

# Sheltered housing in Kensington and Chelsea



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# Sheltered housing for social rent in the Royal Borough of Kensington and Chelsea

## What is sheltered housing?

Sheltered housing consists of self-contained flats within buildings that provide a secure and supportive environment for residents.

It is designed for people who wish to have their own home while benefiting from the reassurance and security of having staff, often called scheme managers, on site during working hours. Most schemes have communal lounge areas and gardens for residents' use. Some have guest rooms where overnight visitors can stay.

Sheltered housing is available for rent from the Council and housing associations and is located across the borough.

## Who is sheltered housing for?

Sheltered housing is available for people who are aged 60 years and over (or over 55 years and disabled). Both single people and couples can apply.

## What types of accommodation are available?

Sheltered housing in the borough is mostly made up of studio accommodation with some one and two bedroom flats. All of the flats are self-contained with their own kitchen and bathroom. They are usually unfurnished so you can move in with your own furniture and belongings.

All of the sheltered housing schemes have community alarm systems with access to 24-hour emergency support. They do not offer services such as help in the home or meals on wheels, but these can be organised for people who live in sheltered housing.

## What does the scheme manager do?

Most of the schemes mentioned in this booklet have scheme managers. Details of when they are on-site are included within the scheme details. They are responsible for monitoring the well-being of individual residents and they deal with any emergencies that may arise.

They are responsible for the day to day running of the scheme including such issues as health and safety, monitoring access to the building, monitoring the maintenance and repair of communal areas, managing the use of the communal facilities and encouraging residents to be part of tenants' associations and attend tenants' meetings.

They are also there to give residents information about support and care services provided by a wide range of statutory and voluntary organisations.

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## What other housing-related support is available?

The Council offers support to help people to carry on living independently and maintain their tenancies. Tenancy support officers can help you with correspondence, filling in forms, advice on income maximisation and services that are available to you in your local area to help you to connect with your local community. To qualify for the free support service residents must be in receipt of Housing Benefit. Charges may apply for those who are not.

## Are pets allowed?

Some sheltered housing schemes do not allow pets, except assistance dogs, while others will allow residents to move in with an existing pet, such as a cat or small dog. You should discuss your request individually with the landlord and seek their permission.

## How much does sheltered housing cost?

Residents in sheltered housing pay a weekly rent and an extra amount for service charges. The service charges cover the cost of employing a scheme manager and maintenance of the communal areas. They vary depending on the facilities offered in the scheme. Some residents on low incomes are eligible for Housing Benefit to cover the rent and the service charges.

## How long will I have to wait for a sheltered housing property?

The demand for sheltered housing is higher than the supply so there will be a waiting period. How long you wait depends on your priority for housing and how flexible you are about the schemes that you will consider.

## Are the properties accessible?

Some schemes are suitable for disabled people while others have a number of stairs to reach the main front door, the communal areas or the flats. The information in this booklet includes details about access to the main property door, communal areas and the flats. This is given as an Accessible Housing Category (see page 7) which is a guide as to how accessible the majority of the flats are.

## Is there any other accommodation for older people?

Some housing landlords manage buildings that are designated for older people. These properties do not have a scheme manager or other staff on site but are let specifically to people over the age of 55. These properties will be let in the same way as sheltered housing.

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## The categories are:

| Category  | What it means   |
|-----------|---|
| <b>A</b>  | <b>Wheelchair accessible throughout:</b> Designed to allow full use of all rooms and facilities to someone who uses a wheelchair all of the time.                                 |
| <b>B</b>  | <b>Wheelchair accessible essential rooms:</b> Properties designed or adapted to meet the needs of wheelchair users but may not offer full use of all facilities.                  |
| <b>C</b>  | <b>Lifetime homes:</b> Designed with accessible housing features including a level approach and entrance, wider doorways and corridors.   |
| <b>D</b>  | <b>Easy access:</b> Main features include a step-free entrance with wider doorways and corridors than general needs housing (but may not be as wide as category C properties).    |
| <b>E</b>  | <b>Step-free:</b> Level access housing but possibly with narrow doors and corridors.  |
| <b>E+</b> | <b>Up to six steps:</b> May have up to six steps to the home.   |
| <b>F</b>  | <b>General housing:</b> Does not meet the requirements for other accessible housing categories. This property may have more than six steps to enter the property or a steep ramp. |

## Who can I contact for more information?

For information on how to apply for sheltered housing in the Royal Borough of Kensington and Chelsea contact the Housing Solutions Team on **020 7361 3008**.

