ACCESSIBILITY INFORMATION AND SUPPORT DURING CARNIVAL

Carnival is a community-led event that we hope all residents enjoy, but we know many people face disruption over the bank holiday weekend. If you have limited mobility or require support from a carer, we have information on the arrangements over the weekend and the help available.

WHAT’S THE BEST WAY TO ENJOY CARNIVAL IF MY MOBILITY IS LIMITED?

In general the earlier you attend over the Carnival weekend, the less crowded it will be. In particular, the afternoons of both Sunday and Monday are busy between 3pm-6pm and you might be find it more difficult to make your way around Carnival.

CAN MY CARER ACCESS MY HOME DURING CARNIVAL?

Your carer can still access your home if it’s inside the Carnival area but they will need to walk. If you live in an area closed to the general public, they will need to provide identification that shows they are your carer, like an NHS ID.

WHAT HAPPENS IF PEOPLE MAKE A MESS OF MY GARDEN OR PROPERTY DURING CARNIVAL?

Kensington and Chelsea residents can register to have their front garden and basements cleaned by contacting the Streetline team, please call 020 7361 3001 for more information. This is a registration only service. The deadline to register is Thursday 6 September.

I AM ELDERLY AND LIVE ALONE – IS THERE SOMEONE I CAN CALL IF I HAVE ANY ISSUES OVER THE WEEKEND?

Council’s team for vulnerable residents can be reached by calling 020 7373 2227, open right through Carnival weekend. More generally we are encouraging everyone to look out for their vulnerable neighbours over the Carnival weekend and let us know if they have any concerns.