

ROYAL BOROUGH OF KENSINGTON AND CHELSEA

HEALTH SCRUTINY COMMITTEE, 8 JULY 2009

REPORT BY THE DIRECTOR OF STRATEGY AND SERVICE IMPROVEMENT

KENSINGTON AND CHELSEA: PERFORMANCE REPORT 2009

SUMMARY

This document reports against the Council's local performance indicators and the full suite of statutory national indicators, including a number for which our partners have primary responsibility.

For discussion

1.0 OVERVIEW

- 1.1 Attached at appendix A is the Council's draft annual performance report Kensington and Chelsea: Performance Report (KCPR) 2009, which is the first report of performance against the new National Indicator Set (NIS)

2.0 FORMAT AND CONTENT

- 2.1 The structure of the report follows the Community Strategy themes. An additional non-Community Strategy theme has been added for those indicators that measure the corporate health of the organisation.
- 2.2 Targets are shown as having been met, nearly met or not met and a direction of travel arrow is used to indicate whether performance has improved, remained static or deteriorated since the previous year. A risk assessment is included also, determining future prospects.
- 2.3 As this is the first year of reporting on the NIS and as a number of our local indicators are also new, 2008-09 is the year in which bench marks are being set. Therefore it has not been possible to make a judgement on the performance of all our indicators.
- 2.4 It is intended that a version of the KCPR 2009 will be published on the Council's website in early July 2009, as was done in previous years. A final version of KCPR 2009 will be produced in October 2009 to include performance information where this is not currently available and following the publication of national results by Communities and Local Government (CLG).

3.0 CONSULTATION

- 3.1 It is intended that Councillor Ahern, Cabinet Member for Service Improvement, will host a 'by-invitation' event in the coming months to canvass views on how performance information should be reported to the public. This will be an opportunity for residents to ask questions about our performance and influence how we report performance in future reports.

4.0 CONCLUSION AND RECOMMENDATIONS

4.1 The Committee is invited to discuss the content of appendix A.

A J Redpath
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