If you would like to find out more about any of the sheltered housing schemes listed in this booklet please contact the landlord using the enquiry number given for each scheme.







| Map ref | Scheme name                          |
|---------|--------------------------------------|
| 1       | Peabody Building                     |
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| 27      | Hayden Piper House                   |
| 28      | Jenningsbury House & Kingsmill House |



## Alan Kelly House

22 Pembridge Villas, W11 3EL

Landlord: Notting Hill Genesis

Enquiries: 033 3000 3000

Total number of flats: 11

Studios: 9

One beds: 0

Two beds: 2

|                             |  |   |
|-----------------------------|--|---|
| Number of storeys           | Four   |   |
| Lift access                 | Yes  |   |
| Accessibility               | 12 steps to the main entrance  |   |
| Accessible Housing Category | <b>F - General needs:</b> <ul style="list-style-type: none"> <li>• This property will have one or more of the following:</li> <li>• More than six steps to enter the property without a lift</li> <li>• A steep ramp or slope</li> </ul> |   |
| Parking on site             | No   |   |
| Pets allowed                | No   |   |
| Staffing                    | Monday 1.30-5.00pm, Wednesday 9.00am-5.00pm, Friday 1.30 to 5pm  |   |
| Activities                  | None   |   |
| Local transport             | Bus 27, 28 and 31  |   |
| Communal facilities         | Lounge   | ✓ |
|                             | Garden   | ✗ |
|                             | Laundry  | ✓ |
|                             | Guest suite  | ✗ |
|                             | Scooter storage  | ✗ |



## Binbrook House

Sutton Way, W10 5HF

Landlord: Clarion

Enquiries: 020 8969 2115

Total number of flats: 51

Studios: 0

One beds: 37

Two beds: 13

Three beds: 1

|                             |  |   |
|-----------------------------|--|---|
| Number of storeys           | Four   |   |
| Lift access                 | Yes  |   |
| Accessibility               | Step-free access to the main front door and to the communal facilities   |   |
| Accessible Housing Category | <b>E - Step-free:</b> <ul style="list-style-type: none"> <li>• Level access housing but likely to have narrow doors and corridors</li> </ul> |   |
| Parking on site             | Yes  |   |
| Pets allowed                | No   |   |
| Staffing                    | Monday to Friday 8am to 1pm  |   |
| Activities                  | Weekly activities and seasonal events  |   |
| Local transport             | Bus 7 and 70   |   |
| Communal facilities         | Lounge   | ✓ |
|                             | Garden   | ✓ |
|                             | Laundry  | ✓ |
|                             | Guest suite  | ✓ |
|                             | Scooter storage  | ✗ |



## Bramham Gardens

**15/16 Bramham Gardens, SW5 0JJ**

**Landlord: Women's Pioneer (Females only)**

**Enquiries: 020 7370 023**

**Total number of flats: 23**

**Studios: 13**

**One beds: 9**

**Two beds: 1**

|                                    |   |   |
|------------------------------------|---|---|
| <b>Number of storeys</b>           | Six   |   |
| <b>Lift access</b>                 | Yes   |   |
| <b>Accessibility</b>               | Six steps at the main entrance. Internal steps to access communal facilities  |   |
| <b>Accessible Housing Category</b> | <b>E+ - Minimal steps:</b> <ul style="list-style-type: none"> <li>• May have up to six steps to the home</li> </ul> |   |
| <b>Parking on site</b>             | No  |   |
| <b>Pets allowed</b>                | Yes   |   |
| <b>Staffing</b>                    | Monday to Friday 10.30am to 1pm   |   |
| <b>Activities</b>                  | Weekly activities   |   |
| <b>Local transport</b>             | Bus 74, 328, C1 and C3; Earl's Court station  |   |
| <b>Communal facilities</b>         | Lounge  | ✓ |
|                                    | Garden  | ✓ |
|                                    | Laundry   | ✓ |
|                                    | Guest suite   | ✗ |
|                                    | Scooter storage   | ✗ |



## Bramley Gardens

123 St Ann's Road, W11 4BT

Landlord: Notting Hill Genesis

Enquiries: 020 7243 0373

Total number of flats: 31

Studios: 0

One beds: 30

Two beds: 1

|                             |  |   |
|-----------------------------|--|---|
| Number of storeys           | Four   |   |
| Lift access                 | Yes  |   |
| Accessibility               | Step-free access to the main front door and to the communal facilities   |   |
| Accessible Housing Category | <b>E - Step-free:</b> <ul style="list-style-type: none"> <li>Level access housing but likely to have narrow doors and corridors</li> </ul> |   |
| Parking on site             | No   |   |
| Pets allowed                | No   |   |
| Staffing                    | Monday to Friday 9am to 5pm  |   |
| Activities                  | Monthly residents' meetings  |   |
| Local transport             | Bus 295; Latimer Road station  |   |
| Communal facilities         | Lounge   | ✓ |
|                             | Garden   | ✓ |
|                             | Laundry  | ✓ |
|                             | Guest suite  | ✓ |
|                             | Scooter storage  | ✗ |



## Cremorne

Chelsea Farm House & Jean Darling House, Milman's Street, SW10 0BY

Landlord: RBKC

Enquiries: 020 7376 3406

**Total number of flats:** 34

**Studios:** 16

**One beds:** 18

**Two beds:** 0

|                             |   |   |
|-----------------------------|---|---|
| Number of storeys           | Three   |   |
| Lift access                 | Yes   |   |
| Accessibility               | Step-free main entrance with powered door. Step-free communal facilities  |   |
| Accessible Housing Category | <b>E - Step-free or E+ Minimal steps::</b> <ul style="list-style-type: none"> <li>The flats in Chelsea Farm House have step-free access while flats in Jean Darling House have steps at each property front door</li> </ul> |   |
| Parking on site             | No  |   |
| Pets allowed                | No  |   |
| Staffing                    | Monday to Friday variable plus 24/7 emergency access to the Community Alarm Service via the scheme call system  |   |
| Activities                  | Weekly activities and seasonal events   |   |
| Local transport             | Bus 11 and 22   |   |
| Communal facilities         | Lounge  | ✓ |
|                             | Garden  | ✓ |
|                             | Laundry   | ✓ |
|                             | Guest suite   | ✗ |
|                             | Scooter storage   | ✗ |





