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USEFUL CONTACT DETAILS

Social Services Line [socialservices@rbkc.gov.uk] 020 7361 3013

Emonitoring Team [emonitoring@rbkc.gov.uk] 020 7361 3018

Emergency Duty Team (EDT) 020 7373 2227

Community Alarm Service (CAS) 020 7373 9891 or 020 7605 6509

Hospitals

Chelsea & Westminster Hospital 020 8746 8000 (Switchboard)

Charing Cross Hospital 020 3311 1234 020 3311 1005 (A&E)

Hammersmith Hospital 020 3313 1000 (main switchboard)

St Mary's Hospital 020 3312 6666 (Ext 6062, Ext 1925) A&E 020 3312 6330 (Adults)

Brompton Hospital 020 7352 8121 (Ext 2907#, Ext 2908# Patient Enquiries)

Royal Marsden Hospital 020 7352 8171 (Main Switchboard)

St Charles Hospital 020 8969 2488 (Admissions & A&E) (Bleep 171 for on-call psychiatrist)

Princess Louise Community Hospital 020 8969 2488 (as St Charles Hospital Switchboard)

South Ken and Chelsea Mental Health Unit 020 8846 6052

Social Services Duty Contacts

Advice Information and Assessment Team Duty 020 7361 2968

North Adults Community Team 020 7598 4479/ 4442

South Adults Community Team 020 7361 4052

Occupational Therapy Services North 020 7598 4430

Occupational Therapy Services South 020 7598 4945

Physical Disabilities/ HIV Duty 020 7598 4442

Community Team for people with Learning Disabilities 020 7313 6843

Chelsea & Westminster Hosp SW Duty OSH/6 020 8746 8788

St Mary's Hosp SW Duty ONH/1 020 7886 6533

Older Adults North Community Mental Health Team 020 8206 7148

Older Adults South Community Mental Health Team 020 3315 6020

Mental Health North U65 (Office Hours) W11, W10, & W2 020 8206 7000/ 7007

Mental Health South U65 (Office Hours) 020 7349 6500

Mental Health Central U65 (Office Hours) 020 7349 6540

Police (Control Centre) 020 7221 1212

Day Centres

Kensington 020 7727 7337

Miranda Barry 020 7349 6890

Pepper Pot Club 020 8968 6940

Quest 020 7243 0117

Chelsea Court 020 7823 3437

Income & Service User Affairs team,

Room 131, Kensington Town Hall

Role	Name	Telephone
Senior Client Affairs Officer	Carol Fallon	020 7361 2480
Client Affairs Officer	Abdel-Hakim Boudjellou	020 7361 2373
Client Affairs Officer	Angela Hanratty	020 7361 2718
Client Affairs Officer	Barbara Leahy	020 7361 3089

Financial Assessment team

Room 131, Kensington Town Hall

Role	Name	Telephone
Financial Assessment Manager	Michelle O'Mahoney	020 7361 2324
Income Manager	James Sheedy	020 7361 3764
Financial Assessment Officer	Ashee Ahmad	020 7361 3740
Financial Assessment Officer	Viola Bristol	020 7361 3743
Financial Assessment Officer	Rajbir (Ricky) Kahlon	020 7361 2449
Financial Administrative Assistant	Nouri Ezzine	020 7361 2174

Quality, Contracts & Safeguarding

Room 139 & B152, Kensington Town Hall

Role	Name	Telephone
Residential Adult Social Care Co-ordinator	Sophie Bennett	020 7361 2485
Residential Lead	Denise Roach	020 7361 2919
Residential Placement Senior Social Worker	Beryl Chyat	020 7361 2319
Residential Placement Officer	Stuart Bairstow	020 7361 2595
Residential Placement Officer	Jacqui Ives	020 7361 2391
Residential Placement Officer	Jane Ward	020 7361 3062
Safeguarding Adults Co-ordinator	Mary Wynne	020 7361 2484 07973 124491
Safeguarding Adults Officer	Lee Wolfe	020 7361 2363 07792 487698
Mental Capacity Act Lead Practitioner	Liz Gale	020 7361 3519 07837 056818
Deprivation of Liberty Safeguards Administrator	Ellie May	020 7361 3136

