



## Call us

### Telephone numbers and email addresses

**All lines are open from Monday to Friday between 8.30am and 5.30pm unless otherwise stated.**

Please note, calls are recorded for security and training purposes. View our [call recording policy](#) [1].

---

#### Arts and Leisure

**Tel:** 020 7361 3003

**Email:** [artsandleisure@rbkc.gov.uk](mailto:artsandleisure@rbkc.gov.uk) [2]

For more information visit the [Accessible Transport](#) [3] webpages.

---

#### Accessible Transport

**Tel:** 020 7361 2390

**Email:** [accessible.transport@rbkc.gov.uk](mailto:accessible.transport@rbkc.gov.uk) [4]

For more information visit the [Leisure and culture](#) [5] webpages.

---

#### Benefits

**Tel:** 020 7361 3006

**Email:** [benefits@rbkc.gov.uk](mailto:benefits@rbkc.gov.uk) [6]

For more information visit the [Advice and benefits](#) [7] webpages.

---

#### Council tax

**Tel:** 020 7361 3005

**Online:** [Visit the Council Tax online form page](#) [8]

For more information visit the [Council Tax](#) [9] webpages.

---

#### Electoral services

**Tel:** 020 7361 3444

**Email:** [elect@rbkc.gov.uk](mailto:elect@rbkc.gov.uk) [10]

For more information visit the [Electoral Services](#) [11] webpages.

---

#### Education

**Tel:** 020 7361 3009

**Email:** [educationline@rbkc.gov.uk](mailto:educationline@rbkc.gov.uk) [12]



## Call us

Published on Royal Borough of Kensington and Chelsea (<https://www.rbkc.gov.uk>)

---

For more information visit the [Children and education](#) [13] webpages.

---

## Environmental health

**Tel:** 020 7361 3002

**Email:** [environmentalhealth@rbkc.gov.uk](mailto:environmentalhealth@rbkc.gov.uk) [14]

Outside working hours emergency calls are transferred to an Out of Hours Service. For more information visit the [Environmental Health](#) [15] webpages.

---

## Family information service

**Tel:** 020 7361 3302

**Email:** [fis@rbkc.gov.uk](mailto:fis@rbkc.gov.uk) [16]

For more information visit the [Family Information Service](#) [17] webpages.

---

## Housing

**Tel:** 020 7361 3008

**Email:** [housing@rbkc.gov.uk](mailto:housing@rbkc.gov.uk) [18]

Outside working hours emergency calls to the Homelessness Placement Unit are transferred to an Out of Hours Service. For more information visit the [Housing](#) [19] webpages.

---

## Land charges

**Tel:** 020 7361 3554

---

## Libraries

**Tel:** 020 7361 3010

**Email:** [information@rbkc.gov.uk](mailto:information@rbkc.gov.uk) [20]

Mon, Tue, Thurs 8.30am-8pm; Wed, Fri 8.30am-5.30pm; Sat 9.30am-5pm; Sun 1pm-5pm

For more information visit the [Libraries](#) [21] webpages.

---

## Parking: General enquiries

**Tel:** 020 7361 3004

**Email:** [enquiries@rbkcparking.com](mailto:enquiries@rbkcparking.com) [22]

For more information visit the [Parking, transport and streets](#) [23] webpages.

---

## Parking: Penalty Charge Notices (PCNs)

**Tel:** 020 7361 4380

**Email:** [enquiries@rbkcparking.com](mailto:enquiries@rbkcparking.com) [22]

For more information visit the [Parking, transport and streets webpages](#) [23].

---



## Parking permits (enquiries)

**Tel:** 020 7361 4381

**Email:** [residentparking@rbkc.gov.uk](mailto:residentparking@rbkc.gov.uk) [24]

For more information visit the [Apply for a resident's permit](#) [25] webpages.