## Dain Court

**114 Lexham Gardens, W8 6JF**

**Landlord:** Women's Pioneer (Females only)

**Enquiries:** 020 7370 7950

**Total number of flats:** 31

**Studios:** 15

**One beds:** 16

**Two beds:** 0

|                             |   |   |
|-----------------------------|---|---|
| Number of storeys           | Six   |   |
| Lift access                 | Yes   |   |
| Accessibility               | Six steps or external lift to the main entrance. Step-free indoor communal facilities. Steps to access the garden |   |
| Accessible Housing Category | E+ - Minimal steps: <ul style="list-style-type: none"><li>• May have up to six steps to the home</li></ul>        |   |
| Parking on site             | No  |   |
| Pets allowed                | Yes (cats)  |   |
| Staffing                    | Monday to Friday 8am to 4pm   |   |
| Activities                  | Weekly events   |   |
| Local transport             | Bus 28, 74, C1 and C3   |   |
| Communal facilities         | Lounge  | ✓ |
|                             | Garden  | ✓ |
|                             | Laundry   | ✓ |
|                             | Guest suite   | ✓ |
|                             | Scooter storage   | ✗ |



## Evelyn Fox Court

2 Kingsbridge Road, W10 6QF

Landlord: Peabody

Enquiries: 020 8832 3334

Total number of flats: 35

Studios: 2

One beds: 27

Two beds: 6

|                             |  |   |
|-----------------------------|--|---|
| Number of storeys           | Four   |   |
| Lift access                 | No   |   |
| Accessibility               | Step-free main entrance and ground floor properties. Step-free communal facilities   |   |
| Accessible Housing Category | <b>E - Step-free or F - General needs:</b> <ul style="list-style-type: none"> <li>Ground floor flats have level access but likely to have narrow doors and corridors. There is no lift to access flats above the ground floor</li> </ul> |   |
| Parking on site             | No   |   |
| Pets allowed                | No   |   |
| Staffing                    | Monday to Friday 8am to 4pm  |   |
| Activities                  | Weekly activities  |   |
| Local transport             | Bus 7 and 10; Latimer Road station   |   |
| Communal facilities         | Lounge   | ✓ |
|                             | Garden   | ✓ |
|                             | Laundry  | ✓ |
|                             | Guest suite  | ✗ |
|                             | Scooter storage  | ✗ |



## Frederick Dobson House

**Cowling Close, W11 4BZ**

**Landlord:** Southern Housing

**Enquiries:** 020 8354 5500

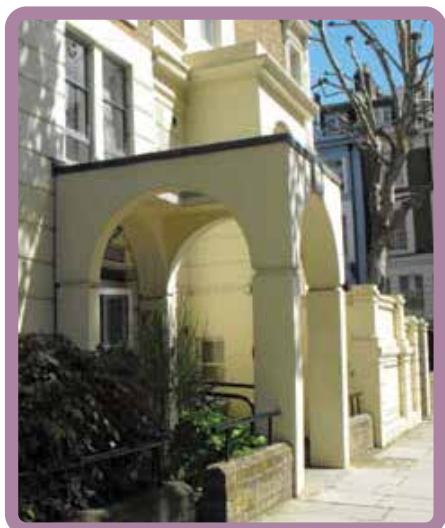
**Total number of flats:** 33

**Studios:** 10

**One beds:** 20

**Two beds:** 3

|                             |   |   |
|-----------------------------|---|---|
| Number of storeys           | Six   |   |
| Lift access                 | Yes   |   |
| Accessibility               | Six steps at the main entrance. Internal steps to access communal facilities  |   |
| Accessible Housing Category | F - General needs: This property will have one or more of the following: <ul style="list-style-type: none"><li>• More than six steps to enter the property without a lift</li><li>• A steep ramp or slope</li></ul> |   |
| Parking on site             | Yes, with permit  |   |
| Pets allowed                | Yes   |   |
| Staffing                    | Monday to Friday 9am to 5pm   |   |
| Activities                  | None  |   |
| Local transport             | Bus 295   |   |
| Communal facilities         | Lounge  | ✗ |
|                             | Garden  | ✗ |
|                             | Laundry   | ✗ |
|                             | Guest suite   | ✗ |
|                             | Scooter storage   | ✗ |



