Referral Received

A decision is made on whether a referral is accepted/ declined within 5 days.

Referral Accepted

The service aims to offer an initial assessment/ home visit within 6 weeks of the referral date.

Referral Declined

Referrers may be signposted to solutions that families can put into place without OT support.

OT Assessment

A home visit will be carried out and goals for OT intervention will be set with the child/ young person/ parent/ carer.

OT INTERVENTION OPTIONS

Advice and onward referral

Advice may be provided at tor following the assessment. Onward referrals to other services will usually be made within days.

Equipment

Some specialist equipment can be provided within 1-2 weeks. For more complex specialist or bespoke equipment, it may be necessary to get companies to bring the equipment out for a demonstration/ trial. More complex/ bespoke equipment can take up to 2-3 months for delivery.

Adaptations

Minor adaptation requests will be made by the OT to the Housing Provider (e.g. Council, Housing Association or private landlord). The length of time for work to be carried out varies greatly between providers, and they have the right to refuse for technical or feasibility reasons.

Major adaptations are usually funded by a Disabled Facilities Grant (DFG) which involves a longer application and approval process. The OT will make the recommendations to the surveyor about what is required and they may then revise the plans for technical reasons. Several visits will usually be needed for major

Follow Up

Following provision of equipment or completion of an adaption, a further visit may be needed. This may be to set up a piece of equipment or to check the adaptation work that has been carried out.

Case Review

Children/ young people with more complex equipment may need to be visited again in the near future so that their equipment can be adjusted/ reviewed. In this instance, their case would be placed onto 6 - 12 month review. Parents/ carers may request that a review is conducted earlier than the review date if this is needed.

Case closure

If all OT intervention has been completed, the case will be closed to OT.

When a child/ young person turns 18 years old, they will transfer to adult services.