

Report written January 2013

**CITY LIVING
LOCAL LIFE
PEMBRIDGE**

Pembridge Ward Survey

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THE ROYAL BOROUGH OF
KENSINGTON
AND CHELSEA

Introduction

As part of the Pembridge Ward City Living, Local Life initiative Ward Councillors commissioned a survey of residents in order to canvass views on local priorities and *suggested community projects*.

A survey was developed by Ward Members for Pembridge Ward. A paper copy of the questionnaire was sent to households in Pembridge Ward, using the Council Tax register. A total of 338 responses were received equating to a response rate of six per cent.

Local issues

The local issues in Pembridge most in need of improvement for respondents were parking for residents or visitors (36 per cent) and cleanliness of the streets (34 per cent). This was followed by level of traffic congestion (26 per cent) and planning and construction (25 per cent). Just under a quarter (23 per cent) of respondents felt that there was something else (not on the list provided) that needed improving with comments made about traffic/road safety; noise pollution and rubbish (including that from dogs).

City Living, Local Life (CLLL)

As part of the CLLL project, Ward Councillors have £15,000 to invest in local, practical projects. Respondents were asked for their ideas for projects that could make their neighbourhood better. Again the majority of comments related to traffic/road safety. Other suggestions included rubbish/litter/bins, trees/greenery and dogs. There was support for community events/projects in particular children's/younger people's projects. Based on what local people had already told them, Ward Councillors suggested outreach work with isolated older people. Forty four per cent of respondents felt that this would improve local life a great deal, 51 per cent to some extent and five per cent not at all.

Local Conservation Societies

Respondents were asked about their membership of local Conservation Societies. Fourteen per cent stated they were members of the Ladbrooke Association and only slightly less (13 per cent) the Pembridge Association. Of those who are not already members, eight per cent expressed an interest in joining the Ladbrooke Association and 19 per cent the Pembridge Association.

Social Networking Sites

Forty one per cent of respondents use social networking sites. Of those, the large majority use Facebook (90 per cent), followed by You Tube (56 per cent) and Twitter (32 per cent).

For more information

For information on the results please contact Catriona Geraghty, Consultation Officer on 020 7361 3394 or e-mail on Catriona.geraghty@rbkc.gov.uk

Introduction

City Living, Local Life (CLLL) is a new initiative where Ward Councillors and the community in their ward work together to identify local issues that matter and find practical ways to make the area a better place to live. As part of the Pembridge Ward CLLL initiative Ward Councillors commissioned a survey of residents in order to canvass views on local priorities and suggested community projects. The survey was also used to collect the contact details of Pembridge Ward residents who wished to be further involved in the initiative.

Methodology

A survey was developed in collaboration with the Ward Members for Pembridge Ward. A paper copy of the questionnaire was sent to all households in Pembridge Ward, using the Council Tax Register. In total, the questionnaire was posted to 5,286 households. Residents were also given the option of completing their questionnaire online or using their smartphone. However, only a small number of electronic responses were received (four).

A total of 338 responses were received, this equates to a response rate of six per cent.

Results in this document show percentage figures. Where graphs do not add up to 100 per cent this may be due to computer rounding or that respondents were able to select more than one answer.

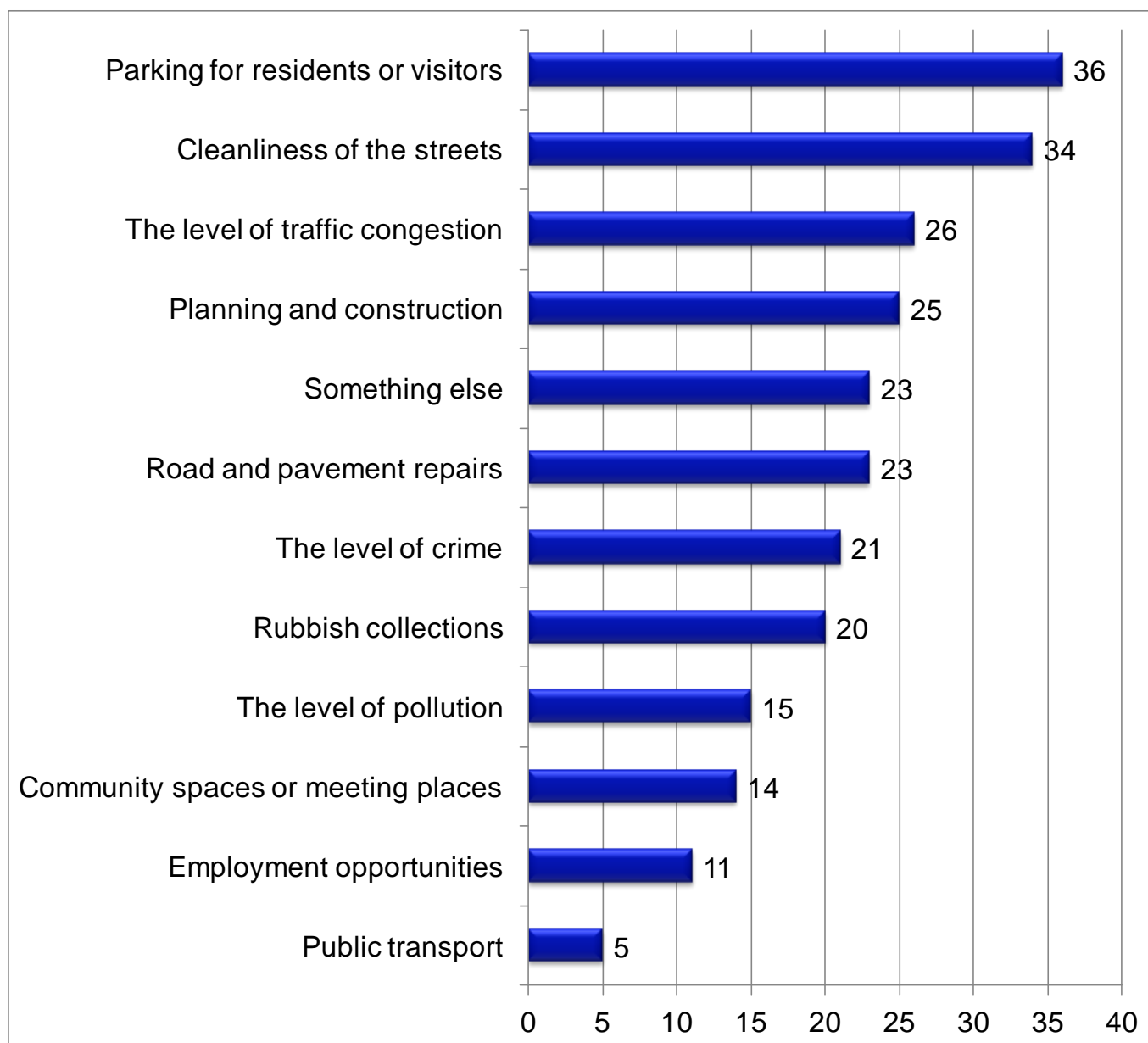
For more information

For information on the results please contact **Catriona Geraghty, Consultation Officer on 020 7361 3394 or e-mail on Catriona.geraghty@rbkc.gov.uk**.

Issues in Local Area

Respondents were asked which issues from a provided list they felt were most in need of improvement in their local area.

Chart one: Issues in Need of Improvement in the Local Area



The top issue in the local area in need of improvement for respondents was parking for residents or visitors (36 per cent) closely followed by cleanliness of the streets (34 per cent). Twenty six per cent of respondents felt that the level of traffic congestion was in need of improvement, 25 per cent planning and construction, 23 per cent road and pavement repairs and 21 per cent the level of crime. One in five (20 per cent) felt that rubbish collections needed to be improved whilst less at 15 per cent wanted the level of pollution improved. Less again at 14 per cent and 11 per cent respectively wanted community spaces or meeting places improved and employment opportunities. Five per cent of respondents wanted to see public transport in the local area improved.

Results

Around a quarter (23 per cent) of respondents stated that there was something else not on the provided list that they felt was in need of improvement in the local area. The most comments were received about traffic/road safety (14 comments) followed by noise pollution (11 comments):

“Dangerous driving of cars.”

“Tourist road safety: junction Chepstow Villas/Portobello Road”

“Awful tube noise pollution in Linden Gardens.”

“The squeak of bus brakes – noise pollution and healthy issues.”

Seven comments were specifically made about buses and there were four comments about visitor numbers and three comments about issues at Notting Hill Gate:

“Bus routes need to rotate to relieve residents who live on bus routes.”

Nine comments were made about rubbish with eight comments specifically relating to dogs:

“Rubbish left on pavements on busy roads.”

“Signs to educate people not to leave dog poo by trees in streets.”

Six comments were made in relation to antisocial behaviour in the ward and four about community safety:

“Noisy drunk people screaming at night.”

“More police on the streets.”

In addition, five comments each were made about parking, housing and cycling; four each about planning and trees; three comments about younger people and two each about charity workers and open spaces. Five comments have been themed as other. The full list of comments made about other issues of need of improvement can be found at appendix two:

| Theme of comment* | Number of comments | Theme of comment* | Number of comments |
|------------------------|--------------------|-------------------|--------------------|
| Traffic/road safety | 14 | Community safety | 4 |
| Noise pollution | 11 | Planning | 4 |
| Rubbish | 9 | Trees | 4 |
| Buses/public transport | 7 | Visitor numbers | 4 |
| Dogs | 8 | Notting Hill Gate | 3 |
| Antisocial behaviour | 6 | Younger people | 3 |
| Parking | 5 | Charity workers | 2 |
| Cycling | 5 | Open spaces | 2 |
| Housing | 5 | Other | 5 |

*Themes shown with more than one comment

As part of the Council's new 'City Living, Local Life' project, Ward Councillors have up to £15,000 to invest in the Ward on practical local projects, this may be a large project or a series of smaller schemes: £1,000-£5,000. Respondents were asked for any ideas for projects that could make their neighbourhood better or for any other comments or suggestions they had.

