

**CERTIFICATE OF INSURANCE**

**Policy Number:** 3120744  
**Insurer:** Protector Insurance  
**Policyholder:** Royal Borough of Kensington and Chelsea  
**Period of Insurance:** From: 1<sup>st</sup> April 2023 To: 31<sup>st</sup> March 2024

**This document certifies that the above policy number provides insurance cover as per the given details below. The full terms, conditions and exclusions are shown in the Policy Schedule and Policy Wording, which can be obtained from the Policyholder on the Council's website and from:**

The Home Ownership Team  
Unit A 292 Kensal Road  
London  
W10 5BE  
020 7605 6464  
[Hm-homeownership@rbkc.gov.uk](mailto:Hm-homeownership@rbkc.gov.uk)

The Insurance Team  
Town Hall  
Hornton Street  
London  
W8 7NX  
[insurance@rbkc.gov.uk](mailto:insurance@rbkc.gov.uk)

**Cover :** Fire, explosion, lightning, earthquake or smoke, storm or flood, riot, civil unrest, strikes, or labour or political disturbances, malicious persons or vandals, impact by aircrafts, vehicles or animals, escape of water from water tanks, pipes, equipment or fixed heating systems, water freezing in tanks, equipment or pipes, heating fuel leaking from a fixed heating system, theft or attempted theft, falling radio or television aerials, solar panels, wind turbines and security equipment, their fittings and masts, falling trees or branches, telegraph poles, pylons or lamp posts, subsidence or heave of the land on which the buildings stand, or landslip, accidental damage to drains, pipes, cables and underground tanks used to provide services to or from the buildings, and accidental breakage of glass in doors or windows, or ceramic hobs, sanitary ware and solar heating panels fixed to an forming part of the buildings and Accidental Damage

Terrorism cover is not included

**Property Owners Liability:** £5,000,000

**Claim notification**

If you want to make a claim, please contact Sedgwick International UK or the Policyholder at their address. Claims are to be notified as soon as possible, with full details to be provided within 30 days of the claim (7 days in respect of riot or malicious damage) including supporting evidence in writing. The Police must be notified as soon as possible in the event of theft or malicious damage.

**Email:** RLClaims@uk.sedgwick.com  
**Telephone:** 02920 293964

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Communications may be monitored or recorded to improve our service and for security and regulatory purposes