

APPENDIX A: MANAGEMENT BOARD'S PROVISIONAL LIST OF 2010-11 VITAL IMPROVEMENTS

REF.	KEY TASK	LEAD OFFICER	NOTE
EXISTING INITIATIVES PROPOSED FOR RETENTION			
1	Deliver the next phase of the Here to Help Programme	Nicholas Holgate	
		Ray Brown	
2	Implement the Space programme	Derek Myers	
		Keith Harper	
3	Establish the Realising Potential programme	Anne Marie Carrie	
		John Mallaghan	
4	Deliver Personalisation of Adult Social Care	Jean Daintith	
		Rachel Wigley	
6	Implement the Climate Change programme	Tot Brill	
		Neil Herbert	
7	Implement the Environment Strategy	Tot Brill	
		Joan McGarvey	
8	Progress the Building Schools for the Future Programme	Anne Marie Carrie	
		Rebecca Matthews	
9	Progress the Primary School Capital Programme	Anne Marie Carrie	
		Rebecca Matthews	

REF.	KEY TASK	LEAD OFFICER	NOTE
10	Renew Holland Park School	Anne Marie Carrie	
		Sandra Ernstoff	
14	Less recorded crime and reduced fear of crime	Derek Myers	
		Graham Taylor	
16	Continue to improve our streetscape	Tot Brill	
		Mahmood Siddiqi	
18	Prepare for the Olympics and Para Olympics in 2012	Tot Brill	
		Suzel Pitty	
20	Work with the TMO to improve resident services	Jean Daintith	
		Laura Johnson	
21	Achieve further efficiency gains	All	
		Nicholas Holgate	
27	Progress equalities and diversity work	Derek Myers	
		Tony Redpath	
28	Deliver a new Local Development Framework	Peter Lerner	
		Penelope Tollitt	
29	Sustain effective relationships with NHS Kensington and Chelsea (the PCT)	Derek Myers	This initiative has developed from 'establishing effective relationships' to 'sustaining effective relationships'.
		Tony Redpath	

REF.	KEY TASK	LEAD OFFICER	NOTE
33	Work with other councils	Derek Myers	This initiative has been broadened. Previously it focussed on working more closely with Hammersmith & Fulham.
		Tony Redpath	
34	Ensure future benefits from Crossrail	Peter Lerner	
		James Masini	
35	Achieve good performance against Delivering for Our Community and ensure this is reflected in the CAA area assessment	Derek Myers	
		Tony Redpath	
36	Achieve strong performance in CAA organisational assessment	All	
		Tony Redpath	
43	Development of local markets	Tot Brill	
		Peter Ramage	
44	Initiate the next round of ward initiatives	Derek Myers	
		Tony Redpath	
46	Prepare for the Census 2011	Derek Myers	
		Tony Redpath	
PROPOSED NEW OR SIGNIFICANTLY RECAST INITIATIVES			
A	Respond to new national Government's agenda	Derek Myers	
		Tony Redpath	
B	Deliver new Council administration's programme	All	
		Tony Redpath	

REF.	KEY TASK	LEAD OFFICER	NOTE
C	Rethink the fundamentals of public service delivery	Derek Myers	
		Tony Redpath	
D	Review medium-term financial strategy in light of national budget changes	Nicholas Holgate	
E	Secure significant outcomes from new Property Strategy	Nicholas Holgate	This is an update on the 2009-10 initiative which focussed on updating the Property Strategy.
F	Organise our efforts to regenerate North Kensington	Peter Lerner	
G	Engage to ensure successful delivery of the Wornington Green redevelopment	Peter Lerner	
H	Consider with LBHF the prospects for redevelopment of the Earl's Court Exhibition Centre site	Peter Lerner	
I	Housing stock financing and development	Peter Lerner	This is an update on the 2009-10 initiative which focussed on finalising the stock options analysis.
J	Seek to establish an Academy in North Kensington	Anne Marie Carrie	This is an update on the 2009-10 initiative which focussed on considering options for new secondary provision in the north of the borough.
		Rebecca Matthews	
K	Establish options for the leisure centre in North Kensington	Tot Brill	
		Peter Ramage	

