

Residents' Information Bulletin

Sunday 28 and Monday 29 August 2011





Residents' Information Notting Hill Carnival 2011 Sunday 28 and Monday 29 August

This major event has a significant impact on those who live and work in Notting Hill and the surrounding areas. Throughout the year, the Royal Borough of Kensington and Chelsea and Westminster City Council have worked closely with London Notting Hill Carnival Limited (LNHCL) to ensure that not only do we have a great Carnival, but also get a fair deal for our residents.

This leaflet provides practical information for residents during the Carnival weekend. It includes details of road and parking restrictions, public transport diversions, safety information and contact details for the relevant agencies involved in Carnival.

This leaflet also provides details of the Carnival Charter signed by both councils and supported by LNHCL. The charter describes the councils' commitment to assisting residents in the Carnival area during the event. For a full copy of the charter, please **visit www.rbkc.gov.uk/carnival** call **020 7341 5109** to contact Kensington and Chelsea or **www.westminster.gov.uk/carnival** to contact Westminster.

The capital deserves a Carnival it can be proud of and, in partnership with the Metropolitan Police, we are supporting LNHCL in its efforts to put on a safe and successful Carnival. If you have any concerns or questions, please contact the relevant agency using the details listed in this booklet.

www.rbkc.gov.uk/carnival or phone 020 7341 5109 www.westminster.gov.uk/carnival

Councillor Sir Merrick Cockell Leader, Royal Borough of Kensington and Chelsea **Councillor Colin Barrow** Leader, Westminster City Council

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Notting Hill Carnival is organised by London Notting Hill Carnival Limited (LNHCL). During its two-day run, it can attract upwards of 700,000 people to Notting Hill. Its 2011 dates are Sunday 28 and Monday 29 August.

This year Panorama will be held on Saturday 27 August in Emslie Horniman Pleasance. Kensal Road and Golborne Road to the junction of Elkstone Road will be closed to vehicles.

J'ouvert will be from 6am until 9am on Sunday 28 August. This will consist of several steel bands playing in Ladbroke Grove.

Every year, Kensington and Chelsea Council and Westminster City Council work with LNHCL, the Metropolitan Police, London Fire Brigade, London Ambulance Service, British Transport Police, Transport for London, St John Ambulance, the Health Protection Agency and the Greater London Authority to ensure the safety of local residents, participants and visitors during the event.

The councils' main roles are to:

- ensure that the event is organised as safely and as reasonably possible, especially with respect to street trading and sound systems
- provide public toilets
- remove rubbish from the main Carnival area overnight on Sunday and Monday, and to clean the entire area at the end of the event
- make arrangements to have private basement or garden areas cleaned as required. Please check with your council whether your property is covered by this cleaning service (page 13)

Official start and finish times

This year's Carnival will start at 9am

The judging point on Great Western Road will open at 10.30am and close at 6.30pm to ensure that Carnival finishes by 8.30pm.

Carnival route

The route starts at the northern end of Great Western Road and finishes at the northern end of Ladbroke Grove and will continue into Ladbroke Gardens before turning right up Ladbroke Grove – see the map on **pages 8 and 9** for more details.

Kensal Road, Woodfield Road and Elkstone Road will be used as marshalling areas for floats preparing to join the parade. A 'judging zone' on Great Western Road will provide a showcase for the bands, floats and spectators.

Road closures and parking restrictions

To create a safe environment during Carnival, a number of road closures and restrictions are put in place, as shown on the map on **pages 8 and 9**.

Even if your usual parking place is not in a restricted street, you may wish to move your car because experience has shown that vehicles may be damaged inadvertently due to the sheer number of visitors attending the event. Kensington and Chelsea resident permit holders can park in the Town Hall car park, Hornton Street, at a reduced rate of £6 per day on Saturday 27, Sunday 28 and Monday 29 August 2011. For more information call **020 7937 7040**. Unfortunately, due to the lack of alternative parking near the route, Westminster City Council is not able to provide alternative on street parking for affected residents. To find out more about affected streets in Westminster go to www.westminster.gov.uk/carnival

From **6am each day**, the police will be checking all vehicles entering the area bordered by the blue line on the map to ensure that only residents are allowed in. From **7am each day** all traffic, other than floats and emergency vehicles, will be excluded from the area. It would greatly assist the police if residents moved their vehicles the night before on the roads marked on the map with a red line. Under the Traffic Management Order it may be necessary to prevent pedestrians and vehicles from entering Ladbroke Grove from Harrow Road from **7pm on Saturday**.