As with the other issues in need of improvement above, traffic/road safety was a key focus of suggestions for projects (22 comments):

"Sort out Pembridge Road leading to Portobello Road – it is terribly congested with tourists at weekends and traffic makes it dangerous."

"Traffic calming in Ladbrooke Grove."

"Pedestrianise the whole Ward (allow cyclists)."

There were ten additional comments made about buses/public transport and 12 about cycling:

"Move bus routes (or reduce them) on Pembridge Villas. There are two schools and a GP surgery on that road and hundreds of buses a week screech down – a DANGER!"

"Cycle lanes please. Cyclists are more and more numerous. Serious accidents may occur, they need to be prevented."

"Stop cyclists on pavements. They zoom down from Notting Hill past Holland Park station and it is very, very frightening."

Another key issue for respondents was rubbish/litter/bins (19 comments) with dogs and their mess seen as a particular issue (17 comments):

"It would be helpful to have more litter bins – there is copious rubbish in the streets each morning (fast food wrappers etc.)"

"More frequent rubbish collection. Prevention and clean up of dog poo on the streets."

"Generally the streets are clean, but there is an increased incidence of people bagging up their dog's poo and leaving it by trees on the pavement."

There was support amongst respondents for community events/projects (16 comments) including support for older people (five comments) but particularly children's/younger people's projects (19 comments):

"Meeting or community centre for people with mental health problems and support for carers."

"The borough have a number of voluntary playgroups for small children but their facilities and hours are limited. I would like the borough to encourage and facilitate more art, music and dance projects aimed at very young to young children."

“Create more projects focussing on young disadvantaged people – creating links across the social and economic divide.”

There was support for more trees/greenery in the ward (17 comments) as well as comments made about open spaces (eight comments) and pavements (11 comments). Five comments were made about planning, six about signage and nine about local shops:

“More flowers, plants and trees – particularly hanging baskets – organise sponsorship by individuals as well as organisations/companies.”

“I think what has happened in Portobello/Westbourne Grove is a tragedy in terms of closing down local/traditional/one-off; unique market stalls and bringing in estate agents and high-end fashion chains that go bust very quickly. Use the money to allow small businesses to trade this present character.”

Nine comments were made about community safety/antisocial behaviour whilst six were made about homeless/street drinking/begging:

“I think it would be well spent on anti-crime activities for example:- helping people improve home security. It would also be good to have community sport activities for boys in the area to give them a positive thing to do with their time.”

In addition seven comments were made about recycling; four about parking; three each about WiFi/cable TV, street art, libraries and pest control; two each about Councillors and other facilities as well as ten other comments. A full list of comments can be found in appendix two.

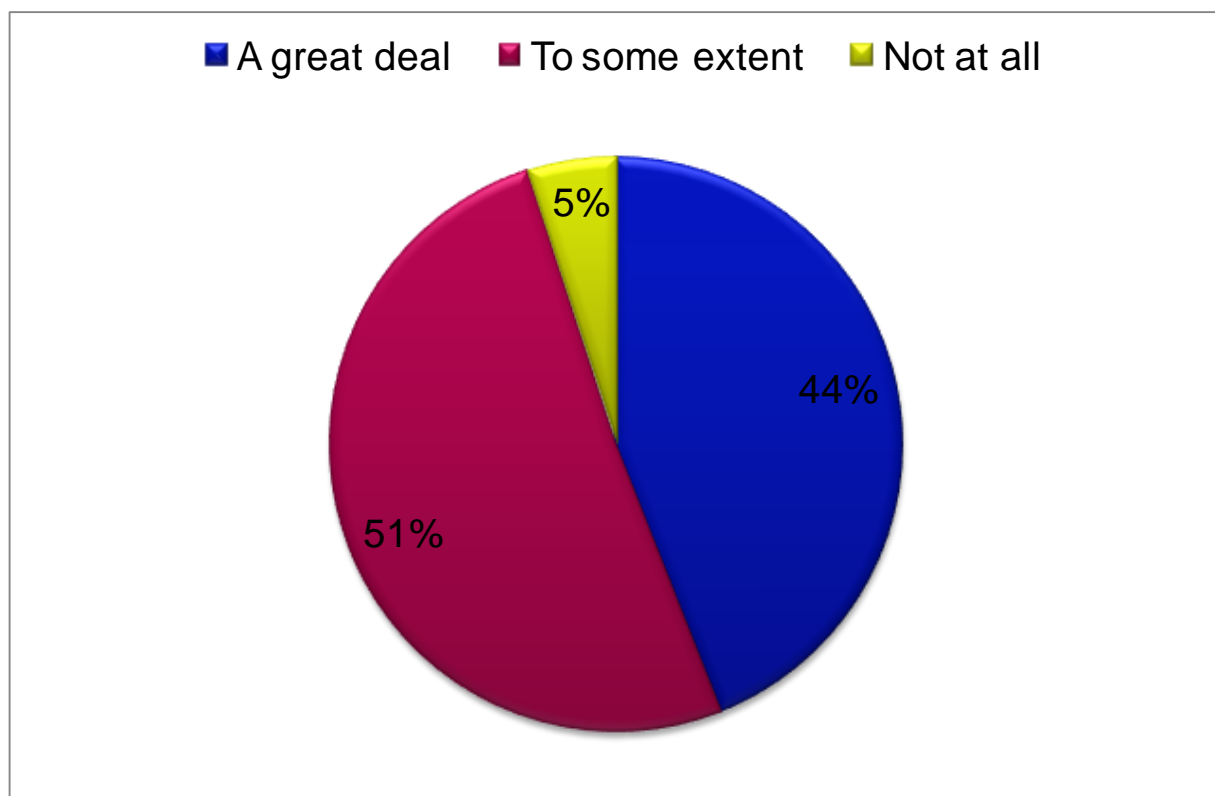
| Theme of comment* | Number of comments | Theme of comment* | Number of comments |
|---------------------------------------|--------------------|----------------------------------|--------------------|
| Traffic/road safety | 22 | Homeless/street drinking/begging | 6 |
| Rubbish/litter/bins | 19 | Signage | 6 |
| Children/younger people’s projects | 19 | Support for older people | 5 |
| Trees/greenery | 17 | Planning | 5 |
| Dogs | 17 | Parking | 4 |
| Community events/projects | 16 | WiFi/cable tv | 3 |
| Cycling | 12 | Street art | 3 |
| Pavements | 11 | Pest control | 3 |
| Community safety/antisocial behaviour | 9 | Libraries | 3 |
| Local shops | 9 | Councillors | 2 |
| Outside space | 8 | Other facilities | 2 |
| Recycling | 7 | Other comments | 10 |

*Themes shown with more than one comment

Ward Councillors already had some ideas for projects in the local area, based on what residents had already told them. They therefore asked respondents how far they felt outreach work with isolated older people would improve local life. Examples of the work could include schemes to link volunteers with older people who need friendship and support, coffee mornings and other activities, pairing younger and older people to learn from each other.

Forty four per cent of respondents felt that this kind of outreach work with older people would improve local life a great deal whilst 51 per cent felt it would improve local life to some extent. Five per cent of respondents felt that it would not improve local life at all.

Chart two: To What Extent do you Think Outreach Work with Isolated Older People would Improve Local Life?



