Your Shout
June 2016
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1. INTRODUCTION

This Statement of Community Involvement has been compiled by specialist community consultation group Your Shout, part of Thorncliffe, on behalf of Workspace 14 Ltd (the Applicant).

This report supports a planning application for the retention and extension of the existing Pall Mall Deposit buildings, providing high quality office and studio space and offering much needed employment potential.

The project will provide 22 new B1 office/studio units, totalling approximately 1,400m2 (GIA). The new office space will be accommodated within single roof top extensions to each of the existing buildings and a 4 storey extension in what is currently the carpark.

The ground floor of Block C will be reconfigured, with 2 of the existing units combined to provide a large flexible unit of approximately 320m2 for B1/D2 use.

Minor demolition work, including that of the cottage building, will take place to make way for the proposed extensions.

Amenity spaces are provided in the form of private roof terraces accessed from many of the new units and a communal landscaped courtyard, which has the added benefit of improving the visual amenity of the neighbouring residential development.

This report details the public consultation the Applicant has undertaken in order to inform the evolution of the proposals. Consultation has been carried out in accordance with national and regional policies, as set out in the following section of this report, and exceeds the requirements of the Royal Borough of Kensington and Chelsea's current Statement of Community Involvement (adopted 2013).

Your Shout has also signed up to the Consultation Institute Charter, which sets out the best-practice principles for consultation. A copy of the charter can be found at www.consultationinstitute.org.

The key aims of the pre-application stage of public consultation, which this report documents, were:

1. To inform local residents, businesses, councillors and other stakeholders about the redevelopment aspirations for the site.
2. To gain a full understanding of local views of the proposals, engage with the local and wider community throughout the design development stage, and use these views to identify concerns and opportunities, and where possible inform the evolving final proposals.
3. To demonstrate how the Applicant has responded to the issues raised by the community and stakeholders and identify how changes have been made to the proposals to address them.

In addition, this report demonstrates the Applicant’s continued commitment towards consultation and engagement throughout the statutory planning process.
2. POLICY FRAMEWORK

National Context

Pre-application consultation has long been seen as a positive process and a key part of ensuring local communities have a say in proposed developments. Many large scale planning applications are the subject of extensive pre-application consultation as a matter of course.

However, prior to the Localism Act 2011, there was no legal requirement for applicants to undertake any pre-application consultation with communities nearby.

The Localism Act 2011 introduced “a new requirement for developers to consult local communities before submitting planning applications for certain developments. This gives local people a chance to comment when there is still genuine scope to make changes to proposals... to further strengthen the role of local communities in planning.” (A plain English guide to the Localism Act, p.13)

This amends the Town and Country Planning Act 1990 and creates several obligations for potential applicants. There is a requirement to carry out pre-application consultation for all “large scale major applications”, and applicants must:

- Publicise the proposal and consult with residents in the vicinity of the site concerned.
- Give local people a chance to comment when there is still genuine scope to make changes to proposals.
- Have regard to the local planning authority about local good practice.
- Take account of responses to the consultation.

The Town and Country Planning (Development Management Procedure) (England) Order 2015 defines “major development” as involving any one or more of the following:

a) The provision of dwelling houses where—
   (i) the number of dwelling houses to be provided is 10 or more; or
   (ii) the development is to be carried out on a site having an area of 0.5 hectares or more and it is not known whether the development falls within sub-paragraph (c)(i).

b) The provision of a building or buildings where the floor space to be created by the development is 1,000 square metres or more; or

c) Development carried out on a site having an area of 1 hectare or more.

However, it is best practice to consult stakeholders and the local community on all significant developments before a planning application is submitted.

Additionally the Government has used the Localism Act 2011 to clarify the rules on ‘predetermination’. Previously in some cases councillors were warned off doing such things as campaigning, talking with constituents, or publicly expressing views on local issues, for fear of being accused of bias or facing legal challenge. The Localism Act 2011 makes it clear that it is proper for councillors to play an active part in discussions on developments prior to submission of a planning application, and that they should not be liable to legal challenge as a result. This will help them better represent their constituents and influence the development proposed.

The National Planning Policy Framework (NPPF), published in March 2012, says that local planning authorities should work proactively with applicants to secure developments that improve the
economic, social and environmental conditions of the area. The NPPF adds that “early engagement has significant potential to improve the efficiency and effectiveness of the planning application system for all parties.” (NPPF, p. 45, 118)

Regional (London) Context

The Mayor of London’s ‘London Plan’ (adopted March 2015), does not directly advise on how developers should engage with local communities about proposed development. However, several sections relate to the principle of involving both residential and business communities in new development.

