Services for children and young people with special educational needs and disabilities

LOCAL OFFER
Family Services

THE ROYAL BOROUGH OF KENSINGTON AND CHELSEA
Family Services

Children with Disabilities – Social Work Team

What does this service do?
The child with disabilities team provides specialist services to disabled children and their families. This includes:
- Assessment to access assessed and complex needs support packages.
- Emotional and practical support
- Advice and signposting
- Case management

Who is this service available to?
Services available for families with children from birth to 18 years old.
A child with a disability under the age of 18 who is substantially affected in their everyday living by one or more of the following:
- global developmental delay
- a learning disability
- a sensory impairment
- a physical impairment
- chronic ill health or medical problems
- a serious life limiting or terminal illness
- a severe communication or language disorder
- an Autistic Spectrum disorder and who is not able to access other services
How do you access this service?

Referrals can be made directly by the family or by professionals involved with the family.

A social worker, social care worker or Occupational Therapist (OT) will contact the family and arrange a time to make an initial assessment.

FOR MORE INFORMATION, PLEASE CONTACT:
You can contact the Children with Disabilities Team directly. Referrals to the team can be made by young people, parents, carers and professionals. The initial way to contact us is through our duty social worker who is available on 0207 598 4921 (9am to 5pm). If you cannot visit the team because of your personal circumstances, you can be seen at home or at another suitable venue.

St Quintin Centre for Disabled Children and Young People - Core Offer

What does this service do?

The St Quintin Centre is a state of the art centre offering groups and support for disabled children, young people and their families. We are open seven days a week, and offer term-time support from birth to five years old, and Afterschool, Saturday and Holiday club support for 5 - 18 year-olds.

Who is this service available to?

Services available for families with children from birth to 18 years old.

A child with a disability under the age of 18 who is substantially affected in their everyday living by one or more of the following:

- global developmental delay
- a learning disability
- a sensory impairment
- a physical impairment
- chronic ill health or medical problems
- a serious life limiting or terminal illness
- a severe communication or language disorder
- an Autistic Spectrum disorder and who is not able to access other services

How do we ensure the quality of this service?

The centre is inspected by Ofsted under section 49 and 50 of the Childcare Act 2006. The centre also engages with clients for feedback on the quality of the service delivered. A parents committee is also involved with the development and feedback about the service.

The service also satisfies a set of robust quality checks.

FOR MORE INFORMATION, PLEASE CONTACT:
Tracy Beard or Colin Simmons
2A Wallingford Avenue
W10 6QB
T 020 8968 2570
Family Services

St quintin centre for disabled children and young people - holiday projects

What does this service do?
The St Quintin Centre is a state of the art centre offering groups and support for disabled children, young people and their families. We will continue to provide holiday options for families with disabled children/young people.

Who is this service available to?
Services available for families with children from birth to 18 years old.
A child with a disability under the age of 18 who is substantially affected in their everyday living by one or more of the following:
• global developmental delay
• a learning disability
• a sensory impairment
• a physical impairment
• chronic ill health or medical problems
• a serious life limiting or terminal illness
• a severe communication or language disorder
• an Autistic Spectrum disorder and who is not able to access other services
Taster Weekends are available and are aimed at children/young people who may not have been away from home for a week before. Both of these options are suitable for wheelchair and non-wheelchair users.

How do you access this service?
This service is a specialist service, which means that it is available to children who have specific and additional health needs and it is only available to children who have been individually referred to the service.
Priority is given to those children with the most complex needs.

How do we ensure the quality of this service?
The centre engages with clients for feedback on the quality of the service delivered.

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Tracy Beard or Colin Simmons
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W10 6QB
Tel: 020 8968 2570
Full of Life’s Family Support Service

What does this service do?

Full of Life’s Family Support Service is an independent advice and support service for parent carers of disabled children. The Family Support Service offers practical support with the following:

- Benefits, such as Disability Living Allowance and Carers Allowance
- Issues relating to Housing, Health and Social Services
- Preparation for meetings
- Support with complaints
- Liaising with various Statutory Departments that support families such as Social Services and Health

For continuity of support, this service will automatically refer families to Full of Life’s Carers’ Advocacy Service when required.

Who is this service available to?

The Carers’ Advocacy Service is for parent carers of disabled children under the age of 14, living in the Royal Borough of Kensington and Chelsea.

How do you access this service?

The majority of Full of Life’s services are categorised as universal services, which means that it is available to all children/adults with disabilities and special educational needs.