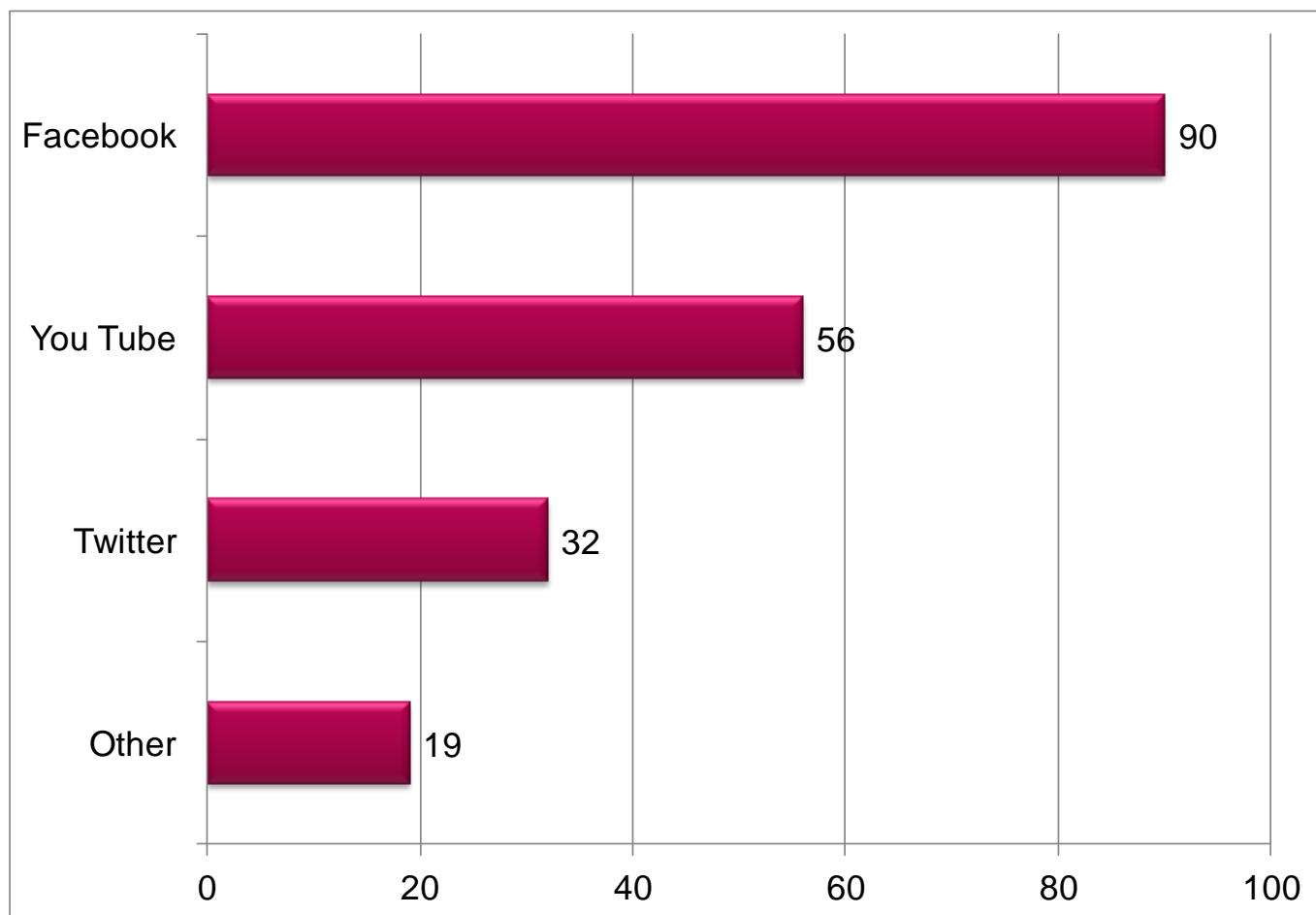
Local Conservation Societies

Respondents were also asked about their membership of local Conservation Societies, as the Ward contains the Pembridge Association and half of Ladbroke Association. Fourteen per cent of respondents stated that they were members of the Ladbroke Association with only slightly less (13 per cent) members of the Pembridge Association. Of those not already part of the Associations, 19 per cent expressed an interest in joining the Pembridge Association and eight per cent the Ladbroke Association.

Social Networking Sites

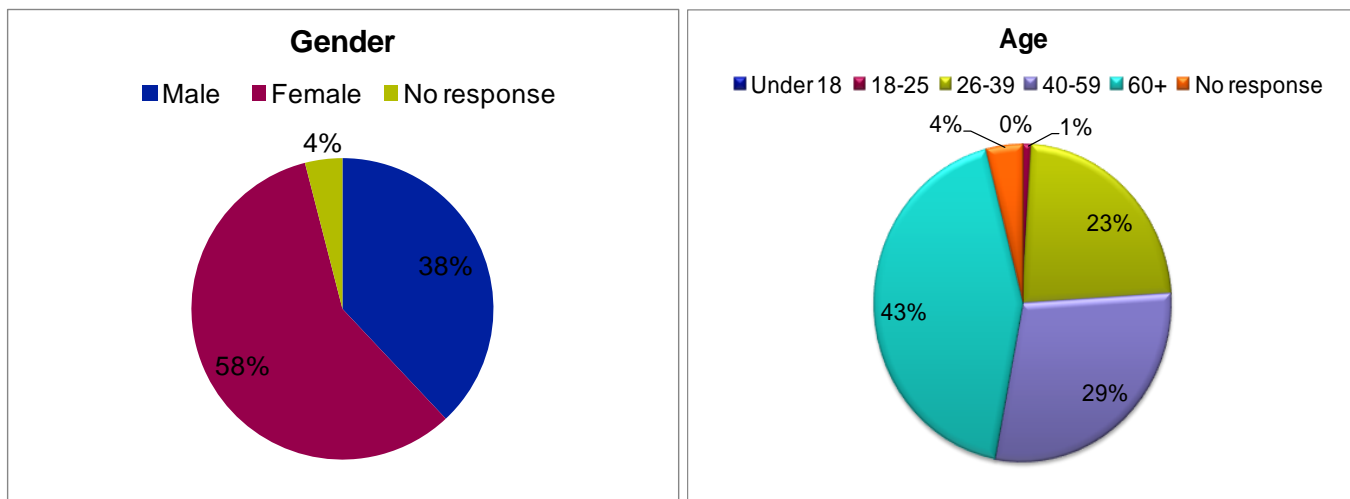
Respondents were asked about their usage of social networking sites. Forty one per cent of respondents use social networking sites whilst 59 per cent do not. Of those, the large majority (90 per cent) use Facebook, whilst 56 per cent use You Tube and less at 32 per cent Twitter. Around one in five (19 per cent) respondents use a different social networking site, for the majority this was LinkedIn.

Chart three: Which Social Networking Sites do you use?

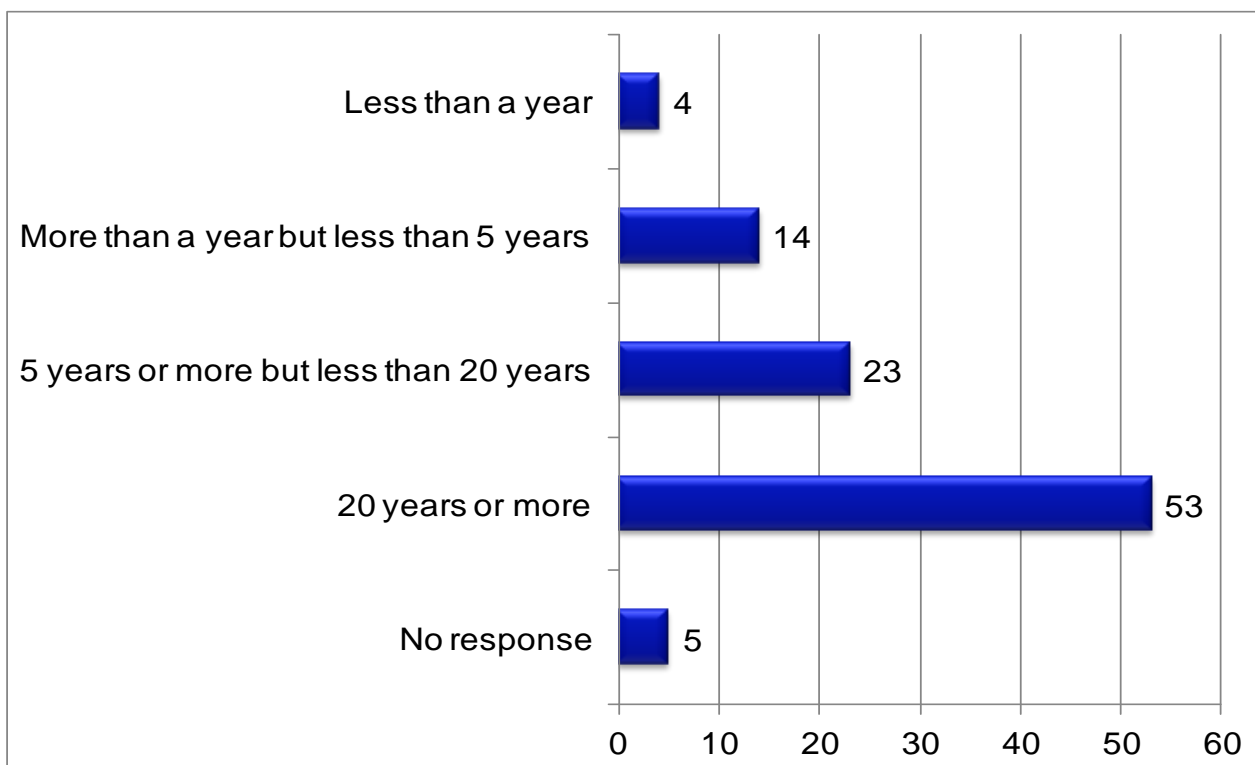


Who Responded to the Survey?

The majority of respondents were female (58 per cent) as opposed to male (38%). The majority of respondents were aged 60+ (43 per cent) followed by 40-59 years old (29 per cent) and then 26-39 years old (23 per cent). Only four per cent were aged between 18 and 25 and there was one respondent under the age of 18.

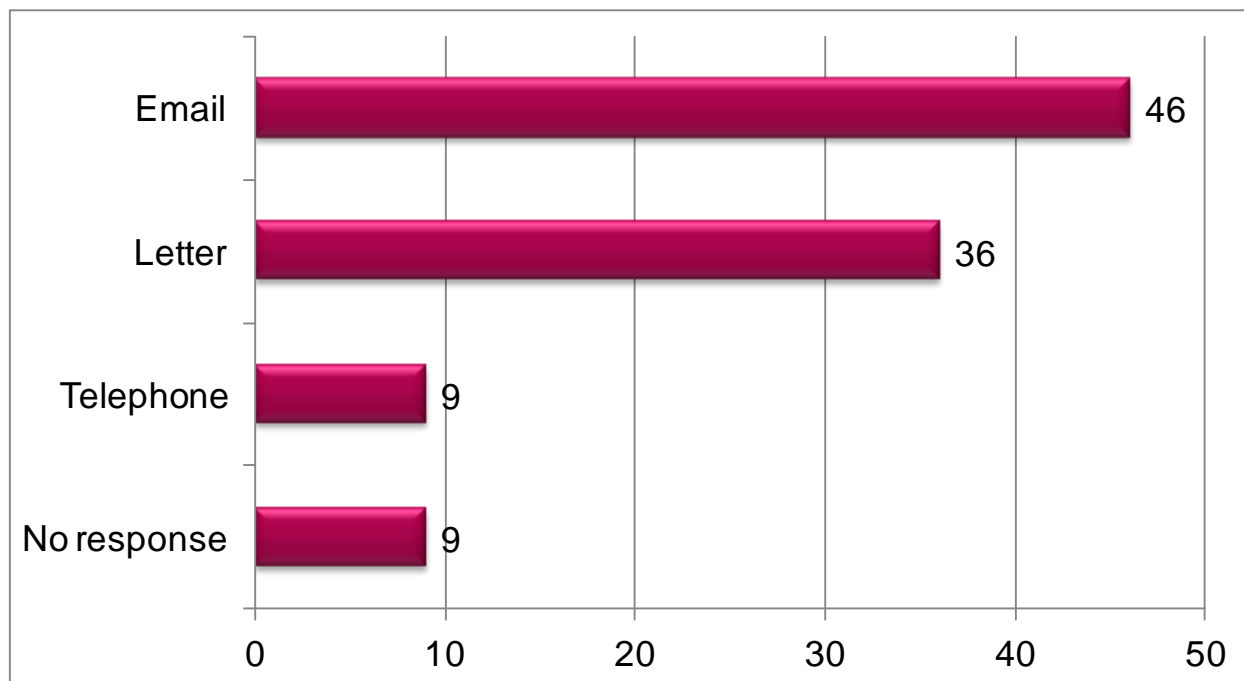


More than half of respondents (53 per cent) have lived in the borough for 20 years or more. Just under a quarter (23 per cent) have lived here for five years or more but less than 20 years and 14 per cent more than one year but less than five. Only four per cent of respondents have lived in the borough for less than a year.