## Gloucester Court

**2 Bassett Road, W10 6JJ**

**Landlord: Notting Hill Genesis**

**Enquiries: 020 8969 7844**

**Total number of flats: 25**

**Studios: 22**

**One beds: 3**

**Two beds: 0**

|                                    |  |   |
|------------------------------------|--|---|
| <b>Number of storeys</b>           | Five   |   |
| <b>Lift access</b>                 | Yes  |   |
| <b>Accessibility</b>               | Step-free main entrance with powered door. Step-free indoor communal facilities. One step to access the garden                               |   |
| <b>Accessible Housing Category</b> | <b>E - Step-free:</b> <ul style="list-style-type: none"> <li>• Level access housing but likely to have narrow doors and corridors</li> </ul> |   |
| <b>Parking on site</b>             | No   |   |
| <b>Pets allowed</b>                | No   |   |
| <b>Staffing</b>                    | Monday and Friday 8.30am to 5pm Tuesday, Wednesday and Thursday, 8.30 to 11am  |   |
| <b>Activities</b>                  | Weekly activities and monthly residents' meetings  |   |
| <b>Local transport</b>             | Bus 7, 52 and 295; Ladbroke Grove station  |   |
| <b>Communal facilities</b>         | Lounge   | ✓ |
|                                    | Garden   | ✓ |
|                                    | Laundry  | ✓ |
|                                    | Guest suite  | ✓ |
|                                    | Scooter storage  | ✗ |



## Hayden Piper House

27-33 Caversham Street, SW3 4AF

Landlord: Southern Housing

Enquiries: 020 7352 8358

Total number of flats: 30

Studios: 30

One beds: 0

Two beds: 0

|                             |  |   |
|-----------------------------|--|---|
| Number of storeys           | Three  |   |
| Lift access                 | Yes  |   |
| Accessibility               | Step-free main entrance. Step-free internal communal facilities. Steps to garden and courtyard   |   |
| Accessible Housing Category | <b>E - Step-free:</b> <ul style="list-style-type: none"> <li>Level access housing but likely to have narrow doors and corridors</li> </ul> |   |
| Parking on site             | Yes  |   |
| Pets allowed                | No   |   |
| Staffing                    | Monday to Friday 8am to 4pm  |   |
| Activities                  | Weekly activities and seasonal events  |   |
| Local transport             | Bus 11, 19, 49, 170, 211 and 319   |   |
| Communal facilities         | Lounge   | ✓ |
|                             | Garden   | ✓ |
|                             | Laundry  | ✓ |
|                             | Guest suite  | ✓ |
|                             | Scooter storage  | ✓ |



## Inkerman House

**14/18 Nevern Road, SW5 9PH**

**Landlord: Notting Hill Genesis**

**Enquiries: 020 7373 0520**

**Total number of flats: 32**

**Studios: 12**

**One beds: 18**

**Two beds: 2**

|                                    |   |   |
|------------------------------------|---|---|
| <b>Number of storeys</b>           | Seven   |   |
| <b>Lift access</b>                 | Yes   |   |
| <b>Accessibility</b>               | Eight steps to the main entrance or alternative external lift. Step-free internal communal facilities   |   |
| <b>Accessible Housing Category</b> | <b>D - Easy access:</b> <ul style="list-style-type: none"> <li>• Main features include a step-free entrance with wider doorways and corridors than general needs housing (but may not be as wide as category C properties)</li> </ul> |   |
| <b>Parking on site</b>             | No  |   |
| <b>Pets allowed</b>                | Yes   |   |
| <b>Staffing</b>                    | Monday to Friday 9am to 3.30pm  |   |
| <b>Activities</b>                  | Weekly activities and seasonal events   |   |
| <b>Local transport</b>             | Bus 74, 328 and C1  |   |
| <b>Communal facilities</b>         | Lounge  | ✓ |
|                                    | Garden  | ✓ |
|                                    | Laundry   | ✓ |
|                                    | Guest suite   | ✓ |
|                                    | Scooter storage   | ✗ |





## Jenningsbury House & Kingsmill House

Cale Street, SW3 3SH

Landlord: Clarion

Enquiries: 020 7589 9049

Total number of flats: 71

Studios: 0

One beds: 52

Two beds: 19

|                             |  |   |
|-----------------------------|--|---|
| Number of storeys           | Five   |   |
| Lift access                 | Yes  |   |
| Accessibility               | Step-free main entrance. Step-free communal facilities   |   |
| Accessible Housing Category | <b>C - Lifetime Homes:</b> <ul style="list-style-type: none"> <li>Designed to meet the space standards of Lifetime Homes. Main features include a level approach/ entrance and wider doorways</li> </ul> |   |
| Parking on site             | Yes  |   |
| Pets allowed                | Yes  |   |
| Staffing                    | Monday to Friday 9am to 5pm  |   |
| Activities                  | Weekly activities and seasonal events  |   |
| Local transport             | Bus 11, 19, 22 and 211; South Kensington station   |   |
| Communal facilities         | Lounge   | ✓ |
|                             | Garden   | ✓ |
|                             | Laundry  | ✓ |
|                             | Guest suite  | ✓ |
|                             | Scooter storage  | ✓ |



## Mary Bayly House

**Wilsham Street, W11 4DB**

**Landlord: Octavia Housing**

**Enquiries: 020 8354 5500**

**Total number of flats: 21**

**Studios: 0**

**One beds: 12**

**Two beds: 9**

|                                    |  |   |
|------------------------------------|--|---|
| <b>Number of storeys</b>           | Four   |   |
| <b>Lift access</b>                 | No   |   |
| <b>Accessibility</b>               | Seven steps to the main entrance   |   |
| <b>Accessible Housing Category</b> | <b>F - General needs:</b><br>This property will have one or more of the following: <ul style="list-style-type: none"> <li>• More than six steps to enter the property without a lift</li> <li>• A steep ramp or slope</li> </ul> |   |
| <b>Parking on site</b>             | No   |   |
| <b>Pets allowed</b>                | Yes  |   |
| <b>Staffing</b>                    | Monday to Friday 9am to 5pm  |   |
| <b>Activities</b>                  | None   |   |
| <b>Local transport</b>             | Bus 7, 15, 52, 52A and 295   |   |
| <b>Communal facilities</b>         | Lounge   | ✗ |
|                                    | Garden   | ✓ |
|                                    | Laundry  | ✗ |
|                                    | Guest suite  | ✗ |
|                                    | Scooter storage  | ✗ |



