Adult Social Care has statutory duties under the Care Act 2014 and is delivering long-term support to approximately 2,073 people in Kensington and Chelsea. Adult Social Care services benchmark as delivering good outcomes and high performance compared to our statistical neighbours, as well as low cost. Spend on learning disability services is specifically being benchmarked as delivering good outcomes at a comparatively low cost.

Going forward, Adult Social Care in Kensington and Chelsea faces two key strategic challenges:

- **Demand is changing**: Need for local services is becoming more complex and demand for complex long-term support is increasing. An estimated 55% of the population are over 65, the highest percentage in London.

- **Health integration**: Funding from health for integrated services and integrated budgets forms a significant proportion of the total spend on social care and integrated services. The Council’s future plans are significantly influenced by, and dependent on, our partnership with health and the future of health and social care integration across North-West London. Proposals are progressing at pace within the North West London Collaboration of CCG’s (NWLCCG - to integrate 8 CCG’s into 1 new commissioning organisation for health for the north-west area). NWLCCG faces significant financial challenges over the coming period. The Council maintains a strong commitment to health and social care integration, particularly where this has a direct, evidence-based and positive impact on outcomes for the borough’s residents.

The Council do know, however, that there are opportunities to deliver even better value for money for our residents and service users. This will be delivered by looking at how to best support residents and service users at all stages of the customer journey through Adult Social Care in line with the vision below.

“The residents of Kensington and Chelsea are supported and empowered to stay healthy, independent and safe; receiving the right level of support at the right time”.

**What will this mean for residents?**

- Residents are closely involved in the end to end design and delivery of the new approach to adult social care;
- Easily accessible and up to date information and advice about community resources, equipment, technology, and services to promote health and wellbeing and self-help are available;
- Strong and self-reliant communities with visible community leaders and navigators;
- Increased choice and control over how vulnerable adults live their lives and meet desired outcomes;
- Conversations which are focused on strengths and finding creative and tailored support solutions;
- Carers who are connected to up to date resources, information, and peer support groups to sustain them in their caring roles;
- More employment and volunteering opportunities for working age adults with learning disabilities and mental health’ and
- Flexible accommodation options that support independence and the individual’s life journey.

A single business case is being developed to deliver the vision and transform Adult Social Care in Kensington and Chelsea. This approach moves towards taking a holistic view of services users’ journey, from pre-contact with the Council to longer term support. The approach focuses on how the Council, partners and the community can support adults differently, towards improved or maintained outcomes that maximise independence and are more efficient for the Council.

The business case will capture a three / four-year programme of work focused on transforming the service so that people are supported differently. The programme will change how the Council delivers reablement, supports younger adults, uses new and innovative technology, supports communities to
be resilient through working differently with the voluntary sector, and how social work staff are supported to increase the use of strengths-based practice. These changes are expected to deliver cost reductions in the long term.

As part of last year’s budget setting process savings for Adult Social Care were agreed for 2020/21. The savings are based on projects that have commenced in the current financial year and will continue into 2020/21. These include a strategic review of contracts and consistency of policies and processes across the Bi-Borough that will result in £1m of savings.

**Saving Proposal Summary**

As discussed above there are no new proposals for consultation for 20/21

**Capital Investment Proposal Summary**

As discussed above there are no new proposals for consultation for 20/21