

Fire Safety advice



Housing
Management



THE ROYAL BOROUGH OF
KENSINGTON
AND CHELSEA

Please take time to read through the advice in this guide.

It will help you know what to do both day-to-day and in the event of an emergency.



If you come across a fire call 999 immediately.



Fire prevention

The best way to avoid a fire is to ensure that you follow fire prevention measures in your home.

Read our top tips for keeping your household safe.

If you need any advice on fire prevention measures, you can visit the London Fire Brigades website at:

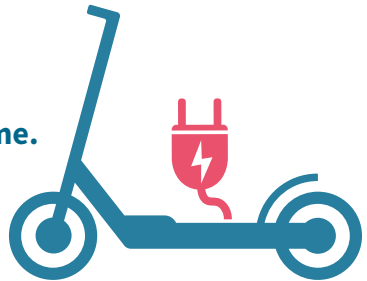
www.london-fire.gov.uk/safety/the-home



Electric scooters

Do not charge batteries, e-bikes and e-scooters on exit routes in your home.

- If a fire breaks out, you won't be able to leave safely. Store them in a shed or garage where possible.
- Never leave your battery to charge when you are out or while you're asleep.
- Make sure your battery and charger meet UK safety standards.
- Use the correct charger for your battery, and make sure to buy from a reputable seller.
- Let your battery cool before charging it.
- Unplug your charger once the battery is fully charged.
- Fit smoke alarms in the area where you charge your batteries.



Converting pedal bikes into e-bikes using DIY kits bought online can be very dangerous and poses a higher risk of battery failure which could lead to a fire.

Cooking

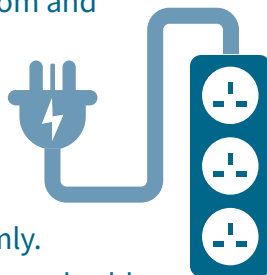
A great cook is a safe cook!

- **Do not** leave anything that's cooking unattended.
- Use oven-cooked foods instead of deep-fried foods.
- **Turn off** all cooking appliances when not in use.
- **Keep** towels, oven gloves, packaging and other item away from hobs.
- **Keep** toasters away from combustible materials and do not use them underneath wall-mounted units.
- **If a pan does catch fire**, don't tackle it yourself or try to move the pan. Never throw water onto it as this can create a fireball. Turn off the heat, leave the room and close the door. Stay out and call 999.



Electrical equipment

- **Do not** overload extension leads.
- **Make sure** that plugs are plugged in firmly.
- **Do not** use damaged equipment or damaged cables.
- Keep combustible materials away from socket points and cables.
- **Do not** plug more than one powerful appliance into an extension lead.



We have included some links below which provide some helpful information on keeping your electrical products working safely:

- ▶ www.london-fire.gov.uk/safety/the-home/electrical-items
- ▶ www.london-fire.gov.uk/safety/the-home/home-fire-safety/home-fire-safety-checker-hfsc

Fridge, freezers, washing machines, tumble driers and dishwashers (white goods)

- Check that your white goods are safe and not subject to a product recall.
- Check the government website: productrecall.campaign.gov.uk
- Report faulty white goods to the manufacturer for repair or replacement.

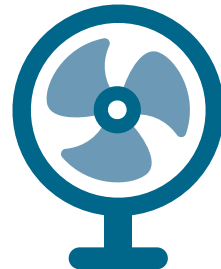


Heaters

- If you choose to use a portable heater, make sure it is never located near to furniture, clothing or other combustible materials.
- Choose a portable heater that is safe – do not use radiant bar heaters. Oil-filled radiator heaters are a safer option.

Electric fans

- Older fan motors are more prone to overheating, and this could cause a fire. Think about replacing our fan every few years.
- Avoid buying a second-hand fan. You don't know how old they are, or if there are any hidden dangers.
- Chek them over from time to time to make sure there aren't any danger signs.



Smoking

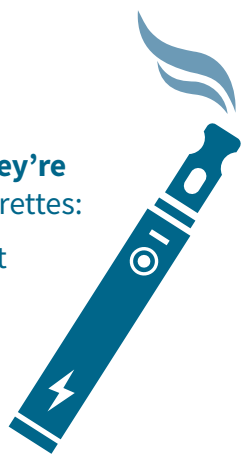
Smoking is the most common cause of fire fatalities.