## Mary Flux Court

25 Bramham Gardens, SW5 0JE

Landlord: Women's Pioneer (Females only)

Enquiries: 020 7370 3885

Total number of flats: 43

Studios: 17

One beds: 25

Two beds: 1

|                             |  |   |
|-----------------------------|--|---|
| Number of storeys           | Five   |   |
| Lift access                 | Yes  |   |
| Accessibility               | Five steps or external lift to the main entrance. Step-free communal facilities                                      |   |
| Accessible Housing Category | <b>E+ - Minimal steps:</b> <ul style="list-style-type: none"> <li>• May have up to six steps to the homes</li> </ul> |   |
| Parking on site             | No   |   |
| Pets allowed                | Yes  |   |
| Staffing                    | Monday to Friday 8 to 10.30am and 1 to 4pm   |   |
| Activities                  | Weekly activities  |   |
| Local transport             | Bus 74, 328, C1 and C3, Earl's Court station   |   |
| Communal facilities         | Lounge   | ✓ |
|                             | Garden   | ✓ |
|                             | Laundry  | ✓ |
|                             | Guest suite  | ✓ |
|                             | Scooter storage  | ✗ |



## Mary Smith Court

**17-21 Trebovir Road, SW5 9NF**

**Landlord: Women's Pioneer (Females only)**

**Enquiries: 020 7244 8254**

**Total number of flats: 47**

**Studios: 21**

**One beds: 26**

**Two beds: 0**

|                                    |  |   |
|------------------------------------|--|---|
| <b>Number of storeys</b>           | Six  |   |
| <b>Lift access</b>                 | Yes (two)  |   |
| <b>Accessibility</b>               | Six steps or external lift to the main entrance. Step-free internal communal facilities. Steps to access the garden  |   |
| <b>Accessible Housing Category</b> | <b>F - General needs:</b> <ul style="list-style-type: none"> <li>• This property will have more than six steps to enter the property without a lift</li> </ul> |   |
| <b>Parking on site</b>             | No   |   |
| <b>Pets allowed</b>                | Yes  |   |
| <b>Staffing</b>                    | Monday to Friday 8am to 4pm  |   |
| <b>Activities</b>                  | Weekly activities  |   |
| <b>Local transport</b>             | Bus 49, 74, 328, C1 and C3   |   |
| <b>Communal facilities</b>         | Lounge   | ✓ |
|                                    | Garden   | ✓ |
|                                    | Laundry  | ✓ |
|                                    | Guest suite  | ✓ |
|                                    | Scooter storage  | ✗ |



## Millicent Buller House

33-41 Redcliffe Square, SW10 9HF

Landlord: Southern Housing

Enquiries: 020 7244 8158

Total number of flats: 38

Studios: 35

One beds: 3

Two beds: 0

|                             |  |   |
|-----------------------------|--|---|
| Number of storeys           | Five   |   |
| Lift access                 | Yes (two)  |   |
| Accessibility               | Seven steps or wheelchair stair lift to main entrances. Step-free to indoor communal facilities  |   |
| Accessible Housing Category | <b>F - General needs:</b> <ul style="list-style-type: none"> <li>This property will have more than six steps to enter the property without a lift</li> </ul> |   |
| Parking on site             | No   |   |
| Pets allowed                | No   |   |
| Staffing                    | Monday to Friday 8am to 4pm  |   |
| Activities                  | Weekly activities  |   |
| Local transport             | Bus 74 and C1  |   |
| Communal facilities         | Lounge   | ✓ |
|                             | Garden   | ✓ |
|                             | Laundry  | ✓ |
|                             | Guest suite  | ✓ |
|                             | Scooter storage  | ✗ |



## Nursery Lane

**1 Nursery Lane, W10 6QD**

**Landlord: RBKC**

**Enquiries: 020 8960 8033**

**Total number of flats: 35**

**Studios: 29**

**One beds: 5**

**Two beds: 1**

|                                    |   |   |
|------------------------------------|---|---|
| <b>Number of storeys</b>           | Two   |   |
| <b>Lift access</b>                 | Yes   |   |
| <b>Accessibility</b>               | Step-free main entrance with powered door. Step-free communal facilities  |   |
| <b>Accessible Housing Category</b> | <b>D - Easy access:</b> <ul style="list-style-type: none"> <li>• Main features include a step-free entrance with wider doorways and corridors than general needs housing</li> </ul> |   |
| <b>Parking on site</b>             | No  |   |
| <b>Pets allowed</b>                | No  |   |
| <b>Staffing</b>                    | Monday to Friday variable plus 24/7 emergency access to the Community Alarm Service via the scheme call system  |   |
| <b>Activities</b>                  | Weekly activities and seasonal events   |   |
| <b>Local transport</b>             | Bus 7 and 70  |   |
| <b>Communal facilities</b>         | Lounge  | ✓ |
|                                    | Garden  | ✓ |
|                                    | Laundry   | ✓ |
|                                    | Guest suite   | ✗ |
|                                    | Scooter storage   | ✗ |





