

Local Lettings Plan for the Lancaster West Estate and Bramley House

Analysis of feedback survey

Report Appendices

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THE ROYAL BOROUGH OF
**KENSINGTON
AND CHELSEA**

Appendix One: Data tables

Survey data tables

This section of the report contains data tables from the survey.

Q1 Do you support the introduction of the draft Local Lettings Plan for the Lancaster West Estate and Bramley House?

	%	Count
Yes	80.6%	58
No	6.9%	5
Don't know	11.1%	8
No reply	1.4%	1

Q4 Which of the following best applies to you?

	%	Count
Secure tenant living on the Lancaster West Estate/Bramley House	41.7%	30
Secure tenant living elsewhere in the borough	6.9%	5
Homeless household living in temporary accommodation on the Lancaster West Estate/ Bramley House	5.6%	4
Homeless household living in temporary accommodation elsewhere in the borough	16.7%	12
Secure tenant from the Lancaster West Estate/Bramley House, currently living in temporary accommodation elsewhere	6.9%	5
Other, please describe below	15.3%	11
No reply	6.9%	5

Q5 Which sex are you?

	%	Count
Male	23.6%	17
Female	70.8%	51
Prefer to self describe	0.0%	0
No reply	5.6%	4

Q6 Which age group do you belong to?

	%	Count
18 to 24	2.8%	2
25 to 34	13.9%	1
35 to 44	29.2%	21
45 to 54	22.2%	16
55 to 64	16.7%	12
65 plus	12.5%	9
No reply	2.8%	2

Appendix One: Data tables

Q7 How do you describe your race or ethnic origin?

	%	Count
White	31.9%	23
Black or Black British	26.4%	19
Asian or Asian British	5.6%	4
Mixed	8.3%	6
Any other group	19.4%	14
No reply	8.3%	6

Q8 Do you have any long-term illness, health problems or disability which limits your daily activities?

	%	Count
Yes	37.5%	27
No	56.9%	41
No reply	5.6%	4

Q9 If yes, please tick all that apply

	%	Count
Mobility impairment	40.7%	11
Hearing impairment	3.7%	1
Visual impairment	7.4%	2
Learning difficulty	0.0%	0
Mental Health issue	40.7%	11
Other	40.7%	11
No reply	7.4%	2

Appendix two: Survey comments

Comments

This section of the report contains comments made by respondents. Comments have been 'themed' for questions where there are a lot of comments and therefore may appear more than once against multiple themes.

Q2) If you do not support its introduction, please tell us why.

Comments

- Don't feel comfortable due to losing a family member in the Grenfell Tower.
- I find it difficult to cope everyday living right next to this reminder, I'm sure many others feel similar.
- I have been affected by the fire and seeing friends pass away. Also I am currently in a studio flat with the help of my Care Co-ordinator, who also just died in Dubai. She was supporting me to try and move, so that my eight year old son, may have his first sleepover, as I need the 1-2 bedroom flat. Currently I suffer from mental illness and I am a member of Ladbroke Road Day Centre.
- I think it is a bit much to expect a couple to live in a studio property; those are far too small for more than one person. Other than that, the policy is fine.
- I think this seems good for overcrowded tenants to swap their place.
- Reason is that many people like myself [have] been on housing waiting list for 14 years with children and not been offered a permanent home since 2004. Why [are] you only offering those on waiting list from 2013 to 2017 properties they don't want? 2004 is a long nine years wait before 2013 anyway. Yes people that were in Grenfell Tower needed a home. Grenfell Walk would say maybe should [also] get a move. But these areas surrounding shouldn't be made an offer as too many people are trying to play on the tragedy for excuse to move and push the housing waiting policy. When others have not even been offered one permanent home. Not fair or right to do this.
- Why are they being given priority. What about other neighbouring households?

Q3) Other comments about the draft Local Lettings Plan for Lancaster West Estate and Bramley House.

Theme of comments

Theme	Count	Theme	Count
In favour of plan/positive comments about plan	11	Against the plan	1
Available to other people/those on housing register	7	Confirmation of secure tenancy	1
Points allocation or suggestions for whom should have priority	2	Freeing up accommodation	1
Want to remain in area	2	More information needed	1
Size of property offered	2	Policing the system	1
Start date	1	Review more frequently	1
Unconvinced will make a difference	1	Speed of correspondence	1

Appendix two: Survey comments

Comments

Against the Plan

- I do not agree with it. Why should they be given priority?

Available to other people/those on housing register

- For someone who does not fall within any of the categories, to allow me to join the scheme but may still want to move elsewhere on the estate, I would have liked to see a category for this. Also two years is not long enough before a review. We are all getting older and we may develop an illness after the two year period, if the scheme does not continue after this period where would that leave residents who are not able to join now.
- I [name removed] would move into one of those properties tomorrow as I have been homeless for the past three years.
- I want to say thank you for all the help that you are giving to the community, I also would like to say that is a good idea to offer properties that are not taken by residents of Lancaster West and Bramley House to other people who live outside the borough to be able to live close to family and also to be close to children's school like me. Thank you very much for thinking of all of us. [Name removed]
- I would like the people to benefit from empty homes, residents or the people who [are] on housing register, rather than being empty for long.
- It's a good idea to offer these flats to people who are on the housing register rather than leaving them empty.
- The people on the housing register should also be able to add points.
- We are a couple living in a studio and require a one bed URGENT and this should be a priority too! [Address given]

Confirmation of secure tenancy

- To have a speedy confirmation of our secure tenancy on the Lancaster West Estate.

