them to cut grass and maintain the cemetery.
- Playgroups are wonderful and a great means of mixing up children from different backgrounds. Renovating some would be great. Adding some video cameras in the street would help! My scooter was stolen twice in the borough. Making cars in Redcliffe Gardens slow down with bumps or speed cameras.

### Cycle parking/paths

- More cycle paths and more cycle locking areas. Also a mentoring scheme. I signed up to the mayor's mentoring scheme but it doesn't seem to have gone anywhere.
- There are many bicycles chained to Redcliffe Park railings. A more appreciated bike parking facilities is needed to make the area more pleasant.

### Cycling on pavements

- Also a large fox comes into my garden and I have a granddaughter (young), I am apprehensive. More police on the streets not just at football matches/events telling cyclists they must not speed along pavements and must have lights.
- More action from community police like fines or warnings. Break-ins into premises are on the increase and cyclists speed past the police and they do not seem to notice it. Too much dog fouling with signs deface or removed.
- As mentioned earlier, speed limit enforcement/traffic congestion on Redcliff Gardens and crossing in Old Brompton Road, very dangerous for pedestrians. Additionally enforcement of rules for people riding bicycles.

### Dog fouling/bagged dog waste

- 1. More trees and seasonal planting in our streets. I am incensed by little black bags containing dog excrement left for someone to pick up, so what about some dog litter bins please?
- Bins for dog poo. People are leaving the plastic bags with poo on the pavement. Traffic congestion on Redcliffe Gardens and Warwick Road.
- Install bins for dog waste on streets other than Fulham Road, maybe the streets would be cleaner if people had somewhere to deposit their rubbish.
- Monitoring of dogs defecating on pavements.

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## Appendix two: Comments from open questions

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- More action from community police like fines or warnings. Break-ins into premises are on the increase and cyclists speed past the police and they do not seem to notice it. Too much dog fouling with signs deface or removed.
- Outside both sides of Redcliffe Square iron railings. Trash bins are needed for all the many dog poop bags that are dropped at night! More speed bumps in residential areas.
- People to remove dog deposits the square is full of packets.
- Please improve dog's fouling. Often the roads are dirty with dog poo and it is really difficult to walk, push buggy, have kids on scooters. I think there should be someone checking and if dogs are making streets dirty, dog areas should be given a fine.
- Why do people leave plastic bags of dog poop on all the sidewalks? This is littering and disgusting. Part of the problem is that there are almost no garbage bins in my area and people are too lazy to carry it home.
- 1. Neighbourhood watch system. 2. Checking people from letting their dogs mess on streets.
- Dog fouling campaign.

### Drain problems

- Unblock drain in Redcliffe Gardens (Fulham Road end on left coming down from Earl's Court Road. Replace trees due to building works in Fawcett Street.

### Earl's Court development

- The redevelopment of Earl's Court stadium will probably have a great effect on the on the borough in all respects.

### Everything is fine

- Please respect residents' quality of life. If it ain't broke don't fix it.

### Health campaign

- I want to organise 'Mental Health awareness workshops especially in local schools and issue certificates of attendance that would encourage more attendance too. I've got many teaching skills, certificates and degrees and I could help families by doing this because there are many people who see 'shame' in mental problems. I'm also a psychotherapist and I tried but I didn't get a response from the borough. Can you help? I want to work with a team to deliver this!
- Nutrition education in public libraries or town halls. I could help with this! I am a professional nutrition educator and offer workshops in the neighbourhood.
- 1. I would favour sorting at source for recycling and special bins for organic waste (left over food, peels, rotten bread etc.) for compost. 2. Roof top gardening. 3. Healthy eating campaign.

### Housing issues

- Improve the appearance of the affordable housing complex on Finborough Road. CCTV cameras on Ifield Road and Cathcart Road.
- Would you please consider to change main front entrance door, it's too old, it's a disgrace on main road like Finborough Road

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## Appendix two: Comments from open questions

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### Improve Earl's Court

- Redcliffe Gardens is treated like a race track, speed cameras/fines should be instituted. Improve areas to both sides of Earl's Court - tube very touristy which is a good thing and a terrible first impression when people arrive from elsewhere.

