Residents’ Information Bulletin

Sunday 26 and Monday 27 August 2012
Foreword

This is a particularly important year for London and Notting Hill Carnival can expect the eyes of the world to be on it. Notting Hill Carnival has a significant impact on those who live and work in Notting Hill and the surrounding areas.

The Royal Borough of Kensington and Chelsea and Westminster City Council have worked closely with London Notting Hill Carnival Enterprises Trust Ltd (LNHCET) to ensure that not only do we have a great Carnival, but also get a fair deal for our residents.

The aim of this leaflet is to provide practical information for residents during the Carnival weekend. It includes details of road and parking restrictions, public transport diversions, safety information and contact details for the relevant agencies involved in Carnival.

The capital deserves a Carnival it can be proud of and, in partnership with the Metropolitan Police, we are supporting LNHCET in its efforts to put on a safe and successful Carnival. If you have any concerns or questions, please contact the relevant agency using the details listed in this booklet.

Visit www.rbkc.gov.uk/carnival or phone 020 7341 5147 www.westminster.gov.uk/carnivalclean

Councillor Sir Merrick Cockell
Leader, Royal Borough of Kensington and Chelsea

Councillor Philippa Roe
Leader, Westminster City Council

Contents

Introduction................................................................. 4

Official start and finish times ................................. 5

Carnival route .............................................................. 5

Road closures and parking restrictions .......... 5 to 6

Safety zones ................................................................. 6 to 7

Street trading .............................................................. 7

Unlicensed trading ..................................................... 7

Map ........................................................................ 8 to 9

Sound systems .......................................................... 10

Clean-up .................................................................... 10

Safety information .................................................... 10 to 11

Travel information ...................................................... 12 to 13

Helplines and contact numbers ....................... 14 to 15

After the Carnival ....................................................... 15
Introduction

Notting Hill Carnival is organised by London Notting Hill Carnival Enterprises Trust Ltd (LNHCET). During its two-day run, it can attract upwards of 700,000 people to Notting Hill. Its 2012 dates are Sunday 26 to Monday 27 August.

This year Panorama will be held on Saturday 25 August from 7pm to 10pm in Emslie Horniman Pleasance. Kensal Road and Golborne Road to the junction of Elkstone Road will be closed to vehicles.

J’ouvert will be from 6am until 9am on Sunday 26 August. This will consist of several steel bands playing in Ladbroke Grove.

The Royal Borough of Kensington and Chelsea and City of Westminster councils will work with LNHCET, the Metropolitan Police, London Fire Brigade, London Ambulance Service, British Transport Police, Transport for London, St. John Ambulance, the Health Protection Agency and the Greater London Authority to ensure the safety of local residents, participants and visitors during the event.

The councils’ main roles are to:

• ensure that the event is organised as safely as reasonably possible, especially with respect to street trading and sound systems
• provide public toilets
• remove rubbish from the main Carnival area overnight on Sunday and Monday, and to clean the entire area at the end of the event
• make arrangements to have private basement or garden areas cleaned as required. Please check with your council whether your property is covered by this cleaning service (pages 14 to 15)

Official start and finish times

This year’s Carnival will start at 10am. The judging point on Great Western Road will close at 6.30pm and all static sound systems will be off by 7pm to ensure that Carnival finishes by 8.30pm.

Carnival route

The route starts at the northern end of Great Western Road and finishes at the northern end of Ladbroke Grove - see the map on page 9 for more details. Kensal Road, Woodfield Road and Elkstone Road will be used as marshalling areas for floats preparing to join the parade. A ‘judging zone’ on Great Western Road will provide a showcase for the bands, floats and spectators.

Road closures and parking restrictions

To create a safe environment during Carnival, a number of road closures and restrictions are put in place, as shown on the map on pages 8 and 9. Even if your usual parking place is not in a restricted street, you may wish to move your car because experience has shown that vehicles may be damaged inadvertently due to the sheer number of visitors attending the event.

Kensington and Chelsea resident permit holders can park in the Town Hall car park, Hornton Street, at a reduced rate of £6 per day on Saturday 25, Sunday 26 and Monday 27 August 2012. For more information call 020 7937 7040. Unfortunately due to the lack of alternative parking near the route, Westminster City Council is not able to provide alternative on street parking for affected residents.

From 6am each day, the police will be checking all vehicles entering the area bordered by the blue line on the map to ensure that only residents are allowed in. From 9am each day all traffic, other than floats and emergency vehicles, will be excluded from the area.

It would greatly assist the police if residents moved their vehicles the night before from the Carnival area. Under the Traffic Management Order it may
be necessary to prevent pedestrians and vehicles from entering Ladbroke Grove from Harrow Road from 7pm.

A small number of streets in Westminster will have parking restrictions in place from **Saturday 25 August**.

To ensure the clean-up after Carnival runs as smoothly as possible, it would be helpful if residents delayed bringing their vehicles back into the Carnival area until as late as possible or ideally not until the morning of **Tuesday 28 August**.

