



## Bulky household waste collections

### Too Big For The Bin collection service

If you have larger household items that you want to throw away, our Too Big for the Bin service can help.

We collect most furniture and household items such as:

- TVs and stereos
- washing machines
- sofas
- tables and chairs
- mattresses

We don't collect:

- [garden waste](#) [1]
- car parts
- [paint](#) [2]
- [hazardous waste](#) [3]
- [builder's waste](#) [4]
- pianos

We can only collect from residential properties within the borough.

Commercial customers including property managing agents, commercial and private landlords can use our [commercial waste services](#) [5].

### Costs and booking

We can collect up to ten bulky items for £32.60.

The service is currently free of charge if you are receiving housing and/or council tax benefit. We will need your NI number when you book.

[Book a Too Big For The Bin collection](#) [6]

Or contact Streetline on 020 7361 3001 during opening hours (Monday to Friday between 8.30am and 5.30pm).

### Collection times

We collect between 7am and 3pm from Monday to Saturday.

We don't collect on Sundays, bank holidays or the Tuesday following Notting Hill Carnival.

## Before we collect

Once you have booked a collection:

- leave your items at ground or basement level on your property - please don't leave them on the pavement
- bundle your items together - for example if you dismantle your wardrobe and bundle into one lot, this will count as one item
- keep mattresses, carpets and rugs dry as they are very heavy to lift when they're wet

If you are elderly or disabled and need help to move the items yourself to the collection point, please telephone Streetline on 020 7361 3001.

## Heavy items

If the item is extremely heavy or bulky we can arrange a three-man crew. This service is only available on the last Wednesday of the month.

Very heavy items include:

- American fridge/freezers
- sofa beds

If you dismantle a sofa bed and remove the metal action this counts as two items, so you won't need a three man crew.

## Cancellations

If you want to cancel your appointment contact Streetline on 020 7361 3001 by 12 noon the last working day before the collection is due to take place.

If you don't let us know in time we can't give you a refund.

## Terms and conditions

[7] [Too Big for the Bin collection service: Terms and Conditions](#) [7] [PDF] (file size 55.66 KB)

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[Contact the Domestic waste team](#) [8]

**Source URL:** <https://www.rbkc.gov.uk/bins-and-recycling/rubbish-and-recycling/bulky-household-waste-collections>

### Links

[1] <https://www.rbkc.gov.uk/bins-and-recycling/rubbish-and-recycling/garden-waste-collection-service>

[2] <http://www.wrwa.gov.uk/recycle/a-z-of-materials/hazardous-waste.aspx>

[3] <https://www.rbkc.gov.uk/bins-and-recycling/rubbish-and-recycling/collection-s/hazardous-waste>

[4] <https://www.rbkc.gov.uk/bins-and-recycling/rubbish-and-recycling/collections/diy-waste>

[5] <https://www.rbkc.gov.uk/subsites/commercialwasteservices.aspx>

[6] <https://bulkywaste.rbkc.gov.uk/>



[7] [https://www.rbkc.gov.uk/sites/default/files/atoms/files/TB4B%20updated%20T%26Cs.eml\\_.pdf](https://www.rbkc.gov.uk/sites/default/files/atoms/files/TB4B%20updated%20T%26Cs.eml_.pdf)

[8] <http://www.rbkc.gov.uk/contactsdirectory/az.aspx?letter=D&orgid=1845>