### Businesses/markets

- Although we are Redcliffe - I strongly feel that more could be made with North End Road market. A jewel in the crown around here, but very much under marketed.
- Can we cap the number of pawnshops and betting shops on the Earl's Court Road? Do we have a community website? I only find out about events (e.g. the Earl's Court Festival) by luck.
- Speed up regeneration of commerce on Brompton Road between Finborough Road and West Brompton station.
- The Finborough wine cafe was a really wonderful amenity, had a dramatic impact on local life getting to know neighbours/sitting outside on nice days. It would be fantastic if this could become a bar/cafe again.
- Try to repurpose vacant lots/buildings if not getting full business commitments, e.g. the empty/long empty pub space on Fulham Road and Redcliffe Gardens corner is scary and unsightly.
- Re-introduce the Finborough Wine Cafe
- Encourage a local market like in Bute street.
- Encourage local independent businesses to form more of a local community vibe. I.e. bakery, cafe, butcher, green grocer etc.

### Landlord responsibility

- Make landlords more responsible for what their tenants do e.g. noise, rubbish.

### Libraries

- I applaud the initiative for local residents. Please keep these going. Keeping the libraries will help too.

### Lower Council Tax

- Lower tax, don't spend more.

### Mentoring

- More cycle paths and more cycle locking areas. Also a mentoring scheme. I signed up to the Mayor's mentoring scheme but it doesn't seem to have gone anywhere.

### Name of area

- I have no complaints whatsoever. Our council do a great job. The only thing that irks me sometimes is that people think we live in Fulham. Why not emphasise our identity say renaming Redcliffe to Little Chelsea or West Chelsea

### Neighbourhood Watch

- 1. Neighbourhood watch system. 2. Checking people from letting their dogs mess on streets
- Neighbourhood watches - as they do around Carlyle Square.

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## Appendix two: Comments from open questions

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### Noise

- Living in Ifield Road means noise particularly from motor cyclists, congestion and often complete blockage when cars are parked on both sides. A solution must be found
- Noise pollution need to be looked at.
- Please help to reduce traffic congestion and noise disturbance. Redcliffe is a residential area. What about adding road bumps? 10mph speed limit? Divert lorries? Road closing between 10pm-6am.
- Rubbish collections from commercial properties at night. Car alarms. Need for visitor passes for parking as relatives/friends cannot afford to park when visiting or staying.
- Traffic on Finborough Road is appalling, pretty much all the time. That's a lot of pollution and noise. Even ambulances can't get through! There must be a way to reduce it.

### Other

- Best wishes to you, I did run a residents' association for five years - hard work and no funds
- Its charm is its chaos.

### Overgrown gardens

- Overgrown gardens and bushes against railings, very dangerous for blind people - and walking at night. Should be cut and the ground should remain inside the railings, especially in Redcliffe Gardens. There are various houses with this problem.

### Parking

- A visitor parking scheme.
- As a blue badge holder I am continually shocked at the non handicapped drivers who put up the badge and get out of their cars. Why have the photo on the back of the badge. If it wasn't people would not be tempted to cheat.
- Extend resident parking hours to Chelsea Football Club play time and make Chelsea have a car park, they can afford it!
- Parking spaces for visitors.
- Rubbish collections from commercial properties at night. Car alarms. Need for visitor passes for parking as relatives/friends cannot afford to park when visiting or staying.
- Visitor parking permits that can be purchased in a limited amount by all residents would be very helpful. This is common practice in other boroughs.
- Allow half hour meters around Fulham Road and Brompton Road shops to allow access to shops. Greater policing around The Boltons area.
- Also: - Local businesses/shops can't have deliveries e.g. Boots Fulham Road without getting a ticket. Crazy situation no wonder we have empty shops in the area.
- Chelsea football fans are a real nuisance!! It is impossible to park on resident's bay on those days. It would make a huge difference if parking was available to residents only on match days.
- Parking areas. Places to grow vegetables and flowers.
- Better management of parking during Chelsea football matches on a Sunday - make parking 24 hours restricted residents only or at the very least 12:00-10:30pm on Sundays.

