

Key Decision Report

A7

<p>Decision maker and date of Leadership Team meeting or (in the case of individual Lead Member decisions) the earliest date the decision will be taken</p>	<p>Leadership Team 3 June 2020 Forward Plan reference: 05620/20/T/A Portfolio: Cllr Johnny Thalassites, Lead Member, Planning and Transport</p>	 THE ROYAL BOROUGH OF KENSINGTON AND CHELSEA
<p>Report title</p>	<p>Portobello Road Friday Closures</p>	
<p>Reporting officer</p>	<p>Terry Oliver – Director of Cleaner, Greener and Cultural Services</p>	
<p>Key decision</p>	<p>Yes</p>	
<p>Access to information classification</p>	<p>Public</p>	
<p>Wards</p>	<p>Colville, Pembridge and Golborne</p>	

1 EXECUTIVE SUMMARY

- 1.1. Portobello Road Market is one of the most popular attractions in London and received over 100,000 visitors a week, with the highest number of visitors on Saturdays and Fridays. It is also a vital resource for local residents with a wide range of shops and services.
- 1.2. The Covid-19 Pandemic has significantly reduced the number of visitors and stalls currently trading. As lock down and social distancing measures are relaxed it is anticipated the number of stalls and visitors will return to comparable levels over the coming years.
- 1.3. Since 2012, a road closure traffic management order applies to Portobello Road on Saturdays from 10am to 4pm between Westbourne Grove and Cambridge Gardens. This restricts vehicles entering this section of Portobello Road during this time period, with the exception of access to properties via Portobello Road, disabled Blue Badge holders and emergency services.
- 1.4. This report seeks approval to replicate the Saturday road closures on Fridays, as Friday is the second busiest market day.
- 1.5. The report provides details of the consultation and engagement conducted with market traders, local businesses, residents and Councillors on the proposal to close Portobello Road to vehicles on Fridays.
- 1.6. The results of the consultation and engagement broadly support the proposal to apply a traffic management order on Portobello Road on Fridays. Discussions with Portobello and Golborne Market Committee (PGMC), the Market Streets Action Group (MSAG) and Colville Forum agreed with the Friday closure proposals. A consultation survey conducted in late 2018 showed 39% of respondents support the Friday closure of Portobello Road, whilst 20% of respondents didn't support the closure.
- 1.7. In February 2020, a joint letter from Cllr Kemahli and Cllr Thalassites was sent to all traders and businesses on Portobello Road and 4767 households on Portobello Road and adjoining streets. Plus, a three-week statutory traffic management order consultation took place in March 2020 and only four responses were received. Two supported the introduction of the traffic management order and two responses were enquiring about deliveries and resident access.
- 1.8. Based on the successful implementation of the Saturday road closures on Portobello Road and the broad support from the local community, this report seeks the Leadership Team's approval to implement a Traffic Management Order to close Portobello Road to traffic on Fridays as it is on Saturdays.

2 RECOMMENDATIONS

- 2.1 The Leadership Team are recommended to:
- 2.2 Agree that the Director for Transport and Highways, using his delegated powers, makes a traffic management order to close Portobello Road to traffic, except for access to properties via Portobello Road, disabled Blue Badge holders and emergency services, on Fridays from 10am to 4pm between Westbourne Grove and Cambridge Gardens.

3 REASONS FOR DECISION

- 3.1 Friday is the second busiest day of Portobello Market, after Saturday. The closures on Saturday have been successfully implemented since 2012 and increase the appeal and safety of the market.
- 3.2 Therefore, the Council was asked to consider replicating the Saturday closures on a Friday, by market traders, local residents, ward Councillors, the PGMC and MSAG, with the aim to enhance the market and the improve the safety of traders and shoppers on this busy trading day. A petition with 463 signatures was received by the Council's Street Trading Office in February 2019, requesting that the Council close Portobello Road to general traffic on Fridays.
- 3.3 The proposals to create a traffic management order for Portobello Road on Fridays from 10am to 4pm, between Westbourne Grove and Cambridge Gardens was discussed at MSAG, PGMC and Colville Forum meetings in 2018 and 2019 and the Friday traffic management order was broadly supported. The Street Trading consultation conducted in late 2018 which received 681 responses was also broadly supportive of the Friday road closures.
- 3.2 The engagement and consultation results broadly support the introduction of the traffic management order on a Friday and it is felt the car free environment will enhance the safety of the market and improve the overall market experience.

4 BACKGROUND

- 4.1 Portobello Road Market is one of the most popular attractions in London and pre COVID received over 100,000 visitors a week, with the highest number of visitors on Saturdays and Fridays. It is also a vital resource for local residents with a wide range of shops and services.
- 4.2 There are approximately 156 market stalls located between Westbourne Grove and Cambridge Gardens on a Friday.