## Ormrod Court

71-117 Kensington Park Road, W11 1NP

Landlord: Notting Hill Genesis

Enquiries: 020 7221 301

Total number of flats: 24

Studios: 0

One beds: 23

Two beds: 1

|                             |  |   |
|-----------------------------|--|---|
| Number of storeys           | Four   |   |
| Lift access                 | Yes  |   |
| Accessibility               | Step-free main entrance with powered door. Step-free communal facilities   |   |
| Accessible Housing Category | <b>E - Step-free:</b> <ul style="list-style-type: none"><li>• Level access housing but likely to have narrow doors and corridors</li></ul> |   |
| Parking on site             | No   |   |
| Pets allowed                | No   |   |
| Staffing                    | Monday, Wednesday and Friday 9am to 1pm. Tuesday and Thursday 9am to 5pm   |   |
| Activities                  | Monthly residents’ meetings  |   |
| Local transport             | Bus 7, 23, 52 and 70; Ladbroke Grove station   |   |
| Communal facilities         | Lounge   | ✓ |
|                             | Garden   | ✓ |
|                             | Laundry  | ✓ |
|                             | Guest suite  | ✓ |
|                             | Scooter storage  | ✗ |



## Paul Byrne Court

31-35 Bramham Gardens, SW5 0HF

Landlord: Peabody

Enquiries: 020 7373 0057

Total number of flats: 33

Studios: 24

One beds: 7

Two beds: 2

|                             |   |   |
|-----------------------------|---|---|
| Number of storeys           | Six   |   |
| Lift access                 | Yes   |   |
| Accessibility               | Seven steps or external lift to the main entrance. Step-free internal communal facilities   |   |
| Accessible Housing Category | F - General needs: <ul style="list-style-type: none"><li>• This property will have more than six steps to enter the property without a lift</li></ul> |   |
| Parking on site             | No  |   |
| Pets allowed                | No  |   |
| Staffing                    | Floating support service on site two days a week plus scheme co-ordinator on site Monday to Friday  |   |
| Activities                  | Weekly activities and seasonal events   |   |
| Local transport             | Bus 74, 328, C1 and C3; Earl’s Court station  |   |
| Communal facilities         | Lounge  | ✓ |
|                             | Garden  | ✗ |
|                             | Laundry   | ✓ |
|                             | Guest suite   | ✓ |
|                             | Scooter storage   | ✗ |



## Peabody Buildings

**T Block, Dalgarno Gardens, W10 5LB**

**Landlord:** Peabody

**Enquiries:** 020 7021 4444

**Total number of flats:** 29

**Studios:** 0

**One beds:** 26

**Two beds:** 3

|                                    |  |   |
|------------------------------------|--|---|
| <b>Number of storeys</b>           | Five   |   |
| <b>Lift access</b>                 | Yes  |   |
| <b>Accessibility</b>               | Step-free main entrance with powered door. Step-free communal facilities   |   |
| <b>Accessible Housing Category</b> | <b>E - Step-free:</b> <ul style="list-style-type: none"> <li>• Level access housing but likely to have narrow doors and corridors</li> </ul> |   |
| <b>Parking on site</b>             | Yes  |   |
| <b>Pets allowed</b>                | No   |   |
| <b>Staffing</b>                    | Monday, Tuesday, Thursday and Friday 9am to 2pm  |   |
| <b>Activities</b>                  | Weekly activities and seasonal events  |   |
| <b>Local transport</b>             | Bus 7 and 70   |   |
| <b>Communal facilities</b>         | Lounge   | ✓ |
|                                    | Garden   | ✓ |
|                                    | Laundry  | ✓ |
|                                    | Guest suite  | ✗ |
|                                    | Scooter storage  | ✗ |



## St James's Gardens

42/46 and 47/50 St James's Gardens, W11 4RQ

Landlord: Harrison Housing

Enquiries: 020 7603 4332

Total number of flats: 48

Studios: 0

One beds: 48

Two beds: 0

|                             |  |   |
|-----------------------------|--|---|
| Number of storeys           | Four   |   |
| Lift access                 | Yes  |   |
| Accessibility               | Seven steps to the main entrance. Step-free communal facilities inside 42/46. Steps to access the gardens  |   |
| Accessible Housing Category | <b>F - General needs:</b><br>This property will have one or more of the following: <ul style="list-style-type: none"> <li>• More than six steps to enter the property without a lift</li> <li>• A steep ramp or slope</li> </ul> |   |
| Parking on site             | No   |   |
| Pets allowed                | Yes  |   |
| Staffing                    | Monday to Friday 9am to 5pm  |   |
| Activities                  | Weekly activities and seasonal events  |   |
| Local transport             | Bus 14, 30 and 74  |   |
| Communal facilities         | Lounge   | ✓ |
|                             | Garden   | ✓ |
|                             | Laundry  | ✓ |
|                             | Guest suite  | ✓ |
|                             | Scooter storage  | ✗ |