A small number of streets in Westminster will have parking restrictions in place from Saturday 27 August.

To ensure the clean-up after Carnival runs as smoothly as possible, it would be helpful if residents delayed bringing their vehicles back into the Carnival area until as late as possible or ideally not until the morning of **Tuesday 30 August.**

We know some of these arrangements can be inconvenient. We ask for your patience and recognition that they are there for everyone's safety.

Vehicle exclusions for non-residents run from 1am Sunday and Monday.

Safety zones

The safety zones, shown in yellow on the map, are closed to visitors. This is to help with crowd management and the movement of emergency vehicles. Residents will still have access to these areas and their homes. During the weekend, all residents are asked to carry some form of identification showing their name and address. This will help the police patrolling these areas.

The councils will place prominent parking suspension signs on the route and in safety and pedestrian zones from about two weeks before the Carnival.

Key points to remember:

- no vehicles are permitted access to the Carnival area after 7am each day
- please leave it as late as possible before driving vehicles back into the Carnival area
- residents living in safety zones are asked to carry some form of identification during the event

Temporary waiting restrictions

The Council also enforces waiting restrictions in much of Campden ward and a small part of Pembridge ward during Carnival, between **10am** and **8pm** on the Sunday and Bank Holiday Monday. Temporary warning signs will be erected so please look out for these. To access the temporary waiting restrictions map please visit **www.rbkc.gov.uk/carnival**

Street trading

Full details of authorised sites are available from the Royal Borough of Kensington and Chelsea's Street Trading Office **(020 7341 5762)** and Westminster City Council's Licensing Service **(020 7641 1095)**. The councils will take action to make sure licensed stallholders stop trading at the time specified on their licence, and do not continue trading late into the night.

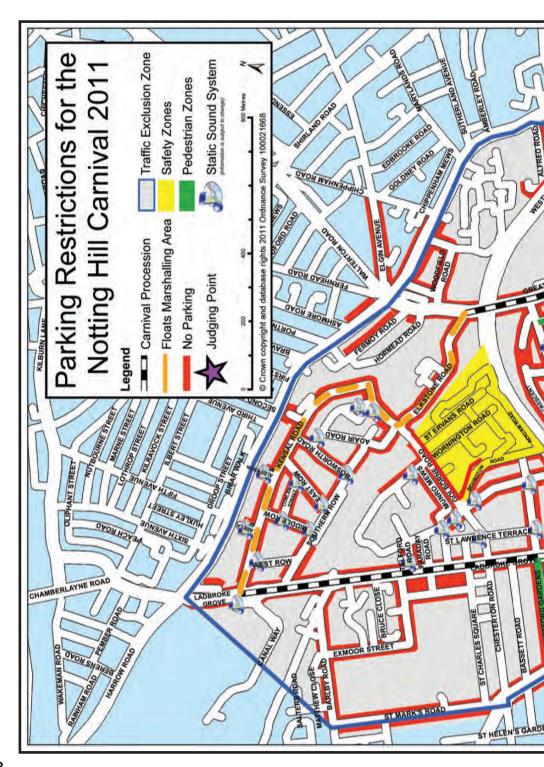
Unlicensed trading

We share residents' concerns about the problems caused by unlicensed trading and sound systems on private land. For some years the councils and police have adopted a firm policy to combat unlicensed street traders during Carnival and every year there are many prosecutions for illegal trading.

We want to tackle the problems caused for the majority of residents by a minority who use their gardens to trade to the public during Carnival weekend. It is unlawful to carry out any unauthorised licensable activity (or knowingly allow such an activity to be carried out). Unlawful licensable activities done with a view to profit include:

- the selling or offering for sale of alcohol
- performing live music
- playing recorded music
- performing dance

If you allow such activities to take place on your premises you are committing an offence.





