PART 3 - IMPROVEMENT ACTION PLAN April 2004

Issues	Initial Action	Lead Partner/Contact	Date to be completed
Terms of Reference to be updated Steering group connection to 'Friends of the Royal Borough' etc unclear New, cross-cutting objectives for the KCP to be considered Indicators in NRS and CS not sufficiently robust.	The Community Strategy sub-group is overseeing the production of the new Community Strategy, due in July 2005. A project plan will be drawn up in late May detailing work-streams. The process will help: • redefine the aims of the partnership • reshape the Terms of Reference • revisit how the steering group is connected to the partner organisations it represents and to 'Friends of the Royal Borough, etc • consider how cross-cutting objectives can be incorporated • Improve robustness of indicators	Community Strategy subgroup. Officers: Tony Redpath and Ellie Hobart, RBKC	Project plan approved by subgroup by mid-June 2004 Delivery of plan ongoing until July 2005
Need to improve direction and purpose of means of communication with the public	Report of progress on NRS and Community Strategy activities over the last 3 years to be published Community Strategy sub-group to lead on Communications and consultation during process of	Helen Kay, RBKC Community Strategy subgroup. Officers: Tony	Published mid-June 2004 Ongoing until July 2005
	revision of Community Strategy, which will seek to include all sections of the local community.	Redpath and Ellie Hobart, RBKC	
Need for a Partnership plan for KCP activities from April 2004 to March 2005.	Previous Accreditation Action Plan to be used as basis for new 'Partnership Action Plan'. Actions agreed at steering group meetings since Jan 2003 will be incorporated to ensure they do not 'slip'. Project plan of Community Strategy sub-group to run in parallel.	Helen Kay, RBKC	Partnership Action Plan to be approved by Agenda Planning sub-group early June 2004

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Improve accessibility of steering group meetings Improve efficiency and relevance of steering group meetings New, cross-cutting objectives for the KCP to be considered	Develop a forward programme (of 3 meetings minimum), improve local advertising, add 'News and Views' slot, etc. Consider views and recommendations emerging from cluster review meetings Also observations and recommendations made during development of Protocol.	Agenda planning sub- group. Officer lead: Helen Kay, RBKC	By mid-June 2004
Progress trackers that monitor progress on NRS and Community Strategy by cluster to be updated for 04/05	New progress-trackers to be developed to incorporate: key priorities, new NRF projects, actions for improvement and new indicators, where possible. A Strategies Implementation Group meeting to be convened in early June to agree format.	Helen Kay, RBKC	By early June 2004.