

KENSINGTON AND CHELSEA PARTNERSHIP STEERING GROUP

13th SEPTEMBER 2006

COMMUNITY EMPOWERMENT INDICATORS

This paper invites the KCP Steering Group to note the results of the May 2006 Residents' Panel Survey on Community Empowerment.

FOR INFORMATION

1. Background

- 1.1 The Local Area Agreement (LAA) includes a number of targets on community empowerment. To inform these targets questions were asked of the Council's Residents' Panel in May 2006.
- 1.2 This report outlines the findings of this survey and therefore provides baseline figures for the proposed indicators.

2. Methodology

- 2.1 The Royal Borough of Kensington and Chelsea uses a Residents' Panel to handle the growing number of consultation surveys undertaken by the Council. The Panel is made up from residents randomly selected from the electoral register. There are currently 1300 members on the Residents' Panel who are surveyed four times a year.
- 2.2 A questionnaire was sent to all **1,300** member of the Residents' Panel including question relating to the LAA targets. A total of **599** completed questionnaires were received which is a response rate of **46** per cent.

3. Headline results

- 3.1 The table below illustrates the survey results in respect of the LAA targets. The baseline score as defined in the LAA is an average of the scores for the past three years.

	May-06	May-05	Jul-04	Ave Score
1. The Council involves local people in the decisions it takes	44%	43%	46%	44%
2. The Police involve local people in the decisions it takes	24%	27%	16%	22%
3. The local NHS involves local people in the decisions it takes*	19%	21%	11%	17%
4. All residents are encouraged to take an active role in their communities	46%	43%	36%	42%
5. Young people should be particularly encouraged to take an active role in their communities	91%	79%	79%	83%

*This question differs from previous years, when it asked 'The Primary Care Trust involves local people in the decisions it makes'

4. Analysis of results

4.1 Residents' Panel members have provided some demographic information. The results of the survey have been broken down by the following:

- Geographical area
- Ethnicity
- Age group
- Disability

Detailed tables are provided in Appendix A, key differences are highlighted in this report. However caution should be exercised when considering this analysis as the number of non-white respondents and respondents aged under 30 is relatively small.

4.2 The Council involves local people in the decisions that it takes

4.2.1 44 per cent of panel members agreed that the Council involves local people in the decisions it takes, which is similar to the finding last year, when 43 per cent responded favourably. A further 24 per cent indicated that they neither agreed nor disagreed that this was the case, with nine per cent indicating that they did not know. Just over a fifth of all respondents (21 per cent) disagreed that the Council involved local people in the decisions it takes.

4.2.2 Area - Respondents in the North and Central areas of the Borough are less likely to agree that the Council involves local people in the decisions that it takes compared to the South of the Borough. 39 per cent of respondents in the North of the Borough and 40 per cent of respondents in the Centre of the Borough agreed that this was the case, compared to 53 per cent of respondents in the South.

4.2.3 Age group – Respondents aged 50 or older were more likely to agree that the Council involves local people in decision making than other age groups. 51 per cent of respondents aged 50 plus agreed compared to 34 per cent of respondents aged between 30 and 50, and 38 per cent of people aged under 30. However, caution should be exercised as the number of respondents aged under 30 is relatively small.

4.3 The Police involve local people in the decisions that it takes

4.3.1 A quarter of all respondents indicated that the police do involve local people in decision making (24 per cent). This is higher than last year when 16 per cent of panel members felt that police involved local people. 27 per cent responded neutrally, neither agreeing nor disagreeing, with a further 16 per cent indicating that they did not know. A third of all panel members did not feel that the police involve local people in the decisions it takes (33 per cent).

4.3.2 Ethnicity - Non-white respondents were more likely to agree that the Police involve local people in the decisions that it takes than white respondents, (37% compared to 22%). Again caution should be exercised as numbers of non-white respondents are small.

4.3.3 Age group - Older respondents were more likely to agree to some extent that the Police involves local people in decision making than other age groups. 29 per cent of respondents aged 50 or older agreed with this statement compared to 17 per cent of those aged between 30 and 50, and 15 percent of those aged under 30.

4.3.4 Area - Although a similar proportion of respondents in all three areas of the Borough agree that the Police involves local people in decision making, respondents in the North of the Borough were more likely to disagree that this was the case. 37 per cent of respondents living in the North area disagreed compared to 34 per cent in the South and 27 per cent in the Central part of the Borough.