- 4.3 In 2012, a traffic management order was implemented to close Portobello Road on a Saturday from 10am to 4pm from Westbourne Grove to Cambridge Gardens.
- 4.4 Portobello Road is a one-way street, allowing northbound traffic from Westbourne Grove to Oxford Gardens. The current Saturday traffic management order requires five junctions of Portobello Road to be closed (***See Appendix 1 showing a map of Portobello Road***) at:
- The north-western kerb-line of Lancaster Road
 - The north-western kerb-line of Westbourne Park Road
 - The north-western kerb-line of Blenheim Crescent
 - The north-western kerb-line of Elgin Crescent
 - The north-western kerb-line of Westbourne Grove
- 4.5 Traffic is still allowed to cross Portobello Road at these junctions in east to west and west to east directions.
- 4.6 The traffic management order for Saturday also allows for access of disabled Blue Badge holders, emergency service vehicles and access for local residents or deliveries which require access to properties via the closed section of Portobello Road, these include Alba Place, Hayden's Place, Dunworth Mews, Portobello Court and Vernon Yard.
- 4.7 It is proposed that the Friday traffic management order replicates the above arrangement and facilitates the local access arrangements in 4.6.

5 PROPOSAL AND ISSUES

- 5.1 The proposal is to close Portobello Road to traffic from 10am to 4pm on Fridays between Westbourne Grove and Cambridge Gardens by implementing a traffic management order.
- 5.2 The road closure will restrict vehicle access to this busy market street, enhancing the local environment, improving counter terrorism arrangements, and reducing the potential for road traffic accidents.
- 5.3 Disabled Blue Badge holders, emergency vehicles and a small number of residents or others who need to access their properties via Portobello Road, such as residents living on Alba Place, Hayden's Place, Dunworth Mews, Portobello Court and Vernon Yard will be allowed to drive along Portobello Road.
- 5.4 20% of the respondents from the consultation held in late 2018 did not support the Friday road closure. The main issues highlighted were access issues and impact on deliveries.
- 5.5 Vehicle access on Portobello Road is already impacted by market activity, as the Friday market is very busy with 156 stalls located along it and with sometimes dense crowds of shoppers walking in the middle of the road. This

limits the amount of space for vehicles to safely use Portobello Road and greatly impedes any vehicle travelling along Portobello Road, whether it is for local access, or deliveries.

- 5.5 The proposal for Friday closures addresses the access concerns by replicating access arrangements included in the Saturday traffic management order and as set out above in 5.3.
- 5.6 No objections were received in response to the joint Lead Members' letter sent out to 4767 addresses in January 2020 and from the three-week statutory consultation started in late February 2020. Two queries were received regarding deliveries and ensuring traffic can cross Portobello Road in an east to west direction and there were two letters of support for the road closure.
- 5.7 In response to the two queries above:
 - All road junctions crossing Portobello Road in an east to west and a west to east direction will remain open at all times and will not be impacted by the proposed Friday traffic management order.
 - Deliveries to properties along Portobello Road will be exempt from the traffic management order and can still take place on a Friday. It should be noted that the street is very busy and deliveries should be arranged for outside of the proposed road closure times, where possible.

6.0 OPTIONS AND ANALYSIS

- 6.1 The Council has been discussing the possibility of road closures on Portobello Road on a Friday for a number of years and it has been a regular agenda item at PGMC, MSAG and Colville Forum meetings. The discussions have focused on improving the market environment for traders and shoppers and also improving road safety.
- 6.2 The 2018 public consultation also explored proposals to extend the road closures up to Oxford Gardens and also up to Golborne Road on both Friday and Saturday. Both options were broadly supported by approximately a third of respondents.
- 6.3 Over the next three years major gas works are planned for Portobello Road and discussions with PGMC, MSAG, Colville Forum, residents and businesses will take place around how streetscape improvements could be implemented, once the gas works are completed. This will include looking at options of additional road closures as listed in 6.2 and if more permanent road closure measures are needed.
- 6.4 The traffic management order for Saturday closures was implemented in 2012 and overall seems to be effective. Therefore, it is proposed to replicate this traffic management order on a Friday and avoid any confusion with different times and coverage of the road closures.