8.2 “The Mayor recognises the complexities of delivering new development in London, with a wide range of organisational, infrastructure and other issues that have to be considered. The most effective way of achieving delivery is to work together in a collaborative manner towards agreed goals. The Mayor is committed to engagement with all groups and individuals concerned with planning for London, including:

- Government from national to local level.
- Other public bodies/agencies.
- Private businesses and trade/representative bodies.
- Voluntary and community sector groups.

8.4 The Mayor will work with boroughs, other agencies with planning responsibilities, enterprises and their organisations and other stakeholders to ensure that planning decisions are taken as close as to the communities and interests they affect, and in as inclusive a way, as is appropriate having regard to the planning system and the nature of the decision concerned. He recognises that community and voluntary groups, local business organisations and other interest groups have particular contributions to make to planning decisions, plans and strategies to shape neighbourhoods (see Policy 7.1 and paragraph 7.6) and will support their involvement. He will also consider what guidance and support it would be appropriate for him to offer to aid neighbourhood planning.

8.5 In the same way, the Mayor supports approaches to planning, regeneration and development that harness the knowledge, commitment and enthusiasm of local communities, enterprises and other groups. In particular, he will encourage use of tools such community land trusts, which enable communities to shape their own neighbourhoods through the management and development of land and other assets (including those transferred from public sector organisations). He recognises the importance of development trusts, other community organisations and local business partnerships and bodies in helping to shape and develop neighbourhoods, sometimes in ways that the public sector cannot.”
Local Context

RB Kensington and Chelsea Statement of Community Involvement (adopted 2013)

The council advises applicants to have early discussions with their neighbours or other affected parties so it is easier to hear their views before the proposal is finalised.

Relevant sections from RB Kensington and Chelsea’s SCI:

“Preapplication: 2.8 This is the stage before a planning application is submitted, when the applicant is drawing up their proposal. There is no requirement for the applicant to consult neighbours or other parties who may be affected at this stage. However, the Council advises applicants to have early discussions with neighbours and other interested people because it is easier it is to accommodate their views before a scheme is finalised. Comments made at this stage may well avoid objections being received when the application is submitted: people do not like to be invited to comment when it seems that the decisions have already been made.

2.9 The Council cannot require that this pre-application dialogue takes place. At this stage the responsibility is with the applicant to give opportunities for people to be involved. However, the Council strongly encourages the applicant to talk to neighbours and other people who may be interested in the proposal and to take account of their views wherever possible.

2.12 The first opportunity for involvement is when those who intend to submit a planning application talk to their neighbours and other people who might be affected. It is the responsibility of the applicant to involve people at this pre-application stage: it is not the responsibility of the Council, nor can the Council insist that it takes place.

2.13 The applicant needs to decide whether to invite comments, who to invite, and how they will let people know. However, if neighbours hear that a householder is considering works, they may wish to take the initiative in approaching their neighbour to ask about his or her plans.

2.14 Comments should be made to the applicant. The applicant needs to decide whether comments can be verbal or should be in writing, and how long they give for comments. It is, however, advisable to follow up any conversations in writing, to the applicant.

2.16 The Council advises applicants to include information on the comments they have received, and how they have responded to them, as part of their planning application. The Council cannot, however, require the applicant to do this.”
3. SUMMARY OF PROPOSED APPLICATION

The current site

The existing Pall Mall Deposit buildings are located at 124-128 Barlby Road, W10, along the Northern edge of the Royal Borough of Kensington and Chelsea (RBKC). The three blocks (A,B&C) currently provide 49,000 sq ft of office and studio space and are home to 66 small businesses.

The proposals

The proposal includes retention and extension of the existing Pall Mall Deposit buildings, providing high quality office and studio space and offering much needed employment potential.

The project will provide 22 new B1 office/studio units, totalling approximately 1,400m² (GIA). The new office space will be accommodated within single roof top extensions to each of the existing buildings and a 4 storey extension in what is currently the carpark.

The ground floor of Block C will be reconfigured, with 2 of the existing units combined to provide a large flexible unit of approximately 320m² for B1/D2 use.

