

THE ROYAL BOROUGH OF KENSINGTON AND CHELSEA
HEALTH, ENVIRONMENTAL HEALTH AND ADULT SOCIAL CARE
SCRUTINY COMMITTEE

4 JULY 2012

REPORT FROM THE CHAIRMAN OF THE
KENSINGTON AND CHELSEA LOCAL INVOLVEMENT NETWORK
KENSINGTON AND CHELSEA'S "LOCAL INVOLVEMENT NETWORK"

This report updates the Committee on the Local Involvement Network (LINK) in Kensington and Chelsea.

FOR INFORMATION

1. The Future of K&C LINK and Local Healthwatch

- 1.1 The K&C LINK Local Healthwatch representatives have responded to the Department of Health consultation on the secondary legislation identifying key principles for inclusion including support for multi-borough working, clear governance protocols for liaising with the complaints advocacy service, local determination on the relationship with the Care Quality Commission and the need for central guidance on indemnity cover.
- 1.2 The K&C LINK representatives have met with their Hammersmith and Fulham equivalents and lead commissioners to support the drafting of the service specification for Local HealthWatch.

2. LINK activities

- 2.1 The K&C LINK is delighted to present you with our Annual Report 2011-12. The report showcases the significant development the LINK has achieved over the last twelve months and our wide-ranging work across health and social care.
- 2.2 The K&C LINK has provided formal statements for inclusion in the Quality Accounts of the six local NHS and NHS Foundations Trusts. Copies have been submitted to this Committee for information.

- 2.3 The LINK continues to seek further information from Imperial College Healthcare NHS Trust on the patient impact of the issues which led to the “reporting holiday” from its 18-week referral time and cancer wait statistics.
- 2.4 The LINK interviewed a sample of local residents who had received re-ablement support in the last year. Although findings were generally positive, the LINK made recommendations on the quality of the service including the need for greater information; person centred planning and integration between health and social care including the third sector. The full report is available from www.rbkclink.org

FOR INFORMATION

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(LINK)**

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