

| | | | Performance data available | Current level of performance | Importance determined by lead delivery partner | Priority according to residents feedback | Partners can influence outcome | Appropriate national performance indicator available |
|--------------------------------------|--------------|--|----------------------------|------------------------------|--|--|--------------------------------|--|
| Sustainability Growth and Prosperity | | PUBLIC SERVICE AGREEMENT PRIORITY | | | | | | |
| | PSA 1 | Raise the productivity of the UK economy | | | | | | |
| | | Labour productivity (output per hour worked) over the economic cycle | | | | | | |
| | | International comparisons of labour productivity (per worker, per hour worked) | | | | | | |
| | PSA 2 | Improve the skills of the population, on the way to ensuring a world-class skills base by 2020 | | | | | | |
| | | Proportion of people of working age achieving functional literacy and numeracy skills | | | | | | |
| | | Proportion of working age adults qualified to at least full Level 2 | | | | | | |
| | | Proportion of working age adults qualified to at least full Level 3 | | | | | | |
| | | Proportion of apprentices who complete the full apprentice framework | | | | | | |
| | | Proportion of working age adults qualified to Level 4 and above | | | | | | |
| | | Higher education initial participation rate | | | | | | |
| | PSA 3 | Ensure controlled, fair migration that protects the public and contributes to economic growth | | | | | | |
| | | Deliver robust identity management systems at the UK border | | | | | | |
| | | Reduce the time to conclusion for asylum applications | | | | | | |
| | | Number of removals year-on-year | | | | | | |
| | | Number of 'harm' cases removed as a proportion of total cases removed | | | | | | |
| | | By effective management of migration, reduce the vacancy rate in shortage of occupations | | | | | | |
| | PSA 4 | Promote world-class science and innovation in the UK | | | | | | |
| | | UK percentage of share of citations in the leading scientific journals | | | | | | |
| | | Income generated by UK Higher Education Institutions and Public Sector Research Establishments through research consultancy and licensing of Intellectual property | | | | | | |
| | | Percentage of UK business with 10 or more employees 'innovation active' | | | | | | |
| | | Number of UK PhD completers in STEM subjects at UK Higher Education Institutions | | | | | | |
| | | Number of young people taking A-levels in Mathematics, Physics, Chemistry and Biological sciences | | | | | | |
| | | UK R&D intensity in the 6 most R&D intensive industries relative to other G7 economies | | | | | | |
| | PSA 5 | Deliver reliable and efficient transport networks that support economic growth | | | | | | |
| | | Journey time on main roads to urban areas | | | | | | |
| | | Reliability on the strategic road network | | | | | | |
| | | Capacity and crowding on the rail network | | | | | | |
| | | Expected benefits of approved investments | | | | | | |
| | PSA 6 | Deliver the conditions for business success in the UK | | | | | | |
| | | International comparisons of UK competition regime with the world's best | | | | | | |
| | | International comparisons of UK corporate governance regime with world's best | | | | | | |
| | | Assessment of UK labour market flexibility | | | | | | |
| | | International comparisons of UK industrial gas and electricity retail prices | | | | | | |
| | | Total cost/benefit ratio of new regulations | | | | | | |
| | | Percentage by which administrative burdens are reduced across government | | | | | | |
| | PSA 7 | Improve the economic performance of all English Regions and reduce the gap in economic growth rates between regions | | | | | | |
| | | Regional Gross Value Added (GVA) per head growth rates | | | | | | |

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| ss and Opportunity for all | | PUBLIC SERVICE AGREEMENT PRIORITY | | | | | | |
| | | Regional GDP per head levels indexed to the EU15 average | | | | | | |
| | | Regional productivity as measured by GVA per hour worked indices | | | | | | |
| | | Regional employment rates | | | | | | |
