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| **Important information** | C:\Users\lcurtis\AppData\Local\Temp\vmware-lcurtis\VMwareDnD\04961370\videos_broadcast_footage.pngC:\Users\lcurtis\AppData\Local\Temp\vmware-lcurtis\VMwareDnD\04961370\Phone.pngC:\Users\lcurtis\AppData\Local\Temp\vmware-lcurtis\VMwareDnD\04961370\Write.pngC:\Users\lcurtis\AppData\Local\Temp\vmware-lcurtis\VMwareDnD\859f9069\Bill1.png  **Our ref** BB968577  0800 316 9800  **consultations@thameswater.co.uk**  **thameswater.co.uk/counterscreek** |
| Thames Water customer |

January 2016

**Counters Creek storm relief sewer – project update January 2016**

Dear Resident

I am writing to update you on our proposals to construct a new storm relief sewer which will reduce the risk of sewer flooding to over 1,700 basement properties in the London Borough of Hammersmith and Fulham and the Royal Borough of Kensington and Chelsea.

On Tuesday 12th January we will begin phase 2 of our consultation process which will run for twelve weeks until Tuesday 5th April 2016. We will be holding local drop-in sessions (details below) where you can find out more information on our preferred selection of construction sites which we would like to include in our planning applications to the London Borough of Hammersmith and Fulham and Royal Borough of Kensington and Chelsea.

Following conclusion of the planned drop-in sessions we will continue to consult with the public via residents associations, local forums and local media and will arrange further drop-ins if required. The details of these will be publicised.

To construct this sewer we need five construction sites. To date we have assessed over 250 sites and have sought feedback on 16 potential sites, with our most recent phase of public engagement ending on Monday 14 December 2015. Since we began discussions about these sites, we have received formal feedback from hundreds of local residents, businesses, political representatives and other interested parties.

We are now in the process of compiling this information into a detailed report that sets out the points raised and our responses to this feedback. We will make this report available on our website shortly before we start of our phase 2 consultation.

**The five preferred sites to construct the storm relief sewer are as follows:**

Cremorne Wharf Depot, Lots Road, Chelsea

Land adjacent to Talgarth Road and Trevanion Road, Hammersmith

Maclise Road car park and woodland adjacent to Kensington Olympia Station

Holland Villas Road at its junction with Lower Addison Gardens

The car park at Tesco Superstore, Shepherd’s Bush Road.

We will now not be consulting on any of the other sites which were included in our phase 1 consultations and these are no longer being investigated as potential construction sites.

**What happens next?**

Local drop-in sessions for each preferred construction site will be held on the following dates:

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| Mon 25 Jan | 5pm - 8pm | Cardinal Vaughan Memorial School, 89 Addison Road, W14 8BZ |
| Thurs 28 Jan | 4.30pm - 7pm | Masbro Centre, 87 Masbro Road, W14 0LR - entrance from Milson Road |
| Sat 30 Jan | 10am - 1pm | Chelsea Academy, Lots Road, Chelsea, SW10 0AB |
| Mon 1 Feb | 2.30pm - 5pm | Avonmore Library, 7 North End Crescent, West Kensington, W14 8GT |
| Sat 6 Feb | 10am - 1pm | Tesco Superstore, 180 Shepherd's Bush Road, W6 7NL |
| Tues 9 Feb | 5pm - 8pm | Café Continenté, 62 North End Road, West Kensington, W14 9EP |
| Fri 12 Feb | 12pm - 3pm | Tesco Superstore, 180 Shepherd's Bush Road, W6 7NL |
| Sat 13 Feb | 10am - 1pm | Cardinal Vaughan Memorial School, 89 Addison Road, W14 8BZ |
| Tues 16 Feb | 11am - 2pm | Masbro Centre, 87 Masbro Road, W14 0LR - entrance from Milson Road |
| Thurs 18 Feb | 2pm - 5pm | Chelsea Theatre, 7 World's End Place, King's Road, SW10 0DR |
| Sat 20 Feb | 1.30pm - 4.30pm | Lytton Residents' Hall, Lytton Estate, North End Crescent, West Kensington, W14 8TE |
| Mon 22 Feb | 4pm - 6.30pm | Tesco Superstore, 180 Shepherd's Bush Road, W6 7NL |
| Tues 23 Feb | 5.30pm - 8pm | Chelsea Academy, Lots Road, Chelsea, SW10 0AB |
| Fri 26 Feb | 5pm - 8pm | Cardinal Vaughan Memorial School, 89 Addison Road, W14 8BZ |
| Sat 27 Feb | 10am - 1pm | Masbro Centre, 87 Masbro Road, W14 0LR - entrance from Milson Road |

Following the closure of this final consultation we will review all the feedback we have received and publish a report on our website summarising the comments and how we have taken this feedback into account. The feedback reports on our phase 1 and phase 2 consultations will be submitted in the supporting documentation with our planning applications in mid-2016.

Further public consultations will be held by the local planning authorities during their consideration of our planning applications. These consultations will give local residents an additional opportunity to have their say on our proposals before a decision is taken on the applications.

We are hoping to obtain a decision from the two local planning authorities in late 2016. Subject to gaining planning permission, we are proposing that some early work to prepare sites will begin in late 2016 with main construction beginning in 2017.

If you have any questions about the project please get in touch with us at consultations@thameswater.co.uk or phone us on 0800 316 9800 (select option 2 and quote reference number BB968577). We will take note of your query and a member of the project team will phone you back.

Yours sincerely



Martin Bennett

Project Director – Counters Creek