Sound systems

Noise levels will be monitored by council officers. If levels are too loud the sound system operator will be required to adjust the volume. If you feel that the noise from a sound system is too loud in your home, please call the appropriate council **(pages 12 to 13).**

Most sound system operators behave responsibly and close down at around **7pm** and the councils wish to ensure this is maintained.

Clean-up

Rubbish will be removed each night from the main Carnival area by the councils' waste management contractors. All barriers and signs will be removed by the police. The councils will offer the usual free cleaning services for residents whose properties are littered or fouled during Carnival. Please contact your council to see if you are eligible for this service **(pages 12 to 13).**

Safety information

Information and advice from the London Ambulance Service

London Ambulance Service and St John Ambulance staff will be on duty in the area during Carnival. There will be a number of mobile treatment centres in operation, together with medical foot patrols and other staff on bicycles and in ambulances.

If there is a medical emergency, first look around for help. There will be hundreds of police, medical and stewarding staff nearby who may be able to help or summon help more quickly than phoning for assistance. If you cannot see anyone immediately able to help you, then dial **999** with the following information:

- the exact location where help is required look out for the street name
- the number of patients and their age/sex
- a description of what is wrong for example, chest pains, whether they are breathing, unconscious or bleeding
- if possible, get someone to signal where the ambulance staff are needed

Remember:

- if you choose to drink alcohol, drink sensibly
- wear clothing appropriate for the weather
- if it is hot and sunny, please protect your skin from the sun and drink plenty of water

Information and advice from the London Fire Brigade

If you are having a barbecue during Carnival, please make sure you place it on a flat surface on ground level so it does not tip over. Never use petrol or paraffin to light it. Also, make sure you keep the barbecue away from fences, sheds or garden furniture.

If fire breaks out, warn other people and get out and stay out. Call the fire brigade by dialling **999**.

The London Fire Brigade carries out home fire safety visits and will fit a free smoke alarm where needed. For more information, please visit the London Fire Brigade website at **www.london-fire.gov.uk**



Helplines and contact details

London Notting Hill Carnival Ltd

Tel: 020 7727 0072 www.nottinghill-carnival.com

Metropolitan Police

Tel 101 for local police **In an emergency call 999** For information on policing Notting Hill Carnival go to www.met.police.uk Follow the police on twitter @co11metpolice

The Royal Borough of Kensington and Chelsea

Noise problems Tel: 020 7361 3002 (24hr) Email: environmentalhealth@rbkc.gov.uk

Basement cleaning

Tel: (Streetline) 020 7361 3001(weekdays, 9am to 5pm) **Email:** streetline@rbkc.gov.uk

Tenant Management Organisation

Tel: 0800 137111 (weekdays, 9am to 5pm)

Other enquiries before Carnival

Tel: 020 7341 5109 (weekdays, 9am to 5pm, 2 August until 27 August)

Other enquiries during Carnival

Tel: 020 7361 3484 The Royal Borough's website has information on the Notting Hill Carnival. Visit **www.rbkc.gov.uk/carnival**

Follow the Carnival on Twitter at **www.twitter.com/rbkc www.facebook.com/RoyalBorough**

Westminster City Council

Noise problems Tel: 020 7641 2000 (24hr Action Line) Email: noiseteam2@westminster.gov.uk

Cleaning enquiries – including the front garden cleansing scheme Tel: 020 7641 2000 (24hr Action line) Email: environmentalactionline@westminster.gov.uk Visit www.westminster.gov.uk/carnivalcleanup

Other enquiries before Carnival

Tel: 020 7641 2390 (weekdays 9am to 5pm, 2 August until 27 August)

Other enquiries during Carnival

Tel: 020 7641 2000 (24hr Action Line)

In an emergency

In the event of an emergency, please dial **999** and ask for the appropriate service (police, ambulance or fire brigade). If you do not have access to a telephone, please seek the assistance of a police officer on duty at Carnival.

Travel information from Transport for London

Details for 28 and 29 August 2011

Various engineering works will be taking place across the Tube during this weekend. For more information visit **www.tfl.gov.uk** or call **0843 222 1234**. When travelling please allow extra time for your journey as public transport will be busy.

Travelling by Tube

Stations in the Carnival area

For safety reasons some stations may close temporarily to prevent overcrowding. It may be worthwhile waiting until the station reopens rather than finding an alternative station.