| | PSA 8 | Maximise employment opportunity for all | | | | | | |
| | | Overall employment rate taking account of economic cycle | | | | | | |
| | | Narrow the gap between the employment rates of the following disadvantaged groups with the overall rate: disabled people; lone parents; ethnic minorities; people aged 50 and over; those with no qualifications; and those living in the most deprived Local A | | | | | | |
| | | Number of people on working age out-of-work benefits | | | | | | |
| | | Amount of time people spend on out-of-work benefits | | | | | | |
| | PSA 9 | Halve the number of children in poverty by 2010-22, on the way to eradicating child poverty by 2020 | | | | | | |
| | | Number of children in absolute low-income households | | | | | | |
| | | Number of children in relative low-income households | | | | | | |
| | | Number of children in relative low-income households and in material deprivation | | | | | | |
| | PSA 10 | Raise the education achievement of all children and young people | | | | | | |
| | | Attainment at early years foundation stage | | | | | | |
| | | Proportion achieving Level 4 in both English and Mathematics at Key Stage 2 | | | | | | |
| | | Proportion achieving Level 4 in both English and Mathematics at Key Stage 3 | | | | | | |
| | | Proportion achieving five A*-C GCSE's (or equivalent) at Key Stage 4 including English and Mathematics | | | | | | |
| | | Proportion of young people achieving Level 2 at age 19 | | | | | | |
| | | Proportion of young people achieving Level 3 at age 19 | | | | | | |
| | PSA 11 | Narrow the gap in educational achievement between from low income and disadvantaged backgrounds and their peers | | | | | | |
| | | Gap in attainment at early years foundation stage | | | | | | |
| | | Achievement gap between pupils eligible for Free School Meals and their peers at Key Stages 2 and 4 | | | | | | |
| | | Proportion of pupils progressing by 2 Levels in English and Mathematics at each of Key Stages 2,3 and 4 | | | | | | |
| | | Proportion of children in care at Key Stage 2 achieving Level 4 in English and Level 4 in Mathematics at Key Stage 2 | | | | | | |
| | | Proportion of children in care achieving five A*-C GCSE's (or equivalent) at Key Stage 4 | | | | | | |
| | | Proportion of young people from low-income backgrounds progressing to higher education | | | | | | |
| | PSA 12 | Improve the health and well-being of children and young people | | | | | | |
| | | Breastfeeding at six to eight weeks | | | | | | |
| | | Take up of school lunches | | | | | | |
| | | Childhood obesity | | | | | | |
| | | Child emotional health and well-being | | | | | | |
| | | Services for disabled children | | | | | | |
| | PSA 13 | Improve children and young peoples safety | | | | | | |
| | | Children and young people who have experienced bullying | | | | | | |

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| Fairness | | PUBLIC SERVICE AGREEMENT PRIORITY | | | | | | |
| | | Initial assessments for childrens social care carried out within 7 days of referral | | | | | | |
| | | Hospital admissions caused by unintentional and deliberate injuries to children and young people | | | | | | |
| | | Preventable child deaths as recorded through child death review panel processes | | | | | | |
| | PSA 14 | Increase the number of children and young people on the path to success | | | | | | |
| | | 16 and 17 year olds not in education, employment or training | | | | | | |
| | | Young people participating in positive activities | | | | | | |
| | | Young people frequently using drugs, alcohol or volatiles substances | | | | | | |
| | | Under-18 conception rate | | | | | | |
| | | First-time entrants to the Criminal Justice System aged 10-17 | | | | | | |
| | PSA 15 | Address the disadvantage that individuals experiences because of their gender, race, disability, age, sexual orientation, religion or belief | | | | | | |
| | | Gender gap in hourly pay | | | | | | |
| | | Level of choice, control and flexibility to enable independent living | | | | | | |
| | | Participation in public life by women, ethnic minorities, disabled people and young people | | | | | | |