- If you smoke, ensure you have a suitable ashtray that cannot tip over.
- **Make sure** that you fully extinguish your cigarette in the ashtray and empty it regularly.
- **Do not** dispose of your cigarette out of a window
- **Avoid** smoking in bed.

Vaping and e-cigarettes

Vapes may cost less than cigarettes but they're still a fire risk. If you do use vapes or e-cigarettes:

- Buy them from a reputable retailer. Don't buy counterfeit goods. Fire risks around vaping often come from counterfeit or faulty products.
- Follow the instructions for use carefully and pay close attention to any warnings supplied with the product.
- Always make sure that e-liquids are out of reach of children and pets.
- Never use vapes or e-cigarettes close to medical oxygen or where emollient creams or airflow mattresses are being used.
- Only use the chargers that came with the device.
- Never leave the device charging overnight.
- Do not cover batteries that are on charge.
- Don't leave items continuously on charge.



Candles and incense sticks

- Never leave candles burning unattended.
- Ideally, use battery-powered candles or oil burners in place of a traditional flame.
- Make sure any candles are away from curtains, furniture or other flammable materials.
- Ensure they are fully extinguished after use.
- Use a proper tray or holder placed on a non-combustible surface.



General housekeeping

- › Keep routes to your front door clear so you can escape in an emergency.
- › Do not leave mirrors by windows, these can focus sunlight and start fires.
- › Do not store petrol or any other fuel in your home.

Know what to do in a fire

Plan your escape



Make an escape plan and practice it regularly to make sure everyone knows how to get out safely.



Plan a second route in case the first one is blocked.



Never store anything in communal areas including balconies. Items can block your escape route and be a fire risk.



Always keep door and window keys where everyone you live with can find them.

Your Notes

Your Notes

English

Information from this document can be made available in alternative formats and in different languages. If you require further assistance please use the contact details below.

Amharic

የዚህ ሰነድ መረጃ በአማራጭ በተለያዩ ቋንቋዎች ሊገኝ ይችላል። ተጨማሪ እገዛ ከፈለጉ እባክዎን ከዚህ በታች ያሉትን የመገናኛ ዝርዝሮች ይጠቀሙ።

Arabic

يمكن توفير المعلومات التي وردت في هذا المستند بصيغ بديلة ولغات اخرى. إذا كنت في حاجة إلى مزيد من المساعدة، الرجاء استخدام بيانات الاتصال الواردة أدناه.

Farsi

اطلاعات حاوی در این مدارک به صورتهای دیگر و به زبانهای مختلف در دسترس می باشد. در صورت نیاز به کمک بیشتر لطفا از جزئیات تماس ذکر شده در ذیل استفاده کنید.

French

Les informations présentées dans ce document peuvent vous être fournies dans d'autres formats et d'autres langues. Si vous avez besoin d'une aide complémentaire, veuillez utiliser les coordonnées ci-dessous.

Portuguese

A informação presente neste documento pode ser disponibilizada em formatos alternativos e em línguas diferentes. Se desejar mais assistência, use por favor os contactos fornecidos abaixo.

Somali

Macluumaadka dokumentigan waxaa lagu heli karaa qaabab kale iyo luuqado kala duwan. Haddii aad u baahan tahay caawinaad intaas dhaafsiisan fadlan isticmaal xiriirka faahfaahinta hoose.

Spanish

La información en este documento puede facilitarse en formatos alternativos y en diferentes idiomas. Si necesita más ayuda por favor utilice la siguiente información de contacto.

Sylheti

এই ডকুমেন্টের তথ্যগুলো অন্য ফরম্যাট ও বিভিন্ন ভাষায় পাওয়া যাবে। যদি আপনার আর কোনো সাহায্যের দরকার হয় তাহলে দয়া করে নিচে লেখা ঠিকানায় যোগাযোগ করুন।

Tagalog

Ang impormasyon sa dokumentong ito ay maaaring makuha sa iba't-ibang format at wika. Kung kailangan niyo ng karagdagang tulong, mangyari lamang na kontakin kami gamit ang mga detalye sa ibaba.

Tigrinya

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This booklet is also available in braille and voice recording.

Email: firesafety@rbkc.gov.uk

Phone: **0800 137 111**