---

## Parking permits (renewals)

**Tel:** 020 7361 3019

**Email:** [residentparking@rbkc.gov.uk](mailto:residentparking@rbkc.gov.uk) [24]

For more information visit the [Renew a Parking Permit](#) [26] webpages.

---

## Planning

**Tel:** 020 7361 3012

**Email:** [planning@rbkc.gov.uk](mailto:planning@rbkc.gov.uk) [27]

For more information visit the [Planning and Building Control](#) [28] webpages.

---

## Registrars

**Tel:** 020 7361 4100

**Email:** [registrars@rbkc.gov.uk](mailto:registrars@rbkc.gov.uk) [29]

For more information visit the [Births, Deaths and Marriages](#) [30] webpages.

---

## Streetline

**Tel:** 020 7361 3001

**Email:** [streetline@rbkc.gov.uk](mailto:streetline@rbkc.gov.uk) [31]

Fore more information please visit the [Bins and recycling](#) [32] webpages.

---

## Social Services

**Tel:** 020 7361 3013

**Email:** [socialservices@rbkc.gov.uk](mailto:socialservices@rbkc.gov.uk) [33]

Outside working hours emergency calls are transferred to an Out of Hours Service.

For more information visit the [Health and Social Care](#) [34] webpages.

---

## Tell Us Once (bereavement service)

**Tel:** 020 7361 3940

**Source URL:** <https://www.rbkc.gov.uk/footer-links/contact-us/call-us>

## Links

[1] <https://www.rbkc.gov.uk/footer-links/data-protection/call-recording-policy>

[2] <mailto:artsandleisure@rbkc.gov.uk>

---



- [3] <https://www.rbkc.gov.uk/node/777>
- [4] <mailto:accessible.transport@rbkc.gov.uk>
- [5] <https://www.rbkc.gov.uk/leisure-and-culture/leisure-and-culture>
- [6] <mailto:benefits@rbkc.gov.uk>
- [7] <https://www.rbkc.gov.uk/advice-and-benefits/benefits>
- [8] <https://www.rbkc.gov.uk/council-tax/online-forms-council-tax>
- [9] <https://www.rbkc.gov.uk/council-tax/council-tax>
- [10] <mailto:elect@rbkc.gov.uk>
- [11] <https://www.rbkc.gov.uk/node/2256>
- [12] <mailto:educationline@rbkc.gov.uk>
- [13] <https://www.rbkc.gov.uk/children-and-education/children-and-education>
- [14] <mailto:environmentalhealth@rbkc.gov.uk>
- [15] <https://www.rbkc.gov.uk/node/4381>
- [16] <mailto:fis@rbkc.gov.uk>
- [17] <https://www.rbkc.gov.uk/kb5/rbkc/fis/home.page>
- [18] <mailto:housing@rbkc.gov.uk>
- [19] <https://www.rbkc.gov.uk/housing/housing>
- [20] <mailto:information@rbkc.gov.uk>
- [21] <https://www.rbkc.gov.uk/libraries/libraries>
- [22] <mailto:enquiries@rbkcparking.com>
- [23] <https://www.rbkc.gov.uk/parking-transport-and-streets/parking-transport-and-streets>
- [24] <mailto:residentparking@rbkc.gov.uk>
- [25] <https://www.rbkc.gov.uk/parking-transport-and-streets/residents/how-apply/apply-residents-permit>
- [26] <https://www.rbkc.gov.uk/node/790>
- [27] <mailto:planning@rbkc.gov.uk>
- [28] <https://www.rbkc.gov.uk/planning-and-building-control/planning-and-building-control>
- [29] <mailto:registrars@rbkc.gov.uk>
- [30] <https://www.rbkc.gov.uk/births-deaths-and-marriages/births-deaths-marriages-and-citizenship>
- [31] <mailto:streetline@rbkc.gov.uk>
- [32] <https://www.rbkc.gov.uk/bins-and-recycling>
- [33] <mailto:socialservices@rbkc.gov.uk>
- [34] <https://www.rbkc.gov.uk/node/794>