7 CONSULTATION AND COMMUNITY ENGAGEMENT

- 7.1 A public consultation was held in November 2018 on a range of street trading topics including road safety and road closures on Portobello Road.
- 7.2 This consultation consisted of both a paper and electronic survey and was launched on 23 November 2018. 10,000 leaflets promoting the online survey were distributed around the areas of the market. 2,100 paper copies were distributed to traders and retailers on Golborne and Portobello Road and immediate side streets. In addition, surveys were delivered to residents on Portobello and Golborne Road and the roads parallel to them. All traders on the markets and under the Westway were also provided a copy of the survey. The survey was also made available in local libraries and the Civic Reception at the Kensington Town Hall. Surveys were also provided to people who engaged in the pop-up consultation stalls on the market.
- 7.3 A total of 681 responses were received (**See Appendix 2 for the consultation findings**). Question 4 of the survey asked for views on the impact a Friday road closure would have. 39% of respondents thought it would have a positive impact, 20% said it would have a negative impact and 39% stated no or little impact.
- 7.4 The detailed “positive impact” responses received cited improved road safety and a more enjoyable atmosphere and environment. The detailed negative impact responses highlighted issues around access for residents, disabled people, deliveries and emergency services as key concerns.
- 7.5 A petition containing 463 signatures was submitted to the Council in February 2019, asking the Council to close Portobello Road to traffic on Fridays.
- 7.6 Friday road closures have been discussed and broadly supported at regular MSAG, PGMC and Colville Forum meetings.
- 7.7 A joint letter from Cllr Kemahli (Lead Member for the Environment, which includes Market Policy) and Cllr Thalassites (Lead Member for Planning and Transport) was sent in late February to 4767 households and businesses along Portobello Road and the adjoining streets, informing them of the Friday closure proposals and the forth-coming Statutory consultation (**See Appendix 3**).
- 7.8 The letter was also sent to Golborne, Colville and Pembridge ward Councillors, all Resident Associations around Portobello Road, Action Disability Kensington and Chelsea, and was hand delivered to Portobello Road traders.
- 7.9 Four responses were received to the Lead Member’s letter. Two responses were supportive of the Friday closures and two were enquiring about access for deliveries and if traffic could still cross Portobello Road in an east to west and west to east direction.
- 7.10 A statutory three-week traffic management order consultation took place from late February to 20 March 2020. This includes a notice in the local

press and installing notices on the street. Two supportive responses were received and no objections.

8 HUMAN RESOURCES AND EQUALITIES IMPLICATIONS

- 8.1 An Equality Impact Assessment (see **Appendix 4**) has been conducted for the implementation of Friday road closures on Portobello Road. The Council believes this does not have an adverse impact or unlawfully discriminates against any protected characteristic. Instead the measures in place still allow disabled Blue Badge holders access and residents who reside on Portobello Road or adjoining streets accessible only via Portobello Road to still drive on Portobello Road. The Council has therefore had regard to its' public sector equality duty contained in Section 149 of the Equality Act 2010.

9 LEGAL IMPLICATIONS

- 9.1 The changes outlined above will be carried out in accordance with The Local Authorities' Traffic Orders (Procedure) (England and Wales) Regulations 1996.

10 FINANCIAL, PROPERTY AND ANY OTHER RESOURCES IMPLICATIONS

- 10.1 Installing temporary road closed signage at relevant junctions is estimated to cost £4,000 per annum and would be met from the Street Trading Account.
- 10.2 A one-off cost of approximately £5,000 would be incurred to write to local residents to inform them of this decision and would be met from the existing departmental communications budget.

Terry Oliver

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Formal clearance requirements for all key decision reports

Cleared by Finance (officer's initials) LV

Cleared by Corporate Finance (officer's initials)

Cleared by Director of Law (officer's initials) LLW

Cleared by Communications & Community Engagement (officer's initials) LH/ AC

Appendices

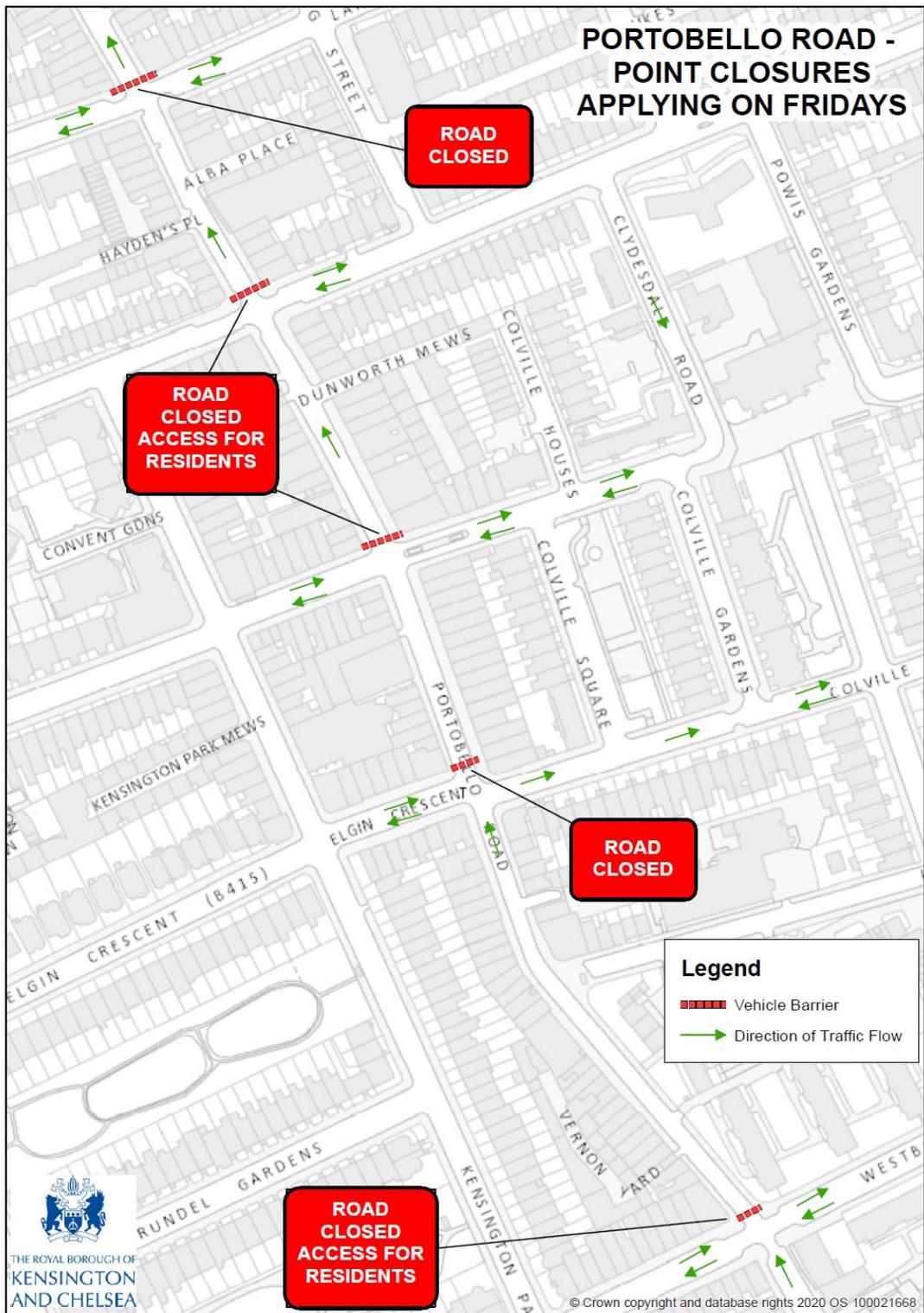
Appendix 1 – Map of Portobello Road showing the closed road junctions