4.4 The local NHS involves local people in the decisions it takes

4.4.1 37 per cent of respondents disagreed or strongly disagreed that the local NHS involves people in the decisions it takes, whilst just over a quarter gave a neutral response (26 per cent) neither agreeing nor disagreeing with the statement. A further 17 per cent did not know whether the local NHS involved local people in the decisions it takes. However, 19 per cent of panel members disagreed that the local NHS involved local people.

- 4.4.2 Area - Respondents in the North of the Borough were least likely to agree with this statement. 15 per cent of respondents in this area of the Borough agreed that the local NHS involves local people in the decisions it takes compared to 21 per cent in the Central area and 25 per cent in the South. Almost half of respondents in the North of the Borough did not agree with the statement to some extent, (48 per cent).
- 4.4.3 Ethnicity - Non white respondents were more likely to agree with the statement than white respondents, (30 per cent compared to 18 per cent).
- 4.4.4 Age group - Again, the older age groups was more likely to agree that local people can influence decision making by the local NHS compared to the younger age groups. Almost a quarter of respondents (24 per cent), of respondents aged 50 or over agreed with the statement compared to 14 per cent of those aged between 30 and 50, and 12 per cent of those aged under 30.
- 4.5 All residents are encouraged to take an active role in their communities
- 4.5.1 Just over half of all respondents (46 per cent) felt that all residents are encouraged to take an active role in their communities, this is slightly higher than in previous years (43 per cent in May 2005 and 36 per cent in July 2004). 27 per cent responded neutrally, neither agreeing nor disagreeing that this was the case. 22 per cent of panel members indicated that they disagreed that residents are encouraged to take an active role and a further five per cent did not know.
- 4.5.2 Area – Respondents living in the South of the Borough were more likely to agree that all residents are encouraged to take an active role in their communities compared to residents living in other parts of the Borough. Over half of respondents in the South area agreed with the statement, (52 per cent) compared to 42 percent in the Central area and 45 per cent in the North.
- 4.5.3 Ethnicity – Non white respondents were more likely to agree with this statement than white respondents, 44 per cent compared to 58 per cent.
- 4.5.4 Age group – Respondents under 30 were less likely to agree with this statement than other age groups. Around a third of those aged under 30 agreed that all residents are encouraged to take an active role in their community, (35 per cent), compared to 41 per cent of those aged 30 to 50 and 50 percent of those aged over 50.

4.6 Young people should be particularly encouraged to take an active role in their communities

4.6.1 The majority of panel members believed that young people should be encouraged to take an active role in their communities (91 per cent). This is higher than last year, where 79 per cent responded favourably. Six per cent gave a neutral response whilst a further two per cent disagreed with the statement. One per cent of respondents did not know whether young people should be encouraged to take an active role. Overall there was very little demographic difference in response to this statement with the majority of respondents agreeing.

5. Conclusion

5.1 A number of factors appear to affect how positive respondents feel about involvement in local decision making including age group, location within the borough and ethnicity.

5.2 The Steering Group is invited to consider the results of the Residents' Panel survey.

For information

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Residents' Panel May 2006

Data Tables

Full details of responses are provided in this appendix. Where totals do not equal 100 per cent this is due to rounding areas. Caution should be used where sample sizes are small. Further analysis of Residents' Panel results can be obtained from the Council's Consultation Team.

	Strongly agree	Agree	Neither agree nor disagree	Disagree	Strongly disagree	Don't know	No response	Total
The Council involves local people in the decisions it takes	8% 48	36% 215	24% 145	16% 95	6% 33	9% 56	1% 7	100% 599
The Police involve local people in the decisions it takes	6% 36	18% 106	27% 163	25% 149	8% 47	16% 93	1% 5	100% 599
The local NHS involves local people in the decisions it takes	6% 35	14% 81	26% 153	27% 159	10% 60	17% 103	1% 8	100% 599
All residents are encouraged to take an active role in their communities	11% 65	35% 207	27% 162	17% 102	5% 28	5% 27	1% 8	100% 599
Young people should be particularly encouraged to take an active role in their communities	40% 240	50% 302	6% 35	2% 10	0% 2	1% 6	1% 4	100% 599

