

Citizens Advice Bureau (CAB)

Chelsea

Chelsea Old Town Hall
King's Road
London SW3 5EE
Tel: 0844 826 9708
Fax: 020 7351 5240
Website: www.adviceguide.org.uk

Hours: Drop in advice sessions – 10am to 12.30pm Monday, Wednesday, Thursday and Friday. Pre-booked appointments – 10am to 12.30pm Tuesday
Telephone advice – 10am to 4pm Monday, Wednesday, Thursday and Friday, and 11.30am to 4pm Tuesday

Services: All bureaux now have a short introductory interview to help decide how you can be best advised. You may then be asked to make an appointment. Advice can also be given via the telephone advice line. Services are provided for those who live, work and study in the Royal Borough of Kensington and Chelsea. Specialist services: Community care, legal rota, money advice.

Transport: Tube : Sloane Square (Circle & District)
Buses: 11, 19, 22, 49, 249 , 319.
• Wheelchair accessible.

Kensington

Westway Information Centre
140 Ladbroke Grove
London W10 5ND
Tel: 0844 826 9708
Fax: 020 8968 4281
Website: www.adviceguide.org.uk

Hours: Drop in advice sessions – 10am to 12.30pm Monday, Tuesday, Wednesday and Friday. Pre-booked appointments – 10am to 12.30pm Thursday. Telephone Advice Line – 11.30am to 2pm Monday to Friday

Services: All bureaux now have a short introductory interview to help decide how you can be best advised. You may then be asked to make an appointment. Advice can also be given via the telephone advice line. Services are provided for people living, working and studying in the Royal Borough of Kensington and Chelsea. Specialist services: debt relief order, immigration, money advice.

Languages: Arabic, French, Hindi, Japanese, Malayalam, Portuguese, Punjabi, Spanish, Urdu

Transport: Tube: Ladbroke Grove (Hammersmith & City)

Buses: 7, 23, 52, 70, 295.

- Wheelchair accessible, wheelchair toilet access, induction loop

North Kensington Law Centre

74 Golborne Road
London W10 5PS
Tel: 020 8969 7473
Fax: 020 8968 0934
E-mail: info@nklc.co.uk
Website: www.nklc.co.uk

Hours: Monday to Friday 10am-5pm.
Closed for lunch 1pm-2pm.
Wednesdays open for pre-booked appointments only.

Services: Free legal advice if you are experiencing problems in the following areas: Homelessness, Rent arrears and repossession, Eviction by your landlord, Disrepair – damp, water leaks, no heating and other problems, domestic violence, harassment or your landlord taking you to court because of anti-social behaviour. The law centre is staffed by experienced housing lawyers.

Transport: Tube: Ladbroke Grove (Hammersmith & City)
Buses: 28, 31, 52, 328.

Nucleus Legal Advice Centre

298 Old Brompton Road
London SW5 9JF
Tel: 020 7373 6262 (housing line)
Tel: 020 7373 4005 (general advice)
Fax: 020 7835 1555
E-mail: advice@nucleus.org.uk
Website: www.nucleus.org.uk

Hours: Quick advice sessions: Monday: 1.30pm-4pm, Tuesday: 3.30pm-6pm, Thursday: 10am-12.30pm

Services: Advice centre for welfare benefits, immigration, employment, debt and housing. Services are available for residents of SW3, SW5, SW7, SW10, W8 and W14 (Kensington).

Transport: Tube: Earl's Court (District & Piccadilly) and West Brompton (District).
Buses: C1, C3, 31, 74.

Offices 6 & 7, Canalside House
383 Ladbroke Grove
London W10 5AA



Tel: 020 8996 8890

Fax: 020 8964 1180

E-mail: sps.info@sbhg.co.uk

Website: www.sbhg.co.uk

Hours: Monday to Friday 9am-5pm. Please call ahead to make an appointment.

Services: Helping people to remain independent in their homes through the provision of housing advice and small repairs service. For housing advice you must live, work, or study in Kensington and Chelsea. For the repairs service you must not be in a position to do the work yourself, over 60 or vulnerable, living in either the Royal Borough of Kensington and Chelsea or the City of Westminster.

Transport: Tube: Ladbroke Grove (Hammersmith & City)

Buses: 23, 52, 70, 295, 316.

World's End Neighbourhood Advice Centre

2 World's End Place

World's End Estate

London SW10 0HE

Tel: 020 7351 5749

Fax: 020 7351 5512

E-mail: info@wenac.org.uk

Website: www.wenac.org.uk

Hours: Monday, Wednesday and Friday
10.30am-1pm

Other times by appointment only.

Services: For free and confidential immigration information, debt information, housing advice, and a welfare benefit service. Generalist advice is available to residents of the Royal Borough of Kensington and Chelsea. The advice centre offers a drop in service for quick queries, office appointments, home visits, and phone advice.

Transport: Tube: Fulham Broadway (District)

Buses: C3, 11, 22, 328

The information, at the time of publication, is to the best of our knowledge correct.
This list has been produced by Reference & Information Services for the use of residents in the Royal Borough, and in no way does the Council recommend or take responsibility for the organisations listed in this publication.