Appendix 2 - Consultation Findings Report – Jan 2019

Appendix 3 – Joint Letter from Lead Members

Appendix 4 – Equalities Impact Assessment

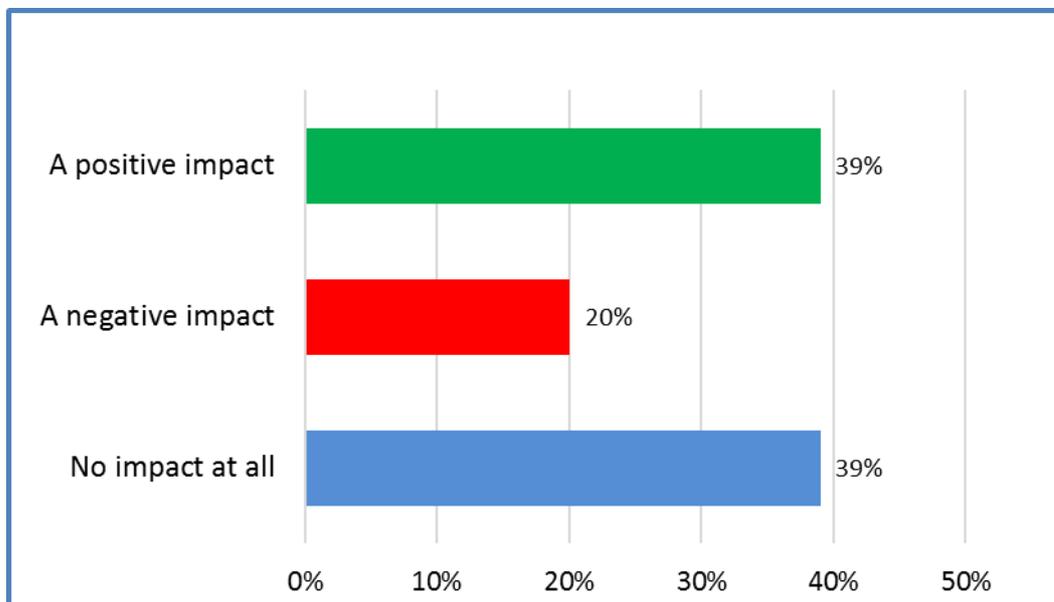
Appendix 1 - Map of Portobello Road showing the closed road junctions



Appendix 2 - Consultation Findings Report, Jan 2019

Survey Results: Improving road safety

- Respondents were asked what the impact on them would be if the closure of Portobello Road between Westbourne Grove and Cambridge Gardens were to be extended to Fridays (operating from 10am to 4pm) under the same conditions as the Saturday closure. 39 per cent indicated that this would have a positive impact whilst the same number of respondents indicated it would have no impact at all.
- A fifth of respondents indicated that the extended road closure timings would have a negative impact (20 per cent).



Q4) If you have any comments about the impact the above road closure would have, please write below? (closure of Portobello Road between Westbourne Grove and Cambridge Gardens to be extended to Fridays)

Comments received

Positive impact of road closure

- A good impact for residents, traders in Portobello market and road as well as the safety for pedestrians, visitors, tourists and locals, easy access to market and enjoyable experience of less traffic accidents.
- As a local resident, I would support Portobello Road being as close to pedestrianised as possible and the streetscape enhanced accordingly.
- As it is with road open it can be dangerous shopping at the market-I think the road should be closed.
- Better closed-safer for all
- Cars squeezing down the road are dangerous
- Closure would make a good impact on the market. At present there are cars, scooters and bikes speeding along Portobello Rd even when there are people at stalls. Often have to watch traffic as some people don't seem to appreciate that Portobello is a market street. Would also be beneficial if the one way system

was policed better! Lots of bicycles are cycled the wrong way down Portobello rd.