Ladbroke Grove – Station closed on Sunday and Bank Holiday Monday. **Latimer Road** – On Sunday and Bank Holiday Monday the station will close at 11.30pm.

Notting Hill Gate – On Sunday the station will be 'exit only' between 12pm and 7pm. On Bank Holiday Monday the station will be 'exit only' between 12pm and 6.30pm. Between 12pm and 7pm Circle and District line trains will not stop at this station on Bank Holiday Monday.

Royal Oak – On Sunday and Bank Holiday Monday the station will be 'exit only' between 11am and 6pm. The station will close at 6pm on both days.

Westbourne Park – On Sunday and Bank Holiday Monday the station will be 'exit only' between 11am and 6pm. The station will close at 11.30pm on both days.

Bayswater – On Bank Holiday Monday between 12pm and 7pm it may be advisable to use this station as Circle and District line trains will not stop at Notting Hill Gate.

Paddington (Hammersmith and City and Circle lines) – On Sunday and Bank Holiday Monday it may be advisable to use this station instead of Notting Hill Gate/Royal Oak as both these stations will have entry restrictions.

Other nearby stations – High Street Kensington (Circle and District lines), Holland Park (Central line), Queen's Park (Bakerloo line) and Shepherd's Bush (Central line).

Travelling by London Overground

London Overground stations near to the Carnival: Queen's Park, Kensal Rise, Kensal Green and Shepherd's Bush. An amended timetable will run between Richmond and Gospel Oak on both days and between Clapham Junction and Willesden Junction on Sunday. A normal timetable will run on the rest of the London Overground network on Sunday, and a Saturday timetable will run on Bank Holiday Monday.

Please check before you travel at www.tfl.gov.uk

Bus information

London Buses will operate extra buses to serve Carnival. Buses will not enter the Carnival area from the first bus on Sunday morning, all day Bank Holiday Monday until approximately 3am on Tuesday morning. To the south of the Carnival area buses will start from Notting Hill Gate. To the north of the Carnival area buses will start from the Prince of Wales in Harrow Road. Night buses will also be affected.

Bus stops within or adjacent to the area will carry displays about diversions or disruptions.

For full details of bus route changes visit www.tfl.gov.uk

After the Carnival

If you have any comments or concerns about this year's Carnival, please write to:

The Directors

London Notting Hill Carnival Ltd Unit 5 Baseline Studios Whitchurch Road London W11 4AT

The Town Clerk and Chief Executive

The Royal Borough of Kensington and Chelsea Town Hall Hornton Street London W8 7NX

The Chief Executive

Westminster City Council 64 Victoria Street London SW1E 6QP



English

Information from this document can be made available in alternative formats and in different languages. If you require further assistance please use the contact details below.

Arabic

يمكن توفير المعلومات التي وردت في هذا المستند بصيغ بديلة ولغات اخرى. إذا كنت في حاجة إلى مزيد من المساعدة، الرجاء استخدام بيانات الاتصال الواردة أدناه.

Farsi

اطلاعات حاوی در این مدارک به صورتهای دیگر و به زبانهای مختلف در دسترس می باشد. در صورت نیاز به کمک بیشترلطفا از جزئیات تماس ذکر شده در ذیل استفاده کنید.

French

Les informations présentées dans ce document peuvent vous être fournies dans d'autres formats et d'autres langues. Si vous avez besoin d'une aide complémentaire, veuillez utiliser les coordonnées ci-dessous.

Portuguese

A informação presente neste documento pode ser disponibilizada em formatos alternativos e em línguas diferentes. Se desejar mais assistência, use por favor os contactos fornecidos abaixo.

Somali

Macluumaadka dokumentigan waxaa lagu heli karaa qaabab kale iyo luuqado kala duwan. Haddii aad u baahan tahay caawinaad intaas dhaafsiisan fadlan isticmaal xiriirka faahfaahinta hoose.

Spanish

La información en este documento puede facilitarse en formatos alternativos y en diferentes idiomas. Si necesita más ayuda por favor utilice la siguiente información de contacto.

💽 020 7341 5109

🔮 carnival@rbkc.gov.uk

This booklet was produced in association with







London Ambulance Service NHS NHS Trust