Results

Respondents were asked if they would like further involvement in the City Living, Local Life Initiative in Pembridge. Over 150 wanted further involvement and provided their contact details (these will be provided to Ward Councillors separately). When asked about contact preferences, 46 per cent of respondents preferred to be contacted by email, 36 per cent by letter and nine per cent by telephone.



Appendix one: Data tables

Do you think any of the following issues need improving in your area? Please mark up to **THREE** of the following?

| | Number | Percentage |
|------------------------------------|--------|------------|
| Cleanliness of the streets | 109 | 34% |
| Community spaces or meeting places | 43 | 14% |
| Employment opportunities | 35 | 11% |
| The level of crime | 66 | 21% |
| The level of pollution | 47 | 15% |
| The level of traffic congestion | 82 | 26% |
| Parking for residents or visitors | 113 | 36% |
| Planning and construction | 78 | 25% |
| Public transport | 16 | 5% |
| Road and pavement repairs | 72 | 23% |
| Rubbish collections | 64 | 20% |
| Something else (please specify) | 74 | 23% |

We already have some ideas for projects in your local area which are based on what residents have already told us about their concerns. To what extent do you think the following would improve local life?

Outreach work with isolated older people

Examples of this work could include schemes to link volunteers with older people who need friendship and support, coffee mornings and other activities, pairing younger and older people to learn from each other Do you think this...?

| | Number | Percentage |
|---|--------|------------|
| Would improve local life a great deal | 133 | 44% |
| Would improve local life to some extent | 154 | 51% |
| Would not improve local life at all | 17 | 5% |

Local Conservation Societies

The Ward contains the Pembridge Association and half of Ladbrooke Association. Are you a member of....?

| | Yes | If no, would you like to join? |
|-----------------------|-------------|--------------------------------|
| Pembridge Association | 45 (13%) | 56 (19%) |
| Ladbrooke Association | 47 (14%) | 24 (8%) |

Appendix one: Data tables

Do you use social networking sites?

| Yes | No |
|--------------|--------------|
| 133 (41%) | 188 (59%) |

If yes, which ones do you use? (please tick all that apply)

| | Number | Percentage |
|----------|--------|------------|
| Facebook | 119 | 90% |
| You Tube | 75 | 56% |
| Twitter | 42 | 32% |
| Other | 25 | 19% |

Other:

- LinkedIn x 14
- LinkedIn, Pinterest
- LinkedIn, A small world
- ASmallworld.net, LinkedIn.com
- Linked In, Google
- Pinterest, google+
- Instagram
- Instagram
- Instagram
- Viadeo
- Google
- Website and blog places

About you

Are you?

| | Number | Per cent of total |
|----------|--------|-------------------|
| Male | 127 | 38% |
| Female | 196 | 58% |
| No reply | 15 | 4% |

Which age group are you in?

| | Number | Per cent of total |
|----------|--------|-------------------|
| Under 18 | 1 | - |
| 18-25 | 5 | 1% |
| 26-39 | 78 | 23% |
| 40-59 | 97 | 29% |
| 60+ | 145 | 43% |
| No reply | 12 | 4% |

Appendix one: Data tables

How long have you lived in the Royal Borough of Kensington and Chelsea?

| | Number | Per cent of total |
|---|---------------|--------------------------|
| Less than a year | 15 | 4% |
| More than a year but less than five years | 48 | 14% |
| Five years or more but less than 20 years | 78 | 23% |
| 20 years or more | 180 | 53% |
| No reply | 17 | 5% |

How should we contact you?

| | Number | Per cent of total |
|-------------|---------------|--------------------------|
| Email | 154 | 46% |
| Letter | 122 | 36% |
| Telephone | 30 | 9% |
| No response | 32 | 9% |

Do you agree to your Ward Councillors using your email address to contact you about Ward matters?

| | Number | Per cent of total |
|----------|---------------|--------------------------|
| Yes | 162 | 48% |
| No | 88 | 26% |
| No reply | 88 | 26% |

Appendix two: Open Comments

Written comments

A large number of written comments have been received to the survey. The comments are grouped together by theme. Each comment may have more than one theme. Where this is the case comments have been counted under each theme as appropriate.

Traffic/road safety (14 comments):

- Excessive traffic on main streets.
- Road safety
- Limiting use of side roads to narrow vehicles (no lorries)
- Pedestrian safety
- Traffic chaos at school drop off/collection
- Tourist road safety: junction of Chepstow Villas/Portobello Road
- Safe street crossings
- Increasing the pavements around Notting Hill Gate towards Portobello Rd. It's far too small especially on Saturdays and causes dangerous situations.
- Enforce speed limits.
- Dangerous driving of cars
- Speed of traffic
- Pedestrian crossing at the junction of Kensington Park Road and Ladbroke Square.
- Lowered kerbs for disabled users
- Dangerous road speeding

Buses/public transport (7 comments):

- Bus routes need to rotate to relieve residents who live on bus routes.
- Timetable bus monitor for no.23 at Colville bus stop.
- The squeak of bus brakes - noise/pollution and healthy issues.
- Noise from buses
- Rubbish/far too many buses clogging up the street and cause subsidence to houses.
- Tube noise in Linden Gardens
- Awful tube noise pollution suffered in Linden Gardens

Parking (5 comments):

- Please bring in parking by mobile phone like in Westminster.
- Parking for scooters
- School parking control
- Silly single line parking allowed after 6.30 pm
- Parking fines - need discretion.

Cycling (5 comments):

- Bicycle lanes
- Bicycles tied to railings on Pembridge Road on Saturday mornings, cause difficulty in space on pavement.
- Cyclists on the pavement
- Penalties for cyclists
- Biking lanes exclusively for bikes

Appendix two: Open Comments

Noise pollution (11 comments):

- Tube noise in Linden Gardens
- Awful tube noise pollution suffered in Linden Gardens
- Noise and rubbish from Graingers Restaurant and traffic
- Square Gardens has become like a park is no longer a peaceful place, the people who use it don't care about the residents. It is so noisy.
- The squeak of bus brakes - noise/pollution and healthy issues.
- Noise from buses
- Kids playing/ parents having very noisy sex upstairs.
- Noise pollution from vents/air conditioning units of local businesses in Ledbury Road and Lambton Place.
- Misery inflicted on residents by the Notting Hill Carnival - particularly noise - all floats should have decibel controls on sound systems.
- Prevent buskers on Portobello Road
- 1. Getting rid of noisy buskers on Portobello and drunk noisy smokers outside Portobello gold. 2. Keep our parks and green quiet space.

Rubbish (9 comments):

- Rubbish on pavements on busy roads
- Rubbish left on the pavement including rubbish bags
- Less empty properties. More rubbish bins on the street.
- Noise and rubbish from Graingers Restaurant and traffic
- Alternative for rubbish bags on the pavement please.
- Extend gum and butts smart bins
- Rubbish/far too many buses clogging up the street and cause subsidence to houses.
- More delivery of recycling bags.
- Street drinking and drinking litter all over the streets in the area

Dogs (8 comments):

- Dog waste in Pembridge place W2
- Dog bins
- Dogs
- Signs to educate people not to leave dog poo by trees in streets!
- Dog mess-unacceptable
- Dog's mess - disgusting
- Bins for dog poo please
- Dogs – increased fouling of pavements

Trees (4 comments):

- Trees
- Change the tree at the bottom of the street W2 4SN
- Plant trees not lime please
- Protecting trees, public and private

Foxes/pigeons (3 comments):

- Fox invasion
- Foxes

Appendix two: Open Comments

- Pigeon dirt

Antisocial behaviour (6 comments):

- Noisy drunk people screaming at night
- Controlling yobbish and threatening behaviour
- Late drinking outside clubs late at night - esp. High St Ken
- Stop street drinking
- 1. Getting rid of noisy buskers on Portobello and drunk noisy smokers outside Portobello gold. 2. Keep our parks and green quiet space.
- Street drinking and drinking litter all over the streets in the area

Community safety (4 comments):

- Neighbourhood watch in Pembridge Villas
- Regular police presence
- More police on streets
- Increase police presence

Planning (4 comments):

- Protection of small shops
- I'm worried about the proposed Sainsbury's
- You gave planning consent for subterranean development
- Keeping the character of Portobello

Housing (5 comments):

- Less empty properties. More rubbish bins on the street.
- Some flats don't have rents people can't afford
- Availability of affordable social housing
- Lower cost housing: sale and rent
- Homelessness

Visitor numbers (4 comments):

- Too many tourists all week long! London is not a theme park
- Congestion around Notting Hill tube due to Portobello Road visitors
- Portobello market - too many people
- Attractiveness of Notting Hill Gate crowds on weekends

Notting Hill Gate (3 comments):

- Attractiveness of Notting Hill Gate crowds on weekends
- Beggars at Kensington Temple and Notting Hill Gate Station
- Improving the look of Notting Hill gate very shabby and run down i.e. office blocks and shops

Younger People (3 comments):

- Children's services, medical services
- Youth unemployment
- Children's activities

Appendix two: Open Comments

Charity workers (2 comments):

- Cut or get rid of cluggers soliciting for charities aggressively on the street are unacceptable
- The number of charity collectors in Notting Hill Gate - too many.