- Could you extend this until 6pm? Customer still in the market shopping while traffic allowed to drive in. In the future is going to have accident and someone could be killed.
- e cars on a friday are a nightmare
- Extending the road closure as indicated will improve the appeal of the market, especially to those of us who live locally and prefer to do our shopping on Fridays.
- Firstly good idea - some drivers have an unhealthy attitude when driving through the high street. Secondly, unless in some cases when the weather has been atrocious and not worth staying out it could impact on packing up times. We'd all be competing for the same spaces at the moment it is staggered and works well in terms of the parking and packing away at a reasonable pace. On Saturdays some of the traders can be anal about parking and their right to the space.
- Friday & Saturday closures from 10am to 6pm.
- Friday road closure is essential for safety reasons. Fridays are heavy pedestrian using days; vehicles attempting to drive along Portobello Road cause blockages and progress at a snail's pace.
- Friday trading makes a more quiet and comfortable market experience than Saturday and having mixed use road allows for a balance concentration of market users and regular traffic
- Further to this I think Portobello market should be a paved pedestrian area only (apart from junction crossings) accessible to vehicles of authorized traders only.
- I completely support this proposal. I have seen a lady (tourist) having her foot ran over by a speeding car on a Saturday afternoon, outside Thai Rice (303 Portobello Road) last year. The ambulance had to come and transport her to A&E. The driver at first didn't stop and tried to escape, only to be bravely stopped by market stalls owners. The tourists were extremely shocked and so did the locals and markets stalls owners. Cars do not belong on the market!
- I do not own a car but walk here often and see how unaware visitors are to traffic so believe additional road closures would be beneficial
- I don't drive and use the market a lot as I live just off it. Apart from the vans of stallholders and the private vehicles of the few people living in the various mews off Portobello Road I don't see why people need to drive up Portobello Road when there are plenty of parallel routes (e.g. ladbroke Grove).
- I strongly believe that closure of the Portobello Road on Saturday and Friday should extend until 6pm for safety reasons of the people on the road and for our business. I hope you will take this in consideration since many incidents happened every week., And we don't want some fatal accidents to happen. And will happen seeing every week how some drivers behave, thank you.
- I think it improves safety and makes it more enjoyable.
- I think road closure would be a good idea.
- if it makes the market a safer environment, then I am all for it
- It is dangerous having traffic along the market, especially vans.
- It is very dangerous walking through the market on Fridays with fast traffic weaving its way.
- It is wholly unsafe to have cars coming down Portobello on market days-the road should be shut when the market is operating.
- It would certainly help in the antiques section, the major problem is the lorries/vans.
- It would prevent traffic jams and engine fumes
- It would reduce access to my property. It is also unnecessary. There are few traders on this stretch of road compared to Saturdays and lots of room for visitors to walk in the road and on the pavement.

- It's extremely dangerous having the road open while the market is open on Fridays, despite petitions and requests from traders it's open there have been accidents with pedestrians already.
- I've heard many safety concerns, and residents have often avoided the market because of those concerns. Closure would allay some fears.
- Less traffic pollution the better. Close the roads, buses and pedestrians only.
- Less vans and parking, more stalls on both sides of the road.
- Many of my customers from the Middle East have a driver waiting for them, they carry their bags for them. The cars speeding through the market are very dangerous so traffic calming would be preferable
- market and car do not get together there are alternative roads that cars can use
...
- Market days if the road are open it is cleaner and less worry of any motorists
- More enjoyable atmosphere
- More safer, less stress
- Most local people know to avoid driving down Portobello on Fridays-so this is a good idea
- Not so much pollution onto the vegetables and people.
- On Fridays it would make a big difference because the cars running the street scare not only us traders but the customers as well.
- Road closures increase safety and noise related to traffic, making the market experience more authentic
- Sadly I think for safety reasons we should pedestrianize Portobello Road
- Safer
- Safer for everyone
- Safety for both customers and traders. No cars on Fridays and Saturdays will help trading for both customers and traders.
- Should be
- Some of the drivers are driving carelessly, I have seen too many disgust and distraction from them. I think it would be best not to allow any driver between trading hours.
- The benefit which the market brings to the area outweighs any inconvenience from the road closure
- The closure of the road facilitates the market, which is the key feature of the area and so is positive
- The market needs to provide a safe environment to its visitors. An open road on a Friday is dangerous to both traders and visitors
- The road being open on a busy market day is an accident waiting to happen-lots of people and vehicles-is a recipe for disaster.
- The road closure would have a very positive impact on visitors to Portobello on Friday as there have been comments regarding safety to visitors while looking/buying
- the sheer girth of an average vehicle now is such that any cars attempting to use the Portobello Road while a market is operating is impracticable and dangerous.
- The Sun In Splendour end is so crowded on Saturday, it risks terrorist lorry incidents
- The traffic flow on Portobello is very unsafe and in need of change.
- There have been various accidents on these roads. The roads need to be closed as it is not safe for people walking with children or dogs. Also in autumn/winter when there are less traders, cars, lorries and vans speed up these roads. It also causes a negative aspect on trading. People don't want to stop!
- There is no need for traffic in these roads _deliveries can be made earlier and it would help the pollution in this area which is bad
- Too many cars still struggling alongside the people walking in the street-accidents waiting to happen.
- Traffic issues in the area.