## Stanley Gardens

26/29 Stanley Gardens, W11 2NQ

Landlord: Women's Pioneer (females only)

Enquiries: 020 8749 7112

Total number of flats: 33

Studios: 17

One beds: 15

Two beds: 1

|                             |   |   |
|-----------------------------|---|---|
| Number of storeys           | Six   |   |
| Lift access                 | Yes   |   |
| Accessibility               | Step-free main entrance. Step-free communal facilities  |   |
| Accessible Housing Category | E - Step-free: <ul style="list-style-type: none"><li>• Level access housing but likely to have narrow doors and corridors</li></ul> |   |
| Parking on site             | No  |   |
| Pets allowed                | No  |   |
| Staffing                    | Monday to Friday 9am to 5pm   |   |
| Activities                  | Weekly activities and seasonal events   |   |
| Local transport             | Bus 7, 52, 70, 228 and 452  |   |
| Communal facilities         | Lounge  | ✓ |
|                             | Garden  | ✗ |
|                             | Laundry   | ✓ |
|                             | Guest suite   | ✓ |
|                             | Scooter storage   | ✗ |



## Sybil Thorndike House

Kramer Mews, Old Brompton Road, SW5 9JG

Landlord: Anchor Trust

Enquiries: 020 7370 4036

Total number of flats: 41

Studios: 35

One beds: 6

Two beds: 0

|                             |  |   |
|-----------------------------|--|---|
| Number of storeys           | Three  |   |
| Lift access                 | Yes  |   |
| Accessibility               | Step-free main entrance. Step-free communal facilities   |   |
| Accessible Housing Category | <b>E - Step-free:</b> <ul style="list-style-type: none"> <li>• Level access housing but likely to have narrow doors and corridors</li> </ul> |   |
| Parking on site             | No   |   |
| Pets allowed                | Yes  |   |
| Staffing                    | Monday to Friday 9am to 5pm  |   |
| Activities                  | Weekly activities and seasonal events  |   |
| Local transport             | Bus 74, 328 and C1; Earl's Court station   |   |
| Communal facilities         | Lounge   | ✓ |
|                             | Garden   | ✓ |
|                             | Laundry  | ✓ |
|                             | Guest suite  | ✓ |
|                             | Scooter storage  | ✓ |





## Tavistock

70 Tavistock Road, W11 1AN

Landlord: RBKC

Enquiries: 020 7727 2781

Total number of flats: 34

Studios: 27

One beds: 6

Two beds: 1

|                             |   |   |
|-----------------------------|---|---|
| Number of storeys           | Four  |   |
| Lift access                 | Yes   |   |
| Accessibility               | Step-free main entrance with powered door. Step-free communal facilities  |   |
| Accessible Housing Category | <b>D - Easy access:</b> <ul style="list-style-type: none"><li>• Main features include a step-free entrance with wider doorways and corridors than general needs housing</li></ul> |   |
| Parking on site             | No  |   |
| Pets allowed                | No  |   |
| Staffing                    | Monday to Friday variable plus 24/7 emergency access to the Community Alarm Service via the scheme call system  |   |
| Activities                  | Weekly activities and seasonal events   |   |
| Local transport             | Bus 11, 19, 22 and 211; South Kensington station  |   |
| Communal facilities         | Lounge  | ✓ |
|                             | Garden  | ✓ |
|                             | Laundry   | ✓ |
|                             | Guest suite   | ✗ |
|                             | Scooter storage   | ✗ |



## The Quest

81-83 Clarendon Road, W11 4XQ

138 and 140 Portland Road, W11 4LX

Landlord: Octavia Housing

Enquiries: 020 8354 5500

**Total number of flats:** 32

**Studios:** 0

**One beds:** 27

**Two beds:** 5

|                             |  |   |
|-----------------------------|--|---|
| Number of storeys           | Up to five   |   |
| Lift access                 | Yes (except 138 Portland Road)   |   |
| Accessibility               | Eight steps or a steep ramp to the main entrance   |   |
| Accessible Housing Category | <b>F - General needs:</b><br>This property will have one or more of the following: <ul style="list-style-type: none"> <li>• More than six steps to enter the property without a lift</li> <li>• A steep ramp or slope</li> </ul> |   |
| Parking on site             | No   |   |
| Pets allowed                | Yes  |   |
| Staffing                    | Monday to Friday 9am to 5pm  |   |
| Activities                  | Seasonal events  |   |
| Local transport             | Bus 23 and 52; Holland Park and Ladbroke Grove stations  |   |
| Communal facilities         | Lounge   | ✗ |
|                             | Garden   | ✓ |
|                             | Laundry  | ✗ |
|                             | Guest suite  | ✗ |
|                             | Scooter storage  | ✗ |