Open Spaces (2 comments):

- Access to private parks
- 1. Getting rid of noisy buskers on Portobello and drunk noisy smokers outside Portobello gold. 2. Keep our parks and green quiet space.

Other (5 comments):

- Level of street lighting
- Finance for a befriending scheme for older residents.
- Air quality is declining
- Compare to other London councils. RBKC are pretty good.
- Letters to people who do not live at this address

As part of the Council's new 'City Living, Local Life' project, your Councillors have up to £15,000 to invest in the Ward on practical local projects, this may be a large project or a series of smaller schemes: £1,000-£5,000. If you have any ideas for projects that could make your neighbourhood better or have any comments or suggestions, please share them here:

Traffic/road safety (22 comments):

- Traffic calming in Ladbrooke Grove.
- I think that the zebra crossings on Pembridge Road/Villas should be elevated/table topped. There is heavy pedestrian usage all the time and traffic needs to be slowed - not just at weekends when weight of pedestrian numbers slows traffic.
- Everyone in the ward is likely to have a traffic/crossing hotspot - a crossing which is difficult for elderly people or parents with young children/buggies or tricky for older children on their own. Maybe a traffic light that changes too quickly, or a safer place to cross that could be marked as such. Run a survey in households in the area and identify these places and improve them (more zebra crossings?)
- More pedestrian areas only i.e. Portobello Road. Reduce speed of traffic on side roads.
- The pedestrian entrance at Notting Hill Gate is not only ugly and small but also very dangerous as people start walking on the road as the pavement is full overcrowded. It really doesn't do any justice to our beautiful living area. It would be great if this could be improved.
- Improved signage for Portobello market. Pedestrian crossing at junction of Portobello Road and Chepstow Villas.
- Sort out Pembridge Road leading to Portobello Road - it is terribly congested with tourists at weekends and traffic makes it dangerous.
- Pedestrianisation of Pembridge Road leading to Portobello Rd - pavement too congested and dangerous with buses driving down this section of road. Improvement of shop fronts on Pembridge Road.
- It is difficult to walk on Pembridge Road etc on Saturdays because of Portobello Rd market. Also the buses make it an unsafe road especially on Saturdays. Pedestrian

Appendix two: Open Comments

safety is vital on the end of Victoria Gardens as huge trucks turn. There is also a lot of noise pollution from the trucks.

- Creation of one way system to stop rat run drivers turning from Ladbroke Grove into Ladbroke Square then turning right onto Ladbroke Terrace. With the entrance of Ladbroke Square and the presence of an old people's residence on Ladbroke Terrace this is dangerous.
- Little Christmas decoration in the streets. Have dog poop trash bins. Pigeon control. Car club bays. Speed limit in small residential streets esp. where schools are located.
- Put a pedestrian crossing on Chepstow Villas and Chepstow Crescent intersection. The roundabout is always busy, dangerous to cross with children.
- The pedestrian traffic lights are not very well synchronised crossing on the west side from Pembridge Road into Notting Hill Gate - Jamie Oliver store on corner is particularly difficult as traffic comes from both sides of Notting Hill Gate into Pembridge Road. The green light there is seldom working. Equally the lights at the pedestrian crossing between Tesco and the south side do not allow enough time to cross from one side to the other without waiting on the island.
- There is a need to protect pedestrians: 1. crossing Chepstow Villas at Portobello Road/ especially weekends due to the tourists 2. crossing Kensington Park Road at junction with Kensington Park Gardens and Chepstow Villas.
- Kensington becomes a dog's toilet and is disgusting. Something must be done about Pembridge Square - Moscow Rd schools and parent blocking the roads twice a day!!
- Cleanliness of streets/dog mess is a big problem/also on rubbish days the rubbish men leave a terrible mess behind. Speed of traffic on Kensington Park Road particularly on south part opposite Ladbroke Square Gardens down to Pembridge Road.
- No more artwork e.g. the art on top of Marsh and Parsons. A huge waste of money. Allowing young children who live locally but not on Pembridge Square access to Pembridge Square Gardens. Kensington Gardens playground is always so busy and full. I'd even be willing to contribute financially to the upkeep of Pembridge Square gardens. Timing of pedestrian lights to cross Bayswater Road near the Gate cinema needs improving so pedestrians don't have to wait so long.
- Treat Ladbroke Grove with material that absorbs CO2 to reduce pollution/Traffic driving on Ladbroke Grove.
- The thing which would have been most positive impact on well being would be to reduce noise of buses brakes squeaking as it is far too noisy and damaging to ears. I suspect this would be difficult for you to tackle without the support of the Mayor and TFL. I would be grateful if you could speak with them about this though. Another idea would be to ease pavement congestion
- Pedestrianise the whole ward (allow cyclists)
- A scheme to decrease private car use, such as a walking bus to get kids to school.
- Our family find Pembridge Road's pavement too narrow, dangerous given the number of pedestrians using it especially on Saturdays. Buses should be restricted from the area, this part of the road should have a larger pavement, if not pedestrianise.

Buses/public transport (10 comments):

- Move the bus routes (or reduce them) on Pembridge Villas. There are two schools and a GP surgery on that road and hundreds of buses a week screech down - a DANGER!
- Please stop the buses from making so much noise late at night and early morning.
- Please reconsider decision to allow Ladbroke Grove to become a major bus route (it never was). What is the reason? Use Kensington Park Rd.

Appendix two: Open Comments

- Local recycling facility. Reduction of bus noise. Fly tipping/rubbish/dog waste wardens.
- Pedestrianisation of Pembridge Road leading to Portobello Rd - pavement too congested and dangerous with buses driving down this section of road. Improvement of shop fronts on Pembridge Road.
- It is difficult to walk on Pembridge Road etc on Saturdays because of Portobello Rd market. Also the buses make it an unsafe road especially on Saturdays. Pedestrian safety is vital on the end of Victoria Gardens as huge trucks turn. There is also a lot of noise pollution from the trucks.
- (1) Number of buses down Kensington Park Road – monitoring of pollution? To follow TFL to re-route or to reduce pollution from them. (2) Washing down pavements which get extremely dirty from the pollution. (3) Rubbish bin provision for small waste.
- Installation of escalators at Notting Hill Gate underground station.
- Covering tube opening next to 35 Linden Gardens
- The thing which would have been most positive impact on well being would be to reduce noise of buses brakes squeaking as it is far too noisy and damaging to ears. I suspect this would be difficult for you to tackle without the support of the Mayor and TFL. I would be grateful if you could speak with them about this though. Another idea would be to ease pavement congestion

Cycling (12 comments):

- Stopping cyclists on the pavement. They zoom down from Notting Hill past Holland Park station and it is very, very frightening.
- Something to stop bicycles being vandalised or stolen when locked on the street. In Ledbury Rd in the past year I had my bike vandalised twice and pedal and saddle stolen. No longer use bike as not safe to lock it outside and too expensive to constantly repair it.
- Cycle lanes please. Cyclists are more and more numerous. Serious accidents may occur, they need to be prevented.
- Removal of signage in Linden Gardens - blights the aspects. Removal of old bicycles chained to crossing outside Linden Gardens.
- I am finding that many cyclists totally disobey and/or ignore all rules for example – riding on pavement, jumping red lights, riding wrong way down streets. As cycling is on the increase I feel they should be educated how to cycle safely, and be subject to similar tests and being accountable – just as motorists are. Perhaps obligatory education for children? All cyclists.
- More facilities for children 12-16 years old. 2. Better cycling lanes. 3. Support for cable TV and glass fibre connections.
- (1) Biking safety/lanes - prohibit vans/cars/lorries driving daylight hours (except for deliveries between 9pm-7am). (2) Support/use of church groups in provision of community life.
- I would really like to understand how we could reduce the amount of rubbish left out on the street outside of collection days. I have also an interest in how we could reduce general level of lawlessness i.e. people urinating in public, bicycles ridden on pavements and the levels of begging.
- Recycling. Much clearer directives - the photos you send don't include looking for recycle triangle not Starbucks etc. or crumpled paper envelopes with windows etc. Easier access to huge recycle containers at Portobello Road. Clearly marked, more user friendly. More bicycle racks e.g. Kensington Park Gardens West and East end.

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- Zone residents parking. I know it would be unpopular but it would reduce short journeys and prevent parking problems around underground stations. Put in safe cycle lanes along Holland Park Avenue and make it illegal for cars to block lanes.
- More cycles "parking" racks
- 1. More outdoor seating in local areas. 2. Places to sit and have a coffee. 3. Free WIFI areas where seating is. Promote people getting outdoors. 4. More bicycle paths!!!