Minor demolition work, including that of the cottage building, will take place to make way for the proposed extensions.

Amenity spaces are provided in the form of private roof terraces accessed from many of the new units and a communal landscaped courtyard, which has the added benefit of improving the visual amenity of the neighbouring residential development.
4. THE CONSULTATION PROCESS

The consultation process for this scheme exceeds the requirements of the Council’s Statement of Community Involvement.

Specifically, we have:

1. Made sure the consultation takes place as early as practically possible in the design development process, and is therefore ‘front-loaded’.
2. Conducted appropriate engagement that fits the community’s needs.
3. Conducted an accessible and visible exhibition.
4. Used Plain English and adequate response mechanisms.
5. Explained clearly what the scope of the consultation is, and what can and cannot be changed.
6. Analysed the results from the consultation objectively.
7. Publicised collective responses, with due regard to the Data Protection Act.
8. Summarised how these responses have affected the proposals.
9. Ensured feed-back, analysis and our response is available to the public and consultation participants.

Pre-application discussions with individuals and groups

Prior to the public exhibition, we identified the community groups and other key stakeholders in the area of the application site, and built up a List of Stakeholders. We contacted individuals and community groups to invite them to the public exhibition, offer further information and to make them aware that we were happy to meet with them at a time of their convenience.

The community groups we contacted include:

- Baraka Community Association
- Dalgarno Neighbourhood Trust
- Golborne Forum
- Kensington Society
- Second Half Centre
- St Charles NHS Urgent Care Centre
- Westway Development Trust
- StQW Neighbourhood Forum
- St Helens Residents’ Association

We will continue to maintain contact with these individuals and groups as the planning application progresses.
Publicising the consultation

We publicised the consultation to the residential units surrounding the Site by distributing an invitation letter. The objective of the leaflet was to invite the local community to the public exhibition, to communicate information about the scheme, and to seek feedback from those not able to attend the public exhibition. We distributed approximately 500 copies of the letter, which were distributed by our in-house team to ensure correct delivery. The letter was delivered to all homes and businesses in the area highlighted in the map below. A copy of this leaflet is available in Appendix 1.

![Map of the area](image)

Invitations were also sent to the following councillors:

**RB Kensington and Chelsea councillors representing Dalgarno ward**
- Cllr Pat Healy
- Cllr Robert Thompson

**Members of the RB Kensington and Chelsea’s Planning Committee**
- Cllr Eve Allison
- Cllr Mohammed Bakhtiar
Members of RB Kensington and Chelsea’s Executive

- Cllr Timothy Coleridge

Conducting a visible and accessible public exhibition

The public exhibition took place on-site (Pall Mall Deposit) on 18 April 2016 between 2.00pm and 8.00pm, with over 50 people attending.

The times and date of the exhibition were chosen to encourage the maximum number of people to attend the exhibition, including those in full-time employment and those with parental responsibilities. We ensured the exhibition date did not fall on any locally observed religious or cultural festivals. We kept the exhibition open beyond its advertised hours to allow those attendants still present at 8.00pm to gain full benefit from the exhibition.

The venue was accessible to people with limited mobility. Play materials were available at the exhibition for young children.

Posters were placed at the entrance of the exhibition so people could easily find it. Visitors had the opportunity to view eight display panels containing details of the scheme, including site layout and details of the proposed development. A copy of the display panels is available in Appendix 2. Members of the project team were available to answer any questions visitors had about the plans and wore name badges to identify themselves. Representatives from each of the Applicant, the architect, the planning consultant, the traffic consultant and Your Shout were present throughout the exhibition.

Visitors were encouraged to fill out a questionnaire during the public exhibition and some attendees also took the form away with them to fill in at home and return via Freepost. A copy of this form is available in Appendix 3.
Using appropriate response channels

We have maintained, and continue to maintain, several response mechanisms for the local community and stakeholders to give their feedback and comments about the scheme, including:

- A Freephone number, staffed during office hours: 0800 458 6976
- A bespoke email address: pallmalldeposit@yourshout.org

The feedback form contained information on how the responses provided would be used, which read as follows:

“Data will only be held by Your Shout and Workspace and a summary may be sent to the council. By giving us your details, you authorise us to send periodic updates about this site. If you would rather not receive any information about this development, please tick this box:”

Quantitative and qualitative response mechanisms

The consultation included questions which allowed us to assess the response in a quantitative way.