### Parks/open space

- More activities for kids/families. More open spaces/gardens accessible.

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## Appendix two: Comments from open questions

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- I think the parks are of central importance because it is here where people from the neighbourhood meet and get to know each other.

### Pavement/road repairs

- Keep criminals off the streets at night. My flat has been broken into three times over the past 10 years. I never see the Police round streets anymore. Pavements in poor condition easy to trip up on them. Rubbish put out on pavements makes a mess, attracts vermin.
- Some pavements on major walkways could be renewed.

### Pedestrian crossings/pedestrian areas

- Address the Lillie Road bridge. Clean the walls from the advertising. This is the entry to Kensington and Chelsea and it is a disgrace. Ideally new pedestrian bridges should be built outside the road to make it easier for people to walk in safety.
- As mentioned before there is insufficient security for pedestrians when crossing streets. More speed bumps and signs. Thanks!
- I lived here for over two years and I have not seen any improvement. Finborough needs to be cleaner, safer and one needs to have more crossing pedestrian paths.
- Include pedestrian crossings at traffic junctions such as - Fulham Road/Beaufort Street/Draycott Avenue. Old Brompton Road and Finborough Road. As these can be difficult and dangerous for people trying to cross.
- The red light traffic lights at Fulham Road end of Finborough Road are often cut through by motorists. I can understand this might occur as just 20 metres before they are given a green light to go straight on or turn left/right into the road. Could the request light be improved so that drivers are made more aware of it or that it gives a green man whilst the approaching lights are red? It can be very dangerous.
- Urgently improve traffic and pedestrian safety. E.g. add pedestrian crossing on Finborough/Old Brompton crossing.
- As mentioned earlier, speed limit enforcement/traffic congestion on Redcliffe Gardens and crossing in Old Brompton Road, very dangerous for pedestrians. Additionally enforcement of rules for people riding bicycles
- Transform Earl's Court Road into a system like Exhibition Road.
- Create more pedestrian areas e.g. semi paved area across Hollywood Road to encourage cars to slow down and create more of a proper village feel. Do more community activities together – Queen's Jubilee was the first chance many residents met their neighbours. How do we do more of these events where we get out into the street?

### Pest control

- Also a large fox comes into my garden and I have a granddaughter (young), I am apprehensive. More police on the streets not just at football matches/events telling cyclists they must not speed along pavements and must have lights.
- Exterminate grey squirrels! You get rid of the foxes.

### Plants/trees/flowers/greenery

- 1. More trees and seasonal planting in our streets. I am incensed by little black bags containing dog excrement left for someone to pick up, so what about some dog litter bins please?
- More dustbins, especially near bus stops! Possibly an action against addiction project. Plant more trees.

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## Appendix two: Comments from open questions

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- More tree planting/ flowers foliage in the whole area generally. Reduce traffic speed, particularly Earl's Court Road and Warwick Road.
- Plant more trees on all roads, especially the major ones.
- Planting more trees would make the area more attractive.
- Planting of flowering bulbs in the small areas of 'waste' ground i.e. Stamford Bridge.
- Planting of more trees along the pavements on Milborne Grove.
- Rubbish free pavements, i.e. rubbish bag, litter, dog fouls. Building well maintained, to enforce more trees, greenery.
- The trees around St Luke's Church, Redcliffe Square are polarised about once every five years. The council should ask the church officials to perform this action.
- Yes, plant more trees, we have a few small trees on Finborough Road between Redcliffe Street and Redcliffe Square. Why not plant more trees. This could help enhance the appearance of the neighbourhood at minimal cost.
- 1. I would favour sorting at source for recycling and special bins for organic waste (left over food, peels, rotten bread etc) for compost. 2. Roof top gardening. 3. Healthy eating campaign
- Parking areas. Places to grow vegetables and flowers.
- Unblock drain in Redcliffe Gardens (Fulham Road end on left coming down from Earl's Court Road. Replace trees due to building works in Fawcett Street.