Negative impact of road closure

- As a Blue Badge holder I am already experiencing untold abuse from people when I try to get back home. I feel like a prisoner in my own home due to Saturday closures already and any increase would make matters worse.
- As a resident needs access to my property. Need deliveries. Easy access to the road.
- Congestion along Westbourne Park Road will increase. Already unbearable dangerous traffic causing air pollution and noise pollution to residents.
- Deliveries, traders and access to our property which is already very limited would be further curtailed. We barely cope at present. Our car is within this area in a garage that is rarely accessible.
- Friday is a working day for most of us. Please don't disrupt if further.
- Friday is the one day we can leave to drive to the supermarket or use the car-Saturdays you literally can't leave our road
- Huge negative impact on traffic in the area. People need to get to work/school. Other streets in the area are already way busy on Fridays. Closing the roads would divert traffic to other streets.
- I am a disabled person and I would not be able to park to bring my shopping in
- I am disabled and live on Portobello Court and sometimes have to go out on Fridays in my car. If you close the road I won't be able to go anywhere not even hospital appointments
- I don't feel it's a needed or appropriate option to close the road on Fridays. This is based on the results of Highways research into average driving speeds and the fact that if it ultimately known as hard to get to for locals to shop here, (evident in other boroughs) then this works against the local communities needs for facilities, retail sector and market traders interests. It is a huge shame that this issue of road closures was not linked to Sunday trading as this is a day when many local residents including more young families are seen out and about. If any road closure was envisaged, it should be Sundays to allow safe and fuller use of the markets and shops for the surrounding people especially.
- I have children at the school and nursery and it would affect the journey if I take the car there
- I live in a mews off Portobello so this would cause significant negative impact. I use my car every day at various times.
- I need access to my home on Portobello Road. I feel that Portobello Road is perfectly safe and that drivers and pedestrians interact courteously and responsibly.
- I think closing the roads will have negative impacts on trades as a whole, a managed system of transport would be good.
- Impossible for people with cars
- It can be difficult getting workmen to our area and this will make it more difficult.
- It could have a massive impact. As it stands now living on the area of closure if it's a Saturday I can neither get in or out of my house. Neither can any deliveries-it's already was a massive impact if I am paying to arrange anything on a Saturday.
- It does not stop the market traders parking illegally thus blocking access to the emergency services in event of fire etc. Also the noise pollutions due to some market traders playing extremely loud music. Tourists/market traders littering. If the road is closed off the local residents cannot park their car or get to/from their homes etc. The council should seriously need to consider the loud noise and stress caused by the market days on the local residents' mental health. The council seems more interested in making money from running the markets than the stress the markets caused the local residents.

- It does not work for us to lose access to our home (for us and for deliveries, services etc) on a working day. With road closures we lose 20% of the productive time to function during the week. This is a terrible idea for residents and for business alike!!
- It is currently impossible to journey in our car on Saturdays. We are subjected to abuse when emergencies necessitate us taking our car in on Saturdays.
- It is unfair for residents to not be able to move in and out of their area with ease because of a market that mostly caters to tourists on closure days. Additionally, traders benefit from their profits- there should be some benefit to residents too or at least no hindrances
- It would mean extra traffic on Golborne Road: extra noise: cars beeping horns because of slow traffic, garbage trucks blocking the way...
- It would stop me or strongly hinder me from leaving my home via car.
- Many established regular traders get many sales thru people chatting as they drive past.
- No road closures. It damages other businesses in the area. It's not all about the market. Stop suffocating other businesses.
- Only negative because we live in the mews and sometimes have to drive through the market to get home/leave-which is fine. BUT everyone (the vendors) give us very dirty looks and shout at us. Maybe have a sticker for allowed vehicles for the vendors to look out for.
- Portobello & Golborne Road are communities, not a tourist destination. It should not be "roped off". Local residents should be allowed to circulate freely.
- Portobello Road is busy enough!
- Proposal is not acceptable
- RBCK does not mention what the security and safety reasons are. Making the market on Friday as per Saturday is not a good idea. See above.
- Residents cannot order deliveries of goods, e.g. furniture or white goods on Saturday due to road closure on Portobello Road-Friday would add to the inconvenience-strongly against this.
- Restricts vehicle access to my property so affects deliveries, pick ups, access to my house in my car etc, 1 day is enough.
- The reason for negative is residents need access and stallholders the same
- This is not necessary.
- This should not be closed. The road is a public space and local residents regularly use this road for their domestic and work necessities. Local residents pay their taxes and should benefit across the year - the local traders are merely making business only pastime of the day.
- This would be unfair to local residents
- This would have a huge impact on us. We are constantly using our car, almost daily. No matter what changes you make, residents access would still have to be maintained, as it is currently on Saturdays. Despite signs being present on the road claiming that residents access is permitted on Saturdays, we have been assaulted verbally numerous times and our car has been damaged by angry tourists who think that we are not permitted to drive on the street in and out of our home on Saturdays. We try and avoid this wherever possible as we appreciate the market is busy but sometimes it cannot be helped. Closing roads on Fridays will only exacerbate the issue and cause more conflict between tourists, traders and residents. Any attempt to remove access rights to residents will be met by legal action.
- This would restrict vehicular access to the many properties adjacent to Portobello Road. Longer market trading hours may attract more visitors to the area but this will impact on residents and delivery drivers going about their daily business.