Assessment & Care Management Leads

Role	Name	Telephone	Location
Service Manager, Assessment Services	Thomas Brown	020 7361 2088	Room 139 Kensington Town Hall
Service Manager - Substance Use and Homelessness	Gaynor Driscoll	020 7361 2418	Room 136 Kensington Town Hall
Locality Manager - North	Henry Leak	020 7598 4477	Westway
Locality Manager - South	Dev Luchowa	020 7361 4076	Chelsea Old Town Hall
Adults Hospital Manager	Heather Tarrant	020 8746 8793	Chelsea & Westminster Hospital
Advice Information and Assessment Team Manager	Trish Welton	020 7361 2353	
Mental Health Older Adults Team Leader	Nick Murray	020 8206 7153	CMHT, Chamberlain House, St Charles Hospital
Learning Disability Team Manager	Caroline MacLean	0207 313 6824	St Marks Road
Mental Health Commissioner	Toby Dickinson	020 7361 2517	Room 136 Kensington Town Hall

Team Codes and Emails

Team name	Code	Email (same on both ASCC and Outlook except where indicated)
TEAMS THAT HAVE ALLOCATED CASES		
Advice, Information and Assessment Team	AIA/1	HHASC AIA team
Community Rehab Team	CRT/1	
Individual/Personal Budgets Team	IBT/1	HHASC Self Directed Support
Learning Disability Team	DBL/1	HHASC Learning Disability
Residential Disability Review Team	DR/1	HHASC RPMs
Residential Older People Review Team	OR/1	HHASC RPMs
Young Onset Dementia Team	DBY/1	
Mental Health Older People North	ONH/2	HHASC Older People MH North
Mental Health Older People South	OSM/1	HHASC Older People MH South
Adults Hospitals Team	H1	HHASC Hospital Adults C&W HHASC Hospital Adults St Mary's
Adults North	NA/1	HHASC North Adults
Adults South	SA/1	HHASC South Adults
Substance Use Team	SUT/1	HHASC Substance Use Team
Substance Use Dual Diagnosis	SDD/1	HHASC SU Dual Diagnosis Team
Joint Homelessness Team	SJH/1	HHASC Joint Homelessness team (no Outlook email)
Safeguarding Team	SGA/1	HHASC POVA on ASCC HHASC POVA Co-ordinator on Outlook
Occupational Therapy Team North	TNC/1	HHASC OT North
Occupational Therapy Team South	TSC/1	HHASC OT South
TEAMS THAT DO NOT HAVE ALLOCATED CASES		
Telecare		HHASC Telecare Service
Home Care Management System Team	EMT/1	HHASC E Monitoring Team on ASCC HHASC eMonitoring Team on Outlook
Financial Assessments Team (FAT)		HHASC Finance on Outlook
Finance SDS section		HHASC Finance SDS Form
Business Support and Admin	BI/A	
Accessible Transport Team	JD/A	HHASC Accessible Transport on Outlook
High Needs Panel		HHASC ASC High Needs Panel
RAS		HHASC ASC RAS Panel

Mental Health Home Care Team	MH/HC	Only used to record homecare; not real team
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Locksmiths – The Council does not have contracts with any of the following locksmiths but they can be asked to invoice teams direct.

Locksmiths - South -1st Barr Security 020 7765 6742 or Emergency No. 07812 008629

Locksmiths - South - 2nd Paul Kees Security 020 8241 4160 or
Emergency No. 07889 850788

Locksmiths - South – 3rd ASL 0800 731 5463 (24 Hours)

Locksmiths - North -1st Mario's 020 7727 5429 - up to 6pm only

Locksmiths - North – 2nd Notting Hill Locksmiths 0800 526 970 (24 Hours)