REF.	KEY TASK	LEAD OFFICER	NOTE
L	Review and improve customer services processes within Planning and Borough Development	New PBD ED	

**APPENDIX B: OTHER POSSIBLE NEW VITAL IMPROVEMENTS,
SUGGESTED BY WIDER SENIOR MANAGEMENT COMMUNITY**

REF.	KEY TASK
I	Maintain service quality despite reduced resources
II	Manage and maintain staff morale despite reduced resources
III	Improve our ability to priorities projects and initiatives and to deliver them successfully
IV	Develop greater flexibility and agility in managing and delivering services
V	Make better use of ICT
VI	Communicate more effectively with residents
VII	Agree a new 'democratic contract' with residents

APPENDIX C: INITIATIVES PROPOSED FOR REMOVAL FROM THE VITAL IMPROVEMENTS PROGRAMME

REF.	KEY TASK	LEAD OFFICER	NOTE
5	Finalise Housing Stock Options analysis	Peter Lerner	To be recast
		Laura Munro	
11	Establish a new secondary school in Chelsea	Anne Marie Carrie	Completed
		Sandra Ernstoff	
12	Consider options for new secondary provision in the north of the borough	Anne Marie Carrie	To be recast
		Rebecca Matthews	
13	Deliver the Library transformation programme	Anne Marie Carrie	Well underway
		Jane Battye	
15	Reach a decision on use of the Chelsea Old Town Hall and improve sports facilities	Peter Lerner Tot Brill Nicholas Holgate	Completed
		Michael Flanagan	
17	Revamp and modernise the Exhibition Road and South Kensington streetscape	Tot Brill	Past the tipping point
		Mahmood Siddiqi	
19	Reach an agreement on Brompton Cemetery and draw up an improvement plan	Tot Brill	End-game in train
		Peter Ramage	
22	Sell site A (land adjacent to Holland Park School)	Derek Myers	Achieved
		Nicholas Holgate	
23	Implement Phase One of the 15 per cent management costs savings exercise	All	Achieved
		D.Myers / N.Holgate	

REF.	KEY TASK	LEAD OFFICER	NOTE
24	Secure procurement gains	Nicholas Holgate	Incorporated into broader efficiency gains VI
		Andrew Lee	
25	Build capacity to harvest customer insight and extend customer feedback systems	Derek Myers	First stage completed; follow up dependent on decisions regarding other VIs
		Tony Redpath	
26	Improved website	Nicholas Holgate	New website launched: improvements continue as part of normal duties
		Trevor Ridley	
30	Develop further Children's Trust arrangements	Anne Marie Carrie	Completed
		Ian Elliott	
31	Review and maintain high standard of safeguarding children	Anne Marie Carrie	Work continues with lower profile
		Libby Blake	
32	Review and maintain high standard of safeguarding vulnerable adults	Jean Daintith	Work continues with lower profile
		Stella Baillie	
37	Finalise the Housing Strategy	Jean Daintith	Completed
		Tony Heavey	
38	Update the Property Strategy	Nicholas Holgate	The bulk of the work is complete, but the next draft will await the new Cabinet
		Nicholas Holgate	
39	Reduce sickness absence	All	Achieved
		Tot Brill	

REF.	KEY TASK	LEAD OFFICER	NOTE
40	Respond to economic downturn	Derek Myers	Work continues with lower profile
		Tony Redpath	
41	Manage development opportunities in a recession	Peter Lerner	Work continues with lower profile
		Derek Taylor	
42	Implement recommendations to promote visitor economy	Tot Brill	Work continues with lower profile
		Tot Brill	
45	The Council's response to flooding (including working with Thames Water)	Tot Brill	Achieved
		Tony Putt	