| | | Discrimination in employment | | | | | | |
| | | Fairness of treatment by services | | | | | | |
| | PSA 16 | Increase the proportion of socially excluded adults in settled accommodation and employment, education and training | | | | | | |
| | | Care leavers at 19 in suitable accommodation | | | | | | |
| | | Offenders under probation supervision and in settled and suitable accommodation | | | | | | |
| | | Adults in contact with secondary mental health services in settled accommodation | | | | | | |
| | | Adults with learning disabilities in settled accommodation | | | | | | |
| | | Care-leavers at 19 in education, training and employment | | | | | | |
| | | Offenders under probation supervision in employment | | | | | | |
| | | Adults in contact with secondary mental health services in employment | | | | | | |
| | | Adults with learning disabilities in employment | | | | | | |
| | PSA 17 | Tackle poverty and promote greater independence and well-being in later life | | | | | | |
| | | Employment rate age 50-69: percentage difference between this and overall employment rate | | | | | | |
| | | Pensioner poverty | | | | | | |
| | | Healthy life-expectancy at age 65 | | | | | | |
| | | Over 65's satisfied with home and neighbourhood | | | | | | |
| | | Over 65's supported to live independently | | | | | | |
| | PSA 18 | Promote better health and well-being for all | | | | | | |
| | | All age, all cause (AAACM) mortality rate | | | | | | |
| | | Gap in AAACM mortality rate in disadvantaged areas | | | | | | |
| | | Smoking prevalence | | | | | | |
| | | Proportion of people supported to live independently | | | | | | |
| | | Access to psychological therapies | | | | | | |
| | PSA 19 | Ensure better care for all | | | | | | |
| | | Patient/user experience | | | | | | |

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| Stronger Communities and a Better Quality of Life | | PUBLIC SERVICE AGREEMENT PRIORITY | | | | | | |
| | | Referral-to-treatment times: i. admitted patients ii.non-admitted patients | | | | | | |
| | | Percentage of women seeing a midwife by 12 weeks | | | | | | |
| | | People with long-term conditions supported to be independent and in control of their condition | | | | | | |
| | | Patient-reported experience of GP access | | | | | | |
| | | Healthcare acquired infection rates: i. MRSA ii.Clostridium Difficile | | | | | | |
| | PSA 20 | Increase long-term housing supply and affordability | | | | | | |
| | | Net additional homes provided | | | | | | |
| | | Trends in affordability | | | | | | |
| | | Affordable homes delivered | | | | | | |
| | | Households in temporary accommodation | | | | | | |
| | | Efficiency ratings of new homes | | | | | | |
| | | Adoption of development plan documents | | | | | | |
| | PSA 21 | Build more cohesive, empowered and active communities | | | | | | |
| | | Percentage of people who believe people from different backgrounds get on well together in their local area | | | | | | |
| | | Percentage of people who have meaningful interactions with people from different backgrounds | | | | | | |
| | | Percentage of people who feel they can influence decisions in their locality | | | | | | |
| | | Percentage of people who feel that they belong to their neighbourhoods | | | | | | |
| | | Thriving third sector | | | | | | |
| | | Percentage of people who participate in culture or in sport | | | | | | |
| | PSA 22 | Deliver a successful Olympic Games and Paralympic Games with a sustainable legacy and get more children and young people taking part in high quality PE and sport | | | | | | |
| | | Meet critical milestones for the venue and infrastructure | | | | | | |
| | | Maximising the physical, economic and social legacy of the Games | | | | | | |
| | | Delivery of the Olympic Delivery Authority sustainability strategy | | | | | | |
| | | Numbers of people taking part in programmes associated with the Games | | | | | | |
| | | Children and young peoples participation in sport | | | | | | |
| | PSA 23 | Make communities safer | | | | | | |
| | | Level of most serious violent crimes | | | | | | |
| | | Level of serious acquisitive crimes | | | | | | |
