

Delivering for Our Community, draft V4 6 Jan 2009

Aim	Performance indicator (PI)	PI definition	Lead organisation	Also contributes to	LAA	Baseline	Performance to date	2008/09 target	2009/10 target	2010/11 target	Future prospects traffic light	Commentary
<b>Environment and Transport</b>												
Protect and improve the borough's environment	NI 197	Improved local biodiversity – proportion of local sites where positive conservation management has been or is being implemented	RBKC		N							
	L4131	Number of contaminated sites for which remediation plans have been formally agreed	RBKC		N							
	New	Satisfaction with parks and open spaces	RBKC	Culture, Arts and Leisure - Improve the quality and accessibility for all of the public open space within the Royal Borough	N	2008/09		Baseline position	Will be set once baseline established	Will be set once baseline established		
Deliver services and work with local people day by day to make the borough a pleasant place	NI 47	People killed or seriously injured in road traffic accidents	RBKC/TfL		N	171			109	86		
	NI 195a	Improved street and environmental cleanliness: Levels of litter	RBKC		N	2008/09		Baseline position	2%	2%		
	NI 195b	Improved street and environmental cleanliness: Levels of detritus	RBKC		N	2008/09		Baseline position	Will be set once baseline established	Will be set once baseline established		
	NI 195c	Improved street and environmental cleanliness: Levels of graffiti	RBKC		N	2008/09		Baseline position	Will be set once baseline established	Will be set once baseline established		
	NI 195d	Improved street and environmental cleanliness: Levels of fly-posting	RBKC		N	2008/09		Baseline position	Will be set once baseline established	Will be set once baseline established		
	NI 196	Improved street and environmental cleanliness – fly tipping	RBKC		N	2008/09		Baseline position	Will be set once baseline established	Will be set once baseline established		
	L4151	Percentage of noise and nuisance complaints resolved within 90 days from receipt of complaint	RBKC		N							
Improve local transport management, services and networks, and encourage and provide greener travel opportunities	L5106	Number of schools with school travel plans	RBKC		N	2008/09		Baseline position	100%	100%		
	New	Percentage of footway that is paved in York Stone	RBKC		N	2008/09		Baseline position	Will be set once baseline established	Will be set once baseline established		

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Promote energy efficiency, recycling, waste minimisation and reduction of pollution	NI 192	Household waste recycled and composted	RBKC	Community, Equality and Inclusivity - Support and empower communities and individuals to learn more about the borough and get involved with community life and leadership	Y	24.30%		28.20%	30.70%	33.25%		
	NI 193	Percentage of municipal waste land filled	RBKC		N	2008/09		Baseline position	Will be set once baseline established	Will be set once baseline established		
	L 4132	Small industrial processes inspected/improved	RBKC		N							
	L 5103	Car club membership in the Borough	RBKC		N	2008/09		Baseline position	5% increase from 2008/09	5% increase from 2009/10		
	New	Satisfaction with refuse collection	RBKC		N	2008/09		Baseline position	Will be set once baseline established	Will be set once baseline established		
	New	Number of visits from schools to the ecology Centre	RBKC		N	2008/09		Baseline position	Will be set once baseline established	Will be set once baseline established		
	New	Number of schools visited by the recycling team	RBKC		N	2008/09		Baseline position	Will be set once baseline established	Will be set once baseline established		
	New	Number of adults who receive cycle training	RBKC		N	2008/09		Baseline position	Will be set once baseline established	Will be set once baseline established		
Tackle the causes of climate change that arise from activities of living and working in the borough and take action to adapt to the unavoidable effects of climate change that are likely to occur	NI 185	CO2 reduction from local authority operations	RBKC		Y	N/A		Baseline position	4% reduction	8% reduction		
	New	Percentage of residents' vehicles, for which CO2 ratings are given, that are below 121g/CO2	RBKC		N	2008/09		Baseline position	Will be set once baseline established	Will be set once baseline established		