Rubbish/Litter/Bins (19 comments):

- More frequent rubbish collections. Prevention and clean up of dog doo on the streets.
- More litter bins by bus stops.
- Place more rubbish bins on the street.
- Rubbish collection frequently, big bins for garbage on the street, huge problem with rubbish on wrong day in my street Clanricarde Gardens.
- Find out why council flats leave on a daily basis their rubbish in the street. Penalise people with no civic sense. Surely they are not paying the high rent or council taxes otherwise they would respect their neighbours. Replace the tree at the end of the street by another tree like Acacia - the current one is dangerous for all neighbours .
- Local recycling facility. Reduction of bus noise. Fly tipping/rubbish/dog waste wardens.
- Places for bin bags before collection - currently these are left on the streets. This is untidy and often they are opened by animals. Leaving refuse on the streets. Also dog waste is left in small bags on the streets - could there be another way of leaving these for collection?
- More garbage bins on roads. Free WIFI hotspots.
- I am appalled and disgusted by the new rubbish collection scheme whereby all the rubbish bags are allowed to be on Pembridge Villas for up to five hours uncollected. People do not recycle. You can find dirty tampons and Qtips on the street and food remains which attract rats.
- (1) Rubbish collection:- Putting rubbish on the street for collection is a bit horrible. Could we have large bin to be stored between 10-20 homes? They have something similar in Brighton. (2) Dog mess:- Owners seem to be leaving bags of dog mess near trees on the pavement. Could we put a few dog mess bins onto the streets.
- (1) Number of buses down Kensington Park Road – monitoring of pollution? To follow TFL to re-route or to reduce pollution from them. (2) Washing down pavements which get extremely dirty from the pollution. (3) Rubbish bin provision for small waste.
- This is a much visited area (Notting Hill and Portobello Road) more visitor information. More rubbish bins is area Pembridge Villas.
- I would really like to understand how we could reduce the amount of rubbish left out on the street outside of collection days. I have also an interest in how we could reduce general level of lawlessness i.e. people urinating in public, bicycles ridden on pavements and the levels of begging.
- Clanricarde Gardens is always dirty. There are always uncollected rubbish bags and residents do not wait for collection days to throw away their rubbish. How about putting rubbish bins, it may be a solution
- More rubbish bins please - the litter and dog mess is awful
- 1). Bins along Pembridge Villas – it gets filthy on Saturdays in particular – and rubbish collections. 2). Flowers/plants on lamp posts like Ladbroke Grove. 3). Pembridge Road needs pedestrianising Fridays and Saturdays.
- It would be helpful to have more litter bins - there is copious rubbish in the streets each morning (fast food wrappers etc).

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- Cleanliness of streets/dog mess is a big problem/also on rubbish days the rubbish men leave a terrible mess behind. Speed of traffic on Kensington Park Road particularly on south part opposite Ladbroke Square Gardens down to Pembridge Road.
- A little hut in Pembridge Square Garden with daily attendant (like in front of Paddington library) would keep the square tidy, less noisy not every one without permission can use it. Rubbish collections - they always leave a mess after collecting - they take rubbish bin and the top, replace with a noisy one.

Dogs (17 comments):

- Provide bins for dog waste. Bags at strategic points. (The new notices asking dog owners to bag it/bin it are good but the bags are still a problem).
- Please install bins for dog walkers to put dog mess in - there are too many plastic bags on the pavement and under trees.
- Just one suggestion - now that all the streets in the conservation area have bin it posters for dog owners please could some dog waste bins be provided so that every other tree in the street doesn't have the bin it bags parked by them. Maybe a regularly emptied (very important) bin at crossroads of Pembridge Place and Dawson Place by big council bin. Thanks.
- More frequent rubbish collections. Prevention and clean up of dog doo on the streets.
- Because in my opinion this is a very well run area I find it difficult to make any comment! Perhaps small bins for dog poo in appropriate spots might be a good idea.
- Pressure jetting the pavements to prevent people falling. Fining dog owners for dropping poo bags/not cleaning up mess.
- Local recycling facility. Reduction of bus noise. Fly tipping/rubbish/dog waste wardens.
- Places for bin bags before collection - currently these are left on the streets. This is untidy and often they are opened by animals. Leaving refuse on the streets. Also dog waste is left in small bags on the streets - could there be another way of leaving these for collection?
- (1) Rubbish collection:- Putting rubbish on the street for collection is a bit horrible. Could we have large bin to be stored between 10-20 homes? They have something similar in Brighton. (2) Dog mess:- Owners seem to be leaving bags of dog mess near trees on the pavement. Could we put a few dog mess bins onto the streets.
- Little Christmas decoration in the streets. Have dog poop trash bins. Pigeon control. Car club bays. Speed limit in small residential streets especially where schools are located.
- Some greedy bankers have spoilt this beautiful borough by their horrible habit of keeping one or two dogs and let them do their business everywhere without clearing up. There must be some sort of more effective way to find them and make them pay and sometimes they are wild and attack and bark at passersby.
- More rubbish bins please - the litter and dog mess is awful
- Kensington becomes a dog's toilet and is disgusting. Something must be done about Pembridge Square - Moscow Rd schools and parent blocking the roads twice a day!!
- Above does, but don't like to see mess bags left at the side of the road, by lamp posts etc. For the poor street cleaners to pick up. I do not blame the dog owners as the vast majority live in flats. It would be totally unyielding to drop the mess bags in their kitchen bins. To supply the ward with the bins for disposal of faeces would be marvellous. It hopefully would encourage those irresponsible dog owners to dispose of their dog's waste properly.

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- Cleanliness of streets/dog mess is a big problem/also on rubbish days the rubbish men leave a terrible mess behind. Speed of traffic on Kensington Park Road particularly on south part opposite Ladbroke Square Gardens down to Pembridge Road.
- Generally the streets are clean, but there is an increasing incidence of people bagging up their dog's poo and leaving it by trees on the pavement.
- Installation of temporary notices – say one-two months to remind dog owners that letting their dogs foul pavements is an offence – notices have all been taken down.

Trees/Greenery (17 comments):

- A greener Portobello Road (more trees)
- More greenery and flowers where possible
- More flowers, plants and trees - particularly hanging baskets - organise sponsorship by individuals as well as organisations/companies.
- Should be used to help the elderly and underprivileged in the community. Once these more important matters have been resolved, more greening of the Gate. For an extremely rich borough, it really looks terrible.
- I was active in a Residents' Association in Linden Gardens many years ago. I am now retired. NB I am very concerned that the current RA seems to be suggesting the tree by the letter box is under threat to be cut down.
- More greenery, particularly around Notting Hill Gate, and better signage for tourists going to Portobello Road on weekends so they gather less right around the tube looking for directions.
- We have linden trees on Pembridge Crescent that have become a problem and a hazard. They are infested by parasitic bugs - aphids that are feeding on the leaves and leaving a black and sticky mess (hazardous when wet) on the pavements, destroying our plants and leaving black/sticky stuff everywhere. We have been in touch with the Council but after their reply on Oct 15, promising a follow up it has all gone quiet.
- Find out why council flats leave on a daily basis their rubbish in the street. Penalise people with no civic sense. Surely they are not paying the high rent or council taxes otherwise they would respect their neighbours. Replace the tree at the end of the street by another tree like Acacia - the current one is dangerous for all neighbours .
- Please spend on green spaces and places for children/teenagers to play - local youth projects
- 1. More trees in Linden Gardens please. 2. Please facilitate the opening of a little cheese shop on Notting Hill Gate or nearby.
- 1. Trees, bulbs, blossom. 2. Support for the elderly. 3. Move carnival away.
- Two suggestions: 1. this week some men cleaned the pavement on one side of KPG - very badly so it looks very odd now. 2. The plants in the planted area at the end of KPG should be perennials to reduce costs of replanting every six months.
- More trees, flowers and small areas of raised beds that elderly people could enjoy with planting areas for school children to grow herbs and vegetables as part of school projects to improve healthy eating. This could fit in with the outreach project idea below.
- 1). Bins along Pembridge Villas – it gets filthy on Saturdays in particular – and rubbish collections. 2). Flowers/plants on lamp posts like Ladbroke Grove. 3). Pembridge Road needs pedestrianising Fridays and Saturdays.
- Plant more trees.
- Once the shops are closed and the market stalls are gone Portobello Road is very drab and dark and uninviting. Small trees (with lights) would warm it, plus other ideas would be welcome (bollards with lights) they are already electrified for stall holders.

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- Art or flowers or something to clean up Notting Hill Gate.

Pavements (11 comments):

- Pressure jetting the pavements to prevent people falling. Fining dog owners for dropping poo bags/not cleaning up mess.
- Pavements spray cleaned at least once a week or fortnightly near to shop fronts. As the horrid habit of spitting is a health hazard and pavement at that point are very unsightly. Just brushing is not enough.
- You could eat ice cream off the pavements in St Petersburg. Ours are defaced by cigarette butts and chewing gum etc. I propose we install gum and butts smart bins on the north side of Notting Hill Gate and patrol it and extract substantial fines from offenders.
- Chewing gum removal from pavements, cleaning pavements near Kensington Temple bus stop
- The new paving on the sidewalks is lethal especially to the elderly and disabled. It is shiny and slippery in wet weather. Wrong type of paving stones used.
- (1) Number of buses down Kensington Park Road – monitoring of pollution? To follow TFL to re-route or to reduce pollution from them. (2) Washing down pavements which get extremely dirty from the pollution. (3) Rubbish bin provision for small waste.
- 1. Have you contacted local charities who do sterling work but lack funding also the Link aka Healthwatch. 2. Some pavements of York Stone are lethally slippery - Kensington Park Gardens is today being shot blast. We have waited 1 and 1/2 years for this. Why not identify all dangerous pavements and shot blast.
- The footpaths on our leafy streets are extremely slippery due to sap dropping from the trees. Suggest regular cleaning with a high pressure water hose to remove the residue. When the paths are wet it is almost impossible to jog safely. Once the leaves have fallen the problem is solved so it wouldn't be a 12 month commitment. The street sweepers do a great job clearing up the leaves and rubbish, this would finish it off properly.
- Two suggestions: 1. this week some men cleaned the pavement on one side of Kensington Park Gardens - very badly so it looks very odd now. 2. The plants in the planted area at the end of Kensington Park Gardens should be perennials to reduce costs of replanting every six months.
- I know pavement repairs sound mundane but for the elderly and disabled people, with small children and crowds of tourists it is significant. The ground springs in. Notting Hill Gate make this a challenge to keep up with. Any opportunities to enhance street spaces will help people to mix and mingle.
- As a wheelchair user I am made very aware of the discrepancies in lowered kerbs. I would particularly like to point out that the pedestrian crossing in Pembridge Road (marked "X" on map in front) which has extremely steep kerbs has not been lowered at all. To cross at this points necessities going down to the junction with Notting Hill Gate, crossing there and returning along the other side.

