Main Purpose of Job

Is responsible for the in-building data and voice networks and the borough wide data and voice networks at establishments managed by the Borough. Is responsible for shaping the future networking and communications strategy of the Council. Manages a team who have a detailed knowledge of networking and communications hardware and software for both voice and data.

The annual budget of the Network Team is over £1,000,000.

The Network Team is generally recognised as the 'second-line' service within ISD, and as such must show a professional and flexible image to all customers. It must be responsive to their needs.

The post is at present is Head of the operational management of ISD.

Key Accountabilities

- Shaping the future strategy for data and voice communications and networks.
- Management of a rapidly expanding Borough-wide communications network.
- Procurement of all equipment and services relating to voice, data and mobile communication
- Management of all budgets relating to networking and communications.
- (£500,000 per annum)
- Manage a team of six technical specialists to provide a full range of network services. Acting Head of the Operations for ISD

Staff Directly Managed: 8

Budgetary Responsibility: £1,640,000