

LGA Recommendation	RBKC Action	Timeline	Action Holders
<i>Develop a long-term future vision for the borough.</i> <i>Articulate and deliver a more strategic and corporate approach to transformation.</i> <i>Executive directors could still play a more active role in corporate leadership.</i>	We will develop a vision as part of the new Council Plan We will develop a Target Operating Model	Autumn 2026	Strategy and Transformation
<i>Focus on a single set of values and behaviours with an implementation programme and a way to measure that they are being consistently applied</i>	The findings of the Independent Advisory Panels Cultural Review, along with the Council vision and corresponding delivery plans, will guide us as to whether we need new values and behaviours or need to simplify and amplify what we already have.	Early 2027	Transformation, Strategy and Grenfell Partnerships
<i>Values and behaviours are understood to varying levels across the organisation, with some directorates appearing to have developed their own versions of values and behaviours.</i>	We will use our values and behaviours as a staff award category. We will also ensure they are better communicated through the employee lifecycle, through the hiring and induction process, appraisals and directorate led communications.	2026 Staff Awards December 2026	Human Resources

<i>Given the organisation's progress, consider how key council processes can support innovation and the timely delivery of priorities.</i> <i>The peer team also observed that certain delegation thresholds are unusually low; for example, any spend over £100,000 requires executive director approval, which it was suggested can cause delays.</i>	We will map the decision-making process. We will then use the map to streamline processes where possible. We will introduce new ways of supporting officers and decision makers to deliver better outcomes, support creativity and agility while maintaining a sound awareness of risk and adherence to statutory requirements. We will establish a risk assessment for officers to use when they begin the decision-making process and consider any necessary amendments to the constitution.	Spring 2026 Jan 2027	Governance and Chief Executive's Office to project manage working collaboratively across the Council.
<i>There would be value in the council capturing and codifying the ways of working that have contributed to these positive developments in governance and culture.</i>	We will develop a 'lessons learnt library' that captures lessons from success and failure across the organisation and embeds a culture of learning throughout the employee lifecycle. Explore more ways of embedding ways of learning.	October 2026	Chief Executive's Office
<i>Strategy should include a focus on how the procurement function can act as a more enabling and supportive partner to client services, and how it will contribute to the council's transformation agenda.</i>	We will incorporate this into the forthcoming update to our corporate procurement strategy.	Autumn 2026	Procurement Team

<i>The peer team also noted the councils plans to bring together finance, risk and performance reporting, and suggests that procurement could be considered as part of this alignment.</i>			
<i>Consider an integrated approach to place-stewardship and neighbourhood working.</i>	We will examine convening a place-based partnership model.	June 2026	Environment and Neighbourhoods to develop and lead All departments to feed into and utilise model
<i>The council's focus on place and growth would be strengthened by a clearer and more coordinated approach to neighbourhood working.</i>	We will integrate locality-based working where it improves outcomes, into our target operating model, embedding it through HR procedures and corporate service standards.	Autumn 2026	Transformation to develop, lead and review All relevant departments to implement
<i>Use the review of the Charter for Public Participation to continue to build relationships and trust.</i>	A new resident oversight group will monitor progress, and from 2026 the Council will publish an annual report on delivery against the Charter's commitments.	The timing of the report is to be agreed with the resident oversight group.	Communities