

**THE ROYAL BOROUGH OF KENSINGTON AND CHELSEA
REGULATION AND ENFORCEMENT REVIEW COMMITTEE**

25 February 2015

**JOINT REPORT BY THE DIRECTOR FOR CLEANER, GREENER, AND CULTURAL
SERVICES, AND THE DIRECTOR FOR SAFER NEIGHBOURHOODS
QUARTERLY PERFORMANCE MONITORING: OCTOBER - DECEMBER 2014**

The purpose of this report is to inform Members about the performance of the Street Scene Enforcement, CCTV, and Parks Police Services.

FOR INFORMATION

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1. WASTE & STREET SCENE ENFORCEMENT

1.1 Data

This section provides information on the volume of enforcement activity undertaken in the last five quarters by the Waste Management enforcement teams.

1.2 Littering and fly tipping offences

Table 1 covers 'black bag', litter and waste offences and is broken down into those actions that were taken against traders and those that were taken against private individuals. The vast majority of litter offences are dealt with through FPNs rather than prosecutions.

Table 1:

Action Taken		Oct-Dec 2013	Jan- Mar 2014	Apr-Jun 2014	Jul- Sept 2014	Oct - Dec 2014
Warnings & Advice		103	134	135	226	209
FPNs Issued	Trade	12	7	9	9	11
	Paid	11	4	9	8	10
	Income	£ 1000	£ 430	£ 940	£ 850	£ 980
	Domestic	45	54	12	37	41
	Paid	32	40	11	32	28
	Income	£ 2560	£ 3200	£ 960	£ 2560	£ 2240
Prosecution Reports	Trade	0	0	0	0	0
	Domestic	1	0	3	1	0
Total Actions		161	195	159	272	261

Over the past quarter the number of advice and warning actions taken by the Contracts and Enforcement Team have increased substantially compared to the same time last year. This activity is when officers do not have sufficient evidence to take legal action or there are mitigating circumstances. FPN numbers remain consistent.

A 3 to 6 month project focusing on waste dumping has commenced in the Earl's Court Ward from 11 February 2015. Officers are working with SITA to monitor the rubbish dumping levels and will report results through the Cabinet Member in the summer.

1.3 Highway Offences

Table 2 covers highway and street trading offences. It shows the number of warnings and advice given in each quarter and the number of FPNs issued.

Table 2 – Highway offences

Action Taken	Oct-Dec 2013	Jan-Mar 2014	Apr-Jun 2014	Jul- Sept 2014	Oct – Dec 2014
Warnings & Advice	65	31	91	96	85
FPNs:					
Issued	94	74	52	82	65
Paid	91	74	47	81	64
Income	£9,190	£7,400	£4,700	£8,100	£6360
Total Actions	159	105	143	178	150

The Contracts and Enforcement Team has continued its pressure on the bad practices at some building sites across the borough. Officers have been focusing on identifying and educating at new sites as they are found, to ensure that they comply with the borough's requirements and cause as little disruption to our residents as possible.

1.4 Tables and Chairs

Table 3 – Tables & Chairs

Action	Oct-Dec 2013	Jan-Mar 2014	Apr-Jun 2014	Jul- Sept 2014	Oct – Dec 2014
Total visits	1429	1425	1431	831	1481
Investigations	44	32	23	11	23
Advice	3	3	6	5	6
Warnings	31	22	14	6	16
Referred to committee	10	7	3	0	1

The team has reviewed its regular monitoring of both licensed and unlicensed tables and chairs following the team's reshuffle in the previous quarter. This means that officers have shifted focus more towards other street scene issues, albeit they still undertake tables and chairs inspections. Nonetheless, it is reassuring that officer activity has resulted in the number of infringements being

lower than a year ago. Officers will continue to monitor the situation and further reviews will be conducted if problems with tables and chairs escalate.

