

ROYAL BOROUGH OF KENSINGTON AND CHELSEA
HOUSING AND COMMUNITIES SELECT COMMITTEE – 13 MAY 2024

SCRUTINY MANAGER

RESIDENTS' CONFERENCE ON REPAIRS

1. Introduction and Recommendations

- 1.1 As part of its Annual Work Programme, the Housing and Communities Select Committee arranged a Residents Conference on Repairs which was held on Monday 4 March. Members of the Committee also attended an arranged visit to the Repairs Call Centre on Tuesday 23 April.
- 1.2 Attached to this cover report is a report of the conference and the visit. The Report includes methodology, key findings and makes recommendations to the Lead Member for Housing Management, Housing Safety & Building New Homes.
- 1.3 The Housing and Communities Select Committee is recommended to:
- Discuss and agree the report including the recommendations and to refer it to the Lead Member for acknowledgement and a formal response.

FOR DECISION

Jacqui Hird
Scrutiny Manager and Statutory Scrutiny Officer

Background papers used in the preparation of this report: None other than previously published documents.

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