

November 2009



Directory of supported housing for people with a learning disability in Kensington and Chelsea



THE ROYAL BOROUGH OF
KENSINGTON
AND CHELSEA

**The Royal
Borough of
Kensington and
Chelsea has
various supported
living housing
schemes for
people who
have a learning
disability.**



The supported housing is funded by Supporting People.

What is Supporting People?

Supporting People is a programme designed to help people live independently within their own accommodation.

What type of supported housing is there?

- Short-term accommodation – to help people to develop independent daily living skills, and also to learn how to maintain their own tenancy, with the hope of moving into their own home.

- Long-term accommodation – people have the advantage of floating support, which helps them to maintain their independence and live in their own accommodation.

There are two types of schemes:

1. where staff sleep-over, so are available 24 hours a day.
2. with staff on-site during the day and evening.

We can also support people in their own homes. This is known as **floating support**. It helps people who require assistance with everyday living skills such as cooking, cleaning or going shopping.

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We will assess someone's skills to see how much floating support they need each week.

People can choose to have a personal budget (formerly known as 'individual budget') if they need support, but would prefer to have greater choice about how the money is spent. The Learning Disabilities Team can give you more information about how budgets are allocated.

How does someone with a learning disability get referred to a scheme?

All referrals come via the Learning Disabilities Housing Panel. The role of the Housing Panel is to help place people with

a learning disability into suitable accommodation.

To be considered for a place within one of these schemes, the person with learning disabilities will need to be assessed, accepted and currently care managed by one of the Learning Disability Team. If the service user is not currently care managed by the team, they should contact them for an assessment form.

They should discuss a referral with their care manager, who can then refer the case to the Council's Disability Housing Access Officer (DHAO).

Learning Disability Team

Tel: **020 7313 6820**

Email: **ss.learning.disability@rbkc.gov.uk**



Disability Housing Access Officer

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The Disability Housing Access Officer (DHAO) offers a housing advice service for residents who have a disability and are care managed by one of the Council's disability teams. The DHAO works in partnership with a variety of organisations including the Council's Adult Social Care and Housing departments, registered social landlords and voluntary agencies.

The aim of the service is to help identify potential applicants who require housing options. These options can include supported housing, social housing, private renting and home ownership.

The DHAO can help residents in the transition period from different housing situations - for example, from supported/residential placements to independent housing. The service also works with residents at risk of losing their home, trying to prevent homelessness where possible.

People who live in residential schemes or placements outside of the borough can be considered for various housing options if they have gained enough skills to live independently. Their care manager will need to make this decision and complete a Common Housing Register and Qualifying Individual Form.

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These applications will be assessed by the DHAO and awarded the appropriate points. Points depend on needs and current accommodation, and the number of points awarded will determine what kind of housing someone can apply for.

Social Inclusion Team

Disability Housing Access Officer

Tel **020 7361 4222**

Email: **Chzella.maclean@rbkc.gov.uk**
HASP@rbkc.govuk

Supported accommodation

Supported accommodation is provided by five services within the borough. These are:

- Equal People
- Life Opportunities Trust
- Look Ahead
- United Response
- Yarrow

Each service provider is specialised in helping people with a learning disability to achieve new skills towards independence and to live independently within their home.



Equal People

Equal People offers support and help to people who have a learning disability. It has a collection of support services which enable service users to reach their dreams and potential in their lives.

Each service offered helps and guides service users to learn about independency within a community, to build (or build on) social networking, and skills such as personal care.

Services provided by Equal People are:

- activities
- drop-in
- transition service (for those between the ages of 14 and 25)
- accommodation-based supported living service
- floating support service
- community support service.
- Contact

Equal People – Kensington and Chelsea
73 St Charles Square
London W10 6EJ

Tel: **0844 980 8667**
Fax: **020 8968 0281**
Email: **enquiries@equalpeople.org.uk**
Website: **www.equalpeoplekc.org.uk**

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Project name:	Stoneleigh Street
Location:	Near Latimer Road
Age:	18 to 25
Gender:	Mixed
Hours:	Floating support
Lift:	No
Wheelchair accessibility:	No
Number of units:	Three
Shared facilities:	Yes
Garden:	Patio

Project description

This project consists of three bedsits and is spread over two floors. Each room has washing facilities and a personal intercom to communicate with those who knock on the front door.

The communal areas are the bathroom, kitchen and laundry room. There are two toilets located on the ground floor and the first floor.

Each service user can decorate their bedsit to their own personal taste.

There are local buses to link to shops and amenities.



Support provided

Tenants are supported by floating support that is structured around their needs and care plan. This service is provided on the basis that each service user can develop and gain skills towards independent living within their own property (eventually) and within the community.

Referral from

Learning Disability Housing Panel

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Project name:	Westgate Terrace
Location:	Earl's Court
Age:	18 to 35
Gender:	Mixed
Hours:	24 hour support, with sleep-in staff
Lift:	Yes
Wheelchair accessibility:	No
Number of units:	Seven
Shared facilities:	Yes
Garden:	Patio

Project description

Westgate Terrace is a five storey house with seven units and shared facilities.