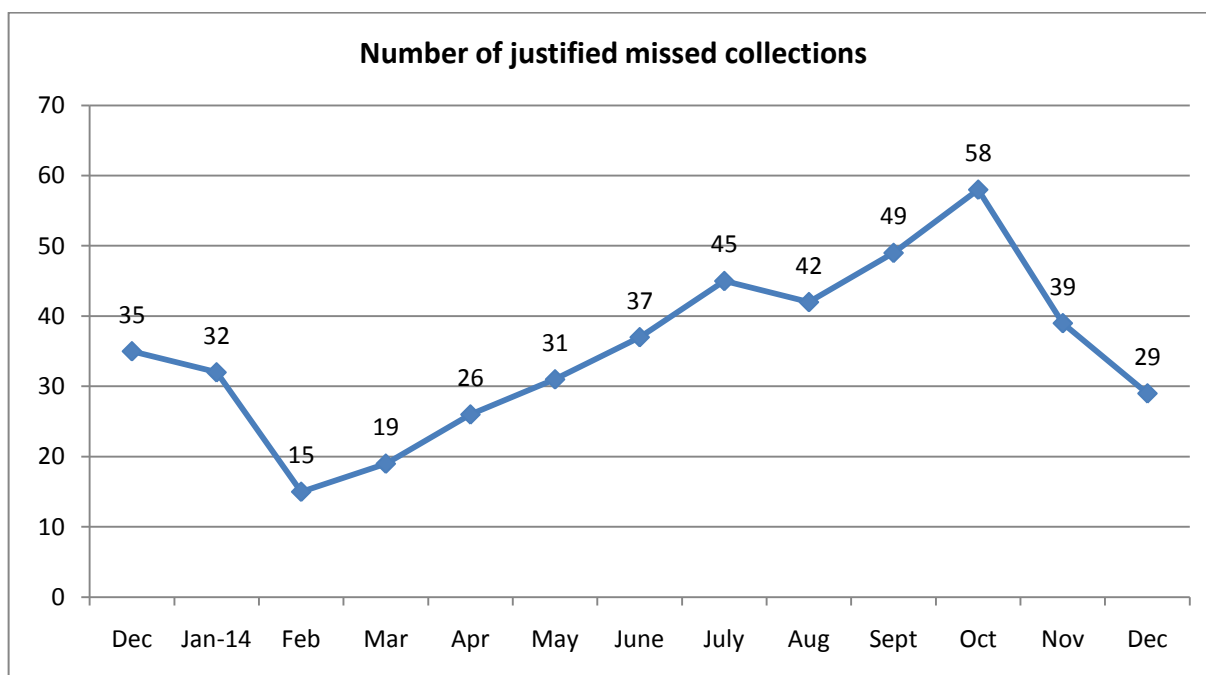
1.5 A-Boards

Table 4 – A-boards

Action	Oct-Dec 2013	Jan-Mar 2014	Apr-Jun 2014	Jul- Sept 2014	Oct – Dec 2014
Advice	6	2	3	5	4
Investigations	0	3	5	7	8
Warnings	1	3	6	2	0
FPN	0	0	0	0	0
Prosecution Report	0	0	0	0	0
Total	7	8	14	14	12

The investigation and management of A-Boards on the public highway remains consistent, with the number of actions being slightly less than the previous quarter.

1.6 Missed waste collections



The number of missed collections has reduced to the lowest level for 7 months and is lower than the same period last year. This is mainly owing to the SITA restructure settling in.

2.0 SAFER NEIGHBOURHOODS

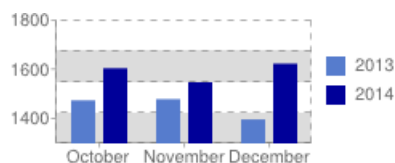
Parks Police – Problem Solving and Enforcement

- 2.1 The Bi-Borough Parks Police Service was formed on 1 April 2013, following in the footsteps of the RBKC Parks Police Service and the LBHF Parks Constabulary. The Service now patrols almost 90 parks and open spaces across both boroughs, together with four out of borough cemeteries. The new service operates between 0700 and 2300 in summer and 0700 and 2200 hours in winter.
- 2.2 A move to a new base for all staff has been agreed. All staff will move to The Stable Yard once renovations and conversions have been carried out. This is likely to be at the end of February 2015. Our long awaited electric van is due for delivery in February. Two old vehicles can be returned and this will lead to cost savings and an improvement in our carbon footprint during 2015.
- 2.3 Customer satisfaction – A quarterly dip check is made of members of the public who had cause to use our services. In the 2 years these checks have been made our customer satisfaction rate continues to exceed 95%.

2.4 Incidents and Park Patrols (RBKC)

Incident	QTR 3 Oct-Dec 2013	QTR 4 Jan-Mar 2014	QTR 1 Apr-Jun 2014	QTR 2 Jul-Sept 2014	QTR 3 Oct-Dec 2014
Anti-Social Behaviour	41	20	43	46	52
Animals	10	2	5	6	18
Assaults	0	3	3	4	3
Arrests	1	0	6	2	4
Breach of Byelaw	39	20	33	42	41
Crime Reports	10	2	1	5	11
Dog related	32	11	16	13	26
Health & Safety	12	8	13	25	19
Homeless	64	39	51	74	102
Missing Person / Child	6	6	13	5	
Drugs	0	7	21	29	16
Vehicle Related	13	2	15	7	15
Other	14	3	22	32	40

MPS Crime Statistics
RBKC area



2.5 Park Patrol Visits

Holland Park	545
St. Lukes Gardens	116
Dovehouse Green	88
Kensington Memorial Park	64
Avondale Park	38
Cremorne Gardens	61
Little Wormwood Scrubs	55
Westfield Park	59
Emslie Horniman	52
Tavistock Crescent	49
Cemeteries	53
Redcliffe Square Gardens	30
Athlone Gardens	12
All other RBKC Parks & Cemeteries	1734
Total:	2956

2.6 The number of homeless persons frequenting Kings Road, Dovehouse Green, Yalta Gardens and St. Lukes Gardens remained high but consistent during October and November, but tailed off in December as a number returned to their homeland for Christmas. Patrols continued to visit the area on a daily basis to deter anti-social behaviour.

2.7 The Metropolitan Police Borough Tasking Team commenced operations in the New Year and has gradually increased their strength which will culminate in a team of one Inspector, four Sergeants and thirty five Constables by April 2015. A weekly tasking meeting agrees their deployment and Parks Police attend that meeting and can request their assistance if needed. Liaison between our teams is very good and the supply of intelligence from the MPS has increased considerably.

2.8 Savings of around £60K have to be found from the Parks Police budget by April. These savings have been mitigated by the move to the single base and improved efficiencies and joint working. All outgoing and incoming patrols of LBHF Parks will have to transit through RBKC thus increasing our public visibility.

CCTV

2.9 The improved CCTV system is proving to get results – 4 people were arrested in the period that would not have been if it was not for the CCTV operators' proactive work.

2.10 This included a male suspected of carrying a firearm, drunk and disorderly behaviour and fighting. 21 arrests were also made by the police that were assisted by the CCTV operators.

2.11 The weekly tasking meetings are bringing better intelligence about the issues in the Borough and as the new Community Policing Team reaches full strength I fully expect the results from the CCTV operators to increase.

2.12 The service is also looking to expand the CCTV system into the Notting Hill Gate area. This is a very busy area that attracts many visitors and tourists which in turn attracts diverse criminal activity. The CCTV system design will be specifically purposed to deal with the problems in the area, making it a safer area to live and visit.

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Background papers:

No background papers were used in the preparation of this report.

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