The qualitative response was gathered from listening to individuals and groups in meetings, on the Freephone hotline, and at the public exhibition.

The feedback form asked for written comments about the scheme and the email service also gave an opportunity for people to send in written comments.

The quantitative and qualitative comments have been recorded and analysed objectively by team members from Your Shout.

Feeding-back to participants and the wider community, and opportunities for continuing involvement

One of the main objectives of this Statement of Community Involvement is to help record individual and collective responses to the proposals and how these responses have affected our proposals.

This report also allows us to feed back this information, in a more readily digestible form to the local community, respondents, other stakeholders and councillors.

This Statement of Community Involvement will be made available, alongside other planning documents, as part of the planning submission to RB Kensington and Chelsea.

The Freephone, Freepost, email address and website will all be maintained until the planning application is determined by the local planning authority.

We remain committed to keeping in touch with local groups, individuals and all those that have participated throughout this consultation exercise. We will be available to meet consultees again as appropriate.
5. THE RESPONSE TO THE CONSULTATION

50 people attended the exhibition with 38 of them signing in. 22 people provided feedback on the day with 22 sending in comments via Freepost. Some people were both residents and tenants.

The exhibition comment cards included two questions which have allowed us to record feedback in a quantitative way:

<table>
<thead>
<tr>
<th>Do you support the redevelopment of the Pall Mall Deposit site?</th>
</tr>
</thead>
<tbody>
<tr>
<td>Yes</td>
</tr>
<tr>
<td>-----</td>
</tr>
<tr>
<td>6</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Are you a resident or tenant of Workspace?</th>
</tr>
</thead>
<tbody>
<tr>
<td>Resident</td>
</tr>
<tr>
<td>----------</td>
</tr>
<tr>
<td>9</td>
</tr>
</tbody>
</table>

We have plotted a map, using Batchgeo, to show the approximate addresses given by people who responded to the consultation.
Qualitative response

People who attended the exhibition, recipients of the leaflet and other local residents had the opportunity to provide qualitative responses to our consultation. These responses have been collected and collated and this will continue throughout the application process. A total of 11 people submitted comments and these are transcribed verbatim in Appendix 4. The applicant’s response to feedback received is outlined below.

The applicant’s response to consultation feedback

Since undertaking the public consultation, and in light of feedback received during the consultation process, the applicant has made a number of changes to the scheme:

- The terrace originally proposed at the fourth floor level of the extension to Block C has been omitted. This will help to reduce the possibility of noise impact on neighbours.

- A number of consultee comments related to the potential for noise and other disturbance as a result of the construction process. Construction traffic movements will be restricted to take place between the hours of 09.30 and 15.00, thereby avoiding Barlby Primary School’s start time and finish times. Further details are included in the accompanying Construction Traffic Management Plan.

- The proposed glazing at fourth floor level extension to Block C has been amended to patinated metal cladding, replicating the set-back extensions on the fifth floor levels of Blocks A, B and C.
6. SUMMARY AND CONTINUED CONSULTATION

The Applicant has undertaken public consultation to ensure local stakeholders have had an opportunity to comment on the emerging proposals in advance of submission.

A list of key stakeholders has been put together to ensure that all interested parties have been kept informed of the plans and given a chance to ask questions and give feedback. This list included, but was not limited to, stakeholder groups that were suggested by RB Kensington and Chelsea planning officers. Where information has been requested, it has been supplied in an easy to understand way.

The applicant held a public exhibition of the proposals on 18 April, in line with RB Kensington and Chelsea’s SCI. The public exhibitions were well advertised with the delivery of information leaflets to the local area. Key stakeholders and councillors were notified with an email invitation. In total, 50 attended to view the plans in person.

The public exhibitions consisted of information panels that gave a clear indication of the proposals. Members of the Applicant’s professional team were in attendance to answer any questions. A wide variety of ways to respond to the public consultation were available. Feedback could be given by using the Feedback form, Freephone number, a freepost address and a dedicated email address.

The key local stakeholders and councillors were contacted prior to the public exhibitions and have been given the chance to engage since.

The response to the consultation has been mixed: of the 50 people who attended, 22 completed comment cards. Six respondents indicated that they support the redevelopment, four people indicated they do not support the redevelopment and nine respondents ticked ‘not sure’.