Demographic breakdown

Responses are shown below broken down by:

- Geographical areas
- Ethnicity
- Age group
- Disability

For the purpose of this analysis:

- North of the borough consists of the following wards: Golborne, Saint Charles, Notting Barns, Colville, Norland and Pembridge
- Centre of the borough consists of the following wards: Holland, Campden, Abingdon, Queen's Gate, Earls Court and Courtfield.
- South of the borough consists of the following wards: Brompton, Redcliffe, Stanley, Hans Town, Cremorne and Royal Hospital.
- White means White British; White Irish; other White European or any other White background
- Non-white means White and Black Caribbean; White and Black African; White and Asian; any other mixed background; Caribbean; Somalian; other African; any other Black background; Indian; African Indian; Pakistani; Bangladeshi; any other Asian background; Moroccan Arab; other Arab; Chinese; Filipino; any other ethnic background.

The Council involves local people in the decisions it takes

Area*	Strongly Agree	Agree	Neither agree nor disagree	Disagree	Strongly disagree	Don't Know	Total
North	10% 16	29% 47	26% 42	20% 33	7% 12	7% 12	100% 162
Central	5% 11	35% 75	27% 58	15% 32	4% 9	14% 29	100% 214
South	9% 19	44% 90	21% 42	13% 27	6% 12	7% 15	100% 205

Ethnicity	Strongly Agree	Agree	Neither agree nor disagree	Disagree	Strongly disagree	Don't Know	Total
White	8% 37	37% 182	24% 118	18% 88	5% 26	9% 45	100% 496
Non White	14% 10	31% 23	28% 21	5% 4	7% 5	15% 11	100% 74

Age range	Strongly Agree	Agree	Neither agree nor disagree	Disagree	Strongly disagree	Don't Know	Total
Under 30	6% 2	32% 11	24% 8	15% 5	9% 3	15% 5	100% 34
30-50	6% 13	28% 61	32% 68	18% 38	7% 16	9% 20	100% 216
50+	10% 31	41% 131	20% 63	15% 48	4% 14	10% 31	100% 318

Long standing disability/illness	Strongly Agree	Agree	Neither agree nor disagree	Disagree	Strongly disagree	Don't Know	Total
Yes	11% 11	30% 31	17% 18	18% 19	11% 11	14% 15	100% 105
No	7% 32	37% 169	27% 123	16% 72	5% 21	9% 40	100% 457

The police involves local people in the decisions it makes

Area	Strongly Agree	Agree	Neither agree nor disagree	Disagree	Strongly disagree	Don't Know	Total
North	6% 10	19% 30	25% 41	31% 50	6% 10	13% 21	100% 162
Central	5% 11	17% 37	32% 68	18% 38	10% 22	19% 40	100% 216
South	6% 13	18% 37	26% 53	28% 57	6% 13	16% 32	100% 205

Ethnicity	Strongly Agree	Agree	Neither agree nor disagree	Disagree	Strongly disagree	Don't Know	Total
White	5% 24	17% 84	29% 143	27% 133	8% 38	15% 76	100% 498
Non White	14% 10	23% 17	19% 14	16% 12	7% 5	22% 16	100% 74

Age range	Strongly Agree	Agree	Neither agree nor disagree	Disagree	Strongly disagree	Don't Know	Total
Under 30	3% 1	12% 4	35% 12	21% 7	12% 4	18% 6	100% 34
30-50	4% 8	13% 29	31% 66	30% 64	9% 19	14% 30	100% 216
50+	7% 23	21% 67	25% 79	23% 72	7% 22	18% 57	100% 320

Long standing disability/illness	Strongly Agree	Agree	Neither agree nor disagree	Disagree	Strongly disagree	Don't Know	Total
Yes	8% 8	19% 19	19% 20	25% 26	10% 10	21% 22	100% 105
No	5% 24	17% 79	30% 139	25% 114	7% 34	15% 69	100% 459

The local NHS involves local people in the decisions it takes

Area	Strongly Agree	Agree	Neither agree nor disagree	Disagree	Strongly disagree	Don't Know	Total
North	5% 8	10% 16	24% 39	37% 60	11% 17	13% 21	100% 161
Central	6% 13	12% 26	28% 59	19% 41	12% 26	23% 49	100% 214
South	6% 12	19% 39	25% 51	26% 54	8% 16	16% 33	100% 205

