

Food Hygiene Rating Scheme: Request for a re-visit

Notes for businesses:

- As the food business operator of the establishment you have a right to request a re-visit for the purposes of re-rating if you have taken action to rectify the non-compliances identified at the time of inspection.
- You can make one request for a re-visit per each planned statutory inspection by the local authority and you can make this at any time after the statutory inspection provided that you have made the required improvements.
- You must provide details of the improvements made with your request, including supporting evidence where appropriate.
- If the local authority considers that you have provided sufficient evidence that the required improvements have been made, and provided that a three month 'stand still' period has passed since the statutory inspection, the local authority will make an unannounced visit. This will take place within three months of the end of the three month 'stand still' period or within three months of the request if this made after the 'stand still' period (if you were only required to make permanent structural improvements or repairs or to upgrade equipment, the local authority can choose to carry out the requested re-visit sooner than this).
- The local authority officer will give you a 'new' food hygiene rating based on the level of compliance that is found at the time of the re-visit - you should be aware that your rating could go up, down or remain the same.
- To make a request for a revisit, please use the form below and return it to the Food Team Manager – contact details are provided below.

Business details

Food business operator/proprietor

Business name

Business addresses

Business tel. number

Business email

Inspection details

Date of inspection

Food hygiene rating given

Action taken

Please describe the remedial action you have taken with reference to the issues identified in the inspection letter/report provided to you by your local authority with your score:

Compliance with food
hygiene and safety
procedures
Compliance with
structural
requirements
Confidence in
management/control
procedures

Please provide any other supplementary
evidence (e.g. photographs, invoices, copies
of relevant HACCP documentation etc.).

Signature

Name in capitals

Position

Date

**Please now return this form to: Food Team Manager, Department of Environmental Health, Royal Borough
Kensington & Chelsea, Town Hall, Hornton Street, London W8 7NX**