Each service user is able to decorate their room to their desired taste. The communal areas (kitchen, laundry room and lounge) are located on the ground floor and basement. On the first floor, there is the open plan kitchen and diner. Toilets are on each floor of the property.

There are local buses to link to shops and amenities.



Support provided

Support is structured around individual needs, as agreed by the service user, their care manager and support workers. Each service user has a key worker to support them through their care plan and help them to develop their skills.

Referral from

Learning Disability Housing Panel

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Project name:	Church House
Location:	Ladbroke Grove
Age:	18 to 50
Gender:	Male
Hours:	24 hour support, with sleep-in staff
Lift:	No
Wheelchair accessibility:	No
Number of units:	Two
Shared facilities:	Yes
Garden:	Patio

Project description

This is a two bedroom property. Each service user has their own room, but shares the kitchen, bathroom and lounge.

There are local buses to link to shops and amenities.

Support provided

Support is structured around individual needs, as agreed by the service user, their care manager and support workers. Each service user has a key worker to support them through their care plan and help them to develop their skills.

Referral from

Learning Disability Housing Panel



Project name: Independent Living Service

Location: Properties located within the Royal Borough of Kensington and Chelsea.

Independent Living Service is offered to those who need, or would like, floating support within their own home, or for those who have their own tenancies.

Support provided

The service is planned around each service user's needs and aims to help to improve or to develop their independent daily living skills, within the home as well as within the community.

Service users can be supported to attend daily activities, or helped with daily tasks such as shopping or budgeting.

Each service user will be expected to have a **Personal budget**.

Referral from

Learning Disability Housing Panel

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Life Opportunities Trust (LOT)

Life Opportunities Trust (LOT) helps people with learning disabilities to develop and lead fulfilling lives in their local communities.

LOT is committed to creating and managing a range of accommodation which promotes independent living skills. Service users enjoy a wide variety of activities and gain a real sense of achievement through the encouragement and support of LOT's staff and volunteers.

Contact

Life Opportunity Trust

Hempstead House
1 Hempstead Road
Kings Langley
Hertfordshire WD4 8BJ

Tel: **01923 299770**

Fax: **01923 299771**

Email: **info@lot-uk.org.uk**

Website: **www.lifeopportunitiestrust.co.uk**



- Project name:** Abbey House
- Location:** Notting Hill Gate
- Age:** 18 to 65
- Gender:** Mixed
- Hours:** 24 hour support, with waking night staff
- Lift** Yes
- Wheelchair accessibility:** Yes
- Number of units:** Six
- Shared facilities:** Bathroom, kitchen, laundry room
- Garden:** Small paved patio area

Project description

This property comprises six shared units which are spread over three floors, with one wheelchair accessible flat (self-contained) on the ground floor. Each flat has two bedrooms, a kitchen, bathroom and a lounge.

There are local links to shops and amenities, with local buses and trains.

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Support provided

Support is structured around individual needs, as agreed by the service user, their care manager and support workers. Each service user has a key worker to support them through their care plan and help them to develop their skills.

Referral from

Learning Disability Housing Panel



Look Ahead

Look Ahead provides a range of services to many people, including those with learning disabilities. The services aim to promote and encourage independence.

Based throughout London, Look Ahead provides a mixture of outreach services, residential and supported living accommodation.

Look Ahead understand that people with a learning disability may not have always had the opportunity to take control of their own support. As such, the organisation helps each individual to not only identify their own support needs, but also the services that best suit these needs.

Contact

Look Ahead Housing and Care

Head of Operations Learning Disabilities
1 Derry Street
London W8 5HY

Tel: **020 7368 3706**
Fax: **020 7937 8040**
Email: **info@lookahead.org.uk**
Website: **www.lookahead.org.uk**



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Project name:	St Quintin's - Registered Care Home
Location:	Near St Marks Road
Age:	18 to 65
Gender:	Mixed
Hours:	24 hour support, with waking night staff
Lift:	No
Wheelchair accessibility:	No
Number of units:	Six
Shared facilities:	Bathroom, dining room, kitchen, utility room, sensory room and lounge.
Garden:	Yes

Project description

St Quintin's is a registered care home for people with severe learning disabilities. It offers a service to people who want to live in a shared housing environment.

Staff are skilled in working with individuals with communication difficulties or challenging behaviour, as well as offering help with personal care.

The home is arranged over four floors, with a bathroom on each floor and a sensory room and lounge on the ground floor. There are six single sized bedrooms which have



hand wash basin facilities. The laundry room is within the basement which leads onto the garden.

Support provided

Support is structured around individual needs, as agreed by the service user, their care manager and support workers. Each service user has a key worker to support them through their care plan and help them to develop their skills.

Referral from

Learning Disability Housing Panel

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United Response (UR)

United Response (UR) provides a variety of services for people with learning disabilities, or physical disabilities.

UR works with a range of people - from those with mild to moderate learning disabilities who may need a few hours support per week, to people with more critical or severe needs.

Its aim is to support people with learning difficulties and develop their skills so they may live either independently in their own flat, or within supported accommodation in the community.