Ethnicity	Strongly Agree	Agree	Neither agree nor disagree	Disagree	Strongly disagree	Don't Know	Total
White	5% 25	13% 66	25% 125	28% 139	11% 53	18% 88	100% 496
Non White	11% 8	19% 14	26% 19	19% 14	6% 4	19% 14	100% 73

Age range	Strongly Agree	Agree	Neither agree nor disagree	Disagree	Strongly disagree	Don't Know	Total
Under 30	6% 2	6% 2	33% 11	24% 8	12% 4	18% 6	100% 33
30-50	2% 5	12% 26	27% 59	32% 69	13% 29	13% 28	100% 216
50+	8% 25	16% 51	23% 74	23% 73	8% 26	22% 69	100% 318

Long standing disability/illness	Strongly Agree	Agree	Neither agree nor disagree	Disagree	Strongly disagree	Don't Know	Total
Yes	7% 7	14% 14	20% 21	25% 26	14% 14	21% 22	100% 104
No	5% 24	13% 60	27% 125	27% 125	10% 44	18% 80	100% 458

All residents are encouraged to take an active role in their communities

Area	Strongly Agree	Agree	Neither agree nor disagree	Disagree	Strongly disagree	Don't Know	Total
North	12% 19	33% 53	27% 44	22% 36	3% 4	3% 5	100% 161
Central	9% 20	33% 70	31% 67	15% 33	5% 11	6% 13	100% 214
South	12% 24	40% 82	24% 49	15% 31	5% 11	4% 8	100% 205

Ethnicity	Strongly Agree	Agree	Neither agree nor disagree	Disagree	Strongly disagree	Don't Know	Total
White	10% 48	34% 171	29% 144	18% 91	5% 23	4% 20	100% 497
Non White	21% 15	38% 27	21% 15	8% 6	3% 2	10% 7	100% 72

Age range	Strongly Agree	Agree	Neither agree nor disagree	Disagree	Strongly disagree	Don't Know	Total
Under 30	6% 2	29% 10	29% 10	27% 9	3% 1	6% 2	100% 34
30-50	9% 20	31% 67	29% 63	19% 42	7% 16	3% 7	100% 215
50+	13% 40	38% 120	27% 85	15% 46	3% 10	5% 17	100% 318

Long standing disability/illness	Strongly Agree	Agree	Neither agree nor disagree	Disagree	Strongly disagree	Don't Know	Total
Yes	16% 16	28% 29	26% 27	18% 18	5% 5	8% 8	100% 103
No	9% 43	36% 164	29% 131	18% 80	5% 21	4% 19	100% 458

Young people should be particularly encouraged to take an active role in their communities

Area	Strongly Agree	Agree	Neither agree nor disagree	Disagree	*Strongly disagree	Don't Know	Total
North	46% 75	46% 75	6% 10	1% 1	-	1% 2	100% 163
Central	38% 82	51% 109	7% 16	3% 7	-	1% 2	100% 216
South	38% 78	56% 114	4% 9	1% 2	-	1% 2	100% 205

Ethnicity	Strongly Agree	Agree	Neither agree nor disagree	Disagree	*Strongly disagree	Don't Know	Total
White	40% 199	51% 256	6% 31	2% 8	-	1% 5	100% 499
Non White	42% 31	50% 37	5% 4	1% 1	-	1% 1	100% 74

Age range	Strongly Agree	Agree	Neither agree nor disagree	Disagree	*Strongly disagree	Don't Know	Total
Under 30	38% 13	53% 18	3% 1	3% 1	- -	3% 1	100% 34
30-50	38% 82	50% 107	9% 20	2% 5	- -	1% 2	100% 216
50+	42% 136	52% 166	4% 12	1% 4	- -	1% 3	100% 321

Long standing disability/illness	Strongly Agree	Agree	Neither agree nor disagree	Disagree	*Strongly disagree	Don't Know	Total
Yes	48% 50	41% 43	6% 6	4% 4	- -	2% 2	100% 105
No	39% 179	53% 242	6% 28	1% 6	- -	1% 4	100% 459

*No respondents strongly disagreed with this statement