Detailed feedback received during the consultation (both written and verbal) has been considered by the design team and has helped to inform the finalised planning application. The applicant has made a number of changes to the scheme, including removal of a terrace at fourth floor level, restriction of construction traffic hours and amended finishes on the extension to Block C.

This Statement of Community Involvement fully demonstrates the Applicant’s commitment to thorough and meaningful public consultation and meets the requirements set out by RB Kensington and Chelsea. The submission of the planning application does not mark the end of this consultation and the Applicant will continue to meet with local groups and individuals as appropriate throughout this process.

June 2016
Pall Mall Deposit Consultation

March 2016

Dear Councillor,

Proposals for Pall Mall Deposit, 124-128 Barby Road

Workspace Management Ltd are bringing forward plans to revitalise The Pall Mall Deposit on Barby Road and to provide much needed new office space for small companies, meeting rooms and an improved community café facility on the site.

The project team are keen to discuss the plans with local residents and to hear your thoughts before any planning application is submitted to the Royal Borough of Kensington and Chelsea.

We are holding a public drop-in session on site to display the plans and hope that you will be able to attend:

When: Monday 18 April 2016, 2.00pm-8.00pm
Where: Pall Mall Deposit, 124-128 Barby Road, W10 6BL

Members of the project team will be available to explain the proposals and answer any questions you may have.

If you are unable to attend the exhibition, or you have any questions please contact us via any of the methods below:

- Freephone: 0800 458 6976 (or 020 7587 3049 from a mobile)
- E-mail: pallmalldeposit@yourshout.org
- Write to: FREPOST RTCB KBZB ZSKJ, Your Shout, 1-45 Durham Street, London, SE11 5JH (no need for a stamp)

We look forward to seeing you and hearing your views.

Yours faithfully,

Alex Karmel
Pall Mall Deposit Consultation Team
Dear Resident,

Proposals for Pall Mall Deposit, 124-128 Barlby Road

Workspace Management Ltd are bringing forward plans to revitalise The Pall Mall Deposit on Barlby Road and to provide much needed new office space for small companies, meeting rooms and an improved community café facility on the site.

The project team are keen to discuss the plans with local residents and to hear your thoughts before any planning application is submitted to the Royal Borough of Kensington and Chelsea.

We wanted to remind you about the public drop-in session on site to display the plans and hope that you will be able to attend:

When: Monday 18 April 2016, 2.00pm-8.00pm
Where: Pall Mall Deposit, 124-128 Barlby Road, W10 6BL

Members of the project team will be available to explain the proposals and answer any questions you may have.

If you are unable to attend the exhibition, or you have any questions please contact us via any of the methods below.

- Freephone: 0800 458 6976 (or 020 7587 3049 from a mobile)
- E-mail: pamlalldposit@yourshout.org
- Write to: FREEPOST RTGB-KBZB-ZSKJ, Your Shout, 1-45 Durham Street, London, SE11 5JH (no need for a stamp)

We look forward to seeing you and hearing your views.

Yours faithfully,

Alex Karmel
Pall Mall Deposit Consultation Team
Appendix 2: April Exhibition Display Boards

Welcome

124-128 Barly Road
Office Space
Redevelopment Proposals

Welcome

Welcome to a public exhibition on the proposals for the Pall Mall Deposit Building at 124-128 Barly Road.

Workspace will shortly be submitting a planning application to the Royal Borough of Kensington and Chelsea for the refurbishment and extension of buildings on this site.

The existing Pall Mall Deposit buildings are located at 124-128 Barly Road, W11, along the Northern edge of the Royal Borough of Kensington and Chelsea (RBKC). The three blocks (A, B & C) currently provide 40,000 sq ft of office and studio space and are home to 10 small businesses.
The Team

Workspace
Workspace are the leading provider of business
premises for small companies across London.
The business manages a portfolio of 200,000m²
of floorspace, over 85 business centres hosting
4,000 small companies. Workspace offer flexible
lease terms to its customers that support
businesses as they grow. Workspace own
a number of properties in the Ludgate Hill area
and are long-term investors in the area.