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<b>Culture, Arts and Leisure</b>												
Encourage active participation in, and build an informed and critical audience for arts and cultural activity	NI 10	Visits to museums or galleries	RBKC		N	2008/09		Baseline position	Will be set once baseline established	Will be set once baseline established		
	NI 11	Engagement in the arts	RBKC		N	2008/09		Baseline position	Will be set once baseline established	Will be set once baseline established		
Develop excellence in artistic practice					N							
Encourage literacy, reading and life long learning for people's economic good and cultural and personal	New	The number of physical visits per 1,000 population to public library premises	RBKC		N							
Improve the quality and accessibility of sports and leisure provision for all in the Royal borough and encourage participation in physical activities	NI 8	Adult participation in sport and active recreation	RBKC		N	2008/09		Baseline position	Will be set once baseline established			
	NI 57	Children and young people's participation in high-quality PE and sport [2009/10]	RBKC		N							
	L5101	Customer satisfaction with Kensington Leisure Centre	RBKC		N	71.39%			72.00%	72.00%		
	L5102	Customer satisfaction with Chelsea Leisure Centre	RBKC		N	72.47%			72.00%	72.00%		
Improve the quality and accessibility for all of the public open space within the Royal Borough	New	Number of parks with a Management Plan	RBKC		N	3 parks - Holland Park, Kensington Memorial Park, St Luke's			Increase by 1 park	Increase by 1 park		

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<b>Safer Communities</b>												
Ensure that residents are, and feel, secure in their homes and daily lives	NI 15	Serious violent crime rate	MPS		Y	N/A		Baseline	TBC	TBC		
	NI 16	Serious acquisitive crime rate	MPS		Y	26.24		25.98	25.72	25.46		
	NI 20	Assault with injury crime rate	MPS		N							
	NI 49a	Number of primary fires and related fatalities and non-fatal casualties, excluding precautionary checks: Total number of primary fires per 100,00 population	London Fire Brigade		N							
	NI 49b	Number of primary fires and related fatalities and non-fatal casualties, excluding precautionary checks: Total number of fatalities due to primary fires per 100,000 population	London Fire Brigade		N							
	NI 49c	Number of primary fires and related fatalities and non-fatal casualties, excluding precautionary checks: Total number of non-fatal casualties (excluding precautionary checks) per 100,000 population	London Fire Brigade		N							
Catch and convict offenders, stop them from re-offending and ensure that victims are properly supported	NI 17	Perceptions of anti-social behaviour	RBKC/MPS		Y	16%		15%	TBC	TBC		
	NI 18	Adult re-offending rates for those under probation supervision	Probation Service		N							
	NI 21	Dealing with local concerns about anti-social behaviour and crime by the local council and police	RBKC/MPS		N							
	NI 30	Re-offending rate of prolific and priority offenders	MPS		N							
	NI 144	Offenders under probation supervision in employment at the end of the order or licence	Probation Service		N							
Tackle the use of illegal drugs and misuse of alcohol	NI 38	Drug-related (class A) offending rate [2009/10]	RBKC/MPS		N							
	NI 40	Drug users in effective treatment	DAAT Partnership Board	Health and Social Care - Improve and protect the overall health of people living in the borough and reduce inequalities in health	Y	726		2% increase from baseline	4% increase from baseline	6% increase from baseline		
Reduce the numbers of young people involved in crime and disorder either as victims or perpetrators	NI 19	Rate of proven re-offending by young offenders	YOT		Y	N/A		Baseline position	TBC	TBC		
	NI 22	Perceptions of parents taking responsibility for the behaviour of their children in the area			Y	43%		41%	TBC	TBC		

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	NI 33a	Arson incidents: primary fires	London Fire Brigade	Safer Communities - Ensure that residents are, and feel, secure in their homes and daily lives	N							
	NI 33b	Arson incidents: secondary fires	London Fire Brigade	Safer Communities - Ensure that residents are, and feel, secure in their homes and daily lives	N							
	NI 45	Young offenders' engagement in suitable education, training and employment	YOT		N							
	NI 62	Stability of placements of looked after children: number of placements	RBKC		N							
	NI 111	First time entrants to the Youth Justice System aged 10-17	YOT		N							
	NI 115	Substance misuse by young people	RBKC		N							
<b>Health and Social Care</b>												
Improve and protect the overall health of people living in the borough and reduce inequalities in health	NI 53	Prevalence of breastfeeding at 6 - 8 weeks from birth	PCT		Y	66.60%		74.10%	61.80%	66%		
	NI 113	Prevalence of chlamydia in under 25 year olds	PCT		N	17%			17%	17%		
	NI 116	Proportion of children in poverty	RBKC	Community, Equality and Inclusivity - Improve the relevance and accessibility of local services to residents and other service users	Y	26.1		23.70%	22.4	21.2		
	NI 119	Self-reported measure of people's overall health and wellbeing	PCT		N	2008/09		Baseline position	Will be set once baseline established	Will be set once baseline established		
	NI 120	All-age all cause mortality rate	PCT		N	444			430	416.3		
	NI 123	Stopping smoking	PCT		N	1050			1100	1150		
	NI 128	User reported measure of respect and dignity in their treatment [2009/10]	RBKC/PCT	Health and Social Care - Increase residents' choice and control to improve their independence and quality of life	N							
	NI 184	Food establishments in the area which are broadly compliant with food hygiene law	RBKC		N							
	L4133	The proportion of all 'High risk' businesses (Food Hygiene) inspected at least once during the year	RBKC		N							

