

APPENDIX 2

DUAL DIAGNOSIS

SERVICE IMPROVEMENT PLAN

R.B. KENSINGTON AND CHELSEA

Dual Diagnosis Service Improvement Plan

RECOMMENDATIONS	CATEGORY	ACTION	TIMESCALE	LEAD
To adopt the definition of dual diagnosis agreed during the review	All partners	Seek agreement from all partner agencies to include this definition within their assessment frameworks.	0-3 months	Steering Group
To work with CNWL and the London Development Centre to promote the definition proposed across other areas	All Partners	Representation at all London Development Centre Forums. Identify opportunities to meet with other dual diagnosis specialists to promote the definition.	ongoing	Steering Group; CNWL; Alyson Burberry;
To further develop and support the current service model	a. Steering Group	Complete audit of current CMHT caseloads to establish that service users are assessed for any substance use needs. Complete follow up audit to establish that care plans are in place to meet these needs.	3 months	CMHT Managers; Audit Dept, CNWL; Steering Group; CPA forms
	b. Steering Group	Complete baseline audit of current Substance Use caseloads of dual diagnosis service users with agreed definition of 'dual diagnosis.	3-6 months	Managers of Substance Use Services; Owen Bowden Jones; Audit Dept; CNWL; Janice Dickson.
	c. Steering Group	Evaluate impact of training on outcomes for service users' e.g.. lev of engagement, control of substance use, hospital admissions	3-6months	CMHT Managers; Audit Dept; CNWL; Steering Group.

	d. Steering Group	Maintain user and carer involvement in Steering Group and in the development of the service.	Ongoing	Alyson Burberry; Steering Group.
	e. Steering Group	Maintain strong links with Trust Wide Dual Diagnosis Steering Group.	Ongoing	Chris Bumstead; Mo Zoha; Janice Dickson; Steering Group.
To further develop and support the current service model	a. Team	Maintain current Model of Service.	Ongoing	Alyson Burberry; Dual Diagnosis Team.
	b. Team	Continue co-working with staff in mental health services to increase skills and knowledge in work with service users with a dual diagnosis	Ongoing	Alyson Burberry; Dual Diagnosis Team; mental health service staff.
	c. Team	Attend Users and Carers Forums to consult and discuss current And future models of care and receive feedback.	Ongoing	Alyson Burberry; Dual Diagnosis Team; Mental Health Users Forum; Carers Forum
To work with Older Peoples Services to assess the prevalence of dual diagnosis and need for specialist intervention	Adult Social Care	Establish working group, develop project plan and complete needs assessment.	6-12 months	Gaynor Driscoll; Alyson Burberry; CNWL; Lisa Redfern;
To simplify the pathways between non-specialist services and DDTeam.	Steering Group	Re-design and publish referral pathways in line with models of care guidance and consultation outcomes.	0-6months	Alyson Burberry; Gaynor Driscoll; Janice Dickson; Chris Bumstead

To produce information leaflets for referral agencies	Steering Group	Design and produce leaflet in consultation with partners.	0-6months	Alyson Burberry; Janice Dickson
To extend dual diagnosis training to include mental health day centres, GPs, specialist housing providers and substance misuse services	a. Training	Implement two day training course in dual diagnosis for staff in CMHTs, CRTs and mental health day centres	To run three courses annually	Alyson Burberry and Dual Diagnosis Team members.
	b. Training	Assess training needs in dual diagnosis for staff in substance use services	6 months	Alyson Burberry; Dual Diagnosis Team; Owen Bowden Jones.
	c. Training	Set up monthly forums in dual diagnosis to consolidate current skills	Ongoing	Alyson Burberry; Dual Diagnosis Team.
	d. Training	To provide training to other teams as requested e.g. inpatient staff, Leaving Care Team, GPs, housing providers.	Ongoing	Alyson Burberry; Dual Diagnosis Team.
To host a dual diagnosis event to promote the work of the team, raise awareness	Steering Group	Half day event to include: users and carers experiences of dual diagnosis, defining dual diagnosis, awareness raising.	3-4months	Dual Diagnosis Team; Users Forum; Carers Group
To progress research into the effectiveness of the interventions of	Steering Group and Team	To carry out research on Dual Diagnosis Team and implement recommendations.	6-12months	Dr Jean Jacques; Dual Diagnosis Team

the dual diagnosis team				
To identify funding opportunities or reconfigure resources to meet the growing demand and secure longer term funding for dual diagnosis services	Joint Commissioning	Work with partners and commissioning bodies to ensure current funding is maintained. Assess above audits and needs assessment information to develop business case for reconfiguration of resources or to increase resources.	6-18 months	Gaynor Driscoll; PCT; RBKC; CNWL