The Architect
Soffa Architects is a local practice based in WR,
who have worked in the borough for over thirty
years.
Current and past staff at Soffa Architects
projects in WR include:
1. Portobello Dock
2. Shaker Street
3. Designers Guild

Design Team

- Planning Consultant: EDG
- Survey and Services: Point 2 Surveys
- Structural Engineer: Hayne Tillett Steel
- M&E: EDG
- Energy Assessment: BCS
- Visualisation: MRPK
- Transport: Catespan Associates

Staff — Soffa Architects
The Site

Key features of the existing site:

1. The front building on the site was designed in 1905 and built in 1911 as a furniture warehouse.
2. The rear extension (Block C) was built in 1932.
3. Permission was granted to convert the building to B1 use, with 65 workspace units and café, in 1991.
4. Existing buildings are considered to be of significant interest and dominant in their context.
5. Good transport connections.
6. Prominent and highly visible street frontages.
The Proposed Building

Existing Building Overview

Proposed Building Overview

The Proposal

Workplace hope to realise the potential of this unique and prominent site, by extending and upgrading the office and studio space they currently operate.

The rear building (Block C) will be extended into the existing car park and an additional two-storey office added to each of blocks A & B.

This will develop a more attractive facility and support the regeneration of North Kensington, delivering employment for the area.
Proposed Plans

Legend:
- Existing E1 Office unit
- Proposed B1 Office unit
- Restaurant/Cafe
- Auxiliary

Changes Proposed:

- Basement:
  - Additional showers and changing facilities

- General Floors:
  - Reconfiguration of reception and café area
  - Protection of shared meeting rooms
  - Block C extended into car park
  - Light well infill to provide additional office space

- Fourth Floor:
  - Additional level setback on Block C

- Fifth Floor:
  - Additional level setback on Blocks A and B

All Floors:
- Renovation of all common areas
Benefits of the Proposal:

- Redeveloping an unattractive and underused site to the rear.
- Providing new, high quality office and studio spaces.
- Approximately 14,100 sq ft over 21 new units.
- Significant job creation - approximately 350 potential new jobs.
- Expanding and improving café facilities at ground level.
- External landscaping improving visual amenity of site and neighbouring buildings.
- Forming part of the wider regeneration of North Kensington.
- Commitment to high quality architecture.
- Highly sustainable targeting BREEAM Outstanding.
- New integrated reception area.
- Improved secure cycle storage and showering facilities.
- Refurbishment of common areas.
Proposed Views

The proposed view looking east from Vinden Road

The proposed view looking east from Rubyby Road


- The extension to the east of rear block, is constructed from brick and painted white to match the existing building.
- The rooftop extensions are clad in copper panel system with a dark patina.
- Soffits and balustrades to the terraces will have an anodized aluminium finish and have a minimalistic/industrial aesthetic.
Sustainability

The project is targeting ‘BREEAM Excellent’, and includes the following measures to minimise its environmental impact:

- Services to be designed to meet the principles of the London Plan.
- Eaves to achieve BREEAM excellent.
- Sealing to reduce CO2 emissions beyond part L of the building regs 2012.
- Use of LED lighting to reduce tenant electrical consumption.
- Use of Frequency inverters on all major plant items to reduce electrical demand.
- Sub metering of all energy systems to encourage tenant monitoring and control.
- Reduced water consumption through flow restrictors and limited flow quantities on the WCs.
- Tenant guides to advise on building design features and ensure user friendly systems.
- Sustainable construction through environmental monitoring and procurement practices.
- Improved energy performance certificate.
- Use of roof mounted photo-voltaic panels generating clean electricity subject to space availability and planning.

Access and inclusive design

The building has been designed for inclusive access to and throughout the building for all building users. A new lift will be provided in the rear block (C) to allow ease of access to all floors, and welfare facilities are provided on each floor. Appropriate signage and lighting will be provided throughout the public areas and the core staircases of the building.

The building is well served by public transport, and cycle storage facilities and showers will be provided for all building users.

Refuse and servicing

Barby Road will be used for refuse / recycling collection, with on street servicing accommodated along Barby Road.

All refuse generated by both the cafe / restaurant and the office will be stored at basement floor and collected weekly; refuse storage will comply with EPCSS’s requirements.

It is our intention to help mitigate traffic management issues around the site, by working with local stakeholders and land owners where necessary, by using the same waste management firm.

Security

- CCTV will be provided to all entrances.
- The combination of restaurant and office space facilitates natural surveillance as the building will be occupied for most of the day, 7 days a week.

Managing the Construction Process

In accordance with best practice and the Council’s normal requirements, a Construction Traffic Management Plan (CTMP) will be prepared and submitted as part of the forthcoming planning application.