## Thomas Darby Court

133 Lancaster Road, W11 1TT

Landlord: Anchor Trust

Enquiries: 020 7727 9597

Total number of flats: 51

Studios: 27

One beds: 24

Two beds: 0

|                             |  |   |
|-----------------------------|--|---|
| Number of storeys           | Four   |   |
| Lift access                 | Yes  |   |
| Accessibility               | Step-free main entrance. Step-free communal facilities   |   |
| Accessible Housing Category | <b>E - Step-free:</b> <ul style="list-style-type: none"> <li>• Level access housing but likely to have narrow doors and corridors</li> </ul> |   |
| Parking on site             | Yes  |   |
| Pets allowed                | Yes  |   |
| Staffing                    | Monday to Friday 8.15am to 4.45pm  |   |
| Activities                  | Weekly activities and seasonal events  |   |
| Local transport             | Bus 7, 15, 52 and 52A  |   |
| Communal facilities         | Lounge   | ✓ |
|                             | Garden   | ✓ |
|                             | Laundry  | ✓ |
|                             | Guest suite  | ✓ |
|                             | Scooter storage  | ✗ |



## Whitchurch House

3 Kingsdown Close, W10 6SL

Landlord: RBKC

Enquiries: 020 7221 8925

**Total number of flats:** 43

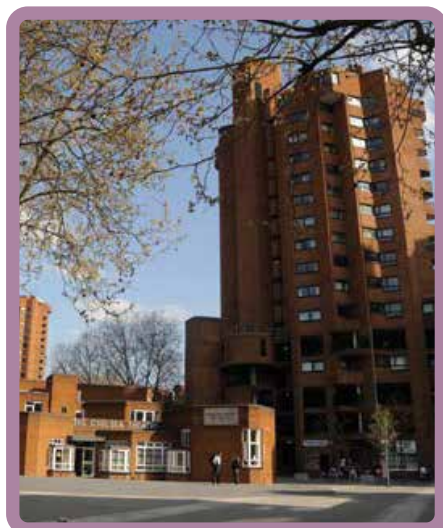
**Studios:** 25

**One beds:** 14

**Two beds:** 3

**Three beds:** 1

|                             |  |   |
|-----------------------------|--|---|
| Number of storeys           | Three  |   |
| Lift access                 | Yes  |   |
| Accessibility               | Step-free main entrance with powered door. Step-free communal facilities   |   |
| Accessible Housing Category | <b>D - Easy access: Main</b> <ul style="list-style-type: none"> <li>Main features include a step-free entrance with wider doorways and corridors than general needs housing</li> </ul> |   |
| Parking on site             | No   |   |
| Pets allowed                | No   |   |
| Staffing                    | Monday to Friday 9am to 5pm  |   |
| Activities                  | Weekly activities and seasonal events  |   |
| Local transport             | Bus 7, 15, 32, 52, 70 and 295  |   |
| Communal facilities         | Lounge   | ✓ |
|                             | Garden   | ✓ |
|                             | Laundry  | ✓ |
|                             | Guest suite  | ✗ |
|                             | Scooter storage  | ✓ |



## World's End

Dartrey Walk, SW10 0EJ

Landlord: RBKC

Enquiries: 020 7351 3286

Total number of flats: 30

Studios: 26

One beds: 0

Two beds: 4

|                             |   |   |
|-----------------------------|---|---|
| Number of storeys           | Two   |   |
| Lift access                 | Yes (two)   |   |
| Accessibility               | Step-free main entrance. Step-free communal facilities with powered door  |   |
| Accessible Housing Category | <b>E+ - Minimal steps:</b> <ul style="list-style-type: none"> <li>• Level access housing but likely to have narrow doors and corridors</li> </ul> |   |
| Parking on site             | No  |   |
| Pets allowed                | No  |   |
| Staffing                    | Monday to Friday variable plus 24/7 emergency access to the Community Alarm Service via the scheme call system                                    |   |
| Activities                  | Weekly activities   |   |
| Local transport             | Bus 11 and 22   |   |
| Communal facilities         | Lounge  | ✓ |
|                             | Garden  | ✓ |
|                             | Laundry   | ✓ |
|                             | Guest suite   | ✗ |
|                             | Scooter storage   | ✗ |

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## Notes

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## English

Information from this document can be made available in alternative formats and in different languages. If you require further assistance please use the contact details below.

## Arabic

يمكن توفير المعلومات التي وردت في هذا المستند بصيغ بديلة ولغات أخرى. إذا كنت في حاجة إلى مزيد من المساعدة، الرجاء استخدام بيانات الاتصال الواردة أدناه.

## Farsi

اطلاعات حاوی در این مدارک به صورتهای دیگر و به زبانهای مختلف در دسترس می باشد. در صورت نیاز به کمک بیشتر لطفاً از جزئیات تماس ذکر شده در ذیل استفاده کنید.

## French

Les informations présentées dans ce document peuvent vous être fournies dans d'autres formats et d'autres langues. Si vous avez besoin d'une aide complémentaire, veuillez utiliser les coordonnées ci-dessous.

## Portuguese

A informação presente neste documento pode ser disponibilizada em formatos alternativos e em línguas diferentes. Se desejar mais assistência, use por favor os contactos fornecidos abaixo.

## Somali

Macluumaadka dokumentigan waxaa lagu heli karaa qaabab kale iyo luuqado kala duwan. Haddii aad u baahan tahay caawinaad intaas dhaafsi-isan fadlan isticmaal xiriirka faahfaahinta hoose.

## Spanish

La información en este documento puede facilitarse en formatos alternativos y en diferentes idiomas. Si necesita más ayuda por favor utilice la siguiente información de contacto.