Community safety/antisocial behaviour (9 comments):

- Street camera to prevent burglary/violence.
- CCTV to monitor crime.
- I see the rise of crime very disturbing, knifepoint, robberies mugging. I think we desperately need cctv and other surveillance tools.
- To look out for each other's safety.

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- Provision of play areas for children with seats for mothers and or minders. For the benefit of all those who do not have immediate access to the squares and communal gardens. As in Sutherland where there is such a place on nearly every other street corner. Nothing elaborate - a small climbing frame or roundabout etc: hopscotch or other game painted on ground, benches; bit of grass. No fences or "health and safety". Patrolling policemen will make sure these areas are not colonised by jobs or druggies.
- I think it would be well spent on anti-crime activities for example:- helping people improve home security. It would also be good to have community sport activities for boys in the area to give them a positive thing to do with their time.
- Four nights per week there are loud (very loud) drunk rowdy men (always men/boys) at 1 am – 4 am on Westbourne Grove, where the small parade of shops are (Jigsaw, ZandV, Daylesford) shouting, kicking bins over. I called the police one evening and they kept me on the phone for 30 minutes asking questions which was annoying as it was 2 am and I had a meeting to attend the next day!
- Better prevention of drunk and disorderly conduct, which seems to have increased a lot in the past few years. Perhaps a project whereby volunteers take older people's dogs for a walk as their owner's are not very mobile.
- Spend it on extra policing. It is rare for me to see police walking or driving around the neighbourhood. Most weekends I am awakened by drunk noisy people walking or stumbling down Portobello Road screaming their heads off as they drunkenly make their way home. The amount of swearing and screaming I hear would make a sailor blush. I never hear or see the police go after these louts.

Community events/projects (16 comments):

- It would be great if the communal gardens could be more of a community focus. I think there used to be a summer fete each year, but this has stopped. I would like to add my kitchen waste to the composting but was told this was not allowed. This seems a waste.
- I find Open Age excellent. It needs all the support it can get.
- Meeting or community centre for people with mental health problems and support for carers.
- I suggest it is applied to John Scotts Notting Hill Improvement Scheme and projects promoted under it
- 1. Have you contacted local charities who do sterling work but lack funding also the Link aka Healthwatch. 2. Some pavements of York Stone are lethally slippery - Kensington Park Gardens is today being shot blast. We have waited one and a half years for this. Why not identify all dangerous pavements and shot blast.
- A practical Food Bank scheme including local residents associations, churches, medical practices and community groups. Keep it simple: to understand, participate in, improve life for locals.
- (1) Biking safety/lanes - prohibit vans/cars/lorries driving daylight hours (except for deliveries between 9pm-7am). (2) Support/use of church groups in provision of community life.
- Notice boards for local events – concerts, school fetes, mother and toddler groups. We use to have these in our libraries but they have been removed with the excuse that such information can be found online. The elderly, the poor and technophobes don't use the internet – old fashioned paper posters and flyers will reach them if they are placed in libraries or supermarkets or doctor's surgeries.

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- More trees, flowers and small areas of raised beds that elderly people could enjoy with planting areas for school children to grow herbs and vegetables as part of school projects to improve healthy eating. This could fit in with the outreach project idea below.
- Organise community centres where people from various walks of life can meet, get to know each other, run various events and network. I am willing to help in doing this.
- 1. A place where one can have free music lessons (Asian) or pay a small fee per lesson.
2. I was a member at EPICS old people centre at Ladbroke Grove, but now it is closed and need something like this in this area.
- 1. A place to sit - sheltered and sunny on edge of Pembridge Square as a meeting place and visitors to the library (alternatively near the Farmers' Market) 2. A small van or large taxi to take the 10 people - out of work, disabled, elderly for outings. To be organised by a) by the Notting Hill Gate library or b) churches - St Georges Campden Hill has a once monthly lunch for the elderly.
- It would be great to have projects that gets locals to know each other. Also, I would like to see more empty properties opened up and forced to be sold to people who need to find a home. Not sure if this is possible though
- Community engagement - with architecture and historic places. This would be really pleasant.
- I have always had ideas for places and was involved with two initiatives in the West Hampstead/Kilburn areas in the early eighties and during the seventies, two conversions - the one a Community Centre, Kingsgate Workshops, which is still there. I also need feedback from people who know more about the areas under view, the use of buildings which may not be functioning and bringing out people's creativity; I used to make pottery and have done so in Sussex and notice that there is an abundant supply of clay coming out of various building sites: in fact the area used to be called the Kensington Gravel Pits, there is a painting by Linnel of some white shirted labourers against ochre mounds (19th century. Please see attached piece of writing.
- More care of local public gardens round council building of garden of Notting Hill Gate library. Ditto for £15,000 is a meaningless sum. Q3 It is not outreach work but making sure we know our next door neighbours and what help they need. London is a collection of villages, prove it.

Children's/Younger people's projects (19 comments):

- Youth oriented projects.
- More activities for toddlers/children in public parks/libraries/leisure centres etc.
- Create projects focussing on young disadvantaged people – creating more links across the social and economic divide. Focussing on libraries making them interesting and welcoming, beautiful, multi functional (they are very bland at present).
- Can you use this money to improve playgrounds for children.
- Supporting youth projects such as the one run by PCSO (named person) is good use of funds.
- Organised subsidised activities for children like painting/dance etc.
- The borough have a number of voluntary playgroups for small children but their facilities and hours are limited. I would like the borough to encourage and facilitate more art, music and dance projects aimed at very young to young children.
- Provision of play areas for children with seats for mothers and or minders. For the benefit of all those who do not have immediate access to the squares and communal gardens. As in Sutherland where there is such a place on nearly every other street corner. Nothing elaborate - a small climbing frame or roundabout etc: hopscotch or other game painted

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on ground, benches; bit of grass. No fences or "health and safety". Patrolling policemen will make sure these areas are not colonised by yobs or druggies.

- Schemes/projects/areas of youth
- Support youth schemes. I see so many children going to/from school who look unsupported/aimless. Either people on streets give them a friendly, kind word or a place/club they can go to where they are welcomed with kindness.
- I have no specific idea but I would like to see projects that get local young people employed and/or involved in local life more - preferably paid schemes but ones that also give them a sense of local commitment/involvement.
- Teenage youth centre: school properties and facilities could be used for evening and weekend activities.
- Scheme for people with young children to meet in safe environment.
- More facilities for children 12-16 years old. 2. Better cycling lanes. 3. Support for cable TV and glass fibre connections.
- Projects to give the young unemployed better skills to help them get jobs or start their own businesses.
- Please spend on green spaces and places for children/teenagers to play - local youth projects
- I think it would be well spent on anti-crime activities for example:- helping people improve home security. It would also be good to have community sport activities for boys in the area to give them a positive thing to do with their time.
- No more artwork e.g. the art on top of Marsh and Parsons. A huge waste of money. Allowing young children who live locally but not on Pembridge Square access to Pembridge Square Gardens. Kensington Gardens playground is always so busy and full. I'd even be willing to contribute financially to the upkeep of Pembridge Square Gardens. Timing of pedestrian lights to cross Bayswater Road near the Gate cinema needs improving so pedestrians don't have to wait so long.
- Anything that occupies young people even better and they can improve their basic skills.

Support for older people (5 comments):

- I am a firm believer in the ideas of reaching out to the elderly - I work with Kensington Day Centre which should be supported as much as possible by R.B.K.C. The work that is done there is earnest, not publicised hugely and brings companionship to? but not enough of the elderly.
- Should be used to help the elderly and underprivileged in the community. Once these more important matters have been resolved, more greening of the Gate. For an extremely rich borough, it really looks terrible.
- Meeting places for older residents
- 1. Trees, bulbs, blossom. 2. Support for the elderly. 3. Move carnival away.
- Better prevention of drunk and disorderly conduct, which seems to have increased a lot in the past few years. Perhaps a project whereby volunteers take older people's dogs for a walk as their owner's are not very mobile.

Planning (5 comments):

- Control over planning in terrace houses. Two doors from my terrace house at Ladbroke Sq the new owners have gutted the house totally and removed back wall. A planned underground swimming pool has been abandoned for a sunken garden. The scaffolding went over the pavement and neighbours have cracks in their party walls. The noise and

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the dirt for over 18 months has been incredible and it is not finished yet. We can do no redecoration until they finish. This must be stopped in terrace houses.

- To purchase the expertise of construction engineers to enable councillors to have a professionally informed response to planning applications for basement excavations which blight our area while they are being done.
- This is not a project... but I would be very much in favour of not allowing deep basement/under garden extensions. They disrupt traffic and cause noise and mess in the short term and disturb neighbouring houses foundations and cause a greater gap between the 'rich' and the poor.
- I would support any project that promotes residential development in the borough. There is such a shortage of housing stock and developers have so many chattels before getting consent. A support group to assist the fast track of development would be welcome.
- It would be great to have projects that gets locals to know each other. Also, I would like to see more empty properties opened up and forced to be sold to people who need to find a home. Not sure if this is possible though

Signage (6 comments):

- More greenery, particularly around Notting Hill Gate, and better signage for tourists going to Portobello Road on weekends so they gather less right around the tube looking for directions.
- Improved signage for Portobello market. Pedestrian crossing at junction of Portobello Road and Chepstow Villas.
- Removal of signage in Linden Gardens - blights the aspects. Removal of old bicycles chained to crossing outside Linden Gardens.
- Clear streets or roads of signs repetitive directions using advanced technology to signal signs or directions on mobiles or sat navs. Or else reduce the speed to 20 mph on all main roads.
- This is a much visited area (Notting Hill and Portobello Road) more visitor information. More rubbish bins is area Pembridge Villas.
- Better signage for tourists looking for Portobello Road!