The CTMP will set out the proposed construction methodology, including details of:

- Neighbour consultation;
- Vehicle routing;
- Construction hoist;
- The potential need for temporary closures;
- Vehicle building and call up procedures;
- Anticipated programmes; and, also,
- The need for any parking bay suspensions.

Feedback

We want to hear from you.

Please fill in the feedback form.

Alternatively you can be in contact with us via one of the following means:

- Telephone: 0800 458 694 or 033 7561 3043 from a mobile
- E-mail: pallmalldeposit@yourdomain.org
- Write: FREEPOST RTCH-XE28-ZRK, Your Street, 1-40 Durham Street, London, SE11 5N (no need for a stamp)
Appendix 3: Feedback Form

FEEDBACK FORM

We want to know what you think about these proposals. Please fill out this form and return it in the post - you won’t need a stamp.

Are you a resident or a tenant of Workspace?

Resident ☐  Tenant ☐  Other ☐

Do you support the proposals for Pall Mall Deposit?

Yes ☐  No ☐  Unsure ☐

Any other comments or questions:

CONTACT US
FREEPHONE: 0800 458 6976
EMAIL: PALLMALLDEPOSIT@YOURSHOUT.ORG

You may also send this freepost (no stamp needed):
FREEPPOST RTGB-KBZB-ZSKJ
Your Shout
1-45 Durham Street
London
SE11 5JH

NAME:

ADDRESS:

POSTCODE:

EMAIL:

TEL:

Data will only be held by Your Shout and Workspace and a summary may be sent to the council. By giving us your details, you authorise us to send periodic updates about this site. If you would rather not receive any information about this development, please tick this box: ☐
### Appendix 4: Comments from Consultation

<table>
<thead>
<tr>
<th>Location</th>
<th>Comment</th>
</tr>
</thead>
<tbody>
<tr>
<td>W10 6BL</td>
<td>Unsupportive as we have to move to a new facility (without a good lift) at a more expensive rate.</td>
</tr>
<tr>
<td>W10 6DR</td>
<td>We believe it will cause us a lot of trouble, specially in terms of noise, dust and pollution that will repercute on our children and everyday life. We strongly disagree with the idea of starting work at 7 am because it is not a sociable time. At least they should start after 8 am.</td>
</tr>
<tr>
<td>W10 1DR</td>
<td>The additional level will block my view of the sun landscape and west.</td>
</tr>
<tr>
<td>W10 6PW</td>
<td>Boards please</td>
</tr>
<tr>
<td>W10 6DN</td>
<td>Workspace seem to have very good ideas for the building. As a nearby resident I would be interested to have some space used as a gym or dance studio for use of the public. Other space could be for children- sports, art and music studios. Swimming pool, art studios, etc. Good luck.</td>
</tr>
<tr>
<td>W10 5SA</td>
<td>There is a concern that N Kensington is overcrowded. With workspace; if it is not occupied what happens to the spaces? The Pall Mall proposal does attempt to support the integrity of the original industrial design of Pall Mall buildings. It would not be acceptable to home more than one floor mounted. There is a concern that CIL! (section 106) does not seem to be required - what/how will mitigation of increased traffic of Barlby Road - especially near a primary school and hospital be planned for - (removing client parking may exacerbate on street cp2!) Concept seems interesting - many associated impacts will need to be addressed.</td>
</tr>
<tr>
<td>W10 STN</td>
<td>Green roof is good as is keeping the victorian park and the building</td>
</tr>
<tr>
<td>W10 6DR</td>
<td>Yes, if Workspace can plant more trees on Barlby Road, to improve the green quotient for residents and help to absorb the pollutants from vehicles who use Barlby Road as a race track. More trees would improve the outside area for the &quot;improved café offer&quot;</td>
</tr>
<tr>
<td>W10 6BL</td>
<td>Isolate the bar from noise as they use it as discoteque. Prevent people to stand on Barlby Road to smoke and drink. Assess the shadow of taller buildings to neighbours</td>
</tr>
<tr>
<td>W10 6BF</td>
<td>My main concern is any additional noise as a result of additional units. Also lack of privacy due to the raised building proposed. I would appreciate clarity on these issues.</td>
</tr>
<tr>
<td>None supplied</td>
<td>Concerned about impact as a resident. Concerned about moving/disruption/relocation as a long standing tenant.</td>
</tr>
</tbody>
</table>
Your Shout
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