Freeing up accommodation

- Information and help for elderly residents who are or maybe interested in moving to seaside locations in order to free up their home to younger Londoners or ones who have special needs.

In favour of Plan/positive comments about plan

- I believe this is good, because it gives the individuals who were affected by this tragic event hope that would restore their faith. I also, have been affected by this, and some of my friends and families, who are still emotionally suffering by this. Creating such a project to support families who were affected in my view is effective as it shows the Council are doing their best to offer support to these families.
- I hope this plan can support [me] to apply for another accommodation as the difficulty of seeing the remains of Grenfell - my son [is] not willing to come, adequate space for an eight year old in a studio flat. I would like a change of scenery.
- I support this local lettings plan to swap houses as an overcrowding situation. As a shortage of accommodation in Kensington and Chelsea we need to be logical to stay in our place unless we need to move.
- I think it is a bit much to expect a couple to live in a studio property; those are far too small for more than one person. Other than that, the policy is fine.

Appendix two: Survey comments

- I think it's a good idea. I would live there, there's lots of people on the register so more homes is a good thing.
- It's a great idea.
- The draft is a fair and good way of sharing and distributing housing for those in need.
- The draft seems fair fit for purpose.
- Think it is a good idea and helps people to stay in the area and in more suitable property.
- Well as a part of the community and as resident of the Lancaster West Estate I think [it's a] good idea, first place for those who want to return to their communities I think it's [a] well good idea. I Support it very much.
- Yes, I support this plan, I [have] been on the Kensington and Chelsea register since 2013. My name is [name removed], I live in temporary accommodation. If I can be on the list that will be great.

More information

- Would like to know more or what more I can do.

Other

- The Council must do what they believe best.
- Why as a temporary accommodation tenant placed in E3 am I being asked to complete a survey?

Points allocation or suggestions for priorities

- Quick correspondence to residents of RBKC would be much appreciated as some of us are living in different boroughs from Chelsea's Council. Some of the points given on priority basis on the website, would help if we add up certain conditions such as moving closer to family, working points, declination of health due to overwhelming work-life schedule and also living in temporary accommodation.
- Should include priority for young adults with autism to be housed appropriately and accommodate to their needs and mental health. Ensure those who seek housing with extended family are not just doing so to get better properties.

Policing the system

- Should include priority for young adults with autism to be housed approximately and accommodate to their needs and mental health. Ensure those who seek housing with extended family are not just doing so to get better properties.

Remain in area

- I would like to remain in the local area.
- Wish to remain in the area and part of the community.

Review more frequently

- For someone who does not fall within any of the categories, to allow me to join the scheme but may still want to move elsewhere on the estate, I would have liked to see a category for this. Also two years is not long enough before a review. We are all getting older and we may develop an illness after the two year period, if the scheme does not continue after this period where would that leave residents who are not able to join now.

Start date

- When will it start?

Appendix two: Survey comments

Size of property offered

- I think it is a bit much to expect a couple to live in a studio property; those are far too small for more than one person. Other than that, the policy is fine.
- I think these available properties should [be] distributed to families that are looking for a bigger place. We are six in number but have been given three bedroom flat, with my 150 points we think we deserve better.

Speed of correspondence

- Quick correspondence to residents of RBKC would be much appreciated as some of us are living in different boroughs from Chelsea's Council. Some of the points given on priority basis on the website, would help if we add up certain conditions such as moving closer to family, working points, declination of health due to overwhelming work-life schedule and also living in temporary accommodation.

Unconvinced will make a difference

- Talking plan only. There are no activities at all since 2016, not work done inside property.

Q4a) Which of the below (housing tenures) best applies to you (other answers).

- A tenant living in temporary accommodation outside the borough.
- Homeless household living in temporary accommodation in the borough and outside the borough.
- Homeless household living in a temporary accommodation outside the borough.
- Homeless household living in temporary accommodation in another borough.
- Homeless household living in temporary accommodation out of the borough.
- Homeless household living in temporary with RBKC living outside of the borough.
- Homeless in temporary accommodation outside the borough.
- Living in supported accommodation.
- Living in temporary accommodation provided by RBKC.
- Living in temporary accommodation outside the borough.
- On housing register and received a letter about draft proposals for Lancaster West Estate/Bramley House.
- Out of borough.
- Resident in Lancaster West but been placed out of my borough because of Grenfell fire I [have] been placed temporary in accommodation.
- Temporary accommodation.
- Temporary accommodation living outside the borough.

Q7a) How would you best describe your race or ethnic origin? (Other answers)

- | | |
|-----------------------|--------------------------|
| • Afro Caribbean | • Moroccan |
| • Arab- north African | • Moroccan |
| • Black Caribbean | • Prefer not to disclose |
| • Filipino/British | • West Indian |
| • French | • Mongolian British |