

RENEWING OUR NEIGHBOURHOODS: Action Plan. DRAFT 16.09.02

Part 2: Golborne & St Charles: Neighbourhood Action Plan

The table below describes the actions identified which will help address one of eleven key local issues which, individually or cumulatively, compromise the quality of life of those who live and work in Golborne and St Charles wards, compared to most other parts of the borough. The criteria for the selection of issues and actions are discussed in the introduction to the Action Plan. Some outcomes are linked to targets under negotiation between the Council and the Government to secure a Local Public Service Agreement (**LPSA**). Actions receiving support from the Neighbourhood Renewal Fund (**NRF**) are highlighted.

Issues, actions and outcomes relating to the sharing of skills and knowledge are set out in *Part 1 Skills and Knowledge*.

Strategy Theme	Issue	Outcome <i>Means of evaluation</i>	Action Required by 2005 See Part 3 for NRF-related targets	Partners Lead partner in bold
Environment and transport	1. Relatively low satisfaction with streetscape and street cleaning, particularly streets with markets and Ladbroke Grove	1.1 Improved satisfaction rates with street cleaning <i>Residents' panel</i> Potential LPSA target	NRF funding: <i>Establish street closure protocols</i> to facilitate regular street cleaning	RBKC Environmental Services
		1.2 Improved satisfaction rates with streetscape <i>Satisfaction survey</i> Potential LPSA target	NRF funding: <i>Environmental Improvements to Bridge:</i> Working with local residents and agencies, to improve visual appearance and lighting of local railway bridge Develop a streetscape proposal for Golborne Road and/or Ladbroke Grove	The Westway Project RBKC Environmental Services, Planning & Conservation Railtrack RBKC Environmental Services

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Environment and transport	2. Inadequate public transport links	2.1 Improved provision of public transport within North Kensington and also between North and South of Borough <i>New services / facilities provided</i> Potential LPSA target	Lobby Transport for London to: i. provide more buses in Dalgarno and Golborne, and to accommodate needs of disabled users more effectively ii. trial North-South Bus Route Create new entrance to Westbourne Park Station from Acklam Road	RBKC Transportation and Highways Transport for London London Buses London Underground RBKC Transport and Highways Westbourne Studios
Environment and transport	3. Poor condition of parks and public spaces compared to other parts of Borough	3.1 Improved condition and management of parks, public spaces in North Kensington <i>New services / facilities provided</i> <i>Inspections</i>	Launch Friends of North Kensington Parks	Friends of North Kensington Parks Notting Hill Housing Trust RBKC Environmental Services
		3.2 Improved satisfaction rates with Little Wormwood Scrubs <i>Users' survey</i>	Improve provision of recreational and environmental facilities at Little Wormwood Scrubs NRF funding: <i>Improve outside play area for under 4's at Little Wormwood Scrubs</i>	RBKC Environmental Services Sure Start North West Kensington
		3.3 Increased use of the canal tow path by the public <i>Follow-up study</i>	Promote and facilitate the recommendations from the North Kensington Feasibility Study of the Canal Environment (North Kensington Environment Forum)	North Kensington Environment Forum RBKC Leisure Services

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Health and well-being	4. Variations in the quality and accessibility of local health and care services	4.1 Greater awareness of services <i>Client take-up data</i>	Evaluate impact of initiatives to improve access to local health services by Regeneration Projects NRF funding: <i>Raising Awareness of Dental Care Amongst Children:</i> Health promotion initiative to improve oral hygiene and increased awareness of the need for a healthy diet	Golborne United Dalgarno SRB Sure Starts - Golborne and North West Kensington Sure Start North West Kensington
		4.2 Representation of healthcare needs of the BME community in the development of local services <i>Users' survey</i>	Promote the health needs of the black and minority ethnic (BME) community through involvement of community groups, in the activities and events of the BME Health Forum	BME Health Forum Central North West London Mental Health Trust Kensington and Chelsea Primary Care Trust
		4.3 Improved rates of use of sports and health facilities by underusing groups <i>Take-up rates</i>	Launch guide to health, sports and leisure services and facilities available in Golborne	Golborne United
		4.4 Improved range of services offered, increased opening hours, and increased number of patients seen within 2 days <i>New services / facilities provided</i>	The Primary Care Trust to support general practices to improve performance standards across a range of services	Kensington and Chelsea Primary Care Trust

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		4.5 Easily accessible smoking cessation services for pregnant women, black and minority ethnic groups, younger and older people <i>New services / facilities provided</i>	Work with nurses and general practices and hospital trusts to provide smoking cessation services for hard to reach groups within St Charles Hospital	Kensington and Chelsea Primary Care Trust Golborne United Sure Start North West Kensington
Homes and housing	5.Need to improve the quality of management, maintenance and repairs across social housing	5.1 Consistent quality of housing management, maintenance and repair services by different social landlords across the Dalgarno area <i>Satisfaction surveys of residents</i>	NRF funding Dalgarno Neighbourhood Management Pilot for social landlords, local residents and other public agencies to improve services	Dalgarno SRB RBKC Housing Registered Social Housing Landlords in Dalgarno area
		5.2 TMO housing stock upgraded to the Decent Homes Standard <i>Works completed / started</i> Potential LPSA target	Development of an Arms-length Management Organisation to manage and maintain the Royal Borough's housing stock Repair and improvement work to Trellick Tower and Holmfield House	RBKC Tenant Management Organisation RBKC Housing RBKC Housing
		5.4 A proposal for the regeneration of Wornington Green Estate agreed by residents and stakeholders <i>As stated above</i>	Develop plans with local residents and other stakeholders to improve the Wornington Green Estate	Kensington Housing Trust RBKC