### Playground

- Open day at Ifield Road playground.
- To make some space available for kids to play that has play area, it's secure and also green. Brompton Cemetery isn't great to hang out, Redcliffe Square isn't a playground (or not at the moment) and anything else like Westfield playground is quite far.

### Playgroups

- Playgroups are wonderful and a great means of mixing up children from different backgrounds. Renovating some would be great. Adding some video cameras in the street would help! My scooter was stolen twice in the borough. Making cars in Redcliffe Gardens slow down with bumps or speed cameras.

### Police presence

- Also a large fox comes into my garden and I have a granddaughter (young), I am apprehensive. More police on the streets not just at football matches/events telling cyclists they must not speed along pavements and must have lights.
- Keep criminals off the streets at night. My flat has been broken into three times over the past 10 years. I never see the Police round streets anymore. Pavements in poor condition easy to trip up on them. Rubbish put out on pavements makes a mess, attracts vermin.
- More action from community police like fines or warnings. Break-ins into premises are on the increase and cyclists speed past the police and they do not seem to notice it. Too much dog fouling with signs defaced or removed.
- More police patrols around Coleherne Mews. I see a drug deal there every other day delivered on a motorbike. Usually around 7:00-7:30pm. Few community police at night when most needed.
- 1. Traffic on Redcliffe Gardens should be limited at nights like in Warwick Gardens. 2. Chelsea games, it is a problem, noisy, drunken and loud people overtake the area every time needs more control with police.

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## Appendix two: Comments from open questions

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- Allow half hour meters around Fulham Road and Brompton Road shops to allow access to shops. Greater policing around The Boltons area.
- Late night patrolling. Can be problematic. Fights around Redcliffe Square and Gardens.
- More police walking in the neighbourhood.

### Pollution

- Traffic pollution is huge. Pollution checks on Fulham Road, Redcliffe Gardens is incredibly high.
- Traffic on Finborough Road is appalling, pretty much all the time. That's a lot of pollution and noise. Even ambulances can't get through! There must be a way to reduce it.

### Recycling

- 1. I would favour sorting at source for recycling and special bins for organic waste (left over food, peels, rotten bread etc) for compost. 2. Roof top gardening. 3. Healthy eating campaign
- First, let me complement the Council and Councillors on what a great place to live this is. The streets are kept very clean despite the football games, I feel safe, I know all of my neighbours and many more positive things. One suggestion to make recycling easier for residents. I brought with me from the USA my wooden newspaper recycling bin. It is the perfect size to put newspapers and other rubbish in while keeping them neat. However, the orange bags don't fit the American size. Maybe more people would recycle their newspapers well if there was a simple wooden slat box, that the orange bags fit into where families could deposit their paper waste during the week. Happy to show you mine if of any interest. [email address given]

### Refuse collections

- Better and more regular rubbish collection. Redcliffe Ward is beginning to look 'Third World' which would seem unnecessary given the level of Council Tax.
- Better litter bin collections at weekends.
- Collect rubbish in one go, not collect in piles on the street first (which scatters rubbish everywhere).
- Rubbish collections from commercial properties at night. Car alarms. Need for visitor passes for parking as relatives/friends cannot afford to park when visiting or staying.
- The rubbish collection used to be three days a week but is now only two. With no area to store the rubbish, three days would be better and help improve the cleanliness of the streets.

### Reporting App

- Introduce a free 'report it' app for smart phones to alert the Council to burst mains, fly tipping and other local problems. Similar to 'Hammersmith and Fulham, report it.'

### River/river bus

- We may not have many parks or open areas in the borough but we could do far more to access the river, commercially as well as recreationally.
- River bus services. Publicise timetable more intensely. Extend hours of service, improve frequency.