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	L4134	The proportion of all 'High risk' businesses (Health and Safety) inspected at least once during the year	RBKC		N							
	L4135	The proportion of all 'High risk' businesses (Trading Standards) inspected at least once during the year	RBKC		N							
	L4150	Health and safety establishments in the area which are 'broadly compliant' with health and safety law	RBKC		N							
	PCT	Percentage of newly diagnosed HIV-infected patients with CD4 <200 cells per mm3	PCT		N	27%			16.00%	15.00%		
Improve the quality and access offered by local health and social care services	NI 126	Early access for women to maternity services	PCT		N	50%			75%	90%		
	NI 129	End of life care - access to appropriate care enabling people to be able to choose to die at home	PCT		N	21%			24%	28%		
	PCT	Patients' choice of hospital (aware they had a choice)	PCT		N	60%			70%	80%		
	PCT	Proportion of children who complete MMR immunisation by their fifth birthday	PCT		N	45%			65%	90%		
	PCT	Children under five accessing dentist	PCT		N	12%			23%	23%		
Improve the experience of patients, carers and users of local health and social care services					N							
Help children and young people to stay safe and be healthy	NI 55	Obesity in primary school age children in Reception	PCT		Y	14.66% combined		14.66% combined	10.70%	11.00%		
	NI 56	Obesity in primary school age children in Year 5	PCT		Y	for original LAA; 9.7%			23.90%	24.30%		
Increase residents' choice and control to improve their independence and quality of life	NI 130	Social Care clients receiving Self Directed Support per 100,000 population	RBKC		N	143			150	155		
<b>Homes and Housing</b>												
Improve the quality of housing across all tenures	NI 158	Percentage of non-decent council homes	TMO		N	24%		13%	1%	0%		
	L4152	Percentage of housing defect complaints resolved within 90 days from receipt of complaint	RBKC		N							

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Increase the type and number of homes to build mixed, balanced and sustainable communities	NI 154	Net additional homes provided	RBKC		N							
	NI 155	Number of affordable homes delivered (gross)	RBKC		N							
Provide a range of housing and support options to prevent homelessness and promote mobility	NI 141	Percentage of vulnerable people achieving independent living	RBKC		N	78.44%		78%				
	NI 156	Number of households living in temporary accommodation	RBKC		N							
	NI 160	Local authority tenants' satisfaction with landlord services	TMO		N	72%						
	L4109	Housing advice service: preventing homelessness	RBKC		N	7		7				
Ensure continuous improvement in the delivery and performance of housing and support services	NI 138	Satisfaction of people over 65 with both home and neighbourhood	RBKC	Community, Equality and Inclusivity - Improve the relevance and accessibility of local services to residents and other service users	Y	2008/09		Baseline position	Will be set once baseline established	Will be set once baseline established		
Improve the energy efficiency of dwellings and encourage sustainable development	NI 187	Tackling fuel poverty – % of people receiving income based benefits living in homes with a low energy efficiency rating	RBKC		N							
	NI 170	Previously developed land that has been vacant or derelict for more than 5 years	RBKC		N							
	L 4101	Energy efficiency of housing stock	RBKC		N	72		73	74	75		
<b>Community, Equality and Inclusivity</b>												
Improve the way that partners inform, communicate with, involve and consult local residents	NI 3	Civic participation in the local area	KCP	Environment and Transport - Deliver services and work with local people day by day to make the borough a pleasant place  Culture, Arts and Leisure - Encourage active participation in, and build an informed and critical audience for arts and cultural activity	N	2008/09		Baseline position	Will be set once baseline established	Will be set once baseline established		
	NI 4	Percentage of people who feel they can influence decisions in their locality	KCP	Community, Equality and Inclusivity - Support and empower communities and individuals to learn more about the borough and get involved with community life and leadership	Y	43%		45%	2% increase	4% increase		
Improve the relevance and accessibility of local services to residents and other service users	NI 135	Carers receiving needs assessment or review and a specific carer's service, or advice and information	RBKC	Health and Social Care - Improve the quality and access offered by local health and social care services	N	16.9			19.8	20		