We know some of these arrangements can be inconvenient. We ask for your patience and recognition that they are there for everyone’s safety. Vehicle exclusions for non-residents run from **6am to 11pm**.

### Street trading

Full details of authorised sites in the Royal Borough are available from the Royal Borough of Kensington and Chelsea’s Street Trading Office on **020 7341 5147** before Carnival, if you have any problems during Carnival call **020 7361 3002**. Full details of sites in Westminster are available from Westminster City Council’s Licensing Service on **020 7641 1095**.

The councils will take action to make sure licensed stallholders stop trading at the time specified on their licence, **7pm in Westminster and 8pm in Kensington and Chelsea and do not continue trading late into the night**.

### Safety zones

The safety zones, shown in yellow on the map on page 8 and 9, are closed to visitors. This is to help with crowd management and the movement of emergency vehicles. Residents will still have access to these areas and their homes.

During the weekend, **all residents are asked to carry some form of identification showing their name and address**. This will help the police patrolling these areas.

The councils will place prominent parking suspension signs on the route, and in safety and pedestrian zones, about two weeks before the Carnival. **Key points to remember:**

- no vehicles are permitted access to the Carnival area after **9am each day**
- please leave it as late as possible before driving vehicles back into the Carnival area
- residents living in safety zones are asked to carry some form of identification during the event

### Temporary waiting restrictions

The Council also enforces waiting restrictions in much of Campden ward and a small part of Pembridge ward during Carnival, between **10am and 8pm on the Sunday and Bank Holiday Monday**. Temporary warning signs will be displayed so please look out for these. To access the temporary waiting restrictions map please visit **www.rbkc.gov.uk/carnival**

### Unlicensed trading

We share residents’ concerns about the problems caused by unlicensed trading and sound systems on private land. For some years the councils and police have adopted a firm policy to combat unlicensed street traders during Carnival and every year there are many prosecutions for illegal trading.

We want to tackle the problems caused for the majority of residents by a minority who use their gardens to trade to the public during Carnival weekend. It is unlawful to carry out any unauthorised licensable activity (or knowingly allow such an activity to be carried out).
Unlawful licensable activities done with a view to profit include:

- the selling or offering for sale of alcohol
- performing live music
- playing recorded music
- performing dance

If you allow such activities to take place on your premises you are committing an offence.

**Sound systems**

Noise levels will be monitored by council officers. If levels are too loud the sound system operator will be required to adjust the volume. If you feel that the noise from a sound system is too loud in your home, please call the appropriate council. Contact details on pages 14 and 15.

All static sound systems operators behaving responsibly and close down by 7pm and the councils wish to ensure this is maintained.

**Clean-up**

Rubbish will be removed each night from the main Carnival area by the councils’ waste management contractors. All barriers and signs will be removed by the police. The councils will offer the usual free cleaning services for residents who are eligible and whose properties are littered or fouled during Carnival. Please contact your council to see if you are eligible for this service. Contact details on pages 14 and 15.

**Safety information**

Information and advice will be available from London Ambulance Service and St. John Ambulance staff who will be in the area during Carnival. There will be a number of mobile treatment centres in operation, together with medical foot patrols and other staff on bicycles and in ambulances.

If there is a medical emergency, first look around for help. You can assist by directing people to the nearest First Aid Post or if they cannot be moved reporting it. There will be hundreds of police, medical and stewarding staff nearby who may be able to help or summon help more quickly than phoning for assistance. If you cannot see anyone immediately able to help you, then dial 999 with the following information:

- the exact location where help is required - look out for the street name
- the number of patients and their age/sex
- a description of what is wrong - for example, chest pains, whether they are breathing, unconscious or bleeding
- reporting if they are conscious

If possible, get someone to signal where the ambulance staff are needed.

**Remember:**

- if you choose to drink alcohol, drink it sensibly
- wear clothing appropriate for the weather
- if it is hot and sunny, please protect your skin from the sun and drink plenty of water

**Information and advice from the London Fire Brigade**

If you are having a barbecue during Carnival, please make sure you place it on a flat surface on level ground so it does not tip over. Never use petrol or paraffin to light it. Also make sure you keep the barbecue away from fences, sheds or garden furniture.

If fire breaks out, warn other people and get out and stay out. Call the fire brigade by dialling 999. The London Fire Brigade carries out home fire safety visits and will fit a free smoke alarm where needed.

For more information, please visit the London Fire Brigade website at www.london-fire.gov.uk
Travel information from Transport for London

Details for 26 and 27 August 2012

Various engineering works will be taking place across the Tube during this weekend. For more information visit www.tfl.gov.uk or call 0843 222 1234. When travelling please allow extra time for your journey as public transport will be busy.

Travelling by Tube

Stations in the Carnival area

For safety reasons some stations may close temporarily to prevent overcrowding. It may be worthwhile waiting until the station reopens rather than finding an alternative station.

Ladbroke Grove - Station closed on Sunday and Bank Holiday Monday.
Latimer Road - On Sunday and Bank Holiday Monday the station will close at 11.30pm. Westbound trains will not stop at this station on both days.