### Road works

- If it's possible please co-ordinate road works

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## Appendix two: Comments from open questions

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### Rubbish put out on wrong day

- Keep criminals off the streets at night. My flat has been broken into three times over the past 10 years. I never see the police round streets anymore. Pavements in poor condition easy to trip up on them. Rubbish put out on pavements makes a mess, attracts vermin.
- More signage, monitoring and fines for rubbish put out on the wrong days.

### Seating/benches

- As per previous comment, please produce more street bins (they are extremely scarce at the moment). The installation of street/pavement benches would also be nice and very helpful for improving social life.
- More seating available e.g. at bus stops.
- Perhaps some benches beside bus stops for the elderly (wooden).
- More public seating. At the moment there are not any.

### Speeding/speeding controls

- As mentioned before there is insufficient security for pedestrians when crossing streets. More speed bumps and signs. Thanks!
- Cars and motorcycles speed down Redcliffe Road. Pedestrian safety (and noise and pollution) are real problems now. Stop the speeding please.
- Cresswell Pace, a mews which runs parallel to Drayton Gardens, has become a rat run because unlike Drayton Gardens it is not gated. White vans tear down their tyres creating a terrible din as they revolve over the cobbled surface. This is a good example of the law of unintended consequences. It makes no sense to divert business traffic down a cobbled mews, Cresswell Place should be gated also.
- I worry that too many of the streets are used as 'cut throughs' with drivers driving too quickly and carelessly.
- More tree planting/ flowers foliage in the whole area generally. Reduce traffic speed, particularly Earl's Court Road and Warwick Road.
- Playgroups are wonderful and a great means of mixing up children from different backgrounds. Renovating some would be great. Adding some video cameras in the street would help! My scooter was stolen twice in the borough. Making cars in Redcliffe Gardens slow down with bumps or speed cameras.
- Redcliffe Gardens and Finborough Road need to be sorted. Two residential streets with children that have turned into polluting double carriageways with cars driving at 50mph. They are better on the weekends when parking on both sides is permitted which results in the roads to becoming single lanes.
- Redcliffe Gardens is treated like a race track, speed cameras/fines should be instituted. Improve areas to both sides of Earls Court - tube very touristy which is a good thing and a terrible first impression when people arrive from elsewhere.
- Speed bumps or cameras on Redcliffe Gardens.
- Speed bumps/speed cameras on Redcliffe Gardens.
- Speed cameras on Redcliffe Gardens and Finborough Road. No parking on the entrance to side roads off Redcliffe Gardens and Finborough Road, particularly on match days. It is impossible for those who can't walk - wheel chairs and prams to cross.
- Take sure Earl's Court Road/Redcliffe Gardens do not become motorways. This is killing local business and local life. Walking down these roads is a health and safety hazard, especially with young children.

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## Appendix two: Comments from open questions

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- The speed of the cars in Finborough and Redcliffe Road is very dangerous for children. No respect for pedestrian crossing at all. Could there be speed cameras or more traffic lights or even better road humps.
- Vehicles in Redcliffe Gardens travel too fast and the police need to better monitor and ticket offenders.
- We live on Little Boltons, there are many families with young children and a school, Bousefield, at the top of the road. We do suffer from speeding cars which pose a threat particularly to children. We suggest speed bumps.
- As mentioned earlier, speed limit enforcement/traffic congestion on Redcliffe Gardens and crossing in Old Brompton Road, very dangerous for pedestrians. Additionally enforcement of rules for people riding bicycles
- The traffic down Edith Grove/Finborough and down Redcliffe Gardens and up Gunter Grove is too fast flowing. They treat it like a motorway and many drivers do not stop on the crossings. The speeding needs to be stopped
- Yes, install GATSOs along Redcliffe Gardens and automatically fine any vehicle exceeding the 30mph speed limit.
- Controlled Speed limits on the crossing between Redcliffe Square and Redcliffe Gardens. It is shocking to see how fast cars and buses drive in this area. Especially with all the children playing on Redcliffe Square. I am very surprised that there is not one speed camera on Redcliffe Gardens.
- The traffic in Redcliffe Gardens is out of control. The speed limit is not respected and due to the presence of school and elderly people, this is a disaster waiting to happen. I suggest implementation of speed bumps or/and any other measure to reduce the speed of cars and lorries