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Learning and leisure	6. Some residents never use the leisure, recreation, library and arts services available in the area	6.1 Increased use of sports, leisure and arts provision by under using groups <i>Take-up rates and profile of participants</i> Potential LPSA target	Set up working groups of health, sport and leisure service providers to explore improving access to leisure services Develop action plan to ensure residents can fully access leisure services and facilities. Re-launch the Borough's Leisure Pass Increase use of libraries and arts services by under-represented groups NRF Funding <i>Dalgarno Community Centre</i> : Internal works and improvements to enhance its use by wider community, service providers and community groups) Golborne United Dalgarno SRB Kensington and Chelsea Primary Care Trust Westway Development Trust RBKC Leisure Services RBKC Sports Development) RBKC Libraries and Arts Service Dalgarno SRB
Learning and leisure	7. Some youth facilities are adopted by groups which then exclude or discourage others	7.1 Youth centres which are inclusive and welcoming to all. <i>Take-up rates and profile of participants</i>	Assess take-up of youth provision and profile of participants Launch Connexions Network in Golborne, linking personal advisors to young people	RBKC Education Central London Connexions Service
		7.2 Improved range of activities on offer for young people Potential LPSA target <i>New services / facilities provided</i>	Set up project to broaden participation by young people in the running and planning of services Refurbish Golborne Youth Centre	RBKC Education RBKC Leisure RBKC Education

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Safe communities	8. Residents want to feel safe on the streets and at home	8.1 Reduction in incidents of street crime, burglary and robbery Potential LPSA target Statistical analysis	NRF funding: <i>Burglary Reduction</i> - to help reduce level of burglaries in Golborne and St Charles	RBKC Community Safety Metropolitan Police Notting Hill Housing Trust
		8.2 Reduction in anti-social behaviour <i>Statistical analysis</i>	NRF funding: <i>Acceptable Behaviour Contracts</i> - to reduce acts of anti-social behaviour committed by young people NRF funding: <i>Alcohol Referral Service</i>	RBKC Community Safety Metropolitan Police Notting Hill Housing Trust RBKC Community Safety Rugby House Charity
		8.3 Increased levels of feelings of safety in the area <i>Residents' panel</i>	NRF funding: Support <i>Police Sector Working Groups</i> funding for small projects Installation of new lighting and CCTV for Peabody, Rootes , St Quintin Estates and parts of Little Wormwood Scrubs Consider means of attaining greater uniformed presence on the street Identify crime hotspots spots in North Kensington requiring additional lighting	Police Sector Working Groups Dalgarno SRB Metropolitan Police Notting Hill Housing Trust Peabody Trust RBKC Corporate Services William Sutton Trust Metropolitan Police RBKC Community Safety Metropolitan Police RBKC Community Safety RBKC Environmental Services

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Work and business	9. Relatively few residents are employed by local public services	9.1 Local public sector workforces to be more representative of the local population <i>Statistical analysis</i>	NRF funding: <i>Realising the Potential</i>. A programme of courses/work places, with local people to enable them to access local NHS employment RBKC Headstart programme (12 month work experience/training scheme in Council administration), to recruit young people from Golborne and St Charles NRF funding : <i>FUNK Bridging Project</i> to support a selection of employment and training projects, post-SRB programme	Kensington and Chelsea Primary Care Trust Kensington and Chelsea College RBKC Staff Development Associates FUNK SRB
		9.2 Increased proportion of those parents with young children, and who wish to work, in employment <i>Survey</i>	NRF funding: <i>Employment and Childcare</i> to increase participation in employment and training of parents of 0 to 16 year olds	Early Years Development and Childcare Partnership RBKC Education and Libraries, Sure Start North West Kensington Jobcentre Plus
Work and business	10. There is no job centre in North Kensington	10.1 Increased Jobcentre Plus services in North Kensington <i>New services / facilities provided</i>	Work with Jobcentre Plus and North Kensington Opportunities Centre to improve coverage of its services. Jobcentre Plus to find site in North Kensington for location of one-stop centre) RBKC Economic Development Jobcentre Plus North Kensington Opportunities Centre))

Work and business	11. There is a lack of affordable business and office space	<p>11.1 Increased supply of affordable business and office spaces for local businesses and services</p> <p><i>New services / facilities provided</i></p>	<p>NRF funding: <i>Economic Development Fund.</i> Develop business units on under-used Council land, starting with Barandon Walk garages (Lancaster West estate)</p>	<p>RBKC Economic Development, London Development Agency</p>
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