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	L1213	Local authority buildings where there are public areas required to comply with the Disability Discrimination Act and where costed access audits have been undertaken and action plans created	RBKC		N							
	L1214	Qualifying buildings which offer either a 'good' or 'excellent' level of basic building accessibility for their users or, where alternative arrangements are in place to allow disabled persons to make use of services located within those buildings	RBKC		N							
Support and empower communities and individuals to learn more about the borough and get involved with community life and leadership	NI 1	% of people who believe people from different backgrounds get on well together in their local area	KCP	Culture, Arts and Leisure - Encourage active participation in, and build an informed and critical audience for arts and cultural activity	N	2008/09		Baseline position	Will be set once baseline established	Will be set once baseline established		
	NI 2	Percentage of people who feel they belong to their neighbourhood	KCP	Environment and Transport - Deliver services and work with local people day by day to make the borough a pleasant place	N	2008/09		Baseline position	Will be set once baseline established	Will be set once baseline established		
	NI 6	Participation in regular volunteering	RBKC		Y	51%		55%	TBC	TBC		
	NI 7	Environment for a thriving third sector	RBKC		N							
	NI 23	Perceptions that people in the area treat one another with respect and consideration	RBKC		Y	38%		36%	TBC	TBC		
<b>Achieving Potential</b>												
Raise education standards and achievement	NI 72	Achievement of at least 78 points across the Early Years Learning Foundation Stage with at least 6 points in each of the scales in Personal Social and Emotional Development and Communication	RBKC		Y	42.50%		49.50%	TBC	TBC		
	NI 73	Achievement at level 4 or above in both English and Maths at Key Stage 2	RBKC		Y	80%		83%	TBC	TBC		
	NI 74	Achievement at level 5 or above in both English and Maths at Key Stage 3	RBKC		Y	80%		84%	TBC	TBC		

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	NI 75	Achievement of 5 or more A*-C grades at GCSE or equivalent including English and Maths	RBKC		Y	57%		70%	TBC	TBC		
	NI 83	Achievement at level 5 or above in Science at Key Stage 3	RBKC		Y	82%		88%	TBC	TBC		
	NI 92	Narrowing the gap between the lowest achieving 20% in the Early Years Foundation Stage Profile and the rest	RBKC		Y	33%		29%	TBC	TBC		
	NI 93	Progression by 2 levels in English between Key Stage 1 and Key Stage 2	RBKC		Y	94%		94%	TBC	TBC		
	NI 94	Progression by 2 levels in Maths between Key Stage 1 and Key Stage 2	RBKC		Y	86%		92%	TBC	TBC		
	NI 95	Progression by 2 levels in English between Key Stage 2 and Key Stage 3	RBKC		Y	37%		47%	TBC	TBC		
	NI 96	Progression by 2 levels in Maths between Key Stage 2 and Key Stage 3	RBKC		Y	59%		76%	TBC	TBC		
	NI 97	Progression by 2 levels in English between Key Stage 3 and Key Stage 4	RBKC		Y	70%		83%	TBC	TBC		
	NI 98	Progression by 2 levels in Maths between Key Stage 3 and Key Stage 4	RBKC		Y	36%		55%	TBC	TBC		
	NI 99	Looked after children reaching level 4 in English at Key Stage 2	RBKC		Y	57.10%		62%	TBC	TBC		
	NI 100	Looked after children reaching level 4 in Maths at Key Stage 2	RBKC		Y	57.10%		62%	TBC	TBC		
	NI 101	Looked after children achieving 5 A*-C GCSEs (or equivalent) at Key Stage 4 (including English and Maths)	RBKC		Y	31.20%		27%	TBC	TBC		
	NI 117	16 to 18 year olds who are not in education, employment or training (NEET)	RBKC		Y	5.80%		8.5%	7%	6.50%		
	L2102	Participation in and outcomes from youth work: accredited outcomes	RBKC		N							
Support children and families to enjoy and achieve, make a positive contribution and achieve economic well-being	NI 87	Secondary school persistent absence rate	RBKC		Y	5.00%		5%	TBC	TBC		
	NI 148	Care leavers in education, employment, or training	RBKC		Y	68%		57.10%	TBC	TBC		

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	NI 161	Learners achieving Level 1 qualifications in literacy	LSC		Y	176		179	185	193		
	NI 162	Learners achieving Entry Level 3 qualifications in numeracy	LSC		Y	40%		41.00%	42	43		
<b>Work and Business</b>												
Create and maintain an attractive and vibrant business environment in the borough	NI 171	New business registration rate	RBKC		N	80						
Improve the employment prospects of residents including young people and parents, creating opportunities and tackling those barriers which make it	NI 152	Working age people on out-of-work benefits	RBKC		Y	9.30%		8.80%	8.40%	8%		
	NI 153	Working age people on out-of-work benefits in the most deprived	RBKC		Y	27.80%		27.20%	26.50%	25.80%		