### Sports/leisure

- A relaxation group therapy for the over 40s.
- I think you already have it, table tennis!
- We need a Westway style sports centre!
- I would like to set up an "armchair" pilates class for local elderly residents, referred from GPs/CMHTS. Any suggestions on how I can start would be greatly received!
- Sporting facilities for children. There is need for facilities to get children active.

### Street cleaning

- Address the Lillie Road bridge. Clean the walls from the advertising. This is the entry to Kensington and Chelsea and it is a disgrace. Ideally new pedestrian bridges should be built outside the road to make it easier for people to walk in safety.
- I feel very strongly that all of the food outlets in the close vicinity of the Chelsea and Westminster hospital should be compelled to clean the pavement in front of their businesses. If they are allowed to put tables in a public space they should be obliged to do this.
- I lived here for over two years and I have not seen any improvement. Finborough needs to be cleaner, safer and one needs to have more crossing pedestrian paths.
- I use crutches. Too many streets have algae on the pavements, which is very dangerous for me. Could the pavements be "power-swept" occasionally?
- Re-install litter bins and consider introducing regular cleaning of gutters by adopting the San Francisco policy of getting people to move their cars once a fortnight (each side is done every other week). Make it simpler for contractors to park.

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## Appendix two: Comments from open questions

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- Rubbish free pavements, i.e. rubbish bag, litter, dog fouls. Building well maintained, to enforce more trees, greenery.

### Survey

- The questions on improving local life don't really mean anything. It would be better to ask if the proposal would improve life, improve life for some and not improve life at all for anyone. The questionnaire is after all about this ward (i.e. local).

### Traffic congestion

- Ban large lorries.
- Bins for dog poo. People are leaving the plastic bags with poo on the pavement. Traffic congestion on Redcliffe Gardens and Warwick Road.
- If more CCTV cameras get involved in our area, it will be a safer place with less crime especially at night time. Another thing we could look at is traffic flow, even though this is not in our hands, we could have a thought about this matter.
- Include Redcliffe Gardens in a congestion charge area to limit the pollution caused by heavy traffic.
- Living in Ifield Road means noise particularly from motor cyclists, congestion and often complete blockage when cars are parked on both sides. A solution must be found.
- Please help to reduce traffic congestion and noise disturbance. Redcliffe is a residential area. What about adding road bumps? 10mph speed limit? Divert lorries? Road closing between 10pm-6am.
- Traffic at junction Finborough Road/Old Brompton Road.
- Any way to reduce traffic and congestion would improve the neighbourhood. There is a surprising amount of reckless driving, both cars and bicycles.
- As mentioned earlier, speed limit enforcement/traffic congestion on Redcliffe Gardens and crossing in Old Brompton Road, very dangerous for pedestrians. Additionally enforcement of rules for people riding bicycles
- Traffic on Finborough Road is appalling, pretty much all the time. That's a lot of pollution and noise. Even ambulances can't get through! There must be a way to reduce it.