UR can support people in all areas of their lives, including:

- personal care needs
- domestic tasks
- budgeting and money management
- training and skills development
- support to find a job or voluntary work
- community activities, leisure and socialising
- healthcare needs
- mental well-being.

UR also works with families, carers or advocates so that they are involved in the process if the person wants them to be, or if they are acting on behalf of someone who needs support with decision-making.



Contact

United Response

113 to 123 Upper Richmond Road
London SW15 2TL

Tel: **020 8246 5200**

Fax: **020 8780 9538**

Type Talk: **020 8780 9538**

Email: **info@unitedresponse.org.uk**

Website: **www.unitedresponse.org.uk**

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Project name:	Southwood House
Location:	Near Latimer Road
Age:	18 to 65
Gender:	Mixed
Hours:	24 hour support, with sleep-in staff
Lift:	Yes
Wheelchair accessibility:	Yes
Number of units:	Ten
Shared facilities:	Dining room, kitchen, garden area
Garden:	Yes

Project description

A large development that has ten self-contained units spread over two floors; one unit is wheelchair accessible. Each flat contains its own kitchen, bathroom, lounge and bedroom, which can be furnished. Service users can buy their own furniture if they wish.

There is also a communal kitchen-diner and garden area.

There are local buses to link to shops and amenities.



Support provided

Support is structured around individual needs, as agreed by the service user, their care manager and support workers. Each service user has a key worker to support them through their care plan and help them to develop their skills.

Referral from

Learning Disability Housing Panel

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Yarrow

Yarrow works exclusively with people with learning disabilities of all levels of need.

It supports each service user toward living independently, or towards independency, with on-site visits and help with everyday living tasks.

It believes in encouraging participation within the community to help develop confidence and ensure quality of life. This includes going out to work, forming relationships (social networking), living on their own or learning a new skill.

Contact

Yarrow Housing Limited

216 Goldhawk Road
London W12 9NX

Tel: **020 8735 4600**

Fax: **020 8735 4601**

Email: **info@yarrowhousing.org.uk**

Website: **www.yarrowhousing.org.uk**



- Project name:** Ansleigh Place
- Location:** Near Latimer Road
- Age:** 34 to 65
- Gender:** Male
- Hours:** Floating support
- Lift:** No
- Wheelchair accessibility:** No
- Number of units:** Four
- Shared facilities:** Dining room, kitchen, shower room, toilet, utility room and a lounge.
- Garden:** Small patio

Project description

This property is a two storey town house with four bedrooms. There is an open plan kitchen and dining area, and a lounge. All bedrooms are located on the second floor of the property.

There are local buses to link to shops and amenities.

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Support provided

Floating support is structured around individual needs, as agreed by the service user, their care manager and support workers. Each service user has a key worker to support them through their care plan and help them to develop their skills.

Referral from

Learning Disability Housing Panel



Project name:	Lancaster Road
Location:	Ladbroke Grove
Age:	30 to 45
Gender:	Mixed
Hours:	24 hour support, with sleep-in staff
Lift:	No
Wheelchair accessibility:	Yes
Number of units:	Four
Shared facilities:	Only one shared flat
Garden:	No

Project description

This project is a self-contained unit consisting of four flats, each with its own kitchen and lounge. One flat is wheelchair accessible, which is fully adapted to a service user's needs. There is also one flat that can be shared accommodation for a couple.

There are local buses to link to shops and amenities.

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Support provided

Support is structured around individual needs, as agreed by the service user, their care manager and support workers. Each service user has a key worker to support them through their care plan and help them to develop their skills.

Referral from

Learning Disability Housing Panel



Project name: Barlby Road - Registered Care Home

Location: Near Latimer Road

Age: 35 to 50

Gender: Mixed

Hours: 24 hour support

Lift: No

**Wheelchair
accessibility:** Yes

**Number of
units:** Four

**Shared
facilities:** Dining room, kitchen, bathroom,
toilet, utility room, and lounge.

Garden: Yes

Project description

This property is a registered care home for people who have learning disabilities with challenging and complex needs.

There are three double sized bedrooms, each with fitted wardrobes and washing facilities, which are located on the first floor. On the same floor is a sensory day room.

The wheelchair accessible bedroom is located on the ground floor and has a fully adapted bathroom. There is also a communal kitchen diner, living room diner and a utility room. The bathrooms are located on all floors, with separate toilet facilities.

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Each bedroom can be personalised to the service user's requirements.

Support provided

Support is structured around individual needs, as agreed by the service user, their care manager and support workers. Each service user has a key worker to support them through their care plan and help them to develop their skills.

Referral from:

Learning Disability Housing Panel



Project name: Independent Living Service

Location: Properties located within the Royal Borough of Kensington and Chelsea

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Independent Living Service is offered to those who need, or would like, floating support within their home, or for those who have their own tenancies.

Support provided

The service offered is planned around the service user's needs to help improve on, or to develop, independent daily skills within the home as well as within the community.

The service can be used to support people to attend daily activities, or to help with daily tasks such as shopping or budgeting.

Each service user will be expected to have a **Personal budget**.

Referral from

Learning Disability Housing Panel

