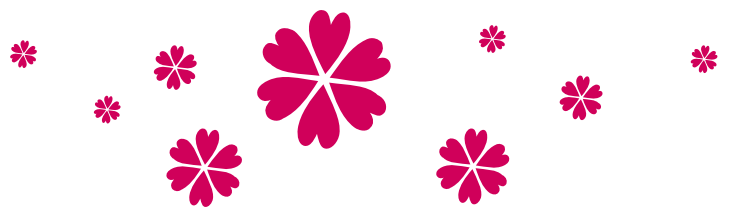


Making your voice heard in the Council


Not everyone is able to commit to volunteering but you can still play a part in the life of the Royal Borough. Just taking the time to report a faulty street lamp or an uneven paving slab can help to keep Kensington and Chelsea a safe and welcoming place.

The Council is always looking to ensure that decisions have been subjected to public consultation. Day-to-day operations are constantly subject to public scrutiny and residents are encouraged to become involved in the process of developing and improving local services.

Contact the relevant Council departments on the following numbers:




Enquiryline

 020 7361 3000


 information@rbkc.gov.uk

Streetline

 020 7361 3001

 streetline@rbkc.gov.uk


Environmental Healthline

 020 7361 3002


 environmentalhealth@rbkc.gov.uk

Arts and Leisureline

 020 7361 3003


 artsandleisure@rbkc.gov.uk


Parkingline

 020 7361 3004


 parking@rbkc.gov.uk

Council Taxline

 020 7361 3005

 counciltax@rbkc.gov.uk


Benefitsline

 020 7361 3006

 benefits@rbkc.gov.uk




Paymentsline

 020 7361 3007


 www.rbkc.gov.uk/onlinepayments

Housingline

 020 7361 3008


 housing@rbkc.gov.uk

Educationline

 020 7361 3009


 education@rbkc.gov.uk

Librariesline

 020 7361 3010


 libraries@rbkc.gov.uk

Recruitmentline

 020 7361 3011


 recruitment@rbkc.gov.uk

Planning

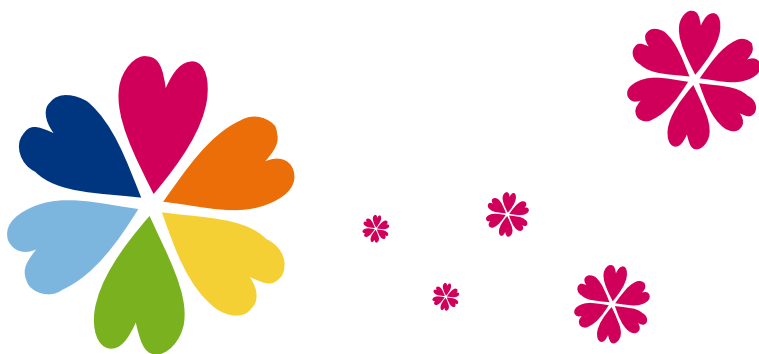
 020 7361 3012

 planning@rbkc.gov.uk

SocialServicesline

 020 7361 3013

 socialservices@rbkc.gov.uk



Email updates


To be kept up-to-date with the Council's business you can receive email updates about a variety of issues, including Planning Applications and Key Decisions made by the Council.

 www.rbkc.gov.uk/secure/emailalerts

Kensington and Chelsea Social Council

Kensington and Chelsea Social Council (KCSC) works to empower and support voluntary and community groups in Kensington and Chelsea. It aims for all the residents of the Royal Borough to be able to access services, influence decision making and belong to an inclusive society.

Contact KCSC to find out about the voluntary sector and access training or resources.

 020 7243 9800

 info@kcsc.org.uk

 www.kcsc.org.uk


Council meetings information

The Council meets regularly for members to debate issues and make decisions. Details of the scheduling and agenda of future meetings, along with minutes from past meetings, can be found on the Council's website.

 www.rbkc.gov.uk/meetingsreports

Commenting on planning decisions

Town planning can be one of the most controversial of the Council's responsibilities. Residents have the opportunity to comment on the developments that may affect their communities and provide local knowledge and opinions. We welcome comments on all applications.

 020 7361 3012


 planning@rbkc.gov.uk

 www.rbkc.gov.uk/planning

Overview and Scrutiny Committees

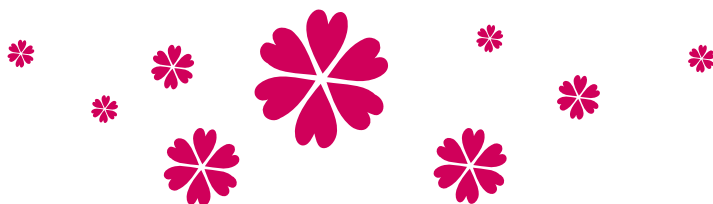
Cabinet decisions and policies are examined by Overview and Scrutiny Committees (OSCs). They review local services and recommend improvements, playing a critical role in holding the Cabinet and its members to account.

The public are welcome to attend these meetings, unless confidential matters are discussed, and can speak with prior agreement. The OSC Chairmen are keen to hear from individuals who would like to submit written evidence to their committees on any of the matters listed in the annual programme.

 020 7361 2477

 committees@rbkc.gov.uk

 www.rbkc.gov.uk/howwegovern





Becoming a Councillor

There are over 1000 local Councillors in London. Kensington and Chelsea Council has 54 Councillors elected from its 18 wards.

The quality of our Councillors is a major factor in the Council's continuing high performance and we are keen that it should continue to attract talented people. It is also important that, as far as possible, the range of candidates reflects the diversity of the Royal Borough's population and that nobody is deterred from standing.

Being a Councillor means taking part in decisions that shape the future of Kensington and Chelsea. It can be a demanding job but it is one that will give a variety of unique experiences and opportunities.

 www.rbkc.gov.uk/beacouncillor

The Leader's Say

You can visit the Leader of Kensington and Chelsea Council's comment page to find out his insights into local life and politics. Cllr Cockell's articles are intended to promote debate and dialogue, so if you have something to say about the latest topic please comment by emailing him.

 leader@rbkc.gov.uk

 www.rbkc.gov.uk/comment

Other ways of having your say include:

- writing to your local Councillor
- submitting questions at Council meetings
- find out if there are neighbourhood or user forums about issues that concern you
- become a school governor
- get together with local people and submit a petition
- join a residents or tenants group or start a new one.