### Traffic systems/controls

- Cresswell Pace, a mews which runs parallel to Drayton Gardens, has become a rat run because unlike Drayton Gardens it is not gated. White vans tear down their tyres creating a terrible din as they revolve over the cobbled surface. This is a good example of the law of unintended consequences. It makes no sense to divert business traffic down a cobbled mews, Cresswell Place should be gated also.
- Please help to reduce traffic congestion and noise disturbance. Redcliffe is a residential area. What about adding road bumps? 10mph speed limit? Divert lorries? Road closing between 10pm-6am.
- Please make Ifield Road one way. The traffic is a nightmare and dangerous.
- Speed cameras on Redcliffe Gardens and Finborough Road. No parking on the entrance to side roads off Redcliffe Gardens and Finborough Road, particularly on match days. It is impossible for those who can't walk - wheel chairs and prams to cross.
- The level of heavy goods lorries is too much for such a residential area. There have been two fatalities at two crossings at the junctions of Finborough Road, Brompton Road and Redcliffe Gardens within the last two years and still nothing is done about the traffic.
- The red light traffic lights at Fulham Road end of Finborough Road are often cut through by motorists. I can understand this might occur as just 20 metres before they are given a

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## Appendix two: Comments from open questions

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green light to go straight on or turn left/right into the road. Could the request light be improved so that drivers are made more aware of it or that it gives a green man whilst the approaching lights are red? It can be very dangerous.

- To try to improve/reduce the traffic especially heavy vehicles
- Traffic calming measures in Redcliffe Gardens to slow traffic down.
- 1. Traffic on Redcliffe Gardens should be limited at nights like in Warwick Gardens. 2. Chelsea games, it is a problem, noisy, drunken and loud people overtake the area every time needs more control with police.
- Please forbid cars to drive onto the little one-way street, South Bolton Gardens, between 8:30-9:30am and 3:00-4:00pm. There are so many children there going to Bousfield School between these hours. The cars are a real hazard.
- Please make Fawcett Road and Redcliffe Road one way traffic.
- Redcliffe Road one way.
- Somehow change the Earl's Court Road/Redcliffe Gardens and Warwick Road/both (Gunter Grove one way systems).

### Volunteering

- Can you set up both an adult volunteer website for young people from schools to be able to volunteer from certain projects?
- I do some voluntary work in Chelsea and Westminster Hospital - library trolley.
- I would be happy to volunteer to visit older people.
- Street parties or social events. Resident get together. more information about volunteering
- Students at high school level should be able to get involved as volunteers for certain projects.

### Ward meetings

- Could we have ward meetings that residents could come to?

### Work/ experience/training

- Provide work or training programmes. Work trials. Provide facilities i.e. computers/internet access so that regenerate the area/re-investments.

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## Appendix three: Emails received

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### Emails received

The survey included an email address for further comment, the following two emails were received:

#### Email one:

What we need most in this area are more rubbish bins on the streets - there's one in the Boltons, one in the Old Brompton Rd quite near the library and perhaps one in the Fulham Road. Without these, it's too much to hope that people will stop dropping cardboard coffee cups, bottles and dog-poo bags on pavements or in the gutters.

More should be done to deter people from putting rubbish outside their houses or on street corners on the wrong days; we are after all lucky to have two collections a week and to have escaped unsightly wheelie bins.

While it's nice to have a children's playground in Redcliffe Square, I think at least half the area should be open to dog walkers so that their dogs can run around and play too, though obviously on the understanding that owners clear up any mess. This would benefit older people with companion animals and there's plenty of room to accommodate them as well as children.

There is too much building work in the area which goes on for too long but I don't see how you can restrict this though I sometimes feel that it interferes so much with residents' parking that we should get a discount on our parking permits in respect of it.

#### Email two:

I have received a questionnaire through the post and would like to highlight two areas for your consideration:

1. Speed camera on Redcliffe Gardens and Finborough Road
2. No parking on the immediate entrance to side roads from Redcliffe Gardens and Finborough Road, where the roads narrow, particularly on match days.

On a couple of occasions I have seen someone in a wheel chair trying to get across a side road at the entrance to Finborough Road, this was impossible for them and they appeared to give up and turn around. For example cars park at the entrance to Cathcart Road from Finborough Road / Redcliffe Gardens right by the part of the pavement that is level with the road, the area that a wheel chair or a pram would cross the road. I have seen mothers having to push their pram into the Finborough Road to get around these parked cars. Please would it be possible to make these parts of the road 'no parking at all times'?