Notting Hill Gate - On Sunday the station will be ‘exit only’ between 12pm and 7pm. On Bank Holiday Monday the station will be ‘exit’ only between 12pm and 6.30pm. Between 12pm and 7pm Circle and District line trains will not stop at this station on Bank Holiday Monday.
Royal Oak - On Sunday and Bank Holiday Monday the station will be ‘exit only’ between 11am and 6pm. The station will close at 6pm on both days.

Westbourne Park - On Sunday and Bank Holiday Monday the station will be ‘exit only’ between 11am and 6pm. The station will close at 11.30pm on both days.

Bayswater - On Bank Holiday Monday between 12pm and 7pm it may be advisable to use this station as Circle and District line trains will not stop at Notting Hill Gate.

Paddington (Hammersmith and City and Circle lines) - On Sunday and Bank Holiday Monday it may be advisable to use this station instead of Notting Hill Gate/Royal Oak as both these stations will have entry restrictions.

Other nearby stations - High Street Kensington (Circle and District lines), Holland Park (Central line), Queen’s Park (Bakerloo line) and Shepherd’s Bush (Central line).

Other enquiries during Carnival
T: 020 7641 2000 (24hr Action Line)

Travelling by London Overground

London Overground stations near to the Carnival - Queen’s Park, Kensal Rise, Kensal Green and Shepherd’s Bush. An amended timetable will run between Richmond and Gospel Oak on both days and between Clapham Junction and Willesden Junction on Sunday. A normal timetable will run on the rest of the London Overground network on Sunday, and a Saturday timetable will run on Bank Holiday Monday. Please check before you travel at www.tfl.gov.uk

Travelling by Bus

London Buses will operate extra day and night buses to serve Carnival, especially on Monday evening. Due to road closures, day and night buses will be diverted away from the Carnival area from the first bus on Sunday morning until approximately 3am on Tuesday morning.

During these times, buses will start from the Prince Of Wales on Harrow Road to the north of the Carnival area. To the south of the Carnival area buses will start from Notting Hill Gate. Bus stops within or adjacent to the area will carry displays about diversions or disruptions. For full details of bus route changes visit www.tfl.gov.uk

In an emergency

In the event of an emergency, please dial 999 and ask for the appropriate service (police, ambulance or fire brigade). If you do not have access to a telephone, please seek the assistance of a police officer on duty at Carnival.
**Helplines and contact details**

**London Notting Hill Carnival Enterprises Trust Ltd**  
**E:** carnival2012organiser@gmail.com

**Metropolitan Police**  
Call **101** for local police and in an emergency **call 999**  
For information on policing Notting Hill Carnival go to **www.met.police.uk**  
Follow the police on twitter **@co11metpolice**

**The Royal Borough of Kensington and Chelsea**

**Noise problems**  
**T:** 020 7361 3002 (24hr)  
**E:** environmentalhealth@rbkc.gov.uk

**Basement cleaning**  
**T:** 020 7361 3001 (Streetline, weekdays, 9am to 5pm)  
**E:** streetline@rbkc.gov.uk

**Tenant Management Organisation**  
**T:** 0800 137111 (weekdays, 9am to 5pm)

**Other enquiries before Carnival**  
**T:** 020 7341 5109 (weekdays, 9am to 5pm, 2 August until 27 August)

**Other enquiries during Carnival**  
**T:** 020 7361 3484

The Royal Borough’s website has information on the Notting Hill Carnival. Visit [www.rbkc.gov.uk/carnival](http://www.rbkc.gov.uk/carnival)

Follow the Carnival on Twitter at [www.twitter.com/rbkc](http://www.twitter.com/rbkc) or join the Facebook page at [www.facebook.com/RoyalBorough](http://www.facebook.com/RoyalBorough)

**Westminster City Council**

**Noise problems**  
**T:** 020 7641 2000 (24hr Action Line)  
**E:** noiseteam2@westminster.gov.uk

**Cleaning enquiries (including the front garden cleansing scheme)**  
**T:** 020 7641 2000 (24hr Action Line)  
**E:** environmentalactionline@westminster.gov.uk  
**W:** [www.westminster.gov.uk/carnivalclean](http://www.westminster.gov.uk/carnivalclean)

**Other enquiries before Carnival**  
**T:** 020 7641 2390 (weekdays 9am to 5pm, 2 August until 27 August)

**After the Carnival**

If you have any comments or concerns about this year’s Carnival, please write to:

**The Directors**  
London Notting Hill Carnival Enterprises Trust Ltd  
35 Powis Square  
London W11 2AY

**The Chief Executive**  
Westminster City Council  
64 Victoria Street  
London SW1E 6QP

**The Town Clerk**  
The Royal Borough of Kensington and Chelsea  
Town Hall  
Hornton Street
Information from this document can be made available in alternative formats and in different languages. If you require further assistance please use the contact details below.

T: 020 7341 5109  E: carnival@rbkc.gov.uk