Impact on deliveries and access

- As long as they were still open for emergency services
- Access needs to be possible to residence
- As it's a normal week day access is needed for many reasons, delivery, shopping, picking up goods or deliveries
- consideration must be given to disabled drivers, delivery vehicles and emergency vehicles
- Deliveries, traders and access to our property which is already very limited would be further curtailed. We barely cope at present. Our car is within this area in a garage that is rarely accessible.
- How do residents of Portobello Court get their cars in and out of their flats.
- How will it affect the already congested area?
- I am a disabled person and I would not be able to park to bring my shopping in
- I am disabled and live on Portobello Court and sometimes have to go out on Fridays in my car. If you close the road I won't be able to go anywhere not even hospital appointments
- I have deliveries on Fridays which would not be possible if the road were closed, this would severely interrupt and damage my business.
- I have disabled relatives; I need to bring them to my house by car. When roads are closed this is very difficult and tourists complain/give bad looks.
- I need access to my home on Portobello Road. I feel that Portobello Road is perfectly safe and that drivers and pedestrians interact courteously and responsibly.
- I ride a cycle for business and shopping
- I run business from home. Road closures mean I cannot park outside my house to load/unload my stock etc.
- I ticked "no impact" but deliveries are difficult given I live on Portobello within the closure area. R? to need deliveries but a consideration
- I would support it if access was still allowed for residents and traders with storage facilities within the zone.
- It can be difficult getting workmen to our area and this will make it more difficult.
- It could have a massive impact. As it stands now living on the area of closure if it's a Saturday I can neither get in or out of my house. Neither can any deliveries-it's already a massive impact if I am paying to arrange anything on a Saturday.
- It does not work for us to lose access to our home (for us and for deliveries, services etc) on a working day. With road closures we lose 20% of the productive time to function during the week. This is a terrible idea for residents and for business alike!!
- It would be important to access our garage space, likely when more people are urinating in our mews.
- Need deliveries of goods on Fridays. Closing the road will delay deliveries as cars/vans cannot drive down the road.
- Regular delivery day Friday, would not be able to receive delivery.
- Residents are permitted to drive down Portobello road to access their properties but in practice it is almost impossible to do so. When the market is operating it is extremely difficult for us to arrive at or leave our flat by car, which we often need to do. Any increases in market operating times should be accompanied by a significant reduction in the cost of parking at Portobello Court so that we can arrange alternative parking without additional overall cost.
- Road must stay open for access, deliveries are important for Fridays
- Roads in the area should also help residents and families get about their daily activities as well as support the market traders
- So long as residents can still drive in.
- The reason for negative is residents need access and stallholders the same
- There are many ways to bypass Portobello Road

- These impedes access for residents who need to use their cars to get to work, of us work at weekends!
- This makes access to my house and garage impossible and is unacceptable.
- This should not be closed. The road is a public space and local residents regularly use this road for their domestic and work necessities. Local residents pay their taxes and should benefit across the year - the local traders are merely making business only pastime of the day.
- This would have a huge impact on us. We are constantly using our car, almost daily. No matter what changes you make, residents access would still have to be maintained, as it is currently on Saturdays. Despite signs being present on the road claiming that residents access is permitted on Saturdays, we have been assaulted verbally numerous times and our car has been damaged by angry tourists who think that we are not permitted to drive on the street in and out of our home on Saturdays. We try and avoid this wherever possible as we appreciate the market is busy but sometimes it cannot be helped. Closing roads on Fridays will only exacerbate the issue and cause more conflict between tourists, traders and residents. Any attempt to remove access rights to residents will be met by legal action.
- This would restrict vehicular access to the many properties adjacent to Portobello Road. Longer market trading hours may attract more visitors to the area but this will impact on residents and delivery drivers going about their daily business.
- We can't get into our own street
- While a decrease in mechanised traffic is always really pleasant, I have limited mobility and rely on deliveries and transport pickups. I'm sure I'm not the only resident with those concerns.
- yes we will have no access to our homes