| | | Public confidence in local agencies involved in tackling crime and anti-social behaviour | | | | | | |
| | | Percentage of people perceiving anti-social behaviour as a problem | | | | | | |
| | | Level of proven re-offending by young and adult offenders | | | | | | |
| | | Level of serious re-offending | | | | | | |
| | PSA 24 | Deliver a more effective, transparent and responsive Criminal Justice System for victims and the public | | | | | | |
| | | Effectiveness and efficiency of the Criminal Justice System (CJS) in bringing offences to justice | | | | | | |
| | | Public confidence in the fairness and effectiveness of the CJS | | | | | | |

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| A More Secure, Fair and Environmentally Sustainable World | | PUBLIC SERVICE AGREEMENT PRIORITY | | | | | | |
| | | Victim and witness satisfaction with the CJS and the police | | | | | | |
| | | Understanding and addressing race disproportionality at key stages in the CJS | | | | | | |
| | | Recovery of criminal assests | | | | | | |
| | PSA 25 | Reduce the harm caused by alcohol and drugs | | | | | | |
| | | Percentage change in the number of drug users recorded as being in effective treatment | | | | | | |
| | | Rate of hospital admissions per 100,000 for alcohol related harm | | | | | | |
| | | Rate of drug related offending | | | | | | |
| | | Percentage of the public who perceive drug use or dealing to be a problem in their area | | | | | | |
| | | Percentage of the public who perceive drunk and roudy behaviour to be a problem in their area | | | | | | |
| | PSA 26 | Reduce the risk to the UK and its interests overseas from international terrorism | | | | | | |
| | | Indicators are classified | | | | | | |
| | PSA 27 | Lead the global effort to avoid dangerous climate change | | | | | | |
| | | Global CO2 emissions to 2050 | | | | | | |
| | | Proportion of areas with sustainable abstraction of water | | | | | | |
| | | Size of the global carbon market | | | | | | |
| | | Total UK greenhouse gas and CO2 emissions | | | | | | |
| | | Greenhouse gas and CO2, intensity of the UK economy | | | | | | |
| | | Proportion of emission reductions from new policies below the Shadow Price of Carbon | | | | | | |
| | PSA 28 | Secure a healthy natural environment for today and the future | | | | | | |
| | | Water quality | | | | | | |
| | | Biodiversity | | | | | | |
| | | Air quality (level of air quality - reduction in Nox and primary PM10 emissions through local authority estates and operations) | | | | | | |
| | | Marine health | | | | | | |
| | | Land management: positive and negative impacts of farming | | | | | | |
| | PSA 29 | Reduce poverty in poorer countries through quicker progress towards Millenium Development Goals | | | | | | |
| | | Proportion of the population below US1\$ (PPP) per day | | | | | | |
| | | Net enrolment ratio in primary education | | | | | | |
| | | Ratio of girls to boys in primary, secondary and tertiary education | | | | | | |
| | | under-five mortality rate | | | | | | |
| | | Maternal mortality rate | | | | | | |
| | | HIV prevalence among 15-49 year old-people | | | | | | |
| | | Proportion of population with sustainable access to improved water source | | | | | | |
| | | The value (in nominal terms), and proportion admitted free of duties, of developed countries imports (excluding arms and oil) from low income countries | | | | | | |
| | PSA 30 | Reduce the impact of conflict through enhanced UK and international efforts | | | | | | |
| | | Number of conflicts globally, in particular in sub-Saharan Africa, Europe, Central and South Asia, and the Middle East and North Africa | | | | | | |
| | | Impact of conflict in specific countries and regions (Afghanistan, Iraq, Balkans, Middle East, sierra Leone, DRC and the Great Lakes region, Horn of Africa, Nigeria and Sudan) | | | | | | |

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| | | PUBLIC SERVICE AGREEMENT PRIORITY | | | | | | |
| | | Moire effective international institutions, better able to provent, manage and resolve conflict and build peace | | | | | | |
| | | More effective UK capability to prevent, manage and resolve conflict and build peace | | | | | | |