

Summary of Types of Noise and Nuisance Complaints across 2009-2011



Category of complaints by enquiry type 2009 - 2010

Case types:	SRCON: (complaint relating to noise)	SRCOU: (complaint relating to nuisance)	SRENN: (Noise or nuisance enquiry)	Total
Enquiry types:				
Air conditioning	299	0	6	305
Alarm	1062	0	1	1063
Air quality not traffic	0	1	0	1
Bells	7	0	0	7
Bonfires	0	18	0	18
Building Services	336	0	15	351
Building site	1405	3	40	1448
Carnival	37	0	1	38
DIY	122	0	0	122
Dogs Barking	220	0	0	220
Domestic noise	152	8	18	178
Early delivery	249	0	2	251
Fireworks	4	0	0	4
Grit Dust Fumes	0	171	0	171
Light pollution	0	52	0	52
Miscellaneous	0	24	24	48
Music	3940	0	8	3948
Noisy animal	5	0	1	6
PA system	37	0	0	37
Party	962	0	17	979
Footsteps	666	0	19	685
Shouting/talking	452	0	2	454
Railway	2	0	2	4
Smell nuisance	0	269	0	269
Smoke	0	63	0	63
Traffic car noise	14	0	1	15
TV/Radio	219	3	0	222
Vehicle repair noise	4	0	0	4
Total	10,194	612	157	10,963



Category of complaints by enquiry type 2010 – 2011 (Up to January 10th 2011)

Case types:	SRCON: (complaint relating to noise)	SRCOU: (complaint relating to nuisance)	SRENN: (Noise or nuisance enquiry)	Totals
Enquiry types:				
Air conditioning	167	0	2	169
Alarm	805	0	0	805
Bells	9	0	0	9
Bonfires	0	15	0	15
Building Services	255	0	4	259
Building site noise	1047	0	26	1073
Building site rapid	0	2	0	2
Carnival	47	0	0	47
DIY	108	0	0	108
Dogs Barking	146	0	0	146
Domestic noise	93	1	2	96
Early delivery	151	0	3	154
Fireworks	2	0	0	2
Grit Dust Fumes	0	128	1	129
Light pollution	0	28	0	28
Miscellaneous	0	22	17	39
Music	2546	0	9	2555
Noisy animal	1	0	1	2
PA system	11	0	4	15
Party	658	0	27	685
Footsteps	370	0	7	377
Shouting/talking	325	0	9	334
Railway	2	0	0	2
Smell nuisance	0	230	1	231
Smoke	0	25	0	25
Traffic car noise	18	0	1	19
TV/Radio	199	0	0	199
Vehicle repair noise	4	0	0	4
Total	6964	451	114	7529