Other

- I am assuming that such closure would not stop road crossing the market to continue to operate; Elgin Crescent, Blenheim Crescent, Westbourne Park Road, Lancaster Road etc.
- I do think bollards should be considered for portobello road when the market is in operation.
- Less customers walk on public footpath therefore our stores are quieter. We have experienced a decrease in customer footfall. Since they walk on the highway. The current scheme on Saturday only benefits market traders as they experience the traffic of people.
- More policing
- Not sure
- Please don't use 'terrorism' as an excuse for anything. Please publish details on what constitutes 'safety and security' and any data to back it up ie RTA's.
- Residents are permitted to drive down Portobello road to access their properties but in practice it is almost impossible to do so. When the market is operating it is extremely difficult for us to arrive at or leave our flat by car, which we often need to do. Any increases in market operating times should be accompanied by a significant reduction in the cost of parking at Portobello Court so that we can arrange alternative parking without additional overall cost.
- Road is closed Fridays then residents would need a NO market Sundays for easy access
- The effect would appear in time, not decided up front.
- The needs and views of residents in this section of the Road or cul-de-sac mews must lead on any decision.

- There are residents we manage ok
- Uber Eats etc/motorcycle delivery staffs congregate on resident parking bays all weekend and are not moved away particularly by E&O on Kensington Park Road

Neutral impact

- A slight impact...people accessing our estate...visitors/friends...
- Apart from residents' access, everybody should be using public transport or walking in this area anyway
- Don't use that area on a weekend.
- I best not give to get carried away about safety? It's a pity to see roads closed, unless for good reasons e.g. Sat. Portobello.
- I have no opinion
- I'm not immediately affected as live on Westbourne Park Road
- Rarely use Portobello Road now because of crowds.

Alternative options to closure

- All I would like to have a one way or preferably completely closed Pembridge Road and Pembridge Villas as the market hours are affecting and effecting us on the above roads severely, especially if trading hours will extend
- The Markets - traders and customers - should have priority over these spaces - road closures to cars should allow for this 'priority' space to be protected - ensuring safety and security to both market traders and customers.
- The obvious solution to increase footfall at Portobello Market is to allow free parking in the streets immediately surrounding the market on the main market day on Saturday.
- This proposal would help safety issues-however due to the fact that many traders close early on Fridays. In the antique section due to the less volume of visitors I would suggest 3pm rather than 4pm as the re-opening time.
- Why not to extend all the way to Golborne Road? It gets dangerous for bypassers, customers and traders. Specially bikes and motorcycles going the wrong way.

Speed limit

- At least control speed-20mph or less
- Bring speed limit down-please! Protect traders and shoppers.
- Passing traffic has bad affect on tourists. Some drivers drive very fast. If they see any tourist passing
- Reduce speed limit to 20mph at all times on Portobello Road

Appendix 3 – Joint Letter from Lead Members



THE ROYAL BOROUGH OF KENSINGTON AND CHELSEA
THE TOWN HALL - KENSINGTON W8 7NX

Councillor Cem Kemahli
Lead Member, Environment
Email: Cllr.Cem.Kemahli@rbkc.gov.uk

Councillor Johnny Thalassites
Lead member, Transport and Planning
Email: Cllr.Johnny.Thalassites@rbkc.gov.uk

Dear Residents, Traders and Businesses,

Portobello Road – Proposal to introduce Friday road closures

As Lead Members who oversee Markets and Transport, we are always looking for ways to make Portobello Market - one of the most vibrant places to visit and explore in the country - a happier, healthier and safer place for the thousands of people who help to make it so special.

That is why we are writing to you about the results of The Council's early 2019 consultation, where over 650 residents, businesses, traders and visitors gave their views on Friday road closures on Portobello Road. Two hundred and sixty-six respondents (39%) agreed, suggesting they would support closing Portobello Road to vehicles on Fridays from 10am to 4pm between Westbourne Grove and Cambridge Gardens, whilst still allowing access for residents and disabled Blue Badge holders. This was roughly twice the number of people who thought such a closure would have a negative impact.

As well as making Portobello Market safer, we think Friday Road Closures could help pedestrians and cyclists get around better, and improve air quality in the area. This would be hugely positive, particularly coming so soon after The Council's 'Vision Carbon Zero', Climate Emergency, declaration.

In proposing this action, we have also taken account of conversations with traders, businesses and residents at the Market Streets Action Group (MSAG), the Portobello and Golborne Management Committee (PGMC) and Colville Forum.

We would now like to progress a Traffic Order that will set in motion a three-week consultation period for this proposed action, where you can let us know your views on the proposed Road Closures. The consultation will be starting at the end of February.

Once the consultation is completed then a final decision on how to progress will be made.

Yours sincerely,

Handwritten signature of Cem Kemahli in blue ink.

Cllr Cem Kemahli, Lead Member, Environment

Handwritten signature of Johnny Thalassites in blue ink.

Cllr Johnny Thalassites, Lead Member, Transport and Planning

Appendix 4- Equalities Impact Assessment (see separate document)