A systemic social work practice system

- Everyone in the organisation at every level is interested in practice and what's going on on the front line
- A core belief system and model of practice which is shared across the system
- Skilled and knowledgeable practitioners expertise
- Relationships
- Feedback what happened next
- Time to do the work
- A good balance between activities that matter and those that don't
- There is no single story
- Write less, think more, talk more