

Report faulty pay and display

Faulty pay and display machines

Our engineers inspect our pay and display machines every day. When a fault is reported, we will visit the faulty machine on the same day or before 8.30am the next day.

If you want to buy a ticket and the pay and display machine isn't working:

- buy a ticket from another machine with the same tariff in the same road
- or move your vehicle to another bay that has a working machine

If you don't have a valid parking ticket displayed on your vehicle, you may get a Penalty Charge Notice (PCN).

Report a faulty machine

You can report a faulty machine by:

- **email:** parkingadmin@lbhf.gov.uk [1]
- **telephone:** 0207 361 3958

Print page: /

Source URL: <https://www.rbkc.gov.uk/parking-transport-and-streets/visitors/parking-borough/report-faulty-pay-and-display>

Links

[1] <mailto:parkingadmin@lbhf.gov.uk>