If you have difficulties with day-to-day tasks such as bathing, getting dressed or preparing meals, a range of equipment, referred to as community equipment, is available. This can make things easier and help you to maintain your independence.

Items, known as ‘simple aids to daily living’, can make a real difference - a raised toilet seat to help with getting on and off the toilet, a bath board to help get in and out of the bath, a walking stick to assist with mobility, or a range of items to help in the kitchen.

**How can I get equipment to help me?**

**You can buy it yourself**

You can buy simple aids to daily living in high street shops. The Department of Health has introduced a national accreditation scheme. Retailers who have applied to be part of the scheme and meet national standards can display a kite mark. This means that they will be able to provide information about the equipment and demonstrate how it works. There are a number of local accredited retailers, listed on page 6.
You can get a prescription - and have the option to ‘top it up’

Alternatively, you may contact Social Services and ask to be assessed to see if you are eligible for support from the Council. If you qualify for help, a professional such as an occupational therapist will work with you to find out which equipment meets your needs. They will then give you a prescription for the equipment to take to an accredited retailer of your choice. You redeem the prescription and get your equipment free of charge.

If you wish, you can pay extra (a ‘top-up’) towards a version of the equipment that is more to your taste. For example, you may choose a different model or a different colour, which is more in fitting with your home.

Can I receive all equipment this way?

Prescriptions are only issued for simple aids to daily living. These are usually small items such as raised toilet seats which cost less than £100. Accredited retailers will supply a range of such items on your local high street.
Larger pieces of equipment, known as ‘complex aids to daily living’, are not available by prescription. These are things such as a battery powered mobile hoist to help you get in and out of bed. To get this equipment, you need to be assessed by a professional, who will then provide the items you need. This ensures that you have equipment that meets your needs, and you are able to use it safely.

**Finding out more**

If you would like to find out more about being assessed for community equipment to help you, call Social Servicesline on **020 7361 3013** or email **socialservices@rbkc.gov.uk**

You can also visit our website **www.rbkc.gov.uk/peoplefirst** for information about community equipment and other support available.
Accredited retailers local to Kensington and Chelsea

Definitions

**Delivery** – delivery of equipment to your home.

**Fitting** – attaching and securing items, for example, a raised toilet seat to a toilet pan.

**Installation** – fixing equipment to walls and floors, for example, a grab rail.

Accredited retailers:

1. **A. Moore & Co**, 25E Lowndes Street, London, SW1X 9JF  
   **Tel:** 020 7235 5887  
   **Open:** Mon to Fri 9am to 6pm, Sat 9am to 1.30pm  
   **Delivery ✓ within 0.5 miles Fit ✗**

2. **Astell Pharmacy**, 6 Elystan Street, Chelsea Green, London, SW3 3NS  
   **Tel:** 020 7584 5424  
   **Open:** Mon to Fri 9am to 6pm, Sat 9am to 1pm  
   **Delivery ✓ Fit ✓**
3. **Browns Chemist**, 195 Shirland Road, London, W9 2EU  
**Tel:** 020 7286 0377  
**Open:** Mon to Fri 9am to 7.30pm, Sat 9am to 7pm, Sun 10.30am to 1pm  
**Delivery ✓ Fit ✓**

**Tel:** 020 7727 6882  
**Open:** Mon to Fri 9am to 6.30pm, Sat 9am to 6pm  
**Delivery ✓ Fit ✓**

5. **Medicine Chest Chemist**, 413-415 King’s Road, London, SW10 0LR  
**Tel:** 020 7351 1142  **Tel/Fax:** 020 7352 2076  
**Open:** Mon to Sat 9am to 6.30pm, Sun 10am to 2pm  
**Delivery ✓ Fit ✓**

6. **My Pharmacy Ltd**, 10 North Pole Road, London, W10 6QL  
**Tel:** 020 8969 1465  
**Open:** Mon to Fri 9am to 7pm, Sat 9am to 6pm  
**Delivery ✓ Fit ✓**
   **Tel:** 020 7229 3559  
   **Open:** Mon to Wed and Fri 9am to 7pm, Thurs 9am to 6pm, Sat 9.30am to 6pm  
   **Delivery ✓ Fit ✓**

   **Tel:** 020 7385 9156  
   **Open:** Mon to Fri 9am to 7pm, Sat 9am to 5pm  
   **Delivery ✓ within 0.5 miles Fit ✓**

9. **Portmans Pharmacy**, 93-95 Tachbrook Street, London, SW1V 2QA  
   **Tel:** 020 7834 2816  
   **Open:** Mon to Fri 9am to 6.30pm, Sat 9am to 5.30pm  
   **Delivery ✓ Fit ✓**

10. **Stratford Pharmacy**, 4 Stratford Road, London, W8 6QD  
    **Tel:** 020 7937 6178  
    **Open:** Mon to Fri 9am to 6.30pm, Sat 9am to 5.30pm  
    **Delivery ✓ Fit ✓**
11. **Westway Community Transport**, 240 Acklam Road, London, W10 5YG  
**Tel:** 020 8960 8774  
**Open:** Mon to Fri 9am to 5pm  
**Delivery ✓ Fit ✓**

**Mobile Units**

A. **Adaptations** Mobile service (will drive to your house)  
**Tel:** 01784 248999  
You must have at least one piece of equipment requiring INSTALLATION in order to use this service  
**Delivery ✓ Fit ✓ Installation ✓**

B. **Redland Healthcare Ltd** Mobile retail service (will drive to your house)  
**Tel:** 0118 956 0800  
**Open:** Mon to Fri 8.30am to 5pm, Sat 9am to 1pm  
**Delivery ✓ Fit ✓ Installation ✓**

Retailer information correct at time of going to print.
**Accredited Retailers**

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<td>Redland Healthcare Ltd.</td>
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![Map of London with highlighted areas and retail locations]
English
Information from this document can be made available in alternative formats and in different languages. If you require further assistance please use the contact details below.

Social Servicesline
Tel: 020 7361 3013
Email: socialservices@rbkc.gov.uk