Full of Life’s Services for Young People is categorised as a specialist service, meaning that it is only available to young people with complex needs.

To access all of Full of Life’s services, parents must be parent carers of children or adults with disabilities or special educational needs living in the Royal Borough of Kensington and Chelsea. Parents can self-refer, or be referred by a relevant professional at any time by contacting Full of Life via phone or email, 0208 962 9994 / info@fulloflifekc.com

How do we ensure the quality of this service?

All of Full of Life’s services are quality assured by quarterly monitoring, management committee meetings with professionals from Education, Health and Social Care in attendance, annual reports/reviews and parent carer service evaluations via an online survey. Parents are also given the opportunity to share their views during the Parent Forums.

The young people and staff are also given regular opportunities to give feedback on Full of Life’s Services for Young People. All of this information is used to shape and develop services.

FOR MORE INFORMATION, PLEASE CONTACT:
Full of Life
Kensal House Annex
379 Ladbroke Grove
London
W10 5BQ
Celine Jones (Family Support Worker)
T 020 8962 9994
E info@fulloflifekc.com
W www.fulloflifekc.com
Facebook: www.facebook.com/fullofliferbkc
Twitter: www.twitter.com/FOLKCINFO
Family Services

Full of Life Information Service

What does this service do?
The Information Service provides practical information for families who have a child/adult with any level of disability and/or special educational needs. All information is relevant to those aged 0 – 25 and above.
The service ensures that families are fully informed about their services, their choices and their rights.

There is an online Information Service which is accessible via the Full of Life website with free downloadable information resources, a telephone advice line, Facebook and Twitter pages and quarterly newsletters.

Who is this service for?
Full of Life’s Information Service is available to parents of disabled children/adults of all ages living in the Royal Borough of Kensington and Chelsea.

How do you access this service?
The majority of Full of Life’s services are available to all children/adults with disabilities and special educational needs.
Full of Life’s Services for Young People is only available to young people with complex needs.
To access all of Full of Life’s services, parents must be parent carers of children or adults with disabilities or special educational needs living in the Royal Borough of Kensington and Chelsea. Parents can self-refer, or be referred by a relevant professional at any time by contacting Full of Life.

How do we ensure the quality of this service?
All of Full of Life’s services are quality assured by quarterly monitoring; management committee meetings with professionals from Education, Health and Social Care in attendance; annual reports/reviews and parent carer service evaluations via an online survey. Parents are also given the opportunity to share their views at Parent Forums.
The young people and staff are also given regular opportunities to give feedback on Full of Life’s Services for Young People. All of this information is used to shape and develop services.

For more information, please contact:
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Facebook: www.facebook.com/fullofliferbkc
Twitter: www.twitter.com/FOLKCINFO
Full of Life Parent Participation Service

What does this service do?

Full of Life’s Parent Participation Service provides training and parent forums for parents and carers of disabled children and adults. Professionals are often invited to these sessions to give workshops and training on topics such as special educational needs, occupational therapy, challenging behaviour, community care law, safeguarding and benefits.

It is also an opportunity for parents to share their experiences and expertise, and learn from each other so that the journey of being a parent carer for a disabled child is never lost. Parents also gain invaluable emotional support from meeting other parents who have these shared experiences.

Who is this service for?

Full of Life’s Parent Participation Service is for parents of disabled children/adults of all ages living in the Royal Borough of Kensington and Chelsea.

How do you access this service?

The majority of Full of Life’s services are available to all children/adults with disabilities and special educational needs.

Full of Life’s Services for young people are only available to young people with complex needs.

To access all of Full of Life’s services, parents must be parent carers of children or adults with disabilities or special educational needs living in the Royal Borough of Kensington and Chelsea. Parents can self-refer, or be referred by a relevant professional at any time by contacting Full of Life.

How do we ensure the quality of this service?

All of Full of Life’s services are quality assured by quarterly monitoring; management committee meetings with professionals from Education, Health and Social Care in attendance; annual reports/reviews and parent carer service evaluations via an online survey. Parents are also given the opportunity to share their views during the Parent Forums.

Full of Life also provides reports to contact a family who monitor the progress of the service for the Department for Education. Full of Life is part of the North West London Cluster Group of Parent Forums which allows parents from across this area of London to share expertise in the ongoing development of parent forums.

The young people and staff are also given regular opportunities to give feedback on Full of Life’s Services for Young People. All of this information is used to shape and develop services.

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