

Addendum – A7 Contract Award for Generic Floating Resettlement Support Service for Residents Affected by Grenfell (KD05107/17/K/AB)

4. BACKGROUND

4.10 This contract will be monitored against the performance management framework as delivering a service that recognises and responds appropriately to the high quality standard, such quality of staff, staff continuity, service delivery and responsiveness.

6. OPTIONS

6.4 The Council's Procurement officer advised that the option 3 of one-year contract will be less subject to a legal challenge from other support providers. However, upon balance, it is important to consider the consistency and stability to provide the support to residents, many of whom are traumatised by this tragedy. The most compelling option is therefore to award the contract to Family Mosaic Housing for the provision of a floating support service for two years, subject to satisfactory performance.