Local shops (9 comments):

- Pedestrianisation of Pembridge Road leading to Portobello Rd - pavement too congested and dangerous with buses driving down this section of road. Improvement of shop fronts on Pembridge Road.
- I am concerned about Portobello Road and losing small independent retailers it generated. Not sure if Portobello comes under Pembridge Road (even in part) anything that can keep retail the integrity and identity of the area, including retail outlets would be welcome.
- I think what has happened in Portobello/Westbourne Grove is a tragedy in terms of closing down local/traditional/one-off; unique market stalls and bringing in estate agents and high-end fashion chains that go bust very quickly. Use the money to allow small businesses to trade this present character.
- 1. More trees in Linden Gardens please. 2. Please facilitate the opening of a little cheese shop on Notting Hill Gate or nearby.
- Something that promotes and preserves antique market heritage of Portobello market. These High street retailers that replace them are shameful.
- I do not want to see any more 'retro shops' and cafes, but more useful shops..

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- Insist on proper fronts of all shop fronts on streets.
- Pembridge Road shops are an eyesore. From Notting Hill Gate to Portobello Road). Council should work with owners and lessees to clean and paint their premises. This area is used by many visitors and tourists and is a very bad view of London and Kensington council.
- Reduce the number of food stalls on Portobello Road. It only increases litter and brings in more tourists who are of no use to the antique and second hand dealers in the market.

Outside Space (8 comments):

- 1. A place to sit - sheltered and sunny on edge of Pembridge Square as a meeting place and visitors to the library (alternatively near the Farmers' Market) 2. A small van or large taxi to take the 10 people - put of work, disabled, elderly for outings. To be organised by a) by the Notting Hill Gate library or b) churches - St Georges Campden Hill has a once monthly lunch for the elderly.
- More space for say outdoor football pitches and play areas since the football pitch behind Kensington Leisure centre is now closed and the one at the Westway is too close to car pollutants.
- Having more open air cafes on Notting Hill Gate and surroundings
- I know pavement repairs sound mundane but for the elderly and disabled people, with small children and crowds of tourists it is significant. The ground springs in. Notting Hill Gate make this a challenge to keep up with. Any opportunities to enhance street spaces will help people to mix and mingle.
- 1. More outdoor seating in local areas. 2. Places to sit and have a coffee. 3. Free WIFI areas where seating is. Promote people getting outdoors. 4. More bicycle paths!!!
- A little hut in Pembridge Square Garden with daily attendant (like in front of Paddington library) would keep the square tidy, less noisy not every one without permission can use it. Rubbish collections - they always leave a mess after collecting - they take rubbish bin and the top, replace with a noisy one.
- More care of local public gardens round council building of garden of Notting Hill Gate library. Ditto for £15,000 is a meaningless sum. Q3 It is not outreach work but making sure we know our next door neighbours and what help they need. London is a collection of villages, prove it.
- Smaller project. The entrance to the communal gardens for Radford House is always dark and smells of urine. Something was to be done about it. We do not go to the communal gardens just because of the entrance.

Homeless/street drinking/begging (6 comments):

- The area around Notting Hill Gate has been taken over by homeless people - either begging for money or sleeping rough at night. This is unacceptable - both for the safety of the community, image it gives visitors and conditions for these people. Various times, whilst walking home at night I am followed by a few of them asking for money. It is scary!
- The area called Chepstow Corner - where the roads meet - there is a terrible area where drunks meet. They are hidden by some ugly bushes and it is quite scary walking past at times. It is always quite dirty. If this area could be opened up and maybe have a flower stall it would improve the area no end. Please do something about it. Thank you.
- I would really like to understand how we could reduce the amount of rubbish left out on the street outside of collection days. I have also an interest in how we could reduce general level of lawlessness i.e. people urinating in public, bicycles ridden on pavements and the levels of begging.

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- There are a lot of homeless especially after the economic crisis started. Is there any existing project locally that would benefit of a financial contribution? Thank you
- Maybe more drop-in centres for young and old and homeless. I've noticed a lot more homeless in Notting Hill Gate.
- 1) Bulmer Mews has a blank white wall by its entrance – it would be good to liven up the area by painting a mosaic/wall art on this wall like the cut through to M&S which has a super mosaic. The wall belongs to the shop not the mews. We could commission some local student artists. This would rejuvenate a dull area and detract street drinkers as it wouldn't look so abandoned. 2) Design out the street drinkers – e.g. Victoria Gardens flowerbeds near the service road are full of drinks cans and rubbish – put up better railings/design out the litter dumping with a permanent solution, as are the hedgerows along Ladbroke Road. Pay for the garden fence gaps to be filled (e.g. offer a replacement bush to fill the gap in one's home fence). Look at how some money spent wisely can turn these grot spots of street drinkers rubbish back into clean areas. It could all be improved with small pockets of money to close up the gaps with a big improvement to the area.

Recycling (7 comments):

- More recycling facilities i.e. for plastic bags, batteries, more plastics allowed in either mixed or separate recycling.
- Basic composting - nowhere for food waste/compost for properties without garden. This has huge value and can build community as well as grow food.
- Local recycling facility. Reduction of bus noise. Fly tipping/rubbish/dog waste wardens.
- I am appalled and disgusted by the new rubbish collection scheme whereby all the rubbish bags are allowed to be on Pembridge Villas for up to five hours uncollected. People do not recycle. You can find dirty tampons and Qtips on the street and food remains which attract rats.
- Recycling. Much clearer directives - the photos you send don't include looking for recycle triangle not Starbucks etc. or crumpled paper envelopes with windows etc. Easier access to huge recycle containers at Portobello Road. Clearly marked, more user friendly. More bicycle racks e.g. Kensington Park Gardens West and East end.
- Regular delivery of recycling bags.
- More recycling opportunities. This is a wealthy borough, people often replace home furnishings, electrical goods and so on. At the moment only clothes are given to Oxfam etc. There should be more opportunity to make use of other unwanted stuff too.

Parking (4 comments):

- More/longer parking for visitors.
- Parking close within resident parking lots. So many cars park carelessly taking up two places because of inconsiderate behaviour. I know a notice is sent out but it is widely ignored. Could wardens post a warning notice on poorly parked vehicles?
- I know it is hard to carry out, but the parking space is always limited in Linden Gardens (W2 4EX). Is it possible to create more parking space for local residents?
- Zone residents parking. I know it would be unpopular but it would reduce short journeys and prevent parking problems around underground stations. Put in safe cycle lanes along Holland Park Avenue and make it illegal for cars to block lanes.

WiFi/cable TV (3 comments):

- More garbage bins on roads. Free WIFI hotspots.

Appendix two: Open Comments

- More facilities for children 12-16 years old. 2. Better cycling lanes. 3. Support for cable TV & glass fibre connections.
- 1. More outdoor seating in local areas. 2. Places to sit and have a coffee. 3. Free WIFI areas where seating is. Promote people getting outdoors. 4. More bicycle paths!!!

Street Art (3 comments):

- Not much art around. New installations on the street would be nice and attract more people. Using local artists (Notting Hill is full but they are all heading east) would improve the area.
- No more artwork e.g. the art on top of Marsh and Parsons. A huge waste of money. Allowing young children who live locally but not on Pembridge Square access to Pembridge Square Gardens. Kensington Gardens playground is always so busy and full. I'd even be willing to contribute financially to the upkeep of Pembridge Square Gardens. Timing of pedestrian lights to cross Bayswater Road near the Gate cinema needs improving so pedestrians don't have to wait so long.
- 1) Bulmer Mews has a blank white wall by its entrance – it would be good to liven up the area by painting a mosaic/wall art on this wall like the cut through to M&S which has a super mosaic. The wall belongs to the shop not the mews. We could commission some local student artists. This would rejuvenate a dull area and detract street drinkers as it wouldn't look so abandoned. 2) Design out the street drinkers – e.g. Victoria Gardens flowerbeds near the service road are full of drinks cans and rubbish – put up better railings/design out the litter dumping with a permanent solution, as are the hedgerows along Ladbroke Road. Pay for the garden fence gaps to be filled (e.g. offer a replacement bush to fill the gap in one's home fence). Look at how some money spent wisely can turn these grot spots of street drinkers rubbish back into clean areas. It could all be improved with small pockets of money to close up the gaps with a big improvement to the area.

Pest control (3 comments):

- Little Christmas decoration in the streets. Have dog poop trash bins. Pigeon control. Car club bays. Speed limit in small residential streets especially where schools are located.
- The Council's policy on foxes is inertia, so their numbers have doubled and are the biggest destructive pollutant in the area - upturning refuse, spreading it on streets, destroying public and private gardens creating disruptive noise levels at night. It is time to take action.
- Exterminate foxes - they are a growing pest. If they were rats they would be dealt with.

Libraries (3 comments):

- Create projects focussing on young disadvantaged people – creating more links across the social and economic divide. Focussing on libraries making them interesting and welcoming, beautiful, multi functional (they are very bland at present).
- More money for libraries to make them more interesting. More money for disabled access.
- I would like Notting Hill library to be open longer, and for the hours to be regular. It's difficult to remember which days it is open only in the mornings and which in the afternoon.

Appendix two: Open Comments

Councillors (2 comments):

- We should get rid of these old councillors and get some new young blood. I have lived in RBKC for 36 years and no change. They do nothing.
- Those Councillors never say hello to us. They are out of touch. Change them. Get us some new faces.

Other facilities (2 comments):

- More public lavatories (there are none in our area).
- Affordable health and fitness training/classes.

Other (10 comments):

- Kensington and Chelsea area is a good place to live. I am happy where I live (Pembridge and Ladbroke area)
- Not really sure as I am new to the neighbourhood.
- As you know I am not here all the time, but I am always interested to know of any comments or suggestions that might be proposed to improve the area.
- You will be better answering this!
- I think you are doing a great job!
- Good luck!
- I filled this in place of my husband. I am more often at the flat.
- Too frail alas to make useful contribution (86 years old) good luck for the future!!
- Somehow fewer charitable organisations on Notting Hill gate. I feel mobbed! I do not have time to talk to people on the street, it is not how I choose to give.
- Awaiting residents' views.