Do you have difficulty managing at home?

The Council can help if you need specialist equipment or adaptations.

www.rbkc.gov.uk
If you have a permanent disability, the Council can help you to remain independent at home.

An occupational therapist will visit you and carry out an assessment. They will give you advice and discuss the best options to maximise your independence. This may include recommending specialist equipment or adaptations to your home.

What is specialist equipment?
This is equipment to help with daily tasks, for example a raised toilet seat or equipment to help you get in or out of the bath. The occupational therapist will provide equipment free on ‘permanent loan’.

What is an adaptation?
Adaptations are changes to your home to help you move around more easily or use the kitchen and bathroom. There are two main kinds:

Minor adaptations
These could be things such as installing hand rails around your home or lever taps in your bathroom or kitchen.
Do you have difficulty managing at home?
Major adaptations
These involve building work and could include installing:

- a shower over the bath
- a level access shower
- ramps
- stair lifts or step lifts
- low level kitchen units

They could also include widening doors for wheelchair access.

How do I pay for the adaptations?

If you own your own home:
You can apply for a Disabled Facilities Grant to pay for adaptation(s). This grant is means-tested, so depending on how much money you have, you may have to contribute towards the cost or pay the whole cost. You will not have to pay if you receive a means-test benefit, for example Pension Credit, Housing Benefit or Income Support. The grant for people under 19 is not means-tested, so adaptations for children are free of charge.

Staying Put Services is a local voluntary organisation that specialises in helping residents to adapt and
maintain their homes. It can support you through the process of paying for building work to your home (with or without a grant) and seeing the work completed. If you prefer, you could use your own builder, surveyor or architect to plan and install your adaptations, instead of using Staying Put.

**If you rent from a private landlord:**

You can also apply for a Disabled Facilities Grant and you can get help from Staying Put Services as described above. Your landlord will need to give permission for the adaptations to be carried out.

**If you are a Tenant Management Organisation (TMO) tenant:**

The occupational therapist will liaise with the TMO’s adaptations surveyor to arrange the works which will be carried out at no cost to you.

**If you are a housing association tenant:**

The occupational therapist will liaise with your housing association to arrange for the works to be carried out at no cost to you.
How do I get specialist equipment or adaptations?

If you have a permanent disability and would like to find out more about specialist equipment or adaptations or arrange an assessment, you can call our Social Servicesline on 020 7361 3013. They will arrange for a member of the occupational therapy team to contact you to discuss what kind of help you need.

The occupational therapists can also put you in touch with other organisations that can help you, for example our Accessible Transport Team or refer you to physiotherapists if you need specialist walking equipment. They can also provide information and advice to members of your family or friends who help to care for you.

Contacts

Royal Borough of Kensington and Chelsea, Social Servicesline
Tel: 020 7361 3013
Email: socialservices@rbkc.gov.uk

Staying Put Services
Tel: 020 8996 8890
Email: sps.info@sbhg.co.uk
Do you have difficulty managing at home?
English
Information from this document can be made available in alternative formats and in different languages. If you require further assistance please use the contact details below.

Arabic
يمكن توفير المعلومات التي وردت في هذا المستند بصيغة بديلة ولغات أخرى. إذا كنت في حاجة إلى مزيد من المساعدة، الرجاء استخدام بيانات الاتصال الواردة أدناه.

Farsi
اطلاعات حاوی در این مدارک به صورت دیگر و به زبان‌های مختلف در دسترس می‌باشد. در صورت نیاز به کمک بیشتر لطفاً از جزئیات تماس ذکر شده در دیل استفاده کنید.

French
Les informations présentées dans ce document peuvent vous être fournies dans d’autres formats et d’autres langues. Si vous avez besoin d’une aide complémentaire, veuillez utiliser les coordonnées ci-dessous.

Portuguese
A informação presente neste documento pode ser disponibilizada em formatos alternativos e em línguas diferentes. Se desejar mais assistência, use por favor os contactos fornecidos abaixo.

Somali
Macluumaadka dokumentigan waxaa lagu heli karaa qaabab kale iyo luuqado kala duwan. Haddii aad u baahan tahay caawinaad intaas dhaafaasiisan fadlan isticmaal xiriirka faahfaahinta hoose.

Spanish
La información en este documento puede facilitarse en formatos alternativos y en diferentes idiomas. Si necesita más ayuda por favor utilice la siguiente información de contacto.

Social Servicesline
Tel: 020 7361 3013
Email: socialservices@rbkc.co.uk