

Need help to go shopping?

Our escorted shopping trips may be the answer. Age Concern K&C organises two group shopping trips each week.

Who can go on the trips?

To be eligible to join the trips you should be:

- over 55
- a resident of Kensington and Chelsea
- unable to use public transport and finding it difficult to carry heavy shopping due to disability or frailty.

How much does it cost?

The charge for each round trip is £1.50 as a contribution for the transport.

When do the trips take place?

Trips take place twice a week on Wednesday and Thursday afternoons.

You will be picked up from your own home between 11am-12pm on Wednesdays (returned by 4ish) and between 12pm-1pm on Thursdays (returned by 5.30ish)

Thursday trips - for people living in the North
Wednesday trips - for those living in the Centre or South.

Where do the trips go?

We visit various supermarkets including Sainsbury's Ladbroke Grove, Asda Roehampton, Asda Park Royal, Tesco Brent Cross Morrisons in Chalk Farm and Acton Town and more.

What do the trips offer?

Age Concern K&C can help and support you to do your shopping by providing:

- door-to-door service
- wheelchair accessible mini-bus transport
- friendly escorts to help with wheelchair pushing and carrying shopping
- a chance to stop in the store café for drinks, snacks and a chat before going home.

Who are the volunteers?

The driver and the escorts are Age Concern K&C volunteers with at least two escorts to provide one-to-one assistance if require, volunteers may carry out a relay service or enlist the help of store staff.

How do I book?

Before booking you need to register for the service with Age Concern K&C by simply calling the office and asking for the service. The Volunteer Support Services Co-ordinator will visit you to find out about your needs and whether these trips are suitable for you.

After registering, you can book by ringing our special shopping line at anytime during the prior weekend of the week you wish to shop.

Our shopping trip co-ordinator will ring you back on Monday morning to confirm your booking or put you on a waiting list if the trip is full.

Age Concern K&C Escorted Shopping Trips are funded by The Royal Borough of Kensington & Chelsea

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Escorted Shopping Trips



 Kensington
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