



Pay for your parking using Paybyphone



Easy Read



THE ROYAL BOROUGH OF  
KENSINGTON  
AND CHELSEA

Available throughout the Royal Borough of Kensington and Chelsea [www.rbkc.gov.uk/paybyphone](http://www.rbkc.gov.uk/paybyphone)

## What is PayByPhone?



PayByPhone is a way to pay for car parking



You can use PayByPhone where you see this sign



You can use your mobile phone instead of putting money in a machine to get a ticket



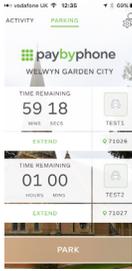
You can use the PayByPhone app or call to pay for your parking



You pay for your parking with your credit or debit card



When you PayByPhone you don't get a ticket to put in your windscreen



Parking attendants know you have paid because they have a machine that tells them



It is safe to pay for your parking by phone

## Charges

 **payby  
phone = 3p**

Every time to use PayByPhone we will charge you 3p. This is called a transaction charge.



You can receive a text to tell you when your parking is about to run out



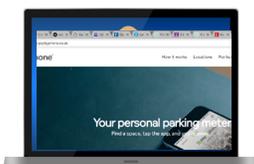
**= 4p**

The reminder text will be 4p



**= 10p**

We can send you a text receipt for your parking. The cost of the text will be 10p.

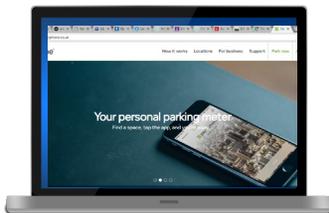


Our full terms and conditions are on our website [PayByPhone.co.uk](http://PayByPhone.co.uk)

## How to set up your PayByPhone account



The first time you use PayByPhone you need to set up an account. There are 4 ways to do this



1. You can set up your account by using our website. <https://paybyphone.co.uk/> registration



2. You can download the free PayByPhone app from your app store



3. You can call us on 020 7023 9078 to give us your details



4. Send **REG** and your **vehicle registration number** to 65565. We will call you back to finish setting up your account

## How to use PayByPhone



1. Download the PayByPhone app from the Google Play or iOS App Store

← Parking Location

Enter a location number

2. You will find a location code on a sign nearby, put this into the app

← Parking Duration

Select vehicle and enter duration

 TEST12 Hours

Next

3. Add how long you want to park. For example 60 mins



4. You can add more time if you need to by opening the app and pressing the **extend** button and entering the extra time you need. For example 30mins



You have 5 minutes from the start time to cancel your parking session. Send the word **STOP** to 65565 to stop your parking session and you will not be charged

## Why use PayByPhone



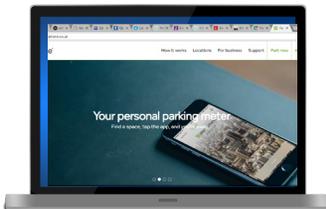
1. You can register once and use PayByPhone wherever you see our signs



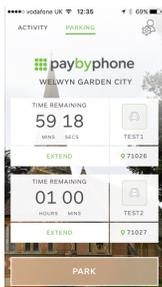
2. You can get text message reminders when your parking time is about to end



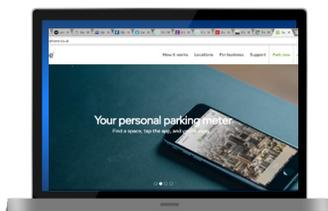
3. You don't have to go back to your car to add more time, you can use your phone



4. You can get VAT receipts on our website and we will email them to you



5. You can use the free PayByPhone app to pay for your parking quickly and easily



For more information please visit [paybyphone.co.uk](http://paybyphone.co.uk)